## Topic 1 - Question Set 1

### Question #1 *Topic 1*

HOTSPOT -

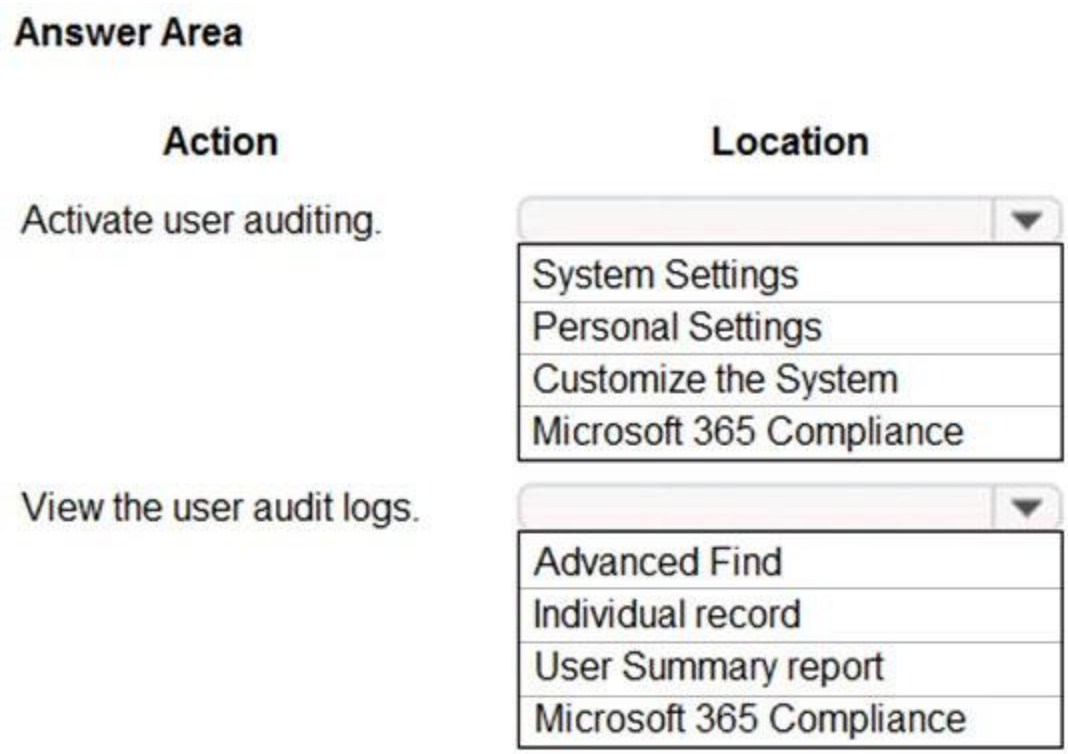
The owner of a company needs to know who signs into the system.

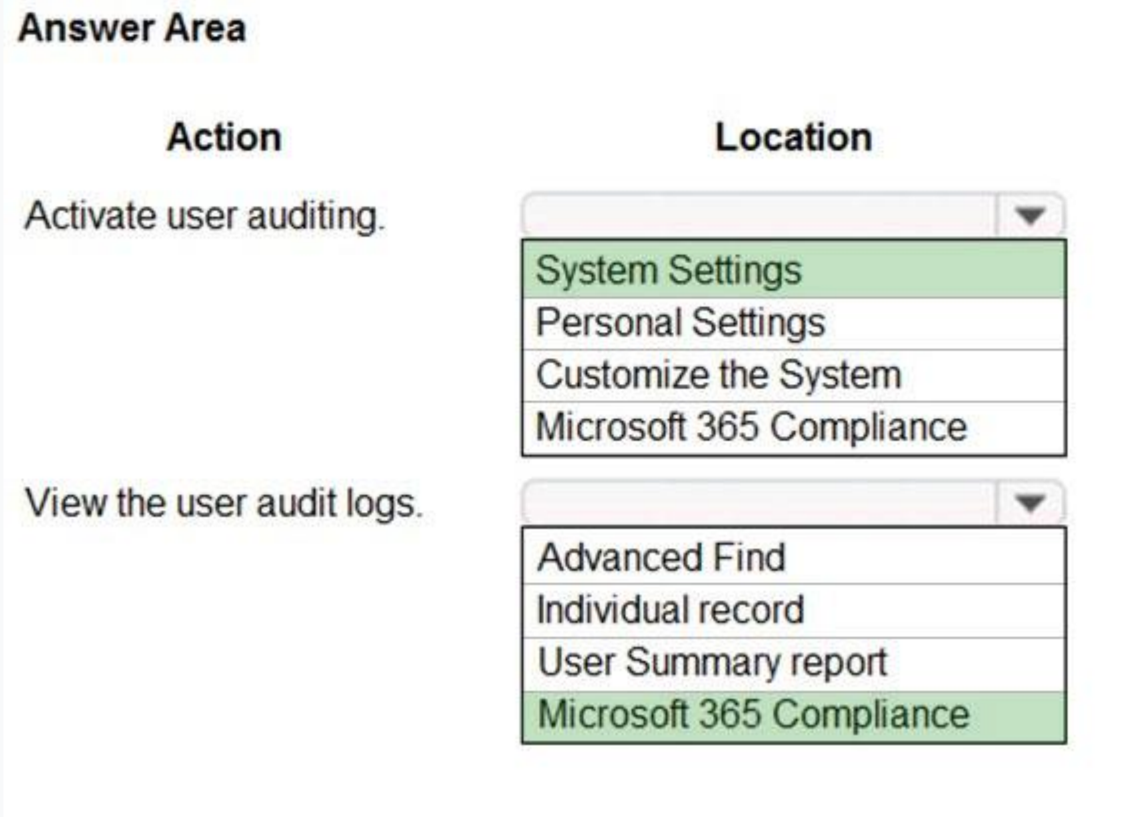
You need to ensure that the owner can view the user audit logs.

Where does each action need to be performed? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:






**Correct Answer:**
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity

**bcav**
Highly Voted 3 years, 5 months ago
Answer is correct - https://docs.microsoft.com/en-us/power-platform/admin/logging-powerapps
upvoted 49 times

**powerMaster**
3 years, 2 months ago
agree, there is no way to argument differently
upvoted 4 times

**avow**
Highly Voted 3 years, 5 months ago
This is a sneaky question to try and catch old school people off guard. The old way of doing this was both under System Settings > Auditing. You still have to turn on Auditing from here (for now) but they want to to consume the data from the new Compliance area.
upvoted 12 times

**HaileleoulG**
Most Recent 1 week, 2 days ago
Correct, Question was on my exam, July 02, 2024
upvoted 1 times

**4c319a0**
1 month ago

Question was NOT on my exam, June 12th, 2024
upvoted 1 times

**Smith_S**
1 month ago
System Settings MS 365 Compliance
upvoted 1 times

**MVPConsultant**
2 months ago
Hmm you can activate user auditing in admin.powerplatform - select environment - audit logs - auditing settings - then tick start auditing. but the options dont seem to match maybe because this is an old question. View the user audit logs should be 'audit summary view' you can go to audit summary view in system settings but also from the admin area
upvoted 1 times

**CookieMingkee**
1 month, 2 weeks ago
That is true. The answer needs an update. The Audit Setting is now within the Power Platform Settings then Audit Settings. To read the log, it is now in the Microsoft Purview. For the answer to this question, it is the closest that you could get, so System Settings and Microsoft 365.
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Correct - Question was on the Exam - Jan 29, 2024
upvoted 3 times

**Chamilhv**
5 months, 3 weeks ago
Took the exam on 20-01-2024, This question was not in the exam
upvoted 4 times

**drjphat**
9 months, 3 weeks ago
Confused. As of 9/24/2023, it seems like all of these can be accessed directly through the Power Platform Admin Center > Environments > Audit and Logs > Summary View, then filter on whatever criteria you want.
upvoted 4 times

**abhish717**
1 year, 9 months ago
In the new system, To Activate User Auditing :- Power Platform Admin -> Environments Settings -> Audits and Logs -> Audit Settings -> Check Start Auditing Checkbox. To View user Audit logs :- Power Platform Admin -> Environments Settings -> Audits and Logs -> Audit Summary view
upvoted 11 times

**allesglar**
1 year, 9 months ago
Answer is correct. Audit Summary view does not appear as possible answer.
upvoted 3 times

**AdyK**

1 year, 10 months ago

Took the exam in August 2022. This question was there.

upvoted 2 times

**Sujadocs**

1 year, 10 months ago

Took the exam in August 2022. This question was not there.

upvoted 2 times

**BrettusMaximus**

2 years ago

Viewing has changed. To View audit logging details - System administrators can see activity for the entities that are enabled for audit logging. Browse to the Power Platform admin center and sign in using administrator credentials. Go to Environments > [select an environment] > Settings > expand Audit and logs > Audit summary view.

upvoted 3 times

**KrishEXM**

2 years, 1 month ago

Office 365 Security & Compliance Center is being retired in the next few months. Features have already been migrated to new homes, so please update your bookmarks. Security features are available in the Microsoft 365 Defender portal Compliance features are available in the Microsoft Purview compliance portal Mail flow features are available in Exchange admin center The new portals include existing features and new, enhanced experiences for unified security, compliance, and mail flow management across Microsoft 365 services.

upvoted 2 times

**jkaur**

2 years, 4 months ago

Answers are correct.

upvoted 1 times

**tmub47**

2 years, 5 months ago

Interesting fact, Microsoft 365 Security and compliance (protection.office.com) has now been split into security (secuirty.microsoft.com) and compliance (compliance.microsoft.com). You will find the Audit log under security and it is just called Audit. Of course, you can still reach protection.office.com

upvoted 1 times

**KorRaj**

2 years, 8 months ago

When auditing in the Microsoft 365 compliance center is turned on, user and admin activity from your organization is recorded in the audit log and retained for 90 days. Since the question is "who sings into the system" and not admin centre. Also the questions is about Activate user auditing So i would go with "System Settings" and "Microsoft 365 Compliance", so answer provided is correct.

upvoted 5 times

## Question #2 *Topic 1*

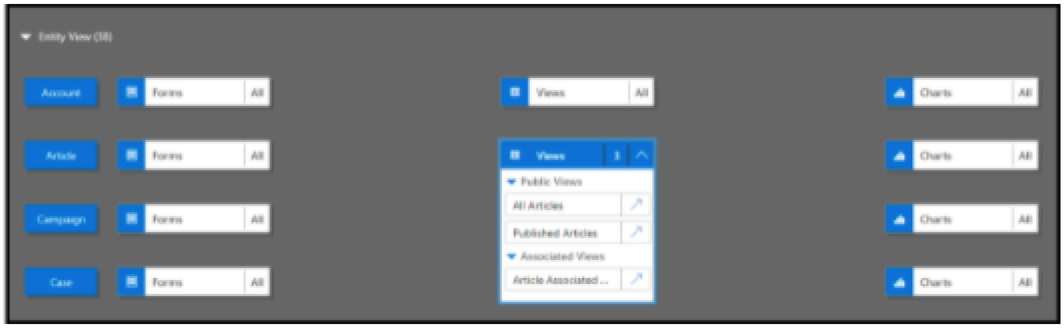
Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

- A. List view of the entity
- B. Microsoft Visual Studio
- C. Templates area
- D. Maker portal

**Correct Answer:** *A*
Edit a public or system view in app designer
You can change the way a public or system view is displayed by adding, configuring, or removing columns.
1. In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View.




2. Next to the view you want to edit, select Open the View Designer Open view Designer.
The view opens in the view designer.
When you edit a public or system view, you must save and publish your changes before they will be visible in the application.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

*Community vote distribution*

D (59%)

A (41%)

*Community vote distribution*

**Imranimmu**

Highly Voted 2 years, 10 months ago

Correct

upvoted 21 times

**Radoslavov**

Highly Voted 1 year, 4 months ago

i will 100% disagree, documentation is clear about this: Question says: "You need to create a view that can be viewed by all users in an organization" = a.k.a public view The Power Apps maker portal is used for: Manage CDS (entities, fields, relationships, forms, views, and rules). Create apps. Import data. Export data. from: https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views-app-designer "Public views are available for users to review table records. App makers can create and configure public views using Power Apps. 1. Sing in to https://make.powerapps.com" And i don't understand the people that says :"I confirm is A, it was on my exam", you cannot see your right or wrong answers after the exam is completed, but just the final score and PASS or FAIL, so what's the point saying it?

upvoted 19 times

**HaileleoulG**

Most Recent 1 week, 2 days ago

Correct, Question was on my exam, July 02, 2024

upvoted 1 times

**BikramjitSingh**

2 weeks, 2 days ago

Selected Answer: D

in exam 26th june.. select D

upvoted 1 times

**4c319a0**

1 month ago

Question was on my exam, June 12th, 2024

upvoted 1 times

**Smith_S**

1 month ago

Maker Portal

upvoted 1 times

**itenginerd**

1 month, 1 week ago

A similar question (different answer choices) was on my test yesterday. I'd be more specific, but there are like five copies of this question in the database, so we'll see if one of the later ones match my answer choices.

upvoted 1 times

**jzzzz2023**

2 months, 1 week ago

Selected Answer: D

D - Maker portal or we should call is as Power Apps Studio

upvoted 1 times

**user861243**

2 months, 2 weeks ago

Selected Answer: D

Maker Portal.

upvoted 1 times

**LRRooster**

2 months, 3 weeks ago

D is the modern way of doing this

upvoted 1 times

**carlo_thedev**

3 months ago

A. List view of the entity Explanation: In a scenario where custom code is not permitted for solutions, the most appropriate option for creating a view that can be viewed by all users in an organization is within the list view of the entity itself.

upvoted 2 times

**jkaur**

3 months, 1 week ago

It seems D - https://learn.microsoft.com/en-us/training/modules/load-export-data-create-data-views/2-edit

upvoted 1 times

**okanAT**
4 months, 1 week ago
It has to be answer D because the current Microsoft PL-200 Course gives the answer that it can be createde by the Powerapps Maker Portal https://learn.microsoft.com/en-us/training/modules/load-export-data-create-data-views/2-edit
upvoted 5 times

**MrEz**
5 months ago
I would say D. but it says "Your organization does not permit the use of custom code for solutions." Wouldn't that change the solution XML. A change in the solution XML would be 'custom code' because it changes the 'code' of the XML. Any idea if and where Microsoft defines striclty and clearly what 'custom code' is? Is creating a BPF custom (in the solution) code? Is a Business Rue, sort of 'javascript' 'customcode'? or is custom 'code' anything you do in plugins?
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: A**
Question was on the Exam - Jan 29, 2024 Selected A
upvoted 3 times

**FConsultantGA**
6 months ago
A or D?
upvoted 1 times

**PL_TAROU**
6 months, 1 week ago
**Selected Answer: A**
Do I need to create a view that all users within the organization can see using the Maker portal? If it's for external users, the answer would be D, but...
upvoted 1 times

## Question #3 *Topic 1*
You create a Power Apps portal to provide training and documentation for students. Students create a profile on the portal and then select and pay for courses.
You plan to add free courses to the training portfolio. Free courses must be automatically available to all students after they sign in.
You need to assign default permissions to students.
What should you do?

- A. Create a Students web role and set the Authenticated Users Role option to true. Assign the web role to each registered user.
- B. Create an entity for managing free courses. Create entity permission records to provide access to entity records for free courses and assign the entity permissions to users when they register on the portal for the first time.

- C. Create an entity for managing free courses. Create a Students web role and set the Authenticated Users role option to true. Create appropriate entity permissions to access the free course entity records and assign the entity permissions to the web role.

**Correct Answer:** *A*

*Community vote distribution*

C (92%)

8%

*Community vote distribution*

**ashlega**

Highly Voted 3 years, 4 months ago

It's probably C. "Authenticated Users role" does not need to be assigned, I believe (which is contrary to "A"). "B" is talking about assigning entity permissions to the users, which is incorrect since entity permissions are to be associated to the roles, and, then, the roles are to be assigned to the users. "C" seems to fit, though.

upvoted 61 times

**yolis**

Highly Voted 3 years, 6 months ago

https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/create-web-roles

upvoted 27 times

**srki996**

3 years, 2 months ago

Thanks for this link, because this explain why is A correct answer!

upvoted 16 times

**charles879987**

1 year, 2 months ago

But answer A does not give permission to access Free Course entity to the Authenticated Users. Answer C is correct

upvoted 2 times

**4c319a0**

Most Recent 1 month ago

Question was NOT on my exam, June 12th, 2024

upvoted 1 times

**Smith_S**

1 month ago

Answer:C

upvoted 1 times

**carlo_thedev**

3 months ago

**Selected Answer: C**

CHAT GPT says it's C.

upvoted 1 times

**nqthien041292**

3 months ago

Question was in the exam on 9 April 2024.

upvoted 1 times

**WikyWik**

3 months ago

You can't assign a web role to a user, you can assign a user to a webrole. IMO.

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Question was NOT on the Exam - Jan 29, 2024

upvoted 2 times

**VincentWong9321**

7 months, 4 weeks ago

in my 8 Nov 2023 Exam

upvoted 1 times

**Proexam**

11 months, 1 week ago

**Selected Answer: C**

Option B involves creating entity permission records but does not address the aspect of setting up a web role specifically for students. Option A involves creating a Students web role but does not consider the entity-level permissions needed to manage access to the free course content. Therefore, option C is the most comprehensive and suitable approach for automatically granting default permissions to students accessing free courses on the Power Apps portal.

upvoted 1 times

**shrikantkarpur**

1 year, 3 months ago

**Selected Answer: A**

Its correct

upvoted 1 times

**CalebXin**

1 year, 3 months ago

**Selected Answer: C**

A is wrong because no need to assign the role to each registered user.

upvoted 3 times

**Radoslavov**

1 year, 4 months ago

**Selected Answer: C**

even dough i think is C, this is the official documentation for A: "By enabling the Authenticated Users Role, it will become the default web role for all users. This role is commonly used to provide a predetermined access for users that are not associated to any other roles. Keep in mind that users can have multiple web roles, but there can only be one Authenticated Users web role for authenticated users."

upvoted 2 times

**crashandburn**

_1 year, 5 months ago

**Selected Answer: C**

On exam January 2023. Scored 863

upvoted 4 times

**fuddyduddy**

_1 year, 5 months ago

**Selected Answer: C**

The question states that free courses must be automatically available to all students after they sign in. It can't be A. Assign the web role to each registered user. <-How are you going to do this? It can't be B. Assign the entity permissions to users when they register on the portal for the first time. <-Again, how are you going to do this? Which leaves C.

upvoted 2 times

**Sean_K_Walsh**

_1 year, 6 months ago

It will seem like C is the answer. As the question suggests you are adding Free Courses to an existing solution. Which would also suggest the solution would already have assigned default web role for students to pay. Therefore it seems logical that a Free Course would not fit the current table permission actions. So custom entity seems logical. Badly worded question if they are testing your knowledge of default web roles.

upvoted 1 times

**AlineVasarevic**

_1 year, 7 months ago

I was thinking about this one. You don't need to create an entity specific for free courses. If you already have a courses entity, you just need to add a column choice yes/no.

upvoted 2 times

## Question #4 *Topic 1*

HOTSPOT -

You create workflows to automate business processes.

You need to configure a workflow to meet the following requirements:

- Be triggered when a condition is met.
- Run immediately.
- Perform an action when a condition is met.

You need to create a workflow that automatically sends emails based on a mail merge template. To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Workflow Requirement | Configuration Option |
|---|---|
| Be triggered when a condition is met. | Publish workflow.<br>Subject contains data.<br>Trigger when a Power Automate button is pressed. |
| Run immediately. | Approve the workflow.<br>Configure the workflow to run now.<br>Configure child workflow to run now. |
| Perform an action when a condition is met. | Send an email.<br>View chart.<br>Update a security role. |

**Correct Answer:**

**Answer Area**

| Workflow Requirement | Configuration Option |
|---|---|
| Be triggered when a condition is met. | Publish workflow.<br>Subject contains data.<br>Trigger when a Power Automate button is pressed. |
| Run immediately. | Approve the workflow.<br>Configure the workflow to run now.<br>Configure child workflow to run now. |
| Perform an action when a condition is met. | Send an email.<br>View chart.<br>Update a security role. |

**pruxcampos**
Highly Voted 3 years, 6 months ago
It's Ok answer correct!
upvoted 46 times

**Govindasahoo**
Highly Voted 3 years, 3 months ago
in exam with different order
upvoted 12 times

**4c319a0**
Most Recent 1 month ago
Question was NOT on my exam, June 12th, 2024
upvoted 1 times

**b304b2c**
1 month, 4 weeks ago
was on test May 14 2024
upvoted 3 times

**Agnes202307**
5 months, 2 weeks ago
Question was on NOT the Exam - Jan 29, 2024
upvoted 2 times

**henrycliftonbro**
6 months, 1 week ago
I cleared my Microsoft PL-200 exam by a great score of 88%. All the credit goes to this for providing such great service which helped me a lot. https://www.instapaper.com/read/1647436237
upvoted 1 times

**Jemmy_nah**
6 months, 3 weeks ago
i agree
upvoted 1 times

**gina_the_boss**
7 months ago
In exam 12/9/23.
upvoted 2 times

**Jeremy92**
9 months ago
In exam 15-10-23
upvoted 2 times

**Nazia**
11 months, 1 week ago
In exam 04-08-2023
upvoted 3 times

**Agnes202307**
_11 months, 2 weeks ago
In exam 07/2023
upvoted 2 times

**Briji**
_1 year, 1 month ago
@IvanaDomijanic : How many questions were there from this , just want to have an idea?
upvoted 2 times

**IvanaDomijanic**
_1 year, 1 month ago
In exam 06/2023
upvoted 2 times

**shrikantkarpur**
_1 year, 3 months ago
yes the answers are correct
upvoted 1 times

**SRD2021**
_1 year, 5 months ago
It was in the exam today. Passed with 754. Examtopics rocks. Please validate answers once. That's it.
upvoted 4 times

**abraham76**
_1 year, 5 months ago
What does subject contain data means? what if the condition for a certain field is 'does not contain data', then
upvoted 1 times

**Benny4321**
_1 year, 5 months ago
It just means that a mail is recieved and that it might contain data. If that is true then trigger the flow.
upvoted 1 times

**gina_the_boss**
_6 months ago
Ikwym, the questions are badly worded. It's so confusing to understand.
upvoted 1 times

**AlineVasarevic**
_1 year, 6 months ago
In exam 23/12
upvoted 2 times

## Question #5 *Topic 1*

HOTSPOT -
You are a Dynamics 365 Customer Service administrator.
You need to configure the following automation for the sales team:
⊸ Send an email when the status changes on an Opportunity.

➮ Text the sales manager when an Opportunity is created.
Create a Wunderlist task when an Opportunity is open for 30 days.

▪

Which tool should you use for each requirement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

| Automation | Tool |
|---|---|
| Email when the status changes. | Dynamics 365 workflow<br>Microsoft Flow<br>Business Process Flow |
| Text when the Opportunity is created. | Dynamics 365 workflow<br>Microsoft Flow<br>Business Process Flow |
| Create a Wunderlist task. | Dynamics 365 workflow<br>Microsoft Flow<br>Business Process Flow |

Answer Area

| Automation | Tool |
|---|---|
| Email when the status changes. | Dynamics 365 workflow<br>Microsoft Flow<br>Business Process Flow |
| Text when the Opportunity is created. | Dynamics 365 workflow<br>Microsoft Flow<br>Business Process Flow |
| Create a Wunderlist task. | Dynamics 365 workflow<br>Microsoft Flow<br>Business Process Flow |

**Correct Answer:**

**Shogun**
Highly Voted 3 years, 6 months ago
Correct answers. Text and Wunderlist tasks could not be sent with a D365 workflow. Email could be sent with a D365 workflow.
upvoted 58 times

**ETU69**
1 year, 11 months ago
See: https://docs.microsoft.com/en-us/learn/modules/intro-business-process-flows/3-uses
upvoted 5 times

**malyaban**
Highly Voted 3 years, 3 months ago
Let me clear this up because it was confusing to me. The first MUST be Dynamics 365 Flow because if you do it by Flow then it will trigger on every update of the record in a particular state but not on State Change. So it will send email e.g. on every update when the record is active but not only when the record state changes from Draft -> Active. This is a limitation of Power Automate. Please never select MS Flow for the first one.
upvoted 17 times

**dlnuser**
2 years ago
That's not true, a Power Automate flow can be configured to only be triggered when changes happen on a specific column. Just enter the status column in the "Select column" field, and then the flow will only trigger upon status change.
upvoted 6 times

**Heloizaleal1**

3 years ago

there are options to filter and to send the email when the condition is met. could you explain better?

upvoted 1 times

**Walterddd**

2 years, 2 months ago

There are two things left, first there´s something call "Odata Filter" in power automate, which helps you filter data on your trigger, and another thing is that i think there is something a little bit tricky with states in power automate, try to change a state in the case entity to reloved with power automate and you realize that you can´t, and that to do it you have to use Dynamics 365 Workflows, i don´t really know if it happens with triggers en state resolved because i´v never tried but it happens when you want to update a record in state "resolved" so i hope it helps you.

upvoted 1 times

**DVK76**

2 years, 7 months ago

You can add a filter in the trigger, that prevents running in every update. Microsoft it's probably going to deprecate dynamics Workflows in the future so Power Automate must be the first option for every action you should perform in Dynamics.

upvoted 8 times

**4c319a0**

Most Recent 1 month ago

Question was NOT on my exam, June 12th, 2024

upvoted 2 times

**JazT365**

4 months, 4 weeks ago

Not on exam Feb 2024

upvoted 3 times

**Agnes202307**

5 months, 2 weeks ago

Question was NOT on the Exam - Jan 29, 2024

upvoted 2 times

**5600fed**

1 year, 1 month ago

This question is probably out dated know. In an new exam where to would use the term Power Automate I would answer Power Automate Flow every time (Dynamics Workflow is deprecated) unless its a synchronous workflow

upvoted 6 times

**_Nuni**

1 year, 8 months ago

Not part of test Nov 2022

upvoted 4 times

**Sujadocs**

1 year, 10 months ago

This question was NOT part of the exam in Aug 2022
upvoted 2 times

**XiltroX**
1 year, 10 months ago
Wunderlist has been discontinued since Dec 2020. I don't think this question will appear in the exam.
upvoted 5 times

**sunnysaru92**
2 years ago
Powe automate is the same as Microsoft flow or dynamics 365 flow?
upvoted 1 times

**Mateusz_M**
1 year, 10 months ago
Power Automate is Microsoft Flow.
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 1 times

**Connor55**
2 years, 9 months ago
I would argue Flow (Power automate) is the most correct for all since workflows will eventually be deprecated. Also, there's no reason the email couldn't be sent async. We're talking a difference of seconds.
upvoted 5 times

**Nyanne**
1 year, 11 months ago
I agree...
upvoted 2 times

**songzhu**
3 years, 2 months ago
Check, the Opportunity is the one in Dynamic365. it is not in Sharepoint list or any other M365 data. Wonderlist connector is available to flow. so the answer should be D365, D365 and MS flow.
upvoted 3 times

**KenCraw**
3 years, 2 months ago
Wunderlist was "shut down" May 6 2020, is this question still being asked on exam?
upvoted 4 times

**Tetyana**
3 years, 4 months ago
Why is the last question "MC Flow"?
upvoted 1 times

**michaelsssxxx**

3 years, 4 months ago

You also must consider that Flow have run limitations. So if its possible to utilize D365 workflow, we should.

upvoted 1 times

**Luthercrop**

3 years, 6 months ago

Email can be sent too using MS Flow when a record changes status But the given answers are correct too

upvoted 2 times

**avow**

3 years, 5 months ago

Yes, keep a close eye on the wording "you are a Dynamics 365 Customer Service Administrator". So what is the best answer for that in that position? If this was "Power Apps Administrator" then Flow (power automate) would absolutely be the right answer, but D365 is the better answer here.

upvoted 15 times

**AbhiAg**

3 years ago

you are correct. But in such a situation how the answer of second question can be Microsoft Flow?

upvoted 3 times

**mattgwms**

2 years, 6 months ago

Because you can't do the other two actions in D365; they have to be done in Power Automate via Microsoft Flows.

upvoted 1 times

Question #6 *Topic 1*

A company uses Microsoft Dataverse to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Remove all of the privileges for BPFA.
- B. Use a business rule to prevent users from switching to BPFA.
- C. Deactivate BPFA.
- D. Change the display order of the business process flows to move BPFA to the bottom of the list.

**Correct Answer:** *AC*

*Community vote distribution*

AC (100%)

*Community vote distribution*

**Shogun**

Highly Voted 3 years, 6 months ago
Seems correct.
upvoted 45 times

**JazT365**
Highly Voted 4 months, 4 weeks ago
On exam Feb 2024
upvoted 6 times

**4c319a0**
Most Recent 1 month ago
Question was NOT on my exam, June 12th, 2024
upvoted 1 times

**itenginerd**
1 month, 1 week ago
On my test yesterday
upvoted 2 times

**user861243**
2 months, 2 weeks ago
Selected Answer: AC
On Exam Apr 2024
upvoted 2 times

**Agnes202307**
5 months, 2 weeks ago
Question was NOT on the Exam - Jan 29, 2024
upvoted 4 times

**ctedesco**
1 year, 1 month ago
This is on exam - 5/2023
upvoted 3 times

**Mabloma**
7 months, 1 week ago
Really?
upvoted 1 times

**gina_the_boss**
6 months ago
yup on the exam 11/2023
upvoted 2 times

**shrikantkarpur**
1 year, 3 months ago
Selected Answer: AC
Yes this is correct
upvoted 1 times

**Ikhalil**

_1 year, 4 months ago

The two possible ways to achieve the goal are: C. Deactivate BPFA: You can deactivate the BPFA business process flow associated with the Prospect entity so that it is no longer available for use. This can be done by going to the entity settings, selecting Business Process Flows, and then deactivating the BPFA flow. This will prevent users from selecting it and force them to choose from the newly configured business process flows. D. Change the display order of the business process flows to move BPFA to the bottom of the list: You can change the display order of the business process flows so that the newly configured flows are displayed at the top and BPFA is moved to the bottom of the list. This will encourage users to select the newly configured flows first and make it less likely

upvoted 4 times

**andy365**

_1 year ago

D is incorrect - Reordering makes the BPFA process "less likely", but does not prevent users from using it. AC are correct and prevents users from using the BPFA process.

upvoted 2 times

**_Titto_**

_1 year, 5 months ago

**Selected Answer: AC**

Correct

upvoted 1 times

**Miclarsen**

_1 year, 5 months ago

Is this really correct though? To prevent users from using BPFA in the Prospect entity, there seems to be two possible ways: A. Remove all of the privileges for BPFA. By revoking the user's access to the BPFA business process flow, they will no longer be able to switch to it. B. Use a business rule to prevent users from switching to BPFA. You can create a business rule that evaluates the Category field and prevents the selection of BPFA based on certain criteria. Both options A and B will effectively prevent users from using BPFA, allowing you to apply the other business process flows based on the Category field.

upvoted 1 times

**crashandburn**

_1 year, 5 months ago

**Selected Answer: AC**

On exam January 2023. Scored 863

upvoted 3 times

**IvanaDomijanic**

_1 year, 6 months ago

On exam 13 January 2023.

upvoted 2 times

**Mansi**

_1 year, 6 months ago

Deactivating BPSF will stop prospect management process, so how C is correct?

upvoted 4 times

**nicknamety**

_1 year, 1 month ago

I read the question in the same way. The question does not say, what many are assuming, that the BPSF process is no longer required, it only says that the BPSF process must not be visible to others. For me, that suggests they may still want it to run in the background. This is another terribly worded question.
upvoted 4 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 2 times

**Rouki85**
2 years, 2 months ago
**Selected Answer: AC**
correct
upvoted 1 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 2 times

## Question #7 *Topic 1*
You are creating a business rule to implement new business logic.
You must apply the business logic to a canvas app that has a single screen named Screen1.
You need to configure the scope for the business rule.
Which scope should you use?

- A. Screen1
- B. Entity
- C. All Forms
- D. Global

**Correct Answer:** *B*
Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule

*Community vote distribution*
B (100%)
*Community vote distribution*

**examtopics0122**
Highly Voted 3 years, 5 months ago
correct
upvoted 37 times

**abhinav123**
Highly Voted 3 years, 5 months ago

Set the scope, according to the following: TABLE 1 If you select this item... The scope is set to... table Model Driven forms and server All Forms Model Driven forms Specific form (Account form, for example) Just that Model Driven form All applies to Model Driven App Only not to canvas Except Entity Level Rules
upvoted 7 times

**4c319a0**
Most Recent 1 month ago
Question was NOT on my exam, June 12th, 2024
upvoted 1 times

**Smith_S**
1 month ago
Entity
upvoted 1 times

**user861243**
2 months, 2 weeks ago
**Selected Answer: B**
Canvas App, Business Rule scope is at Entity/table level.
upvoted 1 times

**nqthien041292**
3 months ago
Question was in the exam on 9 April 2024
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: B**
Question was on the Exam - Jan 29, 2024
upvoted 5 times

**Sweden2022**
10 months ago
On the exam 14.09.23
upvoted 2 times

**nwmc**
1 year ago
in exam 13.07.2023
upvoted 3 times

**happy777**
1 year, 1 month ago
In exam May2023
upvoted 1 times

**FaresAyyad**
1 year, 3 months ago
**Selected Answer: B**
If you're building a Canvas app, you must use table as the scope. Reference: https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule

upvoted 4 times

**nilakuma**
1 year, 4 months ago
was on test 3/2023
upvoted 2 times

**techsupport**
1 year, 6 months ago
correct answer came in dec 23 2022 exam
upvoted 2 times

**otrovisitante**
1 year, 7 months ago
Selected Answer: B
B. Entity or Table 6) in https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule#create-a-business-rule
upvoted 2 times

**Doyne**
1 year, 9 months ago
If you're building a Canvas app, you must use table as the scope.
upvoted 3 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: B
upvoted 1 times

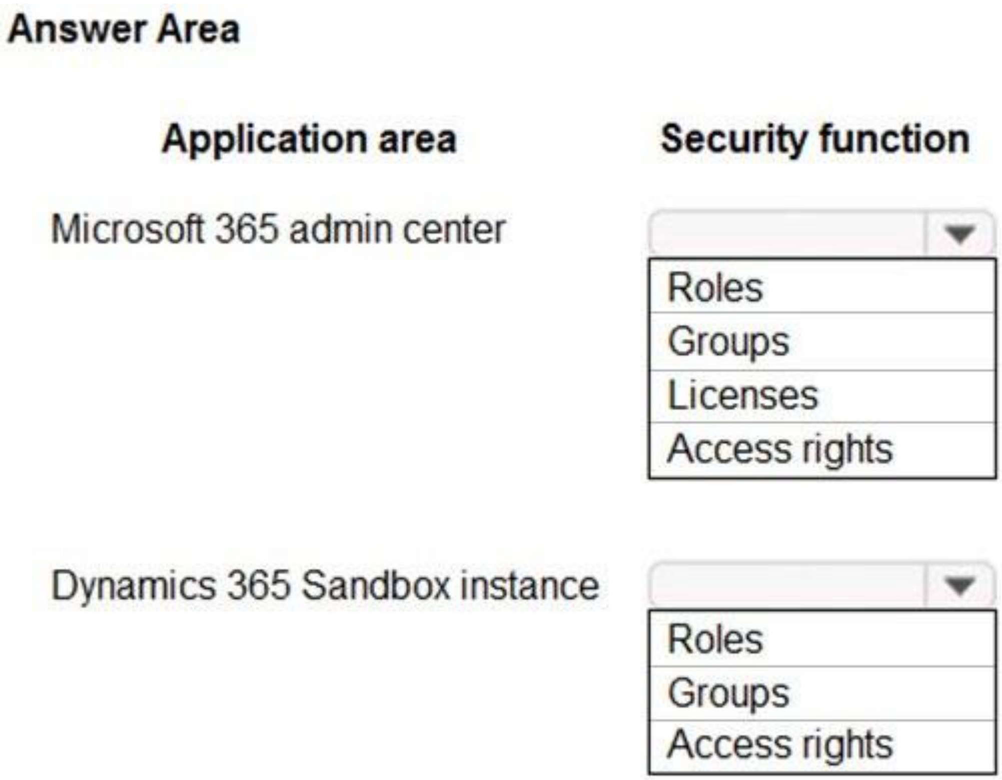
**saadkhan007**
1 year, 9 months ago
Can you please you share all your questions you remembered?
upvoted 1 times

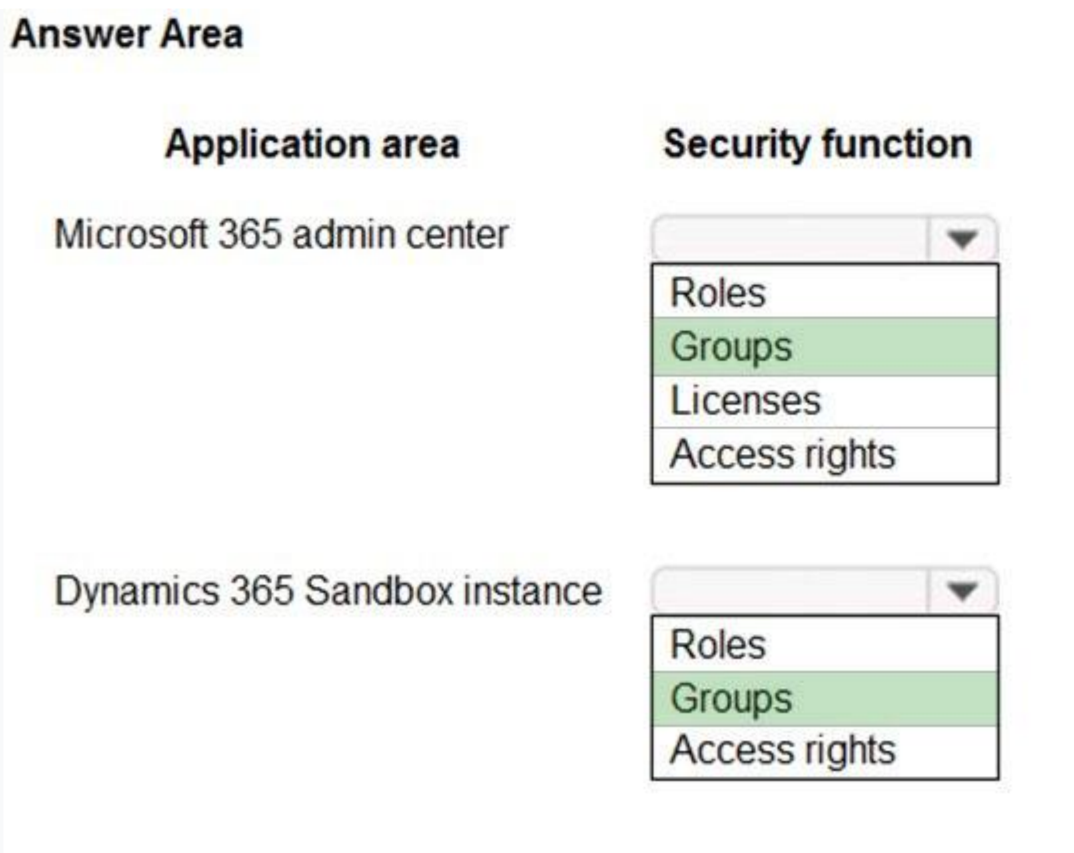
**Examtopic199425**
1 year, 9 months ago
how many of the questions were found here?
upvoted 1 times

**Riyad795**
1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 2 times

## Question #8 *Topic 1*
HOTSPOT -
You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.
Users record Production instance data in the Sandbox instance.
You need to ensure that the users only record data in the Production instance.
Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:




**Correct Answer:**

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

**ghonchu**
Highly Voted 3 years, 6 months ago
The ans should be Groups and Roles
upvoted 77 times

**william7991**
3 years, 6 months ago
No the answer given is correct (groups and groups) because the question is asking how to Prevent access by multiple users to the Sandbox, which you would remove/edit the security group assigned to the environment - "When you assign a security group to an environment, that environment will not show up in home.dynamics.com for users not in the group." from link given in answer
upvoted 32 times

**ddu**
3 years, 4 months ago
The group cannot be removed from the instance itself (from the model-driven app), so answer should be correct (Group from the admin center and Role from the D365 instance)
upvoted 5 times

**Mitrandir**
3 years, 5 months ago
I also think this should be the correct one - Groups and Roles.
upvoted 8 times

**skh18**
3 years, 6 months ago
You are right. There are no Security "groups" in Dynamics instances -- only Roles, Users, Teams, and Business Units. If a user has no roles associated with their user record, they will not be able to log onto the environment and an error is displayed.
upvoted 5 times

**powerMaster**
3 years, 3 months ago
This article says you are not right: https://docs.microsoft.com/en-us/power-platform/admin/control-user-access
upvoted 5 times

**RominaT**
4 months, 2 weeks ago
Well... it also says: "All licensed users, whether or not they are members of the security groups, must be assigned security roles to access data in the environments."
upvoted 1 times

**Winner313**
Highly Voted 3 years, 4 months ago
Initially, I was actually thinking about the correct answer is Groups and Roles. After reading this article https://docs.microsoft.com/en-us/power-platform/admin/control-user-access, I feel the original answer is actual correct. You can assign the appropriate security group to control the user access to the sandbox.
upvoted 25 times

**b304b2c**

2 months, 1 week ago

New: Security groups can't be assigned to default and developer environment types. If you've already assigned a security group to your default or developer environment, we recommend removing it since the default environment is intended to be shared with all users in the tenant and the developer environment is intended for use by only the owner of the environment.

upvoted 2 times

**KAL18**

2 years, 9 months ago

There is no groups security on sandbox instance level. Correct answer should be Groups and Roles.

upvoted 1 times

**Maarten76**

2 years, 6 months ago

@KAL18, On the Environment settings, you can set the Security Group. This also works on Sandbox type environments (just checked). See: https://docs.microsoft.com/en-us/power-platform/admin/control-user-access#associate-a-security-group-with-a-dataverse-environment

upvoted 6 times

**wfrf92**

3 years, 1 month ago

I agree !!!

upvoted 3 times

**miner90321**

Most Recent 3 days, 20 hours ago

I can't recommend this site enough. The study materials provided the foundation I needed, and the exam readiness tips were invaluable. Passed the PL-200 exam with flying colors!

upvoted 1 times

**HaileleoulG**

1 week ago

Correct, Question was on exam, July 02, 2024

upvoted 1 times

**kelvin3105**

2 weeks, 4 days ago

If a user is assigned the Dynamics 365 Service Admin role, then the user must be part of the security group before they are enabled in the environment. They can't access the environment until they are added to the security group and enabled. Environments support associating the following group types: Security and Microsoft 365. Associating other group types is not supported. in the link of the question I had read it, so I think it is group and group

upvoted 1 times

**4c319a0**

1 month ago

Question was NOT on my exam, June 12th, 2024

upvoted 2 times

**Smith_S**

1 month ago
Groups Access Rights
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Question was NOT on the Exam - Jan 29, 2024
upvoted 5 times

**wajid124**
10 months, 1 week ago
I think at the MS365 admin level, it should be groups and at the sandbox env level it should be roles
upvoted 1 times

**andy365**
1 year ago
You can prevent environment access with roles so Groups and Groups is correct.
upvoted 1 times

**AmitKD**
1 year, 7 months ago
It should be Managed roles because user will access the Environment from the model driven apps/ Canvas apps. if they don't have this things in the place then they can remove the user role, so that user will not able to access the Environment.
upvoted 1 times

**bpaudel**
1 year, 8 months ago
Groups and Groups is correct answer. Role should not be in the picture. https://learn.microsoft.com/en-us/power-platform/admin/control-user-access
upvoted 3 times

**allesglar**
1 year, 8 months ago
I believe the answer is correct. I do not understand why many suggest that there are not security groups for instances. All provided documentation here suggest otherwise.
upvoted 1 times

**ShrikrishnaG**
1 year, 9 months ago
The Answer should be (groups and groups) . Description Says ---------------------------------- If your company has multiple Microsoft Dynamics 365 Guides environments, you can use security groups to control which users can access each environment. A security group restricts access to the environment to people in the security group. If a Microsoft Dataverse environment does not have an associated security group, all users with a Dataverse license (Dynamics 365 Guides, Power Automate, Power Apps, and so on) will be created as users and enabled in the environment. Each environment can have just one security group. For example, you could create three security groups to control access to the following environments. https://learn.microsoft.com/en-us/dynamics365/mixed-reality/guides/admin-security
upvoted 3 times

**farazsadiq0**

1 year, 10 months ago
Groups and Roles are correct. In first part, you can easily configure through groups in Admin Center but for the second part, it says that application area is Sandbox instance. Since Sandbox instance is a D365 instance, not a Microsoft Admin Center, so you have to configure this from Roles in D365.
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 2 times

**Isjosh**
2 years ago
I think it should be Groups and Roles. what differentiate access to different environment in same tenant is either security group or roles. Security Groups are created in Office admin and can be use to restrict access once associated to environment. roles can be removed to users from in PPAC
upvoted 1 times

Question #9 *Topic 1*
You must create a new entity to support a new feature for an app. Records for the entity must be associated with a business unit and specify security roles for the business unit.
You need to configure entity ownership.
Which entity ownership type should you use?

- A. user or team owned
- B. organization-owned
- C. none
- D. business-owned

**Correct Answer:** *A*
Dataverse supports two types of record ownership. Organization owned, and User or Team owned. For security purposes, records that are organization owned, the only access level choices is either the user can do the operation or can't. For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.
References:
https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds

*Community vote distribution*
A (70%)
あ (30%)
*Community vote distribution*

**kadek**
Highly Voted 2 years, 10 months ago
the answer is correct
upvoted 17 times

**Agnes202307**
Highly Voted 5 months, 2 weeks ago

Question was NOT on the Exam - Jan 29, 2024
upvoted 5 times

**4c319a0**
_Most Recent 1 month ago
Question was NOT on my exam, June 12th, 2024
upvoted 1 times

**b304b2c**
_1 month, 4 weeks ago
was on test May 14 2024
upvoted 2 times

**KilaBite**
_10 months, 1 week ago
I think A too. I take issue with how horribly worded this question is though.
upvoted 2 times

**IvanaDomijanic**
_1 year, 1 month ago
In exam 06/2023, different order
upvoted 3 times

**IvanaDomijanic**
_1 year, 6 months ago
On exam 13 January 2023.
upvoted 4 times

**jimunoz**
_1 year, 6 months ago
the answer is correct A
upvoted 1 times

**niel93**
_1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: A
upvoted 3 times

**Riyad795**
_1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 2 times

**Sujadocs**
_1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 2 times

**elad_oren**
_1 year, 11 months ago

**Selected Answer: A**

A is a correct answer
upvoted 1 times

**Rouki85**
2 years, 2 months ago
**Selected Answer: A**
correct
upvoted 1 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 1 times

**Dude**
2 years, 3 months ago
**Selected Answer: A**
This answer is correct. If you set the entity security to B, you will not have the option to set the row access to the business unit, you will only have the option to set Organization or none. C is not possible and D does not exist
upvoted 3 times

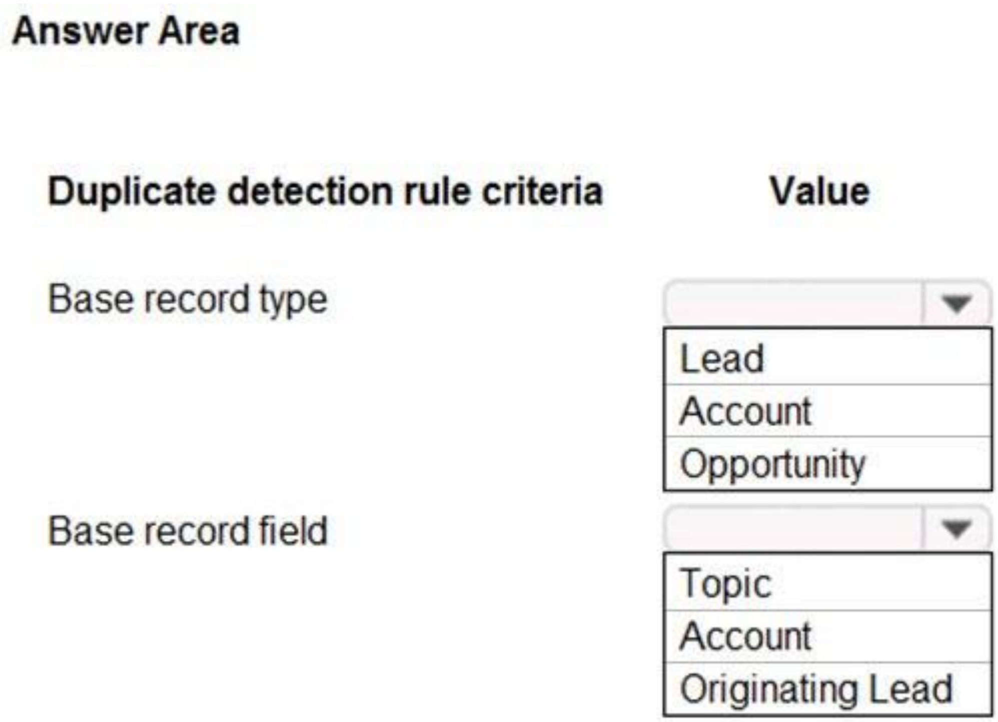
**wazieru2**
2 years, 4 months ago
**Selected Answer: あ**
A is correct
upvoted 3 times

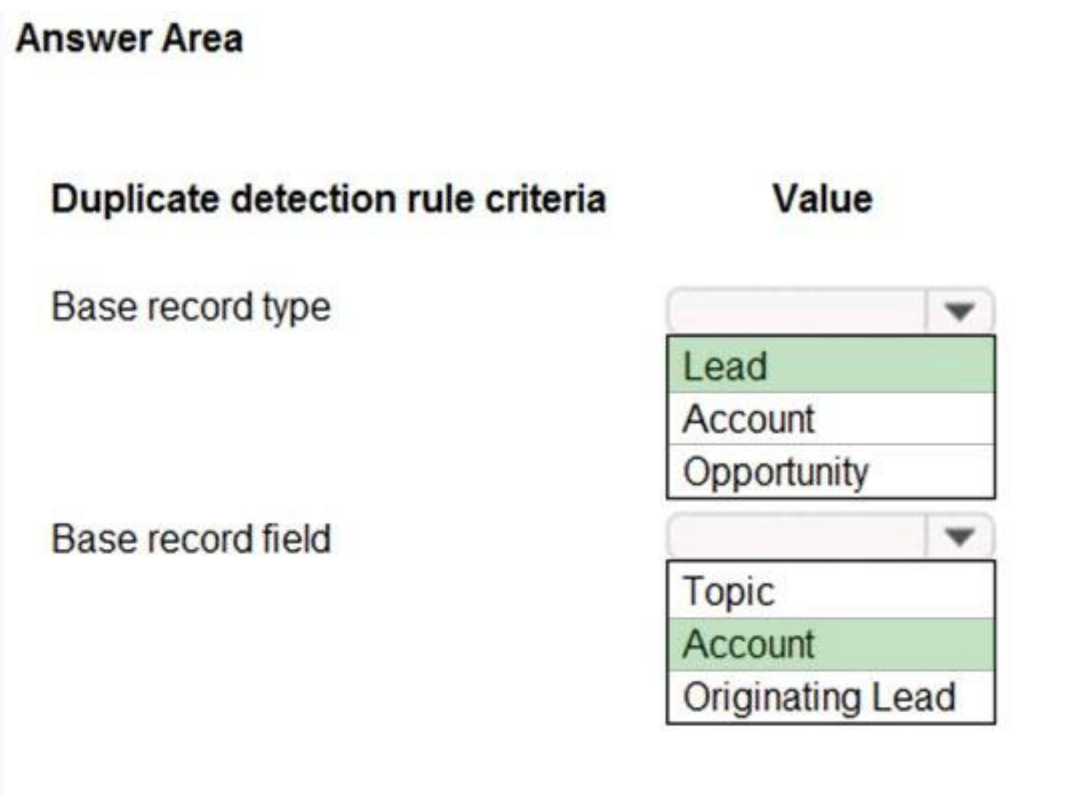
**jkaur**
2 years, 4 months ago
A is the correct answer
upvoted 1 times

## Question #10 *Topic 1*
HOTSPOT -
You need to ensure that there are no leads for a customer before you create a new opportunity for the customer.
How can you use duplicate detection rules to achieve this goal? To answer, select the appropriate options in the answer area.

NOTE:
Each correct selection is worth one point.

Hot Area:




Correct Answer:

**ddu**

Highly Voted 3 years, 4 months ago

Duplicate detection on Lead will not trigger on Opportunity creation/update The rule must be created as follow - Base Record Type: Opportunity - Matching Record Type: Lead - Base Record field: Account - Matching Record field: Parent Account for Lead (or another if you use a different one) - Criteria: Exact Match So answer is Opportunity - Account
upvoted 108 times

**BeachVball**
3 years, 3 months ago
@ddu you are correct. There is no Account field in Lead. So just for elimination needs to be Opportunity - Account. If we select Lead in the first item, then the second item should be "Parent Account" which is not an option
upvoted 5 times

**Abdullah1993**
2 years, 11 months ago
When creating a lead, there is an option to set the Account column. An existing account can have multiple leads.
upvoted 5 times

**d365ppp**
2 years, 2 months ago
The lead and the opps are tied to an account.
upvoted 1 times

**gk_1989**
Highly Voted 3 years, 5 months ago
For me is "Opportunity" and "Account". During the Opportunity creation should activate the Duplicate Detection rule, and check on related Customer (Account) if there are related lead to that Account. Isn't it?
upvoted 36 times

**powerMaster**
3 years, 2 months ago
ddu was right and the answer is legit!
upvoted 3 times

**Smith_S**
Most Recent 1 month ago
when creating a new opportunity, the system checks for any existing leads related to the same customer (originating lead) and prevents the creation of the opportunity if a lead already exists. The answer is: Opportunity - Originating lead
upvoted 1 times

**JazT365**
4 months, 4 weeks ago
On Exam Feb 2024
upvoted 2 times

**Agnes202307**
5 months, 2 weeks ago
Question was NOT on the Exam - Jan 29, 2024
upvoted 2 times

**sylwiaszymanska88**
10 months, 1 week ago
"The Merge option is available only for Account, Lead, and Contact entities. The Merge option will only be enabled if a duplicate record of the same table is selected. Merging duplicate records from different tables is not supported." - correct answer Lead-Account
upvoted 2 times

**Krishnas**
1 year, 3 months ago
Opportunity, Account
upvoted 1 times

**Radoslavov**
1 year, 3 months ago
I've tested it this morning and it is indeed Opportunity and Account, i got the popup when tried to create new Opp with already existing open lead for the same account
upvoted 3 times

**Hendrikdb**
1 year, 7 months ago
Given answer is correct. The fact that an opportunity is created is irrelevant. It doesn't say it needs to be triggered on create, the requirement is that leads should be unique.
upvoted 3 times

**Hendrikdb**
1 year, 7 months ago
Never mind my above comment, I was wrong. The above comment is correct: - Base Record Type: Opportunity - Matching Record Type: Lead - Base Record field: Account - Matching Record field: Parent Account for Lead (or another if you use a different one) - Criteria: Exact Match
upvoted 3 times

**Hendrikdb**
1 year, 7 months ago
top comment was correct*
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 4 times

**Isjosh**
2 years ago
The scope for this question to ensure no duplicate opportunity for a customer, hence the trigger should be opportunity and Account
upvoted 1 times

**Vicky_M**
2 years, 1 month ago

I think the answer is correct, because question duplicate detection rule criteria, so the condition should be Lead- Account
upvoted 1 times

**steffischmidt**
2 years, 4 months ago
Opportunity, Account
upvoted 1 times

**jkaur**
2 years, 4 months ago
Opportunity - Account
upvoted 1 times

**SRIDILA**
2 years, 7 months ago
the correct answer must be Opportunity - Account
upvoted 1 times

**Principle**
2 years, 7 months ago
The customer engagement apps (Dynamics 365 Sales, Dynamics 365 Customer Service, Dynamics 365 Field Service, Dynamics 365 Marketing, and Dynamics 365 Project Service Automation), include default duplicate detection rules for accounts, contacts, and leads, but not for other types of records. So the answer for 1st question shall be Lead, does that make sense?
upvoted 1 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

Question #11 *Topic 1*

You have two Microsoft Power Platform environments.
Users in one environment must not be able to see the other environment.
You need to grant salespeople access to the sales company environment.
What should you do?

- A. Add salespeople to an Office 365 security group.
- B. Add salespeople to a security role.
- C. Set privileges.
- D. Set app security.

**Correct Answer:** *A*
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

*Community vote distribution*

A (80%)
13%
7%

*Community vote distribution*

**xoshi23**
_Highly Voted 2 years, 10 months ago
Correct
upvoted 18 times

**inscho**
_Highly Voted 1 year, 1 month ago
B. Add salespeople to a security role. - By adding salespeople to a specific security role within the sales company environment, you can control their access and permissions within that environment. The security role defines the privileges and restrictions that users have in terms of accessing and manipulating data and functionality within the environment. Adding salespeople to a security role ensures that they have the necessary permissions to perform their job functions within the sales company environment while maintaining the separation and isolation between the two environments, preventing users from one environment from seeing the other. Option A - Adding salespeople to an Office 365 security group - may be useful for managing access to other Office 365 resources but is not specifically tied to controlling access within the Power Platform environments.
upvoted 9 times

**Smith_S**
_Most Recent 1 month ago
Add salespeople to a security role.
upvoted 2 times

**itenginerd**
_2 months, 1 week ago
My read on this one is that once a user is in the environment, you can add them to a security role--but just adding a group of users to a security role does not prevent OTHER users from seeing the environment. Adding users to a security group and assigning it to the environment, however, does. From the cited doc: When a security group is associated with an existing environment with users, all users in the environment that are not members of the group will be disabled. The way I read it, adding users to the M365 group DOES immediately prevent anyone who's not in that group from seeing the environment, which is the core goal of the question.
upvoted 4 times

**LRRooster**
_2 months, 3 weeks ago
**Selected Answer: A**
A is the answer
upvoted 1 times

**gina_the_boss**
_5 months, 2 weeks ago
**Selected Answer: A**
A is not the complete answer, but rather the first step of granting salespeople access to the environment. You add them to a security group, then you assign a security role to its members, or to the entire SG.
https://learn.microsoft.com/en-us/power-platform/admin/control-user-access
upvoted 2 times

**Nickybambi**

_6 months, 4 weeks ago

Selected Answer: B

To grant salespeople access to the sales company environment and ensure users from one environment cannot see the other, you should consider using: B. Add salespeople to a security role. Explanation: Add salespeople to a security role (Option B): Security roles in the Power Platform allow you to define sets of permissions for users. By adding salespeople to a specific security role in the sales company environment, you can control their access to data and functionality within that environment. This helps ensure that users in one environment cannot see or access data in the other. Options A, C, and D may not directly address the requirement to restrict visibility between environments:

upvoted 2 times

**Nickybambi**

_6 months, 4 weeks ago

To grant salespeople access to the sales company environment and ensure users from one environment cannot see the other, you should consider using: B. Add salespeople to a security role. Explanation: Add salespeople to a security role (Option B): Security roles in the Power Platform allow you to define sets of permissions for users. By adding salespeople to a specific security role in the sales company environment, you can control their access to data and functionality within that environment. This helps ensure that users in one environment cannot see or access data in the other. Options A, C, and D may not directly address the requirement to restrict visibility between environments:

upvoted 1 times

**Joey444**

_8 months, 1 week ago

Selected Answer: A

I thought it was B at first, but it is 100% A When users are added to the security group, they are added to the environment.

upvoted 1 times

**wsjones**

_11 months, 2 weeks ago

Was on my exam -8/1/23

upvoted 2 times

**happy777**

_1 year, 1 month ago

Answer is 'A' as we can control access using the O365 security groups. REF: https://learn.microsoft.com/en-us/power-platform/admin/control-user-access

upvoted 2 times

**soloraze**

_1 year, 2 months ago

Sorry guys I think you're wrong on this one. Environments = SEC ROLE Adding users to some 365 security group may not have anything to do with security on an environment. It's not the way environments are secured. My answer = B Adding users to an environment security role IS a solution.

upvoted 4 times

**soloraze**

_1 year, 1 month ago

I had to re-read this. "Group" is the operative word. Answer = A

upvoted 2 times

**Radoslavov**
1 year, 3 months ago
**Selected Answer: A**
Setting up groups on every environment, you can just add/remove users from one group to another and they will get the access automatically
upvoted 2 times

**TKG1726**
1 year, 7 months ago
The answer at the seminar is D.
upvoted 1 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: A
upvoted 1 times

**Riyad795**
1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

## Question #12 *Topic 1*

A veterinary office plans to use Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments.
On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.
You need to create a dynamically visible field.
What should you configure?

- A. workflow
- B. business process flow
- C. business rule

**Correct Answer:** *C*
By combining conditions and actions, you can do any of the following with business rules:

Set column values -

Clear column values -

Set column requirement levels -

Show or hide columns -

Enable or disable columns -
Validate data and show error messages
Create business recommendations based on business intelligence.
References:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule

*Community vote distribution*

C (100%)

*Community vote distribution*

**Seej**

Highly Voted 2 years, 10 months ago

You can't use a business rule in Canvas app to show or hide fields based on another field. Actually all available answers are wrong, showing/hiding fields in Canvas apps are done using formulas. " Model driven apps can use all actions available on business rules, however not all business rule actions are available for canvas apps at this time. The following actions are not available on Canvas apps : Show or hide columns Enable or disable columns Create business recommendations based on business intelligence. "

upvoted 52 times

**Connor55**

2 years, 9 months ago

Correct, this is a horrible question - but I fully expect it to be on the exam LOL

upvoted 13 times

**Alexandre100237**

5 months, 3 weeks ago

And it was on exam.. 10/01/24

upvoted 2 times

**sunil121212**

2 years, 9 months ago

correct

upvoted 1 times

**Dilipkumar07**

2 years, 5 months ago

Correct

upvoted 1 times

**ChristinaB**

Highly Voted 2 years, 8 months ago

Go to the link provided in the answer. Right at the beginning is an "Important" note. You can do this with a Business Rule as long as you set it to Entity (table). Important Business rules defined for a table apply to both canvas apps and model-driven apps if the table is used in the app. Not all business rule actions are available on canvas apps at this time. More information: Differences between canvas and model-driven apps Business rules don’t work with multi-select choices. To define a business rule that applies to a form in a model-driven app, see Create business rules to apply logic in a model-driven app form.

upvoted 13 times

**delia15**

2 years, 6 months ago

very good observation, thanks!

upvoted 2 times

**Ragnar0k**

2 years, 8 months ago

I think that's a recent update so yes, you are right. Just be careful because all business rules action are not available for the moment but in this case it works.

upvoted 5 times

**ubiquituz**

Most Recent 3 months, 1 week ago

Business Rules Using form scripts or business rules, the visibility of these elements can be controlled to create a dynamic form to provide a user interface that adapts to conditions in the form.
https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/visibility-options-legacy

upvoted 2 times

**jmccolly**

3 months, 3 weeks ago

Selected Answer: C

Answer is C. Here's a snippet from the PP documentation: Business rules defined for a table apply to both canvas apps and model-driven apps if the table is used in the app.

upvoted 1 times

**purplefish**

5 months, 4 weeks ago

I Choose D --> Javascript

upvoted 1 times

**gina_the_boss**

7 months ago

Is on MeasuredUp as well. Same answer

upvoted 1 times

**gina_the_boss**

7 months ago

This question is on MeasuredUp

upvoted 1 times

**Sweden2022**

8 months ago

In the context of Power Platform and canvas apps, business rules allow you to set field visibility logic without writing code. You can create a business rule that checks the value of the dropdown field, and if the selected value is "Other," the business rule can then set the visibility property of the text field to true, making it appear for the client to enter additional details. Here's a simplified view of the steps you might follow: Open the table where the appointment data is stored in Power Apps. Navigate to the "Business Rules" section for that table. Create a new Business Rule. Set the condition to check if the "Type of Pet" field value equals "Other". If the condition is true, set the action to show the additional details text field. Save and activate the Business Rule.

upvoted 2 times

**nicknamety**

1 year, 1 month ago

The thinking behind the setting of these questions in this exam is unique. There is so much confusion. It is difficult to understand what these questions are really testing. This should not be a Power Platform exam but a language translation exam where all rules of language must be broken to understand the intent of the question.

upvoted 4 times

**ikeike55**

1 year, 2 months ago

question sentence is incorrect? not canvas-app,but model-driven-app?

upvoted 1 times

**nilakuma**

1 year, 4 months ago

question was on test 3/2023

upvoted 3 times

**Miclarsen**

1 year, 5 months ago

This is just another question that makes absolutely no sense! The correct answer here may in fact be "Business rule", but since this is not an option when working with canvas apps, this whole question id beyond stupid and sadly totally in line with what one has come to expect from a Microsoft exam over the year! In short: The correct answers is the use of formulas and maybe some variables as well!

upvoted 1 times

**pripri804**

1 year ago

It IS an option. you CAN create business rules in Canvas Apps

upvoted 1 times

**deepaliV**

1 year, 6 months ago

can we use a business rule in a canvas app? My understanding says we can't!

upvoted 1 times

**DimpleG**

1 year, 8 months ago

As explained with an example that BR does not impact Canvas App form-level visibility.
https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/

upvoted 2 times

**niel93**

1 year, 9 months ago

This question was on Sept 24th Scored 712 Selected: C

upvoted 1 times

**Minotaur98**

1 year, 10 months ago

**Selected Answer: C**

Correcto

upvoted 1 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

Question #13 *Topic 1*
You create an app for the sales team at a company.
Members of the sales team cannot access the app.
You need to ensure that sales team members can access the app.
Where should you configure app permissions?

- A. Dynamics administration center
- B. Manage Roles
- C. Security Roles

**Correct Answer:** *B*
Manage access to apps by using security roles.
You can choose what users see and access from the My Apps page or the Customer Engagement home page by giving app access to specific security roles.
Users will have access to apps based on the security roles they're assigned to.
1. Go to Settings > My Apps.
2. In the lower-right corner of the app tile you want to manage access for, select More options (...), and then select Manage Roles.
3. Enter the following in the Manage Roles dialog box:
a) App URL Suffix
b) Roles
c) Select Save.
4. Refresh the My Apps page.
5. Go to the Apps Being Edited view, and publish the app again.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/manage-access-apps-security-roles

*Community vote distribution*
C (71%)
B (29%)
*Community vote distribution*

**xoshi23**
Highly Voted 2 years, 10 months ago
Correct
upvoted 15 times

**Principle**
Highly Voted 2 years, 7 months ago
Why not use "security roles" to define the whole sales team members?
upvoted 7 times

**Ami_Nou**

_2 years, 5 months ago
The question asks "where" one should do it and the answer states in "Manage roles" by setting security roles
upvoted 13 times

**nqthien041292**
_Most Recent 1 month, 2 weeks ago
**Selected Answer: C**
Vote C
upvoted 2 times

**61be873**
_3 months, 2 weeks ago
This in for on prem. Online: https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/share-model-driven-app
upvoted 1 times

**RominaT**
_4 months, 2 weeks ago
Correct answer is B https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/share-model-driven-app
upvoted 1 times

**MaddyF7**
_4 months, 2 weeks ago
Correct. Advance settings > Security > Users > Manage Roles
upvoted 2 times

**Marius12345**
_8 months, 1 week ago
**Selected Answer: C**
From Bing Chat AI: The correct place to configure app permissions is: C. Security Roles In Power Platform, you can manage access to apps through Security Roles. By assigning the appropriate Security Role to the members of the sales team, you can ensure that they have the necessary permissions to access the app. Please note that the Dynamics administration center and Manage Roles are not the correct places to configure app permissions.
upvoted 3 times

**okanAT**
_3 months, 2 weeks ago
Stop using AI clown
upvoted 2 times

**RominaT**
_4 months, 2 weeks ago
You need to SHARE an app and when you select the App, then you can see "MANAGE SECURITY ROLES"
upvoted 1 times

**Brooklyn_**
_9 months ago
To ensure that sales team members can access the app, you should configure app permissions in the Dynamics administration center. Option A, "Dynamics administration center," is the correct choice. In

Dynamics 365 or a similar CRM system, the Dynamics administration center is typically where you control user access and permissions to various apps and features. You can assign users to roles, configure security settings, and manage overall access to specific applications. Option B, "Manage Roles," and Option C, "Security Roles," are important components within the Dynamics administration center. "Manage Roles" is where you create custom roles to define what actions users can perform in the app, and "Security Roles" are used to grant or restrict access to specific records and entities within the system. However, configuring app permissions typically begins at the broader level in the Dynamics administration center before fine-tuning access at the role and security role levels.
upvoted 2 times

**drjphat**
9 months, 3 weeks ago
Power Apps Admin Center > Environments > [Select Env] > Settings> Users + Permissions > SECURITY ROLES. There is no "Manage Roles" section. It's Security Roles. Am I missing something?
upvoted 6 times

**Lenny001**
10 months, 1 week ago
Option C = Security Role. Ref.: https://learn.microsoft.com/en-us/power-platform/admin/security-roles-privileges
upvoted 2 times

**wsjones**
11 months, 2 weeks ago
Was on the exam - 8/1/23
upvoted 3 times

**kty**
12 months ago
Correct : https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/manage-access-apps-security-roles?view=op-9-1
upvoted 1 times

**anshhuln**
1 year, 3 months ago
**Selected Answer: B**
On Exam, March 2023
upvoted 1 times

**nicknamety**
1 year, 1 month ago
This is a Power Platform, not D365, exam. There is no 'Manage Roles' location in 2023 in the Power App nor Platform Admin Center. Security Roles seems the only option.
upvoted 5 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 3 times

**_Nuni**

1 year, 8 months ago
On exam 11/2/2022
upvoted 2 times

**niel93**

1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: B
upvoted 1 times

**Riyad795**

1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 1 times

## Question #14 *Topic 1*

You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity.
You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.
You need to configure the relationship behavior type.
What should you use?

- A. Referential
- B. Referential, Restrict Delete
- C. Parental
- D. Restrict

**Correct Answer:** *C*
A parental table relationship is any 1:N table relationship where one of the cascading options in the Parental column of the following table is true.

| Action | Parental | Not Parental |
|---|---|---|
| Assign | Cascade All<br>Cascade User-owned<br>Cascade Active | Cascade None |
| Delete | Cascade All | RemoveLink<br>Restrict |
| Reparent | Cascade All<br>Cascade User-owned<br>Cascade Active | Cascade None |
| Share | Cascade All<br>Cascade User-owned<br>Cascade Active | Cascade None |
| Unshare | Cascade All<br>Cascade User-owned<br>Cascade Active | Cascade None |

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships

*Community vote distribution*

C (100%)

*Community vote distribution*

**Mahmoud55**

Highly Voted 2 years, 10 months ago

in exam 29/8/2021 choose same answer

upvoted 13 times

**rash123wa32**

Highly Voted 3 years ago

Correct

upvoted 9 times

**HaileleoulG**

Most Recent 1 week ago

Correct, Question was on exam, July 02, 2024

upvoted 1 times

**user861243**

2 months, 2 weeks ago

**Selected Answer: C**

Definitely Parental. Well explained.
upvoted 1 times

**gina_the_boss**
6 months ago
in exam nov 2023. Parental.
upvoted 3 times

**Nazia**
11 months, 1 week ago
In exam 04-08-2023
upvoted 5 times

**Agnes202307**
11 months, 2 weeks ago
In exam 07/2023
upvoted 2 times

**IvanaDomijanic**
1 year, 1 month ago
In exam 06/2023
upvoted 1 times

**[Removed]**
1 year, 3 months ago
Shouldn't it be Referential? I am not seeing a Parental option when creating a 1:N relationship.
upvoted 1 times

**[Removed]**
1 year, 3 months ago
NVM, Parental is correct
upvoted 1 times

**HeLlo_Eric**
1 year, 6 months ago
In Exam 12/24/2022
upvoted 1 times

**AlineVasarevic**
1 year, 6 months ago
In exam 23/12
upvoted 1 times

**aziza85**
1 year, 7 months ago
In exam 1 December
upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was there.

upvoted 2 times

**JackLondon**
1 year, 11 months ago
correct
upvoted 1 times

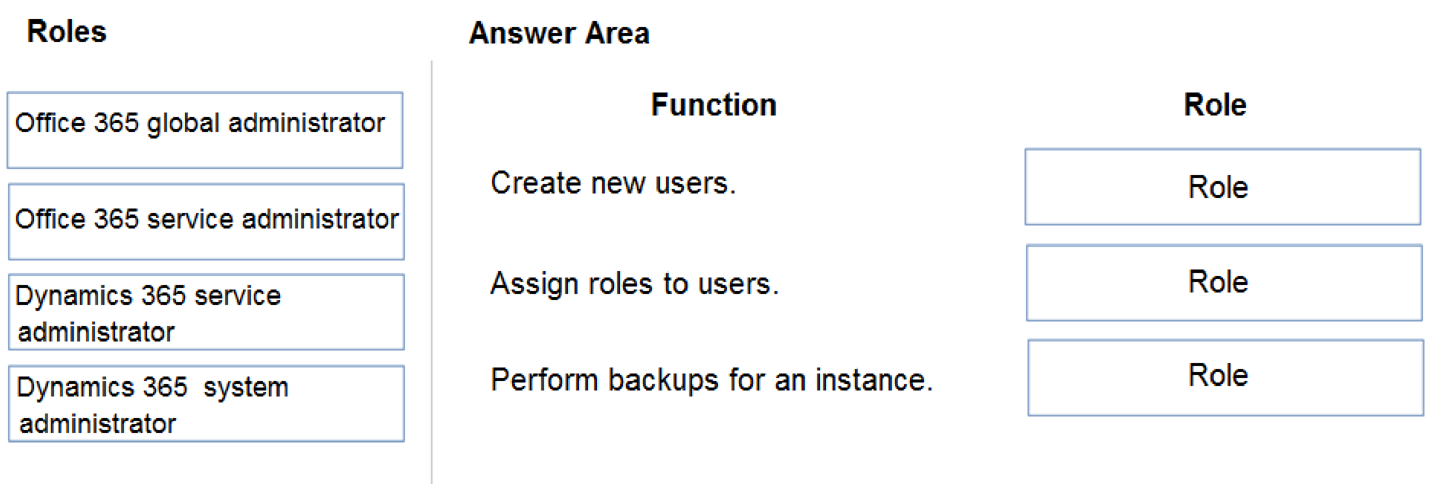
**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**Shashuma**
2 years, 2 months ago
**Selected Answer: C**
C definitely
upvoted 1 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 2 times

## Question #15 *Topic 1*

DRAG DROP -
You need to recommend a role for users to perform several required tasks. The solution must use the principle of least privilege.
Which roles should you recommend? To answer, drag the appropriate roles to the correct functions. Each role may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:




**Correct Answer:**

**Roles**

- Office 365 global administrator
- Office 365 service administrator
- Dynamics 365 service administrator
- Dynamics 365 system administrator

**Answer Area**

| Function | Role |
| --- | --- |
| Create new users. | Office 365 global administrator |
| Assign roles to users. | Dynamics 365 system administrator |
| Perform backups for an instance. | Dynamics 365 service administrator |

Box 1: Office 365 Global Administrator
You may think that the Dynamics 365 system administrator would have power to do all the actions needed to manage Dynamics 365, but this is not the case.
What's different in Microsoft cloud deployments is that licenses and user accounts are managed in Office 365 by an Office 365 Global Administrator. This role is analogous to a network administrator for an on premises deployment. The Global Administrator is the only role to create new user accounts and assign subscription licenses for Dynamics 365 (and other Office 365 apps such as Skype, Power BI and SharePoint).
Box 2: Dynamics 365 system administrator
The Dynamics 365 system administrator may assign roles and permissions to the Dynamics 365 user within an instance of Dynamics 365. The Dynamics 365 system administrator also controls all the settings in Dynamics 365.

Box 3: Dynamics 365 admin -
The Dynamics 365 admin can perform backups and restores.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant
https://community.dynamics.com/crm/b/govandthecity/posts/understanding-dynamics-365-and-office-365-admin-roles

**sammmmmmmm**
Highly Voted 3 years, 1 month ago
Correct!
upvoted 17 times

**ezmark**
Highly Voted 2 years, 2 months ago
There is no role as 'Dynamics 365 service administrator'. Both Dynamics 365 administrator and Power Platform administrator are service admin type roles. So backup can be performed by Global admin or Dynamics 365 admin and the least privilege is with Dynamics 365 admin. My answers are: Office/Microsoft 365 global administrator, Dynamics 365 admin and Dynamics 365 admin. https://docs.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant#service-administrator-permission-matrix
upvoted 10 times

**Rastinan**
2 years, 2 months ago

There use to be a Dynamics 365 service admin role which was introduced by MS in 2017. As you've rightly pointed out, this doesnt exist anymore, but the answers shown are more than likely correct based on the time that the question was added into the question pool
upvoted 3 times

**trtrt**
2 years ago
I had this question this week. Its bad that the question is not updated. What should be the correct answer then?
upvoted 3 times

**Swams**
Most Recent 4 days, 22 hours ago
The given answers are correct. FYI. https://learn.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant
upvoted 1 times

**jmccolly**
3 months, 2 weeks ago
Create new users: Office 365 global admin Assign roles to users: D365 system admin Perform backups for an instance: D365 system admin From ChatGPT: Tasks Breakdown with Roles: Creating New Users: This task is within the purview of the Office 365 Global Administrator role, as it involves creating user accounts that are part of the Microsoft 365 tenant. Assigning Roles to Users (within Dynamics 365): After users are created at the tenant level, a Dynamics 365 System Administrator can then assign the appropriate Dynamics 365 roles to these users, tailoring their access and permissions according to their needs within the Dynamics 365 environment. Performing Backups for an Instance: This is a task that would typically fall under the responsibilities of a Dynamics 365 System Administrator, as it pertains directly to the management and maintenance of the Dynamics 365 environment.
upvoted 2 times

**Sweden2022**
7 months ago
Easy to remember those different roles: Global Administrator (Office 365): Keyword: Think "Everything." Rule: The Global Administrator has access to "Everything" in Office 365. Service Administrator (Office 365): Keyword: Think "Services." Rule: Service Administrators manage specific "Services" in Office 365. Service Administrator (Dynamics 365): Keyword: Think "Dynamics." Rule: Dynamics 365 Service Administrator deals with the "Dynamics" suite of applications. System Administrator (Dynamics 365): Keyword: Think "System-wide." Rule: Dynamics 365 System Administrator handles "System-wide" settings and customizations. These keywords and rules can help you associate each role with its primary focus and responsibilities.
upvoted 3 times

**39ecc66**
4 months ago
was this on the exam when you took it? When did you take it?
upvoted 1 times

**[Removed]**
1 year, 4 months ago

I used this documentation for my answer below. https://learn.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant Create users: Microsoft 365 Global admin Assign roles to users: Microsoft 365 Global admin Perform backups for an instance: Dynamics 365 admin
upvoted 4 times

**nqthien041292**
1 year, 4 months ago
Agree with your answer
upvoted 2 times

**andy365**
1 year, 2 months ago
Create users: Microsoft 365 Global admin Assign roles to users: Dynamics 365 admin Perform backups for an instance: Dynamics 365 admin You don't need to be a Office 365 global admin to assign roles to users. You can do that with as a Dynamics 365 admin
upvoted 3 times

**andy365**
1 year, 2 months ago
Create users: Microsoft 365 Global admin Assign roles to users: Dynamics 365 admin Perform backups for an instance: Dynamics 365 admin You don't need to be a Office 365 global admin to assign roles to users. You can do that as a Dynamics 365 admin
upvoted 3 times

**Sujadocs**
1 year, 10 months ago
This question was NOt part of the exam in Aug 2022
upvoted 4 times

**sathis**
2 years, 4 months ago
Correct
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 1 times

**Dilipkumar07**
2 years, 5 months ago
Correct
upvoted 1 times

**prpr3**
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 2 times

**DVK76**
2 years, 7 months ago

Keep in mind "the principle of least privilege"
upvoted 4 times

**SarAbd**
2 years, 9 months ago
in exam 16/09/2021
upvoted 2 times

**SShrivastava**
2 years, 10 months ago
all answers are true . The Dynamics 365 service administrator can manage Dynamics 365 instances, such as performing backup and restore, copy and reset actions.
upvoted 3 times

**ryan_hoang4949**
3 years ago
Correct! D365 can only add users and assign roles to environments, not create. Both D365 and O365 can back up and store data but it follows the principle of least privilege.
upvoted 1 times

**HelenJose**
3 years, 1 month ago
Why can't the Office 365 Global Admin be the option for performing back up and restore ?
upvoted 1 times

**cron0001**
3 years, 1 month ago
Because the solution must use the principle of least privilege. O365 Global Admin have higher privileges than D365 Service Admin
upvoted 8 times

**Hurst**
3 years, 1 month ago
The solution must use the principle of least privilege.
upvoted 2 times

## Question #16 *Topic 1*
DRAG DROP -
You are designing an app for a bank.
You must create entities for the app and configure relationships between entities:

| Entity | Requirements |
|---|---|
| LoanApplicant | This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant. |
| Loan | This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application. |
| Property | This entity represents the property that the applicant intends to purchase. |

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Relationship types**

- 1 : N
- N : N
- N : 1

**Answer Area**

| Requirement | Relationship type |
|---|---|
| The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email. | |
| Loan applicants can apply for one type of loan per application. Applicants can have more than one application. | |
| Loans must be applied for for a single property. | |

**Correct Answer:**

**Relationship types**

- 1 : N
- N : N
- N : 1

**Answer Area**

| Requirement | Relationship type |
|---|---|
| The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email. | N : 1 |
| Loan applicants can apply for one type of loan per application. Applicants can have more than one application. | N : N |
| Loans must be applied for for a single property. | N : 1 |

Box 1: N:1 -

You add a lookup column with a many-to-one relationship.

Box 2: N:N -

Box 3: N:1 -

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup

**ArezouDynamics**

Highly Voted 2 years, 8 months ago

The provided answer is correct! So, a trick to identify the relationships: If table A has a look up field to table B : A to B relationship is : N:1. I suggest to do a quick test and it will be more clear.

upvoted 40 times

**mecreative**

Highly Voted 2 years, 10 months ago

Box 2: N:N makes sense in real life. There can be more than one applicant on a loan application.

upvoted 9 times

**WikyWik**
_Most Recent 3 months, 3 weeks ago
I say the answer is: (1) N:1. Because the lookup column. (2) N:1. It is stated that the LoanApplicant Enitity represents A PERSON & applicants can have more than 1 application. One loan can't be connected to multiple applicants. (3) 1:N. Multiple loans "multiple people/applicants" can apply for the same house
upvoted 3 times

**JazT365**
_4 months, 4 weeks ago
On Exam Feb 2024
upvoted 3 times

**Sweden2022**
_10 months ago
On test 14.09.2023
upvoted 4 times

**nwmc**
_1 year ago
on test 13.07.2023
upvoted 4 times

**nicknamety**
_1 year, 1 month ago
LoanApplicant Table rows and columns example: FirstName | LastName | Email How can there be a many to many (N:N) relationship in box 2? That would only be possible if the LoanApplicant contained duplicates of the same person or the LoanApplicant table also contained the loan applied for. In that case it would be more like a FACT table but LoanApplicant seems to suggest it is a Dimension table.
upvoted 1 times

**nicknamety**
_1 year, 1 month ago
There is missing context in my opinion. One could reasonably assume that the LoanApplicant table does not contain duplicates. If LoanApplicant only contains a person's name and email, then it is basically like a contact table. Therefore, there would be a 1:N relationship with the Loan table that has multiple loan applications of that applicant. Poorly worded question.
upvoted 2 times

**charles879987**
_1 year, 2 months ago
Question do not state if a loan can have more than one applicants. I have to assume it to get Box 2 correct. Poorly stated question.
upvoted 2 times

**charles879987**
_1 year, 2 months ago
Question only says applicant can apply for one type of loan. I have it wrong on actual exam because of wrong assumption
upvoted 1 times

**charles879987**
1 year, 2 months ago
This question was on Exam and whoever wrote it should have been more clear on what entities are involved in relationship
upvoted 5 times

**gina_the_boss**
6 months ago
whoever wrote it needs to be fired. so bad!
upvoted 4 times

**nilakuma**
1 year, 4 months ago
Question was on test 3/2023
upvoted 3 times

**deepaliV**
1 year, 6 months ago
true that! A good question to understand relationships
upvoted 1 times

**ferdion**
1 year, 7 months ago
On Exam 04/12/2022
upvoted 1 times

**abhigang51**
1 year, 7 months ago
this question is kept on 23/11/2022
upvoted 1 times

**Anon12546**
1 year, 8 months ago
Part of exam in Oct 2022
upvoted 4 times

**OldHand1**
1 year, 9 months ago
The bit I can't get my head around here is nothing to do with relationships, its how there can be many LoanApplicants, who represents a person who is applying for a loan to a single contact. So are we saying its a LoanApplicant with multiple personality disorder?
upvoted 7 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer
upvoted 3 times

## Question #17 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution,

while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: Change Elizabeth's username in the user record for the app.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*
Change a user's email address -
You must be a global admin to complete these steps.
1. In the admin center, go to the Users > Active users page.
2. Select the user's name, and then on the Account tab select Manage username.
3. In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
4. Select Save changes.
Reference:
https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address

*Community vote distribution*
B (76%)
A (24%)
*Community vote distribution*

**Sathesh85**
Highly Voted 2 years, 10 months ago
Correct Answer is "No" this was appeared in MB 200 even there answer was given incorrect, don't know why people keep confusing everyone
upvoted 36 times

**pamphoo**
2 years, 10 months ago
Can you please elaborate why is this incorrect?
upvoted 3 times

**KarimAtef**
2 years, 7 months ago
The correct answer is "Yes" as shown in the answer reference
upvoted 4 times

**Sweden2022**
Highly Voted 10 months ago
The provided solution does not fully meet the goal. Changing Elisabeth's username in the user record for the app will update her sign-in name for the app itself, but it won't update her sign-in name for the broader

Microsoft 365 and Power Platform environments. To ensure that her sign-in name is updated across all relevant services and to maintain application history, you should also update her username at the Microsoft 365 or Azure AD level, as well as in the Power Platform environment if necessary. So, the correct answer is: B. No
upvoted 5 times

**HaileleoulG**
Most Recent 1 week ago
Correct, Question was on exam, July 02, 2024
upvoted 1 times

**MNPDigital**
2 months, 2 weeks ago
'You administer the Microsoft 365' makes you a MS Global Admin, who can make changes to the User. So the given answer is correct
upvoted 2 times

**MNPDigital**
2 months, 2 weeks ago
A person's previous primary email address is retained as an additional email address. We strongly recommend that you don't remove the old email address. https://learn.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address?view=o365-worldwide
upvoted 1 times

**AGTraining**
2 months, 2 weeks ago
Answer is no. if you try to change the User Name you will get the following plugin error : Domain name change is not supported
upvoted 1 times

**LRRooster**
2 months, 3 weeks ago
**Selected Answer: B**
The correct answer is B. "This user's information is managed by Office 365. To edit this information visit the User Administration section of the Office 365 Portal." From D365
upvoted 2 times

**MrEz**
5 months ago
"Change Elizabeth's username in the user record for the app" The user record in CRM or in azure (i guess the one in azure is a record too) for the app: The app=CRM or The App= Admin centre? the solution indicated says admin centre and yes?!
upvoted 2 times

**solidshag**
5 months, 1 week ago
**Selected Answer: B**
It is not even possible to change the username in D365. It is locked. Answer B
upvoted 1 times

**Sweden2022**

_10 months ago
on test 14.09.2023
upvoted 2 times

**Kindum**
_10 months, 1 week ago
The Answer is No since the User information not change on the App instead it change on the MS O635 Admin Center so the Answer is wrong, that is not "Yes"
upvoted 1 times

**Nazia**
_11 months, 1 week ago
In exam 04-08-2023
upvoted 4 times

**Mayah974**
_1 year ago
Selected Answer: A
I think is YES because You are MS365 Administer. You can change username. I'm wrong ?
upvoted 1 times

**IvanaDomijanic**
_1 year, 1 month ago
In exam 06/2023
upvoted 1 times

**FaresAyyad**
_1 year, 3 months ago
Selected Answer: B
https://learn.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address?view=o365-worldwide By reviewing the link, you can see that changing will only be from the Admin center.
upvoted 1 times

**Radoslavov**
_1 year, 3 months ago
Selected Answer: B
I will say No, just because the proposed solution is "Change Elizabeth's username in the user record for the app" and in D365 the User Name filed is locked for edit, as this is synced from Azure AD, if I would change it anywhere it will be Azure AD or Users/Active Users/ and then change the email address, which will sync back to CRM with the next sync cycle.
upvoted 3 times

**Shaowei**
_1 year, 4 months ago
This question was part of the exam in Mar 2023
upvoted 3 times

**MS_KoolaidMan**
_1 year, 4 months ago
Selected Answer: B

If you look at Topic 1, Question 18 you see the correct answer. The proposed solution for #17 is to change it in the Model Driven app which will have no impact on the M365Admin Center.
upvoted 2 times

Question #18 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*
Change a user's email address -
You must be a global admin to complete these steps.
1. In the admin center, go to the Users > Active users page.
2. Select the user's name, and then on the Account tab select Manage username.
3. In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
4. Select Save changes.
Reference:
https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address

*Community vote distribution*
A (100%)
*Community vote distribution*

**Satesh85**
Highly Voted 2 years, 10 months ago
Correct answer is "Yes" same here, this was appeared in MB 200 even there answer was given incorrect, again they keep confusing everyone
upvoted 18 times

**SShrivastava**
Highly Voted 2 years, 10 months ago
The answer should be YES becuase - https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address?view=o365-worldwide
upvoted 6 times

**mecreative**
2 years, 10 months ago

Agreed. Have done this before myself and got it to work.
upvoted 3 times

**HaileleoulG**
Most Recent 1 week ago
Correct, Question was on exam, July 02, 2024
upvoted 1 times

**JazT365**
4 months, 4 weeks ago
Not on exam Feb 2024 None of the name change questions were. They were part of MB200
upvoted 3 times

**Sweden2022**
10 months ago
On test 14.09.23
upvoted 1 times

**Kindum**
10 months, 1 week ago
Correct Answer "Yes"
upvoted 2 times

**Nazia**
11 months, 1 week ago
In exam 04-08-2023
upvoted 2 times

**IvanaDomijanic**
1 year, 1 month ago
In exam 06/2023
upvoted 1 times

**anshhuln**
1 year, 3 months ago
Selected Answer: A
On Exam, March 2023
upvoted 1 times

**FaresAyyad**
1 year, 3 months ago
Selected Answer: A
https://learn.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address?view=o365-worldwide
upvoted 1 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 2 times

**aziza85**

_1 year, 7 months ago
In exam 1 December 2022
upvoted 1 times

**ultraRunningCA**
_1 year, 8 months ago
**Selected Answer: A**
sign-in name = username; which is what you're asked to update; which can be done in the M365 Admin Portal
upvoted 1 times

**allesglar**
_1 year, 9 months ago
**Selected Answer: A**
Right answer (A)
upvoted 1 times

**MoazzamBhuian**
_1 year, 9 months ago
**Selected Answer: A**
Correct Answer: A (Yes)
upvoted 1 times

**ymhsu**
_1 year, 9 months ago
In Exam 2022/09/03
upvoted 1 times

**Maglev**
_1 year, 10 months ago
**Selected Answer: A**
Agree on 'A - Yes' here
upvoted 1 times

## Question #19 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*
Application history would be lost.

Note:

Change a user's email address -
You must be a global admin to complete these steps.
1. In the admin center, go to the Users > Active users page.
2. Select the user's name, and then on the Account tab select Manage username.
3. In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
4. Select Save changes.
Reference:
https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address

*Community vote distribution*

B (100%)

*Community vote distribution*

**Sathesh85**

Highly Voted 2 years, 10 months ago

Correct

upvoted 17 times

**HaileleoulG**

Most Recent 1 week ago

Correct, Question was on exam, July 02, 2024

upvoted 1 times

**sih39**

3 months, 2 weeks ago

**Selected Answer: B**

correct

upvoted 1 times

**Nazia**

11 months, 1 week ago

In exam 04-08-2023

upvoted 3 times

**jmromagosaArtware**

1 year ago

**Selected Answer: B**

Correct

upvoted 1 times

**IvanaDomijanic**

1 year, 1 month ago

In exam 06/2023

upvoted 1 times

**IvanaDomijanic**

1 year, 6 months ago

On exam 13 January 2023.

upvoted 1 times

**aziza85**
1 year, 7 months ago
In exam 1 December 2022
upvoted 2 times

**allesglar**
1 year, 9 months ago
Selected Answer: B
correct
upvoted 1 times

**ymhsu**
1 year, 9 months ago
In Exam 2022/09/03
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**kojobaggins**
1 year, 11 months ago
ON exam July 23, 2022
upvoted 2 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

**Rouki85**
2 years, 2 months ago
Selected Answer: B
correct
upvoted 2 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 1 times

**PizzaPasta**
2 years, 5 months ago
Correct. Every User Account has a GUID - delete and recreate generates a new GUID .
upvoted 1 times

**Vijendrars**
2 years, 5 months ago
Correct. On exam Jan 20,2022. marks 915

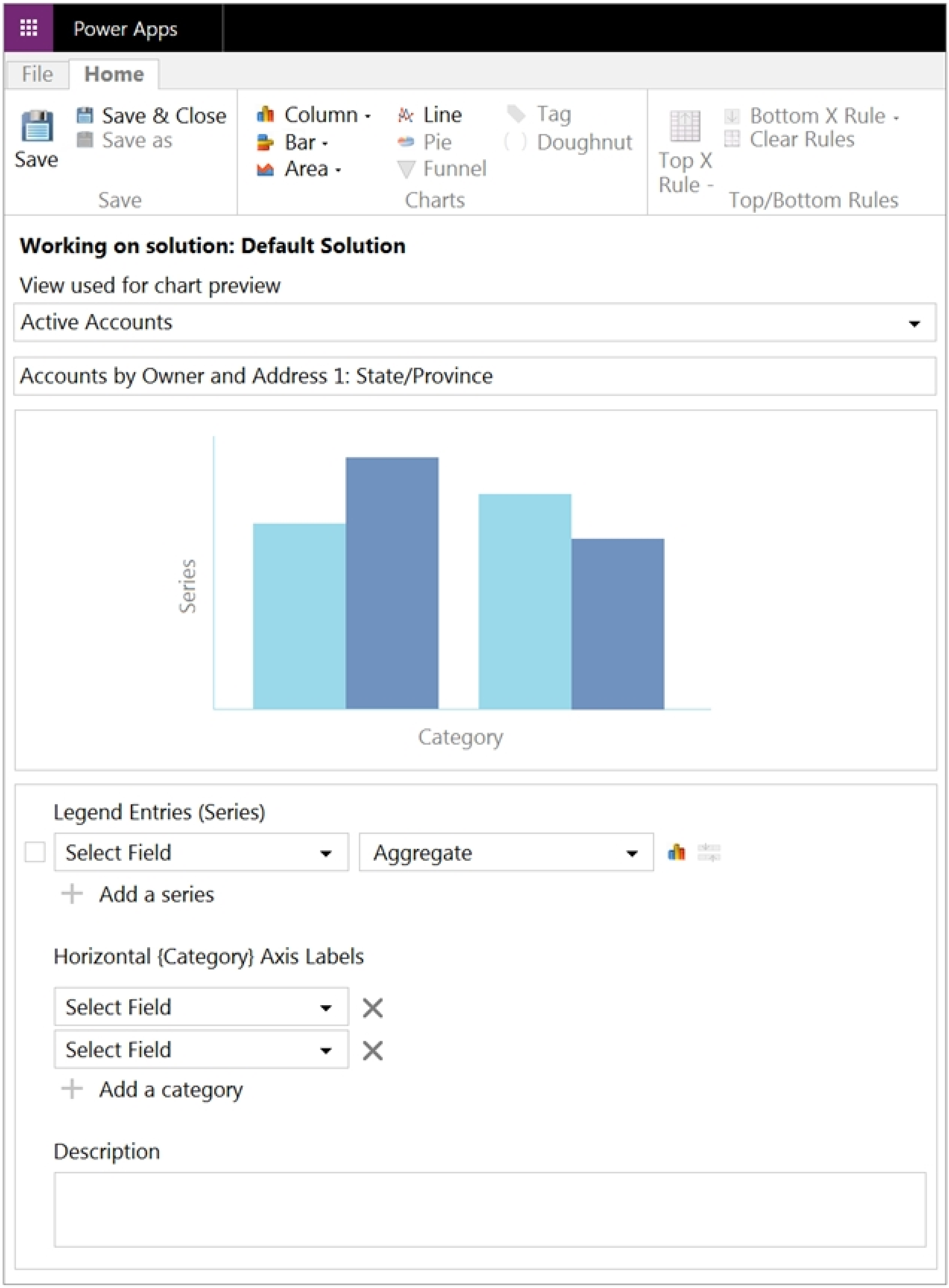
upvoted 1 times

Question #20 *Topic 1*

HOTSPOT -

You need to create a system chart for the Account entity.

The chart must display a count of accounts grouped by owner and then display the accounts by Address 1: State/Province for each owner. You begin to configure chart options as shown in the image below.




How should you complete the configuration? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point. The chart must display a count of accounts grouped by owner, and then display the accounts by Address 1 to
State/Province for each owner.

Hot Area:

**Answer Area**

| Component | Selection |
|---|---|
| Legend Entries (Series): Select Field | Account / Address 1: State/Province / Owner |
| Legend Entries (Series): Aggregate | Avg / Count:All / Sum |
| Horizontal (Category) Axis Labels: Select Fields | |
| First grouping field | Account / Address 1: State/Province / Owner |
| Second grouping field | Account / Address 1: State/Province / Owner |

Correct Answer:

## Answer Area

| Component | Selection |
|---|---|
| Legend Entries (Series): Select Field | Account<br>Address 1: State/Province<br>Owner |
| Legend Entries (Series): Aggregate | Avg<br>Count:All<br>Sum |
| Horizontal (Category) Axis Labels: Select Fields | |
| First grouping field | Account<br>Address 1: State/Province<br>Owner |
| Second grouping field | Account<br>Address 1: State/Province<br>Owner |

**SShrivastava**
Highly Voted 2 years, 10 months ago
perfect answer
upvoted 24 times

**vazcona**
Highly Voted 1 year, 8 months ago
En el examen Octubre 2022
upvoted 5 times

**sih39**
Most Recent 3 months, 2 weeks ago
correct
upvoted 1 times

**Sri2020**
5 months, 2 weeks ago
Provided answers are correct!!
upvoted 1 times

**gina_the_boss**
6 months ago
not on exam nov 2023
upvoted 1 times

**ymhsu**
1 year, 9 months ago
In Exam 2022/09/03
upvoted 2 times

**VNDDDD**
1 year, 10 months ago
On Exam aug 24 2022.
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 2 times

**kojobaggins**
1 year, 11 months ago
On exam July, 23, 2022 answer is correct
upvoted 1 times

**Cheehp**
2 years, 2 months ago
Just passed with 791. Selected Account, Count:All, Owner, Address1: State/Province
upvoted 4 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 1 times

**jkaur**
2 years, 4 months ago
correct
upvoted 1 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022. Given answers correct.
upvoted 1 times

**NikNak2704**
2 years, 5 months ago
correct answers, on exam Jan 27, 2022
upvoted 1 times

**Vijendrars**
2 years, 5 months ago
Correct. On exam Jan 20,2022. marks 915
upvoted 2 times

**prpr3**
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 2 times

**milczacaowca**
2 years, 6 months ago
correct, you can also take a look on title of the chart "Accounts by Owner by State/Province", so: count the accounts first group: owner second group: state/province
upvoted 4 times

Question #21 *Topic 1*

A user has access to an existing Common Data Service database.
You need to ensure that the user can create canvas apps that consume data from Dataverse. You must not grant permissions that are not required.
Which out-of-the-box security role should you assign to the user?

- A. Environment Admin
- B. System Customizer
- C. Common Data Service User
- D. Environment Maker

**Correct Answer:** *D*
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security-roles
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/data-platform-create-app

*Community vote distribution*
D (94%)
6%
*Community vote distribution*

**Kazzix**
Highly Voted 1 year, 10 months ago
Selected Answer: D

I think it's correct: the user already has access to the CDS, so he doesn't need more privileges other than being able to create apps. So D, Environment Maker, should be right
upvoted 7 times

**mdnaseershah**
Highly Voted 11 months ago
Answer is B: System Customizer From Microsoft: "Users who make apps that connect to the database and need to create or update entities and security roles must have the System Customizer role in addition to the Environment Maker role. The Environment Maker role doesn't have privileges on the environment's data." Ref: https://learn.microsoft.com/en-us/power-platform/admin/database-security#environments-with-a-dataverse-database
upvoted 5 times

**mdnaseershah**
11 months ago
Sorry. The question didn't mention the need to create or update entities. Its requirement is to just be able to create an app. So the answer should be "Environment Maker".
upvoted 3 times

**gina_the_boss**
6 months ago
also the user already has access to the Dataverse
upvoted 1 times

**user861243**
Most Recent 2 months, 2 weeks ago
Selected Answer: D
It has to be Environment Maker. On Exam Apr 2024
upvoted 1 times

**GD27**
2 months, 4 weeks ago
Selected Answer: B
It will be B
upvoted 1 times

**Brooklyn_**
9 months ago
ChatGPT said C To ensure that a user can create canvas apps that consume data from Dataverse without granting unnecessary permissions, you should assign the "C. Common Data Service User" security role to the user. The "Common Data Service User" security role provides the appropriate level of access to create and manage canvas apps, as well as consume data from Dataverse. This role is designed for users who primarily need to work with data in the Dataverse and build applications but do not require administrative access.
upvoted 1 times

**gina_the_boss**
6 months ago
but the user already has access to the Dataverse
upvoted 1 times

**NsquareXperts**

_9 months, 3 weeks ago
Answer is correct
upvoted 2 times

**FaresAyyad**
_1 year, 3 months ago
Selected Answer: D
The answer is correct (Environment Maker) https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/data-platform-create-app-scratch
upvoted 2 times

**Mikiee**
_1 year, 8 months ago
Selected Answer: D
Provided answer is correct because this user has access to CDS already, so B. System Customizer role is not necessary.
upvoted 2 times

**allesglar**
_1 year, 9 months ago
Selected Answer: D
Only grant permissions required. So environment maker should be correct.
upvoted 3 times

**Daniel_Lee**
_1 year, 10 months ago
The user already has access to CDS based on "A user has access to an existing Common Data Service database.". What the use needs is the permission to only create an app based on "You need to ensure that the user can create canvas apps that consume data from Dataverse." Environment Maker can be an answer because it gives a permission to create app but not a permission to use CDS based on "You must not grant permissions that are not required." (Least Privileged)
upvoted 3 times

**farazsadiq0**
_1 year, 10 months ago
Wrong Answer, Correct answer is System Customizer. For users who make apps that connect to the database and need to create or update entities and security roles, you need to assign the System Customizer role in addition to the Environment Maker role. This is necessary because the Environment Maker role doesn't have privileges on the environment's data.
upvoted 4 times

**MARIANA123**
_1 year, 10 months ago
I agree, but I suppose the user would need both security roles. System customizer and Environment Maker role... so I am not sure which answer they are looking for.
upvoted 1 times

**fuddyduddy**
_1 year, 5 months ago

The Common Data Service User (now Basic User) security role already gives them access to the databse. System Customizer role is overkill. https://learn.microsoft.com/en-us/power-platform/admin/database-security?source=recommendations#environments-with-a-dataverse-database

upvoted 1 times

## Question #22 *Topic 1*

HOTSPOT -

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.

Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Requirement | Action |
|---|---|
| Prevent unauthorized access to devices. | Set an inactivity limit in the user's group policy.<br>Set a timeout in the Power Platform admin center.<br>Configure access controls in Azure Active Directory.<br>Configure a Power Automate flow to poll for user inactivity on the devices. |
| Prevent users from uploading a specific type of file. | Enter the restricted file types in the SharePoint admin center.<br>Enter the allowed file types in the Power Platform admin center.<br>Enter the restricted file types in the Power Platform admin center. |

**Correct Answer:**

**Answer Area**

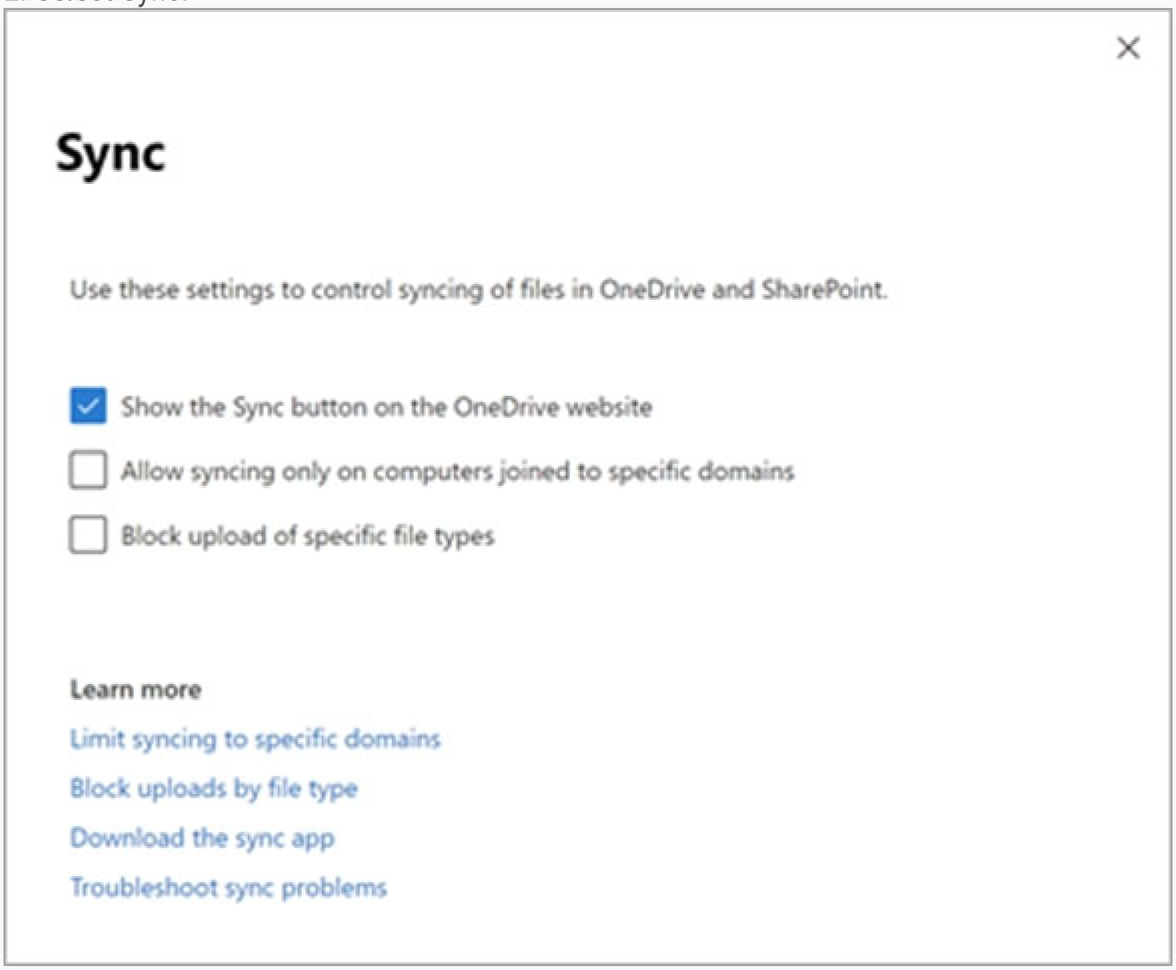
| Requirement | Action |
|---|---|
| Prevent unauthorized access to devices. | Set a timeout in the Power Platform admin center. |
| Prevent users from uploading a specific type of file. | Enter the restricted file types in the SharePoint admin center. |

Box 1: Set a timeout in the Power Platform admin center.

To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.

Note: Configure session timeout -
1. In the Power Platform admin center, select an environment.
2. Select Settings > Product > Privacy + Security.
3. Set Session Expiration and Inactivity timeout. These settings apply to all users.
Incorrect:

Configure inactivity timeout -
1. In the Power Platform admin center, select an environment.
2. Select Settings > Product > Privacy + Security.
3. Set Session Expiration and Inactivity timeout. These settings apply to all users.
Box 2: Enter the restricted file types in the SharePoint admin center.
To block uploading of specific file types
1. Go to the Settings page of the new SharePoint admin center,
2. Select Sync.




3. Select the Block upload of specific file types check box.
4. Enter the file name extensions you want to block, for example: exe or mp3.
5. Select Save.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/user-session-management https://docs.microsoft.com/en-us/onedrive/block-file-types

**imbaster**
Highly Voted 2 years, 10 months ago

Second Answer is wrong: should be "Enter the restricted file types in the PowerPlatform Admin center". This exam does not cover SharePoint. https://docs.microsoft.com/de-de/power-platform/admin/settings-privacy-security
upvoted 89 times

**Walterddd**
2 years, 2 months ago
i agree with you,to find out how go to admin center power platform>product>behavior
upvoted 3 times

**Walterddd**
2 years, 2 months ago
i agree with you, to find out how go to Admin Center Power Platform>Product>Privacy + Security.
upvoted 2 times

**andy365**
1 year ago
I agree. Model-driven apps use Dataverse so restricted files types needs to be entered within the Power Platform Admin Center.
upvoted 2 times

**gerbendenboer**
Highly Voted 2 years, 10 months ago
Set blocked file extensions for attachments (semicolon separated) has to be done in Power Platform admin center. https://docs.microsoft.com/en-us/power-platform/admin/settings-privacy-security Prevent upload or download of certain attachment types that are considered dangerous. Separate file extensions with a semicolon. Default extensions: ade; adp; app; asa; ashx; asmx; asp; bas; bat; cdx; cer; chm; class; cmd; com; config; cpl; crt; csh; dll; exe; fxp; hlp; hta; htr; htw; ida; idc; idq; inf; ins; isp; its; jar; js; jse; ksh; lnk; mad; maf; mag; mam; maq; mar; mas; mat; mau; mav; maw; mda; mdb; mde; mdt; mdw; mdz; msc; msh; msh1; msh1xml; msh2; msh2xml; mshxml; msi; msp; mst; ops; pcd; pif; prf; prg; printer; pst; reg; rem; scf; scr; sct; shb; shs; shtm; shtml; soap; stm; tmp; url; vb; vbe; vbs; vsmacros; vss; vst; vsw; ws; wsc; wsf; wsh
upvoted 26 times

**LRRooster**
Most Recent 1 month ago
As an architect, I would never let users upload to the dataverse simply because the cost is prohibitive! I would use sharepoint, that said, i would restrict file types in sharepoint not through power platform admin center. The first question is a little bit tricky because you could set a blanket time out policy on for all the devices using Microsoft Entra Domain Services or you could set the timeout feature in power platform admin center. So you would have to choose which one fits for the exam.
upvoted 1 times

**WikyWik**
3 months, 3 weeks ago
Second Answer is wrong. Model Driven Apps can't use SP as datasource
upvoted 2 times

**solidshag**
5 months, 1 week ago
Second answer is the third option.

upvoted 1 times

**Sri2020**

5 months, 2 weeks ago

1.Set a timeout in the Power Platform admin center. 2 .Enter the restricted file types in the Power Platform admin center. Go to Power Platform admin center --> Environmentts --> Settings --> Privacy + Security Set inactivity timeout " On" Set blocked file extensions for attachments (semicolon separated) has to be done in Power Platform admin center.

upvoted 1 times

**gina_the_boss**

6 months ago

on exam nov 2023

upvoted 1 times

**wajid124**

10 months, 1 week ago

Set inactivity timeout > Default: Off. Enable to automatically sign out a user.

upvoted 2 times

**inzagi**

11 months, 2 weeks ago

Rirst ansver should be 1 Group Policy (One because you need to block access to shared device and not to PowerApp) 3 Second Answer is wrong: should be "Enter the restricted file types in the PowerPlatform Admin center".

upvoted 1 times

**Aero_1898**

12 months ago

1st should be 1 No, you cannot set a timeout for user inactivity in the Power Platform admin center. The Power Platform admin center allows administrators to manage settings for Power Apps, Power Automate, and other Power Platform services, but it does not have the ability to automatically log out users from shared devices after a period of inactivity. To automatically log out users from shared devices after a period of inactivity, you would need to use a feature of the operating system, such as Group Policy for Windows devices. This can be done through the Group Policy Management Console on a Windows server or through the Local Group Policy Editor on a Windows client computer.

upvoted 3 times

**Leylae**

1 year, 8 months ago

this is hard to decide... I feel for 2nd answer 1 and 3 are both correct, it depends on how App set it up... I think because the exam is more about power platform, so I will go with 3, set restrict file type on power platform admin center. ref https://support.microsoft.com/en-us/topic/power-automate-approval-attachment-limitations-and-restrictions-f19bc97c-b353-e3af-b156-6fb6a5a9c273

upvoted 3 times

**inespal**

1 year, 1 month ago

There is a clear reason why SharePoint is not a valid option. The question mentions model-driven apps, for which the data can only be stored on Dataverse, not any other Datasource.

upvoted 4 times

**uberlord**
12 months ago
your able to store in sharepoint by use of the file location table, i use it for portals but the functionality is there for modal driven apps to use sharepoint as a backend for the file, and if there block was put there it would work.
upvoted 1 times

**MrEz**
5 months ago
still since sharepoint is not mentioned, maybe the customer is using a debian nextcloud solution as a file location :-). and the question speaks of model driven app (i know about the document tab... but i would rather go for the scenario to upload to e.g. email attachment -> which i would never recommend of course).
upvoted 1 times

**MoazzamBhuian**
1 year, 9 months ago
Right Answer : Set a timeout in the Power Platform admin center Enter the restricted file types in the PowerPlatform Admin center https://docs.microsoft.com/en-us/power-platform/admin/settings-privacy-security
upvoted 8 times

**Nakom**
1 year, 9 months ago
The uploaded files in Model-Driven app doesn`t go to sharepoint, at least not direct. The right answer should be "Restriction from power platform admin center", sharepoint cannot be used in MD apps
upvoted 4 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was there.
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 1 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 2 times

**Atti**
2 years ago
It should be PowerPlatform Admin Center instead of SharePoint.
upvoted 1 times

## Question #23 *Topic 1*

HOTSPOT -

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.

You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Requirement | Solution |
|---|---|
| Drag and drop opportunities to change the stage. | Add a Kanban control.<br>Add a Timeline control.<br>Add an Editable Grid control.<br>Add a Calendar control. |
| Show each salesperson their opportunities in Calendar and Kanban view. | Add both controls to a custom view.<br>Add both controls to the My Opportunities view.<br>Add one control to All Opportunities and a custom view.<br>Add one control to My Opportunities and a custom view. |
| Show each salesperson the number of open opportunities by stage in a standard view. | Use the List view.<br>Use the Timeline control.<br>Use the Kanban control.<br>Use the chart pane on the view. |

**Correct Answer:**

**Answer Area**

| Requirement | Solution |
|---|---|
| Drag and drop opportunities to change the stage. | Add a Kanban control.<br>Add a Timeline control.<br>Add an Editable Grid control.<br>Add a Calendar control. |
| Show each salesperson their opportunities in Calendar and Kanban view. | Add both controls to a custom view.<br>Add both controls to the My Opportunities view.<br>Add one control to All Opportunities and a custom view.<br>Add one control to My Opportunities and a custom view. |
| Show each salesperson the number of open opportunities by stage in a standard view. | Use the List view.<br>Use the Timeline control.<br>Use the Kanban control.<br>Use the chart pane on the view. |

Box 1: Add a Kanban control.
The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.
Box 2: Add both controls to the My Opportunities view.
✑ Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views.
The Kanban control works only on the Opportunity and Activity entities.
✑ If you use unified interface, you can display any record in a calendar view via the calendar control.
- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click ג€Add Controlג€ and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Box 3: Use a List view -
opportunities in Dynamics 365 Sales
Reference:
https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-kanban-view https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/ https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-code-microsoft-dynamics-365/

**[Removed]**
Highly Voted 2 years, 5 months ago
I don't understand why there are so many Dynamics questions when there is no mention of Dynamics in the PL200 'Skills Measured' document..?
upvoted 42 times

**Rouki85**

2 years, 2 months ago

also one of my frustrations...

upvoted 8 times

**Vico93**

2 years, 3 months ago

Because this exam used to be called MB-200 (Exam MB-200: Microsoft Power Platform + Dynamics 365 Core) and changed to PL-200 without Dynamics but the administrators didn't make care to remove the questions

upvoted 13 times

**RazielLycas**

1 year, 8 months ago

Vico93 meant the administrators of examtopics or in the real exam?

upvoted 3 times

**HARRISONP04**

1 year, 5 months ago

the real exam, dynamics questions still appear

upvoted 6 times

**IuliaMihaela**

Highly Voted 2 years, 9 months ago

Chart should be correct for last question as list view cannot show aggregates

upvoted 37 times

**imbaster**

2 years, 9 months ago

i agree

upvoted 3 times

**AliceVO**

2 years, 6 months ago

However the requirement says "...in a standard view"a and charts are added to forms so to be strict it does not satisfy the requirement

upvoted 3 times

**Nyanne**

1 year, 10 months ago

THe joys of MS exams.. Sometimes the technicalities matter, sometimes not..

upvoted 4 times

**MrEz**

Most Recent 5 months ago

list entity is Display name: Marketing list. 'List view' the view of the marketing list? most probably they meant to say the view (userquery). most probably chart because by stage. but if you have more than 5000 opportunites this doesn't work :-(. Kanban, maybe it is standard. Kanban or Chart. i go for chart.

upvoted 1 times

**MrEz**

5 months ago

simplified. chart is simpler than kanban (some users you need to explain what kanban is because they have never ever heard of it). kanban is not supported in the mobile app --> not simple?! number by stage does not the view itself.
upvoted 1 times

**marcelina50**
1 year, 1 month ago
Last one should be Kanban. Because it gives you a count of the records and can be configured to sort by stage
upvoted 3 times

**HaiderLyger**
1 year, 1 month ago
1) Correct 2) You can't add two controls to a single view, just checked. The correct answer should be "Add one control to MY Opportunity and a custom view" 3) Charts is correct
upvoted 7 times

**anshhuln**
1 year, 3 months ago
On Exam, March 2023 Selected 1) Kanban 2) My Opportunities 3) Chart Pane
upvoted 2 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 4 times

**aziza85**
1 year, 7 months ago
In exam 1 December 2022
upvoted 1 times

**_Nuni**
1 year, 8 months ago
I think the given answers are correct: 1. Drag and drop opportunities to change the stage ** This is Add a Kanban Control Reference: https://learn.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-kanban-view 2. Show each salesperson their opportunities in Calendar and Kanban View ** Add both controls to the My Opportunities view Note: You can enable Kanban and Calendar views for any entity Reference: https://ahaapps.com/kanban-and-calendar-view-for-activities-in-dynamics-365-crm/ 3. Show each salesperson the number of open opportunities by stage in a standard view ** This can be done through a list view Note: The wording 'simplified' and 'standard' seem important here for deciding between a list view and a chart pane. With a view, you'll be able to see all open opportunities and sort by stage
upvoted 2 times

**_Nuni**
1 year, 8 months ago
Though chart might make more sense here since it's asking for a number to be visible adding the total number of open opportunities by stage. My selections: 1, 2, 4 Add a Kanban control, Add both controls to My Opportunities View, Use the Chart pane on the view
upvoted 1 times

**Sujadocs**

_1 year, 10 months ago

This question was NOT part of the exam in Aug 2022

upvoted 3 times

**BrettusMaximus**

_1 year, 12 months ago

Based on all discussion threads I have gone with a: Kanban control - (Does it well) b: Add one control to My Opportunities and a custom view (only one control) (only one control per view when directly added) c: List view (can sort by stage - does not allow chart or Kanban)

upvoted 3 times

**Isjosh**

_2 years ago

I would recommend the answer is: Add a Kanban control Add both controls to the My Opportunities view List view Chart are view based so the view would be logical

upvoted 1 times

**Druey**

_2 years ago

I believe that in the third question Kanaban and Chart Pane are both valid. Could anyone explain to me if I am wrong. I have tried and I am able to see the number of the opportunities in a specific stage at the top of each Kanaban column (a column for each stage). So why is Kanaban wrong?

upvoted 1 times

**ManuB**

_2 years ago

Add Both Controls to My Opportunities view won't work, I have tried it, you can only add one control per view, so a second custom view needs to be defined from a copy of My Opportunities view to add the calendar.

upvoted 4 times

**petertwilliams**

_2 years ago

I don't think you are correct. You can add multiple controls to a view. I think the answer is: Add a Kanban control Add both controls to the My Opportunities view Either List view or Chart. This one I'm not sure on. But the standard Kanban view does include aggregations. For each view, you can select with experienced is utilized (e.g. web, phone or table). When using the application, the user has the ability to switch which control is used by using the "Show As" button on the toolbar. In essence, you can have two controls on a singular view.

upvoted 1 times

**Yhassim**

_2 years ago

You can add multiple controls to all vies from the entity settings but you can only add one control if you going to a specific view. in this case i think that it should be My opportunities and a custom view

upvoted 2 times

**ManuB**

_2 years ago

a: Kanban control b: Add one control to My Opportunities and a custom view (only one control) c: Kanban will do the job easily and chart pane is also an option (you need to setup a chart by Opportunity, aggregation count all and add an horizontal axis on pipeline phase). I would say also Kanban that provides exactly the wanted result
upvoted 5 times

**ManuB**
2 years ago
I revise my answer for C, as it is mentioned standard view, the chart pane would be a better answer (even if the Kanban could be easily added to a standard view, that would results a customized view and not standard anymore, well this ambiguous)
upvoted 2 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 2 times

**jkaur**
2 years, 4 months ago
Add a Kanban control, Add both controls to the My Opportunities view, Use the chart pane.
upvoted 3 times

Question #24 *Topic 1*
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: From Dynamics 365 Settings, select Email Configuration. In the active mailbox for the user, update the name.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*
Change the user name, not the email configuration.

Change a user's email address -
You must be a global admin to complete these steps.
1. In the admin center, go to the Users > Active users page.
2. Select the user's name, and then on the Account tab select Manage username.
3. In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
4. Select Save changes.

Reference:
https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address

*Community vote distribution*

B (100%)

*Community vote distribution*

**PiriQuiri**

Highly Voted 2 years, 9 months ago

in exam motherfukaaaa

upvoted 34 times

**Sweden2022**

Most Recent 10 months ago

Selected Answer: B

correct

upvoted 1 times

**Sweden2022**

10 months ago

test on 14.09.2023

upvoted 2 times

**wajid124**

10 months, 1 week ago

CORRECT https://learn.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address?view=o365-worldwide

upvoted 1 times

**Nazia**

11 months, 1 week ago

In exam 04-08-2023

upvoted 2 times

**IvanaDomijanic**

1 year, 1 month ago

In exam 06/2023

upvoted 2 times

**IvanaDomijanic**

1 year, 6 months ago

On exam 13 January 2023.

upvoted 4 times

**aziza85**

1 year, 7 months ago

In exam. 1 December 2022

upvoted 1 times

**AdyK**

1 year, 10 months ago

Took the exam in August 2022. This question was there.
upvoted 3 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 2 times

**Shashuma**
2 years, 2 months ago
**Selected Answer: B**
Correct
upvoted 3 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 2 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 2 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022
upvoted 1 times

**Vijendrars**
2 years, 5 months ago
Correct. On exam Jan 20,2022. marks 915
upvoted 3 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

## Question #25 *Topic 1*
You plan to implement Microsoft Dataverse.
You must track changes for two columns in the Account table. You must maintain a historical log of changes for the two columns and track only what is necessary.
You configure the appropriate organization settings.
You need to configure the system to track changes for the two columns.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Enable auditing for the Account table.
- B. Enable auditing for the two specific columns.
- C. Enable change tracking for the Account table.
- D. Enable change tracking for the two specific columns.

**Correct Answer:** *AB*
By setting the IsAuditEnabled property of a table's definition and the IsAuditEnabled property of each desired column's definition to true, data changes to records of those tables can be logged by the platform.
Note: There are three levels where auditing can be configured: organization, table, and column. The organization level is the highest level, followed by the table level, and finally the column level. For column auditing to take place, auditing must be enabled at the column, table, and organization levels. For table auditing to take place, auditing must be enabled at the table and organization levels.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entities-attributes-auditing

*Community vote distribution*

AB (100%)

*Community vote distribution*

**iaur**
Highly Voted 2 years, 3 months ago
Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer
upvoted 10 times

**Vivek_murali**
Highly Voted 2 years ago
Change tracking is used to maintain information on what has changed in a table to synchronize with an external system. For columns and table only auditing can be enabled. So , AB is correct.
upvoted 8 times

**user861243**
Most Recent 2 months, 2 weeks ago
**Selected Answer: AB**
A & B is the only option
upvoted 1 times

**jkaur**
3 months ago
correct
upvoted 1 times

**61be873**
3 months, 2 weeks ago
link is 404 correct link: https://learn.microsoft.com/en-us/power-platform/admin/manage-dataverse-auditing
upvoted 1 times

**nilakuma**
1 year, 4 months ago
Question was on test 3/2023
upvoted 2 times

**Abigail29**

1 year, 4 months ago

On exam 16/02/2023

upvoted 1 times

**Sujadocs**

1 year, 10 months ago

This question was NOT part of the exam in Aug 2022

upvoted 1 times

**Cheehp**

2 years, 2 months ago

Just passed with 791. Selected A. Enable auditing for the Account table. B. Enable auditing for the two specific columns

upvoted 4 times

**Dude**

2 years, 3 months ago

**Selected Answer: AB**

Correct Answer, change tracking is for portal cache

upvoted 3 times

**jkaur**

2 years, 4 months ago

Correct

upvoted 3 times

**Dilipkumar07**

2 years, 5 months ago

Correct answer

upvoted 2 times

**NikNak2704**

2 years, 5 months ago

On exam Jan 27, 2022

upvoted 3 times

**prpr3**

2 years, 6 months ago

On exam Jan 10, 2022

upvoted 1 times

**Mike2000**

2 years, 7 months ago

**Selected Answer: AB**

on exam 10 Dec 2021. Pass with 870 marks.

upvoted 3 times

**BirlasoftIndia**

2 years, 7 months ago

**Selected Answer: AB**

Correct

upvoted 2 times

**Kate1406**
2 years, 8 months ago
Given answers are correct!
upvoted 1 times

## Question #26 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record.
You need to find the Note record.
Solution: Use Categorized Search to search for the word run.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*
Instead use Relevance Search.
Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search

*Community vote distribution*
B (100%)
*Community vote distribution*

**Haris13**
Highly Voted 2 years, 5 months ago
Chief Renaming Officer changed this to 'Dataverse Search' now lol
upvoted 26 times

**dlnuser**
Highly Voted 2 years ago
**Selected Answer: B**
Categorized search = quick find Relevance search = Dataverse search
upvoted 13 times

**Joey444**
Most Recent 8 months, 1 week ago
For me A seems like the right answer: With categorized search, you can search for rows that begin with a specific word or use a wildcard character. Begins with: Results include rows that begin with a specific word. For example, if you want to search for "Alpine Ski House," type alp in the search box; if you type ski, the row

won't show up. Wildcard: For example, *ski or *ski* https://learn.microsoft.com/en-us/power-apps/user/quick-find
upvoted 1 times

**Joey444**
8 months, 1 week ago
Nope, I was mistaken. No is correct!
upvoted 2 times

**Piasother**
11 months, 1 week ago
Was in exam August/2023
upvoted 2 times

**soloraze**
1 year, 2 months ago
Categorized search is a quick find that works across multiple tables. It also works with "begins with", so searching on "run" should work as far as I can tell.
upvoted 1 times

**soloraze**
1 year, 2 months ago
Forget it. I missed that it's a NOTE field that "contains" the word Answer is B
upvoted 3 times

**nilakuma**
1 year, 4 months ago
Question was on test 3/2023
upvoted 1 times

**sil_c**
1 year, 8 months ago
on Exam in October 2022
upvoted 3 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: B
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 1 times

**KrishEXM**
2 years ago
Relevance search is not available anymore its Dataverse search now! Could you please update the latest questions!!!!
upvoted 3 times

**Cheehp**
2 years, 2 months ago
Just passed with 791. Selected B. No
upvoted 2 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 1 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 1 times

**iaur**
2 years, 3 months ago
**Selected Answer: B**
Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer
upvoted 2 times

**jkaur**
2 years, 4 months ago
correct(B)
upvoted 2 times

**prpr3**
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 2 times

**AgentV**
2 years, 7 months ago
on exam Dec 16, 2021
upvoted 1 times

## Question #27 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record.
You need to find the Note record.
Solution: Use Relevance Search to search for the word run.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*

Relevance Search brings the following benefits:

✑ Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

✑ Includes the ability to search documents found in Notes and Attachments on Emails and Appointments

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search

*Community vote distribution*

A (100%)

*Community vote distribution*

**Ankitsondhi**

Highly Voted 2 years, 1 month ago

In the exam, but relevance search is changed to dataverse search, so be careful.

upvoted 14 times

**gina_the_boss**

7 months ago

Legit advice!

upvoted 2 times

**cxd851026**

Highly Voted 2 years, 8 months ago

correct

upvoted 8 times

**Jeremy92**

Most Recent 9 months ago

In exam 15-10-23

upvoted 1 times

**nilakuma**

1 year, 4 months ago

Question was on test 3/2023

upvoted 2 times

**Alleando**

1 year, 4 months ago

In exam feb-23 chose this answer as correct got 863

upvoted 1 times

**sil_c**

1 year, 8 months ago

on Exam in October 2022

upvoted 1 times

**niel93**

1 year, 9 months ago

This question was on Sept 24th Scored 712 Selected: A

upvoted 1 times

**Sujadocs**

1 year, 10 months ago

This question was NOT part of the exam in Aug 2022

upvoted 1 times

**Cheehp**

2 years, 2 months ago

Just passed with 791. Selected A. Yes

upvoted 1 times

**[Removed]**

2 years, 2 months ago

On exam 20 April 2022.

upvoted 1 times

**Ariven90**

2 years, 3 months ago

On exam, 1 April, 2022.

upvoted 1 times

**iaur**

2 years, 3 months ago

**Selected Answer: A**

Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer

upvoted 4 times

**jkaur**

2 years, 4 months ago

correct

upvoted 1 times

**NikNak2704**

2 years, 5 months ago

On exam Jan 27, 2022

upvoted 1 times

**prpr3**

2 years, 6 months ago

On exam Jan 10, 2022

upvoted 1 times

**AgentV**

2 years, 7 months ago

on exam Dec 16, 2021

upvoted 1 times

**Mike2000**

2 years, 7 months ago

on exam 10 Dec 2021. Pass with 870 marks.

upvoted 1 times

Question #28 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record.
You need to find the Note record.
Solution: Use Quick Find search on the Notes list to search for the word run.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*
Instead use Relevance Search.
Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search

**cxd851026**
Highly Voted 2 years, 8 months ago
correct
upvoted 7 times

**ikeike55**
Most Recent 1 year, 2 months ago
we need to search the contact record that has annotation “run*”. perhaps not by using quick search in the annotation.
upvoted 1 times

**nilakuma**
1 year, 4 months ago
Question was on test 3/2023
upvoted 3 times

**ZBG**
1 year, 7 months ago
I am little bit confused here. If you set quick search for Note entity and if you search "*run*" you will be able to find the note. But if you search for "run" it will not be found. Yes, dataverse search solves the issue but you can also solve it with quick search.
upvoted 2 times

**sil_c**
1 year, 8 months ago
on Exam in October 2022

upvoted 1 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: B
upvoted 2 times

**newtodynamics**
1 year, 10 months ago
We should be able to search from quick find of the notes list view. The answer should be yes.
upvoted 1 times

**newtodynamics**
1 year, 10 months ago
sorry just re-read the question, the answer is no, since we are searching for the gerund of run.
upvoted 3 times

**Sujadocs**
1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 2 times

**Cheehp**
2 years, 2 months ago
Just passed with 791. Selected B. No
upvoted 2 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 1 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 1 times

**jkaur**
2 years, 4 months ago
correct
upvoted 2 times

**prpr3**
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 2 times

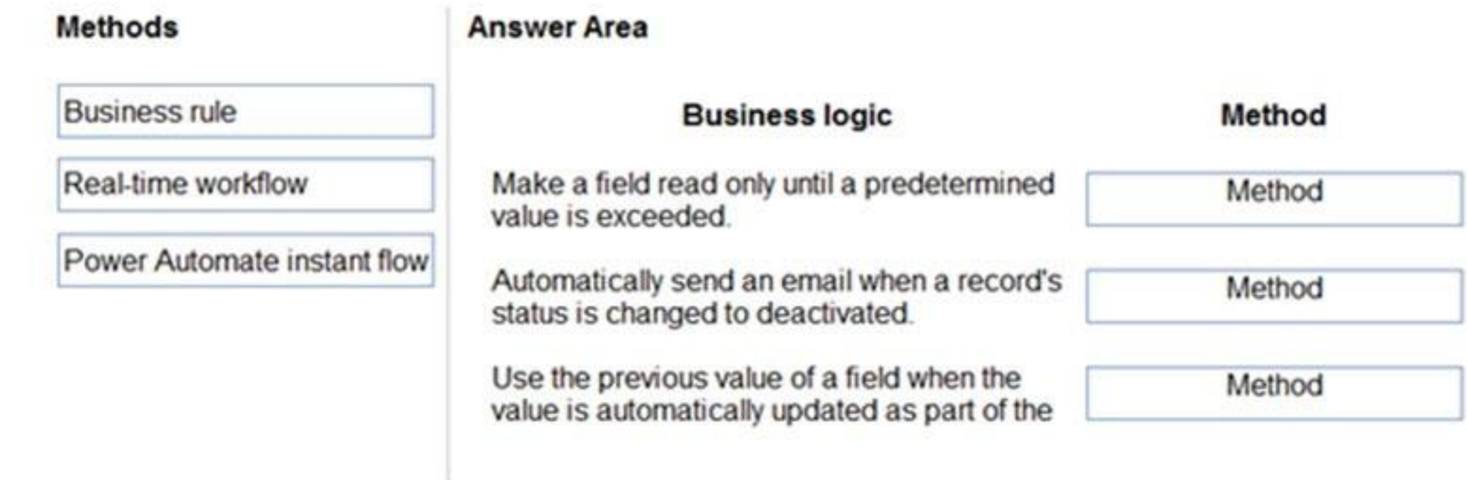
**Mike2000**
2 years, 7 months ago
on exam 10 Dec 2021. Pass with 870 marks.
upvoted 2 times

**Disobedience**
2 years, 6 months ago
Like we care again..
upvoted 7 times

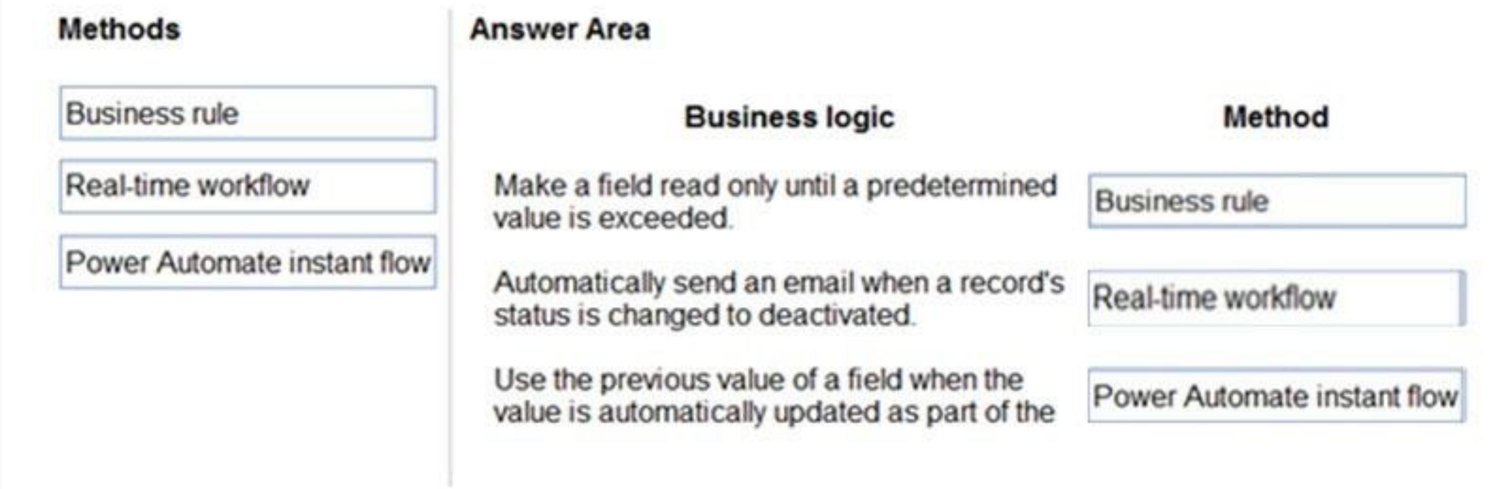
**ceejaybee**
2 years, 7 months ago
In exam 24 Nov 21
upvoted 1 times

Question #29 *Topic 1*

DRAG DROP -
You are implementing a model-driven app to support a new line of business.
There are several places where automated business logic must be applied.
You need to determine how to apply the business logic.
Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:




**Correct Answer:**

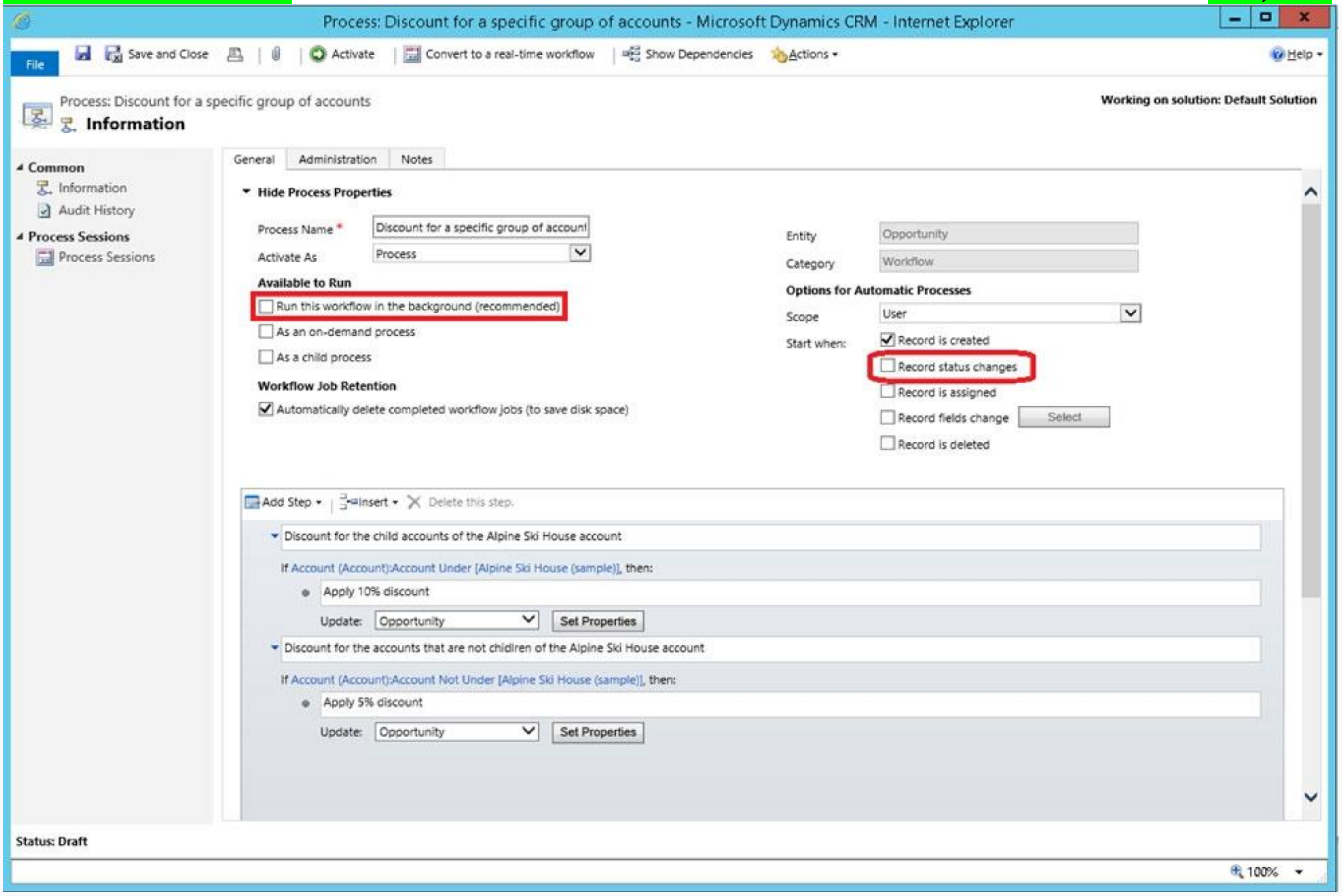



Box 1: Business rule -
By combining conditions and actions, you can do any of the following with business rules:
✑ Set column values

Clear column values -

▪
✑ Set column requirement levels
✑ Show or hide columns
✑ Enable or disable columns
✑ Validate data and show error messages
✑ Create business recommendations based on business intelligence.

Box 2: Real-time workflow -
Real-time workflows:




Box 3: Power Automate instant flow
Instant Flows don't have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-apply-logic-form https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps
https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-how-to-change-the-type/

**PL_600**
Highly Voted 1 year, 10 months ago
BR - RTW - RTW
upvoted 21 times

**busitecgmbh**
1 year, 10 months ago
Can a RTW get previous values?
upvoted 2 times

**andresleonz**
1 year, 9 months ago
Yes, you can build a Custom Workflow Activity associated with RTM and using the key "PreBusinessEntity". For instance: cwaContext.PreEntityImages["PreBusinessEntity"].

upvoted 5 times

**charles879987**

1 year, 2 months ago

BR - RTW - PA. one each

upvoted 2 times

**Nyanne**

Highly Voted 1 year, 9 months ago

Does anyone know (or can guess) the full text of the last question?

upvoted 10 times

**HaileleoulG**

Most Recent 1 week ago

Correct, Question was on exam, July 02, 2024

upvoted 1 times

**jkaur**

3 months ago

Business Rule. Real-time workflow Real-time workflow

upvoted 1 times

**Jeremy92**

9 months ago

In exam 15-10-23 "as part of the recent business logic" was the area that was cut off.

upvoted 9 times

**himothyhim**

9 months, 2 weeks ago

Revised -> BR, RTW ("Unlike automated flows that run automatically when an event occurs, instant flows are run on-demand by users from inside Business Central or Power Automate.") - RTW ("Unlike automated flows that run automatically when an event occurs, instant flows are run on-demand by users from inside Business Central or Power Automate.")

upvoted 2 times

**himothyhim**

9 months, 2 weeks ago

1. Business Rules -> Controlling real-time limits 2. Power Automate instant flow. Has email capability. https://learn.microsoft.com/en-us/dynamics365/business-central/dev-itpro/powerplatform/instant-flows?tabs=bc 3. Real-time workflow while user is using it https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/create-real-time-workflows?view=op-9-1 What am I missing here?

upvoted 2 times

**drjphat**

9 months, 2 weeks ago

An instant flow isn't automatically triggered. An AUTOMATED Flow could certainly be configured to listen for a change on the column, test the new value, and send an email. But the option provide is only for an INSTANT flow, which won't monitor for a change.

upvoted 1 times

**drjphat**
9 months, 3 weeks ago
Why isn't #2 PA? Trigger on Dataverse table Modified, filter on Status column and test for inactive. Then send email. Why use RTW when the trend is to move everything to PA except for real-time workflows?
upvoted 2 times

**drjphat**
9 months, 2 weeks ago
Answering my own question here. An instant flow isn't automatically triggered. An AUTOMATED Flow could certainly be configured to listen for a change on the column, test the new value, and send an email. But the option provide is only for an INSTANT flow, which won't monitor for a change.
upvoted 1 times

**Nazia**
11 months, 1 week ago
In exam 04-08-2023
upvoted 4 times

**Aero_1898**
11 months, 3 weeks ago
Part of the Business Logic , this was on exam dated 16th July
upvoted 3 times

**IvanaDomijanic**
1 year, 1 month ago
In exam 06/2023
upvoted 2 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 3 times

**Robby1234**
1 year, 8 months ago
Getting the previous value of a field is not possible with a power automate flow, because they always work asynch. So the 3rd one is realtime not power automate.
upvoted 6 times

**_Nuni**
1 year, 8 months ago
I think the full context of the last question matters here because instant flows occur from a push of a button, not automatically based on a value updating. BR - RTW - RTW or PAIF (if end of question includes a button selection)
upvoted 5 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer
upvoted 2 times

**soukami**

1 year, 10 months ago

BR, RTW, Instant flow https://docs.microsoft.com/en-us/power-automate/introduction-to-button-flows https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/create-real-time-workflows?view=op-9-1

upvoted 1 times

**moserose**

1 year, 10 months ago

BR PA RWT

upvoted 6 times

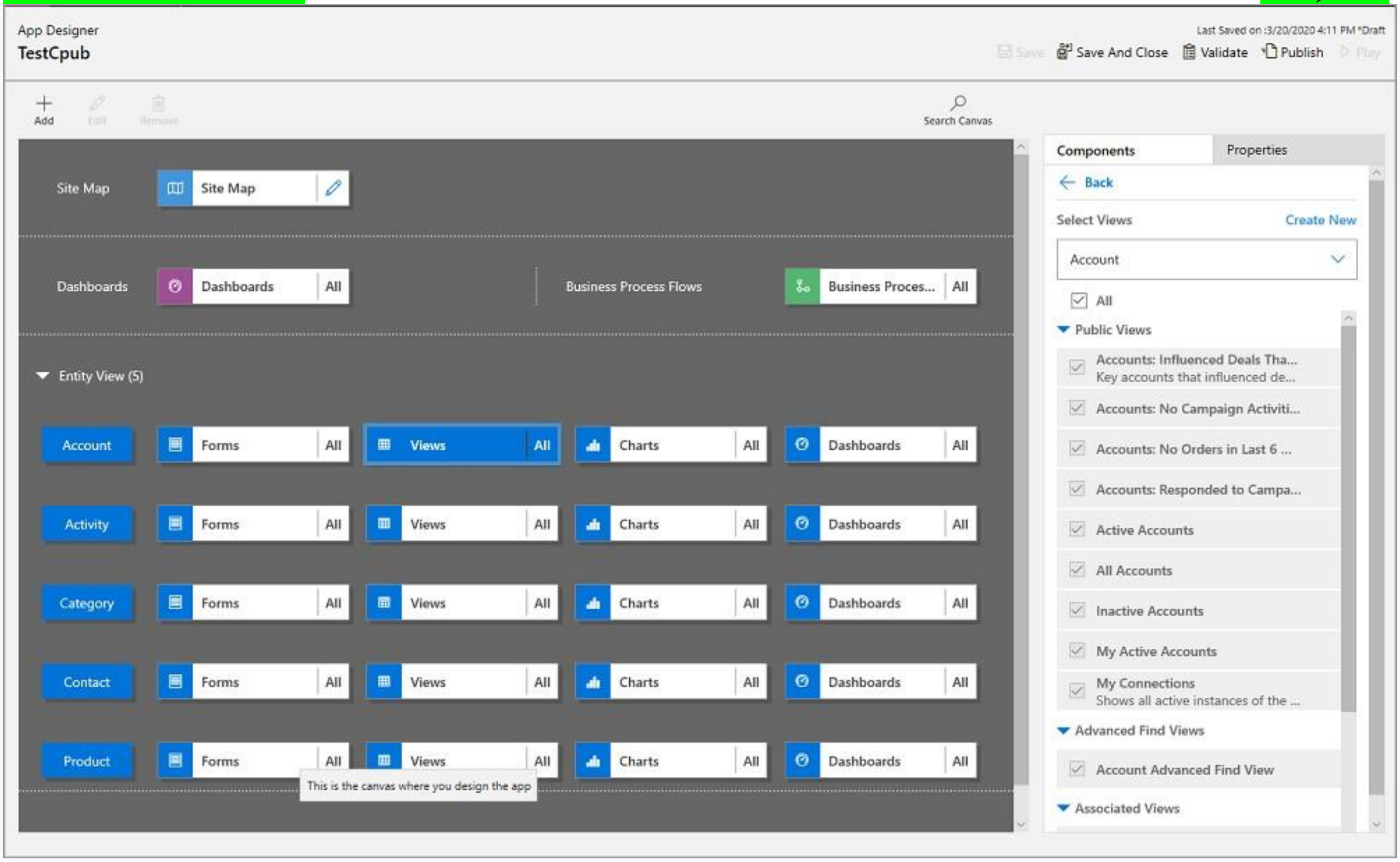
Question #30 *Topic 1*

Your organization does not permit the use of custom code for solutions.
You need to create a view that can be viewed by all users in an organization.
Where should you create the view?

- A. Advanced Find
- B. Entities component of a solution
- C. Microsoft Excel template
- D. Templates area

**Correct Answer:** *A*

Open and add a view in the app designer
The following steps explain how to open and add a view in the app designer.
In Power Apps select Apps from the left navigation pane, select ... next to the app you want, and then select Edit.
1. In the app designer Table View section, select Views.
2. In this example, we have selected Views from the Account table.




3. To add a view, select it by using view types such as Public, Advanced Find, Associated, and Lookup. The view is automatically added to the Views list.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

*Community vote distribution*

B (100%)

*Community vote distribution*

**PL_600**

Highly Voted 1 year, 10 months ago

**Selected Answer: B**

B. Entities component of a solution
upvoted 22 times

**Nyanne**

Highly Voted 1 year, 9 months ago

**Selected Answer: B**

These questions are really frustrating... Technically there are different options... We just have to guess which one Microsoft wants us to answer... Given the fact that Advanced Find is on the way out, I would go with B. entities component of a solution.
upvoted 8 times

**gina_the_boss**

7 months ago

Exactly! This kinda question is annoying af... view where - canvas or model-driven app?

upvoted 2 times

**itenginerd**
Most Recent 1 month, 1 week ago
A similar question (different answer choices) was on my test yesterday.
upvoted 1 times

**61be873**
3 months, 2 weeks ago
Selected Answer: B
I do it with B at work
upvoted 2 times

**MrEz**
5 months ago
'does not permit the use of custom code for solutions' what is defined as 'custom code'? if you change something on a solution, this changes the xml-'code'?! is this regarded as 'custom code'? how about a business rule which is actually a way to create java script 'low code'? or is this no-code? --> absolutely no code to a solution (the default solution is a solution!!) ... difficult. if you agree with default solution be a solution then not even adf userquery search...
upvoted 1 times

**gina_the_boss**
7 months ago
Correct answer should be B
upvoted 1 times

**Kbuddy**
8 months, 2 weeks ago
Question no. 39 is same there the answer is : Entities component of a solution
upvoted 1 times

**Dhananjay_Sharma**
10 months, 3 weeks ago
B Entities component of a solution
upvoted 2 times

**Nazia**
11 months, 1 week ago
In exam 04-08-2023
upvoted 2 times

**shrikantkarpur**
1 year, 3 months ago
Selected Answer: B
The question is to create view how come advance find where there are no public views in that?
upvoted 1 times

**ShrikrishnaG**
1 year, 5 months ago

B. Entities component of a solution , is the correct answer . Please understand that in the classic view when we select entity section and under that when view is selected , we are popularted with four different types of views , with a provision to create a view .
upvoted 3 times

**HARRISONP04**
1 year, 5 months ago
Selected Answer: B
1000% B please note this is the same answer as "list view of the entity"
upvoted 4 times

**KilaBite**
1 year, 6 months ago
Agree with other sentiments on here. Answer should be B. Advanced Find has gone and you'd have to share the view out with all users too. I don't know what answer the real exam accepts however.
upvoted 1 times

**Demmis**
1 year, 6 months ago
It depends on how strict the company is. Based on the statement "Your organization does not permit the use of custom code for solutions." one can assume that a consultant would not be able to create a view in a solution and deploy to production and therefore option A makes sense as any user can pop into Advanced Find and create a view then share with work mates.
upvoted 1 times

**wantbunda**
1 year, 6 months ago
the correct answer is Entities component of solution
upvoted 1 times

**Robby1234**
1 year, 8 months ago
Screen shot is how it used to be. Today however you go to the entity and add the view there. Ans:B
upvoted 3 times

**_Titto_**
1 year, 8 months ago
Selected Answer: B
Correct answer is B.
upvoted 1 times

## Question #31 *Topic 1*
HOTSPOT -
You develop a Power Apps app.
Users report that the main form does not display data from other entities or allow them to edit data from other entities.
You need to embed information from other entities in the form and allow users to edit the data.
Which actions should you perform? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Requirement | Action |
|---|---|
| Edit data | Add a mobile form<br>Add a quick create form<br>Add a sub-grid<br>Add a virtual entity |
| View data | Add a reference panel<br>Add a quick view |

**Answer Area**

| Requirement | Action |
|---|---|
| Edit data | Add a mobile form<br>Add a quick create form<br>Add a sub-grid<br>Add a virtual entity |
| View data | Add a reference panel<br>Add a quick view |

**Correct Answer:**

Box 1: Add a quick create form -

With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.

Box 2: Add a quick view -

A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms

https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-view-forms

**TheSandManXero**
Highly Voted 2 years, 10 months ago
I wish I knew where these answers came from. I would say 1st is Subgrid too, with the editable grid control.
upvoted 66 times

**SarAbd**
2 years, 9 months ago
me too
upvoted 5 times

**Mansi**
1 year, 6 months ago
agreed
upvoted 2 times

**imbaster**
2 years, 9 months ago
i agree
upvoted 3 times

**Luay**
1 year, 2 months ago
I answer the question in my head before checking discussion, I thought I was crazy for a sec but yes my answer was the same as yours
upvoted 1 times

**xoshi23**
Highly Voted 2 years, 10 months ago
1st sub-grid
upvoted 18 times

**61be873**
Most Recent 3 months, 2 weeks ago
poorly stated question but it doesn't says "editable subgrid" it says subgrid. So I guess correct (no other alternative) and yes it's not edit then but create
upvoted 2 times

**RominaT**
4 months, 1 week ago
It is Subgrid. It says "Edit data", not create.
upvoted 2 times

**Agnes202307**
5 months, 2 weeks ago
Question was NOT on the Exam - Jan 29, 2024
upvoted 3 times

**spokoloko**
6 months, 2 weeks ago
First one (assuming it's the same N-1 as in the second) should be "form component".

upvoted 1 times

**JavedAkhtar**
_11 months, 1 week ago
In 4-8-2023 exam
upvoted 2 times

**Nazia**
_11 months, 1 week ago
In exam 04-08-2023
upvoted 2 times

**wsjones**
_11 months, 2 weeks ago
On my exam - 8/1/23
upvoted 1 times

**Radoslavov**
_1 year, 3 months ago
I've been using D365 On-prem and Online for the past 6 years, and when reading this "correct answers" here, sometimes I'm asking myself "It is the problem in me, I'm I stupid, for doing the things this way" I really don't know who came with this logics here. Sub-grid (editable sub-grid) for editing data Quick view - to quickly view data What edit with quick create form?!
upvoted 9 times

**Ikhalil**
_1 year, 3 months ago
Edit data: Add a sub-grid view data: Add a quick view
upvoted 4 times

**sil_c**
_1 year, 8 months ago
on October 2022 exam
upvoted 2 times

**DimpleG**
_1 year, 9 months ago
Edit Data should be subgrid, find the below link for reference. https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/sub-grid-properties-legacy
upvoted 2 times

**gandalf26**
_1 year, 9 months ago
The given answers are correct! You cannot edit other entities using a subgrid! That's its limitation.
upvoted 1 times

**JeromeD365**
_1 year, 9 months ago
Except you can now through editable subgrids.
upvoted 3 times

**BTSSCarol**

1 year, 10 months ago

Editable subgrid, quick create, creates new... answer should be subgrid and editable control

upvoted 1 times

**AdyK**

1 year, 10 months ago

Took the exam in August 2022. This question was on it.

upvoted 1 times

**AdyK**

1 year, 10 months ago

Took the exam in August 2022. This question was on it.

upvoted 1 times

Question #32 *Topic 1*

HOTSPOT -

A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.

Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.

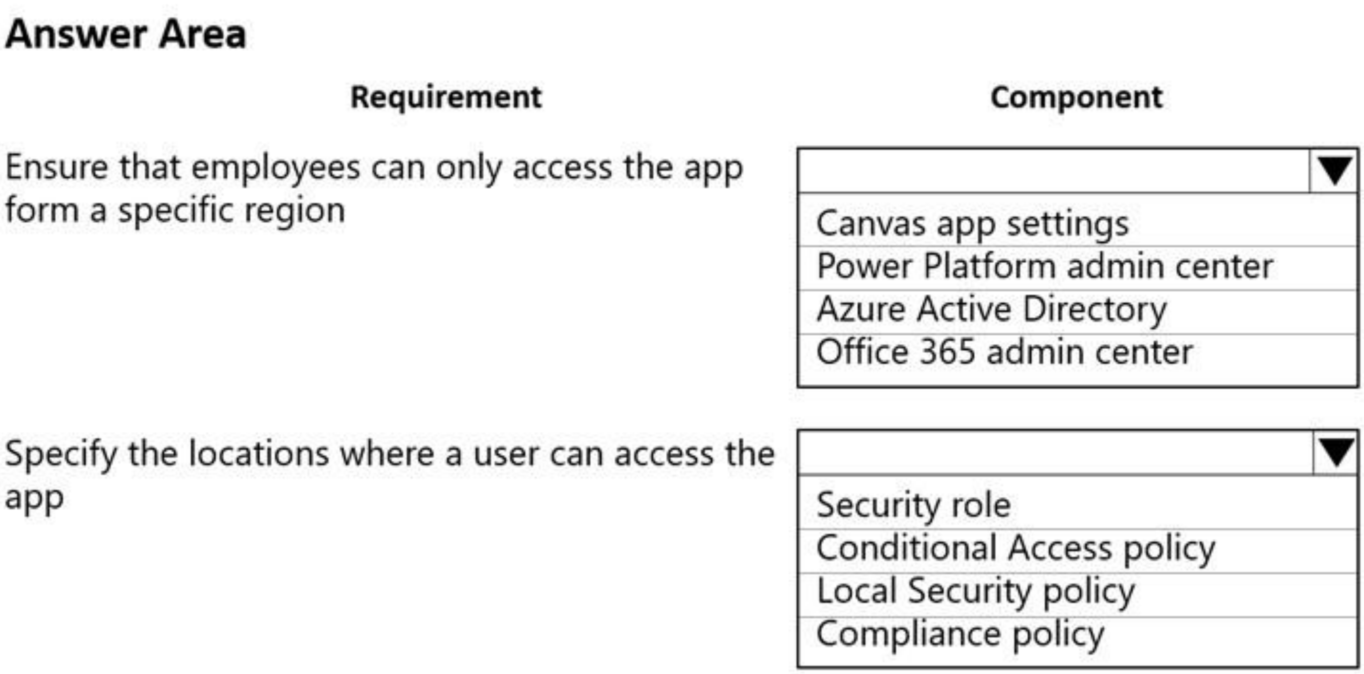
You must reconfigure the app to ensure that employees only access the app from a limited number of locations.

You need to restrict access to the app.

Which components should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:




**Correct Answer:**

## Answer Area

| Requirement | Component |
|---|---|
| Ensure that employees can only access the app form a specific region | Canvas app settings<br>Power Platform admin center<br>Azure Active Directory<br>Office 365 admin center |
| Specify the locations where a user can access the app | Security role<br>Conditional Access policy<br>Local Security policy<br>Compliance policy |

Reference:
https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules

**DimpleG**
Highly Voted 1 year, 9 months ago
Correct https://learn.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules
upvoted 10 times

**MARIANA123**
Highly Voted 1 year, 10 months ago
The answer is correct - "Conditional Access analyses signals such as user, device, and location to automate decisions and enforce organizational access policies for resources. For example, when location restrictions are set in a user's profile and the user tries to sign in from a blocked location, access to customer engagement apps (Dynamics 365 Sales, Dynamics 365 Customer Service, Dynamics 365 Field Service, Dynamics 365 Marketing, Dynamics 365 Project Service Automation), and finance and operations apps are denied."
upvoted 7 times

**jkaur**
Most Recent 3 months ago
Correct
upvoted 1 times

**wsjones**
11 months, 2 weeks ago
was on my exam - 8/1/23
upvoted 5 times

**Ikhalil**
1 year, 3 months ago

Answers are correct Ensure that employees can only access the app from a specific region: Azure Active Directory Specify the locations where a user can access the app: Conditional Access Policy
upvoted 2 times

**t257361**
1 year, 3 months ago
Correct
upvoted 2 times

Question #33 *Topic 1*
You attempt to deactivate several currencies in a Microsoft Dataverse environment.
You are not able to deactivate one of the currencies.
You need to determine why you cannot deactivate the currency.
What is the reason?

- A. You are not the currency record owner.
- B. The currency is used by an active business process.
- C. The currency is the base currency.
- D. The currency is used by another record.

**Correct Answer:** *C*
The base currency cannot be deactivated.
Incorrect:
Not D: You can't delete currencies that are in use by other records, but you can deactivate them. Deactivating currency records doesn't remove the currency information stored in existing records, such as opportunities or orders. However, you won't be able to select the deactivated currency for new transactions.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service-error-codes
https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies

*Community vote distribution*
C (100%)
*Community vote distribution*

**sih39**
3 months, 2 weeks ago
**Selected Answer: C**
correct
upvoted 1 times

**Sri2020**
5 months, 1 week ago
Correct
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Question was NOT on the Exam - Jan 29, 2024
upvoted 2 times

**Radoslavov**

_1 year, 3 months ago

**Selected Answer: C**

Base currency cannot be changed

upvoted 2 times

**Ikhalil**

_1 year, 3 months ago

C is correct

upvoted 1 times

**t257361**

_1 year, 3 months ago

C is Correct

upvoted 1 times

**MP270915**

_1 year, 4 months ago

**Selected Answer: C**

Correct

upvoted 1 times

**Clubsodas**

_1 year, 9 months ago

Answer is correct

upvoted 1 times

**MARIANA123**

_1 year, 10 months ago

**Selected Answer: C**

Answer is correct according the links provided

upvoted 1 times

**MARIANA123**

_1 year, 10 months ago

URL provided doesn't work.. but explanation seems logical

upvoted 1 times

**Dotzs**

_1 year, 9 months ago

https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies

upvoted 2 times

## Question #34 *Topic 1*

A user has access to an existing Microsoft Dataverse database.

You need to ensure that the user can create canvas apps that consume data from Dataverse. You must not grant permissions that are not required.

Which out-of-the-box security role should you assign to the user?

- A. Environment Admin
- B. Basic User
- C. Environment Maker
- D. System Customizer

**Correct Answer:** *C*
The Environment Maker can create new resources associated with an environment, including apps, connections, custom APIs, gateways, and flows using
Microsoft Power Automate. However, this role doesn't have any privileges to access data within an environment (but this user has this already according to the question).
Incorrect:
Not Environment Admin: Theג€‰Environment Adminג€‰role can perform all administrative actions on an environment.
Not System Customizer: Has full permission to customize the environment. However, users with this role can only view records for environment entities that they create.
Not Basic User: Can run an app within the environment and perform common tasks for the records that they own. Note that this only applies to non-custom entities.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/database-security

*Community vote distribution*

C (89%)

11%

*Community vote distribution*

**itenginerd**
1 month, 1 week ago
Y'all are killing me with the System Customizer bit. Yes, you need that role to access the data. On the other hand: "A user has access to an existing Microsoft Dataverse database...."
upvoted 2 times

**rockyoz**
2 months, 3 weeks ago
Clearly it is D: Resource Environment Maker Environment Admin System Customizer System Admin Canvas app X X X X Cloud flow X (non–solution-aware) X X X Connector X (non–solution-aware) X X X Connection* X X X X Data gateway X X - X Dataflow X X - X Dataverse tables - - X X
upvoted 1 times

**jmccolly**
3 months, 2 weeks ago
D: System Customizer -From MS Learn- Users who make apps that connect to Dataverse and need to create or update table and security roles need to be assigned the System Customizer role in addition to the Environment Maker role. This is necessary because the Environment Maker role doesn't have privileges on the environment's data.
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Question was NOT on the Exam - Jan 29, 2024
upvoted 3 times

**hismail**
6 months, 3 weeks ago
in my opinion, it’s not C because the Environment Maker role does not have any privileges to access data within an environment. This means that the user cannot consume data from Dataverse, even if they have access to the existing database. The user needs a security role that gives them read and write access to the

data, such as the System Customizer role. The Environment Maker role can only create and customize apps, connections, custom APIs, gateways, and flows using Microsoft Power Automate
upvoted 1 times

**rijamg**
_8 months, 3 weeks ago
B. Basic User To allow a user to create canvas apps that consume data from Dataverse without granting unnecessary permissions, you should assign the "Basic User" security role. This role provides the necessary access for app creation and data consumption without granting extensive administrative privileges. The other roles, such as Environment Admin, Environment Maker, and System Customizer, typically have broader access and control over the environment, which may not be required for the user's purpose of creating canvas apps.
upvoted 1 times

**Radoslavov**
_1 year, 3 months ago
**Selected Answer: C**
Same as question 21 but instead of CDS is says Dataverse
upvoted 2 times

**Ikhalil**
_1 year, 3 months ago
C is correct
upvoted 1 times

**DimpleG**
_1 year, 9 months ago
**Selected Answer: C**
Environment Maker: Can create new resources associated with an environment, including apps, connections, custom APIs, gateways, and flows using Microsoft Power Automate. However, this role doesn't have any privileges to access data within an environment. More information: Environments overview Environment makers can also distribute the apps they build in an environment to other users in your organization. They can share the app with individual users, security groups, or all users in the organization
https://learn.microsoft.com/en-us/power-platform/admin/database-security
upvoted 3 times

**allesglar**
_1 year, 9 months ago
**Selected Answer: C**
correct
upvoted 1 times

**kangtamo**
_1 year, 9 months ago
**Selected Answer: C**
I think C is the answer.
upvoted 1 times

**Christian1983**
_1 year, 10 months ago

The first sentence of the question is "A user has access to an existing Microsoft Dataverse database". So, I think it´s "Environment Maker" because the privilleg to access the Dataverse data is already existing in this situation.
upvoted 3 times

**Daniel_Lee**
1 year, 10 months ago
It seems to me C. Can a user have access to a database and does not have permission to read? It seems the following is trying to say that the user has already read-permission. "A user has access to an existing Microsoft Dataverse database." If consume means only read-permission, it is already granted to the user.
upvoted 3 times

**MARIANA123**
1 year, 10 months ago
**Selected Answer: D**
"You need to ensure that the user can create canvas apps that consume data from Dataverse." - While they need to be an Environment Maker, without System Customizer role they will not have privileges on the environment's data.
upvoted 1 times

**Edorst**
1 year, 10 months ago
but it says "A user has access to an existing Microsoft Dataverse database.". C is correct.
upvoted 2 times

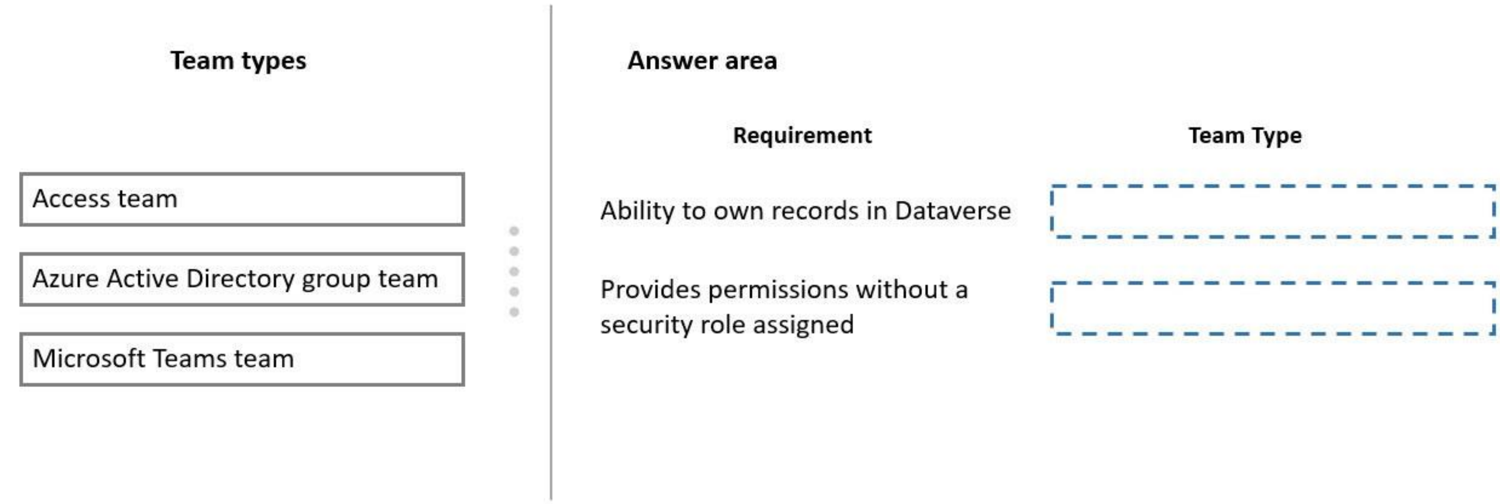
**bitsq**
1 year, 10 months ago
The correct answer is C and D (mainly D). According to docs: For users who make apps that connect to the database and need to create or update entities and security roles, you need to assign the System Customizer role in addition to the Environment Maker role. This is necessary because the Environment Maker role doesn't have privileges on the environment's data. https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security-roles%20https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/data-platform-create-app
upvoted 2 times

**PL_600**
1 year, 10 months ago
**Selected Answer: C**
Correct
upvoted 1 times

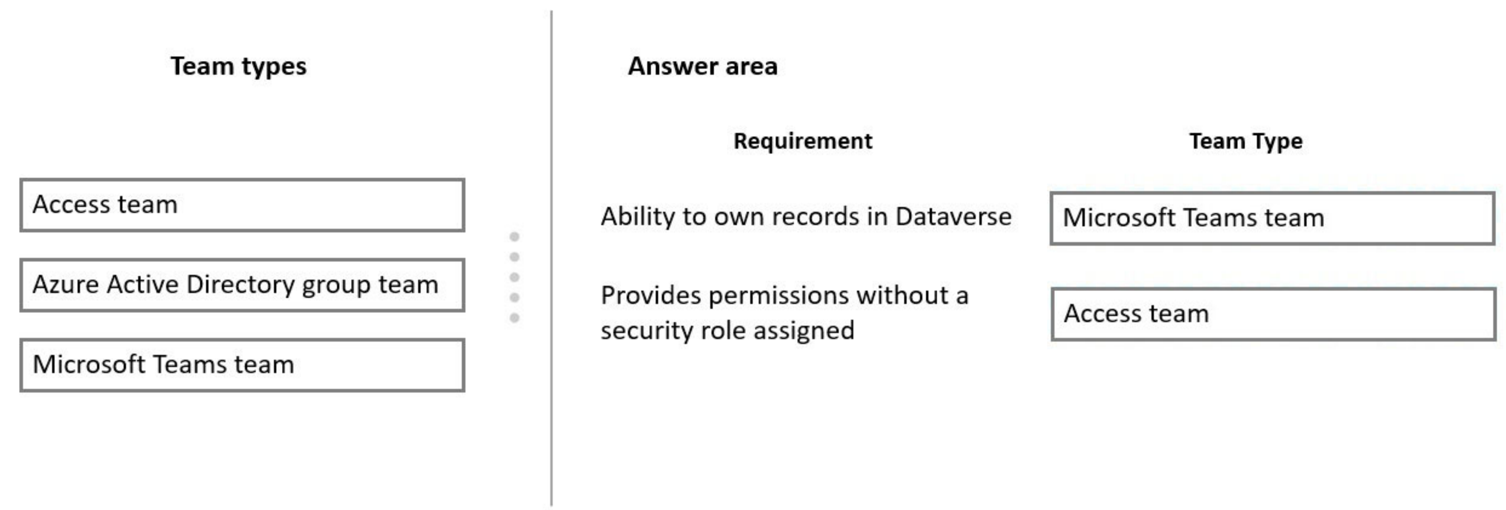
## Question #35 *Topic 1*

DRAG DROP -
You are configuring Microsoft Dataverse security. You plan to assign users to teams.
Record ownership and permissions will differ based on business requirements.
You need to determine which team types meet the requirements.
Which team type should you use? To answer, drag the appropriate team types to the correct requirements. Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Select and Place:




**Correct Answer:**




Box 1: Microsoft Teams team -
Dataverse supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the table is created and can't be changed. For security purposes, records that are organization owned, the only access level choices is either the user can do the operation or can't.
For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.

Box 2: Access team -
An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams in which they are members. The records are shared with an access team and the team is granted access rights on the records, such as Read, Write or Append.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds https://docs.microsoft.com/en-us/powerapps/developer/data-platform/use-access-teams-owner-teams-collaborate-share-information

Highly Voted 1 year, 10 months ago
Microsoft Teams team is not correct. Correct answer is Azure Active Directory (Azure AD) group team. This is similar to owner team and can own records and can have security roles assigned to.
upvoted 27 times

**DimpleG**
1 year, 9 months ago
No, It is Correct, See the MS reference. https://learn.microsoft.com/en-us/power-platform/admin/about-teams-environment
upvoted 1 times

**LePecador**
1 year, 8 months ago
It is referring to "You can identify a Dataverse for Teams environment in the Power Platform admin center" an environment, and the questions states "you plan to assign users for TEAMS"
upvoted 1 times

**DimpleG**
1 year, 8 months ago
My bad, i realized that AADG team is right answer, An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team. There are two group team types, and they correspond directly to the Azure AD group types.
https://learn.microsoft.com/en-us/power-platform/admin/manage-group-teams
upvoted 8 times

**crashandburn**
Highly Voted 1 year, 5 months ago
On exam January 2023. Scored 863 Chose AAD Team and Access Team
upvoted 9 times

**b304b2c**
Most Recent 1 month, 4 weeks ago
was on test May 14 2024 Azure Active Directory option was changed to Microsoft Entrata
upvoted 4 times

**nqthien041292**
3 months ago
Question was in the exam on 9 April 2024
upvoted 3 times

**jkaur**
3 months ago
Azure AD group team Access team
upvoted 1 times

**gina_the_boss**
5 months, 2 weeks ago
1. Azure AD group team - ref: https://learn.microsoft.com/en-us/power-platform/admin/manage-teams 2. Access team.
upvoted 3 times

**MP270915**
1 year, 4 months ago
Azure team and Access team
upvoted 3 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 4 times

**et_learner**
1 year, 8 months ago
From `https://learn.microsoft.com/en-us/power-platform/admin/manage-group-teams` you can refer `An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.` For MS Teams team, the team role will have team owner/team member/team guest, different role will have different security role to own record. For this question, AAD group team will be direct answer, MS Team team must tell which role you are in.
upvoted 2 times

**DimpleG**
1 year, 9 months ago
Correct https://learn.microsoft.com/en-us/power-platform/admin/about-teams-environment
upvoted 1 times

**DimpleG**
1 year, 8 months ago
My bad, i realized that AADG team is right answer, An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team. There are two group team types, and they correspond directly to the Azure AD group types.
https://learn.microsoft.com/en-us/power-platform/admin/manage-group-teams
upvoted 2 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected Azure Team and Access Team
upvoted 2 times

**Nyanne**
1 year, 9 months ago
I think the Microsof Teams team is referring to the Dataverse for Teams environment, which can have Teams Owners.. https://learn.microsoft.com/en-us/power-platform/admin/about-teams-environment
upvoted 2 times

**Dotzs**
1 year, 9 months ago
This a type of environment and not Team.
upvoted 1 times

**Dotzs**
1 year, 9 months ago
AAD Group Team is correct - https://learn.microsoft.com/en-us/power-platform/admin/manage-group-teams

upvoted 1 times

**Lisi**

1 year, 10 months ago

I agree

upvoted 1 times

Question #36 *Topic 1*

A company has locations in the United States, Brazil, India, and Japan. The company conducts financial transactions in all of these regions.
Financial transactions in Brazil are going to stop, but the office will remain open.
Users must no longer be able to create records associated with the Brazilian currency. Historical records must remain intact.
You need to configure Microsoft Dataverse to meet the requirement
What should you do?

- A. Disable the Brazilian language pack.
- B. Rename the Brazilian currency.
- C. Delete the Brazilian currency record.
- D. Deactivate the Brazilian currency record.

**Correct Answer:** *D*
You can't delete currencies that are in use by other records; you can only deactivate them. Deactivating currency records doesn't remove the currency information stored in existing records, such as opportunities or orders. However, you won't be able to select the deactivated currency for new transactions.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies

*Community vote distribution*

D (100%)

*Community vote distribution*

**MARIANA123**

Highly Voted 1 year, 10 months ago

Selected Answer: D

Answer is correct

upvoted 9 times

**sih39**

Most Recent 3 months, 2 weeks ago

Selected Answer: D

D is correct

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Not is exam - Jan 29, 2024

upvoted 1 times

**Radoslavov**

1 year, 3 months ago

Selected Answer: D

Yep, deactivating the currency is the simplest solution here

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

D is correct

upvoted 1 times

## Question #37 *Topic 1*

HOTSPOT -

You are setting up Power Apps security for a company. The company has a CEO, two vice presidents, and 10 managers. Five support representatives report to each manager.

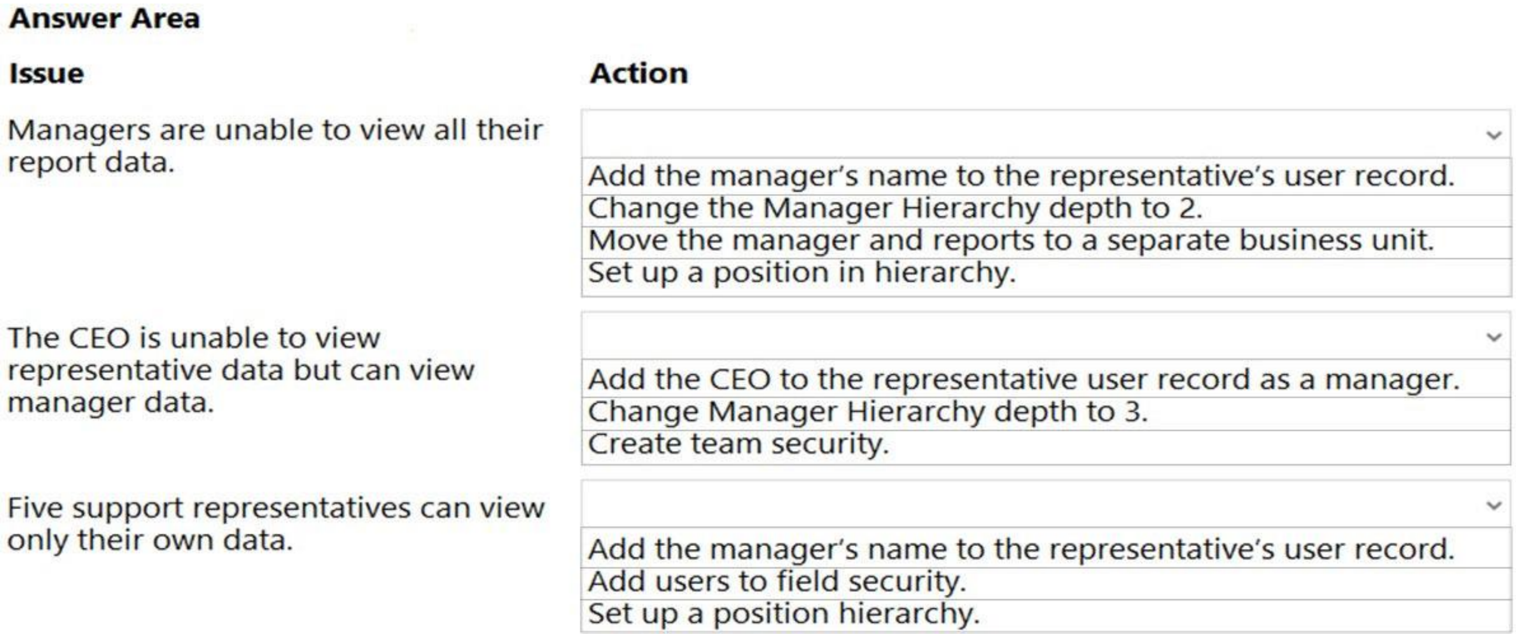
You set up Manager Hierarchy so managers are able to view data only for the representatives who report to them. The CEO must be able to view all data for everyone. All support representatives must be able to view customer information in each other's data across all managers.

You need to resolve issues that arise during testing.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

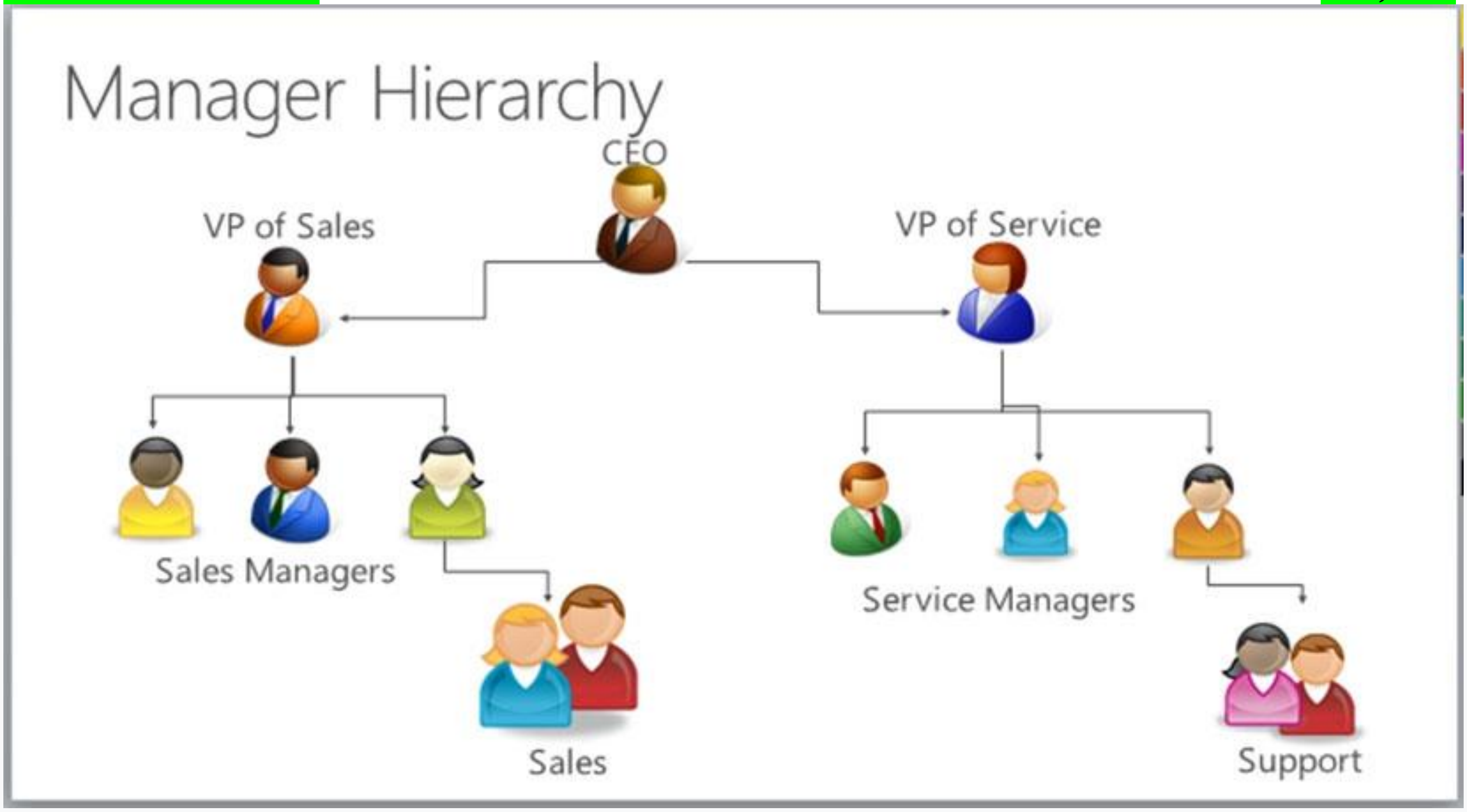



**Correct Answer:**

**Answer Area**

| Issue | Action |
| --- | --- |
| Managers are unable to view all their report data. | Add the manager's name to the representative's user record.<br>Change the Manager Hierarchy depth to 2.<br>Move the manager and reports to a separate business unit.<br>Set up a position in hierarchy. |
| The CEO is unable to view representative data but can view manager data. | Add the CEO to the representative user record as a manager.<br>Change Manager Hierarchy depth to 3.<br>Create team security. |
| Five support representatives can view only their own data. | Add the manager's name to the representative's user record.<br>Add users to field security.<br>Set up a position hierarchy. |

Box 1: Move the manager and reports to a separate business unit.
Keep the Manager hierarchy, and put the reports to the appropriate business unit.
Note: Two security models can be used for hierarchies, the Manager hierarchy and the Position hierarchy. With the Manager hierarchy, a manager must be within the same business unit as the report, or in the parent business unit of the report's business unit, to have access to the report's data. The Position hierarchy allows data access across business units. If you are a financial organization, you may prefer the Manager hierarchy model, to prevent managers' accessing data outside of their business units. However, if you are a part of a customer service organization and want the managers to access service cases handled in different business units, the Position hierarchy may work better for you.
Box 2: Add the CEO to the representative user record as a manager.
Set up Manager and Position hierarchies
The Manager hierarchy is easily created by using the manager relationship on the system user record. You use the Manager (ParentsystemuserID) lookup field to specify the manager of the user.
Incorrect:
Not Change the Manager Hierarchy depth to 3: Depth of 3 not required. Depth 2 is ok.
Note: Depth is used to limit how many levels deep a manager has Read-only access to the data of their reports. For example, if the depth is set to 2, the CEO can see the data of the VP of Sales, VP of Service and Sales and Service Managers. However, the CEO doesn't see the Sales data or the Support data.




Box 3: Add users to field security
Power Platform's field-level security lets you set which fields users can see or edit.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/hierarchy-security https://docs.microsoft.com/en-us/power-platform/admin/field-level-security

**AdyK**
Highly Voted 1 year, 9 months ago
Correct answers. 1. Add the manager's name to the representative's user record. (The question should say "reports'") 2. Change Manager Hierarchy depth to 3. 3. Setup a position hierarchy. (This is the only option that lets you view records owned by users in other business units besides if the record is shared.)
upvoted 46 times

**soukami**
1 year, 9 months ago
I agree about 1 and 2, but about 3, I think the answer is security field. The question is about manager hierarchy and not position one. Note While the hierarchy security model provides a certain level of access to data, additional access can be obtained by using other forms of security, such as security roles.
https://learn.microsoft.com/en-us/power-platform/admin/hierarchy-security
upvoted 6 times

**AmitKD**
1 year, 7 months ago
User want to see all data Not Secured fields. so for 3rd security fields is wrong. If we add the manager to this users then Manager will able to see the data. which is not we want. Last will be setup a security hierarchy.
upvoted 4 times

**jkaur**

Most Recent 3 months ago

Add the manager's name to the representative's user record Change Manager Hierarchy depth to 3 Setup a position hierarchy

upvoted 1 times

**MrEz**

5 months ago

my solution is: 1 c (attention that the question says managerS and A-option is singular 'the manager') 2 B, 3c

upvoted 1 times

**Piasother**

11 months, 1 week ago

Exam August/2023

upvoted 4 times

**charles879987**

1 year, 2 months ago

1. 2. correct. 3. position hierarchy doesn't apply. all representatives are in the same level position. correct answer is field security where you can assign representatives across the business units to see records by assigning them the proper security role to the column

upvoted 2 times

**charles879987**

1 year, 2 months ago

1. Add the manager's name to the representative's user record. (The question should say "reports'") 2. Change Manager Hierarchy depth to 3. 3. position hierarchy doesn't apply. All representatives are in the same level position so only manager can see their data, not each other. Correct answer is field security where you can assign representatives across the business units to see records by assigning them the proper security role to the column

upvoted 2 times

**CalebXin**

1 year, 3 months ago

I think the 3rd one should be adding the users to the same business unit. All the 3 answerers are incorrect.

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

Managers are unable to view all their report data: Set up a position hierarchy. The CEO is unable to view representative data but can view manager data: Change the manager hierarchy depth to 3. Five support representatives can view only their own data: Set up a position hierarchy.

upvoted 1 times

**stralendem**

1 year, 7 months ago

Add the manager's name to the representative's user record Change Manager Hierarchy depth to 3 Setup a position hierarchy

upvoted 2 times

**soukami**

1 year, 9 months ago
I believe the answer is 1,2,2
upvoted 4 times

**Nyanne**
1 year, 9 months ago
For box 3, I don't think the provided answer is correct. Field security will only provide access to fields that have been restricted by field security, on records which they already have access to. The content makes no mention of restricted fields. Field security will not provide users access to records which they do not have access to. The answer can't be position hierarchy either, as you can only enable 1 hierarchy model at a time, not both manager and position hierarchy.
upvoted 1 times

**Nyanne**
1 year, 9 months ago
For box 3 I would answer ""Add the managers name to the representatives user record." (Simply by process of elimination) Potentially once you have the hierarchy enabled, the user should have access to representatives who report to the same manager. Can anyone confirm?
upvoted 1 times

**Nyanne**
1 year, 9 months ago
*once you have the hierarchy established (i.e. by specifying the relationship to their manager)
upvoted 1 times

**Rod_Beka**
1 year, 8 months ago
I do believe you can have both models applied. My answer would be to set up a position Hierarchy. "In the following example, the sales person reports to the sales manager in the Manager hierarchy and also has the Sales position in the Position hierarchy " - Extracted from: https://learn.microsoft.com/en-us/power-platform/admin/hierarchy-security#position-hierarchy
upvoted 2 times

**Nyanne**
1 year, 9 months ago
For box 2, I think the specified answer is incorrect. I believe the correct answer is option 2 'Change hierarchy depth to 3'. If the relationship depth is set to 3, then the CEO would have edit privileges to the VP users data, and read level privileges to the manager and support reps data. As outlined in the documentation: https://learn.microsoft.com/en-us/power-platform/admin/hierarchy-security#manager-hierarchy Setting up the Sales Representative's manager to the CEO would be incorrect... The Sales Representative's manager should be set to their Sales Manager, and the Sales Manager's manager the VP, the VP's manager the CEO...
upvoted 3 times

**Nyanne**
1 year, 9 months ago
With box 1, I would choose option 1: "Add the managers name to the representatives user record." Since the manager needs to be able to see data from the representatives that report to them, if the data from sales reps are not available, then perhaps the hierarchy relationship to the manager has not been setup on the user record...
upvoted 1 times

**Kashmere**
1 year, 10 months ago
All wrong.
upvoted 2 times

**Daniel_Lee**
1 year, 10 months ago
What are correct answers then?
upvoted 1 times

**Dotzs**
1 year, 9 months ago
First - 1 Second - 2 Third is definitely not field level security as it affects on single fields, except you want to set FLS on all fields on the form.
upvoted 2 times

**moserose**
1 year, 10 months ago
All wrong. So what's the correct answer?
upvoted 2 times

**Clubsodas**
1 year, 9 months ago
Explanations provided seem to make sense. Can you provide a reason why you think they are wrong?
upvoted 1 times

Question #38 *Topic 1*

You are embedding a Power Apps visual in a Power BI dashboard.
External customers must authenticate to have access to the dashboard.
You need to configure the solution.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Set the Power BI service to authenticate users.
- B. Use a table in the Power BI dashboard.
- C. Publish to Power BI Report Server.
- D. Set the Power BI service to allow anonymous access.
- E. Share the Power Apps visual components with external users.

**Correct Answer:** *AE*
A: Power BI uses Azure Active Directory (AAD) to authenticate users who sign in to the Power BI service, and in turn, uses the Power BI login credentials whenever a user attempts to access resources that require authentication. Users sign in to the Power BI service using the email address used to establish their
Power BI account; Power BI uses that login email as the effective username, which is passed to resources whenever a user attempts to connect to data. The effective username is then mapped to a User Principal Name (UPN) and resolved to the associated Windows domain account, against which authentication is applied.
Incorrect:
Not D: Not allow anonymous access as authentication required.
Reference:
https://docs.microsoft.com/en-us/power-bi/enterprise/service-admin-power-bi-security

*Community vote distribution*

AE (100%)

*Community vote distribution*

**botop**

Highly Voted 1 year, 8 months ago

**Selected Answer: AE**

https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/powerapps-custom-visual#using-the-power-apps-visual

upvoted 7 times

**wsjones**

Highly Voted 11 months, 2 weeks ago

on my exam - 8/1/23

upvoted 5 times

**IvanaDomijanic**

Most Recent 1 year, 1 month ago

In exam 06/2023

upvoted 3 times

**lkhalil**

1 year, 3 months ago

A. Set the Power BI service to authenticate users. E. Share the Power Apps visual components with external users.

upvoted 3 times

**lkhalil**

1 year, 4 months ago

A and B are the actions that should be performed. A. Set the Power BI service to authenticate users: This is necessary to ensure that only authorized users can access the dashboard. You can configure authentication using Azure Active Directory (AAD) or other authentication providers. B. Use a table in the Power BI dashboard: Using a table in the Power BI dashboard allows you to control access to the embedded Power Apps visual. You can use Row-Level Security (RLS) to limit access to specific rows of data within the table.

upvoted 2 times

**IvanaDomijanic**

1 year, 5 months ago

**Selected Answer: AE**

correct

upvoted 2 times

**niel93**

1 year, 9 months ago

This question was on Sept 24th Scored 712 Selected: AE

upvoted 3 times

**gina_the_boss**

5 months, 3 weeks ago

tho that doesn't mean your answer was correct...

upvoted 3 times

**Nyanne**
1 year, 9 months ago
https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/powerapps-custom-visual#using-the-power-apps-visual
upvoted 1 times

**abhish717**
1 year, 9 months ago
So, A & C are correct answers?
upvoted 1 times

**Nyanne**
1 year, 9 months ago
Yes, I think A&E are correct. (Not an expert in Power BI, but just from reading the articles thats what I think?)
https://learn.microsoft.com/en-us/power-apps/user/add-powerbi-dashboards?source=recommendations#share-a-personal-dashboard-that-contains-power-bi-visualizations
upvoted 1 times

## Question #39 *Topic 1*

Your organization does not permit the use of custom code for solutions.
You need to create a view that can be viewed by all users in an organization.
Where should you create the view?

- A. Advanced Find
- B. Entities component of a solution
- C. Microsoft Excel template
- D. System Settings

**Correct Answer:** *B*
Entity: Refers to a table in Dataverse. Table and entity are often used interchangeably for data access.
Edit public views through tables
1. In the solution create a new table or find an existing table that where the public views need to be edited.
2. Expand Data, select Tables, select the table you want, and then select the Views area.
3. On the toolbar, select Add view. Add view to table
4. On the Create a view dialog, enter a name and, optionally, a description, and then select Create.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views-app-designer

*Community vote distribution*
B (100%)
*Community vote distribution*

**itenginerd**
1 month, 1 week ago
A similar question (different answer choices) was on my test yesterday.
upvoted 1 times

**sih39**
3 months, 2 weeks ago
**Selected Answer: B**
Correct

upvoted 1 times

**anakinskwlkr**

9 months, 2 weeks ago

Selected Answer: B

B is orrect

upvoted 1 times

**wsjones**

11 months, 2 weeks ago

On my exam - 8/1/23

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

B is correct

upvoted 1 times

**KilaBite**

1 year, 6 months ago

I went with A because I was told I was wrong on question 30 when I selected Entities Component of a System view. Now it's the other way around. WTH?

upvoted 3 times

**Jayeeeeeeee**

1 year, 6 months ago

Both answers are Entities component of a solution

upvoted 2 times

**Radoslavov**

1 year, 3 months ago

Agree, but when i read it on Q30 i also selected Entities component of a solution because it is the correct answer no matter what the solution here says. You always create components from the entity components from the solution, regardless if its from Settings - > Customize the system or from Power Apps portal - > solutions -> etc....

upvoted 2 times

**emapedrozo**

1 year, 7 months ago

It's funny because question #30 is exactly the same but correct answer is "Advanced find"

upvoted 2 times

**llc**

1 year, 8 months ago

Selected Answer: B

The wording of the question is awkward but B is the only correct answer

upvoted 1 times

**PL_600**

1 year, 10 months ago

Selected Answer: B

Correct

upvoted 4 times

## Question #40 *Topic 1*

HOTSPOT -

You are designing the organization structure for a company that has 5,000 users.

You need to configure security roles for the company while minimizing administrative effort.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

| Requirement | Action |
|---|---|
| Apply a security role to everyone in a business unit. | Assign the security role to the default business unit team.<br>Assign the security role individually to each user in the business unit.<br>Create a new team, add the business unit users, and then assign the security role to the team. |
| Ensure an individual can see records in their current business unit and a child business unit. | Grant the user a security role from the child business unit.<br>Grant the user the Parent: Child Business Units security permission.<br>Grant the user a security role from the root business unit. |

**Correct Answer:**

| Requirement | Action |
|---|---|
| Apply a security role to everyone in a business unit. | Assign the security role to the default business unit team.<br>Assign the security role individually to each user in the business unit.<br>Create a new team, add the business unit users, and then assign the security role to the team. |
| Ensure an individual can see records in their current business unit and a child business unit. | Grant the user a security role from the child business unit.<br>Grant the user the Parent: Child Business Units security permission.<br>Grant the user a security role from the root business unit. |

Box 1: Create a new team, and the business unit users, and the assign the security role to the team.

Change the business unit for a team

Important -

By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.

1. Select an environment and go to Settings > Users + permissions > Teams.
2. Select the checkbox for a team name.
3. Screenshot selecting a team.
4. On the menu bar, select Change Business Unit.
5. In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.

Box 2: Grant the user a security role from the child business unit.

Incorrect:

* Grant the user the Parent: Child Business Units security permission.

Too much permissions granted.

The application refers to this access level as Parent: Child Business Units.
This access level gives a user access to records in the user's business unit and all business units subordinate to the user's business unit.
* Grant the user a security role from the root business unit.
Too much permissions granted.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges

**Dotzs**
Highly Voted 1 year, 9 months ago
Answer is: Box 1 - 1 Box 2 - 2 - The business unit will have a default team, so just assign to roles to it instead of creating a new Team - Parent: Child can only be assigned as a permission and not a security role, e.g you can give Parent: Child... on create, write, delete... on an entity within a security role.
upvoted 30 times

**MLenja**
1 year, 8 months ago
Box 1 - 3 if you want apply security roles to everyone in organisation you need to "add business unit users" to the team. User´s are not by default part ot the team. You need to add them to the team.
upvoted 9 times

**Luay**
1 year, 2 months ago
It's such a relief to open discussion to see people agree with you, and you're not really wrong as the website answer says.
upvoted 3 times

**TonyTeeTee**
1 year, 8 months ago
Correctomundo!
upvoted 2 times

**et_learner**
Highly Voted 1 year, 8 months ago
If you read the question `you need to configure security roles for the company while minimizing administrative effort`, then the box 1 will be option 1, if minimizing administrative effort not mentioned, option 3 is also correct.
upvoted 7 times

**b304b2c**
Most Recent 1 month, 4 weeks ago
was on test May 14 2024
upvoted 3 times

**jkaur**
3 months ago
1 and 2
upvoted 1 times

**61be873**

3 months, 2 weeks ago

Each business unit has a default team. You can't update the default team's name, nor delete the default team. You can't add or remove users from the business unit's default team. However, you can change the user's current business unit to the new business unit and the user will automatically be added to the business unit's default team. You can assign a security role to the business unit's default team. This is done to simplify security role management where all your business unit team members can share the same data access. https://learn.microsoft.com/en-us/power-platform/admin/create-edit-business-units

upvoted 3 times

**MrEz**

6 months, 1 week ago

In a setting with sub-sub business units, in the background the system creates several security role records (including the parent root role), each one of them related to a business unit all 3 are wrong a) As it is written I would understand to grant(apply) a user in the A-Team business unit the security role record 'from' the sub business unit A1. I would not do that (maybe wit xml edit or any ploy you could manage this). B) I jumped for this solution first but there are 2 reasons why it is down wrong: first, the permissions are granted on roles, not on users (wrong entity!). Second, it is not a permission but an access level. c) Means the opposite from a) give a user e.g. in business unit B-Team the (parent root) role record 'from' root business unit CRM... Which answer is the least wrong? The answer B) that has 2 wrong components or one of the others..?

upvoted 1 times

**MrEz**

6 months, 1 week ago

In a setting with sub-sub business units, in the background the system creates 5 security role records (including the parent root role), each one of them related to a business unit. all 3 are wrong a) As it is written I would understand to grant(apply) a user in the A-Team business unit the security role record 'from' the sub business unit A1. I would not do that (maybe wit xml edit or any ploy you could manage this). B) I jumped for this solution first but there are 2 reasons why it is down wrong: first, the permissions are granted on roles, not on users (wrong entity!). Second, it is not a permission but an access level. c) Means the opposite from a) give a user e.g. in business unit B-Team the (parent root) role record 'from' root business unit CRM... Which answer is the least wrong? The answer B) that has 2 wrong components or one of the others..?

upvoted 1 times

**MrEz**

6 months, 1 week ago

all 3 are wrong a) As it is written I would understand to grant(apply) a user in the A-Team business unit the security role record 'from' the sub business unit A1. I would not do that (maybe wit xml edit or any ploy you could manage this). B) I jumped for this solution first but there are 2 reasons why it is down wrong: first, the permissions are granted on roles, not on users (wrong entity!). Second, it is not a permission but an access level. c) Means the opposite from a) give a user e.g. in business unit B-Team the (parent root) role record 'from' root business unit CRM... Which answer is the least wrong? The answer B) that has 2 wrong components or one of the others..? I would go for b.

upvoted 1 times

**Uginy**

9 months ago

Box 2 - 1 is correct. You need to allow access to just one particular BU. Not all children.

upvoted 1 times

**Radoslavov**

1 year, 3 months ago

I think the options are correct 1 and 3. If you look a bit deeper to the question it says "5,000 users. You need to configure security roles for the company while minimizing administrative effort" Q1: Apply a security tole to everyone in A business unit (it doesn't specify that this is the root one) So apart of the root BU, if we have another one, we need to create a new team for that BU and assign it to the BU as by default the new BU doesn't have team when was created. So this is the minimum effort to apply a security role to everyone from A BU. Q2: Ensure an individual can see records in THEIR current business unit and a CHILD unit - if i'm the admin, i will use the new functionality "Matrix data access structure" to provide access to a data from another BU by assigning a role from that unit, instead of going to the role in the user's BU and modify the level one-by-one, which will apply for EVERY user in that BU and the question also says "Ensure an individual"

upvoted 1 times

**Radoslavov**

1 year, 3 months ago

ignore this part of my comment: we need to create a new team for that BU and assign it to the BU as by default the new BU doesn't have team when was created. IT IS CREATED ACTUALLY BY DEFAULT AND LINKED TO THE BU

upvoted 2 times

**Radoslavov**

1 year, 3 months ago

so you just need to "Create a new team, add the business unit, and then assign the security role to the team "

upvoted 1 times

**CalebXin**

1 year, 3 months ago

if the team is created automatically, you just need to assign users to that team, no need to create a new team and add the business unit..", so the answer should be 1st.

upvoted 3 times

**nilakuma**

1 year, 4 months ago

Question was on test 3/2023

upvoted 2 times

**emapedrozo**

1 year, 7 months ago

Both are incorrect: For Box 1 the correct answer should be option 1 as the docs claims: "You can assign a security role to the business unit's default team. This is done to simplify security role management where all your business unit team members can share the same data access." And for Box 2, the correct answer should be Option 2, as docs claims: "Deep. This access level gives a user access to records in the user's business unit and all business units subordinate to the user's business unit. Users who have Deep access automatically have Local and Basic access, also. Because this access level gives access to information throughout the business unit and subordinate business units, it should be restricted to match the organization's data security plan. This level of access is usually reserved for managers with authority over the business units. The application refers to this access level as Parent: Child Business Units."

upvoted 7 times

**LukeB22**
1 year, 7 months ago
Box 1 Is very likely the first option: "Every Business Unit has one default team that is automatically created when the Business Unit is created" If they want to apply the security role to every person in a business unit then this is the fastest and easiest way, Creating a new team is unnecessary
upvoted 1 times

**LukeB22**
1 year, 7 months ago
I should also add: "The default team members are managed by Dataverse and always contain all users associated with that Business Unit. You can't manually add or remove members from the default team, they're dynamically adjusted by the system as new users are associated/disassociated with business units." So if you manually make a team and add the members then they will still have the security roles even though they may not be in the business unit anymore!
upvoted 2 times

**Momo84**
1 year, 7 months ago
This is a horrible question. I would say that q1 = a1 and q2 = a1 BUT you can't directly add a security role from another BU, that can only be done by adding the user to a Team from another BU that has a security role applied to it AND you can't add a user to a default BU Team. I think they've made this purposefully confusing.
upvoted 1 times

**abhigang51**
1 year, 7 months ago
this question is kept on 23/11/2022
upvoted 2 times

**mr452**
1 year, 9 months ago
Box 2 Parent: Child Business Units "Deep. This access level gives a user access to records in the user's business unit and all business units subordinate to the user's business unit. Users who have Deep access automatically have Local and Basic access, also. Because this access level gives access to information throughout the business unit and subordinate business units, it should be restricted to match the organization's data security plan. This level of access is usually reserved for managers with authority over the business units. The application refers to this access level as Parent: Child Business Units"
https://learn.microsoft.com/en-us/power-platform/admin/security-roles-privileges
upvoted 3 times

**OldHand1**
1 year, 9 months ago
I think MS are being a bit sneaky here, it says ensure an 'individual' as in 'one' user can see records in the child business unit. If you grant parent-child permission, everybody in the parent will be able to see.
upvoted 1 times

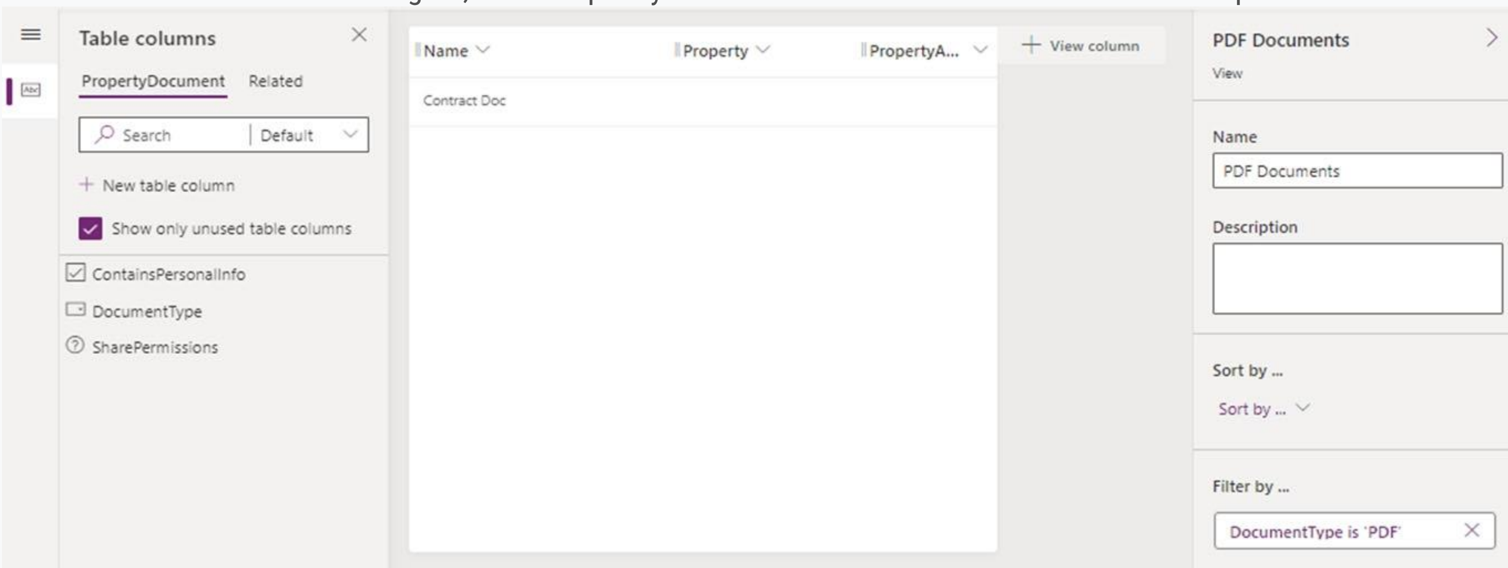
**allesglar**
1 year, 9 months ago
I would choose answer 1 for both questions.
upvoted 1 times

Question #41 *Topic 1*

Your organization does not permit the use of custom code for solutions.
You need to create a view that can be viewed by all users in an organization.
Where should you create the view?

- A. Microsoft Visual Studio
- B. Maker portal
- C. Advanced Find
- D. System Settings

**Correct Answer:** *B*
We create a view by opening the table designer from the Maker Portal. Here, we find the option to add a new view from the view tab. From the view designer, we can specify the filter criteria and the sort order of the output.




Reference:
http://powerappsguide.com/blog/post/how-to-create-and-use-dataverse-views

*Community vote distribution*

B (83%)

D (17%)

*Community vote distribution*

**AdyK**
Highly Voted 1 year, 9 months ago
Answer is correct. You wouldn't go to "System Settings'. You'd go to Settings, then Customizations or Solutions, but this is the old way of doing things and Maker Portal is the new way.
upvoted 10 times

**busitecgmbh**
Highly Voted 1 year, 10 months ago
**Selected Answer: D**
Should be "D. System Settings"
upvoted 5 times

**Kazzix**
1 year, 10 months ago
Why? How?

upvoted 2 times

**IvanaDomijanic**
1 year, 5 months ago
Why would you select D. System Settings instead of B.Maker portal?
upvoted 3 times

**et_learner**
1 year, 8 months ago
please check topic1 question30 & 39
upvoted 2 times

**itenginerd**
Most Recent 1 month, 1 week ago
A similar question (different answer choices) was on my test yesterday.
upvoted 1 times

**nestosauce**
2 months ago
Selected Answer: B
B. Maker portal
upvoted 1 times

**jkaur**
3 months ago
should be B
upvoted 1 times

**RominaT**
4 months, 1 week ago
Correct: make.powerapps.com is maker portal. (old classic way is not part of PL exams)
upvoted 1 times

**solidshag**
5 months ago
Selected Answer: B
Really, some of you voted "System Settings"....
upvoted 1 times

**gina_the_boss**
5 months, 3 weeks ago
Selected Answer: B
https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-or-edit-model-driven-app-view
upvoted 1 times

**gina_the_boss**
5 months, 3 weeks ago
B - Maker portal. https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-or-edit-model-driven-app-view
upvoted 1 times

**Sweden2022**

_10 months ago

iven that your organization does not permit the use of custom code for solutions, you would need to create a view using configuration options within Microsoft Dynamics 365 (now known as Microsoft Dataverse). The appropriate place to create a view that can be viewed by all users in the organization is the Maker portal. So, the correct option is: B. Maker portal In the Maker portal, you can configure various aspects of your Dataverse environment, including creating and managing views, forms, tables, and other components without the need for custom code. This ensures that the view can be accessed and used by all users in the organization as needed.

upvoted 2 times

**wsjones**

_11 months, 2 weeks ago

On my exam - 8/1/23

upvoted 2 times

**Aero_1898**

_12 months ago

in the context of Microsoft Dynamics 365. If that is the case, then the correct answer would be **C. Advanced Find**. Advanced Find is a tool within Dynamics 365 that allows you to create views that can be viewed by all users in an organization without the use of custom code

upvoted 2 times

**kaka372**

_1 year, 1 month ago

The Maker portal is a web-based interface within the Power Platform that allows users to create, customize, and manage solutions without requiring any coding or development skills. It provides a low-code or no-code environment for building applications, workflows, and other components.

upvoted 2 times

**CalebXin**

_1 year, 3 months ago

The maker portal is correct.

upvoted 1 times

**Radoslavov**

_1 year, 3 months ago

**Selected Answer: B**

again, same as Q2, over there the correct solution says is List view of the entity, but i said it is Maker portal, and now again i say it's Maker portal, but this time my answer matches with the right one, so i trust my instincts, knowledge of the product and logic. :D

upvoted 2 times

**Josh_Ochoyi**

_1 year, 3 months ago

Since custom code is not permitted for solutions, option A (Microsoft Visual Studio) is not applicable. Option B (Maker portal) is also not applicable as it is a platform for building custom applications using code. Option C (Advanced Find) is a tool to create a query to find specific records and not for creating views that can be viewed by all users in an organization. Therefore, the correct option is D (System Settings). The System Settings in the Power Platform allows you to create views that can be viewed by all users in an organization.

Specifically, you can create a view in the entity customization section of System Settings, which can then be published to all users.
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
Correct answer is B
upvoted 1 times

Question #42 *Topic 1*
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record.
You need to find the Note record.
Solution: Use Dataverse Search to search for the word run.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*
Instead use Relevance Search.
Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search

*Community vote distribution*
A (98%)
2%
*Community vote distribution*

**busitecgmbh**
Highly Voted 1 year, 10 months ago
**Selected Answer: A**
Should be "A: Yes", because Dataverse Search = Relevance Search.
upvoted 34 times

**KA90**
Highly Voted 1 year, 10 months ago
**Selected Answer: A**
Correct answer is A, Yes https://powerapps.microsoft.com/en-us/blog/goodbye-relevance-search-hello-dataverse-search/#:~:text=Relevance%20search%20is%20now%20Dataverse,make%20Dataverse%20search%20even%20better!
upvoted 10 times

**sih39**
Most Recent 3 months, 2 weeks ago
**Selected Answer: A**
A is correct
upvoted 2 times

**RominaT**
4 months, 1 week ago
Relevance search = Dataverse Search, so answer is A. Yes
upvoted 2 times

**APGoel**
7 months, 3 weeks ago
Correct answer is A. Please refer the below link for the clarification https://powerapps.microsoft.com/en-us/blog/goodbye-relevance-search-hello-dataverse-search/
upvoted 1 times

**Brenlem**
1 year ago
**Selected Answer: B**
B is correct
upvoted 1 times

**FaresAyyad**
1 year, 3 months ago
**Selected Answer: A**
Dataverse Search = Relevance Search.
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
Answer is A Yes
upvoted 1 times

**nilakuma**
1 year, 4 months ago
Question was on test 3/2023
upvoted 1 times

**chrisvour**
1 year, 5 months ago
A: Dataverse search delivers fast and comprehensive search results in a single list, sorted by relevance. - https://learn.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization
upvoted 1 times

**llc**
1 year, 8 months ago
**Selected Answer: A**
A is correct
upvoted 1 times

**Nyanne**

1 year, 9 months ago

**Selected Answer: A**

Relevance search is now called Dataverse search

upvoted 2 times

**Edorst**

1 year, 10 months ago

**Selected Answer: A**

Agree with other users

upvoted 1 times

**MARIANA123**

1 year, 10 months ago

**Selected Answer: A**

Dataverse Search = Relevance Search.

upvoted 3 times

## Question #43 *Topic 1*

You are using the Data import wizard to import records into the account table from a CSV file.
The CSV-to-table mapping is as follows:

- The Name column represents the account name and maps to the Account Name column.
- The Parent Name column represents the holding company of the account with subsidiaries underneath.

Records that are imported into the table are only related to other records in the file.
You need to configure the import to create the relationship between records.
What should you do?

- A. Map Parent Name in the CSV file to the Parent Account column. Select Account Name as the lookup criteria.
- B. Map Parent Name in the file to the Parent Account column. Select Parent Account as the lookup criteria.
- C. Create an alternate key on the account table by using the Account Name column. Do not map Parent Name in the file.
- D. Look up the record IDs of the records in the Parent Account column. Add the record IDs as a new column in the file. Map the new column to the Parent Account column.

**Correct Answer:** *D*
Add a new column for the self-referential mapping.
Reference:
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/import-data

*Community vote distribution*

A (86%)

7%

*Community vote distribution*

**Nyanne**

Highly Voted 1 year, 9 months ago

**Selected Answer: A**

Answer provided seems incorrect. I choose option A. A. Map Parent Name in the CSV file to the Parent Account column. Select Account Name as the lookup criteria. Run through this in the system and see the steps match exactly. The important difference between Option A and B is the last step. "Select Account Name as the

lookup criteria." This is where you select the column 'Account name' on the Account table, which is referenced via the Parent Account lookup.
upvoted 13 times

**Zmajica**
1 year, 9 months ago
Relation Parent Account : Account is 1:N or Account:Parent Account 1:N I think that lookup criteria should be Parent Account. I would choose option B
upvoted 3 times

**Nyanne**
1 year, 9 months ago
Its not about the relationship, its about the column name on the Parent Account, which is 'Account name'.
upvoted 4 times

**OldHand1**
Highly Voted 1 year, 9 months ago
It has to be A, because the records in the file ONLY relate to other records in the file, so how could you look up the ID? It won't have one if its not in the system.
upvoted 8 times

**rockyoz**
Most Recent 2 months, 3 weeks ago
It is A, just export a table and import by youself
upvoted 1 times

**RominaT**
4 months, 1 week ago
Correct answer: A. When you select the mapping column (Parent Account) you have to select which is the lookup mapping criteria which is Account Name because it's the name of the holding account
upvoted 1 times

**MrEz**
5 months ago
if the child has the same name as the parent, then you will have a problem if you don't use the guid? guid is saver?!
upvoted 1 times

**solidshag**
5 months ago
Selected Answer: A
No discussion needed
upvoted 1 times

**Marshallrf**
8 months ago
On exam 09/11/2023 I choose A 620 my score
upvoted 1 times

**Jeremy92**
9 months ago

In exam 15-10-23
upvoted 1 times

**ttien**
_9 months, 3 weeks ago
on exam 20/9/2023
upvoted 1 times

**SuchiS**
_10 months, 1 week ago
B should be correct answer. When we use the Import Wizard, it maps the Account Name to Account Name. And Parent name to Parent Name (Lookup) field
upvoted 1 times

**Kindum**
_10 months, 1 week ago
The answer is A not D Please publisher Explain this confusing
upvoted 1 times

**wsjones**
_11 months, 2 weeks ago
on the test - 8/1/2023
upvoted 2 times

**MSDev23**
_11 months, 2 weeks ago
Which is the right answer? Please!!
upvoted 2 times

**kty**
_11 months, 4 weeks ago
**Selected Answer: A**
The Parent Name column in the CSV file represents the parent account of the account being imported. The Parent Account column in the account table is a lookup field, which means that it can reference another record in the account table. When you import the data, you need to map the Parent Name column in the CSV file to the Parent Account column in the account table. The lookup criteria for the Parent Account column should be the Account Name column. This will ensure that the parent account is correctly linked to the child account.
upvoted 2 times

**Ceddy**
_1 year ago
Everyone in here has a different answer...
upvoted 2 times

**charles879987**
_1 year, 2 months ago
**Selected Answer: A**
This is self-referential mapping. https://learn.microsoft.com/en-us/power-apps/maker/data-platform/define-query-hierarchical-data
upvoted 2 times

**CalebXin**
1 year, 3 months ago
**Selected Answer: A**
https://learn.microsoft.com/en-us/power-apps/developer/data-platform/create-data-maps-for-import
upvoted 1 times

**Radoslavov**
1 year, 3 months ago
**Selected Answer: A**
Column Parent Account - ABC -> Mapped to Parent Account in import wizzard - Lookup for ABC in column Name in entity Account (aka option A)
upvoted 1 times

## Question #44 *Topic 1*

HOTSPOT -
A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents.
The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft
Dataverse.
Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.
You need to configure table creation for the app.
How should you configure the app? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

| Requirement | Action |
| --- | --- |
| Dataverse table type to create for the referenced customer data. | Create a virtual table.<br>Create an activity table.<br>Create a user-owned table.<br>Create an organization-owned table. |
| Protect sensitive customer data for specific fields. | Create an alternate key.<br>Create a secured column.<br>Implement input method editor (IME) mode.<br>Set the value of the visible property of the fields to false. |

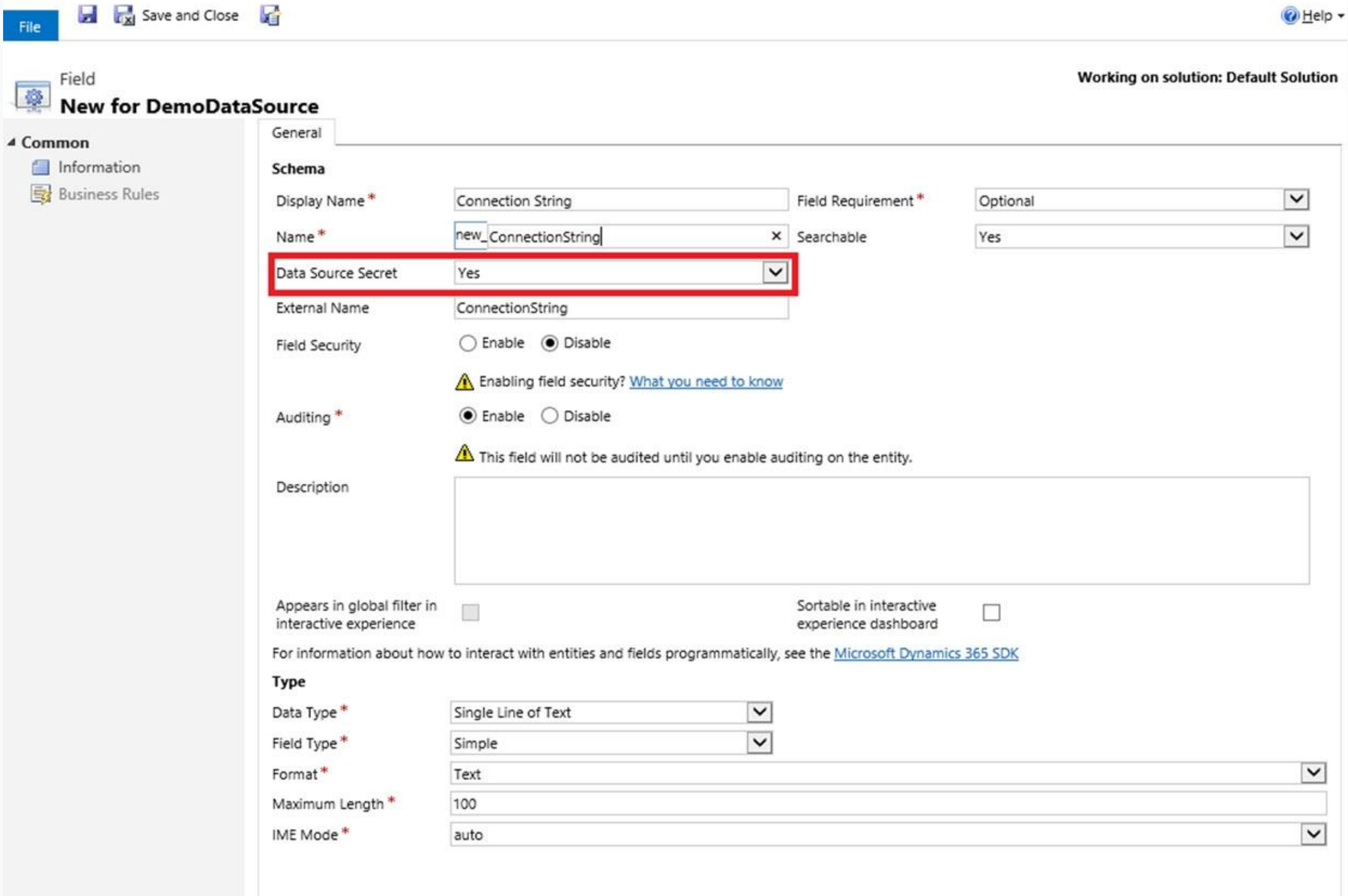
**Correct Answer:**

**Answer Area**

| Requirement | Action |
| --- | --- |
| Dataverse table type to create for the referenced customer data. | Create a virtual table.<br>Create an activity table.<br>Create a user-owned table.<br>Create an organization-owned table. |
| Protect sensitive customer data for specific fields. | Create an alternate key.<br>Create a secured column.<br>Implement input method editor (IME) mode.<br>Set the value of the visible property of the fields to false. |

Box 1: Create a virtual table -
A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Box 2: Create a secured column -
Add a secured column to a Data Source
You create columns for a Data Source in the same way as any other table. For data that is encrypted or sensitive, enable the Data Source Secret attribute on the custom column of the Data Source.




Reference:
https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-edit-virtual-entities

**llc**
_Highly Voted 1 year, 8 months ago
Correct answers are : 1. Create a virtual table. 2. Create a secured column 1 => Because data should not be replicated according to the question. 2 => Some specific fields are more sensible than others so we need column-level security.
upvoted 13 times

**wsjones**
_Highly Voted 11 months, 2 weeks ago
was on test - 8/1/2023
upvoted 5 times

**jkaur**
_Most Recent 3 months ago
1. Create a virtual table. 2. Create a secured column
upvoted 1 times

**Alexandre100237**
_5 months, 3 weeks ago

On exam 09/01/2024
upvoted 3 times

**ttien**
9 months, 3 weeks ago
on exam 20/9/2023
upvoted 2 times

**IvanaDomijanic**
1 year, 1 month ago
In exam 06/2023
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
Correct answers
upvoted 3 times

**abhigang51**
1 year, 7 months ago
Featured in 23/11/2022 exam
upvoted 4 times

**Clubsodas**
1 year, 10 months ago
I selected "Create a Virtual Table" and "Set the value of the visible property of the fields to false" For question 1, a virtual table fulfills the requirement of "must not be replicated in Microsoft Dataverse" For question 2, you would need to do field level security but this is not an option. The requirement is from the perspective of a user, so making a field invisible in the app would fulfill this requirement.
upvoted 4 times

**Clubsodas**
1 year, 9 months ago
You can use secured columns to protect field (column) data. https://learn.microsoft.com/en-us/power-apps/maker/data-platform/create-edit-virtual-entities. Answer should be: 1. Create a virtual table. 2. Create a secured column.
upvoted 21 times

**Clubsodas**
1 year, 9 months ago
My original answer was wrong. See my reply for the correct answer.
upvoted 5 times

## Question #45 *Topic 1*
HOTSPOT -
A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse.
Several columns must be configured to ensure the security settings for sales associates are view only.
You need to configure the access restrictions.
Which component for field-level security should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Action | Component |
|---|---|
| Enable the fields for record-level security. | ▼ Azure Data Lake Gen2 / Azure SQL / Power Apps app designer / Microsoft Power Platform admin center |
| Set the security settings for the sales associates to view only. | ▼ Azure Active Directory group team / Dataverse table / Field Security Profiles / User |

**Correct Answer:**

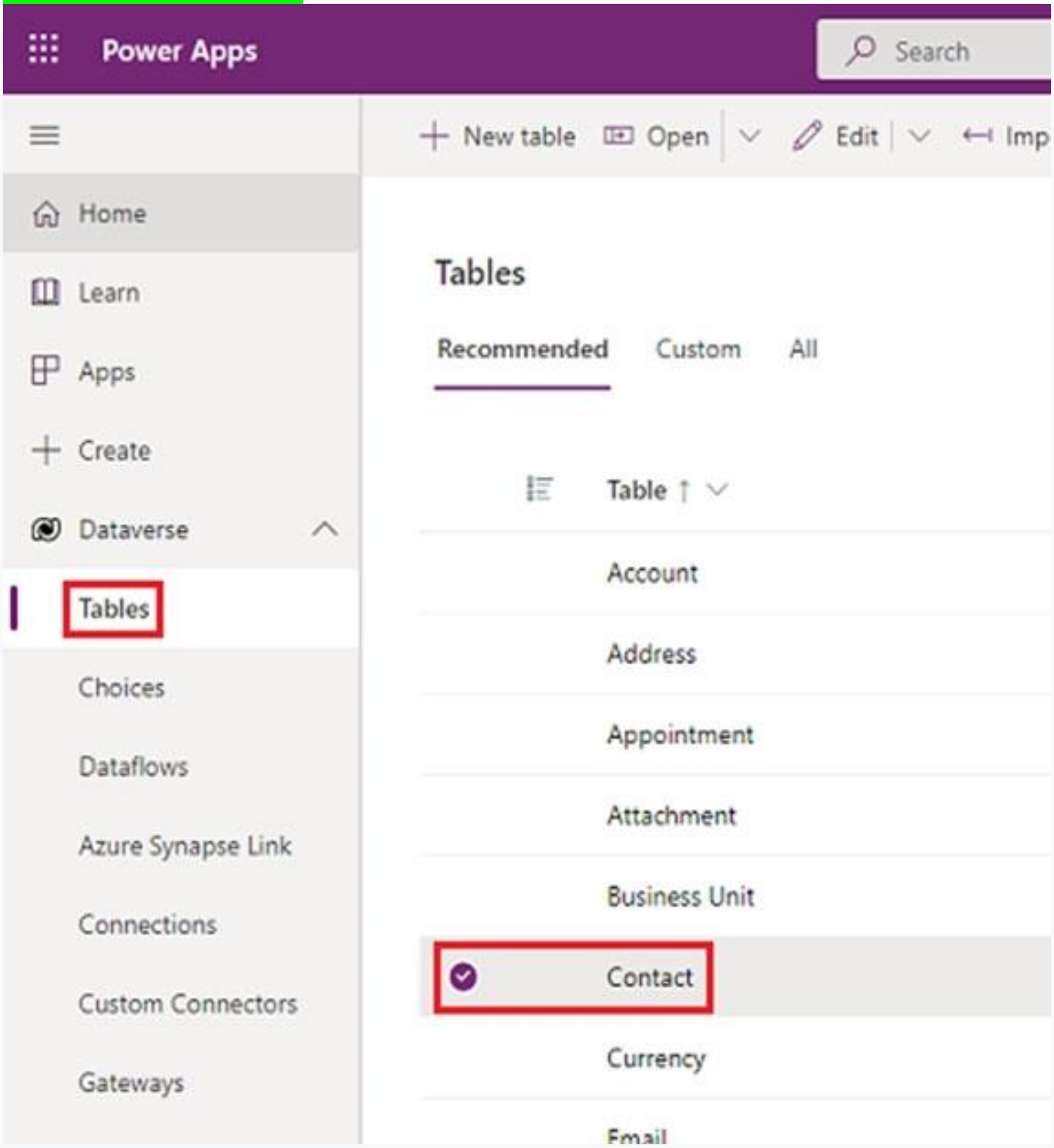
**Answer Area**

| Action | Component |
|---|---|
| Enable the fields for record-level security. | ▼ Azure Data Lake Gen2 / Azure SQL / **Power Apps app designer** / Microsoft Power Platform admin center |
| Set the security settings for the sales associates to view only. | ▼ Azure Active Directory group team / Dataverse table / **Field Security Profiles** / User |

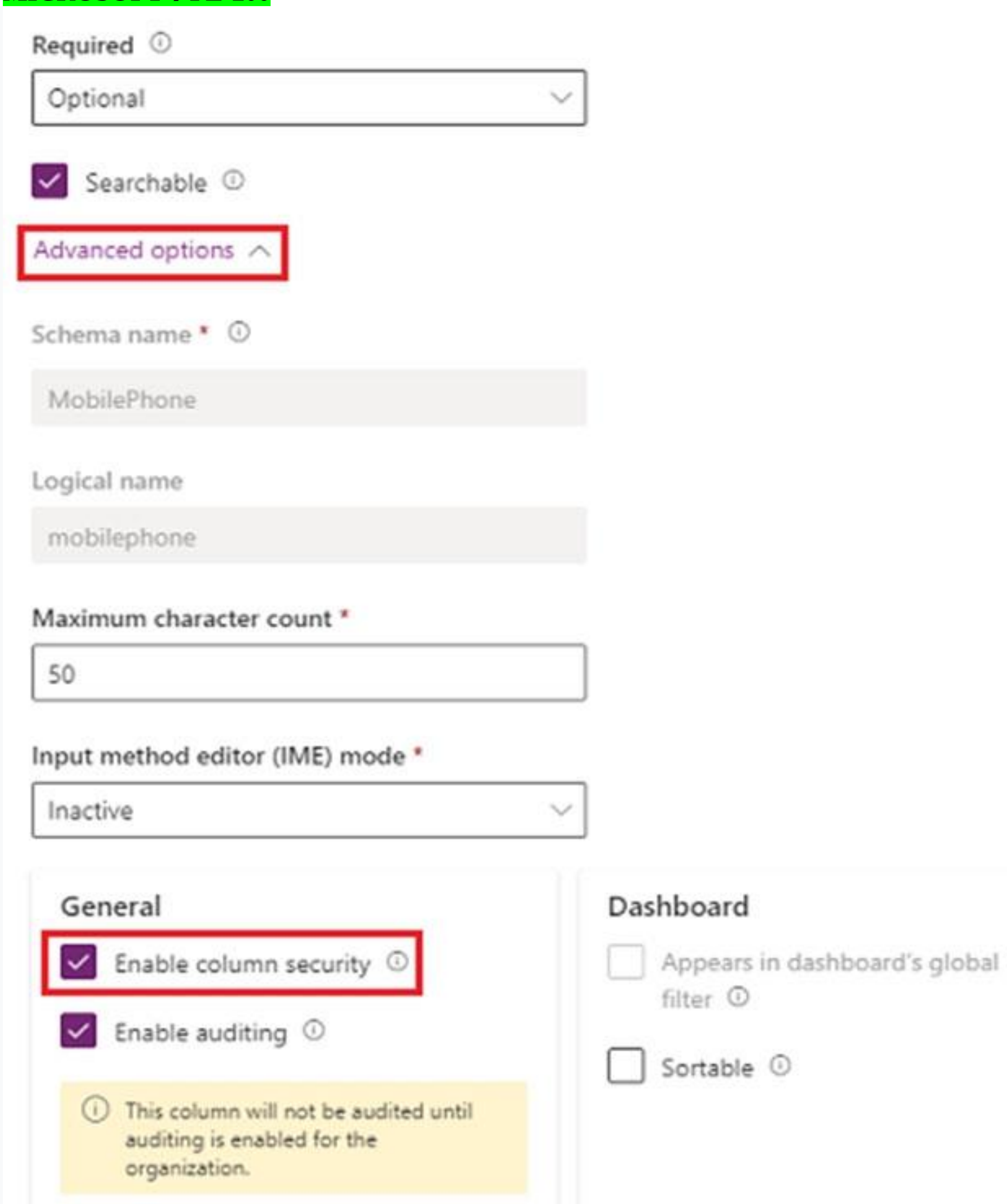
Box 1: Power Apps app designer -

Secure the column. Example -

1. Sign in to Power Apps (The Power Apps website - https//make.powersapp.com)
2. Select Dataverse > Tables.
3. Select the Contact table.




4. Under Schema, select Columns.
5. Expand Advanced options, and then under General, enable Enable column security.




6. Select Save.

Box 2: Field Security Profiles -
Configure the security profiles. Example
1. From the Power Platform admin center, select the environment to configure security profiles for.
2. Select Settings > Users + permissions > Column security profiles.
3. Select New Profile, enter a name, such as Sales Manager, enter a description, and then select Save.
4. Select Sales Manager, select the Users tab, select + Add Users, select the users that you want to grant access to the mobile phone number on the contact form, and then select Add.
Reference:

https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/app-designer-overview
https://docs.microsoft.com/en-us/power-platform/admin/field-level-security

**Clubsodas**

_Highly Voted 1 year, 10 months ago

I select "Power Apps app designer" for question 1 and "Field Security Profiles" for question 2. I tested this in a model-driven app and you can navigate to the tables -> columns and update the setting to "Enable column security". Field Security Profiles are set in security settings and allow you to restrict access to data in a specific field.

upvoted 23 times

**llc**

_Highly Voted 1 year, 8 months ago

Correct 1. PowerApps app designer 2. Field security profiles

upvoted 6 times

**b304b2c**

_Most Recent 1 month, 4 weeks ago

was on test May 14 2024

upvoted 2 times

**jkaur**

_3 months ago

1. PowerApps app designer 2. Field security profiles

upvoted 1 times

**gina_the_boss**

_5 months, 3 weeks ago

PP Admin Center & Field security profiles

upvoted 2 times

**charles879987**

_1 year, 2 months ago

1. power app designer should be power maker portal. you can't view Tables in Designer..
https://learn.microsoft.com/en-us/power-platform/admin/enable-disable-security-field

upvoted 3 times

**Ikhalil**

_1 year, 3 months ago

enable the fields for record-level security 4- Microsoft Power Platform admin center set the security settings for the sales associates to view only 3- field security profiles

upvoted 4 times

**D365Apprentice**

_1 year, 1 month ago

MsPPAC is incorrect - technically "PowerApps App Designer" is incorrect also as it should be "Maker Portal" but since that one says "PowerApps" i would go with "PowerApps App Designer" Therefore answers in the question are correct

upvoted 3 times

Question #46 *Topic 1*
DRAG DROP -
You modify a model-driven app for a bicycle repair help desk. The model-driven app is for help desk users when customers have an issue with their bicycle.
After you add a custom table named bicycle, you configure the table for Microsoft Dataverse search. The table will contain information from callers about their bicycles. The account table is related to the custom table. Contact information is brought over to the custom table.
You add the following columns to the table:
- Bicycle type
- Tire brand
- Special equipment

Users must be able to perform the following types of searches:
- Search for all customers who have a bicycle type of Contoso and live in Florida.
- Search all tables for any record that contains the word broken.

You need to decide which type of search will give you the results desired.
Which search should you configure? To answer, drag the appropriate search types to the correct requirements. Each search type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:

**Search types**
- Dataverse search
- Quick find
- Advanced find

**Answer Area**

| Requirements | Search type |
|---|---|
| Customer with bicycle type of Contoso and lives in Florida | |
| Includes the word **broken** across tables | |

**Correct Answer:**

**Search types**
- Dataverse search
- Quick find
- Advanced find

**Answer Area**

| Requirements | Search type |
|---|---|
| Customer with bicycle type of Contoso and lives in Florida | Advanced find |
| Includes the word **broken** across tables | Dataverse search |

Box 1: Advanced find -
Operators for advanced search: Lets you use simple Boolean operators in your search term and craft the query to get the results you want.

Box 2: Dataverse search -
Dataverse search helps you quickly find what you're looking for. It delivers fast and comprehensive results across multiple tables in a single list, sorted by relevance.
Reference:

https://docs.microsoft.com/en-us/power-apps/user/quick-find
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization

**AmineKolsi**
Highly Voted 1 year, 9 months ago
Advanced find Dataverse search
upvoted 13 times

**Clubsodas**
Highly Voted 1 year, 10 months ago
Advanced find Dataverse search Advanced find allows you to set multiple criteria for your search. Dataverse search = Relevance search which allows you to search by a word or phrase.
upvoted 10 times

**HaileleoulG**
Most Recent 1 week ago
Advanced find, Dataverse search Question was on exam, July 02, 2024
upvoted 1 times

**jkaur**
3 months ago
Correct
upvoted 1 times

**Jeremy92**
9 months ago
In exam 15-10-23
upvoted 1 times

**StevenThawe**
10 months ago
1. Dataverse Search: Dataverse Search is a basic search feature that allows users to perform simple keyword searches across all columns of a table. 2. Quick Find: It allows users to search for records in a specific table by typing keywords into the Quick Find search box. 3. Advanced Find: It allows users to create complex queries with multiple search criteria and conditions across one or more tables (entities). ie. filter records based on specific fields.
upvoted 6 times

**28122016**
1 year, 2 months ago
101% correct
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct advanced find Dataverse search
upvoted 1 times

**llc**

1 year, 8 months ago
Advanced find Dataverse search (= Relevance Search)
upvoted 1 times

**AmineKolsi**
1 year, 9 months ago
Advanced find Dataverse search
upvoted 1 times

**Riyad795**
1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 3 times

**MARIANA123**
1 year, 10 months ago
Answer is correct
upvoted 1 times

## Question #47 *Topic 1*

DRAG DROP
-

You make the following customizations to a Microsoft Dataverse environment:

• Create a new table.
• Add data to the new table.
• Delete an unused area from the site map.

The components must be transported to a different environment.

You need to determine the method required to transport each component.

Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**Methods**

- Configuration Migration tool
- Solution
- SolutionPackager tool

**Answer area**

| **Component** | **Method** |
|---|---|
| New table | Method |
| Data for the new table | Method |
| Site map | Method |

Correct Answer:

Answer area

| Component | Method |
|---|---|
| New table | Solution |
| Data for the new table | Configuration Migration tool |
| Site map | SolutionPackager tool |

**[Removed]**
Highly Voted 1 year, 5 months ago
Site map is also solution for sure
upvoted 19 times

**Net_IT**
Highly Voted 9 months, 3 weeks ago
I went through the docs and i am assuming the answer is: 1. Solution 2. Configuration Migration tool 3. Solution refs: https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-site-map-app https://learn.microsoft.com/en-us/power-platform/alm/configure-and-deploy-tools https://learn.microsoft.com/en-us/power-apps/maker/data-platform/solutions-overview
upvoted 7 times

**dony85**
8 months ago
Also ChatGpt answered the same as you: 1.New table: you should use a Solution. This method allows you to package and move customizations such as new tables from one environment to another. 2.Data for the new table: you should use the Configuration Migration tool. This tool is designed to move data between environments. 3.Site map: you should use a Solution. Changes to the site map can be packaged into a solution and moved to a different environment.
upvoted 1 times

**gina_the_boss**
Most Recent 2 weeks, 1 day ago
UPDATE - The SolutionPackager tool is no longer the recommended way to unpack and pack solutions. The capabilities of the SolutionPackager tool have been incorporated into the Power Platform CLI. The pac solution command has a number of verbs including unpack, pack, clone, and sync that incorporate the same underlying capabilities of the SolutionPackager tool. https://learn.microsoft.com/en-us/power-platform/alm/solution-packager-tool
upvoted 2 times

**jkaur**
3 months ago
1. Solution 2. Configuration Migration tool 3. Solution
upvoted 2 times

**61be873**
3 months, 2 weeks ago

c is solution: https://portal.iotap.com/knowledgebase/article/KA-01181/en-us#:~:text=Export%20Dynamics%20365%20Sitemap%20Views%3A%20Within%20Dynamics%20365,Existing%20%E2%80%99%20and%20select%20%E2%80%98%20Site%20Map%20%E2%80%99
upvoted 1 times

**MrEz**
6 months, 1 week ago
bad wording. I understood add data to the new table like a sales manager brings you an excel sheet of 50K data. to import on production (only). That's adding data to new table (to me). Maybe adding inventory data granting consistent guids for given lookup choices for end users. That's why I am so thankful to have this website, so I can learn what the questions really mean ;-).
upvoted 1 times

**Sweden2022**
6 months, 3 weeks ago
i tested it and the answer is: 1. Solution 2. Configuration Migration tool 3. Solution
upvoted 2 times

**Sweden2022**
10 months ago
Was on test 14.09.2023
upvoted 1 times

**Net_IT**
9 months, 3 weeks ago
Answer?
upvoted 1 times

**ekmode**
1 year ago
Answer - 1)Solution, 2)CMT, 3)Solution (create a solution > Navigate to Components -> Client Extensions on the left navigation bar > Click on ‘Add Existing’ and select ‘Site Map’>In the pop-up window that opens up select the default ‘Site Map’ solution and Click ‘Ok)
upvoted 3 times

**MSDev23**
11 months, 1 week ago
But is it possible to use the "Solution" option twice as answer?
upvoted 1 times

**RoiBurgonde**
10 months, 4 weeks ago
Sure : "Each method may be used once, more than once, or not at all."
upvoted 2 times

**CalebXin**
1 year, 3 months ago
For the site map, it is not the SolutionPackager Tool: https://learn.microsoft.com/en-us/power-platform/alm/solution-packager-tool
upvoted 3 times

**Ikhalil**

1 year, 3 months ago

Create a new table: solution Add data to the new table: configuration migration tool Delete an unused area from the site map: solution

upvoted 4 times

**FaresAyyad**

1 year, 4 months ago

Hello, could you please include the reference for this question

upvoted 2 times

**UdaraG**

1 year, 5 months ago

Surely Sitemap is Solution to?

upvoted 3 times

**guz**

1 year, 5 months ago

Yeah i think the first two are correct but the last one should be Solution

upvoted 10 times

## Question #48 *Topic 1*

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

- A. Microsoft Excel template
- B. Entities component of a solution
- C. Microsoft Virtual Studio
- D. Templates area

**Correct Answer:** *B*

*Community vote distribution*

B (100%)

*Community vote distribution*

**orskov95**

Highly Voted 1 year, 5 months ago

**Selected Answer: B**

For fourth time, this is B

upvoted 10 times

**purplefish**

5 months, 4 weeks ago

I hard laughed at your answer xD

upvoted 1 times

**LRRooster**
_Most Recent 4 weeks ago
this is a common question
upvoted 1 times

**ConnorTL365**
_10 months, 1 week ago
why does this question keep repeating?
upvoted 2 times

**spokoloko**
_6 months, 2 weeks ago
And why does the question mention that the organization doesn't allow custom code. It's irrelevant.
upvoted 1 times

**wsjones**
_11 months, 2 weeks ago
Yes, and on the test 8/1/23
upvoted 3 times

**Ikhalil**
_1 year, 3 months ago
B is correct
upvoted 2 times

**IvanaDomijanic**
_1 year, 5 months ago
**Selected Answer: B**
For sure: B.
upvoted 2 times

## Question #49 *Topic 1*

DRAG DROP
-

A company plans to add another language to a Microsoft Dataverse environment.

Several components were added or modified in the environment.

You need to ensure that these components get translated.

Which method should you use? To answer, drag the appropriate methods to the correct component types. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Methods**

- Create a separate version for each language.
- Export and re-import translated text.
- Use embedded labels.

**Answer Area**

| Component type | Method |
|---|---|
| View | |
| Email template | |
| Report | |

**Correct Answer:**

**Answer Area**

| Component type | Method |
|---|---|
| View | Export and re-import translated text. |
| Email template | Create a separate version for each language. |
| Report | Use embedded labels. |

**RODOLPHEKIRK**

Highly Voted 1 year, 4 months ago

1- Export/Import 2-Separate Component 3-Separate Component For 2 and 3, see supporting information here - https://learn.microsoft.com/en-us/power-platform/alm/create-solutions-support-multiple-languages

upvoted 28 times

**Aarch**

Highly Voted 1 year, 5 months ago

View -- Export & Import translations Email Template -Separate Component for each language Report - Separate Component for each language

upvoted 12 times

**jkaur**

Most Recent 3 months ago

1.Export and import translations 2. Separate component for each language 3. Separate component for each language

upvoted 2 times

**Sri2020**

5 months, 1 week ago

1.Export and import translations 2. Separate component for each language 3. Separate component for each language Reference Link: https://learn.microsoft.com/en-us/power-platform/alm/create-solutions-support-multiple-languages

upvoted 4 times

**gina_the_boss**

5 months, 2 weeks ago

1. export then reimport 2 & 3. separate component for each language https://learn.microsoft.com/en-us/power-platform/alm/create-solutions-support-multiple-languages

upvoted 1 times

**MrEz**

6 months, 1 week ago

if you don't have the translations you cannot use them of course. So maybe for 3) it is 'First, export import. Second, use Localized labels aka embedded labels (aka...) depending on the user settings. I guess PowerBI can do this. SSRS... hmm I would never ever use this? So still not clear if 3) is embedded now that I have seen this 1 documentation (before i would have rejected it because the correct term is 'Localized Labels')

upvoted 1 times

**MrEz**

6 months, 1 week ago

The difficult thing about these questions is the inconsistency of how microsoft uses expressions. I have the impression, microsoft has added more ambiguity adding new or not so hard cut definitions. Basically, in the translation sheet the reference is <Worksheet ss:Name="Localized Labels" ss:Id="Localized Labels" ss:Protected="1"> also here: localized label. https://learn.microsoft.com/en-us/power-apps/maker/data-platform/export-customized-entity-field-text-translation in constrast to that, here, we have 'embedded labels' but it does not say if it can be used in reports. ... Sometimes plural, singular is important, sometimes not. https://learn.microsoft.com/en-us/power-platform/alm/create-solutions-support-multiple-languages: Embedded labels Each of the solution components that use this tactic requires that any localized text be included in the solution component. // is it literally 'embedded'? Embedded into what?

upvoted 1 times

**spokoloko**

6 months, 2 weeks ago

If this is about SSRS reports than you could query the users language and then have a dynamic expression inside the "embedded labels" to set different content based on language. You could also create a custom "Report Labels" table and query from there based on the language. Then use the "Lookup" function to get the one appropriate for the report component and users language. Creating a copy of a report and just translating the labels, but becomes messy when you need to do changes to it (and need to repeat it "no of languages" times). So I'm not sure which answer it is.

upvoted 1 times

**spokoloko**

6 months, 2 weeks ago

"Creating a copy of a report and just translating the labels..." is also an option, probably the only one for people without deeper SSRS skills.

upvoted 1 times

**MSDev23**

11 months, 1 week ago

Does this kind of question allow to use the same option twice??

upvoted 1 times

**Sweden2022**

10 months ago

yes you can do it

upvoted 2 times

**Ikhalil**

1 year, 3 months ago

view: export and re-import translated text email template: create a separate version for each language report: create a separate version for each language

upvoted 4 times

## Question #50 *Topic 1*

A company uses Power Apps.

Users must be able to view only the address1 columns in the Account table.

You need to ensure other address columns are not visible to users when creating views and filters.

What should you do?

- A. Delete the other address columns from the table.
- B. Disable the Search option for the columns.
- C. Use column-level security to remove read access to all users.
- D. Create business rules to hide the other address columns.

**Correct Answer:** *C*

*Community vote distribution*

B (61%)

C (39%)

*Community vote distribution*

**ShrikrishnaG**

Highly Voted 1 year ago

Correct Answer is C . Please refer this article https://community.dynamics.com/blogs/post/?postid=ffff9d86-c304-4fc7-a5c8-ed47e3e64eb5 , which removes the possibility of answer B , Refer conclusion : Conclusion Setting Searchable property to No, makes the field disappear from the available fields for the Filter configuration, but it won't hide the field when adding columns to the view. This property has no impact on behaviour of the Global and Quick Find Search.

upvoted 16 times

**inscho**

1 year ago

Option B, "Disable the Search option for the columns," would not be sufficient in this context. Disabling the search option will only prevent users from using that specific column as a search criterion in the search bar. It does not hide the column entirely from views, filters, or reports. Users would still be able to see the column's data, just not search directly on that column. In contrast, using column-level security to remove read access to all users (option C) effectively makes the column's data invisible to users who don't have the appropriate permissions. This means the data won't appear in views, filters, or reports unless the user has explicit permission to see it, which fits the scenario you've provided much better.

upvoted 12 times

**AhmedRN**

Highly Voted 1 year, 3 months ago

**Selected Answer: B**

Is should be B. When you uncheck Searchable option for a field, it does not show in views or filters.

upvoted 6 times

**Newb007**
1 year, 3 months ago
I think your right.
upvoted 1 times

**gina_the_boss**
Most Recent 2 weeks, 1 day ago
Selected Answer: B
can't be C because of the "all users", otherwise both could be correct. so B is correct
upvoted 1 times

**nqthien041292**
1 month, 1 week ago
Selected Answer: C
Vote C
upvoted 1 times

**b304b2c**
2 months, 1 week ago
Correct answer is C. Enable column-level security and don't set up any profiles. Any users not defined in these profiles won't have access to the column in question.
upvoted 1 times

**b304b2c**
2 months, 1 week ago
Enable Column Security: Sign in to Power Apps. Select Dataverse > Tables. Choose the relevant table. Under Schema, click Columns. In the Columns list, select the desired column. Expand Advanced options, and then under General, enable or disable Enable column security1. Configure Security Profiles: Create one or more security profiles to manage access permissions. Each profile can grant different permissions at the column level: Read: Read-only access to the column's data. Create: Users or teams can add data to this column when creating a row. Update: Users or teams can update the column's data after it has been created. Assign these profiles to specific users or teams based on your requirements.
upvoted 1 times

**b304b2c**
2 months, 1 week ago
Any users not defined in these profiles won't have access to the column. https://learn.microsoft.com/en-us/power-platform/admin/field-level-security Read last sentence in Configure column permissions.
upvoted 1 times

**jkaur**
3 months ago
seems C
upvoted 1 times

**61be873**
3 months, 2 weeks ago
B it's not possible with c https://learn.microsoft.com/en-us/power-platform/admin/field-level-security
upvoted 1 times

**MrEz**

6 months, 1 week ago

That's interesting that this is an exam question. With the onset of the new UI, this was one point i raised as a bug and product idea (for me it is a UI bug). Because the ability to add non-searchable fields to the view, eventually, enables the user to 'search' by it as a filter. non-searchable is a difficult thing in such a context (I would love this be removed as it clutters the edit view area with many unused fields... bad user experience...)

upvoted 1 times

**MrEz**

4 months, 4 weeks ago

in the old ui it was 100% B. Disable the Search option for the columns. with the new UI c) may be a way but... means that you would have to use FLS for every OOTB field to be hidden / shown to let the user only see the fields needed. this is a bit much work.

upvoted 1 times

**spokoloko**

6 months, 2 weeks ago

I believe the wording here is incorrect. What they mean in the question is "filters in views". Then the answer B makes sense.

upvoted 1 times

**Sweden2022**

6 months, 3 weeks ago

Column-level security is typically used to restrict access to specific columns within a table, rather than removing read access to an entire table. It is designed to control access to sensitive data and ensure that users can only access certain columns based on their permissions or roles. While it provides a robust mechanism for securing sensitive data within a table, it is not intended for the complete removal of read access to an entire table for all users.

upvoted 2 times

**Marius12345**

8 months ago

**Selected Answer: C**

From Bing Chat Enterprise the answer is C: You should C. Use column-level security to remove read access to all users for the other address columns. This will ensure that these columns are not visible to users when creating views and filters. Deleting the columns from the table (option A) could potentially impact other areas of the system where these columns are used. Disabling the Search option for the columns (option B) would not prevent them from being visible in views and filters. Business rules (option D) are typically used for form logic and wouldn't necessarily hide the columns in views and filters.

upvoted 1 times

**gina_the_boss**

5 months, 2 weeks ago

although the selected answer happens to be correct, please do not reference "Bing Chat" nor "Bard" nor "ChatGPT" as if it's the source of truth #..#; 'cause it's not!

upvoted 2 times

**Joey444**

8 months, 1 week ago

**Selected Answer: C**

C is for sure correct.
upvoted 3 times

**Net_IT**
10 months, 1 week ago
ChatGPT: Option B suggests disabling the Search option for the columns. Disabling the Search option would prevent users from using those columns in search queries or filters, but it would not make the columns themselves invisible. Users would still be able to see the columns and their data if they accessed the table or view directly. It does not provide the necessary security to hide sensitive information from users who should not have access. To ensure that users cannot even see the other address columns in the Account table when creating views and filters, column-level security (Option C) is the appropriate approach. This method restricts access to the columns entirely for users who shouldn't have permission, effectively hiding them from view and ensuring data security.
upvoted 1 times

**Kindum**
10 months, 1 week ago
The Answer not on the selected Since when use one address go to left navigation and click the three dots ... then add to selection section and deleted the default all address,
upvoted 1 times

**Kindum**
10 months, 1 week ago
There is no Answer here, Since when want to use only Address 1 first go to the left navigation and front of address 1 click the three dots ... then click add to selection section then remove the default all addresses on selected section so set all addresses like this if need may need address 2 or 3 and so on
upvoted 1 times

**PMarcin**
10 months, 3 weeks ago
Selected Answer: C
Just created a non-searchable column. You can't add it as a filter but you CAN add the column to the view.
upvoted 3 times

**ikhalidmomin**
11 months ago
Selected Answer: B
Correct option would be B because when you create field with option searchable No then that field wont be visible when user creating a view or adding a filter
upvoted 1 times

## Question #51 *Topic 1*

DRAG DROP
-

A company uses Power Apps.

You create a custom table and configure a child table relationship with the contact table.
You need to configure the cascading rules for each action.

Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Behaviors**

- Restrict
- Cascade All
- Cascade None

**Answer Area**

| Action | Behavior |
|---|---|
| Custom table record is deleted. | |
| Custom table record is shared. | |

**Correct Answer:**

**Answer Area**

| Action | Behavior |
|---|---|
| Custom table record is deleted. | Cascade All |
| Custom table record is shared. | Restrict |

**RavinBrissy**

Highly Voted 1 year, 4 months ago

Another stupid question. Why would you delete a related contact when deleting a custom table record, and why you wouldn't ?. Actually the answer will depend on above context. Which doesn't say in the question (must be in mind of the person who wrote it)

upvoted 23 times

**Aarch**

Highly Voted 1 year, 5 months ago

Should be Restrict for Delete and Cascade for Share

upvoted 11 times

**Newb007**

1 year, 3 months ago

https://learn.microsoft.com/en-us/power-apps/maker/data-platform/create-edit-entity-relationships look at the parental table... its cascade for all

upvoted 9 times

**b304b2c**

Most Recent 2 months ago

1. Restrict 2. Cascade None https://learn.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-behavior

upvoted 2 times

**b304b2c**

2 months ago

When configuring cascading rules for a child table relationship in Power Apps, particularly when a custom table record is shared, the behavior you choose depends on the specific business requirements and data integrity rules of your application. Here are the options you have: • Restrict: This prevents the referenced table record from being deleted when referencing tables exist.

upvoted 1 times

**b304b2c**

2 months ago

However, it’s important to note that a custom table cannot be the primary table in a relationship with a related system table that cascades. So, if your custom table record is shared and you want to ensure that no automatic changes occur to the related contact table records, you should use Cascade None.

upvoted 1 times

**b304b2c**

2 months ago

• Cascade All: This performs the action on all referencing table records associated with the referenced table record.

upvoted 1 times

**b304b2c**

2 months ago

• Cascade None (NoCascade): This does nothing on the referencing table records when the referenced table record is shared.

upvoted 1 times

**b304b2c**

2 months ago

This is used when no automatic action is required.

upvoted 1 times

**b304b2c**

2 months, 1 week ago

https://learn.microsoft.com/en-us/power-apps/maker/data-platform/create-edit-entity-relationships If custom table is Not Parental, then it's Restrict and Cascade None. For example, if you create a new custom table and add a 1:N table relationship with the account table where your custom table is the related table, you can configure the actions for that table relationship to use the options in the Parental column. If you later add another 1:N table relationship with your custom table as the referencing table you can only configure the actions to use the options in the Not Parental column. One problem I have is this: A custom table can't be the primary table in a relationship with a related system table that cascades. This means you can't have a relationship with any action set to Cascade All, Cascade Active, or Cascade User-Owned between a primary custom table and a related system table. Not sure if the table is a system table that cascades?

upvoted 1 times

**jkaur**

3 months ago

1 - Restrict 2 - Cascade All

upvoted 1 times

**61be873**

3 months, 2 weeks ago
It depends on the behavior you want and this is not stated in the question, so it could be anything
upvoted 1 times

**MrEz**
4 months, 4 weeks ago
most probably: the contact table is the parent table and the custom table is adding informatiion to and about the contact. delete contact --> restrict share contact: depends if the others should see sub-records or not. maybe yes. then cascade all is most probable. so everyone can see the details of the contact too.
upvoted 1 times

**MrEz**
4 months, 4 weeks ago
just saw custom table is deleted / shared. non-sense question
upvoted 1 times

**MrEz**
6 months, 1 week ago
Assuming that the custom is the child from the contact (parent), because you configure a child table relationship from there with to the (parent) account (while you are in the custom entity). Most probable scenario. As remove link is not an option: 1) deleted - restrict. 2)sharing: parental is Cascade all. (https://learn.microsoft.com/en-us/power-apps/maker/data-platform/create-edit-entity-relationships#parental-table-relationships cascade non is not-parental). And it is more a priviledge discussion... A custom table can't be the primary table in a relationship with a related system table that cascades. This means you can't have a relationship with any action set to Cascade All, Cascade Active, or Cascade User-Owned between a primary custom table and a related system table. --> would mean you cannot make a structure like house (account), household(custom), and contact? sort of strange. 3/3
upvoted 1 times

**MrEz**
6 months, 1 week ago
The question also is which entity is parent and which one is child, reading “You create a custom table and configure a child table relationship with the contact table.” Sounds a bit like the custom is parent and the contact is child relationship. But this sounds odd (maybe you have some scenario where account is the house, custom entity is household (many households in 1 account(house), and many contacts in 1 household.). Or is the custom table the child record and the contact is the parent? not sure. One-to-many custom -> Contact works with referential and delete restrict or remove link as an option only (creation works). 2/3
upvoted 1 times

**gina_the_boss**
5 months, 2 weeks ago
literally you can understand it either way and it still sounds right. I wish I could have a talk with the person who wrote the question!
upvoted 1 times

**MrEz**
6 months, 1 week ago
I think this answer is wrong. Because when I want to create a One-to-Many relationship from Custom to Contact (contact lookup field). for share and unshare option 'restrict' is not available just: ♣ Cascade All ♣ Cascade Active ♣ Cascade User-Owned ♣ Cascade None For parental and Custom (Delete cascade all) i get an

error: Contact is parented to entity with id... (probably account) and name contact. Cannot create another parallel relation with Entity: custom entity. No new relationship can have any action set to Cascade All, Cascade Active, or Cascade User-Owned if the related table in that relationship already exists as a related table in another relationship that has any action set to Cascade All, Cascade Active, or Cascade User-Owned. This prevents relationships that create a multi-parent relationship. (1/2)
upvoted 1 times

**hismail**
6 months, 3 weeks ago
1- Customer table record is deleted: A- Restrict This will prevent the customer table record from being deleted if there are any related records in the contact table. This will preserve the data integrity and avoid orphaned records. 2- Custom table record is shared: B- Cascade All This will share the custom table record with the same users or teams as the contact table record. This will ensure consistent access and visibility across the related records.
upvoted 4 times

**Joey444**
8 months, 2 weeks ago
Both are Cascade All. Resource: https://learn.microsoft.com/en-us/power-apps/maker/data-platform/create-edit-entity-relationships
upvoted 1 times

**anakinskwlkr**
9 months, 2 weeks ago
there's no way to answer without knowing what is wants! Not possible.
upvoted 5 times

**ttien**
9 months, 3 weeks ago
on exam 20/9/2023
upvoted 1 times

**Net_IT**
10 months, 1 week ago
I have: Delete - Restrict (parental table) Share - Cascade none Share -
upvoted 3 times

**KilaBite**
10 months, 1 week ago
Is it just me or is this question incomplete? At the very least it's horrendously worded. If you don't want to delete child records, cascade none or restrict. If you do, cascade all. Question doesn't say what the desired behavior here actually is. Do you want it to delete the related records or don't you? I can't... I've failed this exam 4 times and this isn't getting me any closer to passing it!
upvoted 2 times

**SuchiS**
10 months, 1 week ago
1 - Restrict 2 - Cascade none Tried relating a Custom Object as Parent to Standard Contact Object. System does not allow the Custom Object to be a Parent. So we could select either Referential or Custom. For Referential only option available is Delete with restrict or remove link

upvoted 2 times

Question #52 *Topic 1*

You plan to add a Power Apps app to Microsoft Teams.

A Microsoft Dataverse for Teams environment has not been provisioned.

You need to create a Dataverse for Teams environment.

Which two actions can you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a new app in Teams.
- B. Install an existing app in Teams.
- C. Create a new environment in the Microsoft Power Platform Admin Center.
- D. Create an app permission policy in the Teams admin center.

**Correct Answer:** *AB*

*Community vote distribution*

AB (100%)

*Community vote distribution*

**Troyskibaby**

4 months, 2 weeks ago

The question is which 2 actions CAN you perform. Therefore, in order to have an app within a Team that utilises Dataverse for Teams you CAN 1 - Create a new App (A) and/or 2 -Install and existing app (B). These actions will provide you with an environment and an app in Teams.

upvoted 1 times

**MrEz**

4 months, 4 weeks ago

- "plan to add" a Power Apps app to Microsoft Teams - create a Dataverse for Teams envrionment there is no word that an app should be created or installed yet. acceptance criteria: Dataverse environment for Teams available with NO app available.

upvoted 1 times

**sunilshet**

6 months, 3 weeks ago

Within a team, the Microsoft Teams user chooses to create an app by using the new integrated app created using Power Apps creation experience in Microsoft Teams, or by installing an existing Dataverse for Teams environment–based app. At this point, a Dataverse for Teams environment is provisioned for that team.

upvoted 1 times

**JAY88**

7 months, 3 weeks ago

**Selected Answer: AB**

The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install an app created using Power Apps from the app catalog for the first time. https://learn.microsoft.com/en-us/power-platform/admin/about-teams-environment
upvoted 2 times

**A_Lee**
8 months, 1 week ago
Selected Answer: AB
"How do you create the Microsoft Dataverse for Teams environment? The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install an app created using Power Apps from the app catalog for the first time." One of the results in google when searching how to create dataverse for teams environment
upvoted 1 times

**anakinskwlkr**
9 months, 2 weeks ago
Answer should be: 1. Install Power Apps inside Teams 2. Provision Dataverse for Teams to create a table https://learn.microsoft.com/en-us/training/modules/get-started-dataverse-teams/2-provision-environment
upvoted 1 times

**anakinskwlkr**
9 months, 2 weeks ago
The question talks about provisioning environment, not an app. I don't understand why A and B
upvoted 2 times

**Litonn**
9 months, 3 weeks ago
A & B is correct according to https://learn.microsoft.com/en-us/power-apps/teams/create-apps-overview
upvoted 1 times

**wsjones**
11 months, 2 weeks ago
On the test - 8/1/23
upvoted 3 times

**charles879987**
1 year, 2 months ago
Selected Answer: AB
According to https://learn.microsoft.com/en-us/training/modules/get-started-dataverse-teams/2-provision-environment 1. install Power Apps in Teams. 2. Create a Power App. 3. Provision a Dataverse table. So B. is worded incorrectly. It should be install power apps in Teams
upvoted 1 times

**mdeg87**
1 year, 3 months ago
ChatGPT The correct answers are A and C. Explanation: To create a Dataverse for Teams environment, the following actions can be performed: A. Create a new app in Teams: This will automatically create a Dataverse for Teams environment associated with the app. C. Create a new environment in the Microsoft Power Platform Admin Center: This will create a new Dataverse for Teams environment, which can then be associated with a Teams app. B. Installing an existing app in Teams will not create a new Dataverse for Teams environment. It will only add the app to an existing environment. D. Creating an app permission policy in the

Teams admin center will not create a new Dataverse for Teams environment. It is used to control access to apps in Teams.
upvoted 1 times

**Ambit_Group**
1 year, 2 months ago
ChatGPT is not the truth, because to me says ChatGPT: The correct answers are C and D. Explanation: In order to create a Dataverse for Teams environment, you need to have access to the Microsoft Power Platform Admin Center, which is not available in Teams. Therefore, you need to perform the following actions: C. Create a new environment in the Microsoft Power Platform Admin Center: You can create a new Dataverse for Teams environment in the Microsoft Power Platform Admin Center. This environment will be used to store the data for your Power Apps app. D. Create an app permission policy in the Teams admin center: Once you have created a Dataverse for Teams environment, you can create an app permission policy in the Teams admin center. This policy will determine which users have access to the app and what they can do with it. A and B are incorrect because they do not allow you to create a Dataverse for Teams environment.
upvoted 1 times

**TwelveConsulting**
9 months ago
Try the C yourself and you will see it is not possible.
upvoted 1 times

**charles879987**
1 year, 2 months ago
i wonder how low ChatGPT would score on this exam because a lot of the ChatGPT answers are flawed
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
Correct A. Create a new app in Teams. B. Install an existing app in Teams.
upvoted 2 times

**Aarch**
1 year, 5 months ago
**Selected Answer: AB**
Install Power Apps, Create or add existing app -https://learn.microsoft.com/en-us/training/modules/get-started-dataverse-teams/2-provision-environment
upvoted 3 times

## Question #53 *Topic 1*

A company uses Power Apps with Microsoft Dataverse.

The company enables auditing on the Dataverse database. The company tenant reaches the maximum storage capacity.

You need to delete some auditing data.

Which three deletion options should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. by record

- B. between two specified dates
- C. by table
- D. older than a specified date
- E. by column

**Correct Answer:** *ABD*

*Community vote distribution*

ACD (93%)

7%

*Community vote distribution*

**RichXP**

Highly Voted 1 year, 5 months ago

Selected Answer: ACD

by a record, by table, all logs up to and including the selected date, missing option "access logs, by people and system" https://learn.microsoft.com/en-us/power-platform/admin/manage-dataverse-auditing

upvoted 20 times

**Alduzz1985**

Highly Voted 1 year, 5 months ago

Selected Answer: ACD

I think it is ACD

upvoted 9 times

**itenginerd**

Most Recent 1 month, 1 week ago

On my test yesterday.

upvoted 1 times

**AGTraining**

2 months, 2 weeks ago

BCD. A - No -> the filter is unavailable on Audit Summary record column B - Yes -> the filter is available on Audit Summary record column C -> Yes -> the filter is available D -> Yes -> the filter is available E -> No -> the filter is unavailable

upvoted 1 times

**user861243**

2 months, 2 weeks ago

Selected Answer: ACD

A, C & D

upvoted 1 times

**MrEz**

4 months, 4 weeks ago

B. between two specified dates not available as an option from the logs area. same goes for records not available from logs area (you could do both with bulk deleltion jobs maybe)

upvoted 1 times

**hismail**

6 months, 3 weeks ago

**Selected Answer: ABD**

A. by record: You can use the DeleteRecordChangeHistoryRequest message to delete all the audit change history records for a particular record. B. between two specified dates: You can use the DeleteAuditDataRequest message to delete all audit data records up to a specified end date. This option is only available for customers using customer-managed encryption keys. D. older than a specified date: You can use the BulkDelete message to delete audit records that are older than a specified date. You can also define recurrence patterns, start time, and other parameters for the bulk delete operation.

upvoted 1 times

**Joey444**

8 months, 2 weeks ago

**Selected Answer: ACD**

1.By table 2. Access logs, by people and systems (records) 3. All logs up to and including the selected date https://learn.microsoft.com/en-us/power-platform/admin/manage-dataverse-auditing

upvoted 3 times

**daichan3**

1 year, 3 months ago

**Selected Answer: ACD**

As per the documentation: Deletion by Record: https://learn.microsoft.com/en-us/power-platform/admin/manage-dataverse-auditing#delete-the-change-history-for-a-record-in-the-audit-history-tab-of-a-record Deletion by Table: Deletion of logs for a specific table. Deletion of all logs up to a selected date. https://learn.microsoft.com/en-us/power-platform/admin/manage-dataverse-auditing#reduce-log-storage-delete-audit-logs--new-process

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

B. between two specified dates C. by table D. older than a specified date

upvoted 5 times

**nilakuma**

1 year, 4 months ago

Question was on test 3/2023

upvoted 1 times

**Aarch**

1 year, 5 months ago

**Selected Answer: ACD**

Its ACD Logs by table- Select one or more tables for which you want to delete audit logs. Access logs by people and systems- Delete all access logs. This will delete all logs for all users and systems. All logs up to and including the selected date-Delete all logs before and including [timestamp].

upvoted 5 times

**guz**

1 year, 5 months ago

**Selected Answer: ABD**

I think the given answer is correct

upvoted 2 times

## Question #54 *Topic 1*

A company uses a Power Apps app with Microsoft Dataverse.

The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.

You create a duplicate detection rule.

You need to configure the rule for the data import.

Which option should you configure?

- A. Enable the During data import option.
- B. Enable the Templates for Data Import option.
- C. Disable the Allow Duplicates option.
- D. Enable the When a record is created or updated option.

**Correct Answer:** *A*

*Community vote distribution*

A (81%)

C (19%)

*Community vote distribution*

**Angelspace2023**

Highly Voted 1 year, 3 months ago

Selected Answer: A

Key sentence here is - " Duplicate records in the data must be deleted without user intervention.". C would require user intervention

upvoted 7 times

**D365Apprentice**

1 year, 1 month ago

I agree with Angelspace2023 - therefore A

upvoted 1 times

**61be873**

Most Recent 3 months, 1 week ago

A During data import When you use the Import Data wizard to bring in contacts, leads, accounts, or other types of data, the wizard detects any duplicate records as long as you enable duplicate detection in the wizard. For more information, see Import data from multiple sources.

upvoted 1 times

**MrEz**

4 months, 4 weeks ago

i just looked into the duplicate detection rules: 1) A. Enable the During data import option. --> no such option available 2) you do not enable duplicate detection rules: you publish them.

upvoted 1 times

**MrEz**

4 months, 4 weeks ago

Duplicate Detection Settings Select default duplicate detection settings for your organization. Settings Enable Duplicate Detection Enable duplicate detection: Detect duplicates: When a record is created or updated When Microsoft Dynamics 365 for Outlook goes from offline to online During data import but i don't go there when i create a new duplication detection rule (which is the assumption here) i do that during system setup ;-)

upvoted 1 times

**spokoloko**

6 months, 2 weeks ago

"You need to configure the rule for the data import" None of the answers is correct. You need to: 1. Enable duplicate detection during import globally in the duplicate detection settings (not on a specific rule). 2. Not touch the default "No" on "Allow Duplicates" on the last step of the data import wizard. None of these is on the rule itself.

upvoted 1 times

**Joey444**

8 months, 2 weeks ago

Selected Answer: A

A) During data import. You can specify whether or not to check for duplicates during the import. https://learn.microsoft.com/en-us/power-platform/admin/detect-duplicate-data

upvoted 1 times

**Sid223344**

9 months, 1 week ago

I initially thought the answer was C but I think it is A as per the following document: https://learn.microsoft.com/en-us/power-platform/admin/import-data-all-record-types. It states: You can import data from various systems and data sources into standard and customized columns of most business and custom tables. You can include related data, such as notes and attachments. To assure data integrity, you can enable duplicate detection that prevents importing duplicate records.

upvoted 1 times

**wajid124**

10 months, 1 week ago

****During data import***** When you use the Import Data wizard to bring in contacts, leads, accounts, or other types of data, the wizard detects any duplicate records as long as you enable duplicate detection in the wizard.

upvoted 1 times

**ctedesco**

1 year, 1 month ago

This is on exam 5\2023

upvoted 2 times

**SeniorFC001**

1 year, 3 months ago

Another poorly worded question. Both A and C are correct in my opinion. So it depends what the question person had in mind... A - if you are configuring duplicate rules at Organisation level C - if you are doing it in the Import Data Wizard. (Allow duplicates is set to 'No' by default, so technically, so no user intervention is required there either...)

upvoted 4 times

**CalebXin**

1 year, 3 months ago

Selected Answer: A

https://learn.microsoft.com/en-us/power-platform/admin/turn-duplicate-detection-rules-off-whole-organization

upvoted 2 times

**FaresAyyad**

1 year, 3 months ago

Selected Answer: A

https://learn.microsoft.com/en-us/power-platform/admin/turn-duplicate-detection-rules-off-whole-organization

upvoted 1 times

**meet_satish**

1 year, 3 months ago

Selected Answer: A

A is correct

upvoted 1 times

**Zeyno86**

1 year, 4 months ago

Selected Answer: A ChatGPT says so

upvoted 2 times

**RichXP**

1 year, 5 months ago

Selected Answer: A

there is no option, during import wizard, you have to choose delete duplicated records

upvoted 1 times

**emirOmerov**

1 year, 4 months ago

During data import When you use the Import Data wizard to bring in contacts, leads, accounts, or other types of data, the wizard detects any duplicate records as long as you enable duplicate detection in the wizard. For more information, see Import data from multiple sources. https://learn.microsoft.com/en-us/power-platform/admin/turn-duplicate-detection-rules-off-whole-organization

upvoted 1 times

**Aarch**

1 year, 5 months ago

Selected Answer: C

C is the answer https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/review-settings-import-data?view=op-9-1

upvoted 1 times

**opai677147**

1 year, 4 months ago

This is power apps question not dynamics 36

upvoted 2 times

**sunnysaru92**

1 year, 5 months ago

**Selected Answer: C**

isn't the correct answer C?

upvoted 2 times

**MPU86**

1 year, 5 months ago

I think A is right, because they asked about the duplicate detection rule and how to configure it, not the import itself. See point 3 here: https://learn.microsoft.com/en-us/power-platform/admin/turn-duplicate-detection-rules-off-whole-organization

upvoted 4 times

## Question #55 *Topic 1*

DRAG DROP

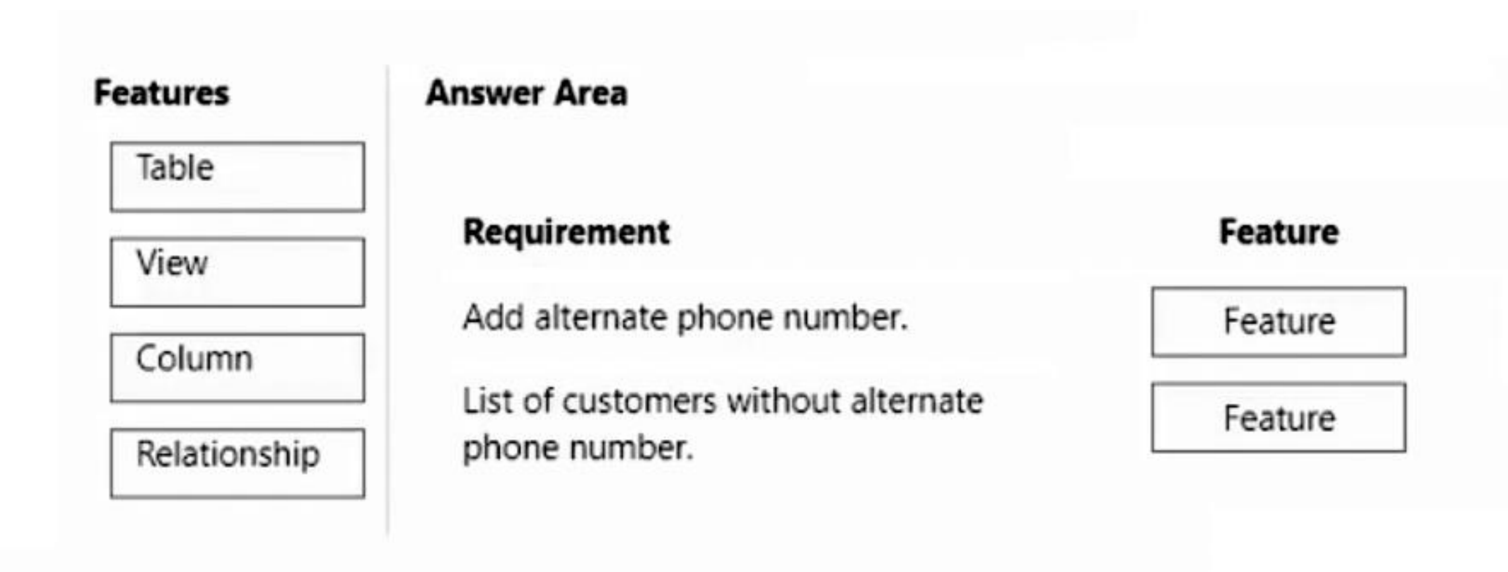
-

A company has a model-driven app that uses Microsoft Dataverse.

Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.

You need to enable the required features.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



**Correct Answer:**

**Answer Area**

| Requirement | Feature |
|---|---|
| Add alternate phone number. | Column |
| List of customers without alternate phone number. | View |

**HaileleoulG**
1 week ago
Correct, Question was on exam, July 02, 2024
upvoted 1 times

**jkaur**
3 months ago
correct
upvoted 1 times

**spokoloko**
6 months, 2 weeks ago
Bad wording again... "Users need to add an alternate phone number when entering their account information." What is "their account"? This suggest editing a user profile. If a user creates Account/customer records this is not "their account". Also none of the answers prevents the users from creating an Account without an alternative phone number. Question should be: "Users would like to have an option to enter an alternate phone number when creating or updating Accounts."
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
Column View
upvoted 3 times

**Mayah974**
1 year ago
It seems correct
upvoted 1 times

**ctedesco**
1 year, 1 month ago
This is on exam 5/2023
upvoted 1 times

**nicknamety**
1 year, 1 month ago
Column and View
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
Correct column and view
upvoted 1 times

**RichXP**
_1 year, 5 months ago
sounds right
upvoted 2 times

**Aarch**
_1 year, 5 months ago
Correct
upvoted 3 times

Question #56 *Topic 1*

HOTSPOT
-

You create a model-driven app for an automobile parts help desk.

A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile.

The form must prepopulate the following information about the customer from the client table:

• First name
• Last name

The agent must be able to type the following information about the automobile:

• Automobile make
• Automobile model

You need to implement the form.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| Requirement | Configuration |
| --- | --- |
| Prepopulate client information | Dataflow<br>Relationship<br>Alternate key<br>Virtual table |
| Enter automobile information | Table<br>View<br>Connector<br>Power Automate flow |

**Answer Area**

| Requirement | Configuration |
| --- | --- |
| Prepopulate client information | Dataflow<br>Relationship<br>Alternate key<br>Virtual table |
| Enter automobile information | Table<br>View<br>Connector<br>Power Automate flow |

**Correct Answer:**

**guz**
Highly Voted 1 year, 5 months ago
Answers don't make sense to me
upvoted 36 times

**camille68**
3 months, 2 weeks ago
Relationship and view
upvoted 2 times

**Luay**
1 year, 2 months ago
Neither does the question...
upvoted 18 times

**Alleando**
Highly Voted 1 year, 4 months ago
In exam feb-23, choose relationship + table, got 863
upvoted 32 times

**nicknamety**
1 year, 1 month ago
Perhaps this is the question you did not score points on...?
upvoted 12 times

**D365Apprentice**
1 year, 1 month ago
I also think: Relationship (Mapping existing Data) Table (They want to be able to Enter the info manually, flow is automated)
upvoted 7 times

**jkaur**
Most Recent 3 months ago
Relationship Table
upvoted 1 times

**61be873**
3 months, 1 week ago
1) relationship => lookup Client to Automobile. 2) table (form of Automobile entity / table)
upvoted 1 times

**MrEz**
6 months, 1 week ago
The interesting thing is that both answers point to external data (which is not part of the question). Most probably automobile industry is a heavily integrated industry (using product information systems.. and more..., not part of the question). Not sure why client (custom, not contact renamed. It says custom.) instead of contact (OOTB) is used. I assumed Client and Automobile would already be existing. But that's my mistake? i would go for: 1) Relationship (virtual table does not pre-populate, it just brings data up, data resides outside). 2) Table (you type into fields adding data to a table. if table is missing... you cannot. View, PowerAutomate, not to key in. Connector to load from but not to 'type in'.). But in terms of consistency this

would mean that for 1) the table 'Client' would not yet exist to prepopulate from via relationship... (you cannot assume table client already existing and table Automobile not yet existing if you are consistent.
upvoted 6 times

**hismail**
6 months, 3 weeks ago
1- Prepopulate client information: B- relationship. You need to create a one-to-many relationship between the Client and Automobile tables, and then use the lookup field on the form to display the customer's first name and last name from the Client table. 2- Enter automobile information: A- Table. You need to create a table for Automobile and add the fields for automobile make and model. Then, you need to create a form for the Automobile table and add the fields to the form layout.
upvoted 2 times

**hismail**
6 months, 3 weeks ago
1- Prepopulate client information: B- Relationship You need to create a one-to-many relationship between the Client and Automobile tables, so that each client can have multiple automobiles associated with them. Then, you can use the lookup field on the Automobile form to select the client and prepopulate their first name and last name. 2- Enter automobile information: A- Table You need to create a table for the Automobile entity, and define the fields for the automobile make and model. Then, you can use the main form of the Automobile table to enter the information.
upvoted 1 times

**Jeremy92**
9 months ago
In exam 15-10-23
upvoted 2 times

**anakinskwlkr**
9 months, 2 weeks ago
another non sense question with even more non sense answers
upvoted 4 times

**Net_IT**
10 months, 1 week ago
I think: 1 - Relationship (map the fields you want to prepopulate) 2- Table (enter automobile information)
upvoted 3 times

**Ceddy**
1 year ago
I chose Relationship + table and got 675... lol. Doubt that was the right answer but it's not like they gave me a breakdown. This question was confusing when I was taking the exam and judging by the responses, I'm not alone.
upvoted 5 times

**JalapenoJun**
1 year ago
The question is again poorly worded and very tricky.. but the answer makes sense. 1. It says that it is a custom Client table but the customer information will be coming from the client table (small letter word) - so it just makes sense to use a virtual table. 2. Automaker and automobile information can be fetch from another

external source - since that's a standard information; it is more practical to get a source to fetch that information that save that on a table yourself.
upvoted 4 times

**charles879987**
1 year, 2 months ago
not on May 2023 exam
upvoted 2 times

**CalebXin**
1 year, 3 months ago
Actually the context should be that these two custom tables are not in Dataverse, that is why Virtual table is required to display the information and Connector is required to write the information.
upvoted 4 times

**charles879987**
1 year, 2 months ago
poorly worded question but your explanation kind of makes sense
upvoted 1 times

**nicknamety**
1 year, 1 month ago
If that is the case, I would say that is a lot of (missing) context. Why do they leave such room for guessing/assumptions/imagination? I figured that it must be: 1. Alternative Key - in case First and Last name were the only existing columns of the client table, then an Alternative Key would be needed to avoid duplication. 2. Table - since a table is the only option in the list that can be written/typed to.
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
I think relationship & Table
upvoted 4 times

**RODOLPHEKIRK**
1 year, 5 months ago
This question was on the Feb 10th, 2023 exam. Question does not provide enough context to provide a correct answer.
upvoted 2 times

**chrisvour**
1 year, 5 months ago
2 and 1. Relationship mapping for client (custom table) to Customer data and table for entering automobile data.
upvoted 3 times

## Question #57 *Topic 1*
HOTSPOT
-

A company uses Power Apps. You enable auditing in Microsoft Dataverse.

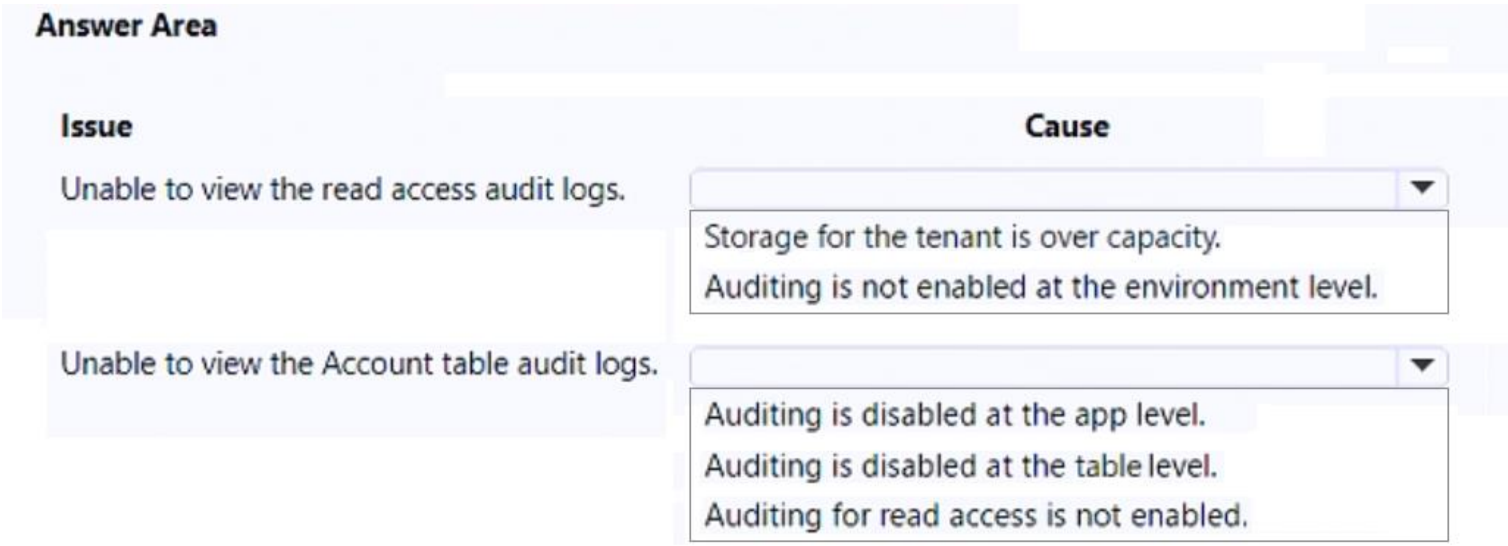
Users report the following issues when viewing the audit logs:

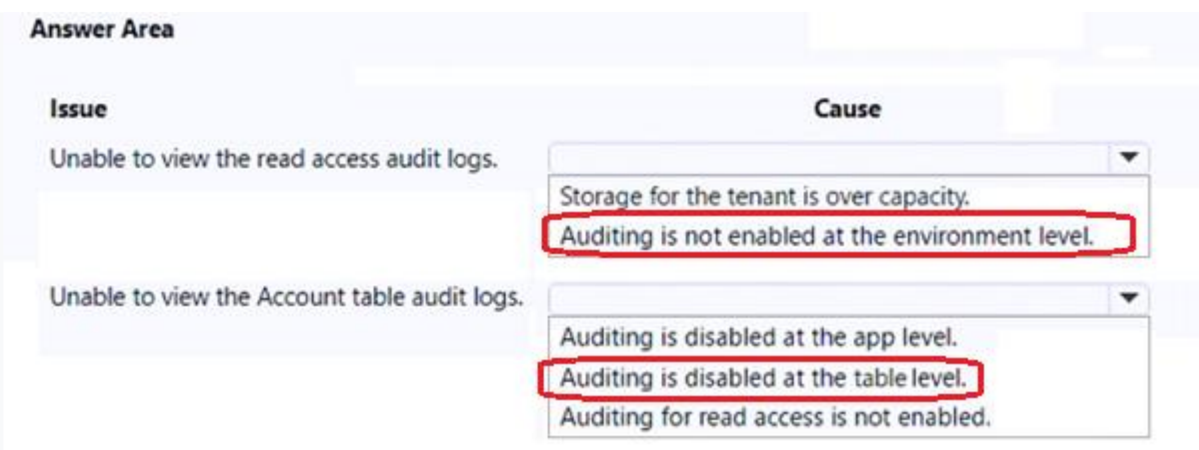
- Unable to view the read access audit logs.
- Unable to view the Account table audit logs.

You need to troubleshoot the issues.

What are the causes of the issues? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




**Correct Answer:**

**Aarch**

Highly Voted 1 year, 5 months ago

Ans are correct

upvoted 13 times

**4fc0550**

Most Recent 2 weeks, 5 days ago
Yes Correct
upvoted 1 times

**Smith_S**
1 month ago
Correct
upvoted 1 times

**user861243**
2 months, 2 weeks ago
Correct
upvoted 1 times

**jkaur**
3 months ago
Correct
upvoted 1 times

**fcc68ed**
6 months, 1 week ago
On exam 1/4/2024
upvoted 2 times

**Joey444**
8 months, 2 weeks ago
Another poorly asked MS Question, but these answers seems correct to me.
upvoted 2 times

**m1911**
9 months ago
Crappy question with a dumb answer. It literally says "You enable auditing in Microsoft Dataverse." And then one of the answers is "Auditing is not enabled at the environment level". There are three levels where auditing can be configured: environment, table, and column. If I enabled auditing in Microsoft Dataverse then that would be at the environment level. This, unfortunately, is a "process of elimination" answer where you have to ignore part of the information in the question.
upvoted 3 times

**yazmeh**
9 months, 2 weeks ago
Yes, that's it
upvoted 1 times

**anakinskwlkr**
9 months, 2 weeks ago
what does "read access audit log" mean?
upvoted 1 times

**wsjones**
11 months, 2 weeks ago
On exam - 8/1/2023

upvoted 3 times

**Ceddy**

1 year ago

this was on exam 7-4-23

upvoted 1 times

**charles879987**

1 year, 2 months ago

not on exam 2023 may

upvoted 1 times

**28122016**

1 year, 2 months ago

Yes Correct 101%

upvoted 3 times

**Radoslavov**

1 year, 3 months ago

Yes, correct!

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

Correct

upvoted 3 times

## Question #58 *Topic 1*

HOTSPOT

-

A company is implementing a data model by using Dataverse.

The company requires the following columns in a new custom table:

| Column name | Requirement |
|---|---|
| Special Notes | Must contain string data that stores 100 characters and be rendered as a multiline control. |
| Specification | Must contain string data that stores up to 8,000 characters and be rendered as a multiline control. |
| Student | Must contain an input control that can store a reference to an account or a contact in the system. |
| Course Type | Must contain a list of predefined options. Users must be able to select only one option. |

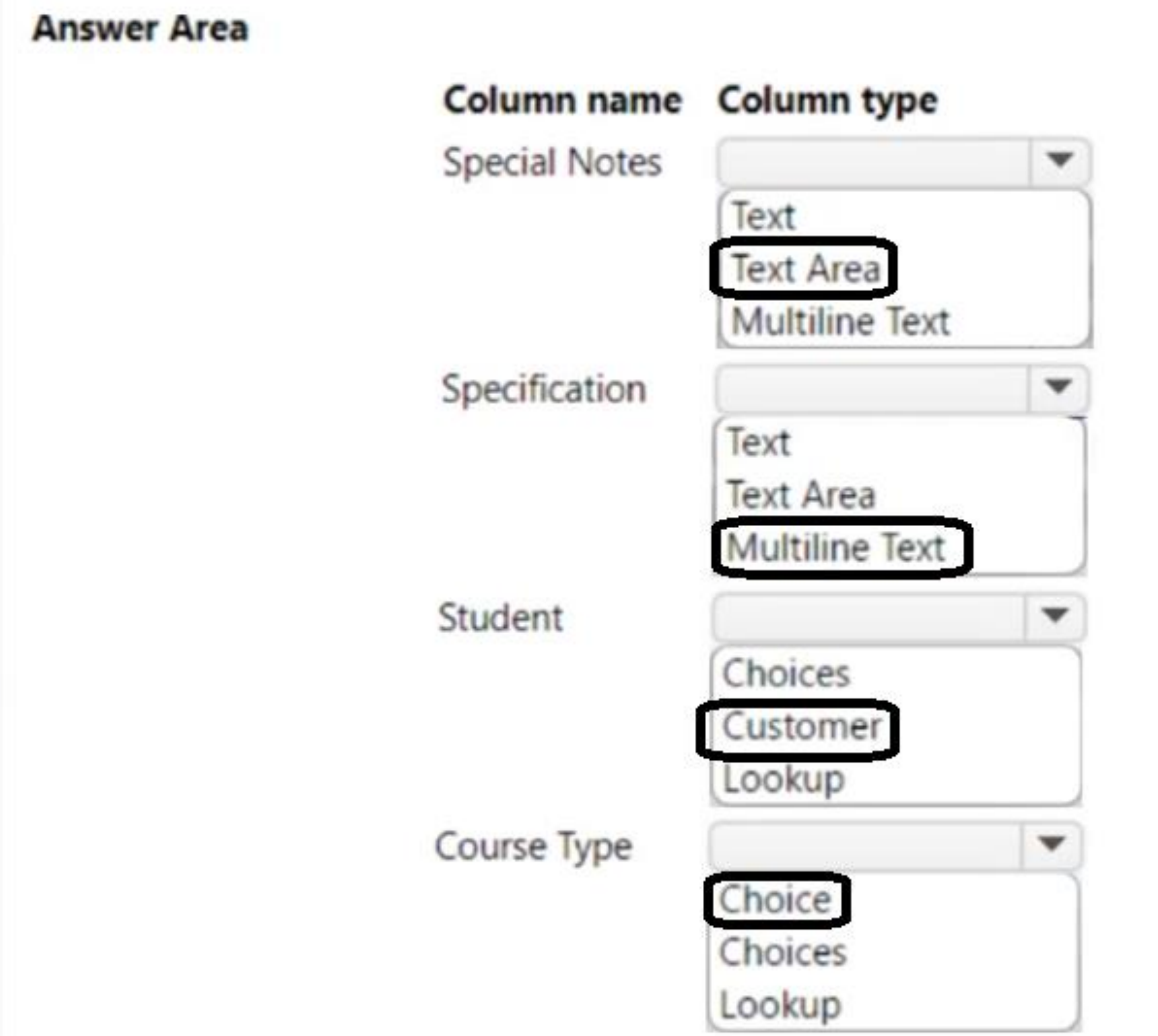
You need to choose the column type that uses the least amount of database storage for each column.

Which column types should you choose? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| Column name | Column type |
|---|---|
| Special Notes | Text<br>Text Area<br>Multiline Text |
| Specification | Text<br>Text Area<br>Multiline Text |
| Student | Choices<br>Customer<br>Lookup |
| Course Type | Choice<br>Choices<br>Lookup |




**Correct Answer:**

**Keeno74**

Highly Voted 1 year, 1 month ago

Given answers seem correct to me on research https://www.codingninjas.com/codestudio/library/working-with-columns-in-microsoft-dataverse

upvoted 12 times

**itenginerd**

Most Recent 1 month, 1 week ago

On my test yesterday

upvoted 2 times

**Swa_Pitale**

1 month, 3 weeks ago

Answer for Student column from copilot When comparing the Customer and Lookup column types in terms of database storage, the Lookup type generally uses less storage. Here’s why: Customer (CustomerType): This type is specifically designed for referencing accounts or contacts. It may have some additional overhead due to its association with these specific entities. The storage requirements might be slightly higher. Lookup

(LookupType): The Lookup type is more versatile; it allows you to reference various entities, not just accounts or contacts. While it provides more flexibility, it tends to have slightly less overhead compared to the Customer type. It's a better choice if you anticipate needing to link the column to other entities in the future. Therefore, if minimizing database storage is your primary concern, I recommend using the Lookup type for the "Student" column.
upvoted 1 times

**4fc0550**
2 weeks, 5 days ago
Lookup will only enable relationship with either account or contact but not with both, therefore Customer type is correct
upvoted 1 times

**user861243**
2 months, 2 weeks ago
correct
upvoted 1 times

**jkaur**
3 months ago
correct
upvoted 1 times

**61be873**
3 months, 1 week ago
correct never heared of some before. https://learn.microsoft.com/en-us/power-apps/maker/data-platform/types-of-fields
upvoted 1 times

**fcc68ed**
6 months, 1 week ago
on test 1/4/2024
upvoted 1 times

**9722f34**
6 months, 1 week ago
Answers given are correct. Just checked it.
upvoted 1 times

**hismail**
6 months, 3 weeks ago
1- Special notes: C- Multiline text This column type allows you to store up to 100 characters and render them as a multiline control. It uses less storage than text or text area, which have a higher limit of characters. 2- Specification: C- Multiline text This column type allows you to store up to 8,000 characters and render them as a multiline control. It uses less storage than text or text area, which have a higher limit of characters. 3- Student: A- Choices This column type allows you to store a reference to an account or contact in the system using a drop-down list. It uses less storage than customer or lookup, which are more complex column types that require additional tables. 4- Course type: A- Choice This column type allows you to store a list of predefined options and let users select only one option. It uses less storage than choices or lookup, which are more complex column types that allow multiple selections or references.

upvoted 1 times

**JohnChung**
_7 months, 2 weeks ago
It should be a lookup column for student, i've never seen a column type called 'customer'
upvoted 4 times

**EWLearn**
_7 months, 2 weeks ago
When you're creating a new lookup column, under type, you can choose lookup or customer. Customer references accounts and contacts only.
upvoted 2 times

**MrEz**
_6 months, 1 week ago
it is confusing because when you create a new field, Data Type: Lookup, then select between lookup or customer. once you have selected customer. This data type changes to Customer. But first, it looks like Customer is a sub type of Lookup. but afterwards it seems like a separate data type (same in the fields overview ...).
upvoted 1 times

**APGoel**
_7 months, 3 weeks ago
Customer is not a column type. It must be Lookup
upvoted 1 times

**Inkubit_team**
_7 months, 2 weeks ago
customer allows account or contact. Its correct.
upvoted 2 times

**ttien**
_9 months, 3 weeks ago
on exam 20/9/2023
upvoted 2 times

**LuckyTZ**
_11 months ago
I chose multi text, text area, lookup,choice on Aug 2023 not sure if they are correct. Score 837
upvoted 4 times

**wsjones**
_11 months, 2 weeks ago
on exam - 8/1/2023
upvoted 2 times

**Patrikk2110**
_1 year ago
This was in the exam in June 2023
upvoted 2 times

**Ceddy**
1 year ago
this was on exam 7-4-23
upvoted 2 times

Question #59 *Topic 1*

HOTSPOT

-

Accompany plans to implement a model-driven app. The company will enter data through the app.

The company has the following requirements:

• Users must be able to search for the data inside the app.
• Users must be able to search for the data outside the app.

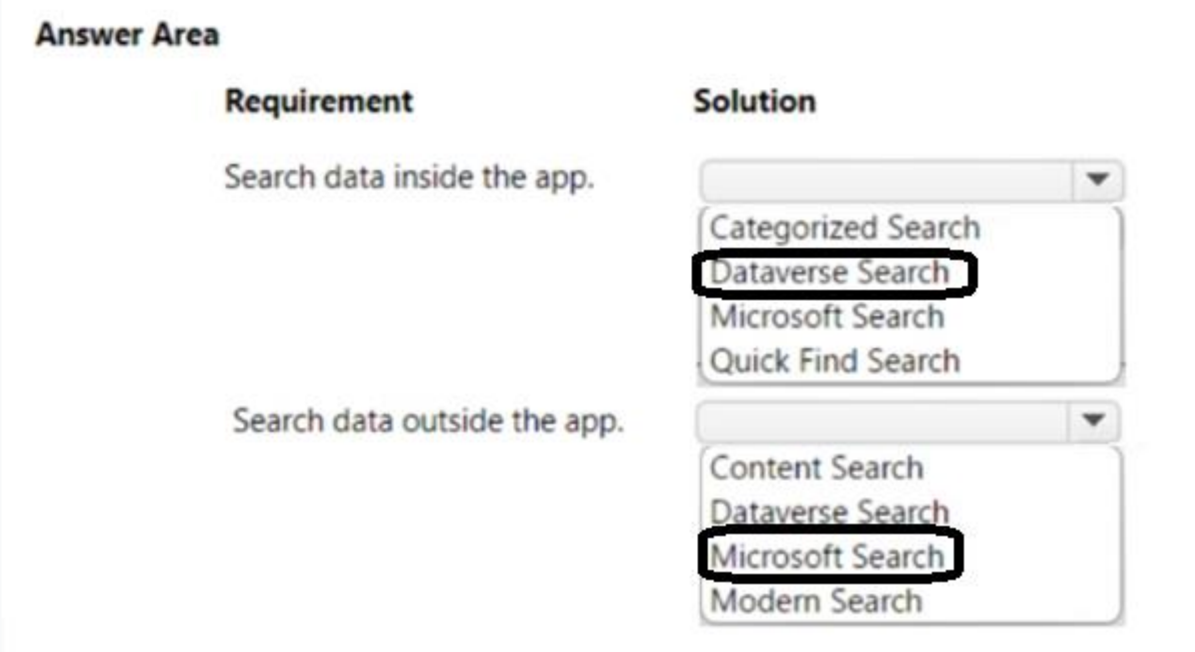
You need to configure a solution for each requirement.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| Requirement | Solution |
|---|---|
| Search data inside the app. | Categorized Search<br>Dataverse Search<br>Microsoft Search<br>Quick Find Search |
| Search data outside the app. | Content Search<br>Dataverse Search<br>Microsoft Search<br>Modern Search |




**Correct Answer:**

**Hk3**
Highly Voted 1 year, 1 month ago
Quick Find Search Dataverse Search
upvoted 16 times

**DSM_LM**
Highly Voted 1 year ago
A. Dataverse Search - https://learn.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization B. Microsoft Search Content Search is for e-discovery. Quick Find views are used for configuring Dataverse search. Modern Search is SharePoint Online.
upvoted 8 times

**61be873**
3 months, 1 week ago
it's not quick find view :) it says quick find search: https://learn.microsoft.com/en-us/power-apps/user/quick-find
upvoted 1 times

**BikramjitSingh**
Most Recent 2 weeks, 2 days ago
in exam 26th june..
upvoted 1 times

**Smith_S**
1 month ago
Quick Find Search Dataverse Search
upvoted 1 times

**AnaLima**
1 month, 2 weeks ago

Quick Find Search / Dataverse Search
upvoted 1 times

**b304b2c**
2 months, 1 week ago
https://learn.microsoft.com/en-us/power-apps/user/relevance-search https://learn.microsoft.com/en-us/power-apps/user/search When Dataverse search is turned on, it becomes your default and only global search experience for all of your model-driven apps. You won't be able to switch to quick find search also known as categorized search.
upvoted 1 times

**MNPDigital**
2 months, 2 weeks ago
If a table isn't part of the model-driven app, it's not included in 'Dataverse' search results. https://learn.microsoft.com/en-us/power-apps/user/relevance-faq Multi-table Quick Find is also called Categorized Search. https://learn.microsoft.com/en-us/power-apps/user/search Dataverse search provides a precise and quick search experience for model-driven apps, and performance that's superior to categorized search https://learn.microsoft.com/en-us/power-apps/user/relevance-search-benefits Hence, Dataverse search is the answer for 'inside of the app'.
upvoted 1 times

**jkaur**
3 months ago
Quick Find Search Dataverse Search
upvoted 1 times

**61be873**
3 months, 1 week ago
1) Quick Find search: https://learn.microsoft.com/en-us/power-apps/user/quick-find 2) Dataverse search
upvoted 1 times

**61be873**
3 months, 1 week ago
A Canvas app is not a model driven app and can use Dataverse search for example https://learn.microsoft.com/en-us/power-platform/guidance/architecture/real-world-examples/dataverse-canvas-app
upvoted 1 times

**61be873**
3 months, 1 week ago
But it's a poorly stated question because for 1 quick find search & dataverse search are both possible
upvoted 1 times

**rogger69**
3 months, 2 weeks ago
In model driven apps context the answer is : Quick Find Search Dataverse Search Only Dataverse search, advanced search and quick find search is avaible for model driven. Quick find search inside app multi table Dataverse search inside and outside app (multi app, multi table, share point...) Datverse search : https://learn.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization Quick find search : https://learn.microsoft.com/en-us/power-apps/user/quick-find

upvoted 1 times

**Sri2020**

5 months, 1 week ago

seems correct

upvoted 1 times

**hismail**

6 months, 3 weeks ago

1- Search data inside the app: B- Dataverse search Dataverse search is the default and only global search experience in all model-driven apps in the environment. It delivers fast and accurate search results in a single list, sorted by relevance. It also supports suggested results as you type, better matching, smart search, operators for advanced search, and intelligence. 2- Search data outside the app: C- Microsoft search Microsoft search is a unified search platform that can extend Dataverse search to additional Microsoft Search canvases, including SharePoint Online, Bing, and Office. Users can search and find information from these canvases similar to searching in the app when the connector is enabled. It's not Quick Find because Quick Find search is a feature that allows you to search for records within a single table or entity in a model-driven app. It is also called grid search. However, the requirement is to search for data across multiple tables or entities inside the app.

upvoted 2 times

**Joey444**

8 months, 2 weeks ago

I would go for 1. Quick Find Search 2. Dataverse Search (Not Microsoft Search because that doesn't contain data which the questions asks about)

upvoted 1 times

**Jeremy92**

9 months ago

In exam 15-10-23

upvoted 1 times

**Sweden2022**

10 months ago

I think the correct answer it Quick Find Search, and Microsoft Search outside the app

upvoted 1 times

**wsjones**

11 months, 2 weeks ago

on exam - 8/1/23

upvoted 2 times

**kty**

11 months, 4 weeks ago

The Quick Find search is a built-in feature of model-driven apps that allows users to search for data within the app itself. To enable data search for users outside the app, you can leverage Microsoft Dataverse's search capabilities. Dataverse provides powerful search functionalities that can be used by external systems or users to search for data stored in the app.

upvoted 5 times

Question #60 *Topic 1*

A company is implementing Microsoft Power Platform solutions.

The company requests information on the features that are supported by Power Fx.

You need to identify the features of Power Fx.

What should you identify?

- A. It uses an undefined value for uninitialized variables.
- B. It uses formulas that are similar to Microsoft Excel formulas.
- C. It uses synchronous data operations.
- D. It uses the model-driven app formula language.

**Correct Answer:** *B*

*Community vote distribution*

B (100%)

*Community vote distribution*

**JohnChung**

3 months, 2 weeks ago

**Selected Answer: B**

Given answer is correct

upvoted 1 times

**Noubela**

5 months, 2 weeks ago

**Selected Answer: B**

https://learn.microsoft.com/en-us/power-apps/maker/data-platform/formula-columns?tabs=type-or-paste

upvoted 2 times

**DaanEp**

5 months, 2 weeks ago

**Selected Answer: B**

The other options are not accurate: A. Power Fx uses a null function for uninitialized variables, not an undefined value. C. Power Fx typically uses asynchronous data operations rather than synchronous. D. Power Fx is distinct from the model-driven app formula language; it is a separate language designed for low-code development in the Power Platform.

upvoted 1 times

## Question #61 *Topic 1*

A company is evaluating the capabilities in Dataverse and the scenarios for using virtual tables.

You need to identify the capabilities of virtual tables.

What is a capability of virtual tables?

- A. Virtual tables store data in the Dataverse environment.
- B. Virtual tables retrieve data from an external data source.
- C. Virtual tables can be configured for user and team ownership.

- D. Virtual tables support Dataverse auditing.

**Correct Answer:** *B*

*Community vote distribution*

B (100%)

*Community vote distribution*

**user861243**

2 months, 2 weeks ago

**Selected Answer: B**

Definitely B. Virtual Entity = External data source

upvoted 1 times

**JohnChung**

3 months, 2 weeks ago

**Selected Answer: B**

Virtual tables act like a bridge between external data sources and Dataverse Link: https://learn.microsoft.com/en-us/power-apps/maker/data-platform/create-edit-virtual-entities

upvoted 2 times

**DaanEp**

5 months, 2 weeks ago

**Selected Answer: B**

The other options are not accurate: A. Virtual tables do not store data in the Dataverse environment; they retrieve data from external sources. C. User and team ownership is typically associated with tables storing data directly in Dataverse, not with virtual tables that connect to external sources. D. Dataverse auditing is a feature associated with tracking changes in Dataverse tables, not specifically with virtual tables. So, the correct answer is B. Virtual tables retrieve data from an external data source.

upvoted 2 times

**DaanEp**

5 months, 2 weeks ago

The other options are not accurate: A. Virtual tables do not store data in the Dataverse environment; they retrieve data from external sources. C. User and team ownership is typically associated with tables storing data directly in Dataverse, not with virtual tables that connect to external sources. D. Dataverse auditing is a feature associated with tracking changes in Dataverse tables, not specifically with virtual tables. So, the correct answer is B. Virtual tables retrieve data from an external data source.

upvoted 1 times

## Question #62 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Dataverse environment. The environment is accessed from canvas and model-driven apps.

The Dataverse environment contains a table that has the following columns:

• Name
• Company
• Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment.

You need to implement a solution that meets the requirement.

Solution: Create an alternate key for the columns.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**JohnChung**

3 months, 2 weeks ago

**Selected Answer: A**

An alternate key can ensure there is no duplicated record in a single table

upvoted 1 times

**MrEz**

4 months, 4 weeks ago

you can make alternate keys with multiple fields name and company and contacted on. but there are 3 problems: we don't know if contacted on is date and time or date only. same name same date same company, e.g. 2 phone calls --> needs to be saved because one was in the morning and one was in the afternoon. :-) Name = standard field? like subject? if by chance the have the same topic and the user enters the same name. e.g. 2 different people call from the same company at the same time and the customer helpdesk agents enter 'super bowl ticket expiration' for name ... you are doomed. okay maybe name is fullname George W. Bush, working both (senior and junior) for Carlyle group and both have a scheduled call at 08:15 for the same company... but technically you can. yes we can.

upvoted 1 times

**DaanEp**

5 months, 2 weeks ago

**Selected Answer: A**

you want to ensure that there are no duplicate rows based on the "Name," "Company," and "Contacted On" columns. Creating an alternate key for these columns will enforce this uniqueness constraint, and users won't be able to insert rows with the same combination of values in these columns. So, the solution of creating an alternate key aligns with the goal of preventing duplicate rows, and it is a valid approach in Dataverse.

upvoted 1 times

Question #63 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Dataverse environment. The environment is accessed from canvas and model-driven apps.

The Dataverse environment contains a table that has the following columns:

• Name
• Company
• Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment.

You need to implement a solution that meets the requirement.

Solution: Create a Microsoft Power Fx formula for the columns.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

Currently there are no comments in this discussion, be the first to comment!

Question #64 *Topic 1*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Dataverse environment. The environment is accessed from canvas and model-driven apps.

The Dataverse environment contains a table that has the following columns:

• Name
• Company
• Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment.

You need to implement a solution that meets the requirement.

Solution: Create a duplicate detection rule for the columns.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

*Community vote distribution*

B (80%)

A (20%)

*Community vote distribution*

**Smith_S**

1 month ago

The Duplicate detection rule won't work to restrict duplicate records it always creates a record whereas an alternate will give a business error if a duplicate exist

upvoted 1 times

**webcreator**

2 months, 1 week ago

**Selected Answer: B**

A duplicate detection rule can check multiple columns within a table to see if duplicates exist. But it won't stop user from creating the record. Only Alternate Keys can do that.

upvoted 3 times

**61be873**

3 months, 1 week ago

No Doesn't work in canvas apps only in model driven https://powerusers.microsoft.com/t5/Microsoft-Dataverse/Powerapps-canvas-app-does-not-respect-duplicate-detection-rules/td-p/2053503

upvoted 2 times

**jmccolly**

3 months, 2 weeks ago

**Selected Answer: A**

I think it's A (Yes). A duplicate detection rule can check multiple columns within a table to see if duplicates exist. Base Record Type: Table A Matching Record Type: Table A Then, define the fields you want to check for duplicates with an AND operator.

upvoted 2 times

**JohnChung**

3 months, 2 weeks ago

**Selected Answer: B**

The answer for this question should be No. Though duplicate detection rule triggers before you save data to existing records, it needs 2 tables to make a duplicate detection rule, "Base record and Matching record". Base record is the table for checking whether the subject of the new record exist or not. Matching record is the table the new record is going to be added to. This question mentions only one table, so the answer must

be "No". https://learn.microsoft.com/en-us/power-platform/admin/set-up-duplicate-detection-rules-keep-data-clean
upvoted 1 times

**61be873**
3 months, 1 week ago
Base Record Type: Table A Matching Record Type: Table A
upvoted 2 times

**MrEz**
4 months, 4 weeks ago
A) Duplicate Detection Rule triggers before you save it. and suggests the existing records. You then can decide if it is a duplicate and you don't continue to save it. or maybe you decide it is NOT a duplicate because Name George Bush, both of them - senior and junior, happen to work for the same company, eg. Carlyle group, have e.g. a call on the same Date (we don't know if it is date only or date and time field, sheduled times could happen at same time, timestamp not but then it is almost never same) and maybe same time?! from this perspective it is even better as the alternate key
upvoted 1 times

**DaanEp**
5 months, 2 weeks ago
**Selected Answer: B**
Duplicate detection rules in Dataverse do not directly support creating rules based on multiple columns that form the key to a table. Duplicate detection rules typically allow you to define criteria for identifying duplicate records based on individual columns. So it can work in combination with an alternate key but not on it's own.
upvoted 4 times

## Question #65 *Topic 1*
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Dataverse environment. The environment is accessed from canvas and model-driven apps.

The Dataverse environment contains a table that has the following columns:

• Name
• Company
• Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment.

You need to implement a solution that meets the requirement.

Solution: Create a business rule for the columns.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

Currently there are no comments in this discussion, be the first to comment!

Question #66 *Topic 1*

You must create a new table to support a new feature for an app. Records for the table must be associated with a business unit and specify security roles for the business unit.

You need to configure table ownership.

Which table ownership type should you use?

- A. user or team owned
- B. business-owned
- C. none
- D. organization-owned

**Correct Answer:** *A*

Currently there are no comments in this discussion, be the first to comment!

## Topic 2 - Question Set 2

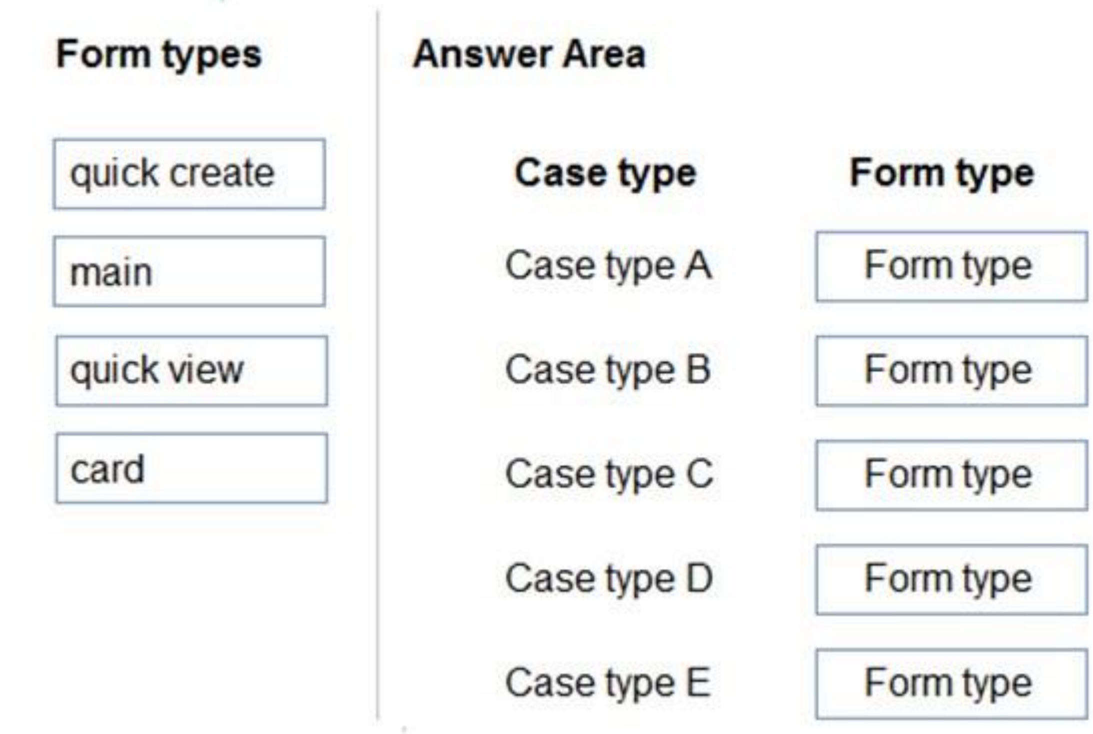
Question #1 *Topic 2*

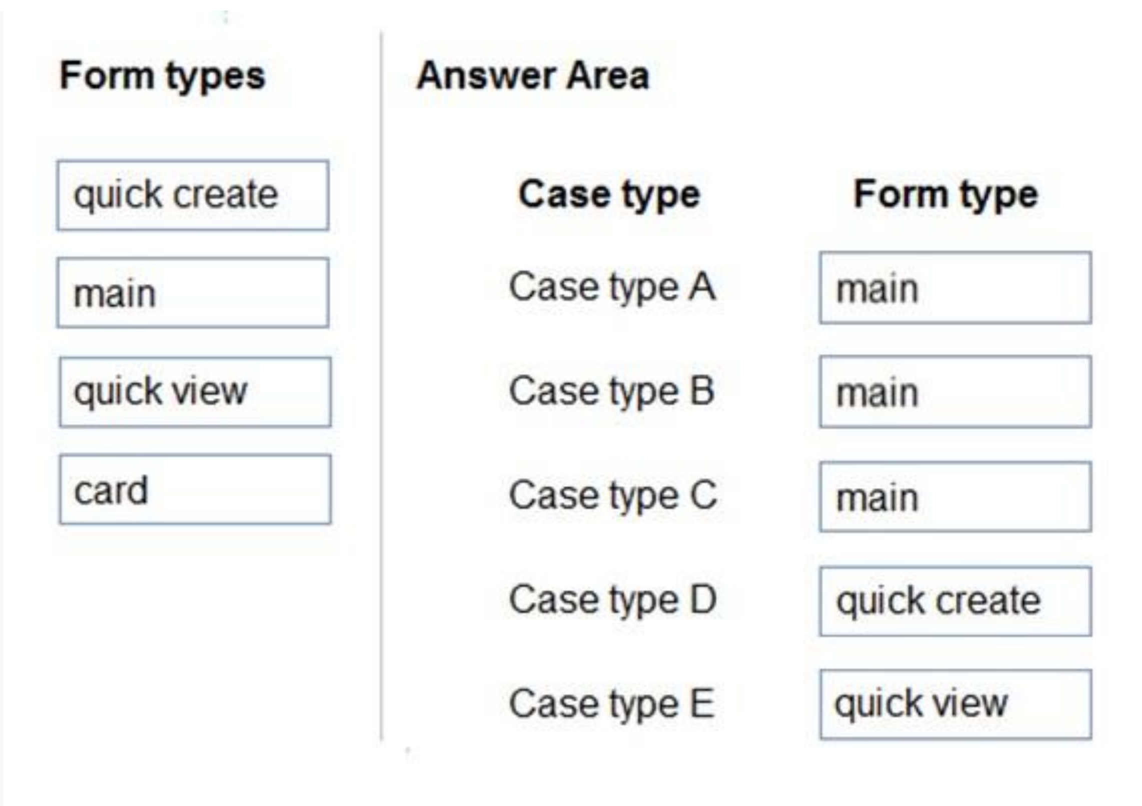
DRAG DROP -
You create an app to manage customer service cases.
Cases entered in forms require different types of data to be stored in different types of columns.
You need to create forms for each of the following case types:

| Case type | Requirement |
|---|---|
| Case type A | A new case form that includes a timeline |
| Case type B | A new case form that includes a business process flow |
| Case type C | A new case form that can display case data on an interactive dashboard |
| Case type D | A new mobile-friendly case form that requires minimal fields for record creation |
| Case type E | A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case |

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Select and Place:




**Correct Answer:**
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub

**zjhunter**

_Highly Voted 2 years, 9 months ago
Main Main Card Quick create Quick view
upvoted 95 times

**iaur**
_2 years, 3 months ago
Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer
upvoted 7 times

**llc**
_1 year, 8 months ago
Thanks
upvoted 1 times

**maximn1384**
_Highly Voted 2 years, 10 months ago
Cis a card form
upvoted 27 times

**Connor55**
_2 years, 9 months ago
Correct, interactive dashboards use a card form for the related table.
upvoted 3 times

**BikramjitSingh**
_Most Recent 2 weeks, 2 days ago
in exam 26th june.. choise Main Main Card Quick create Quick view
upvoted 1 times

**MrEz**
_4 months, 4 weeks ago
c) card
upvoted 1 times

**javos21**
_7 months, 1 week ago
C should be card. Needs to be on an interactive dashboard
upvoted 1 times

**JohnChung**
_7 months, 2 weeks ago
Per my studies from several source, I can say it should be Main Main Card Quick create Quick view
upvoted 2 times

**JAY88**
_7 months, 3 weeks ago
Main Main Card Quick create Quick view
upvoted 1 times

**Joey444**
_8 months, 2 weeks ago

1. main 2. main 3. card 4. quick create 5. quick view
upvoted 1 times

**Sweden2022**
10 months ago
Main Main Card Quick Create Quick Viw. Quick Create Form: Use it when you want to make a new entry quickly with just the basic details. Think of it like a simple, one-page form for creating things fast, like adding a new contact. Main Form: This is your go-to form for seeing and changing detailed information about something. It's like the full-page view where you can edit all the details of a record, such as an account or opportunity. Quick View Form: Imagine it as a little window on the main form that shows related info from another thing. It's like a sneak peek at important details, like seeing a contact's info when you're looking at an associated account. Card Form: Picture it as a small, compact card that shows essential info at a glance. Use it when you want a simple, condensed view, like seeing a list of leads with just their names and statuses.
upvoted 3 times

**ctedesco**
1 year, 1 month ago
On exam 5/2023
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
case type A a new case from that includes a timeline Answer: 2- main case type B a new case from that includes a business process flow Answer: 2- main case type C a new case from that can display case data on an interactive dashboard Answer: 3- quick view case type D a new mobile-friendly case from that requires minimal fields for record creation Answer: 1- quick create case type E a new mobile-friendly case from that displays the subject, case title, and status fields from a parent case Answer: 3- quick view
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
Case Type C = Card
upvoted 1 times

**GenFury**
1 year, 4 months ago
On exam 2.16.2023
upvoted 2 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 4 times

**sil_c**
1 year, 8 months ago
Was on exam in October 2022
upvoted 3 times

**AmineKolsi**
1 year, 9 months ago

Main Main Card Quick create Quick view
upvoted 2 times

**Riyad795**
1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 3 times

## Question #2 *Topic 2*

DRAG DROP -
You are a Dynamics 365 Customer Service developer.
A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team.
Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:

**Actions**

- Share the chart with the team.
- Assign the chart to each person on the team.
- Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.
- Export the user chart for import as a user chart.
- Export the user chart for import as a system chart.

**Answer Area**

| Step | Action |
|---|---|
| 1 | Action |
| 2 | Action |

**Correct Answer:**

| Actions |
|---|
| Share the chart with the team. |
| Assign the chart to each person on the team. |
| Export the user chart to Microsoft Power BI. Import it as a Power BI visualization. |
| Export the user chart for import as a user chart. |
| Export the user chart for import as a system chart. |

Answer Area

| Step | Action |
|---|---|
| 1 | Export the user chart for import as a user chart. |
| 2 | Share the chart with the team. |

**Winner313**

Highly Voted 3 years, 4 months ago

Sorry. This article explains better - https://carldesouza.com/sharing-personal-charts-dynamics-365/

upvoted 36 times

**lorper**

3 years, 2 months ago

Agree: 1. You can share a chart with a Team (right) 2. You cannot asign a chart to users 3. This solution does not make sense 4. You can export and import. The point is that all members should perform the import (right) 5. This scenario will show the chart to everyone. It is not required.

upvoted 12 times

**burntsecondary**

2 years, 7 months ago

Ah, good point on #2, you can share a chart with a user . . . I think the key here is the word assign, don't know what that means but it isn't share. You are right #1 and #4 are the correct answers.

upvoted 1 times

**powerMaster**

3 years, 3 months ago

this article hits the point!

upvoted 3 times

**wfrf92**

Highly Voted 3 years ago

I found the below explanation from one of the forum. 1 - Share the chart with the team - CORRECT as by sharing the chart with a team, all the team members will have access to the chart 2 - Assign the chart to each person on the team - INCORRECT as you can only share with one user or with a all team. In the answer they explicitly refer to each person on the team 3 - Export the user chart to Microsoft Power BI. Import it as a Power BI visualization - INCORRECT - you can only export as a XML (no option to export for Power BI) 4 - Export the user chart for import as a user chart - CORRECT - as a sales person, I can export the chart as XML.

Later on, another user can import the XML and the chart will be showed as a Personal Chart 5 - Export the user chart for import as system chart - INCORRECT - only a System Admin can import System Chart
upvoted 30 times

**lkhalil**
Most Recent 1 year, 3 months ago
I think the is 1- Share the chart with the team. 5- Export the user chart for import as a system chart.
upvoted 2 times

**D365Apprentice**
1 year, 1 month ago
The answer is in another order 4 - Export the User Chart for import an User Chart (this is because it needs to remind a Personal Chart and not System) 1 - Share the Chart with the Team
upvoted 1 times

**llc**
1 year, 8 months ago
Answers are correct but both are sufficient on their own, they should not be steps
upvoted 7 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**ManuB**
2 years ago
Obviously, share the chart with the team is enough to achieve goal. Export the chart as user chart (and send it to team members for import would be another way to do). Other choices are not making sense
upvoted 5 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 1 times

**sachavg**
2 years, 6 months ago
In exam 27 dec 2021
upvoted 1 times

**ceejaybee**
2 years, 7 months ago
In exam 24 Nov 21
upvoted 1 times

**ChristinaB**
2 years, 8 months ago
"Sharing" is not in the concept of sharing that we're probably all thinking - where you "share" records in the system with other users/teams. I think in this question "sharing" is sending it to another user to import into the system under their login so the order DOES matter. Export it was a user chart and then share it with the

other users [by sending them the file in an email or uploading it to a shared drive]. I was just trying to look at it from another perspective to help me remember how to answer it on the test.
upvoted 5 times

**MrEz**
6 months, 1 week ago
Sometimes microsoft is not really good in applying their every day vocab. You are right, if you understand 'share' as sending then it makes 'sense' (I never worked this way in all my years... and our users would not know what to do with an xml file. These days, maybe email would get blocked because of xml... ;-)...)
upvoted 1 times

**Connor55**
2 years, 9 months ago
Another bogus question. These are two OPTIONS of sharing a personal chart. They are not steps. You can do one or the other - both are not necessary.
upvoted 12 times

**RajatSahani**
2 years, 10 months ago
answer is correct
upvoted 2 times

**SShrivastava**
2 years, 10 months ago
Export the user chart for import as a user chart - CORRECT - Description - as a sales person, I can export the chart as XML. Later on, another user can import the XML and the chart will be showed as a Personal Chart
upvoted 2 times

**Mahmoud55**
2 years, 10 months ago
Correct
upvoted 3 times

**SShrivastava**
2 years, 11 months ago
1 - Share the chart with the team - CORRECT Description - as by sharing the chart with a team, all the team members will have access to the chart 4- Export the user chart for import as a user chart - CORRECT - Description - as a sales person, I can export the chart as XML. Later on, another user can import the XML and the chart will be showed as a Personal Chart
upvoted 2 times

**sahb**
3 years ago
what is the correct answer?
upvoted 1 times

**techwen**
3 years ago
Answers are correct!
upvoted 4 times

Question #3 *Topic 2*

HOTSPOT -

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

➪ Group by or sort columns in the current view.

➪ Configure a business rule to show an error message.

➪ Edit values in calculated fields.

➪ Edit the Address composite field.

➪ Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Action | Can be performed? |
|---|---|
| Group by or sort columns in the current view. | Yes<br>No |
| Configure a business rule to show an error message. | Yes<br>No |
| Edit values in calculated fields. | Yes<br>No |
| Edit the Address composite field. | Yes<br>No |
| Use the editable grid on mobile phones. | Yes<br>No |

**Correct Answer:**

**Answer Area**

| Action | Can be performed? |
|---|---|
| Group by or sort columns in the current view. | Yes / No (selected: Yes) |
| Configure a business rule to show an error message. | Yes / No (selected: Yes) |
| Edit values in calculated fields. | Yes / No (selected: Yes) |
| Edit the Address composite field. | Yes / No (selected: No) |
| Use the editable grid on mobile phones. | Yes / No (selected: No) |

Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/make-grids-lists-editable-custom-control

**vijaywaghmare14**
Highly Voted 3 years, 6 months ago
Yes, Yes, No, No. No
upvoted 151 times

**iaur**
2 years, 3 months ago
Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer
upvoted 7 times

**d365ppp**
2 years, 2 months ago
iaur, what is the correct answer?
upvoted 5 times

**Shradz93**

2 years, 4 months ago
Editable grids also support Calculated fields and Rollup fields
upvoted 2 times

**ManuB**
2 years ago
You can display them but not update them
upvoted 3 times

**61be873**
3 months, 1 week ago
Where did you find that? Limitations Data types that aren't editable in an editable grid The following data types aren't editable in editable grids: Customer and Partylist Lookup columns; Composite (address) columns; State/Status columns; Lookup table-related columns (for example, the Account table includes a contact lookup, where the Contact column is editable but the EmailAddress(Contact) column is not editable).
upvoted 1 times

**rockyoz**
2 months, 3 weeks ago
Why dont you just try it? It is very easy to find out. That it is there but locked for obvious reason.
upvoted 1 times

**Shradz93**
2 years, 4 months ago
Selecting one of the radio buttons will make Editable Grid the default mode for all views for that table when accessed via that client (web, phone or tablet).
upvoted 1 times

**skh18**
3 years, 6 months ago
Last one is yes. See here: https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/customize-dev/use-editable-grids-dynamics-365#:~:text=Editable%20grid%20is%20a%20custom,not%20have%20to%20switch%20records "Editable grid is a custom control in Dynamics 365 for Customer Engagement that provides rich inline editing capabilities on web and mobile clients (Dynamics 365 for phones and Dynamics 365 for tablets) including the ability to group, sort, and filter data within the same grid so that you do not have to switch records or views."
upvoted 10 times

**rodrrr**
3 years, 5 months ago
Keep reading, there is FAQ section in the end: Why can't I use editable grids on phones? Based on customer feedback, we have removed the editable grid experience from phones. When using a editable grid on a phone, you will see a read-only version of the list control.
upvoted 28 times

**wfrf92**
3 years ago
Why can't I use editable grids on phones? Based on customer feedback, we have removed the editable grid experience from phones. When using a editable grid on a phone, you will see a read-only version of the list control.

upvoted 2 times

**Power_Ninja**

3 years, 2 months ago

Disagree, last option is definitely No, been implementing this a lot recently (+/- 12months). The view will be available but grid control is disabled. Consistent behaviour in D365 app and new MS Field service app.

upvoted 4 times

**arcturus10**

3 years ago

check this link: https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/make-grids-lists-editable-custom-control?view=op-9-1 this clearly says that, with editable grids, users can do rich in-line editing directly from grids and subgrids whether they're using a web app, tablet, or phone.

upvoted 3 times

**PrincipalJoe**

2 years, 6 months ago

Afaik, editable grids on phones is part of release wave 2 2021. It is therefore unclear, if this question is based on the most up to date info

upvoted 1 times

**rrrrrrrrrrrr**

Highly Voted 3 years, 6 months ago

Item 3: No

upvoted 19 times

**HAZZTA**

Most Recent 2 weeks, 3 days ago

Re: Edit values in calculated field: My logic here is that calculated columns perform a calculation based on other data in the entity or form, so making it editable would defeat that purpose, enabling a user to enter invalid data.

upvoted 1 times

**HAZZTA**

2 weeks, 3 days ago

Re: Editable grid on mobile phones: Based on customer feedback, we have removed the editable grid experience from phones. When using a editable grid on a phone, you will see a read-only version of the list control. https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/make-grids-lists-editable-custom-control#editable-grids-dont-work-on-phones So the answer would be: Yes, Yes, No, No, No.

upvoted 1 times

**nqthien041292**

3 months ago

Question was in exam on 09 April 2024 but don't have the last question "Use the editable ..."

upvoted 3 times

**61be873**

3 months, 1 week ago

correct Y Y Y N N

upvoted 1 times

**jmccolly**
3 months, 2 weeks ago
Yes, Yes, No, No, No https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/make-grids-lists-editable-custom-control
upvoted 1 times

**KannanBalasubramanian**
4 months, 2 weeks ago
Calculated should be "No". I tried adding an editable grid with a Formula Column to a form and when I ran the app, that column appeared as locked. Screenshot: https://imgur.com/a/SlxlfRp
upvoted 2 times

**MrEz**
6 months, 1 week ago
"implement editable grid 4 account entity" on FORM for sub-entity. Mixed experience, wording unclear. I assume Form with grid of accounts e.g. (custom? Entity=e.) Product showing accounts buying this product. Go to product(e.) form, ->accounts sub-grid & switch to classic ui (any idea how to make it in 'new' UI??!). -> Set Properties -> Account (e.!) -> Controls, -> editable grid. Looks like account (e.) view which you can add the control to (on Product form). But: From ->Solutions-> Entity -> Account->views, Custom Controls (editable view unavailable!). (confirm: unable to set "phone" control to e. grid) (OR maybe the question means: on the account form, you have a subgrid of some e. you want to make editable..?). Answers: Yes, No (assume business rule (onload) on field within editable subgrid: if Account street empty, show error message on this Product Form open). Because question is about editable grids, right?, No, No, No
upvoted 1 times

**MrEz**
4 months, 4 weeks ago
You implement an editable grid for the Account entity. Configure a business rule to show an error message. i was first thinking, the two have something in common e.g. when a value within the editable grid would not be okay, the BR on account entity would give an error. but maybe it helps here to ignore the context. BR can show error message. but i guess they cannot make it depending on a subgrid value
upvoted 1 times

**drjphat**
9 months, 3 weeks ago
Editable grids cannot edit a column that is calculated. Just confirmed on some data. Why are most on here saying that 3 is yes?
upvoted 3 times

**StevenThawe**
10 months ago
The following data types aren't editable in editable grids: Customer and Partylist Lookup fields; Composite (address) fields; State/Status fields; Lookup entity-related fields (for example, the Account entity includes a contact lookup, where the Contact field is editable but the EmailAdress(Contact) field is not editable).
upvoted 1 times

**kty**
11 months, 4 weeks ago

Editable grids support : Web and mobile clients. Grouping and sorting Calculated columns and rollup columns.(no info find for edit option ) Business rules https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/make-grids-lists-editable-custom-control#editable-grids-support
upvoted 3 times

**Ceddy**
1 year ago
on exam 7-4-23
upvoted 1 times

**kaka372**
1 year, 1 month ago
Yes No No Yes Yes
upvoted 1 times

**FaresAyyad**
1 year, 3 months ago
Yes, Yes, Yes, No, Yes As per MS Docs. https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/make-grids-lists-editable-custom-control?view=op-9-1
upvoted 2 times

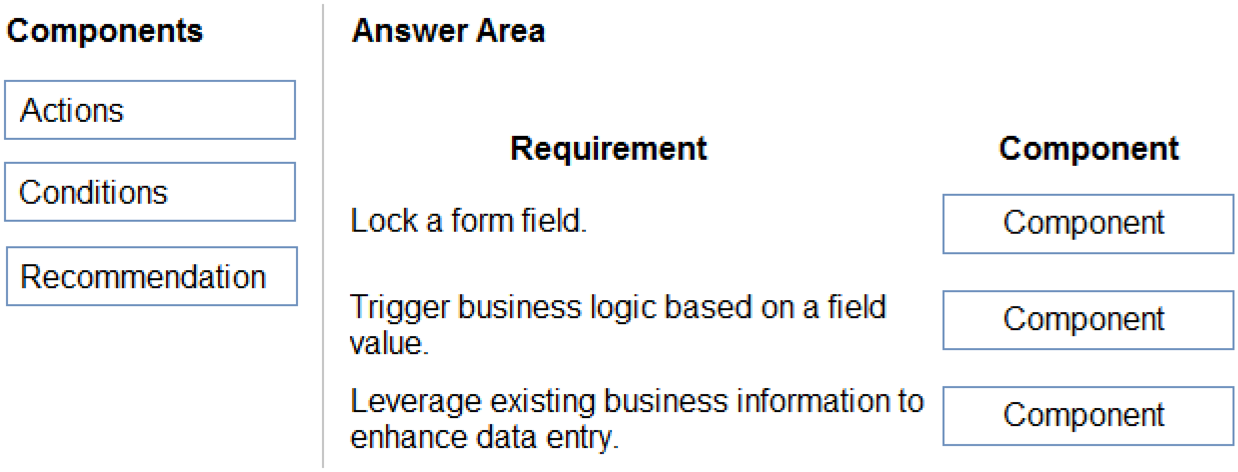
**opai677147**
1 year, 3 months ago
Yes, Yes, No, No. No Composite field is non-editable ref: Data types that aren't editable in an editable grid https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/make-grids-lists-editable-custom-control#data-types-that-arent-editable-in-an-editable-grid
upvoted 1 times

**[Removed]**
1 year, 3 months ago
Proposed answer seems to be correct. I wasn't sure about calculated columns but the documentation doesn't say there is a limitation on it. https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/make-grids-lists-editable-custom-control
upvoted 1 times

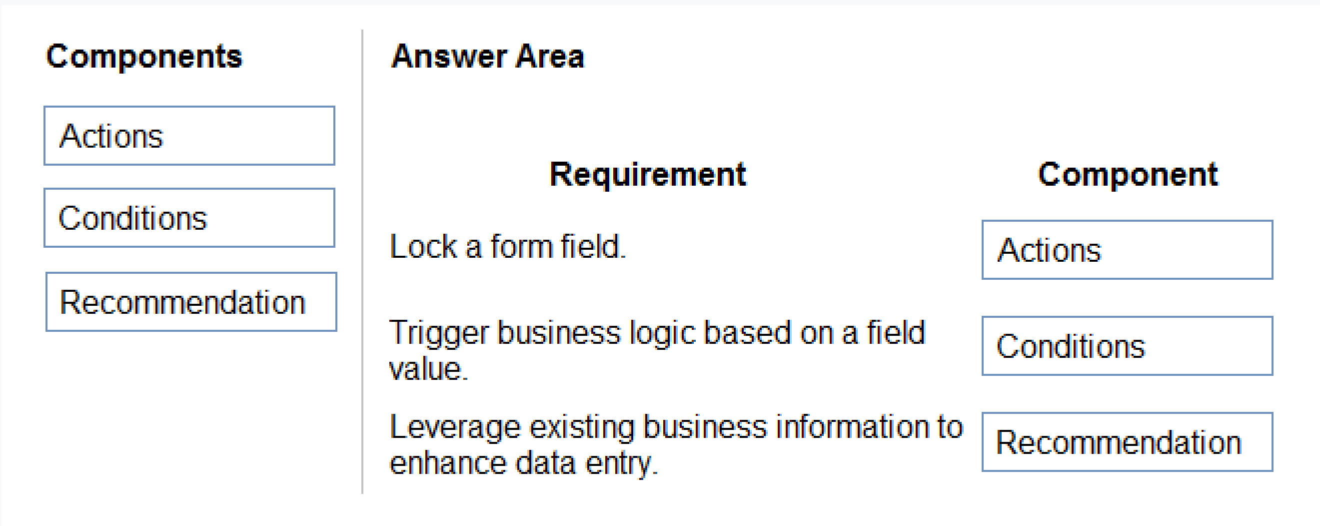
## Question #4 *Topic 2*
DRAG DROP -
You must create a form for team members to use. The form must provide the ability to:
- Lock a field on a form.
- Trigger business logic based on a field value.
- Use existing business information to enhance data entry.

You need to implement business rule components to create the form.
Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Select and Place:




**Correct Answer:**




**Shogun**

Highly Voted 3 years, 6 months ago

correct

upvoted 48 times

**AnyU**

Highly Voted 3 years, 3 months ago

https://docs.microsoft.com/en-us/learn/modules/define-create-business-rules/2-components

upvoted 6 times

**MrEz**

Most Recent 6 months, 1 week ago

following to the ui: the recommendation is an action. from my perspective 'leverage' would be action 'set field value' so e.g. if Field x = 1, set field y to 5. but leverage based on exisiting information here means 'Recommend to set field y to 5'. :-(

upvoted 1 times

**lpgforms**
8 months, 1 week ago
Actions Conditions Recommendations https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-business-rules-recommendations-apply-logic-form?view=op-9-1
upvoted 1 times

**wsjones**
11 months, 2 weeks ago
on exam - 8/1/23
upvoted 3 times

**inscho**
1 year ago
Please help me to understand: Regarding business rules, we can distinguish between conditions and actions. And regarding Action, there is a set of Actions to choose from, where Recommendation is one of them. So my answer to the third requirement would also be Action.
upvoted 1 times

**TorontoAcademy**
1 year, 3 months ago
On exam April 11, 2023
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct
upvoted 1 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 2 times

**llc**
1 year, 8 months ago
Correct
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 2 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

**[Removed]**

2 years, 2 months ago
On exam 20 April 2022.
upvoted 2 times

**iaur**
2 years, 3 months ago
Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer
upvoted 2 times

**jkaur**
2 years, 4 months ago
correct
upvoted 1 times

**jkaur**
2 years, 4 months ago
yes, yes, yes, no, yes
upvoted 2 times

**Maelstrom**
2 years, 5 months ago
Appeared in exam 29/01/2022
upvoted 1 times

Question #5 *Topic 2*

You have a form that displays a custom field from an entity.
A customer wants to restrict users from filtering on the custom field.
You need to prevent users from filtering the field in Advanced Find.
What should you modify?

- A. Fields in the Edit Filter Criteria option of the Quick Find view
- B. a searchable field on the Field Properties form
- C. Fields in the Add Find Columns option of the Quick Find view

**Correct Answer:** *B*
Setting Searchable property to No, makes the field disappear from the available fields for the Filter configuration, but it won't hide the field when adding columns to the view. This property has no impact on behaviour of the Global and Quick Find Search.
Reference:
https://community.dynamics.com/365/b/dynamics365apps/posts/kb-understanding-dynamics-365-field-s-searchable-property

*Community vote distribution*
B (100%)
*Community vote distribution*

**SShrivastava**
Highly Voted 2 years, 10 months ago
B is the answer
upvoted 17 times

**user861243**
_Most Recent 2 months, 2 weeks ago
Selected Answer: B
Correct
upvoted 1 times

**MrEz**
_6 months, 1 week ago
B, but bad wording. for me: searching = add field as a condition filtering: add field to column and then filter for this field (on a saved ADF view). only with FLS possible (for me it would be nicer to remove non searchable fields from columns, it is more consistent and would not clutter fields in the add column).
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
Correct
upvoted 1 times

**[Removed]**
_1 year, 6 months ago
Selected Answer: B
B ist the correct one.
upvoted 2 times

**Daniel_Lee**
_1 year, 9 months ago
What is a form by the way that has appeared many times in PL-200?
upvoted 3 times

**SaschaB**
_1 year, 9 months ago
Visual representation of a record of any table in Dynamics 365 CE. A table can have multiple forms, different types of form have different capabilities and uses. Forms can be made available to specific groups of users.
upvoted 3 times

**AmineKolsi**
_1 year, 9 months ago
Selected Answer: B
Uncheck "Searchable field" checkbox
upvoted 1 times

**elad_oren**
_1 year, 11 months ago
Selected Answer: B
correct
upvoted 1 times

**louieanderson**
_1 year, 11 months ago
In Exam 07/22/2022
upvoted 2 times

**Ellena**
2 years, 1 month ago
on exam June 2022
upvoted 2 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 1 times

**jkaur**
2 years, 4 months ago
correct
upvoted 1 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 2 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022
upvoted 1 times

**prpr3**
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 1 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

**lawbster**
2 years, 8 months ago
on exam 01.11
upvoted 2 times

Question #6 *Topic 2*

HOTSPOT -
You are designing a canvas app that connects to Common Data Service.
You need to configure the app to meet the requirements and ensure that the canvas app is available offline.
What should you implement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Requirement | Function |
|---|---|
| Pass values from the current screen when moving to another screen. | Navigate<br>Back<br>MovePrevious |
| Display data to a user when the app is offline. | LoadData<br>LoadDataOffline<br>ShowDataOffline |

Correct Answer:

**Answer Area**

| Requirement | Function |
|---|---|
| Pass values from the current screen when moving to another screen. | Navigate<br>Back<br>MovePrevious |
| Display data to a user when the app is offline. | LoadData<br>LoadDataOffline<br>ShowDataOffline |

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps

**Ariven90**
Highly Voted 2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 7 times

**Joey444**
Most Recent 8 months, 2 weeks ago

1. Navigate 2. LoadData
upvoted 4 times

**Sweden2022**
_10 months ago
On the exam 14.09.23
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
Correct
upvoted 1 times

**vazcona**
_1 year, 8 months ago
En examen octubre 2022
upvoted 2 times

**Sujadocs**
_1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 2 times

**kojobaggins**
_1 year, 11 months ago
On exam, July 23, 2022
upvoted 1 times

**jkaur**
_2 years, 4 months ago
Correct
upvoted 3 times

**PrincipalJoe**
_2 years, 5 months ago
Correct
upvoted 2 times

**NikNak2704**
_2 years, 5 months ago
On exam Jan 27, 2022
upvoted 1 times

**Vijendrars**
_2 years, 5 months ago
Correct. On exam Jan 20,2022. marks 915
upvoted 3 times

**prpr3**
_2 years, 6 months ago
On exam Jan 10, 2022

upvoted 1 times

**ArezouDynamics**
_2 years, 8 months ago
Correct Answer!
upvoted 4 times

**neb99**
_2 years, 9 months ago
On exam 30/09/21
upvoted 1 times

## Question #7 *Topic 2*

You have a canvas app that allows users to view, select, and purchase products. The app uses a Gallery control to display products and checkboxes that allow users to select products.
When users select items from the product catalog, they move to a different screen to complete a purchase.
Users must be able to clear all product selections when they click the button.
You need to configure the button.
What should you do?

- A. Use the Reset(Control) formula and pass the gallery control as a parameter to the Reset formula.
- B. Use the Reload(Control) formula and pass the gallery control as a parameter to the Reload formula.
- C. Use the ForAll() function to iterate through each item of the Gallery and clear user selections.
- D. Set the OnCheck value to populate a collection and the OnUncheck value to remove the item from the collection. Clear collection when the user selects the button.

**Correct Answer:** *A*

*Community vote distribution*
D (73%)
A (27%)
*Community vote distribution*

**Kalki602**
_Highly Voted 3 years, 5 months ago
Answer is D, 100%. The very same example is part of App in a day training, Canvas app module, page 28, to be very specific. It clearly says: select the Checkbox control and click on the Action tab in the ribbon, click OnCheck and set value in the formula bar to: Collect (CompareList, ThisItem). Set the OnUncheck value to Remove(CompareList, ThisItem). This is required to make sure the unchecked items are removed from the collection"
upvoted 83 times

**HassanSarhan**
_3 years, 1 month ago
Right, thank you!
upvoted 1 times

**baughfell**
_3 years, 4 months ago

Agreed D 100% You cannot reset controls that are within a Gallery or Edit form control from outside those controls https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-reset
upvoted 9 times

**AndreaDP**
2 years, 3 months ago
I agree with the logic for unchecking each element. However (this is very recurring with these low quality questions) the question asks to place a "button" to reset the entire gallery not to uncheck individual elements. I'll stay with the response D.
upvoted 4 times

**AndreaDP**
2 years, 3 months ago
Sorry...with response A!
upvoted 2 times

**WingsAreKing**
1 year, 10 months ago
Have you actually tried doing this? Create a gallery, attach it to a datasource, insert checkboxes, check some of them. Use a button outside of the gallery to Reset(Gallery1). What happens? Nothing. Because that's not how you reset individual controls in a gallery. D is the only viable option because of the above. Try it yourself.
upvoted 4 times

**ZVV**
3 years, 3 months ago
But how we clear the Gallery control checkboxes after we clear Collection?
upvoted 6 times

**Maarten76**
2 years, 6 months ago
On the Checkboxes Default property, set a formula to check if the item is in the collection: ThisItem in CompareList (where CompareList is just the name of the collection) Now, when you do a Clear(CompareList) on the button (OnSelect), the checkboxes will be cleared.
upvoted 4 times

**HJLN**
11 months, 1 week ago
"Users must be able to clear all product selections when they click the button." not asking to clear the checkboxes
upvoted 1 times

**charles879987**
1 year, 2 months ago
Exactly. Answer D do not uncheck the checkboxes. Why so many upvotes?
upvoted 3 times

**K221133**
Highly Voted 3 years, 6 months ago
correct
upvoted 19 times

**HAZZTA**

Most Recent 2 weeks, 3 days ago

Answer A. The question is very specific - It asks you to add a button that rests that clears product selections when the button is clicked, not what what the entire process of adding and removing items should be. I think this is a clear case of answering the question, not providing a solution to the preamble.

upvoted 1 times

**Bili94**

4 days, 17 hours ago

I think you don't need to put comments under the questions because yours answers doesn't help, rather you are misleading people!!!!!

upvoted 1 times

**hismail**

6 months, 3 weeks ago

Selected Answer: A

In Power Apps, the Reset function is used to reset a control to its default value. In this case, you want to clear all product selections in the gallery control when the user clicks a button. By passing the gallery control as a parameter to the Reset function, you can achieve this. The Reset function will reset all controls within the gallery, including the checkboxes, effectively clearing all product selections. The other options are not appropriate for this scenario: B. The Reload function does not exist in Power Apps. C. The ForAll function could be used to iterate through each item in the gallery, but it would be more complex and less efficient than using the Reset function. D. While you could use the OnCheck and OnUncheck properties to manage a collection of selected items, this would not directly affect the selections in the gallery control itself. Clearing the collection would not uncheck the checkboxes in the gallery.

upvoted 3 times

**TwelveConsulting**

8 months, 4 weeks ago

I would go with C, as it allows to patch information directly to the Table / Collection with the proper functions put afterwards. A does not work at all when I test it. D does not clear all values, so it does not answer the question.

upvoted 1 times

**anakinskwlkr**

9 months, 2 weeks ago

Its clearly A. This question specifically states: " Users must be able to clear all product selections when they click the button. YOU NEED TO CONFIGURE TE BUTTON" D is a bunch of steps to configure all the actions, but its not what the question is asking.

upvoted 1 times

**wsjones**

11 months, 2 weeks ago

on test - 8/1/23

upvoted 2 times

**vunguyen97**

11 months, 2 weeks ago

"Users must be able to clear all product selections when they click the button." While D makes sense, A is actually the final answer to solve this one. The previous line about go to next page for purchases is also irrelevant to the real question. Be careful guys!
upvoted 2 times

**JalapenoJun**
_1 year ago
**Selected Answer: D**
I tried this - and D is the answer. Tried A nothing happened
upvoted 2 times

**charles879987**
_1 year, 2 months ago
**Selected Answer: A**
A is correct. D is not correct. Clearing collection do not uncheck the checkbox selections. It has to be done by reset.
upvoted 1 times

**RazielLycas**
_1 year, 8 months ago
**Selected Answer: D**
I vote D for president
upvoted 5 times

**allesglar**
_1 year, 9 months ago
**Selected Answer: D**
I will go with D
upvoted 1 times

**SGTEST**
_1 year, 9 months ago
**Selected Answer: A**
Reset can be used like this https://thepoweraddict.com/resetting-a-gallery-in-power-apps/
upvoted 2 times

**stanley_ipkis**
_1 year, 10 months ago
**Selected Answer: D**
D for sure!
upvoted 1 times

**GregFred**
_1 year, 10 months ago
D seems be ok, but there is a small gap - we clear collection but gallery are still not unchecked, so we need extra local variable and this variable should be in Reset control and on select button properties we should have a local var set to false, and then clear collection and ther local var se to true and finally we have a empty collection and uncelected gallery.
upvoted 1 times

**Riyad795**
_1 year, 10 months ago

On Exam Sept 9th, 2022
upvoted 2 times

**Miclarsen**

1 year, 10 months ago
While the answer may in fact be D, the correct answer on the test may also in fact be A. There is just no way of knowing for sure. Now I have no idea where this page gets the real exam questions from, but it stands to reason that if they can get them, then they also get the correct answers in the same process.
upvoted 1 times

Question #8 *Topic 2*

HOTSPOT -
You have a canvas app that contains the following text input fields: Id, FirstName, LastName. The app also has a button named Button1.
The OnSelect property for Button1 contains the following expression:
Collect(People, {Id:Id.Text, FirstName:FirstName.Text, LastName:LastName.Text})
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

| Statement | Yes | No |
| --- | --- | --- |
| The People collection is automatically created if it does not already exist. | ○ | ○ |
| When Button1 is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated. | ○ | ○ |
| If you update the record in the Collection function to include the value from a new field named Age, it will result in an error. | ○ | ○ |

**Correct Answer:**

## Answer Area

| Statement | Yes | No |
|---|---|---|
| The People collection is automatically created if it does not already exist. | | |
| When Button1 is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated. | | |
| If you update the record in the Collection function to include the value from a new field named Age, it will result in an error. | | |

Box 1: Yes -
If the data source doesn't already exist, a collection is created.

Box 2: No -
Note: The Collect function adds records to a data source. The items to be added can be:
- A single value: The value is placed in the Value field of a new record. All other properties are left blank.
- A record: Each named property is placed in the corresponding property of a new record. All other properties are left blank.
- A table: Each record of the table is added as a separate record of the data source as described above. The table isn't added as a nested table to a record. To do this, wrap the table in a record first.

Box 3: No -
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-clear-collect-clearcollect

**PL_600**
Highly Voted 1 year, 10 months ago
Correct
upvoted 14 times

**Jons123son**
Highly Voted 1 year, 3 months ago
Y N Y You cannot "update" a new field into an existing record within a collection. You will get a type error. You can collect a new record with the new field and then update the field in existing records.
upvoted 5 times

**HJLN**
11 months, 1 week ago
There will be no error the entire collection will be erased. I tried it on my tenant.
upvoted 2 times

**jkaur**
Most Recent 3 months ago

YNN correct
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
1. Yes 2. No 3. No
upvoted 1 times

**derekmalaga**
11 months ago
Given Answer is correct: A) YES - Collect() will create the collection if it does not exist B) NO - Collect() will create a duplicated item. To update the record you should use a different formula C) NO - Using first: Collect(colMyGallery,{id:1,Name: "John", Attendance: false) and later Collect(colMyGallery,{id:2,Name: "Lisa",Attendance:false, Age: 30}) will add a new column to the collection and won't trigger any error Id Name Attendance Age 1 John false 2 Lisa false 30
upvoted 4 times

**kty**
11 months, 4 weeks ago
should press the button, so N,N,Y
upvoted 2 times

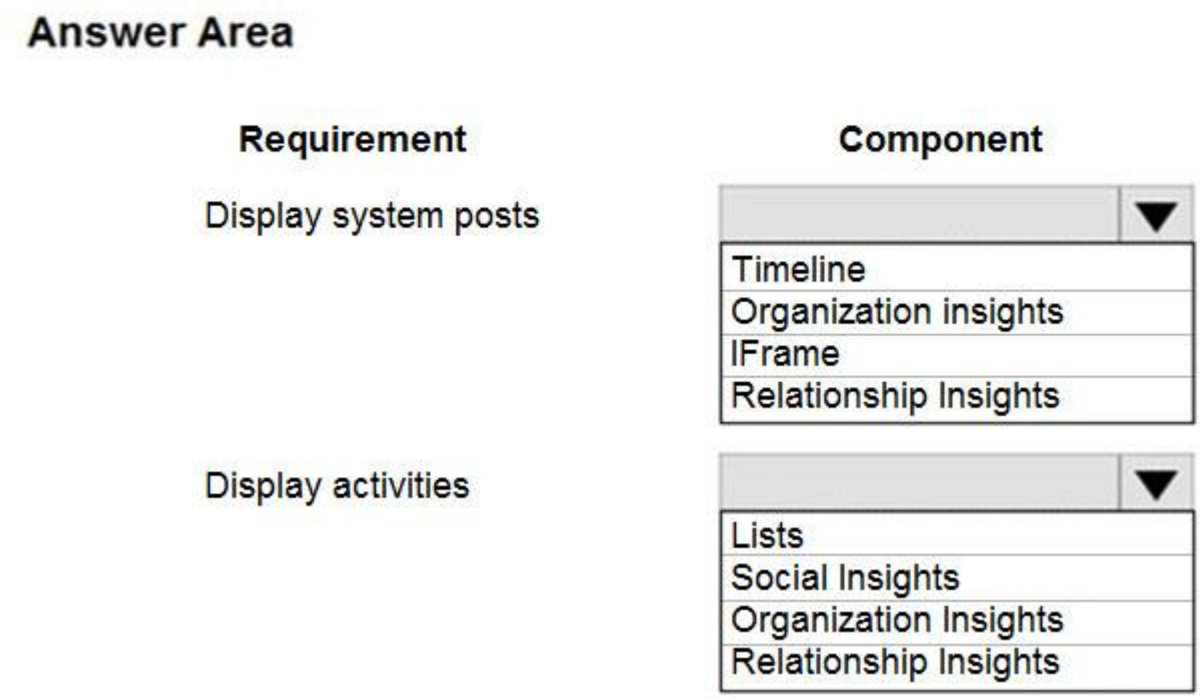
**HJLN**
11 months, 1 week ago
The button does not need to be pressed for the People collection to be created. The moment that you complete typing the proper function, the table for the collection will be created with a blank data. So Y,N,N
upvoted 1 times

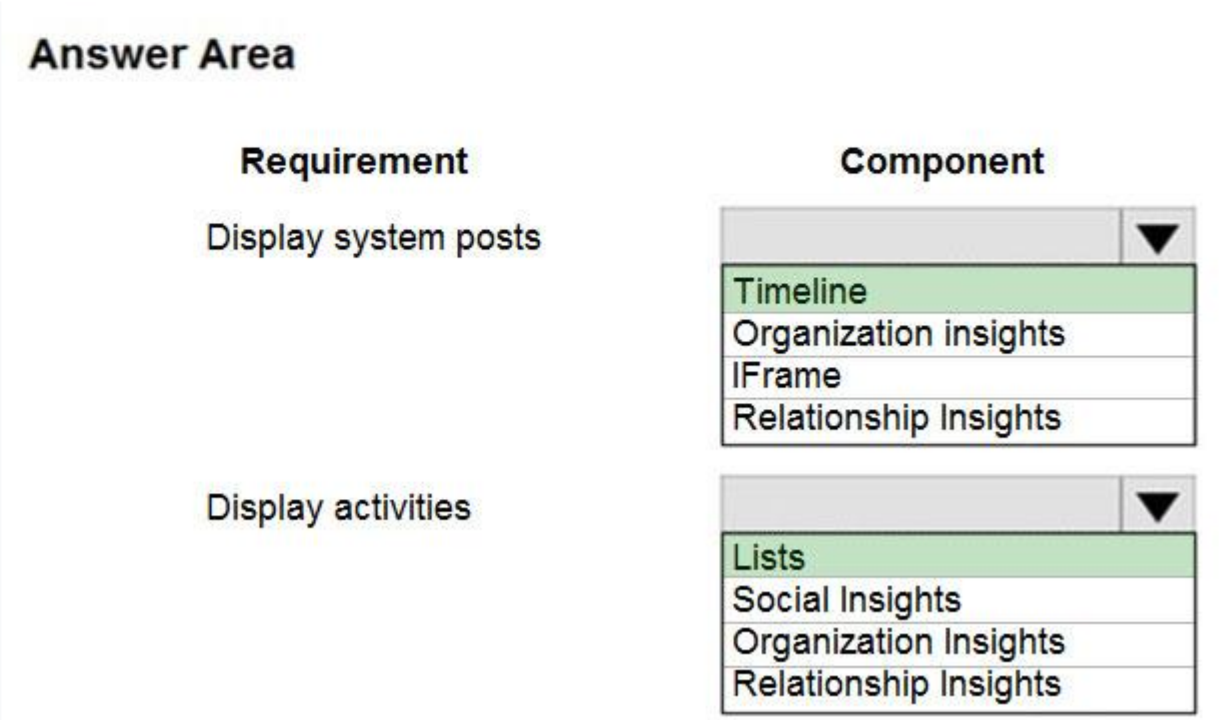
**Ikhalil**
1 year, 3 months ago
Correct
upvoted 1 times

## Question #9 *Topic 2*

HOTSPOT -
You are a Dynamics 365 Customer Service administrator.
A user must be able to view system posts and activities in a dashboard.
You need to create the dashboard for the user.
Which components should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:




**Correct Answer:**
Box 1: Timeline -
The timeline helps agents see all customer interaction history across channels, personnel, and the support lifecycle. The timeline is used across Dynamics 365 applications to capture activities like notes, appointments, emails, tasks, and more, to ensure that all interactions with the customer are tracked and visible over time. Agents use the timeline to quickly catch up on all of the latest activity details with the customer to provide the most personalized support experience.

Box 2: Lists -

Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/customer-service-hub-user-guide-timeline-admin

**RazielLycas**
Highly Voted 1 year, 8 months ago
for the god sake may examptopics admins remove the outdated or deprecated questions? in PL-200 are there still Dynamics questions?
upvoted 14 times

**charles879987**
1 year, 2 months ago
Not on Exam May 2023
upvoted 2 times

**Atti**
Highly Voted 2 years ago
Timeline & Lists = Correct
upvoted 9 times

**Ikhalil**
Most Recent 1 year, 3 months ago
Correct Timeline and Lists
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 5 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 4 times

**martynlesbirel**
2 years, 2 months ago
Box 2 says lists and gives a url for a Microsoft page. Go to that page and it's all about configuring the timeline. Search for the word lists and it's not mentioned. What is the explanation for lists ?
upvoted 4 times

**jkaur**
2 years, 4 months ago
correct
upvoted 3 times

**burntsecondary**
2 years, 7 months ago
This answer is correct, I needed to do some research on Timelines for dashboards. Even though timelines are limited on a dashboard they can display a users Activities and Posts. https://docs.microsoft.com/en-

us/dynamics365/customer-service/customer-service-hub-user-guide-timeline-admin#configure-dashboard-timelines Since the second option does not include Timeline as an option, a list/view of that users Activities would be easy to do on a dashboard.
upvoted 4 times

**Daniel12345**
2 years, 11 months ago
What is meant with Lists?
upvoted 2 times

**killuah0190**
2 years, 10 months ago
Lists are table views in the context of an dashboard.
upvoted 7 times

**MrEz**
6 months, 1 week ago
Interesting. So 'list' is not the entity list but common parlor for what CRM professionals refer in technical language to as 'view', 'advanced find view' or entity 'userquery'(sql for CDS), 'savedquery' (fetchxml). Quite picky for so many names addressing the very same object.
upvoted 1 times

**mehmetncan**
3 years ago
correct
upvoted 4 times

**HassanSarhan**
3 years, 1 month ago
Answer is correct from MB-200
upvoted 2 times

**cron0001**
3 years, 1 month ago
Correct
upvoted 2 times

## Question #10 *Topic 2*

Your organization does not permit the use of custom code for solutions.
You need to create a view that can be viewed by all users in an organization.
Where should you create the view?

- A. Entities component of a solution
- B. Microsoft Excel template
- C. Microsoft Visual Studio
- D. List view of the entity

**Correct Answer:** *D*
List is a data-driven configuration to render a list of records without the need for a developer to surface the grid in the portal. Lists use Dataverse views to display records on the portal.

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/portals/add-list

*Community vote distribution*

A (100%)

*Community vote distribution*

**PL_600**

Highly Voted 1 year, 10 months ago

**Selected Answer: A**

A or D -> Conflicted atm. Would go for A.

upvoted 9 times

**SaimiX**

1 year, 10 months ago

same tbh

upvoted 1 times

**busitecgmbh**

1 year, 10 months ago

Yes, it should be A!

upvoted 4 times

**Nyanne**

Highly Voted 1 year, 9 months ago

I would say A, because if you just create a list view on the entity, it will not automatically be available to everyone in the org. Creating the view in a solution will make it a system view, which is available to everyone in the org.

upvoted 9 times

**user861243**

Most Recent 2 months, 2 weeks ago

**Selected Answer: A**

Correct: A

upvoted 1 times

**Dr_marv**

3 months, 2 weeks ago

Chat GPT says the correct answer is D-- List View of the Entity.. Now I'm Confused

upvoted 1 times

**Rosarasa**

5 months, 3 weeks ago

If you put together all the questions until this point that are exactly the same as this one and check all the options, all the questions have either entities component or maker portal as options. The other options get excluded because they are not in all questions. And about list view of the entity, this one is presented in two questions as an option along side maker portal for one question and with entities component for another question, but you will never see the options maker portal and entities component as options for one question at the same time. So I think the correct options are the two of them, maker portal and entities component.

upvoted 2 times

**MrEz**

6 months, 1 week ago

'D. List view of the entity' - i dont' know what this is. I in professional language i know system views and personal views. maybe it is common language for personal view when in non-crm professional talk. ..

upvoted 1 times

**JalapenoJun**

1 year ago

Why are there a lot of iterations of this question but different answers all the time? Which one is the correct one?

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

Correct answer is A Entities component of a solution

upvoted 2 times

**Shaowei**

1 year, 4 months ago

Same question has four answers: 1. Advanced Find 2.Entities component of a solution 3.Maker portal 4. List view of the entity please let me know, which one is the correct one?

upvoted 3 times

**Skada**

1 year, 3 months ago

Entities component of a solution

upvoted 5 times

**jk907**

1 year, 4 months ago

D. In a no-code solution, a view can be created in the list view of the entity itself. The list view is a built-in feature of Microsoft Dataverse that allows users to create custom views of data based on their preferences. List views can be customized by adding and removing columns, sorting and filtering data, and saving the view for future use. Option A, creating a view in the Entities component of a solution, would require creating a solution, which may not be necessary for a simple view.

upvoted 5 times

**MrEz**

6 months, 1 week ago

A. --> by all users in an organization. a view created in the list view of the entity? --> personal view? would mean, that you would share the view(s) for each new hire... No-Code: it would be interesting to know if customisation like adding a custom button or changing system views or adding new system views is considered as 'code'? from my perspective coding would be when you need a programmer like java script, or plugins. if you just change the xml of the system this would not mean coding to me.

upvoted 1 times

**Edbiz**

1 year, 6 months ago

D is correct. it doesn't say you are an admin. you can add a personal view and then share it with the default team of the organization business unit

upvoted 4 times

**Examtopic199425**

1 year, 7 months ago

There are 2 questions exactly the same with different options, but D.List view of the entity is the option that appears in both of them. We cand draw the conclusion from here, that D is the right answer.

upvoted 1 times

**L3tty**

1 year, 7 months ago

I think you mean A. Entities component of a solution

upvoted 2 times

**llc**

1 year, 8 months ago

**Selected Answer: A**

I would say A

upvoted 1 times

**tangchaolizi**

1 year, 8 months ago

It is the same as Q2 in topic 1

upvoted 2 times

**MaitreMelanie**

1 year, 9 months ago

It should be A just because when you open the web page, you won't find any keywords "list view" but tones of "component"

upvoted 1 times

## Question #11 *Topic 2*

A company is implementing Power Apps and Power Automate.

Several components are created within Power Apps, Microsoft Dataverse, and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.

You need to create the solution package for promotion.

Where should you create the package?

- A. Azure DevOps
- B. Power Apps designer
- C. Microsoft Power Platform admin center
- D. Azure portal
- E. Office 365 admin center

**Correct Answer:** *C*

To create a solution:

0. Start Microsoft Power Platform admin center

1. Sign in to Power Apps and select Solutions from the left navigation.

2. Select New solution and then complete the required columns for the solution.

3. Select Save.

Then add components to the solution.

Note: The Power Platform admin center provides a unified portal for administrators to manage environments and settings for Power Apps, Power Automate, and customer engagement apps (Dynamics 365 Sales, Dynamics 365 Customer Service, Dynamics 365 Field Service, Dynamics 365 Marketing, and Dynamics 365 Project Service Automation).
Incorrect:
Not B: Power Apps Studio is the app designer used for building canvas apps.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-solution

*Community vote distribution*

B (66%)
A (31%)
3%

*Community vote distribution*

**busitecgmbh**
Highly Voted 1 year, 10 months ago
Am I wrong or is this just a bad question? Yeah, Power Apps DESIGNER may be wrong, but you also can't create a solution in the Power Platform Admin Center. Should be "Power App"- or "Power Platform"-Surface or something like that.
upvoted 17 times

**soukami**
1 year, 10 months ago
you can go from admin center to power app.. it doesn't make sense, but it is the 'best' choice here lol
upvoted 3 times

**Alanator500**
8 months, 2 weeks ago
Is Power Apps Designer/Studio the place you go for the construction of the application? Meaning where you add the components and Power FX formulas? Power App Maker Portal would give you the environment option to switch between environments, and I could access the solutions and create a new one. Given that the answer B is Powerapps Designer, that makes me think it's the application studio where your creating the app. This would not be where I access Envrionment/Solutions and would use the admin center to get to the environment so I can create a solution. right?
upvoted 1 times

**DHE**
Highly Voted 1 year, 7 months ago
Admin Center does not have the Solutions option in the menu. In the Solution is mentioned the Power App Studio as the same thing as Power Apps Designer...
upvoted 7 times

**HAZZTA**
Most Recent 2 weeks, 3 days ago
Rubbish question. You package a solution in the Maker portal unless you are doing it via a pipeline in devops, so technically A is correct, but DevOps and pipelines are not covered in PL-200.
upvoted 1 times

**b304b2c**

2 months, 1 week ago
Horribly written question. This is asking where to login to move solution packages from development environment to a UAT environment. Power Platform admin center is where you manage environments. You would still need to log into Power Apps and Power Automate to import the solutions.
upvoted 1 times

**jkaur**
3 months ago
seems B
upvoted 1 times

**MrEz**
6 months, 1 week ago
maybe "Power App"- or "Power Platform", Power App Studio, maker platform, Power Apps Maker portal (also known as the Power Apps designer), many trivial names for the same thing?
upvoted 1 times

**MohorD**
7 months, 1 week ago
Selected Answer: B
option B
upvoted 2 times

**Joey444**
8 months, 2 weeks ago
Selected Answer: B
I think it is just poorly named. You create solutions in the maker portal, hence B in my opinion.
upvoted 3 times

**Abdullah1993**
11 months, 3 weeks ago
How can it be Azure DevOps? It says nothing about deploying a solution using ALM.
upvoted 3 times

**rockyoz**
2 months, 3 weeks ago
This is solution creation, has to be Maker. Where you build a new solution then add content.
upvoted 1 times

**klnv000**
1 year ago
Selected Answer: B
Closest answer is B: Power Apps "Designer" to create a new solution.
upvoted 5 times

**denissa153**
1 year, 2 months ago
Selected Answer: B
From GPT4: B. Power Apps designer To create and manage solutions, you should use the Power Apps Maker portal (also known as the Power Apps designer). From there, you can create a solution, add components, and export the solution package for promotion to the user acceptance test environment.
upvoted 4 times

**Skada**
1 year, 3 months ago
Selected Answer: A
Azure DevOps
upvoted 1 times

**anakinskwlkr**
9 months, 2 weeks ago
I dont think this is scope for this test
upvoted 1 times

**lkhalil**
1 year, 3 months ago
Correct answer c
upvoted 1 times

**fuddyduddy**
1 year, 5 months ago
Selected Answer: A
Alas, it is A. Source: https://learn.microsoft.com/en-us/power-platform/alm/devops-build-tool-tasks#power-platform-export-solution. Talk about a random question!
upvoted 4 times

**sunnysaru92**
1 year, 5 months ago
Selected Answer: A
Azure DevOps pipelines to implement solution packages.
upvoted 4 times

**anakinskwlkr**
9 months, 2 weeks ago
I dont think this is scope for this test
upvoted 1 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 1 times

**242flow**
1 year, 6 months ago
Answer is B
upvoted 2 times

Question #12 *Topic 2*
A company is creating a Power Apps solution for a production facility.
The current solution is in English. The customized components must be translated into several languages.
You need to extract the text for translation.
In which location can you achieve this goal?

- A. The tables in the web application.

- B. The selected environment in the Microsoft Power Platform admin center.
- C. The solution in the web application.
- D. The individual solution components in the web application.

**Correct Answer:** *C*
Export the localizable text.
The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.
1. From Power Apps, select Solutions.
2. In the All Solutions list, select the unmanaged solution that contains the localizable text you want.
3. On the command bar, select Translations > Export Translations.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/translate-localizable-text

*Community vote distribution*
C (100%)
*Community vote distribution*

**[Removed]**
Highly Voted 1 year, 8 months ago
apes together, strong
upvoted 21 times

**HJLN**
1 year, 4 months ago
Holy f we're everywhere. Had to sign in to comment on this!
upvoted 1 times

**Clubsodas**
Highly Voted 1 year, 10 months ago
This is correct.
upvoted 8 times

**user861243**
Most Recent 2 months, 2 weeks ago
**Selected Answer: C**
Correct
upvoted 1 times

**jkaur**
3 months ago
c correct
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
**Selected Answer: C**
Compontens are within a solution, hence C.
upvoted 1 times

**Brooklyn_**
8 months, 4 weeks ago

The customized components must be translated into several languages, says the question, sooooo it's D for me :The individual solution components in the web application.
upvoted 2 times

**anakinskwlkr**
9 months, 2 weeks ago
these answers are REALLY confusing.. if this is how microsoft is writing them up, they definitely need a better content editor
upvoted 1 times

**lkhalil**
1 year, 3 months ago
C is correct
upvoted 2 times

**Riyad795**
1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 1 times

## Question #13 *Topic 2*

You have a canvas app that allows users to view, select, and purchase products. The app uses a Gallery control to display products and checkboxes that allow users to select products.
When users select items from the product catalog, they move to a different screen to complete a purchase.
Users must be able to clear all product selections when they click the button.
You need to configure the button.
What should you do?

- A. Use the Reload(Control) formula and pass the gallery control as parameter to the Reload formula.
- B. Use the Reset(control) formula and pass the checkbox to the formula to clear user selections.
- C. Set the OnCheck value to populate a collection and the OnUncheck value to remove the item from the collection. Clear the collection when the user selects the button.
- D. Use the Revert(Products) formula and pass the checkbox to the formula to clear user selections.
- E. Use the Reset(Control) formula and pass the gallery control as a parameter to the Reset formula.

**Correct Answer:** *B*
The Reset function resets a control to its Default property value. Any user changes are discarded.
You cannot reset controls that are within a Gallery or Edit form control from outside those controls. You can reset controls from formulas on controls within the same gallery or form.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-reset

*Community vote distribution*
C (77%)
B (23%)
*Community vote distribution*

**HelenJose**
Highly Voted 3 years, 1 month ago
Should be C
upvoted 29 times

**Stinow**

_2 years, 8 months ago

I would agree, however on boththis question and the earlier (same) question, it is -not- clear if the checkboxes are inside the Gallery control (think of a comma before 'and' in the question).

upvoted 2 times

**HassanSarhan**

_3 years, 1 month ago

No, this Answer is correct(B), C is right just only if B not here. Please go to Topic 2 Q1 and compare the two questions.

upvoted 13 times

**Connor55**

_2 years, 9 months ago

Confirmed C. Resetting the gallery OR the checkbox control does not change anything. The reset() function doesn't actually work with checkbox controls anyways.

upvoted 5 times

**vishjust**

_Highly Voted 3 years, 1 month ago

There are multiple checkbox control respect to gallery records. if "B" is correct then we need to give command from formulabar to all check boxes, isn't it? I think C still makes sense here

upvoted 12 times

**Nyanne**

_1 year, 10 months ago

True, but I think when creating a gallery, you technically only need to add 1 checkbox. The control needs to be added only once, to the gallery "template". The controls in the template is replicated for each item / record in the gallery. I have not tested this, but I believe if you reset the 1 checkbox control, it will reset each iteration of the checkbox in the gallery.

upvoted 2 times

**Nyanne**

_1 year, 10 months ago

https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/controls/control-gallery

upvoted 1 times

**Nyanne**

_1 year, 10 months ago

I have now tested it in canvas app. Adding 1 checkbox control will add 1 checkbox for each record iteration. Howere, the reset function cannot be used on controls inside a gallery from outside the gallery. https://docs.microsoft.com/en-us/power-platform/power-fx/reference/function-reset Have also tested using reset function on the gallery. However it does not affect the checkboxes in the gallery. I believe C is the only viable answer.

upvoted 6 times

**HAZZTA**

_Most Recent 2 weeks, 3 days ago

"You need to configure the button." It must be B since you CAN reset a gallery. I's not asking you to solutionism the gallery selections. It's asking you to "You need to configure the button." SO it's B.
upvoted 1 times

**Nollz**
1 month, 2 weeks ago
E. Use the Reset(Control) formula and pass the gallery control as a parameter to the Reset formula. Reset(GalleryControl).Replace GalleryControl with the actual name of your gallery control. When the button is clicked, this formula will reset the gallery, clearing all selections. If you have checkboxes within the gallery, ensure that their default property is set to false, so they are unchecked when the gallery is reset.
upvoted 1 times

**Red_lotus85**
3 months, 3 weeks ago
Attention! you can reset a gallery just enter Reset(Gallery) and add {} to the Default property
upvoted 1 times

**RominaT**
4 months, 1 week ago
**Selected Answer: C**
Same as question 7 Topic 2.
upvoted 1 times

**charles879987**
1 year, 2 months ago
**Selected Answer: B**
C is not the right answer. Clearing collection does not reset the checkbox to its default state even though it does reset the collection.
upvoted 1 times

**opai677147**
1 year, 3 months ago
**Selected Answer: C**
Answer is C Reason : You cannot reset controls that are within a Gallery or Edit form control from outside those controls. Ref: https://learn.microsoft.com/en-us/power-platform/power-fx/reference/function-reset
upvoted 2 times

**alexhol**
1 year, 5 months ago
C is correct
upvoted 1 times

**yesah**
1 year, 8 months ago
**Selected Answer: B**
It can't be C. Clearing the collection would not uncheck the boxes. You would have an empty collection with checked boxes. This question is pretty bad, but I think B is the best you can do here.
upvoted 2 times

**yesah**
1 year, 8 months ago
Nvm I think C is the only thing that makes sense

upvoted 2 times

**llc**
_1 year, 8 months ago
Selected Answer: C
C is correct
upvoted 1 times

**ELCA_Training_Center**
_1 year, 8 months ago
Selected Answer: C
should be C
upvoted 1 times

**csocsinho**
_1 year, 8 months ago
Selected Answer: B
The Reset function resets a control to its Default property value. Any user changes are discarded. You cannot reset controls that are within a Gallery or Edit form control from outside those controls. You can reset controls from formulas on controls within the same gallery or form. You can also reset all the controls within a form with the ResetForm function. https://learn.microsoft.com/en-us/power-platform/power-fx/reference/function-reset Seems B is the correct answer.
upvoted 1 times

**Sujadocs**
_1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**essdeecee**
_1 year, 11 months ago
Selected Answer: C
"You cannot reset controls that are within a Gallery or Edit form control from outside those controls." a button inside the gallery will reset the specific records checkbox. Reset(Gallery) has no effect. Revert is for data. Cant see how it can't be C https://docs.microsoft.com/en-us/power-platform/power-fx/reference/function-reset#:~:text=You%20cannot%20reset%20controls%20that%20are%20within%20a%20Gallery%20or%20Edit%20form%20control%20from%20outside%20those%20controls.%20You%20can%20reset%20controls%20from%20formulas%20on%20controls%20within%20the%20same%20gallery%20or%20form.%20You%20can%20also%20reset%20all%20the%20controls%20within%20a%20form%20with%20the%20ResetForm%20function.
upvoted 2 times

**Nyanne**
_1 year, 10 months ago
I have tested using Reset on a gallery control. The function does reset the checkboxes inside the gallery. When calling Reset on the checkbox control directly, an error appears, as reset cannot be called for items inside a gallery, from outside a gallery.
upvoted 1 times

**BrettusMaximus**
_1 year, 12 months ago

Answer is E: Reset (gallery) sets the entire control including ALL its checkbox's to their original state and reshow the original gallery content. https://docs.microsoft.com/en-us/power-platform/power-fx/reference/function-reset All actions must be in the button's formulae thus D would not work. D requires a second collection which is not visible and not part of the gallery. Setting onClick for the checkbox 's inside the button will do nothing until the checkbox's are clicked after the button is clicked. This is the same for the previous question Topic 2 Q1
upvoted 3 times

**BrettusMaximus**
1 year, 12 months ago
On reflection - I tried this and it did not work as planned. Documentation said you cannot use Reset inside a gallery. Answer C is therefor the best answer.
upvoted 6 times

**lblblb**
2 years ago
imo, The answer should be B, because there is no need to empty the Col on btn select, (it's prob being Patched away in the next window), so the only need is to reset the checkboxes, which can be done with Reset(checkbox control name)
upvoted 1 times

**WingsAreKing**
1 year, 10 months ago
Reset(checkbox control name) can only be called from within the gallery and it will only reset the checkbox for the individual record you are clicking the button for.
upvoted 1 times

## Question #14 *Topic 2*

A customer tracks events by using a custom entity.
The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.
You need to ensure that all events display by venue in the calendar.
To which component should you add a control?

- A. Form
- B. Subgrid
- C. Chart
- D. View

**Correct Answer:** *D*
If you use unified interface, you can display any record in a calendar view via the calendar control.
1. Go to Settings->Customization->Customize the System
2. Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
3. Click the View tab
4. Click ג€Add Controlג€ and select the calendar control.
5. Click the dot for every interface from which you want the calendar control to be available.
Reference:
https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/

*Community vote distribution*

D (100%)

*Community vote distribution*

**Chrissi**

Highly Voted 2 years, 7 months ago

**Selected Answer: D**

Correct

upvoted 9 times

**BikramjitSingh**

Most Recent 2 weeks, 2 days ago

**Selected Answer: D**

in exam 26th june

upvoted 1 times

**user861243**

2 months, 2 weeks ago

**Selected Answer: D**

Correct

upvoted 1 times

**wsjones**

11 months, 2 weeks ago

on the exam - 8/1/2023

upvoted 4 times

**Radoslavov**

1 year, 3 months ago

**Selected Answer: D**

Also mark D

upvoted 1 times

**Sujadocs**

1 year, 10 months ago

This question was NOT part of the exam in Aug 2022

upvoted 1 times

**Yhassim**

2 years ago

correct

upvoted 1 times

**[Removed]**

2 years, 2 months ago

On exam 20 April 2022.

upvoted 1 times

**iaur**

2 years, 3 months ago

**Selected Answer: D**

Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer

upvoted 4 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 1 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022. D.
upvoted 1 times

**Mike2000**
2 years, 7 months ago
Selected View (D). on exam 10-Dec-2021. Pass with 870 marks.
upvoted 4 times

**aXon**
2 years, 7 months ago
in exam 11/23/21
upvoted 1 times

**ywadmin**
2 years, 9 months ago
I am confused. Technically we add the calendar control in the 'Controls' tab of entity configuration and we can see the calendar by click on 'Show As' option on the view. So when did I add the control on the view?
upvoted 4 times

**Nyanne**
1 year, 10 months ago
From the legacy editor, when editing a view, there is a setting 'custom controls'.
upvoted 1 times

**ShreyaU**
2 years, 11 months ago
In exam on 21 July 2021
upvoted 3 times

**The12Anonym**
3 years ago
Correct
upvoted 2 times

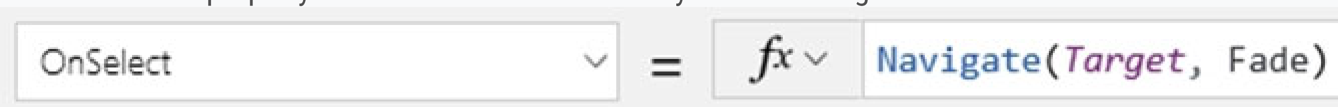
**Nilofer_B**
3 years ago
Correct
upvoted 3 times

Question #15 *Topic 2*

You are creating a canvas app.
A user will click a button on each screen of a Power Apps app to proceed to the next screen.
You need to implement the action which selects the next screen that the user sees.
Which event should you handle?

- A. ScreenTransition
- B. OnSelect
- C. OnLoad
- D. OnCheck

**Correct Answer:** *B*
Add navigation -
1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.
2. With the arrow still selected, select the Action tab, and then select Navigate.
3. The OnSelect property for the arrow is automatically set to a Navigate function.




4. When a user selects the arrow, the Target screen fades in.
5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:
6. Navigate(Source, ScreenTransition.Fade)
7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen.

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables

*Community vote distribution*

B (100%)

*Community vote distribution*

**HX**
Highly Voted 3 years, 1 month ago
The answer is correct!
upvoted 20 times

**Atti**
2 years ago
OnSelect = Correct
upvoted 1 times

**talhagee_1**
Highly Voted 2 years, 7 months ago
I wish all questions were as easy as this one.
upvoted 7 times

**Radoslavov**
Most Recent 1 year, 3 months ago
**Selected Answer: B**
Also check (B) onSelect
upvoted 1 times

**llc**
1 year, 8 months ago
**Selected Answer: B**
Correct
upvoted 1 times

**Sujadocs**

1 year, 10 months ago

This question was not part of the exam in Aug 2022

upvoted 1 times

**Rouki85**

2 years, 2 months ago

**Selected Answer: B**

correct

upvoted 1 times

**iaur**

2 years, 3 months ago

**Selected Answer: B**

Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer

upvoted 3 times

**jkaur**

2 years, 4 months ago

Correct

upvoted 1 times

**Vijendrars**

2 years, 5 months ago

Correct. On exam Jan 20,2022. marks 915

upvoted 2 times

**SShrivastava**

2 years, 11 months ago

perfect answer

upvoted 2 times

**HassanSarhan**

3 years, 1 month ago

in exam 10 June 2021

upvoted 4 times

## Question #16 *Topic 2*

HOTSPOT -

A company has a canvas app that includes the following screens: Screen1 and Screen2.

The OnVisible property for Screen1 contains the following expression.

Set(AgeGroups, ["1-25", "26-54", "55+"])

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Statements | Yes | No |
|---|---|---|
| AgeGroups can be accessed from Screen1 and Screen2. | ○ | ○ |
| AgeGroups is a collection. | ○ | ○ |
| You can use the Update function to change values in AgeGroups. | ○ | ○ |

**Correct Answer:**

**Answer Area**

| Statements | Yes | No |
|---|---|---|
| AgeGroups can be accessed from Screen1 and Screen2. | ○ | ○ |
| AgeGroups is a collection. | ○ | ○ |
| You can use the Update function to change values in AgeGroups. | ○ | ○ |

**albaron00**

Highly Voted 3 years, 6 months ago

Yes, no, no, because for update a global variable you use set instead of update

upvoted 138 times

**AnNguyenV**

3 years, 6 months ago

agree, it's a table and Update function cannot update a table

upvoted 1 times

**skh18**

3 years, 6 months ago

Update can modify tables -- in fact, it can only modify individual records (rows) on a table. See here: https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-update-updateif
upvoted 1 times

**Luthercrop**
3 years, 6 months ago
Please explain how one is 'Yes'
upvoted 1 times

**skh18**
3 years, 6 months ago
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-set
upvoted 4 times

**Pablissimo**
3 years, 4 months ago
You create GLOBAL variables using Set function, you create CONTEXT variables using UpdateContext function or with Navigate, depending on the situation. The created structure is a Table, which you could also create using the Table function. In order to create a collection, you must call Collect or ClearCollect. I didn't believe this either, so I copied the provided code and used the variable in a DropDown on the screen 2. The editor properly recognizes the variable as a Table.
upvoted 10 times

**BondBala3**
2 years, 11 months ago
You can create a collection by using '['. For Ex: [1,2,3] is a collection.
upvoted 1 times

**WingsAreKing**
1 year, 10 months ago
@BondBala3 What you have defined here is not a collection, it's a Table. https://docs.microsoft.com/en-us/power-platform/power-fx/tables#table You can Collect a table into a Collection but that doesn't make [1,2,3] a collection.
upvoted 1 times

**jhonty101**
3 years, 3 months ago
UpdateContect
upvoted 1 times

**jhonty101**
3 years, 3 months ago
UpdateContext
upvoted 1 times

**Simone95**
Highly Voted 3 years, 5 months ago
Yes, No, No: 1) Set creates a global variable (so accesible everywhere in the App) 2) Set can't create a collection 3) Update works only with collection (so No due to point 2)
upvoted 72 times

**mister_exam**

3 years ago

This is correct. Tested this myself. Update only works with a collection. A global variable can be accessed from multiple screens.

upvoted 6 times

**anakinskwlkr**

Most Recent 9 months, 2 weeks ago

Yes No No

upvoted 1 times

**uberlord**

12 months ago

first one is yes ASSUMING the first screen you load in isn't screen2, as if it is the global variable won't have been set yet, so its 50/50 that the screens are laid out as we'd expect from the question, but there is a chance one could actually be no

upvoted 3 times

**Aysan**

4 months ago

I was thinking the same :(

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

Yes NO NO

upvoted 1 times

**Aibloy**

1 year, 4 months ago

Set creates a global variable not a collection. Global variables are accesible from everywhere. Update works with collections, not with variables

upvoted 1 times

**arshad**

1 year, 7 months ago

Yes - it's a global variable can be access from any screen in app, No - it's not a collection, since set is used only with global variable, No - No with global variable only Set function is used. Ref: https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/working-with-variables

upvoted 1 times

**llc**

1 year, 8 months ago

Yes, No, No. Yes => Set defines global variables. No => It's a table not a collection No => I tried myself in PowerApps, Update does not work on tables, only in datasources or collections.

upvoted 1 times

**AmineKolsi**

1 year, 9 months ago

Yes: RunningTotal is a global variable No: RunningTotal is a table No: Update is appliable on DataSources not table. Set function should be used instead

upvoted 3 times

**PL_600**
1 year, 10 months ago
Yes No No
upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 2 times

**Gerf974**
1 year, 11 months ago
Yes, no, no A Set can be defined in a screen 1, and updated via set() in screen 2. It is a not collection, that's why update can't work on global variables
upvoted 3 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 2 times

**Vivek_murali**
2 years ago
Yes, No , No. Yes - Set is a global variable expression. AgeGroups is not a collection, it just maintains the value against the variable, collections should have reference data. Finally Update context updates the variable. there is no expression with only Update.
upvoted 1 times

**Ginny511**
2 years ago
Set is used to set a global variable. So answer is Yes, No No
upvoted 2 times

**Usmankhan1234**
2 years, 1 month ago
Yes no no, Appeared in the exam on 28/04/2022.
upvoted 2 times

**Ellena**
2 years, 1 month ago
This was on exam June 2022
upvoted 1 times

## Question #17 *Topic 2*

You are a Dynamics 365 Customer Service developer.
A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team.
What should you do?

- A. Share the chart with the team.
- B. Assign the chart to each person on the team.
- C. Export the user chart to Power BI. Import the chart as a Power BI visualization.
- D. Export the user chart for import as a user chart.

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**ArezouDynamics**

Highly Voted 2 years, 8 months ago

A and D both are correct

upvoted 9 times

**Nyanne**

1 year, 9 months ago

D is incorrect, since you are importing it back as a user chart again.. This would be of no benefit as it would still only be available to the user. By sharing it to the team, is the only way it becomes available to the team.

upvoted 1 times

**Nyanne**

1 year, 9 months ago

Edit to my comment above: You can send the exported solution file to team members who will then re-import as their own user chart. Option A is preferred, because any changes made to the chart are immediately available to everyone wth access to the shared chart.

upvoted 2 times

**charles879987**

1 year, 2 months ago

A and D. This is a repeat of an earlier question which has an article that shows that A and D are both correct.

upvoted 1 times

**alan000**

Highly Voted 2 years, 8 months ago

it is AD

upvoted 5 times

**Ikhalil**

Most Recent 1 year, 3 months ago

Correct A

upvoted 1 times

**OldHand1**

1 year, 9 months ago

If the Sales person created the chart, can I as a system admin even see it to share it?

upvoted 1 times

**Sujadocs**

1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 2 times

**kojobaggins**
1 year, 11 months ago
On exam July, 23, 2022
upvoted 1 times

**Rouki85**
2 years, 2 months ago
Selected Answer: A
correct
upvoted 4 times

**Cheehp**
2 years, 2 months ago
Just passed with 791. Selected A. Share the chart with the team.
upvoted 2 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 3 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 2 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022
upvoted 1 times

**PrincipalJoe**
2 years, 5 months ago
Selected Answer: A
it states share with the team - so we have A
upvoted 2 times

**Vijendrars**
2 years, 5 months ago
Correct. On exam Jan 20,2022. marks 915
upvoted 4 times

**prpr3**

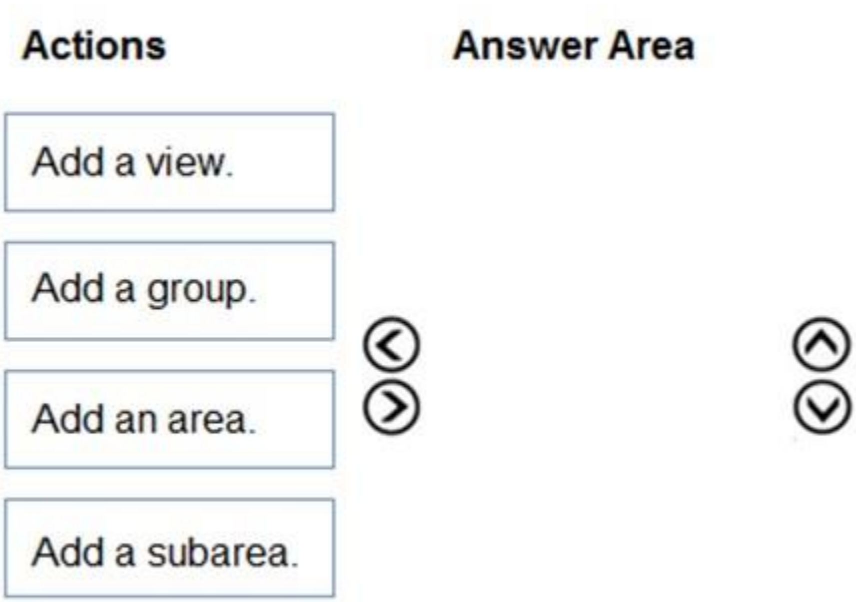
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 1 times

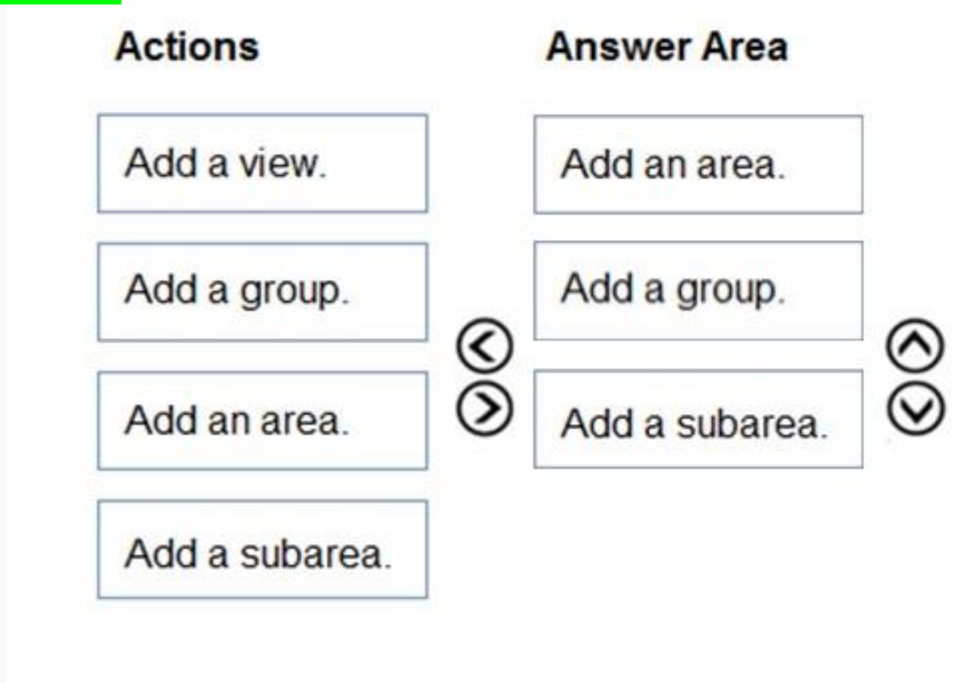
**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

**SarAbd**
2 years, 9 months ago
in exam 16/09/2021
upvoted 1 times

Question #18 *Topic 2*

DRAG DROP -
You create an app.
You need to create the site map for the app.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.
Select and Place:






**Correct Answer:**

**xoshi23**
Highly Voted 2 years, 10 months ago
Correct !
upvoted 14 times

**DennisWypior**
Highly Voted 2 years, 10 months ago
Correct! Area -> Group -> Subarea
upvoted 11 times

**jkaur**
Most Recent 3 months ago
Correct
upvoted 1 times

**Kindum**
10 months, 1 week ago
Correct Area -> Group -> Subarea
upvoted 1 times

**wsjones**
11 months, 2 weeks ago
on exam - 8/1/23
upvoted 1 times

**TorontoAcademy**
1 year, 3 months ago
On exam April 11, 2023
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
Correct Area Group Subarea
upvoted 1 times

**RICHARDALEX007**
1 year, 4 months ago
on exam March 2023
upvoted 2 times

**sree_20**
1 year, 9 months ago
Correct
upvoted 1 times

**Riyad795**
1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 2 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 1 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**Vijendrars**
2 years, 5 months ago
Correct. On exam Jan 20,2022. marks 915
upvoted 1 times

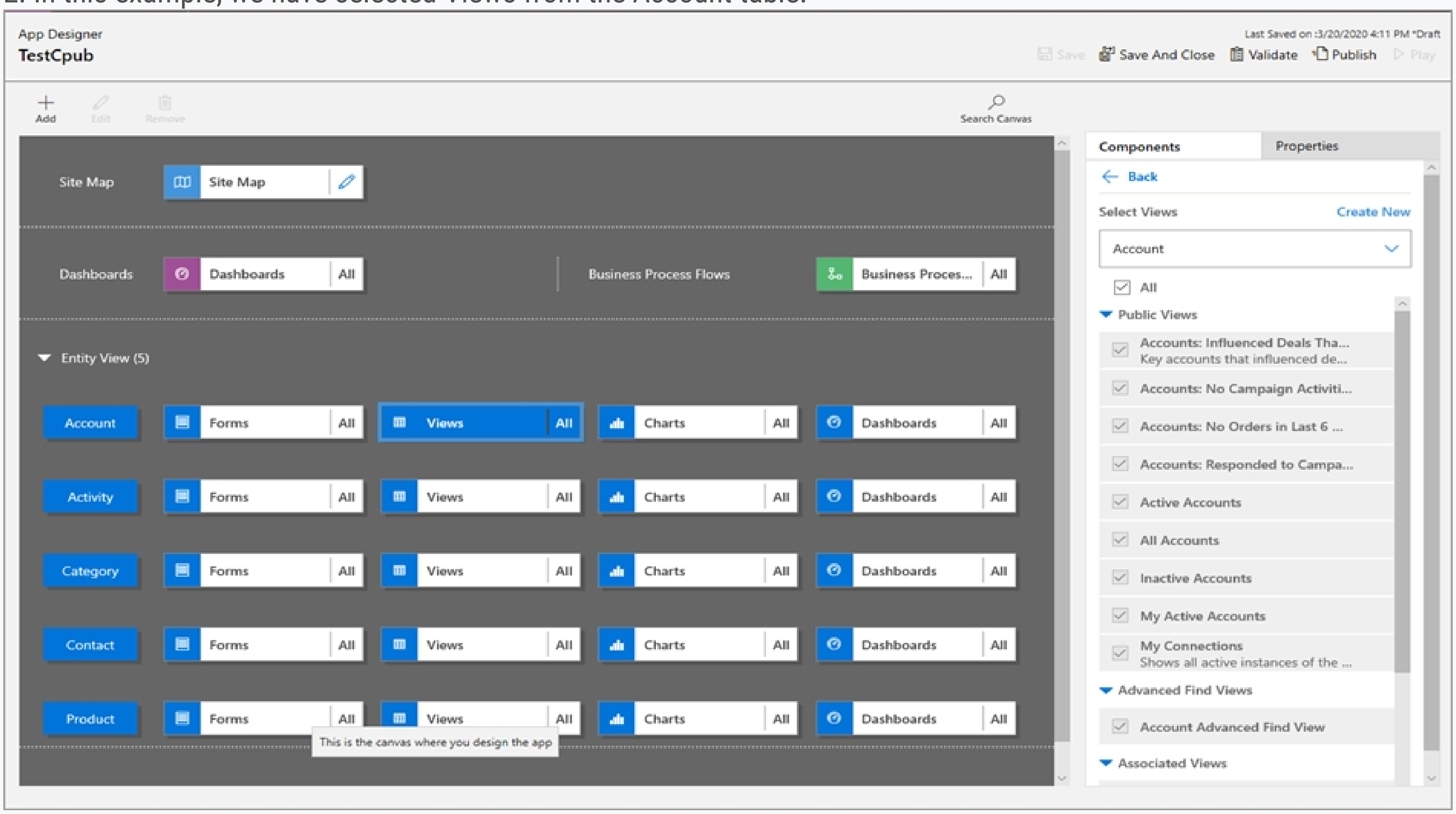
**prpr3**
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 1 times

Question #19 *Topic 2*

Your organization does not permit the use of custom code for solutions.
You need to create a view that can be viewed by all users in an organization.
Where should you create the view?

- A. Advanced Find
- B. Entities component of a solution
- C. Microsoft Virtual Studio
- D. Templates area

**Correct Answer:** *A*
Open and add a view in the app designer
The following steps explain how to open and add a view in the app designer.
In Power Apps select Apps from the left navigation pane, select ... next to the app you want, and then select Edit.
1. In the app designer Table View section, select Views.
2. In this example, we have selected Views from the Account table.




3. To add a view, select it by using view types such as Public, Advanced Find, Associated, and Lookup. The view is automatically added to the Views list.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

*Community vote distribution*
B (100%)

*Community vote distribution*

**IuliaMihaela**

Highly Voted 2 years, 9 months ago

I would go with option B because a public view cannot be created from Advanced. From there we will create only personal views. View entity components will allow the creation of a public view. The given explanation is saying how to add views to an app.

upvoted 39 times

**Daniel1992**

2 years, 6 months ago

what woud be advance finds btw? thx

upvoted 1 times

**MrEz**

6 months ago

the default view labelled with 'advanced find view'

upvoted 1 times

**imbaster**

2 years, 9 months ago

The answer describes it

upvoted 1 times

**joenepoen**

Highly Voted 2 years, 1 month ago

**Selected Answer: B**

Obviously B. Always from a solution and A creates a view that is shareable, but not publicly available.

upvoted 8 times

**MrEz**

Most Recent 6 months ago

does not permit the use of custom code for solutions --> is adding system view already qualified as 'use of custom code' as it ist custom-ization of the xml that will be deployed. or is the focus on 'code' like added by programming C# plugins, javascript (if javascript is regarded as 'code' even thoug ist just scripting, would creating a Business Rule, a UI to create java script, be considered as 'code'.) is there any clear-cut definition on this?

upvoted 1 times

**Brooklyn_**

8 months, 4 weeks ago

For the 7th time !! B. Entities component of a solution

upvoted 2 times

**Net_IT**

10 months ago

The question is repeated several times with each time a different answer, i's getting annoying.

upvoted 1 times

**Abdullah1993**

11 months, 3 weeks ago

this question has now appeared for the 6th time. Please take it out.
upvoted 2 times

**charles879987**
1 year, 2 months ago
This is got to be the 5th times this question has been asked
upvoted 6 times

**Ikhalil**
1 year, 3 months ago
The correct answer is B
upvoted 2 times

**Shaowei**
1 year, 4 months ago
same question has almost three different answers, which one is the correct one? lol
upvoted 2 times

**vazcona**
1 year, 8 months ago
**Selected Answer: B**
Iria con B
upvoted 3 times

**OldHand1**
1 year, 9 months ago
B - The screenshot in the given answer A (advanced find) isn't even for an advanced find. The answer and screenshot do not match and both are incorrect!
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 3 times

**essdeecee**
1 year, 11 months ago
**Selected Answer: B**
https://docs.microsoft.com/en-us/power-apps/user/advanced-find#share-a-personal-view Sharing is not the same as public. Also should I leave and be removed from the Enviroment my Advanced Find View leaves with me.
upvoted 3 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

**Thetruthseeker**
2 years, 1 month ago
**Selected Answer: B**
You go to the entity to create system views.

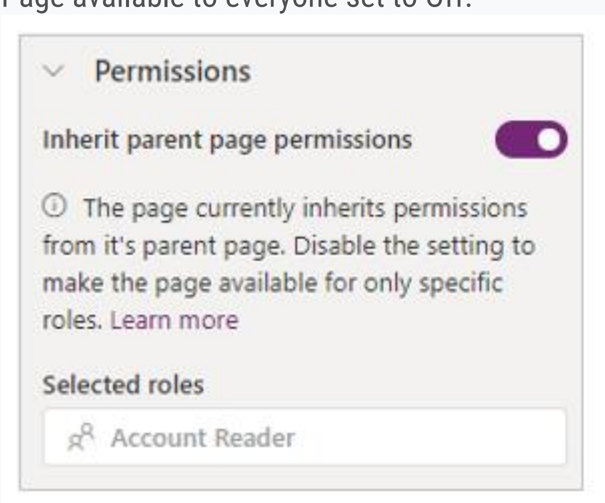
upvoted 2 times

**Fyrus**
2 years, 2 months ago
**Selected Answer: B**
Always create things in solutions if possible.
upvoted 3 times

**Rouki85**
2 years, 2 months ago
**Selected Answer: B**
answer B seems correct
upvoted 2 times

Question #20 *Topic 2*
You are configuring a new Power Apps portal. You have two web roles, one for authenticated users and one for anonymous users. You grant the Anonymous
Users role to users.
A test user reports that they can access the home page but cannot view a page linked from the home page.
You need to determine why the test user cannot view the portal page.
What is the cause of the issue?

- A. The setting to make the page available to everyone is disabled.
- B. Inherited permissions are not enabled for the linked page.
- C. The Authenticated Users Web role does not have permission to view the page.
- D. Maintenance mode is enabled on the portal.

**Correct Answer:** *B*
You use page permissions to control user access to portal webpages. For example, you can allow pages to be available anonymously for public access, or restrict access to users who have specific roles. Depending on business requirements, you can manage the inheritance of page permissions from a parent page to a child page. A page can have child web filesâ€"such as downloadable documents, CSS files, or JS filesâ€"and you can also manage the inheritance of page permissions from the page to such child web files.
Note: Inherit permissions from a parent page
Permissions section shows Inherit parent page permissions when a child page is selected that has the parent page with Page available to everyone set to Off.


Reference:
https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/webpage-access-control

*Community vote distribution*

B (57%)
C (29%)
14%

*Community vote distribution*

**Daniel_Lee**

Highly Voted 1 year, 9 months ago

Why can't A be the answer?

upvoted 6 times

**[Removed]**

1 year, 3 months ago

I agree. It is never mentioned the linked page is child, so why B?

upvoted 1 times

**D365Apprentice**

1 year, 1 month ago

Is it implied as it states the "Home Page"? - Just guessing here - i put C

upvoted 1 times

**MrEz**

Most Recent 6 months ago

Power Pages = Power Pages Portal.

upvoted 1 times

**MrEz**

6 months ago

i think b, but authenticated users are users too. "Inherit permissions from a parent page": This option is available when a child page has a parent page with the Anyone can see this page option not selected. and the other option is: Configure child page with unique permissions. if this one is selected and you are not a chosen one, then most probably you cannot access the page. even though the parent page is set to Anyone can see this page. if this one is selected and you are not part of the chosen ones, I think, you cannot see the child page. The setting to make the page available to everyone is disabled. The page = parent page or child page? Not clear. B. Inherited permissions are not enabled for the linked page. --> wording in settings is different!

upvoted 1 times

**fcc68ed**

6 months, 1 week ago

Is the web role portion of this question just a red herring? It isn't specified whether the "test user" is assigned the anonymous user or authenticated authenticated user web role so doesn't that mean the role is irrelevant?

upvoted 1 times

**hismail**

6 months, 3 weeks ago

**Selected Answer: A**

Option B. Inherited permissions are not enabled for the linked page is not correct because inherited permissions only apply to child pages of a parent page, not to pages linked from another page. Inherited permissions allow you to control the access to a group of pages that share the same parent page. For example, if you have a parent page called Products and several child pages for different product categories, you can use inherited permissions to grant or restrict access to all the child pages based on the parent page.

upvoted 1 times

**Ceddy**
_1 year ago
It has to be B because the question does not specify whether the "test user" is an Authenticated and Anonymous user. And this was on exam 7-4-23
upvoted 2 times

**charles879987**
_1 year, 2 months ago
Selected Answer: B
A and C both incorrect because an access rule applies to all the child page. So you can't have half access and half restricted access from a parent page. B is correct.
upvoted 1 times

**FaresAyyad**
_1 year, 3 months ago
Selected Answer: B
B is the answer based on ChatGPT
upvoted 2 times

**Ikhalil**
_1 year, 3 months ago
A. The setting to make the page available to everyone is disabled.
upvoted 2 times

**ziroz**
_1 year, 4 months ago
Was on exam 02.03.23
upvoted 1 times

**MS_KoolaidMan**
_1 year, 4 months ago
Selected Answer: B
B seems to make the most sense and the link in the moderator answer confirms.
upvoted 1 times

**MP270915**
_1 year, 4 months ago
Selected Answer: C
For me and ChatGPT this is C.
upvoted 2 times

**Sylsau**
_1 year, 7 months ago
as it says "Test user" it does not state if the test user is Authenticated or not the question is confuning
upvoted 2 times

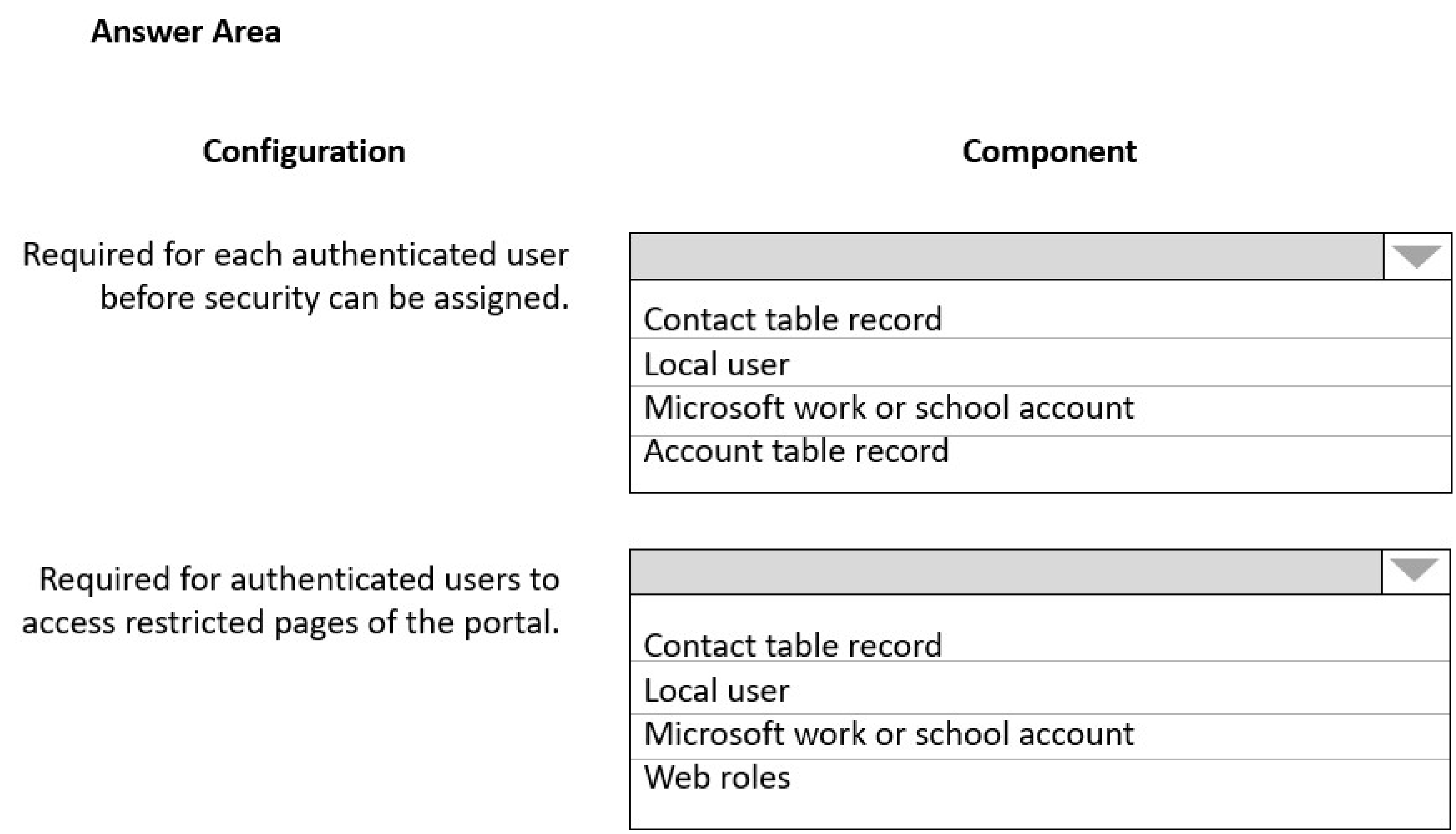
**OldHand1**
_1 year, 9 months ago
scrap last, I misread.
upvoted 1 times

**OldHand1**
1 year, 9 months ago
Rubbish question and options as both A and B are correct. A just says it doens't have permission, B explains why!
upvoted 3 times

**abhish717**
1 year, 9 months ago
correct
upvoted 2 times

Question #21 *Topic 2*
HOTSPOT -
A company is configuring a Power Apps portal using Microsoft Dataverse.
The company requires the following:
- Only authenticated users must be able to sign into the portal.
- Authenticated users must have varying degrees of access to the different parts of the portal.
- Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:




**Correct Answer:**

**Answer Area**

| Configuration | Component |
| --- | --- |
| Required for each authenticated user before security can be assigned. | Contact table record<br>Local user<br>Microsoft work or school account<br>Account table record |
| Required for authenticated users to access restricted pages of the portal. | Contact table record<br>Local user<br>Microsoft work or school account<br>Web roles |

Box 1: Contact table record -
In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.

Box 2: Web roles -
Portal users must be assigned to web roles to gain permissions beyond unauthenticated users.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication

**BikramjitSingh**
2 weeks, 2 days ago
26th june.. Contact Web Roles
upvoted 1 times

**jkaur**
3 months ago
Contact Web Roles
upvoted 1 times

**JAY88**
7 months, 3 weeks ago
Contact Web Roles
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
1. Contact 2. Web Roles Easy question if you have touched Power Pages.

upvoted 3 times

**anakinskwlkr**
9 months, 2 weeks ago
Correct answers
upvoted 1 times

**wsjones**
11 months, 2 weeks ago
on exam - 8/1/23
upvoted 2 times

**lkhalil**
1 year, 3 months ago
Correct Contact table record Web roles
upvoted 2 times

**RICHARDALEX007**
1 year, 4 months ago
on exam march 2023
upvoted 2 times

**Austin_Loh**
1 year, 6 months ago
https://learn.microsoft.com/en-us/power-apps/maker/portals/configure/configure-portal-authentication
upvoted 1 times

**jackiek**
1 year, 8 months ago
On exam 11/11/22
upvoted 1 times

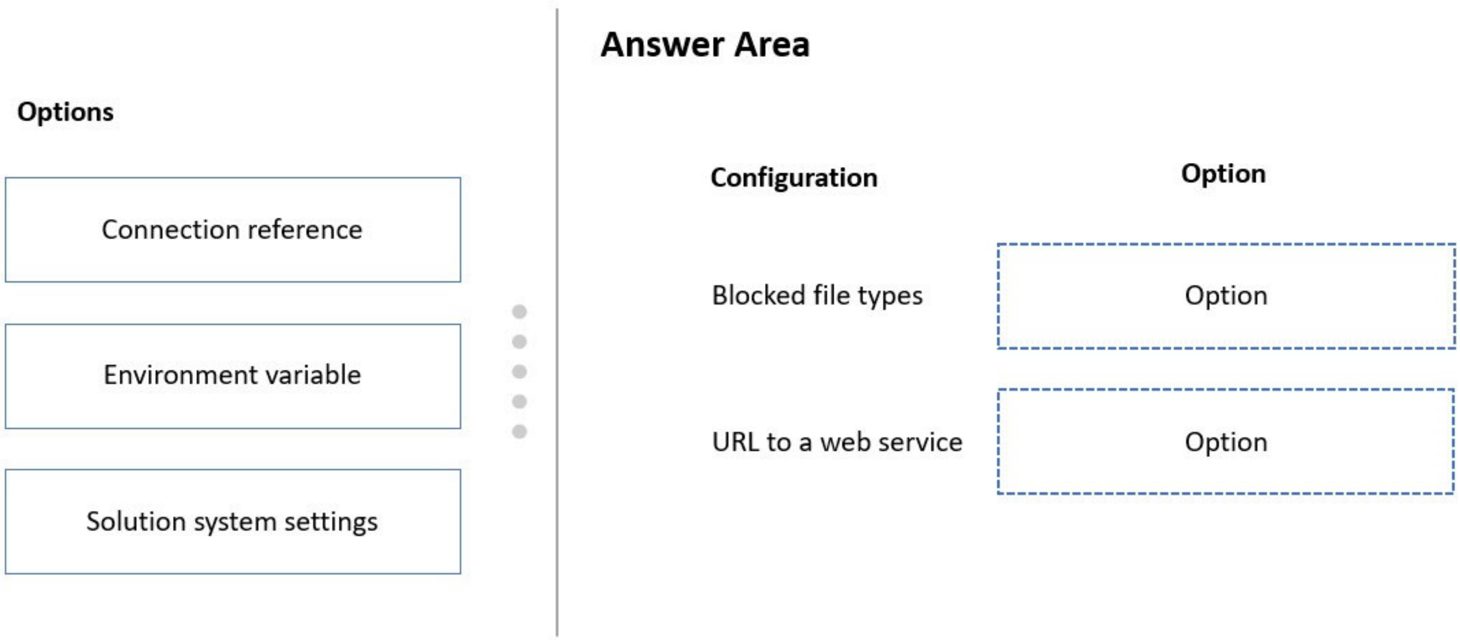
**CoffeeAddict**
1 year, 8 months ago
Updated Documentation Link: https://learn.microsoft.com/en-us/power-pages/security/power-pages-security#authenticated-users
upvoted 3 times

**vinkelsliper_043**
1 year, 9 months ago
Correct answer
upvoted 4 times

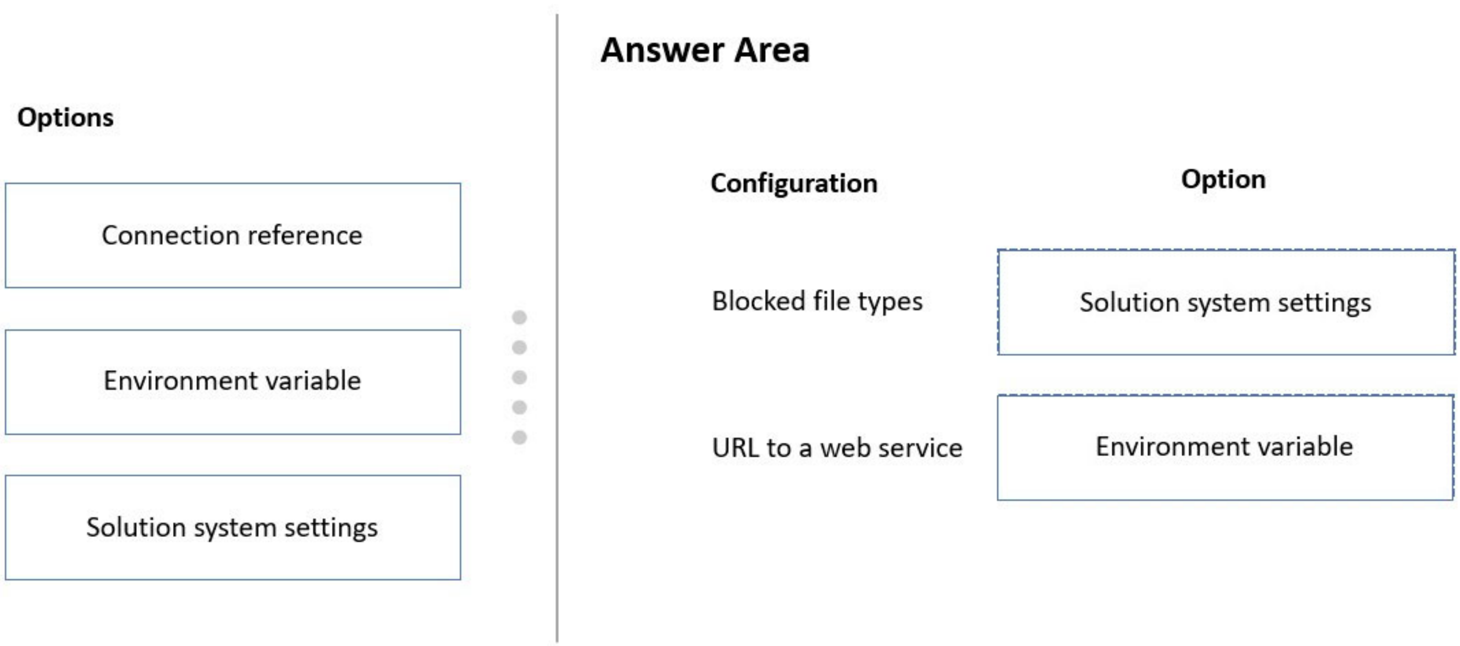
## Question #22 *Topic 2*

DRAG DROP -
You create a new solution for a business process.
The business process includes uploading specific file types to a web service.
You need to ensure that the business process works the same way anywhere the solution is deployed.
Which option should you use? To answer, drag the appropriate options to the correct configurations. Each option may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.
Select and Place:




**Correct Answer:**




Box 1: Solution system settings -
For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.

Box 2: Environment variable -
When should Environment variables be used?
Some examples include:

When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.
If you're building a solution where your customer is required to provide an input value.
Application setup pages.
Incorrect:
A connection reference is a solution component that contains information about a connector.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation
https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/

**Nyanne**
Highly Voted 1 year, 9 months ago
How does one configure / specify blocked file types from solution system settings?... System settings are not even solution aware... My vote would be environment variable for both, simply because the question specifies "You need to ensure that the business process works the same anywhere the SOLUTION is deployed." Changes to system settings are not deployed to other environments. Environment variables are solution aware. https://learn.microsoft.com/en-us/power-apps/maker/data-platform/environmentvariables
upvoted 9 times

**Daniel_Lee**
1 year, 9 months ago
Can environment variable block file types?
upvoted 1 times

**Nyanne**
1 year, 9 months ago
Good point. It can't, I was thinking in terms of using a Flow and validating file types. But this is probably not what MS is asking..
upvoted 2 times

**Luay**
1 year, 2 months ago
I deadass hope I don't get such questions in my exam tomorrow.
upvoted 4 times

**Daniel_Lee**
1 year, 9 months ago
I thought of this as solution system settings : Power Platform Admin Center -> Environments -> Specific Environment -> Settings -> Pricacy + Security -> Blocked Attachments -> Block these file extensions.
upvoted 14 times

**MrEz**
6 months ago
just tested it from: Power Platform Admin Center -> Environments -> Specific Environment -> Settings -> Pricacy + Security -> Blocked Attachments -> Block these file extensions. it worked, and i double and trible checked if their remained with different settings. worked! thought i had to search for Privacy, security not found in the menue. then i opened every environment -> advanced settings - > solutions, publish All Customisations. back again to PPAdmin Center, checked every envrioment, the blocked settins still differen (i thought, maybe the publish would overwrite it). but would deployment do? dev->test->prod?

upvoted 1 times

**dony85**

7 months, 4 weeks ago

Your answer seems right, from ChatGpt: - Blocked file types: Use an environment variable. This allows you to store information that varies between deployments, such as the types of files that are blocked. - URL to a web service: Use an environment variable. This ensures that the URL to the web service is consistent across all environments where the solution is deployed. Environment variables are solution-aware, which means they are included when the solution is exported and imported into a different environment. This ensures that the business process works the same way anywhere the solution is deployed.

upvoted 1 times

**jagzbuys**

Highly Voted 1 year, 9 months ago

whats the final answer ?

upvoted 5 times

**jkaur**

Most Recent 3 months ago

correct

upvoted 1 times

**MVPConsultant**

5 months ago

Both answers are correct although it shouldn't say solution system settings as that prob confusing people. My reasonings Environment variable: Sense its web link (this link would be the same you can use the environment variable to reference in all environments i.e dev - test - prod) Environment setting - You can block types of files you do not want to accept

upvoted 1 times

**anakinskwlkr**

9 months, 2 weeks ago

the answer "solution system settings" should be only "system settings" considering this, answers are correct

upvoted 1 times

**fcc68ed**

6 months, 1 week ago

the answers are not correct because it doesn't only say "system settings". it says "solution system settings". those little details are important. furthermore, even if it said "system settings", should we interpret that as "environment settings"? if so, then it would still be the wrong answer because the question says it needs to "work the same way anywhere the solution is deployed" which means the file type restrictions need to be contained within the solution, not the environment.

upvoted 1 times

**wsjones**

11 months, 2 weeks ago

on exam - 8/1/23

upvoted 3 times

**dtschannen**

1 year, 1 month ago

Answer is correct
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
I think the answer is correct
upvoted 1 times

**RICHARDALEX007**
1 year, 4 months ago
on exam march 2023
upvoted 3 times

**MP270915**
1 year, 4 months ago
I believe the given answer is correct
upvoted 2 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 4 times

**Hendrikdb**
1 year, 7 months ago
The given answers are correct, through the old export there is an extra step to export system settings. I never used it but I think you need to select the 'general' checkbox. I have no been able to find this feature in the make portal
upvoted 1 times

**Mikiee**
1 year, 8 months ago
Should be: Blocked file types - Environment Variable; You can specify blocked file types in power platform admin centre by selecting your environment and going to the settings. URL to a Web Service - Environment Variable
upvoted 2 times

**Mikmok**
1 year, 7 months ago
Why No connection reference for the URL of the webservice? I think a connection reference suits better for API's and other connection strings
upvoted 3 times

**_Nuni**
1 year, 8 months ago
Given answer seems correct - Blocked file types - Solution System Settings URL to a Web Service - Environment Variable
upvoted 4 times

**TonyTeeTee**
1 year, 8 months ago

As Nyanne is writing below, blocked file types are not controlled in any solution system settings, but from the environment settings, located in powerplatform admin center. So the answer for the first question is for sure Environment Variable.
upvoted 1 times

Question #23 *Topic 2*

A company collaborates by using Microsoft Teams.
You must create a Power Apps app directly from within a Teams channel. The app will be used by members of the channel to manage sales orders.
You need to create the app by using Dataverse for Teams.
How should you create the app?

- A. Create a canvas app by using a Power Apps personal app in Teams.
- B. Create a canvas app by using the App Studio app.
- C. Use the Power Apps web designer.
- D. Create a model-driven app by using the App Studio app.

**Correct Answer:** *B*
You can create, edit, and delete canvas apps in Teams.
Note: With Power Apps Studio embedded in the Power Apps app in Teams and the new built-in data platform providing an easy-to-use, editable data table, you can quickly build apps based on custom data tables that are Teams-specific and scenario-specific.
Incorrect:
Not A: A personal app is a Teams application that has a personal scope. Power Apps is by default available for you to select and add to a tab in the Teams channel of your choice.
Reference:
https://docs.microsoft.com/en-us/power-apps/teams/create-first-app https://docs.microsoft.com/en-us/power-apps/teams/create-apps-overview

*Community vote distribution*
A (86%)
14%
*Community vote distribution*

**[Removed]**
Highly Voted 1 year, 9 months ago
Answer is A. The personal app can be shared in the team!
upvoted 10 times

**Nyanne**
1 year, 9 months ago
Answer A seems correct... https://learn.microsoft.com/en-us/power-apps/teams/create-first-app#create-your-app
upvoted 1 times

**Nyanne**
1 year, 9 months ago
"You can use the Power Apps app from the default Teams catalog as a personal app and create apps to share with teams in Teams. More information: Install the Power Apps personal app"

https://learn.microsoft.com/en-us/power-apps/teams/create-apps-overview#get-started-with-creating-apps-in-teams
upvoted 2 times

**HAZZTA**
Most Recent 2 weeks, 3 days ago
A gets my vote. B says 'Create a canvas app by using the APP STUDIO APP (not Teams).'
upvoted 1 times

**61be873**
2 months, 3 weeks ago
I go for A https://learn.microsoft.com/en-us/power-apps/teams/create-first-app
upvoted 1 times

**jkaur**
3 months ago
A correct!
upvoted 1 times

**MrEz**
6 months ago
the question is to create a power app not a personal app (but again the speak about power app personal: consistent vocab is not very good)
upvoted 1 times

**JohnChung**
6 months, 3 weeks ago
This question is a bit tricky in wordings, answer B is correct. You can create a canvas app as a personal in Dataverse for Teams environment, but in this question the choices mention "create a canvas app 'by using' instead of 'as'. A canvas app is created in Dataverse for Teams environment by using Power App Studio Therefore, the answer should be B. https://learn.microsoft.com/en-us/power-apps/teams/understand-power-apps-studio
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
**Selected Answer: A**
A is correct
upvoted 1 times

**wsjones**
11 months, 2 weeks ago
on exam - 8/1/23
upvoted 2 times

**Radoslavov**
1 year, 3 months ago
**Selected Answer: A**
create a Power Apps app DIRECTLY from within a Teams channel
upvoted 2 times

**opai677147**

1 year, 3 months ago

Selected Answer: A

In Teams, go to the channel where you want to create the app. Click on the "+" icon on the left-hand side of the message box to add a new tab to the channel. Search for "Power Apps" in the search bar and select it from the list of available apps. If you haven't already, you will need to install the Dataverse for Teams app by clicking on "Add" and following the prompts. Once you have installed Dataverse for Teams, select it as the data source for your app. Click on "Create a new app" and then select "Canvas" as the type of app you want to create. Choose a blank or pre-built template for your app. Customize your app by adding controls, screens, and other components using the Power Apps Studio interface. Once you have finished configuring your app, click "Save" to save your changes. The new tab with your Power App will now appear in your Teams channel.

upvoted 2 times

**meet_satish**

1 year, 3 months ago

Selected Answer: A

You can use the Power Apps app from the default Teams catalog as a personal app and create apps to share with teams in Teams

upvoted 2 times

**Ikhalil**

1 year, 3 months ago

I prefer to choose answer A. Create a canvas app by using a Power Apps personal app in Teams.

upvoted 1 times

**RICHARDALEX007**

1 year, 4 months ago

on exam march 2023

upvoted 1 times

**alexhol**

1 year, 5 months ago

Selected Answer: A

According to everyone the correct answer is A

upvoted 1 times

**jukaz365**

1 year, 5 months ago

Power App Studio is the app designer used for building canvas apps. B is the correct answer.

upvoted 1 times

**HARRISONP04**

1 year, 5 months ago

If B is the correct answer because u use the "app designer" then would that not also make D correct aswell?? the answer is A as the personal app could be shared through teams which is a system the users already have in place.

upvoted 1 times

**61be873**

2 months, 3 weeks ago

a model driven app is not a canvasapp

upvoted 1 times

**vazcona**

1 year, 8 months ago

**Selected Answer: U**

Iría con A

upvoted 2 times

**allesglar**

1 year, 9 months ago

**Selected Answer: A**

I also go with A

upvoted 1 times

## Question #24 *Topic 2*

DRAG DROP -

A company has a portal. Users sign into the portal by using a social media account.

The company wants to replace the existing portal with a Power Apps portal. Users must sign up for access to the portal by using a Microsoft account and a unique invitation code that will be provided to the users.

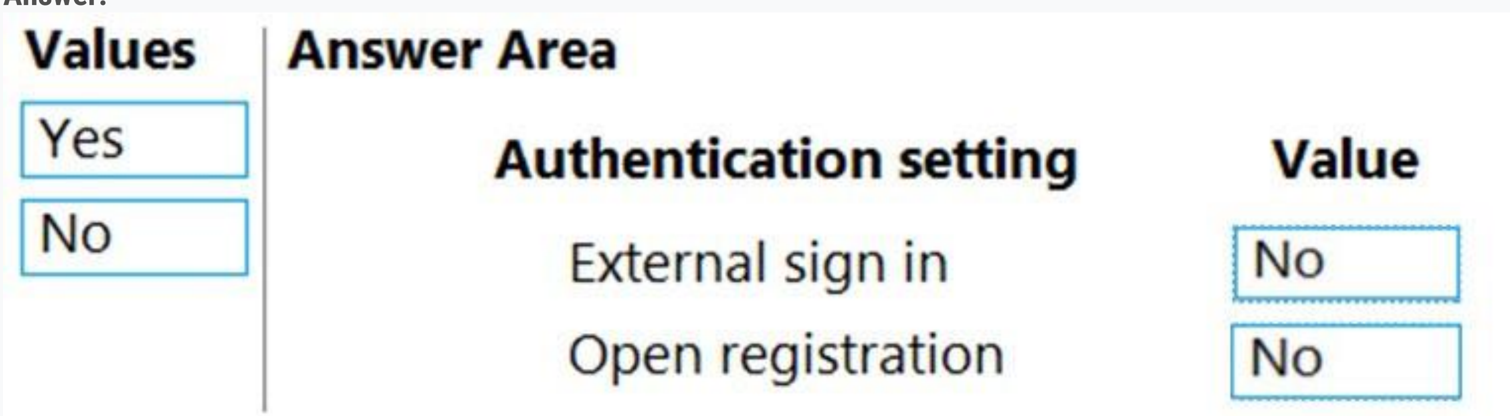
You need to configure authentication for the home page.

Which values should you use? To answer, drag the appropriate values to the appropriate authentication settings. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:


**Correct Answer:**




Box 1: No -

External (social provider) user sign-in through third-party identity providers.

Note: The portals feature provides authentication functionality built on the ASP.NET Identity API. ASP.NET Identity is in turn built on the OWIN framework, which is also an important component of the authentication system. The services provided include:
Local (username/password) user sign-in
External (social provider) user sign-in through third-party identity providers
Two-factor authentication with email

Email address confirmation -

Password recovery -
Invitation code sign-up for registering prepopulated contact records

Box 2: No -
Authentication/Registration/OpenRegistrationEnabled - Enables or disables the sign-up registration form for creating all forms of users. The sign-up form allows any anonymous visitor to the portal to create a new user account. Default: true
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/portals/configure/set-authentication-identity

**Nyanne**
Highly Voted 1 year, 9 months ago
Answers provided are correct: Yes No. https://learn.microsoft.com/en-us/power-apps/maker/portals/configure/use-simplified-authentication-configuration#configure-general-authentication-settings
upvoted 19 times

**chrisvour**
1 year, 5 months ago
Answers provided are "No and No", values available are "Yes and No" on the left!
upvoted 5 times

**Sickkgb**
10 months ago
How can the provided answer be correct if you saying yes/no and the provided answer is NO/NO
upvoted 4 times

**DynamicsDave**
1 year, 9 months ago
I agree, to elaborate: 1) MS docs is says MS account is external login "External login: External authentication is provided by the ASP.NET Identity API. Account credentials and password management are handled by third-party identity providers, for example Facebook, LinkedIn, Google, Twitter, and Microsoft. (2) a unique invitation code will be provided to users so it isn't open regirstraiton.
upvoted 5 times

**Riyad795**
Highly Voted 1 year, 10 months ago
On Exam Sept 9th, 2022
upvoted 8 times

**HAZZTA**

_Most Recent 2 weeks, 2 days ago
Question description states Microsoft account not specifically AD/entra, therefore external login should be 'Yes'. Open registration should be set to no so that access is through invitation only.
upvoted 1 times

**rockyoz**
_2 months, 3 weeks ago
Clearly Yes and No,. If you move your mouse on the Enable External Login Question Mark it will tell you only the Local Login and Azure AD login are internal.
upvoted 2 times

**jkaur**
_3 months ago
seems NO NO
upvoted 1 times

**MrEz**
_6 months ago
very bad question and answer ('On' /'Off'! Not 'Yes/No'!) options are wrong too: Values: 1)External login:Off 2) Open registration: Off Users must sign up for access to the portal by using a Microsoft account --> i guess it is not a microsoft account (@hotmail is microsoft account for private) (I guess, this is not explicit..) what they mean is a MS business or school (active directroy) account assuming contoso works with microsoft software and not with linux-only. Only contoso (internal) staff should access. Open registration: = On would mean: anonymous user to visit the website and create a user account (with an Hotmail, outlook.com address which are Microsoft acccounts). https://learn.microsoft.com/en-us/power-pages/security/authentication/configure-site#configure-general-authentication-settings
upvoted 1 times

**Melesd**
_7 months ago
A. Authentication Setting: External Sign In - Yes B. Authentication Setting: Open Registration - No This configuration ensures that users can sign in using a Microsoft account (External Sign In: Yes) and that registration requires a unique invitation code (Open Registration: No). If you have drag-and-drop elements, use this information to place the values accordingly.
upvoted 1 times

**Joey444**
_8 months, 2 weeks ago
Correct answers: 1. Yes 2. No
upvoted 2 times

**ttien**
_9 months, 3 weeks ago
on exam 20/9/2023
upvoted 1 times

**Sweden2022**
_9 months, 4 weeks ago
on test 14.09.2023
upvoted 1 times

**mdnaseershah**
10 months, 2 weeks ago
Authentication setting: External sign in - Yes Authentication setting: Open registration - No By enabling external sign in, users will be able to sign into the portal using their Microsoft account. By disabling open registration, users will not be able to sign up for access to the portal without an invitation code.
upvoted 1 times

**kmrrch**
1 year, 3 months ago
Since they will be provided with an invitation code then both options should be no; there is no need for registration, right?
upvoted 2 times

**Bear2022**
1 year, 3 months ago
New Power Apps Portals login capacity add-on and Portals page view capacity add-on for external users of Power Apps Portals. External users are those outside of your organization who sign in with various identities such as LinkedIn, Microsoft Account, other commercial sign-in providers, or anonymously. From here : https://learn.microsoft.com/en-us/power-platform/admin/powerapps-flow-licensing-faq
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
I think Yes NO
upvoted 1 times

**abhigang51**
1 year, 7 months ago
Featured in 23/11/2022 exam
upvoted 3 times

**llc**
1 year, 8 months ago
Answers are No / No 1. It uses Microsoft account which is not external 2. It uses an invitation code so users can't sign in on their own
upvoted 6 times

**_Nuni**
1 year, 8 months ago
I agree - No / No Previously the company was using an external social media account, but here you are configuring the replacement, which uses a Microsoft Account. It's clearly not open registration.
upvoted 1 times

**allesglar**
1 year, 7 months ago
Answers are Yes / No 1. A Windows Live account IS a Microsoft account which is for personal use
upvoted 1 times

**abhish717**
1 year, 9 months ago

Sholudn't the answers be External Login : No & Open Registration :Yes. Open Registration should be set to "On" to allow news users to sign-up for local account.
upvoted 1 times

**iamlyndon**
1 year, 9 months ago
Open Registration is No since the sign up is done via invitation code
upvoted 3 times

## Question #25 *Topic 2*

DRAG DROP -
You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.
The theme must meet the following requirements:
- Updated to add the logo
- Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:

**Configurations**
- Edit the theme in System settings and upload a jpg file.
- Replace an existing UI item's hexadecimal number.
- Upload the theme elements as new web resources.
- Use the component library.

**Answer Area**

| Requirement | Configuration |
|---|---|
| Update logo. | |
| Change model-driven app colors. | |

**Correct Answer:**

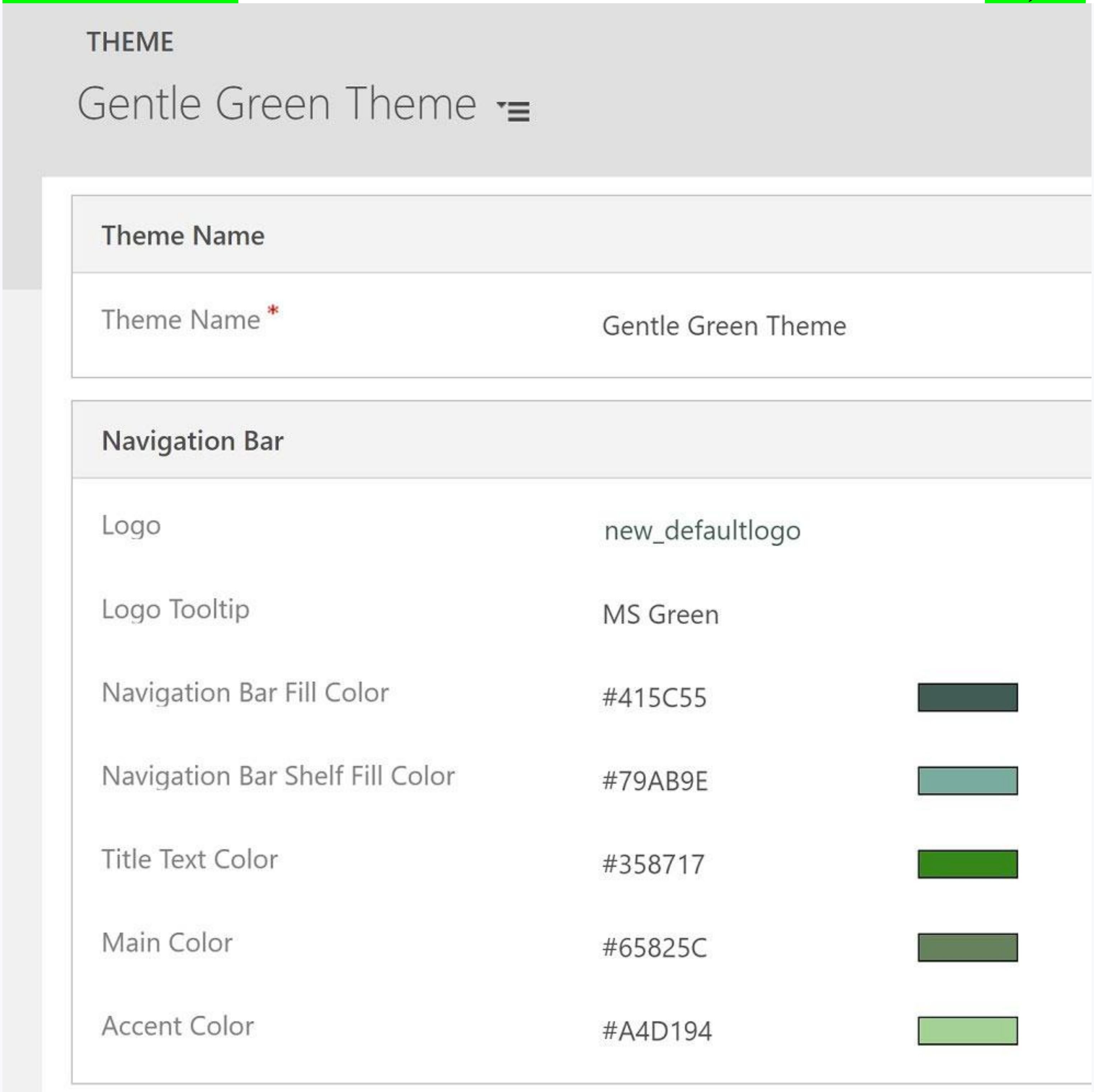
**Configurations**
- Edit the theme in System settings and upload a jpg file.
- Replace an existing UI item's hexadecimal number.
- Upload the theme elements as new web resources.
- Use the component library.

**Answer Area**

| Requirement | Configuration |
|---|---|
| Update logo. | Upload the theme elements as new web resources. |
| Change model-driven app colors. | Replace an existing UI item's hexadecimal number. |

Box 1: Upload the theme elements as new web resources.
Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them. Alternatively, you can add the icon by creating a new web resource when you define the table properties.
Incorrect:
* Not Edit the theme in System Settings and upload a jpg file.

Box 2: Replace an existing UI item's hexadecimal number.
Copy and alter the existing theme
The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.
1. Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings.
2. Select Customizations, and then select Themes.
3. Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.
4. Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want.
For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color. The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.


THEME
Gentle Green Theme
Theme Name
Theme Name *
Gentle Green Theme
Navigation Bar
Logo
new_defaultlogo
Logo Tooltip
MS Green
Navigation Bar Fill Color
#415C55
Navigation Bar Shelf Fill Color
#79AB9E
Title Text Color
#358717
Main Color
#65825C
Accent Color
#A4D194

**UI Elements**

| | | |
|---|---|---|
| Link and Button Text Color | #415C55 | |
| Selected Link Color | #65825C | |
| Hover Link Color | #A4D194 | |
| Legacy Accent Color | #358717 | |
| Default Entity Color | #666666 | |
| Default Custom Entity Color | #00CCA3 | |
| Control Hover Fill Color | #FFFFFF | |
| Control Hover Border Color | #BDC3C7 | |
| Page Header Fill Color | #E0E0E0 | |
| Panel Header Fill Color | #F3F3F3 | |

Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding

**HAZZTA**
2 weeks, 2 days ago
I think this is correct since even if you try to upload a log on the Theme settings, it takes you to a dialogue to create a 'New Web Resource' before it can be selected.
upvoted 1 times

**jkaur**
3 months ago
correct!
upvoted 1 times

**MrEz**

6 months ago

depends if the logo already exisits and if the company has changed the logo. if so i would upload the jpg to the existing webresource (which can be done via edit theme logo.. pick the webresource, upload new file...). so upload jpg is not wrong. create new webresource if there is no (such) logo exisiting (if company has many logos), which can be done via edit theme, upload logo (by creating a new webresource of course). ... upload theme elements...? not sure. Still i would go for webresource and replace hex codes. I guess they want to test what good webresources are for...

upvoted 1 times

**JohnChung**

6 months, 3 weeks ago

The answers are correct. 1- Uploads a JPG file to update the logo. Web resources include image and HTML files 2- Replace an exist hexadecimal Number https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/web-resource-properties-legacy https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding

upvoted 2 times

**Sweden2022**

9 months, 4 weeks ago

On test 14.09.2023

upvoted 3 times

**D365Apprentice**

1 year, 1 month ago

The answers that the questions say are correct 1 - Edit the Theme in System Settings and Upload a JPG FIle 2- Replace an Existing UI's Item's hexadecimal Number

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

update logo 3- upload the theme elements as new web resources change model-driven app colors 2- replace an existing UI item's hexadecimal number

upvoted 2 times

**RazielLycas**

1 year, 8 months ago

About editing the theme, you should be some sort of admin to see the clone command otherwise you won't. And anyway, how these themes are used? just in model-driven apps? for sure they are not used in Canvas

upvoted 2 times

**Nyanne**

1 year, 9 months ago

For uploading a new logo, isn't it a combination of option A and CA? - Edit the theme in system settings and upload a jpg file - Upload the theme elements as a new web resources

upvoted 2 times

**Zmajica**

1 year, 9 months ago

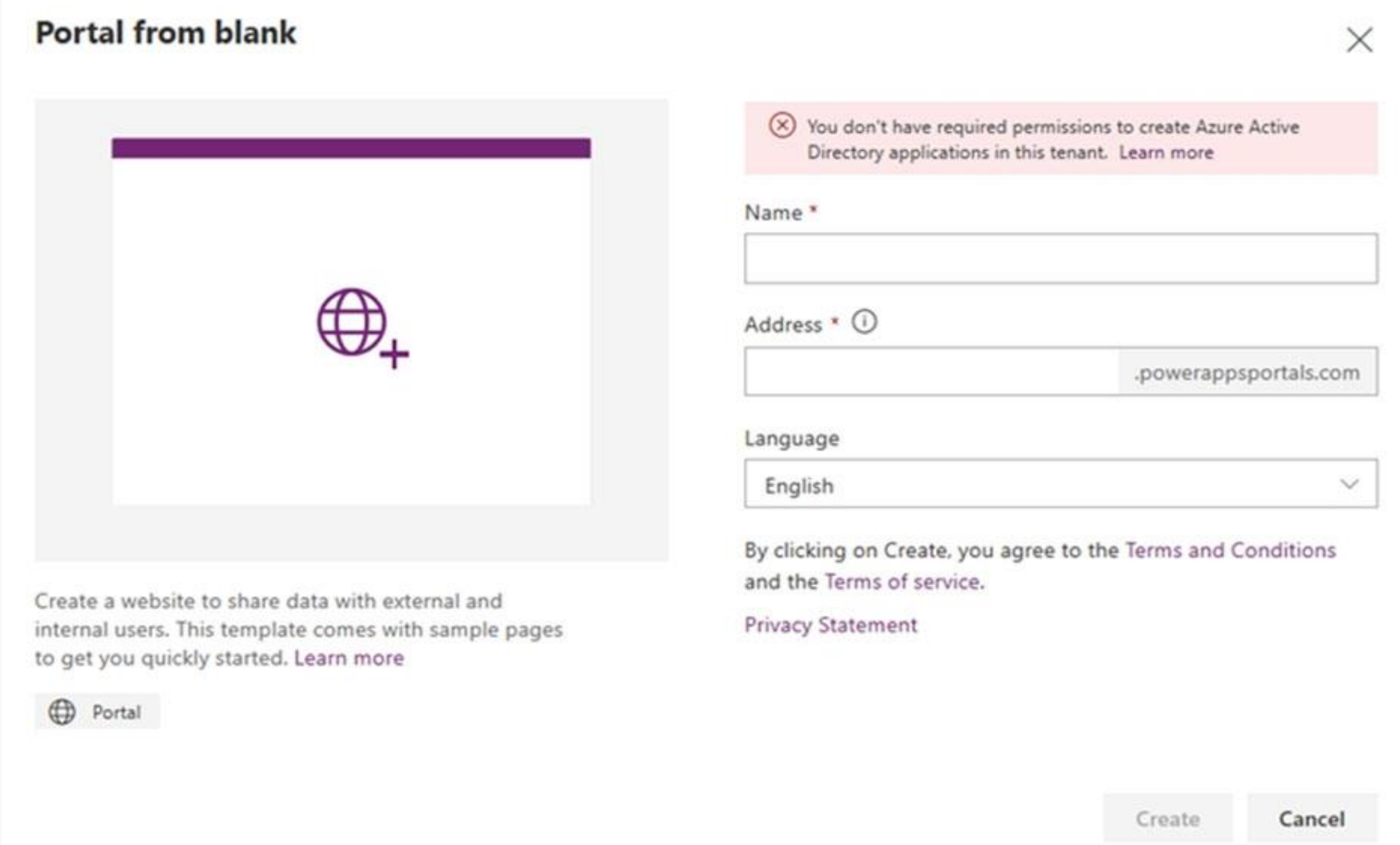
Yes, you do it in system customizations / new theme, but when you actually upload the logo, you upload it as new Web Resource. So the answer is correct.
upvoted 16 times

**Nyanne**
1 year, 9 months ago
Thanks for explaining
upvoted 2 times

Question #26 *Topic 2*
A user needs to create a Power Apps portal app.
The user is getting a permission denied error when creating the portal app.
You need to configure permissions to create the portal app.
Which three permissions should you configure? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. In the Power Platform admin center, ensure that the user account has read-write access.
- B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
- C. In Azure Active Directory, ensure that the user has permission to register an app.
- D. In the Power Platform admin center, change the portal app owner to the user.
- E. In the Power Platform admin center, ensure that the user has the System administrator security role.

**Correct Answer:** *ACE*
AE: If you don't have sufficient privileges to provision a portal, an error is displayed. You must have the System Administrator role in Dataverse to create a portal.
You must also have the Access Mode set to Read-Write under Client Access License (CAL) Information in the user record.
C: No permissions to create Azure Active Directory application
When you create a portal, portal as a new application is registered in Azure Active Directory associated with the tenant. If you don't have sufficient permissions to register an application with your Azure Active Directory tenant, you'll see an error as follows:




To create and register applications in Azure Active Directory, you must contact your tenant administrator to turn on the App registrations setting for your tenant.
Note: If the app registrations setting is set to No, only users with an administrator role may register these types of applications. See Azure AD built-in roles to learn about available administrator roles and the specific permissions in Azure AD that are given to each role. If your account is assigned the User role, but the app registration setting is limited to admin users, ask your administrator to either assign you one of the administrator roles that can create and manage all aspects of app registrations, or to enable users to register apps.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems
https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required-permissions

*Community vote distribution*

ACE (100%)

*Community vote distribution*

**Patar**

Highly Voted 1 year, 9 months ago

Answer ACE is correct as shown here: https://learn.microsoft.com/en-us/power-apps/maker/portals/admin/portal-admin-roles

upvoted 15 times

**Joey444**

Most Recent 8 months, 2 weeks ago

**Selected Answer: ACE**

Required roles and permissions in Microsoft Power Platform (all are required): - A user account with Read-Write Access Mode. - System administrator role. - Permissions to register an app in Azure AD are required. - Is website creation disabled in the tenant? - If Yes, in addition to the roles and permissions above, a user will also need at least one of the following roles to create a website: Global administrator, Dynamics 365 administrator, or Power Platform administrator.
upvoted 2 times

**ttien**
9 months, 3 weeks ago
on exam 20/9/2023
upvoted 1 times

**Sweden2022**
9 months, 4 weeks ago
On test 14.09.2023
upvoted 1 times

**Radoslavov**
1 year, 3 months ago
**Selected Answer: ACE**
As per MS documentation, E is indeed correct:https://learn.microsoft.com/en-us/power-apps/maker/portals/admin/portal-admin-roles "Required roles and permissions in Microsoft Power Platform (all are required): To Create a portal A user account with Read-Write Access Mode. System administrator role. Permissions to register an app in Azure AD are required. Is portal creation disabled in the tenant? If Yes, in addition to the roles and permissions above, a user will also need at least one of the following roles to create a portal: Global administrator, Dynamics 365 administrator, or Power Platform administrator."
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
correct A. In the Power Platform admin center, ensure that the user account has read-write access. C. In Azure Active Directory, ensure that the user has permission to register an app. E. In the Power Platform admin center, ensure that the user has the System administrator security role.
upvoted 2 times

**RICHARDALEX007**
1 year, 4 months ago
on exam march 2023
upvoted 1 times

**Aibloy**
1 year, 4 months ago
You need a "System administrator" role for create a portal? I don't think so...
upvoted 1 times

**inscho**
1 year ago
I was thinking the same and ruled out D and E...
upvoted 2 times

**StevenThawe**

10 months ago

https://learn.microsoft.com/en-us/power-pages/admin/admin-roles Explains it clearly..

upvoted 1 times

## Question #27 *Topic 2*

HOTSPOT -

You have a Power Apps portal app that supports a sales community and a service community in the same environment. The only language configured in the environment is English. The company wants to add support for two more languages.

The solution must meet the following requirements:

- Languages must be for both sales and service functions.
- The company logo and colors must be used and apply to all screens.
- Communities must be separate with different URLs and access lists.

You need to configure the solution.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| **Requirement** | **Configuration** |
| --- | --- |
| Languages | Create two portals, one for each community.<br>Create three portals, one for each language.<br>Create one portal and import translations.<br>Create six portals, one for each combination of language and community. |
| Company logo and colors | Add themes.<br>Add web resources.<br>Add a portal header and footer |

**Correct Answer:**

**Answer Area**

| Requirement | Configuration |
|---|---|
| Languages | Create two portals, one for each community.<br>Create three portals, one for each language.<br>Create one portal and import translations.<br>Create six portals, one for each combination of language and community. |
| Company logo and colors | Add themes.<br>Add web resources.<br>Add a portal header and footer |

Box 1: Create two portals, one for each community

Power Apps portal app languages -

Box 2: Add themes -
You can create a custom look and feel (a theme), for your app by making changes to the default colors and visual elements provided in the uncustomized system.
For example, you can create your personal product branding by adding a company logo and providing table-specific coloring. A theme can be created by using the
Themes area, without requiring a developer to write code. You can create, clone, change, or delete themes that are used in your environment.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding

**BoDax55**
Highly Voted 1 year, 9 months ago
Its a trick question, given answer is correct. Read carefully: "Communities must be separate with different URLs and access lists."
upvoted 11 times

**D365Apprentice**
1 year, 1 month ago
I agree! 1. A 2. A
upvoted 1 times

**spokoloko**
6 months, 2 weeks ago
Depends how they interpret the "URL". Could be "portal-a.powerportals.com" and "portal-b.powerportals.com" or "myportal.powerportals.com/sales/..." and "myportal.powerportals.com/service/..."
upvoted 1 times

**Zmajica**
Highly Voted 1 year, 9 months ago

1. one portal https://learn.microsoft.com/en-us/power-apps/maker/portals/configure/enable-multiple-language-support 2. themes https://learn.microsoft.com/en-us/power-apps/maker/portals/theme-overview
upvoted 5 times

**vinkelsliper_043**
1 year, 9 months ago
I think it is "two portals, one for each community"... You do not need several portals for the languages but I think you need it for the communities because it specifies they need different URLs.
upvoted 6 times

**DynamicsDave**
1 year, 9 months ago
can you explain in more detail why it is one portal, the content in MS docs is vague. I can understand you can achive the with one portal but the quesiton referes to seperate access lists and urls...
upvoted 2 times

**jkaur**
Most Recent 3 months ago
correct!
upvoted 1 times

**MrEz**
6 months ago
to exclusively meet the requirment "languages" which is the case here, 1 portal is okay. URLs can be redirected, bindings, ect. maybe another requirement (not part of this question) would let me use 2 portals in practice (e.g. mainenance, further developments, with 2 portals you can still access the same data)
upvoted 1 times

**fariasalan86**
1 year, 4 months ago
Communities must be separate with different URLs and access lists. Two Portals
upvoted 1 times

**fuddyduddy**
1 year, 5 months ago
This is poorly worded because the question states that there is already a portal. >>You have a Power Apps portal app that supports a sales community and a service community in the same environment. The only language configured in the environment is English. The company wants to add support for two more languages. To add languages for an existing portal, you enable the languages in the environment and then import. Source: https://learn.microsoft.com/en-us/power-apps/maker/portals/configure/enable-multiple-language-support You can have multiple bindings on a website. So a single website would do that. Different access list are required. AFAIK, different web roles can be added to same web site too. So there is no need to create another portal. Who comes up with these questions?
upvoted 3 times

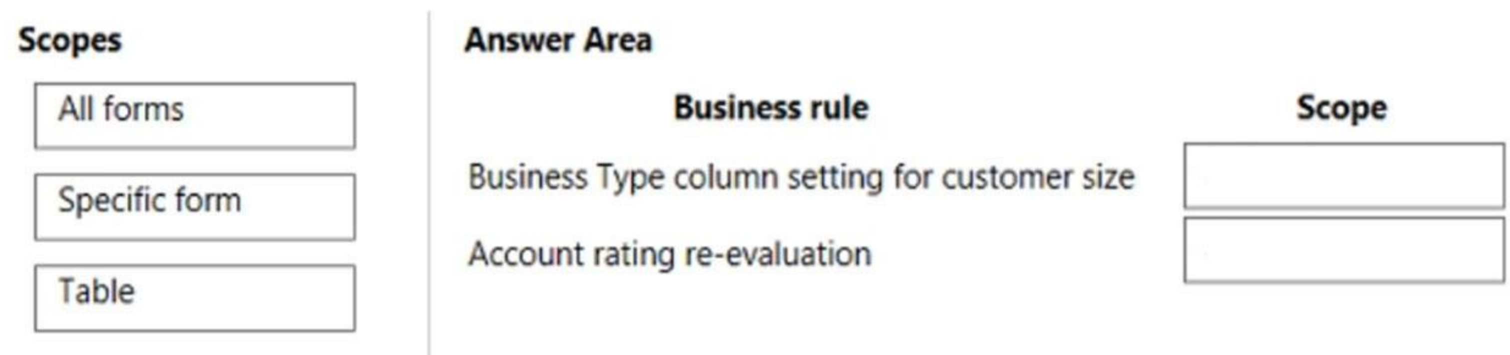
**_Nuni**
1 year, 8 months ago
Given answer is correct! There are 3 requirements here: • Languages must be for both sales and service functions • The company logo and colors must be used to apply to all screens • Communities must be separate with different URLs and access lists The question asks for two requirements to be solved: Languages

and Company Logo and Colors The answer is a trick question, because it assumes you know that you don't need to create separate portals for languages. The answer is solving the unmentioned requirement, but it also works for the languages requirement because a single portal can support multiple languages out-of-the-box. https://learn.microsoft.com/en-us/power-apps/maker/portals/configure/enable-multiple-language-support
upvoted 2 times

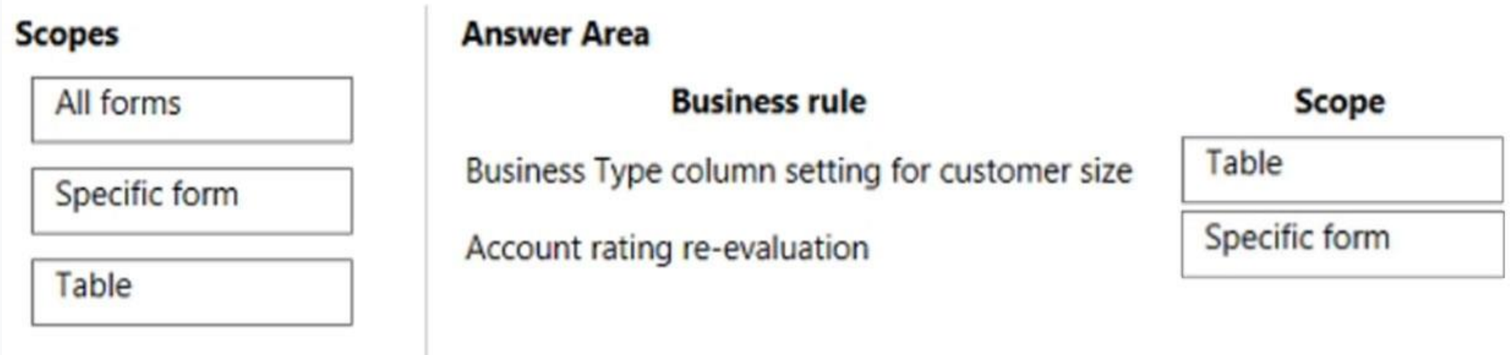
**Nyanne**
1 year, 9 months ago
https://learn.microsoft.com/en-us/power-apps/maker/portals/theme-overview
upvoted 1 times

**stanley_ipkis**
1 year, 9 months ago
on exam 17.09
upvoted 1 times

Question #28 *Topic 2*
DRAG DROP -
A company is creating a canvas app and a model-driven app to manage their customer accounts.
The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.
The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.
You need to configure the scope for the business rules.
Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:




**Correct Answer:**




Box 1: Table -
The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.
Scope the business rule to Entity (Table).
Incorrect:
Business rules in canvas app does not work on edit and detail forms.
Business rules does not work on edit/ view forms in canvas app
Rules like show/hide, enable/disable have no effect on in canvas app.
Business rules are enforced while interacting with the data.

Box 2: Specific form -
The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

For Model -
The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:
If you select this item...
The scope is set to...
Entity- The table and all forms for the table
All Forms- All forms for the table
Specific form (account Main Form, for example) - Just that form
Reference:
https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/ https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations-apply-logic-form

**IvanaDomijanic**
Highly Voted 1 year, 6 months ago
On exam 13 January 2023.
upvoted 9 times

**BikramjitSingh**
Most Recent 2 weeks, 2 days ago
26th june exam - Table Specific form
upvoted 1 times

**61be873**
2 months, 3 weeks ago

correct: https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule
upvoted 1 times

**jkaur**
3 months ago
Correct
upvoted 1 times

**LuckyTZ**
11 months ago
On exam Aug 2023 Agree with 1. Canvas app business rule scope is always table. 2. specific form
upvoted 4 times

**charles879987**
1 year, 2 months ago
1. Canvas app business rule scope is always table. 2. specific form ...since question states thd is for this app only
upvoted 3 times

**[Removed]**
1 year, 3 months ago
No need to over complicate this answer I think should be Table for both. Business rules are created within the Table scope and support both described behaviors https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule
upvoted 1 times

**[Removed]**
1 year, 3 months ago
However, business rule for Canvas App will not support changing size, my answer is Specific Form, Table
upvoted 1 times

**[Removed]**
1 year, 3 months ago
Disregard, I stick with my original comment, Table for both
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
correct table specific form
upvoted 1 times

**SoFloEm**
1 year, 6 months ago
On exam 12/30/22
upvoted 1 times

**aziza85**
1 year, 9 months ago
in exam 10/06/2022
upvoted 1 times

**PL_600**
1 year, 10 months ago
1. Table 2. All forms or Specific form. -> Both only apply to the MDA.
upvoted 2 times

**LePecador**
1 year, 8 months ago
Yes, both apply to the MDA but the questions states "...for this app only" so it's the best answer is "Specific Form" because it applies to "this app only"
upvoted 2 times

**Zmajica**
1 year, 8 months ago

why? one model-driven app can use different main forms for account, such as one for the one customer type and another for second one...etc.
upvoted 3 times

**camille68**
3 months, 2 weeks ago
if you choose the "all forms" scope, the business rule will apply for another app form using the same table. So choosing "specific form" is the only way to make sure the business rule will only apply to your form.
upvoted 1 times

**Robby1234**
1 year, 7 months ago
Yes, but you can also create multiple apps within one environment. You still want to have the ... for this app only. I'll go with Specific form on this one.
upvoted 1 times

**spokoloko**
6 months, 2 weeks ago
When they say "for this app only" they mean only for the model driven app (not for the canvas one). There is no mention of multiple model driven apps. Also you can have the same form in multiple model driven apps.
upvoted 1 times

Question #29 *Topic 2*
DRAG DROP
-

A company uses a Microsoft Power Platform environment.

The company plans to implement a Power Apps app. The application must meet the following requirements:

• Audit all user activity and only retain the audit logs for one year.
• Annually remove products that were created over a year ago.

You need to configure the automated processes.

What should you configure? To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Configurations**

- Table auditing
- Bulk deletion job
- Environment auditing
- Filtered view

**Answer Area**

| Requirement | Configuration |
| --- | --- |
| Audit log retention | |
| Product removal | |

**Correct Answer:**

**Answer Area**

| Requirement | Configuration |
| --- | --- |
| Audit log retention | Environment auditing |
| Product removal | Bulk deletion job |

**jkaur**
3 months ago
Correct
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct answers
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
correct
upvoted 1 times

**RICHARDALEX007**
1 year, 4 months ago
on exam march 2023
upvoted 1 times

**chrisvour**

1 year, 5 months ago

I believe "filtered view" for the "Product removal" is the correct answer. Since products might be already used, they'd be better deactivated and not deleted, but alternatively with a filtered view on created on you can filter older products, otherwise data will be lost, connections might be left orphans and restrict deletion of custom entities might exist leading to an unsuccessful deletion.

upvoted 2 times

**fariasalan86**

1 year, 4 months ago

It's a better practice to deactivate. However, the question specifies: Annually "remove" products that were created over a year ago

upvoted 2 times

**chrisvour**

1 year, 4 months ago

And what about relationships that restrict product deletion? Will bulk deletion finally work? It's not that simple, but you might be right.

upvoted 1 times

**RichXP**

1 year, 5 months ago

correct

upvoted 3 times

Question #30 *Topic 2*

A company creates a canvas app.

The app requires users to enter their social security number. The app should only display the last four digits when the user tabs to a different column.

You need to configure the app.

Which option should you use?

- A. Business rule
- B. Business process flow
- C. Power BI DAX
- D. Power Fx

**Correct Answer:** *D*

*Community vote distribution*

D (82%)

A (18%)

*Community vote distribution*

**RichXP**

Highly Voted 1 year, 5 months ago

Selected Answer: D

correct, add a calculated column with power fx to have last four digits ssn.

upvoted 6 times

**dony85**

_7 months, 4 weeks ago

Alsfo from ChatGpt: the correct option is D. Power Fx. Power Fx is a low-code programming language for expressing logic across the Microsoft Power Platform. It is used in canvas apps to create and manipulate data, control behavior, and do a lot more. In this case, you can use Power Fx to create a formula that masks the Social Security Number and only displays the last four digits when the user tabs to a different column. The other options are not suitable for this specific requirement. Business rules and business process flows are used for enforcing and guiding users through business processes, while Power BI DAX is used for data analysis in Power BI.

upvoted 3 times

**Moond0g**

_Most Recent 10 months, 3 weeks ago

Selected Answer: D

Using Power Fx to directly manipulate the display of the last four digits of the social security number is a more straightforward and appropriate approach for this specific requirement. In the scenario described, where you want to display only the last four digits of a social security number when the user tabs to a different column, using a business rule might be an over-complication. Business rules usually deal with actions like showing/hiding fields, setting default values, or validating data. the "Business rule" option could be a valid choice in this context. Business rules in Power Apps can help enforce data validation, apply logic, and automate certain behaviours based on conditions. However, business rules are typically used for more complex scenarios that involve data validation and logic, rather than directly manipulating how data is displayed.

upvoted 2 times

**wsjones**

_11 months, 2 weeks ago

on test - 8/1/2023

upvoted 3 times

**Radoslavov**

_1 year, 3 months ago

Selected Answer: D

I think also D is correct here, and that's how I would handle this requirement

upvoted 1 times

**Ikhalil**

_1 year, 3 months ago

sure D

upvoted 1 times

**RICHARDALEX007**

_1 year, 4 months ago

on exam march 2023

upvoted 1 times

**Aibloy**

_1 year, 4 months ago

Correct: D You can't create a business rule for a canvas App (A)

upvoted 1 times

**anakinskwlkr**
9 months, 2 weeks ago
you can, scope is set to table. This is what you cannot do with business rules on a canvas app: Differences between canvas and model-driven apps Model driven apps can use all actions available on business rules, however not all business rule actions are available for canvas apps at this time. The following actions are not available on canvas apps: Show or hide columns Enable or disable columns Create business recommendations based on business intelligence. https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule#differences-between-canvas-and-model-driven-apps
upvoted 1 times

**IvanaDomijanic**
1 year, 5 months ago
**Selected Answer: A**
I believe the best option here is: A. Business rule.
upvoted 2 times

**fariasalan86**
1 year, 4 months ago
And how could a business rule hide parts of the field? Power FX can.
upvoted 4 times

**IvanaDomijanic**
1 year, 5 months ago
On exam 13 January 2023.
upvoted 2 times

## Question #31 *Topic 2*
A company uses Power Apps.

The company plans to create a canvas app that uses a responsive design.

You need to configure the app.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Disable the Scale to fit setting.
- B. Configure the height and width properties by using drag handles.
- C. Enable the lock orientation setting.
- D. Configure the height and width properties by using a formula.

**Correct Answer:** *AD*

*Community vote distribution*
AD (85%)
BD (15%)

*Community vote distribution*

**fuddyduddy**
_Highly Voted 1 year, 5 months ago
Selected Answer: AD
Agreed A & D. A because: You activate responsiveness by turning off the app's Scale to fit setting, which is on by default. When you turn this setting off, you also turn off Lock aspect ratio because you're no longer designing for a specific screen shape. (You can still specify whether your app supports device rotation.) Source: https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/create-responsive-layout#disable-scale-to-fit D because: To make your app's layouts respond to changes in the screen dimensions, you'll write formulas that use the Width and Height properties of the screen. Source: https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/create-responsive-layout#understand-app-and-screen-dimensions
upvoted 8 times

**jkaur**
_Most Recent 3 months ago
AD seems right
upvoted 1 times

**walmeida**
_4 months, 3 weeks ago
Selected Answer: AD
1.A 2.D Link: https://learn.microsoft.com/en-us/power-platform/power-fx/reference/object-app
upvoted 1 times

**walmeida**
_4 months, 3 weeks ago
https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/create-responsive-layout
upvoted 1 times

**Joey444**
_8 months, 2 weeks ago
Selected Answer: AD
1. A 2. D
upvoted 1 times

**anakinskwlkr**
_9 months, 2 weeks ago
This is what Microsoft say on their portal: Before you start using the responsive layouts, you need to do the following: Go to Power Apps. Open the app where you want to use the responsive layout. Go to Settings > Display to DISABLE Scale to fit, Lock aspect ratio, and Lock orientation and select Apply. So I dont think the answer is complete here.
upvoted 1 times

**LuckyTZ**
_11 months ago
Select A&D but it showed different order in exam Aug2023.
upvoted 1 times

**uberlord**

1 year ago
oh you poor people that use drag handles when you have a formula in there
upvoted 2 times

**ctedesco**
1 year, 1 month ago
On exam 5/23
upvoted 1 times

**opai677147**
1 year, 3 months ago
Selected Answer: BD
To create a canvas app with a responsive design in Power Apps, you should: B. Configure the height and width properties by using drag handles. D. Configure the height and width properties by using a formula. Explanation: To create a responsive design in Power Apps, you should use the drag handles to configure the height and width properties of the app's elements. You can also use formulas to dynamically adjust the size and position of the elements based on the screen size. Disabling the Scale to fit setting and enabling the lock orientation setting are not necessary for creating a responsive design, so options A and C are not correct.
upvoted 2 times

**D365Apprentice**
1 year, 1 month ago
I believe this to be incorrect, The answers in the question i think are correct. A & D
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
correct A & D
upvoted 1 times

**IvanaDomijanic**
1 year, 5 months ago
On exam 13 January 2023.
upvoted 1 times

**RichXP**
1 year, 5 months ago
Selected Answer: AD
As responsiveness is not yet the default for canvas apps, you will need to disable the current default fixed size behavior. Navigate to App settings > Screen size and orientation, then turn the Scale to Fit toggle to “Off”.
upvoted 1 times

## Question #32 *Topic 2*

A company uses model-driven apps.

Users in the sales department enter the first name, last name, and phone number of customers in the app. The users request a single screen in the app to enter the customer data.

You need to configure the app.

What should you do?

- A. Create a Power Automate flow.
- B. Use a Power Virtual Agents app.
- C. Create a canvas app.
- D. Modify the site map.

**Correct Answer:** *C*

*Community vote distribution*

C (82%)

Other

*Community vote distribution*

**RichXP**

Highly Voted 1 year, 5 months ago

Selected Answer: C

correct for sure

upvoted 7 times

**emirOmerov**

1 year, 4 months ago

I don't get it, they use a model-driven app, why would you create a canvas app? Can't you just modify the site map? For the chatGPT it's D.

upvoted 4 times

**AliceWang**

1 year, 4 months ago

Chat GPT made a mistakes. You couldn't modify the site map to get a single screen.

upvoted 4 times

**dony85**

7 months, 4 weeks ago

Correct also for Chat GPT: The correct answer is C. Create a canvas app. Canvas apps in Power Apps allow you to create an application from scratch, starting with a blank canvas. They are highly customizable and can be designed to fit the specific needs of your users. In this case, a canvas app would allow you to create a single screen where sales department users can enter the first name, last name, and phone number of customers. This would fulfill the users' request for a single screen to enter customer data. The other options are not as suitable: A. Power Automate is used for automating workflows across applications and services, not for creating user interfaces. B. Power Virtual Agents are used to create chatbots, not user interfaces for data entry. D. Modifying the site map would change the navigation of the app, but it wouldn't create a new screen for data entry.

upvoted 2 times

**61be873**

Most Recent 2 months, 3 weeks ago

D: create a new form with only the 3 required fields in the site map: https://learn.microsoft.com/nl-nl/power-apps/maker/model-driven-apps/add-edit-app-components Why a canvasapp if users have access to a model driven app

upvoted 1 times

**a607a1f**

1 month, 3 weeks ago

It's a stupid question imo. I'd 100% go for D as answer C would require all users to have a powerapps premium license because the dataverse connector is a premium connector.

upvoted 1 times

**MrEz**

6 months ago

I was a bit confused by 'A company uses model-driven apps.' as a pre-condition. so i was thinking that maybe one could implement a flow button. but the option was without button. so I would go for C.

upvoted 1 times

**ctedesco**

1 year, 1 month ago

On exam 5/23

upvoted 2 times

**D365Apprentice**

1 year, 1 month ago

**Selected Answer: D**

It says they use a Model driven app, Editing the sitemap will allow you to only have the "Customer" table available (i assume this table is Contacts)

upvoted 1 times

**D365Apprentice**

1 year, 1 month ago

UPDATE! I change my answer it is C - Canvas App, as editing the sitemap will only maps for a Single Table App, not a single Screen. You could add an editable subgrid but you can then still click into a record and then it wont be a single screen

upvoted 6 times

**ikeike55**

1 year, 2 months ago

We can use a specific form by customizing sitemap?

upvoted 3 times

**RSITS**

1 year, 2 months ago

**Selected Answer: A**

For repetitive tasks a manually triggered Power Automated Flow with inputs is the recommended way https://learn.microsoft.com/en-us/power-automate/button-flow-with-user-input-tokens?source=recommendations

upvoted 1 times

**andreslobaton**

1 year, 3 months ago

**Selected Answer: C**

Correct

upvoted 2 times

## Question #33 *Topic 2*

You create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams.

Users report that they are unable to view the app in Teams.

You need to ensure that users can access the app.

What should you do?

- A. Share the app with a security group by using the Maker portal.
- B. Publish the app by using the Maker portal.
- C. Request that a tenant administrator pin the app to the app bar in Teams.
- D. Share the app with a security group in Teams.
- E. Share the app with individual users by using the Maker portal.

**Correct Answer:** *D*

*Community vote distribution*

D (59%)

C (32%)

9%

*Community vote distribution*

**hoo898**

1 week, 5 days ago

B. The app should be published first.

upvoted 1 times

**jkaur**

3 months ago

Seems D

upvoted 1 times

**MrEz**

6 months ago

d for me. 1) do they mean 'personal Power App' in microsoft teams or 'Power App' not very clear. 2) (still not clear to me) could you make a 'personal Power App' for MS Teams Dataverse in the maker portal? Maybe this is the point they want to test (since 3 invalid options suggest Maker portal). If question is about "personal Power App" [referring to an app that is designed for individual use within Microsoft Teams, utilizing Dataverse for Teams, the process is integrated into the Teams environment]: maker not suitable. Remaining C or D. Sharing more appropriate as there is no requirement 'ALL users', just users access it.

upvoted 1 times

**Joey444**

8 months, 2 weeks ago

**Selected Answer: D**

Correct answer is D After you click share, you get a pop up with: "Enter or select a security group" https://learn.microsoft.com/en-us/power-apps/teams/set-perms-and-share

upvoted 2 times

**dony85**

7 months, 4 weeks ago

Correct D also for ChatGpt: To ensure that users can access the Power Apps app in Teams, you should share the app with a security group in Teams. Here are the steps to do so: 1. Assign the correct permissions for the tables in your app for the Colleagues with access role. 2. Select a security group you would like to assign to the Colleagues with access role1. 3. Choose which apps the Colleagues with access role should have access to. 4. Once you're done sharing your apps, they'll appear in the Built for your colleagues section within the Teams app store. So, the correct answer is D. Share the app with a security group in Teams.

upvoted 2 times

**uberlord**

11 months, 3 weeks ago

https://learn.microsoft.com/en-us/power-apps/teams/set-perms-and-share D

upvoted 2 times

**kty**

11 months, 4 weeks ago

Selected Answer: C

Option C suggests requesting a tenant administrator to pin the app to the app bar in Teams. This action would make the app easily accessible for all users in the organization. Option D suggests sharing the app with a security group in Teams. While this action can provide access to the app for the specified security group, it may not address the issue of app visibility for all users.

upvoted 2 times

**MrEz**

6 months ago

The word 'all' is missing in the question. it is users plural but it does not necessarily mean that all users have to get access. So the point you mention has directed me away from C towards D. I hope they will make better questions where we would not have to wonder and figure out how things are meant. 'some users' or 'all users' should have been part of the question so that we are able to respond correctly.

upvoted 1 times

**inscho**

1 year ago

Selected Answer: D

D. Share the app with a security group in Teams. This is the correct approach because once an app is created in Microsoft Dataverse for Teams, you can share it with specific people or security groups directly in Teams. Remember that Microsoft Dataverse for Teams apps are automatically published when they're saved, so there's no need to separately publish them like you would in the Power Apps Maker portal. It is not B because when you create a Power Apps app specifically for Teams using Microsoft Dataverse for Teams, you don't use the Maker portal to publish it. Instead, you publish the app directly within Teams. The previous provided link helps: https://learn.microsoft.com/en-us/power-apps/teams/dataverse-for-teams-table-permissions

upvoted 3 times

**Luay**

1 year, 2 months ago

Selected Answer: D

Answer id D

upvoted 1 times

**charles879987**

1 year, 3 months ago
Selected Answer: C
tried all the scenarios. A. Share the app with a security group by using the Maker portal. Not possible with Teams. you choose what apps to add to Teams not share. B. Publish the app by using the Maker portal. no. apps are published in Teams portal C. Request that a tenant administrator pin the app to the app bar in Teams. yes. you can pin an app to Team Channel. D. Share the app with a security group in Teams. no. apps are not shared but added to Teams by admin. security groups not in teams but onedrive and sharepoint in ms 365. E. Share the app with individual users by using the Maker portal. no. app are added not shared to teams
upvoted 4 times

**opai677147**
1 year, 3 months ago
Selected Answer: B
Answer from chatGPT B. Publish the app by using the Maker portal. If the app has been created using Microsoft Dataverse for Teams, it must be published in order for users to be able to access it in Teams. Sharing the app with a security group or individual users is not sufficient to make the app visible in Teams. Requesting that a tenant administrator pin the app to the app bar in Teams may improve visibility, but the app still needs to be published in the Maker portal.
upvoted 2 times

**MicrosoftTheFuture**
1 year, 3 months ago
answer: D Colleagues with access: With Power Apps for Teams, you can share an app with Azure AD security group whose members need not be part of the Teams team where the app was built. This enables you to add users to the application without having to add them to the specific team, and opens up "Broad Distribution" scenarios. For example, you may want to build an app that is enabled for every accountant in the organization, or even every employee in that organization. https://learn.microsoft.com/en-us/power-apps/teams/dataverse-for-teams-table-permissions
upvoted 2 times

**Jons123son**
1 year, 3 months ago
Selected Answer: D
It has to be D Again one of those questions that are absolutely unclear about the goal. Do users require access to the app, do users want to add the app from the store? Who are the users... Anyway, C does not give access to the app. Teams Admins, Teams App Admin or tenant admin could Pin an app to the bar or via a policy for groups, users, or all users. Before that, they would have to upload the app in the developer portal, publish it for approval and finally approve the app, which would add it to the store. But this only allows to install the app. It does not give access to the app automatically. Owners have still to share the app with users or groups. If the app has not been shared, users will get the usual access denied screen. I have been there. Also we are talking about a Dataverse for teams environment. You can share a Power Apps build in a team only with a single M365 or security group, not with individuals.
upvoted 3 times

**Jons123son**
1 year, 3 months ago
Also you can only share using Power Apps in Teams, not from the maker portal.
upvoted 2 times

**fariasalan86**

1 year, 4 months ago

Selected Answer: C

The question doesn't make it clear if it's for a user, a group, or everyone. Even so, I think you would need to ask a tenant admin to pin the app to the app bar in Teams. I explain: To make a Power Apps app for Microsoft Teams created with Microsoft Dataverse for Teams accessible to users, it must be added to the app bar in Teams, which can only be done by a tenant administrator. Therefore, you should request that the administrator pin the app to the app bar. Although sharing the app with a security group using the Maker portal (A) or Teams (B) would allow members of that group to access the app, they would still need to locate and open it.

upvoted 1 times

**RichXP**

1 year, 5 months ago

Selected Answer: D

C would make the app be available to everyone, so D is better

upvoted 4 times

**uberlord**

12 months ago

no where does it state that it shouldn't be made available to anyone either

upvoted 1 times

## Question #34 *Topic 2*

HOTSPOT

-

You create a canvas app.

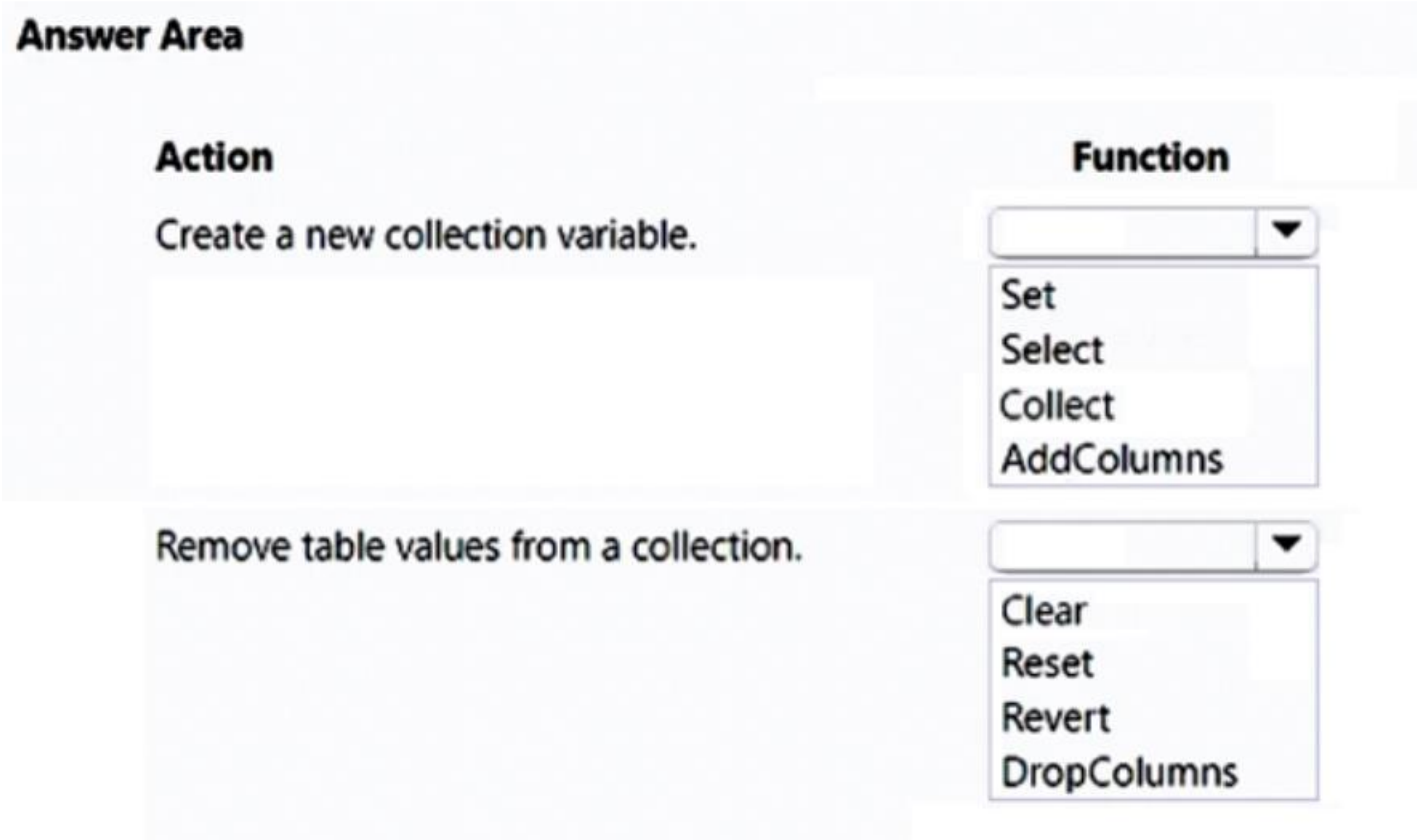
The app requires access to data that is stored in collections. The app must provide the following actions:

• Create a new collection variable.
• Remove table values from a collection.

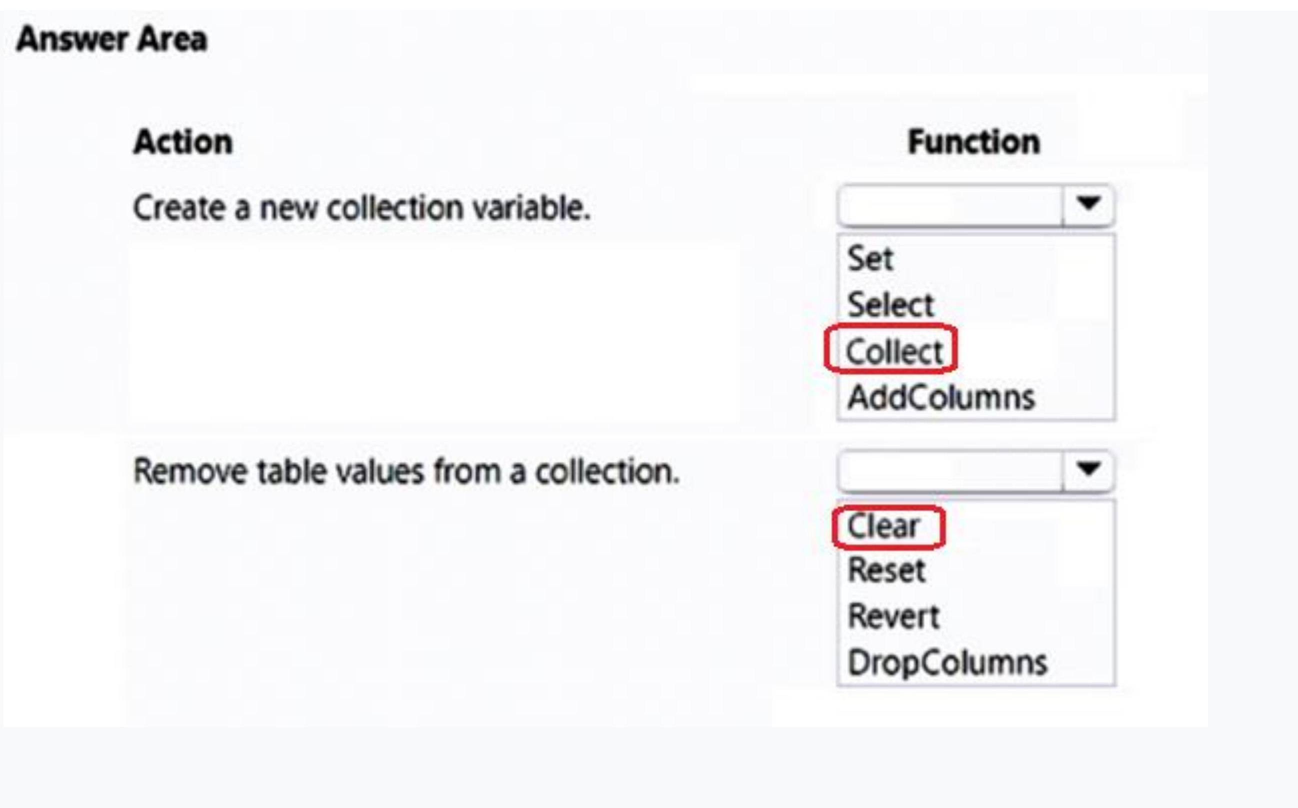
You need to configure functions for the app.

Which functions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




Correct Answer:




**RichXP**

Highly Voted 1 year, 5 months ago

correct. set is for global variable.
upvoted 11 times

**Piasother**
1 year, 5 months ago
thanks
upvoted 1 times

**jkaur**
Most Recent 3 months ago
Correct
upvoted 1 times

**MrEz**
6 months ago
clear removes all collection items
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
1. Collect 2. Clear https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/create-update-collection
upvoted 3 times

**kaka372**
11 months, 4 weeks ago
seen in exam jun
upvoted 2 times

**Mayah974**
1 year ago
Correct
upvoted 1 times

Question #35 *Topic 2*

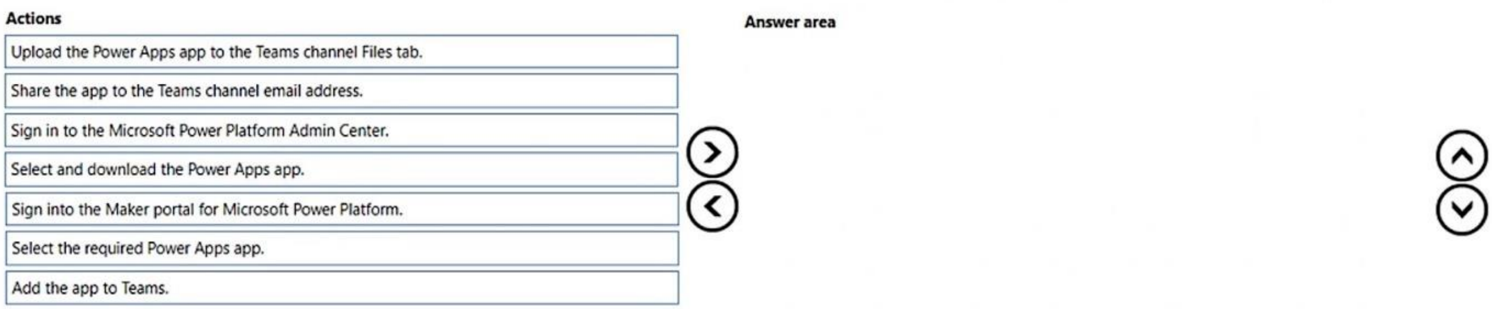
DRAG DROP
-

A company creates a canvas app.

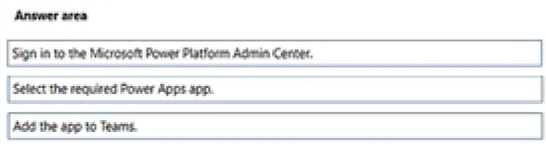
The company plans to make the app available in Microsoft Teams. Only employees will be allowed to use the app.

You need to add the app to Teams.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.




**Correct Answer:**




**Mayah974**
Highly Voted 1 year ago
I think : maker portal and not Admin center.
upvoted 12 times

**klnv000**
Highly Voted 1 year ago
Answer: 5,6,7
upvoted 8 times

**dony85**
7 months, 4 weeks ago
Also for ChatGpt: To add the app to Teams, you should perform the following actions in sequence: - Sign into the Maker portal for Microsoft Power Platform (Action 5) - Select the required Power Apps app (Action 6) - Add the app to Teams (Action 7) These steps will ensure that the app is properly added to Teams for your employees to use. Please note that only those with the necessary permissions will be able to perform these actions. If you encounter any issues, please refer to the official Microsoft documentation or contact your IT department for further assistance.
upvoted 3 times

**jkaur**
Most Recent 3 months ago
567 seems
upvoted 1 times

**Sweden2022**
6 months, 3 weeks ago
I tested it out in make.powerapps.com 1. Go to makerportal. 2. Select the required app. 3. Add to teams.
upvoted 1 times

**Joey444**
8 months, 2 weeks ago

Sign into the Maker Portal Select the required Power Apps app Add the app to Teams This is the correct answer.
upvoted 3 times

**ttien**
9 months, 3 weeks ago
on exam 20/9/2023
upvoted 1 times

**Kindum**
10 months ago
Not Sign in Power Apps Admin instead sign in Maker Power Apps then others are correct
upvoted 2 times

**Kindum**
10 months, 1 week ago
It is not Log in MS Power Apps Platform Admin Center instead login in make.powerapps.com that is power apps design studio, the first choice not correct
upvoted 1 times

**PowerGym**
11 months ago
First: Maker Portal and not Admin Center. Choose there the app and share.
upvoted 2 times

**wsjones**
11 months, 2 weeks ago
Closest answer - 5,6,7. the Admin Center is incorrect (8/3/23)
upvoted 2 times

**wouterthompson**
11 months, 2 weeks ago
https://learn.microsoft.com/en-us/power-apps/teams/embed-teams-app
upvoted 1 times

**HamidR**
1 year ago
Answer: 5,6,7
upvoted 3 times

**Aero_1898**
1 year ago
I think given answer is not correct first we should add the app in the team or for a user using + Sign i.e. add the app then select the required app 7 6 1
upvoted 1 times

**RafsanH**
10 months, 3 weeks ago
Steps: 1. Go to the Maker Portal (App Studio) 2. Select the app (click three dots next to the app) 3. Choose "add to teams" option
upvoted 3 times

Question #36 *Topic 2*

HOTSPOT

-

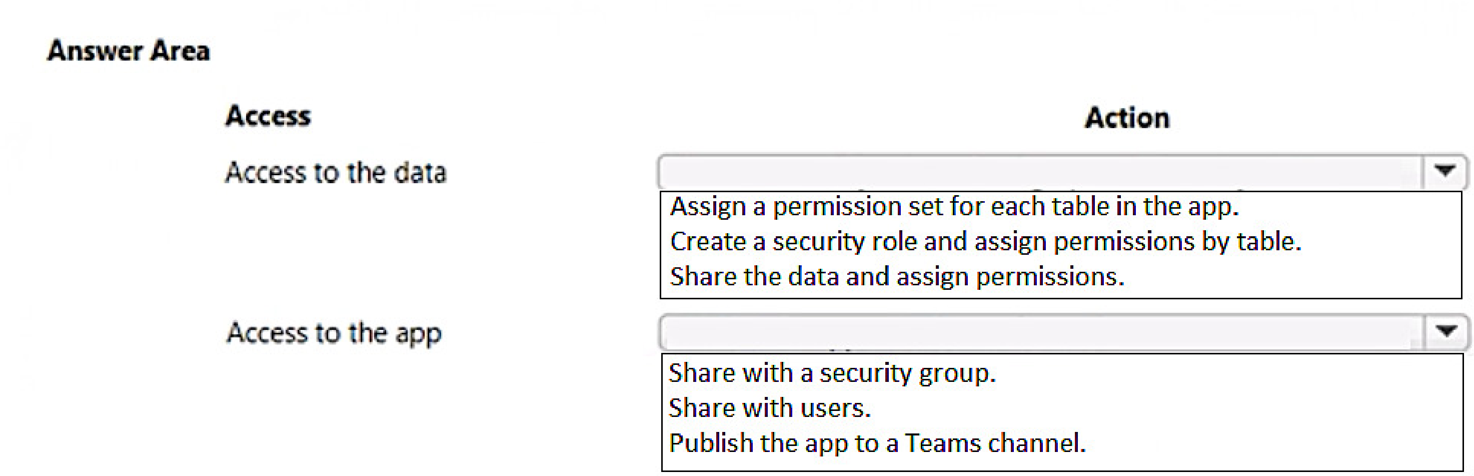
A company creates a Microsoft Teams app that stores data in two tables in a Microsoft Dataverse for Teams environment.

Users require access to the app and the app data.

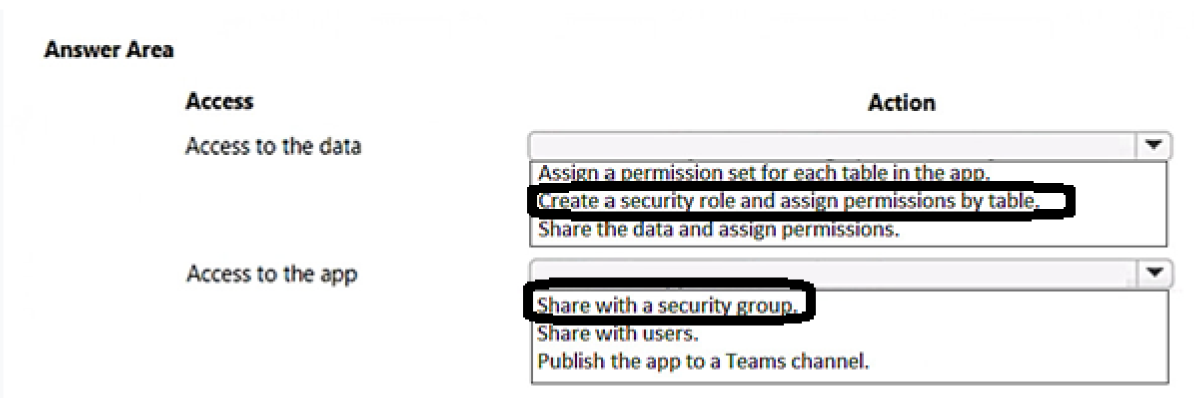
You need to configure access.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




**Correct Answer:**




**jkaur**

3 months ago

correct

upvoted 1 times

**MrEz**

6 months ago

https://learn.microsoft.com/en-us/power-apps/teams/dataverse-for-teams-table-permissions use given permission-set! publish to teams channel.
upvoted 2 times

**MrEz**
6 months ago
is it 'personal power app' in ms teams environment or 'power app' published to teams channel? i would say personal power app. hence share with group, it seems that Teams dataverse works with roles as well, set the roles. (not sure i once thought it was a simplified security with sharing).
upvoted 1 times

**Keeno74**
6 months ago
The two comments at the bottom of this state to publish the app. The question is asking to configure the access so users can view the app and data. With out adding to a security group, they won't be able to view the published data
upvoted 1 times

**ttien**
9 months, 3 weeks ago
on exam 20/9/2023
upvoted 2 times

**wouterthompson**
11 months, 2 weeks ago
Correct https://learn.microsoft.com/en-us/power-apps/teams/set-perms-and-share
upvoted 2 times

**kty**
11 months, 4 weeks ago
I think that the answer is correct : https://learn.microsoft.com/en-us/power-apps/teams/set-perms-and-share
upvoted 4 times

**Mayah974**
1 year ago
it's a dataverse for teams, i think 2nd : publish the app to teams channel.
upvoted 2 times

**Aero_1898**
1 year ago
2nd one should be publish the app to MS teams channel
upvoted 2 times

**inscho**
1 year ago
The question states that "you need to configues the access". So the publishing part is probably done.... my vote goes to Shate with a security group see: https://learn.microsoft.com/en-us/power-apps/teams/dataverse-for-teams-table-permissions
upvoted 1 times

**inscho**

1 year ago

dont mind my commend, in fact, i didn't read carefully. Publishing the app seems to be right

upvoted 1 times

## Question #37 *Topic 2*

DRAG DROP

-

A company plans to implement Power Pages.

The company requests that you create demonstration sites based on the following requirements:

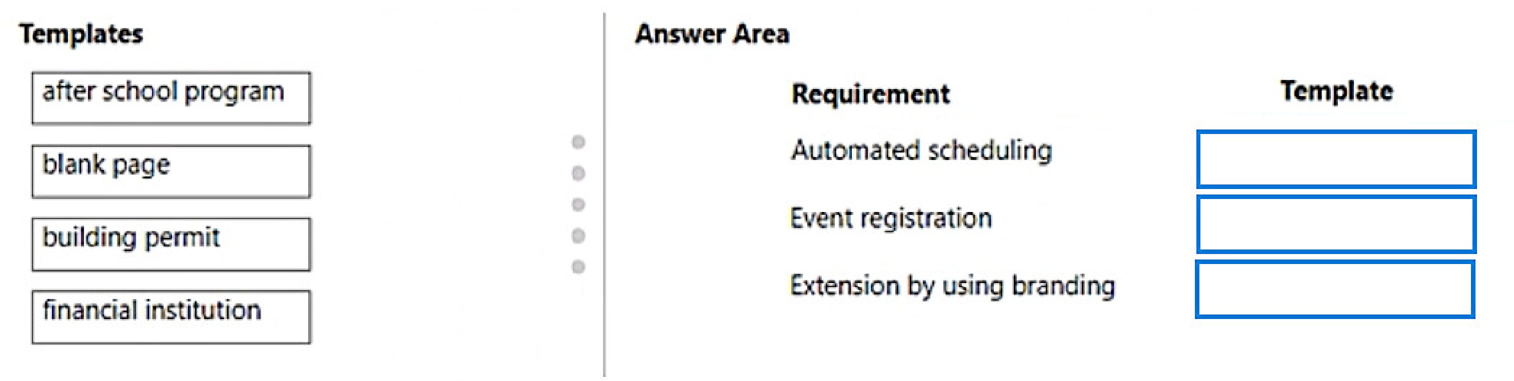
• A website that supports automated scheduling
• A website that supports event registration
• A website that can be extended by using the company's branding

In addition, custom development work must be minimized.

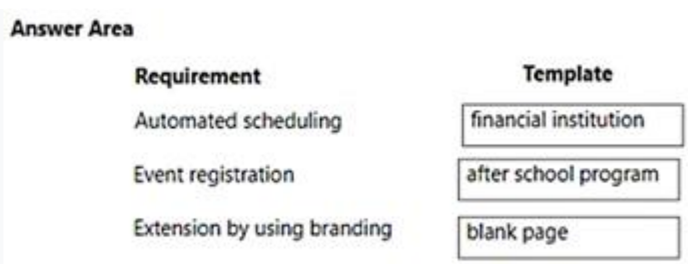
You need to identify the appropriate Power Pages templates to use.

Which templates should you use? To answer, drag the appropriate templates to the correct requirements. Each template may be used once, more than once, or not at all. You may need to drag the split between panes or scroll to view content.

NOTE: Each correct selection is worth one point.




**Correct Answer:**




**Jacky678**

Highly Voted 1 year ago

Correct. https://learn.microsoft.com/en-us/training/modules/power-pages-templates/generic
https://learn.microsoft.com/en-us/training/modules/power-pages-templates/scenario
upvoted 9 times

**jkaur**
Most Recent 3 months ago
Corresct
upvoted 1 times

**kokos02**
4 months, 2 weeks ago
https://learn.microsoft.com/en-us/training/modules/power-pages-templates/scenario
upvoted 1 times

**UlisesFerrero**
5 months, 2 weeks ago
On test 10.1.2024
upvoted 2 times

**Sweden2022**
9 months, 4 weeks ago
On test 14.09.2023
upvoted 1 times

**kasmol**
10 months, 2 weeks ago
correct https://learn.microsoft.com/en-us/power-pages/templates/
upvoted 1 times

Question #38 *Topic 2*
DRAG DROP
-

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data.

You set up a form with the following columns for users to enter their data. The form includes the following columns:

| Column | Data type |
|---|---|
| Country/region | Choices (multi-select) |
| Passport ownership | Choice (yes /no) |
| Passport expiration date | Text |

The form must do the following:

• The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
• The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Solution components**

- Power Automate flow
- Business rule
- Business process flow
- Formula

**Answer Area**

| Requirement | Solution component |
|---|---|
| Country/region | |
| Passport expiration date column appears | |

**Correct Answer:**

**Answer Area**

| Requirement | Solution component |
|---|---|
| Country/region | Formula |
| Passport expiration date column appears | Business rule |

**HansomRob**

Highly Voted 1 year ago

The given answer is correct. Since Country/Region is a multi-select, it cannot be used in a business rule. https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-business-rules-recommendations-apply-logic-form?view=op-9-1

upvoted 8 times

**HaileleoulG**

Most Recent 1 week ago

Correct, Question was on exam, July 02, 2024

upvoted 1 times

**b304b2c**

1 month, 4 weeks ago

was on test May 14 2024 I went with formula and business rule. Scored 866.

upvoted 2 times

**jkaur**

3 months ago

correct

upvoted 1 times

**ttien**

9 months, 3 weeks ago

on exam 20/9/2023
upvoted 2 times

**Kindum**
10 months ago
This is completely contradict question the country/region data type is multi selection choice but under description it said if English US else blank and user write on it when use choice, on the other case both are formula to set up else both are business rule Formula for expiration date on Datacard datacrdvalueYES/NO.value = "True" , true, false this is formula
upvoted 1 times

**MrEz**
4 months, 4 weeks ago
right this is weird. because they suddenly invent 'language' is selected. set US. maybe the core point is Business rule cannot set 1 value from a multi-select field. and not every english speaking person is forcibly from the US. and some people speak many languages some people may have several countries some people may have severl passports (even from same county, e.g people tavelling in middle east between israel and other middle east countries prefer to have a separate passport for israel, i have been told.) a passport is usually related to one country. one country can have many offical languages..
upvoted 1 times

**Mayah974**
1 year ago
It seems correct for me
upvoted 1 times

**CP14**
1 year, 1 month ago
Both should be Business Rule?
upvoted 3 times

**kty**
11 months, 4 weeks ago
Business rules don’t work with multi-select option sets.
upvoted 5 times

## Question #39 *Topic 2*

You have a canvas app.

The canvas app must store data in a variable that is available only to the current screen.

You need to create the variable.

Which two functions should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. UpdateContext
- B. Navigate
- C. SaveData

- D. Set
- E. Collect

**Correct Answer:** *AB*

*Community vote distribution*

AB (100%)

*Community vote distribution*

**anakinskwlkr**

Highly Voted 9 months, 2 weeks ago

WHY NAVIGATE for God's sakes??? nonsense

upvoted 5 times

**MrEz**

4 months, 4 weeks ago

I agree. Navigate to where. There is only 1 screen. it does not say there is any other screen there. it says current screen. but does this mean, that there are (implicitly) other screens there to navigate to? One screen is current screen.

upvoted 1 times

**BikramjitSingh**

Most Recent 2 weeks, 2 days ago

**Selected Answer: AB**

26th june exam

upvoted 1 times

**b304b2c**

2 months ago

A and E.

upvoted 2 times

**b304b2c**

2 months ago

In a canvas app, if you need to store data in a variable that is available only to the current screen, you should use the following two functions: A. UpdateContext - This function creates or updates a context variable within the current screen only. It does not affect other screens or the global context. E. Collect - While Collect can be used to create collections that are accessible across the entire app, it can also be used in conjunction with UpdateContext to manage data specific to a screen if handled correctly.

upvoted 1 times

**b304b2c**

2 months ago

The Set function would not be suitable for this scenario because it creates a global variable that is available throughout the entire app, not just the current screen. The SaveData function is used for saving collections to local storage and is not related to screen-specific variables. The Navigate function is used to change screens, not to create variables. Therefore, the correct answers are A (UpdateContext) and E (Collect), used with the right context.

upvoted 1 times

**JAY88**

_7 months, 3 weeks ago

- UpdateContext - Navigate https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/working-with-variables#types-of-variables You implicitly establish and set context variables by using the UpdateContext or Navigate function. When the app starts, the initial value of all context variables is blank.

upvoted 2 times

**Brooklyn_**

_8 months, 4 weeks ago

"Set" can be used to create both local and global variables in Power Apps, depending on how you use it. If you use Set within a specific screen, it creates a local variable that is only accessible within that screen. In this case, it meets the requirement of storing data in a variable that is available only to the current screen. If you use Set at the app level, it creates a global variable that is accessible throughout the entire app. So, it can be used to create both local and global variables based on where you place it. If you want to create a variable that is only available to the current screen, you should use Set within that screen's context.

upvoted 1 times

**Brooklyn_**

_8 months, 4 weeks ago

Nevermind, I'm stupid, A and B are the right answers. here's the documentation to prouve it https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/working-with-variables

upvoted 2 times

**Brooklyn_**

_8 months, 4 weeks ago

I got fooled by ChatGPT 😒

upvoted 1 times

**365Ginger**

_9 months, 3 weeks ago

**Selected Answer: AB**

Answer is UpdateContext and Navigate. Source: https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/working-with-variables#types-of-variables

upvoted 1 times

**ttien**

_9 months, 3 weeks ago

on exam 20/9/2023

upvoted 1 times

**Sweden2022**

_9 months, 4 weeks ago

To create a variable that is available only to the current screen in a canvas app, you should use the following functions: A. UpdateContext: This function allows you to create and update context variables within the current screen. Context variables are only accessible within the screen where they are defined. D. Set: The Set function is used to create and set local variables within a screen. Local variables are available only within the screen where they are defined. So, the correct options are A (UpdateContext) and D (Set). These functions will enable you to create a variable that is scoped to the current screen in your canvas app.

upvoted 1 times

**drjphat**

9 months, 3 weeks ago
Set sets global variables. D is not correct.
upvoted 1 times

**Kindum**
10 months, 1 week ago
The Answer is A
upvoted 1 times

**Mayah974**
1 year ago
Selected Answer: AB
Updatecontext Navigate
upvoted 4 times

**Jacky678**
1 year ago
The answer is correct. Context variables are implicitly created by using the UpdateContext or Navigate function. https://learn.microsoft.com/en-us/power-platform/power-fx/reference/function-updatecontext
upvoted 2 times

**w0mz**
1 year ago
A - UpdateContext D - Set
upvoted 2 times

**ck1985**
1 year ago
D is incorrect, Set is used for Global variables.
upvoted 3 times

**CP14**
1 year ago
Correct
upvoted 1 times

Question #40 *Topic 2*
DRAG DROP
-

You plan to create a canvas app with multiple screens.

The app needs to store temporary data while the app is running. The app has the following data requirements:

• Each screen must maintain a separate copy of data and pass the data to another screen.
• The app must be able to update separate rows of a table independently.

You need to configure variables for the data.

Which variable types should you use? To answer, drag the appropriate variable types to the correct requirements. Each variable type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Variable types**

- Collection
- Global variable
- Context variable

**Answer Area**

| Requirement | Variable type |
|---|---|
| Screens maintain separate data and pass the data to another screen. | |
| Update separate rows of a table independently. | |

**Correct Answer:**

**Answer Area**

| Requirement | Variable type |
|---|---|
| Screens maintain separate data and pass the data to another screen. | Context variable |
| Update separate rows of a table independently. | Collection |

**jkaur**

3 months ago

1. Context variable 2. Collection

upvoted 1 times

**MrEz**

6 months ago

a collection is a global variable.

upvoted 2 times

**Nil_Amstrong**

8 months ago

I think the answers are correct: 1. Context variable 2. Collection The first one is NOT "Global variable" because it says "screens MAINTAIN SEPARATE data..." so I guess it should be a context variable passing information with Navigate()

upvoted 3 times

**ttien**

9 months, 3 weeks ago

on exam 20/9/2023

upvoted 1 times

**Sweden2022**

9 months, 4 weeks ago

I think 1. Global Variable - because it can be used to access data from anywhere in the app. 2. Collection - It updates seperate rows.

upvoted 4 times

**sambraher**

11 months, 4 weeks ago

You actually CAN pass a context variable using NAVIGATE eg. Navigate('Screen2';ScreenTransition.Fade;{color:"red"})

upvoted 4 times

**Mayah974**

1 year ago

1.Global variable 2. Collection

upvoted 3 times

**thhvancouver**

11 months, 1 week ago

The requirement is: Each screen must maintain a separate copy of data and pass the data to another screen. A global variable is available throughout the app and is not a separate copy of data on the screen

upvoted 5 times

**Jacky678**

1 year ago

1 is wrong. A Context variables cann't pass data to another screen. I think Global variable is the right answer. https://learn.microsoft.com/en-us/power-platform/power-fx/reference/function-updatecontext

upvoted 1 times

**Net_IT**

1 year ago

you can pass to another screen with navigate https://learn.microsoft.com/en-us/power-platform/power-fx/reference/function-navigate

upvoted 5 times

**Jacky678**

1 year ago

Navigate is a function, not variable.

upvoted 1 times

**DSM_LM**

10 months, 3 weeks ago

You can set a Context Variable within the Navigate function. This is from the official formula reference: "Context variables are also preserved when a user navigates between screens. You can use Navigate to set one or more context variables for the screen that the formula will display, which is the only way to set a context variable from outside the screen"

upvoted 7 times

## Question #41 *Topic 2*

HOTSPOT

-

You plan to create a canvas app.

The app must meet the following requirements:

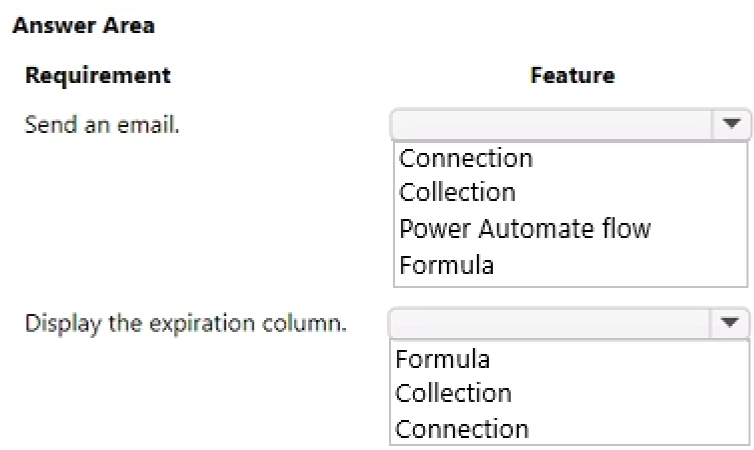
• Send an email after a record is saved.

• Display the expiration column on a form if the creation date of the record is older than 90 days.

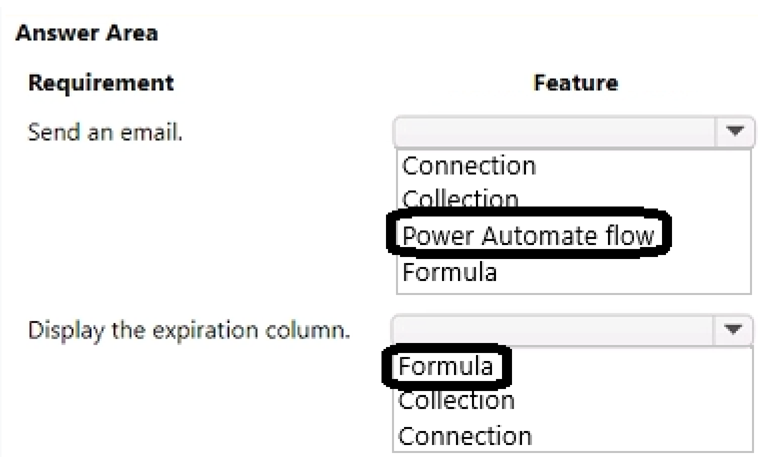
You need to configure the app.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




Correct Answer:




**Joey444**

Highly Voted 8 months, 2 weeks ago

Correct answers 1. Automate 2. Formula

upvoted 7 times

**jkaur**

Most Recent 3 months ago

1. Automate 2. Formula

upvoted 1 times

**JohnChung**

5 months ago

Agree with the given answer. Power Automate flow Formula

upvoted 1 times

**MrEz**
6 months ago
old fashioned workflow :-)
upvoted 2 times

Question #42 *Topic 2*
DRAG DROP
-

A company plans to create two Microsoft Power Platform applications.

One of the applications requires a custom control layout without using code. The other application will be used primarily by external users.

You need to create the applications.

Which application types should you use? To answer, drag the appropriate application types to the correct requirements. Each application type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Application types**

- Canvas app
- Model-driven app
- Power Pages portal
- Power BI

**Answer Area**

| Requirement | Application type |
| --- | --- |
| Custom control layout without coding | |
| Used by external users | |

**Correct Answer:**

**Answer Area**

| Requirement | Application type |
| --- | --- |
| Custom control layout without coding | Canvas app |
| Used by external users | Power Pages portal |

**jkaur**
3 months ago
Canvas App Power Pages
upvoted 1 times

**f645764**

4 months, 4 weeks ago
BS - no code in canvas apps - but from an MS point of view the answers seem correct
upvoted 1 times

**JohnChung**
5 months ago
Agree with the given answers: Canvas App Power Pages
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
Answers are correct. 1. Canvas App 2. Power Pages
upvoted 2 times

**EsePe**
7 months ago
Why not 1.Model-driven App and 2.Power Pages?
upvoted 3 times

**Sweden2022**
6 months, 3 weeks ago
1. Because you cant customize the layout in model-driven, only in canvas app. 2. Portal is often used for external users, thats why its called a portal.
upvoted 2 times

## Question #43 *Topic 2*

You create a Power Apps app.

The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.

You need to configure the app.

Which tool should you use?

- A. card
- B. expression
- C. gallery
- D. Power BI dashboard

**Correct Answer:** *C*

*Community vote distribution*

C (100%)

*Community vote distribution*

**JohnChung**
3 months, 2 weeks ago
**Selected Answer: C**
Gallery

upvoted 1 times

**JohnChung**
5 months ago
Selected Answer: C
Agree with the given answer. Gallery
upvoted 1 times

## Question #44 *Topic 2*
This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment -

Environment -

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table -

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table -

• The Evaluation table is a custom table used to track evaluation criteria.
• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table -

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website -

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team. o Schedule: A page open to everyone to view the tryout and game schedule. o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only. o Forms: A page that displays the consent form. o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User. o All primary contacts and prospects are assigned to their respective roles.

Requirements -

Registration -

• Parents and prospects are created as contacts and must be linked.
• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent -

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.
• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.

• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect o contain a link to the team website o be automatically sent weekly and tracked to the contact record in Dataverse o include the current date using the full month name, date, and year

Evaluations -

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to view website questions and comments.

Where should you view this information?

- A. Evaluations
- B. Lead
- C. Contact
- D. Feedback

**Correct Answer:** *C*

**Masoud1**
2 months, 2 weeks ago
I see that the correct answer is D
upvoted 2 times

**Evan123123**
2 months, 2 weeks ago
The Microsoft Documentation states that the starter layout template has a Contact Us page, whose records are stored in the Feedback entity. Thus, my answer would be D) Feedback. ``` All starter layout templates contain the following pages. ... Contact us Contains a feedback form ... Table: Feedback Table form name: simple contact us form Page form name: Contact us ``` Reference: https://learn.microsoft.com/en-us/power-pages/templates/starter-layout
upvoted 3 times

Question #45 *Topic 2*
DRAG DROP
-

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

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At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
-
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background
-

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment
-

Environment
-

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table
-

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table
-

• The Evaluation table is a custom table used to track evaluation criteria.

• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table

-

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website

-

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team.
o Schedule: A page open to everyone to view the tryout and game schedule.
o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only.
o Forms: A page that displays the consent form.
o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User.
o All primary contacts and prospects are assigned to their respective roles.

Requirements

-

Registration

-

• Parents and prospects are created as contacts and must be linked.
• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent

-

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.
• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:

o be sent to the primary contact of each new underage prospect
o contain a link to the team website
o be automatically sent weekly and tracked to the contact record in Dataverse
o include the current date using the full month name, date, and year

Evaluations

-

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to set up webpage permissions.

Which permissions must you set? To answer, move the appropriate permissions to the correct page. You may use each permission once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Permissions**

- Prospect User
- Primary Contact User
- Anyone can see this page

**Webpage permissions**

| | |
|---|---|
| Home | |
| Schedule | |
| Evaluations | |
| Forms | |

**Correct Answer:**

**Webpage permissions**

| | |
|---|---|
| Home | Anyone can see this page |
| Schedule | Anyone can see this page |
| Evaluations | Prospect User |
| Forms | Primary Contact User |

**Trappie**
1 month, 1 week ago
Correct
upvoted 3 times

Question #46 *Topic 2*

DRAG DROP
-

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
-
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background
-

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment
-

Environment
-

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table
-

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table
-

• The Evaluation table is a custom table used to track evaluation criteria.
• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table
-

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website
-

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team.

o Schedule: A page open to everyone to view the tryout and game schedule.
o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only.
o Forms: A page that displays the consent form.
o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User.
o All primary contacts and prospects are assigned to their respective roles.

Requirements
-

Registration
-

• Parents and prospects are created as contacts and must be linked.
• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent
-

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.
• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect
o contain a link to the team website
o be automatically sent weekly and tracked to the contact record in Dataverse
o include the current date using the full month name, date, and year

Evaluations
-

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to create forms required for the registration team and assistants.

Which form types should you create? To answer, move the appropriate form types to the correct roles. You may use each form type once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Form types | Form types required for roles | |
|---|---|---|
| Card | Registration team | |
| Main | Assistants | |
| Edit | | |
| Quick create | | |

**Correct Answer:**

**Form types required for roles**

| | |
|---|---|
| Registration team | Quick create |
| Assistants | Main |

**b304b2c**
_1 month, 4 weeks ago
was on test May 14 2024 Went with the answers given. Scored 866.
upvoted 3 times

Question #47 *Topic 2*
DRAG DROP
-

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

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To start the case study
-
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background
-

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment
-

Environment
-

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table
-

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table
-

• The Evaluation table is a custom table used to track evaluation criteria.
• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table
-

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website
-

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team.
o Schedule: A page open to everyone to view the tryout and game schedule.
o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only.
o Forms: A page that displays the consent form.
o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User.
o All primary contacts and prospects are assigned to their respective roles.

Requirements
-

Registration
-

• Parents and prospects are created as contacts and must be linked.
• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent
-

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.
• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect
o contain a link to the team website
o be automatically sent weekly and tracked to the contact record in Dataverse
o include the current date using the full month name, date, and year

Evaluations

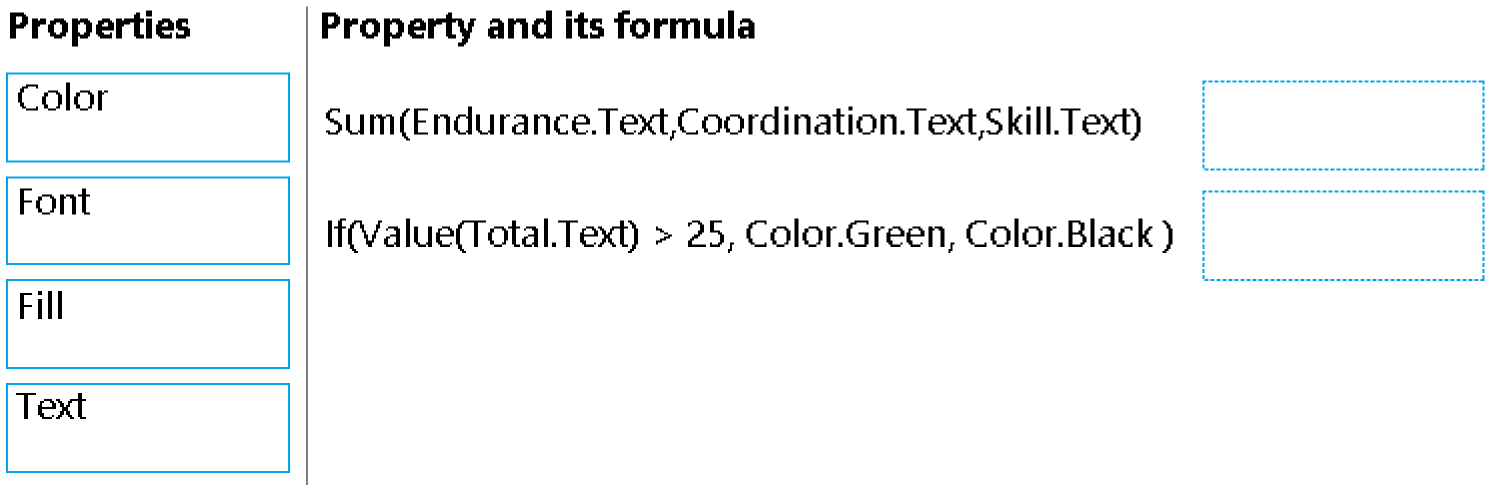
-

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

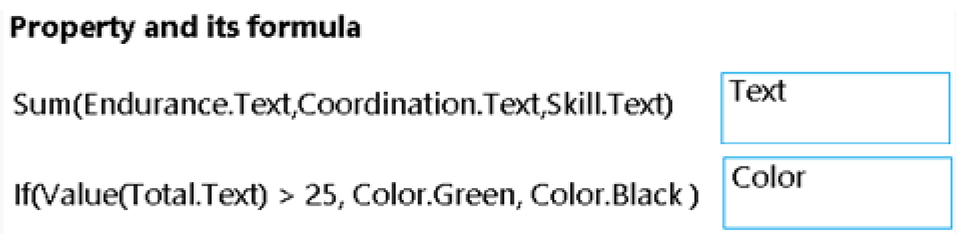
You need to configure the Total field on the Evaluation form.

Which property should you select for the formula? To answer, move the appropriate property to the correct formula. You may use each property once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.




**Correct Answer:**




**b304b2c**

1 month, 4 weeks ago

was on test May 14 2024 went with provided answers Scored 866

upvoted 3 times

Question #48 *Topic 2*

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment -

Environment -

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table -

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table -

• The Evaluation table is a custom table used to track evaluation criteria.
• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table -

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website -

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team. o Schedule: A page open to everyone to view the tryout and game schedule. o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only. o Forms: A page that displays the consent form. o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User. o All primary contacts and prospects are assigned to their respective roles.

Requirements -

Registration -

• Parents and prospects are created as contacts and must be linked.
• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent -

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.
• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect o contain a link to the team website o be automatically sent weekly and tracked to the contact record in Dataverse o include the current date using the full month name, date, and year

Evaluations -

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to create the evaluation record for a prospect.

What should you use?

- A. a classic Dataverse workflow
- B. a cloud flow
- C. a plug-in
- D. a quick create form

**Correct Answer:** *B*

*Community vote distribution*

B (100%)

*Community vote distribution*

**Evan123123**

Highly Voted 2 months, 2 weeks ago

**Selected Answer: B**

- Custom code is off the table, so that removes plug-in as an option. - Requirements state that a record needs to be created automatically and not by a user, this removes quick create as an option - Dataverse workflow may work, but would be difficult to obtain the data the coach has entered in the canvas application. Leaving cloud flow as the only valid solution.

upvoted 5 times

**b304b2c**

Most Recent 1 month, 4 weeks ago

was on test May 14 2024 went with cloud flow Scored 866

upvoted 2 times

## Topic 3 - Question Set 3

Question #1 *Topic 3*

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually.

You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user's devices? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Power Automate Desktop
- B. Latest version of Microsoft Edge
- C. On-premises data gateway
- D. Selenium IDE
- E. Latest version of Mozilla Firefox

**Correct Answer:** *ABD*

Reference:

https://docs.microsoft.com/en-us/power-automate/ui-flows/setup

*Community vote distribution*

ABD (56%)
AB (22%)
11%
11%

*Community vote distribution*

**Icecola**

Highly Voted 2 years, 10 months ago

Correct.

upvoted 19 times

**neb99**

Highly Voted 2 years, 9 months ago

I think this is wrong. Selenium IDE is test software. It should be gateway instead. So, Edge, Gateway and Desktop

upvoted 16 times

**BrettusMaximus**

1 year, 12 months ago

Selenium IDE parses the HTML of a web page. Yes it can be used for testing too. Selenium IDE is correct

upvoted 3 times

**Stinow**

2 years, 8 months ago

Perhaps Selenium because of the need to automate web tasks and no need for data from a local machine to be available through a gateway?

upvoted 5 times

**Zmajica**

1 year, 8 months ago

why would you need On-premises data gateway when you create WEB UI flows?

upvoted 2 times

**Radoslavov**

1 year, 3 months ago

ask neb99 :D he would install it to everyone :D

upvoted 1 times

**Nyanne**

1 year, 10 months ago

Selenium is required for automated web tasks. Since the requirement is to automate current manual web tasks, selenium is required. https://docs.microsoft.com/en-us/power-automate/desktop-flows/install

upvoted 4 times

**rogger69**

Most Recent 5 months, 3 weeks ago

Selenium IDE is deprecated and will no longer work after February 28th, 2023.

upvoted 2 times

**inzagi**

_11 months, 2 weeks ago

Selenium IDE is deprecated and will no longer work after February 28th, 2023.

upvoted 5 times

**sambraher**

_11 months, 4 weeks ago

"Selenium IDE is deprecated and will no longer work after February 28th, 2023." So I suppose this is no longer a requirement.

upvoted 3 times

**damdam10**

_1 year, 3 months ago

ChatGPT answer A. Power Automate Desktop - This is the primary component that is required to create and run UI flows. B. Latest version of Microsoft Edge - This is the recommended browser for creating and running web UI flows. C. On-premises data gateway - This component is only required if you need to access on-premises data sources. So, the correct answer is A, B, and C. D. Selenium IDE and E. Latest version of Mozilla Firefox are not required for creating and running web UI flows in Dynamics 365.

upvoted 4 times

**opai677147**

_1 year, 3 months ago

Selected Answer: BCE

ChatGPT answer The correct options are: B. Latest version of Microsoft Edge C. On-premises data gateway E. Latest version of Mozilla Firefox Explanation: To create and run web UI flows, users must have the latest version of Microsoft Edge or Mozilla Firefox installed on their devices, which are compatible with the web-based UI flows. Users must also install and configure the on-premises data gateway to allow Power Automate to access internal resources and automate the UI flows securely. The Power Automate Desktop and Selenium IDE are not required for creating and running web-based UI flows.

upvoted 1 times

**opai677147**

_1 year, 3 months ago

Update: To create and run web UI flows, users must have the following components installed and configured on their devices: A. Power Automate Desktop (https://docs.microsoft.com/en-us/power-automate/desktop-flows/ui-flows-overview) B. Latest version of Microsoft Edge (https://docs.microsoft.com/en-us/power-automate/desktop-flows/ui-flows-browser-support) C. On-premises data gateway (https://docs.microsoft.com/en-us/power-automate/ui-flows/gateway-configure) Please note that Selenium IDE is not required for UI flows, as Power Automate Desktop provides its own recorder for UI flows.

upvoted 2 times

**meet_satish**

_1 year, 3 months ago

Selenium IDE is deprecated and will no longer work after February 28th, 2023.

upvoted 2 times

**Piasother**

_1 year, 5 months ago

Selected Answer: ABD

correct

upvoted 1 times

**HWWill**

1 year, 6 months ago

Selenium IDE is no longer supported and Windows recorder (V1) no longer works. Migrate your flows created with Selenium IDE and Windows recorder (V1) to Power Automate for desktop or delete them. https://learn.microsoft.com/en-us/power-automate/desktop-flows/requirements

upvoted 4 times

**Melesd**

1 year, 7 months ago

Correct. ABD If your device runs Windows 10 Home or Windows 11 Home, you can use Power Automate to create desktop flows and monitor them on the portal. However, you can't trigger desktop flows from the cloud and run other types of desktop flows (Windows recorder V1 and Selenium IDE).

upvoted 1 times

**zapex**

1 year, 8 months ago

ABD are correct answers. First you need to install Power Automate Desktop. Second, Gateway is required to access Data reqsources. Only Chrome and Edge extensions are availbale. So firefox is not corrrect. Selenium is not required for Desktop Flows. Seleium is separate automation tool and is not part of PL-200 exam.

upvoted 1 times

**zapex**

1 year, 8 months ago

I was wrong. For current desktop flows, Selenium ID, Gateways are depreciated So you need Power Automate desktop and Edge/Chrome (with power automate extension). https://learn.microsoft.com/en-us/power-automate/desktop-flows/create-flow

upvoted 3 times

**sree_20**

1 year, 9 months ago

AB are correct

upvoted 2 times

**Sujadocs**

1 year, 10 months ago

This question was NOT part of the exam in Aug 2022

upvoted 1 times

**avchg94**

1 year, 11 months ago

ABC is correct.

upvoted 2 times

**KrishEXM**

1 year, 11 months ago

ABD is correct

upvoted 2 times

**Gerf974**

1 year, 11 months ago

There are only two required components now, Flow for Desktops, and latest version of Edge. Both Gateways and Selenium are being deprecated. https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-flow

upvoted 2 times

## Question #2 *Topic 3*

DRAG DROP -

You are designing a desktop user interface (UI) flow.

The UI flow automates legacy software.

You need to prepare data for transfer to Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

| **Actions** | **Answer Area** |
|---|---|
| Select information to pass to the SharePoint list. | |
| Copy and paste the text in the output definition window. | |
| On the Outputs menu of the UI flow, choose **Select text on screen**. | |
| Enter a name and description for the output. | |
| Start recording the UI flow. | |
| Stop the recording and save the flow. | |

**Correct Answer:**

| **Actions** | **Answer Area** |
|---|---|
| Select information to pass to the SharePoint list. | Start recording the UI flow. |
| Copy and paste the text in the output definition window. | On the Outputs menu of the UI flow, choose **Select text on screen**. |
| On the Outputs menu of the UI flow, choose **Select text on screen**. | Select information to pass to the SharePoint list. |
| Enter a name and description for the output. | Enter a name and description for the output. |
| Start recording the UI flow. | |
| Stop the recording and save the flow. | |

Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-information-from-the-app

**m4rv1n**

Highly Voted 3 years, 5 months ago

As per reference 1. Start recording the UI flow. 2. On the Outputs menu of the UI flow, choose Select text on screen. 3. Enter a name and description for the output. 4. Stop the recording and save the flow.

upvoted 58 times

**powerMaster**

3 years, 2 months ago

technically you dont need to stop and save if you want to continue, but its not meantoned in the question, so our only tasks ends with stop&save

upvoted 1 times

**BrettusMaximus**

1 year, 12 months ago

But you have not chosen the actual text on the screen to capture. Stopping the recording is also wrong because the flow will need to do more work, such as connect to sharepoint. The given answer is correct.

upvoted 2 times

**Deepbystander**

2 years, 4 months ago

This is correct answer

upvoted 3 times

**GozerTheGreat**

Highly Voted 3 years, 5 months ago

https://docs.microsoft.com/en-us/power-automate/desktop-flows/inputs-outputs-desktop#use-outputs-to-extract-information-from-the-app You have to "select the text that will be passed to SharePoint", you don't need to "stop recording and save" as when you Enter a name for the output you have to finish that option with save. Given answer seems correct from link above.

upvoted 42 times

**mmalkkk**

3 years, 4 months ago

It doesn't say anything about selecting information to pass to sharepoint? on the link you provided

upvoted 3 times

**Jeffrey**

3 years, 4 months ago

https://docs.microsoft.com/en-us/power-automate/desktop-flows/inputs-outputs-desktop#use-outputs-to-extract-information-from-the-app Step 3

upvoted 3 times

**Jeffrey**

3 years, 4 months ago

There are no Stop the recording and save the flow step in the example, I will go for the suggested answer.

upvoted 4 times

**mmalkkk**

3 years, 4 months ago

Step 5 does say save though

upvoted 3 times

**hismail**

Most Recent 6 months, 3 weeks ago

Start recording the UI flow Select information to pass to the SharePoint list On the outputs menu of the UI flow, choose select text on screen Enter a name and description for the output

upvoted 2 times

**Nyanne**

1 year, 9 months ago

correct https://learn.microsoft.com/en-us/power-automate/desktop-flows/inputs-outputs-desktop#use-outputs-to-extract-information-from-the-app

upvoted 1 times

**Sujadocs**

1 year, 10 months ago

This question was not part of the exam in Aug 2022

upvoted 1 times

**d365ppp**

2 years, 2 months ago

5346 are the right order.

upvoted 1 times

**steffischmidt**

2 years, 4 months ago

The answer is completely correct

upvoted 3 times

**Samhitha**

2 years, 4 months ago

The answer seems correct Verify " Use outputs to extract information from the app" in the link https://docs.microsoft.com/en-us/power-automate/desktop-flows/inputs-outputs-desktop#use-outputs-to-extract-information-from-the-app

upvoted 2 times

**jkaur**

2 years, 4 months ago

Correct 5346

upvoted 2 times

**Gch94**

2 years, 5 months ago

Correct response 5346

upvoted 2 times

**jdsjalfjad**

2 years, 7 months ago

1. Start recording the UI flow. 2. On the Outputs menu of the UI flow, choose Select text on screen. 3. Enter a name and description for the output. 4. Select information to pass to the Sharepoint list The last step is under inputs list, information extract from the legacy software as an output , and then should be used as an input to pass to Sharepoint.

upvoted 5 times

**Mateusz_M**

2 years, 10 months ago

Is this still in the exam? I think it's about Microsoft Windows recorder (V1), while in the meantime Ms released Power Automate Desktop, which should be its replacement.

upvoted 7 times

**hss1**

3 years ago

Anyone know the correct answer?

upvoted 2 times

**HassanSarhan**

3 years, 1 month ago

in exam 10 June 2021

upvoted 3 times

**tareqkh**

3 years, 1 month ago

is the suggested answer is right?

upvoted 2 times

**Kikcho**

3 years, 4 months ago

Guys, could you please assist? Where are all AWS exam questions, they seem to be removed from Examtopics? Please advise and sorry for the off-topic and inconvenience.

upvoted 2 times

## Question #3 *Topic 3*

DRAG DROP -

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

| Features |
| --- |
| Action step |
| Classic workflow |
| Power Automate flow |

**Answer Area**

| Requirement | Feature |
| --- | --- |
| Allow users to navigate to the previous stage only from specific stages. | Feature |
| Create checklist records in specific stages on demand. | Feature |

**Correct Answer:**

| Features |
| --- |
| Action step |
| Classic workflow |
| Power Automate flow |

**Answer Area**

| Requirement | Feature |
| --- | --- |
| Allow users to navigate to the previous stage only from specific stages. | Power Automate flow |
| Create checklist records in specific stages on demand. | Action step |

**Connor55**

Highly Voted 3 years, 3 months ago

What in the world is a checklist record lol

upvoted 83 times

**d365ppp**

2 years, 2 months ago

Great question. I read 25 times and was wondering if I were the only one ...lol. Ohh G..

upvoted 7 times

**albaron00**

Highly Voted 3 years, 6 months ago

Action Step both

upvoted 43 times

**RamiHA**

2 years, 7 months ago

Action Step both

upvoted 2 times

**Stinow**
2 years, 8 months ago
In action step I only have the option to start another process... hmm
upvoted 1 times

**HassanSarhan**
3 years, 1 month ago
correct thank you!
upvoted 2 times

**sk_cert**
3 years, 4 months ago
How could you prevent users from switching between stages by using Actions Step?
upvoted 11 times

**arcturus10**
2 years, 10 months ago
where did it say Prevent?
upvoted 1 times

**robertopereirajr**
2 years, 2 months ago
only from specific stages
upvoted 2 times

**61be873**
Most Recent 2 months, 3 weeks ago
https://powerusers.microsoft.com/t5/Building-Power-Apps/Revert-to-previous-step-in-business-process-flow/td-p/893935
upvoted 1 times

**b304b2c**
2 months, 1 week ago
which says to use a classic workflow.
upvoted 2 times

**MrEz**
5 months, 4 weeks ago
just created a microsoft idea: https://experience.dynamics.com/ideas/idea/?ideaid=dbfa5947-bcb3-ee11-92bd-000d3a0f8799 and another idea with security:
https://experience.dynamics.com/ideas/idea/?ideaid=316822fe-b3f6-ec11-b5cf-0003ff45834c#idea-comments
upvoted 1 times

**MrEz**
6 months ago
Basically, it is interesting, that microsoft did not (yet) offer this as a basic config functionality within BPF as a configration of a step! :-) i can read a lot about javascripts online... to do this. PowerAutomate is the thing ms wants to sell. but right now this is is in preview. I would create an optionset field on the record, sync the process status to this optionset field (synchroneously), then create a sync workflow that checks for this field stage if stage dose not equal... then stop workflow with message: not allowed to move back. I would make

move back default and error out single backward moves. however: "while minimizing administrative and maintenance efforts" suggest an easy solution?!
upvoted 1 times

**hismail**
6 months, 3 weeks ago
1- Action Step 2- Power Automate flow Create checklist records in specific stages on demand is not an action step because action steps are used to perform an action without leaving the context of the record they are working on. Creating checklist records on demand requires a different workflow that can be triggered by a button or a condition. A Power Automate flow can be used to create checklist records on demand and add them to the business process flow.
upvoted 2 times

**anakinskwlkr**
9 months, 2 weeks ago
action step both - based on what is written
upvoted 1 times

**damdam10**
1 year, 3 months ago
ChatGPT says: Action Step Power Automate flow to sum up the reasoning Req.1: Classic workflow and Power Automate flow are not appropriate solutions for this scenario. Workflows are not designed to control the navigation of a business process flow, and Power Automate flows can be used to automate tasks but not to modify the behavior of a business process flow. Req. 2: Overall, using Power Automate for this scenario can help automate the process of creating and completing checklists in specific stages of a business process flow, reducing administrative effort and increasing efficiency.
upvoted 2 times

**RICHARDALEX007**
1 year, 4 months ago
on exam march 2023
upvoted 3 times

**IvanaDomijanic**
1 year, 6 months ago
On exam 13 January 2023.
upvoted 3 times

**Robby1234**
1 year, 8 months ago
I believe the question is pointing towards a Business Process Flow which is one of the Power automate flows available. Within a business process flow you can move between stages. I do not know anything about checklist records. But the first would be Power automate flow. https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-business-process-flow?view=op-9-1
upvoted 4 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 4 times

**BrettusMaximus**
1 year, 12 months ago
Classic Workflow, Action Classic work flow runs as a stage event StageExit and StagEntry and can restrict or redirect the business flow to another stage.
upvoted 10 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 2 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 2 times

**d365ppp**
2 years, 2 months ago
Action steps are the list of action that you need to perform on each stage. For instance, verifying the customer, address, and so on before converting leads into opp. It has no connection to the flow. We can not go back from Deliver to lead as we have already processed payments. Ideally it should be Classic work flow and action. Correct if I am wrong.
upvoted 6 times

**jkaur**
2 years, 4 months ago
Action Step both
upvoted 1 times

Question #4 *Topic 3*
You are creating a new business process flow to qualify leads.
You create an action. The action is not available inside the Action Step.
You need to make the action available to the Action Step.
Which two steps must you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.
- B. Add at least one step to the action.
- C. Select Run as an on-demand process.
- D. Activate the action.

**Correct Answer:** *AB*
Reference:
https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business-process-flow

*Community vote distribution*
AD (46%)
UD (31%)
8%

Other

*Community vote distribution*

**rrrrrrrrrrrr**

Highly Voted 3 years, 6 months ago

Believe the correct is AD. There is no requirement for the custom action to have any steps to show-up in the BPF designer, but must it be activated.

upvoted 79 times

**Lebud**

3 years, 2 months ago

Tried as well A and D are the correct options You can activate an Action without any steps and find it in the BPF designer, whereas NOT activated Actions don't show up

upvoted 4 times

**Lebud**

3 years, 2 months ago

A and D. The question already establishes the fact that an action step is in the BPF. Need to activate the action to find it in the action step of a BPF

upvoted 6 times

**dony85**

7 months, 3 weeks ago

Also for ChatGpt: To make an action available to the Action Step in a business process flow, you should perform the following steps: A. Ensure that the entity for the action matches the corresponding entity for the business process flow stage. The entity associated with the action must be the same as the entity associated with the business process flow. D. Activate the action. Before you can use the process flow, you have to activate it. So, the correct answers are A and D. Please note that while adding at least one step to the action (Option B) is a good practice, it is not strictly necessary for making the action available to the Action Step. Similarly, selecting 'Run as an on-demand process' (Option C) is not required for this specific task.

upvoted 2 times

**ragha81**

Highly Voted 3 years, 5 months ago

I just tried it out. AD is the answer.

upvoted 20 times

**Buch**

3 years, 5 months ago

Also tried on my side with same result. Answer is AD

upvoted 11 times

**Nyanne**

1 year, 9 months ago

I just tested as well. Actions are visible from the BPF action selector without any steps in the action (rules out B) Actions do not have the option to set it to 'run on demand'. (rules out C) Actions are only visible from the BPF selector, once it has been activated (answer must be D) A is the only remaining answer so I would choose A and D. But option A is unclear... Technically when you search for Actions from the BPF action selector, you can see Actions for all different entities, however when you select the action, it will throw an error if it doesnt match the BPF stage entity. My final answer will be: A & D

upvoted 2 times

**4c319a0**

Most Recent 1 month, 1 week ago

Selected Answer: AD

Voting may seem divided, but the answer is most likely A D

upvoted 1 times

**jkaur**

3 months ago

AD correct

upvoted 1 times

**MrEz**

6 months ago

A,D tested it: - if not same enity, you can select it but error message: "Select a workflow entity that matches the business process entity" - if the action is not active, you cannot select it.

upvoted 1 times

**Kindum**

10 months, 1 week ago

My Choice BD

upvoted 1 times

**Keeno74**

1 year ago

I tested this last week a few times in prep. Being that an action does not have on demand option unlike a workflow I would suggest A & D.

upvoted 2 times

**damdam10**

1 year, 3 months ago

ChatGPT says A and D

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

Sure A and D

upvoted 1 times

**IvanaDomijanic**

1 year, 5 months ago

AD is the answer.

upvoted 1 times

**ZBG**

1 year, 7 months ago

I also tried like @Lebud. Without activating the action, the action is not visible on the BPF form. But I was able to activate the action without adding steps.

upvoted 1 times

**abhigang51**

1 year, 7 months ago

Featured in 23/11/2022 exam

upvoted 2 times

**vazcona**

1 year, 8 months ago

**Selected Answer: UD**

AD debería ser la respuesta. Tiene más sentido

upvoted 2 times

**vazcona**

1 year, 8 months ago

**Selected Answer: UD**

Las opciones correctas a mi parecer son A,D

upvoted 2 times

**MrDamian**

1 year, 9 months ago

**Selected Answer: CD**

C,D Reference: https://learn.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business-process-flow

upvoted 1 times

**SGTEST**

1 year, 9 months ago

**Selected Answer: AC**

Workflow action steps need to be enabled to run as an on-demand process.

upvoted 1 times

**Sujadocs**

1 year, 10 months ago

This question was not part of the exam in Aug 2022

upvoted 1 times

## Question #5 *Topic 3*

DRAG DROP -

You plan to automate several different processes by using Power Automate.

Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Components**

- Attended UI flow
- Unattended UI flow
- Flow that uses a custom connector
- Flow that uses a prebuilt connector

**Answer Area**

| Process | Component |
|---|---|
| Access data from an internally created web application with basic REST API functionality as part of a nightly batch job. | Component |
| Access data from a public web site with no API functionality for emails processed through an unmonitored queue. | Component |

**Correct Answer:**

**Components**

- Attended UI flow
- Unattended UI flow
- Flow that uses a custom connector
- Flow that uses a prebuilt connector

**Answer Area**

| Process | Component |
|---|---|
| Access data from an internally created web application with basic REST API functionality as part of a nightly batch job. | Unattended UI flow |
| Access data from a public web site with no API functionality for emails processed through an unmonitored queue. | Attended UI flow |

**m4rv1n**
Highly Voted 3 years, 5 months ago
1: Custom connector (REST API access) 2: Unatteded UI flow
upvoted 144 times

**antoniorc**
3 years, 4 months ago
Why not prebuilt connector? Http(Green trigger)
upvoted 6 times

**ZVV**
3 years, 4 months ago
I agree, you can use http connector, or create custom connector for convenience. Poor question.
upvoted 5 times

**powerMaster**
3 years, 3 months ago
you cannot use the http connector cause the REST API is not open the the www, its only internal so you need to use a gateway and a custom connector!
upvoted 15 times

**Connor55**
2 years, 9 months ago
That's not true. You CAN use the http action in flow to connect to a restful API.

upvoted 7 times

**Miclarsen**

1 year, 10 months ago
The way I understand this, it that you(us,we) as the developers have created our own internal application and therefore it is unlikely we will find a prebuilt connector we can use to connect witht the API, hence we have to use a custom connector.
upvoted 2 times

**dony85**

7 months, 3 weeks ago
Also for ChatGpt: For Process 1, I recommend using a Flow that uses a custom connector. This is because the process involves accessing data from an internally created web application with basic REST API functionality. A custom connector can be used to interact with the API and retrieve the necessary data. For Process 2, I recommend using an Unattended UI flow (b). This process involves accessing data from a public website with no API functionality. An unattended UI flow can automate the process of extracting data from the website, even when the process is running in an unmonitored queue. This is particularly useful for processes that need to run without human intervention, such as nightly batch jobs or processes that run on a schedule.
upvoted 2 times

**bertieblue**

Highly Voted 3 years, 6 months ago
I think the first one should be 'Flow that uses a custom connector' if there is a REST api available
upvoted 24 times

**examtopics0122**

3 years, 6 months ago
I agree first one should be 'Flow that uses a custom connector'
upvoted 5 times

**DayAfter**

3 years, 5 months ago
I would agree that a custom connector seems like the obvious choice. Still, it's an internal website, and power automate, which runs on the internet, would require a gateway setup of some sort to interact with internal systems. I know there is one for SQL Server, but I am not sure about an internal REST API.
upvoted 1 times

**Ant0ny_D**

3 years, 1 month ago
The on-prem data gateway can be used with a custom API connector. Below article is linked to the learn more option next to the checkbox to enable this when creating a new custom connector:
https://flow.microsoft.com/en-us/blog/on-premise-apis/
upvoted 1 times

**jevmar**

3 years, 4 months ago
It is not an internal website, but an internally created website. The question does not mention the fact that you cannot access the website from outside the organization's network.
upvoted 7 times

**llc**

_Most Recent 1 year, 8 months ago

1. Custom connector => internal tool so there is no standard connector, but it's still possible to connect via the REST API 2. unattended ui flow

upvoted 4 times

**Sujadocs**

_1 year, 10 months ago

This question was part of the exam in Aug 2022

upvoted 1 times

**akjoshi**

_1 year, 10 months ago

1: Custom connector (REST API access) 2: Unatteded UI flow

upvoted 3 times

**kojobaggins**

_1 year, 11 months ago

On exam July 23, 2022 chose Custom and unattended

upvoted 1 times

**Cheehp**

_2 years, 2 months ago

Just passed with 791. Selected Flow that uses a custom connector, Unattend UI flow

upvoted 2 times

**[Removed]**

_2 years, 2 months ago

On exam 20 April 2022.

upvoted 1 times

**leo68**

_2 years, 2 months ago

preparing to test on this week, thank you

upvoted 1 times

**Ariven90**

_2 years, 3 months ago

On exam, 1 April, 2022.

upvoted 1 times

**steffischmidt**

_2 years, 4 months ago

Custom connector Unattended UI flow

upvoted 1 times

**jkaur**

_2 years, 4 months ago

Custom Connector, Unattended UI Flow

upvoted 1 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed custom connector and Unattended UI Flow.
upvoted 1 times

**Vijendrars**
2 years, 5 months ago
incorrect. On exam Jan 20,2022. marks 915
upvoted 1 times

**Pooja0114**
1 year, 7 months ago
what is the answer u selected?
upvoted 1 times

**Oda**
2 years, 5 months ago
1. Custom Connector - Internality created, REST API 2. Unattended UI Flow - Unmonitored
upvoted 3 times

**prpr3**
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 1 times

## Question #6 *Topic 3*

HOTSPOT -
You create workflows to automate business processes.
You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:
➢ Run immediately.
➢ Validate when a condition is met.
➢ Perform an action when a condition is met.
To answer, select the appropriate configuration in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Workflow Requirement | Configuration Option |
|---|---|
| Run immediately. | Approve the workflow.<br>Configure the workflow to run now.<br>Configure child workflow to run now. |
| Validate when a condition is met. | Publish workflow.<br>Subject contains data.<br>Trigger when a Power Automate button is pressed. |
| Perform an action when a condition is met. | Send an email.<br>View chart.<br>Update a security role. |

**Correct Answer:**

**Answer Area**

| Workflow Requirement | Configuration Option |
|---|---|
| Run immediately. | Approve the workflow.<br>Configure the workflow to run now.<br>Configure child workflow to run now. |
| Validate when a condition is met. | Publish workflow.<br>Subject contains data.<br>Trigger when a Power Automate button is pressed. |
| Perform an action when a condition is met. | Send an email.<br>View chart.<br>Update a security role. |

**Sathesh85**

Highly Voted 2 years, 10 months ago

Correct Answers are 1. Configure workflow to run now 2. Subject contains data 3. Send an email

upvoted 228 times

**TheSandManXero**

Highly Voted 2 years, 10 months ago

These answers don't make sense to me. I would say 2 - 2 -1. Configure workflow to run now as opposed to in the background. Condition would be Subject contains data if we're talking "automatically" and not "manually press a button". The only action in those 3 that can be done with a workflow is Send an email.

upvoted 16 times

**Brombeerbaer**

2 years, 10 months ago

I also would have said 2-2-1.

upvoted 6 times

**HAZZTA**

Most Recent 1 week, 6 days ago

ExamTopic-you need to seriously review your answers. This is obviously wrong. Correct answers are: 1. Run now 2. Subject has data 3. Send an email

upvoted 1 times

**b304b2c**
2 months, 1 week ago
See question 4
upvoted 1 times

**RPkaur**
7 months, 3 weeks ago
Please can someone tell me what is the correct answer . Why are they so confusing ?
upvoted 1 times

**KilaBite**
10 months, 1 week ago
My head is firmly on the desk by this point. Exam Topics, you are not helping. The community is on the other hand though. 1. Run now 2. Subject has data 3. Send an email Where the community is not helping though, is by giving different answers. This is honestly leaving more confused and less confident than when I started.
upvoted 4 times

**RexRexRex**
11 months, 3 weeks ago
honestly, i don't know where they get these answers. the answer keys on this website just gives me headaches and i'm just here for 2 days yet
upvoted 1 times

**RPkaur**
7 months, 3 weeks ago
Same here
upvoted 1 times

**RexRexRex**
11 months, 3 weeks ago
though to be fair, the questions are really helpful as they give you a glimpse of what to expect
upvoted 3 times

**Abdullah1993**
11 months, 3 weeks ago
it's an actual joke i agree.
upvoted 1 times

**Radoslavov**
1 year, 3 months ago
ridicules answers :D how Approval workflow will run immediately? or validate when a condition is men with trigger when a PA button is pressed, i would also put Update security role as Perform action and we are good to go :D Configure to run now - run immediately Subject contains data - condition Send an email - perform an action (which is specified in the question)
upvoted 3 times

**IHW03**
1 year, 7 months ago
these answers are correct, this one says validate the other says trigger in the question, its slightly different to T1 Q4
upvoted 2 times

**HARRISONP04**
1 year, 5 months ago
the content in the questions says nothing about an approval flow, but in the answers theyre creating an approval flow
upvoted 1 times

**bgcarter**
1 year, 8 months ago
who's putting these answers in?!
upvoted 6 times

**RazielLycas**
1 year, 8 months ago
I can't even understand the question or the answers! maybe it's because I'm not English mother tongue but I totally miss the context
upvoted 4 times

**Urchy**
1 year, 8 months ago
The answer that was chosen does not make sense.
upvoted 1 times

**iamlyndon**
1 year, 9 months ago
MY answers are also 1. Configure workflow to run now 2. Subject contains data 3. Send an email
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**kojobaggins**
1 year, 11 months ago
On exam July 23, 2022
upvoted 1 times

**Cheehp**
2 years, 2 months ago
Selected Configure the workflow to run now Subject contains data Send an email
upvoted 2 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 1 times

## Question #7 *Topic 3*

You are developing a canvas app.
You need to apply business rules to the app without writing code.

Which three actions can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Validate data and show error messages.
- B. Enable or disable fields.
- C. Set field requirement levels.
- D. Set field values.
- E. Show or hide fields

**Correct Answer:** *ACD*
The following actions are not available on Canvas apps:
➾ Show or hide columns
➾ Enable or disable columns
➾ Create business recommendations based on business intelligence
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule

*Community vote distribution*
ACD (100%)
*Community vote distribution*

**Fyrus**
Highly Voted 2 years, 2 months ago
By combining conditions and actions, you can do any of the following with business rules: Set column values Clear column values Set column requirement levels Show or hide columns Enable or disable columns Validate data and show error messages Create business recommendations based on business intelligence. Differences between canvas and model-driven apps Model driven apps can use all actions available on business rules, however not all business rule actions are available for canvas apps at this time. The following actions are not available on canvas apps: Show or hide columns Enable or disable columns Create business recommendations based on business intelligence.
upvoted 25 times

**HARRISONP04**
1 year, 5 months ago
great explanation :)
upvoted 1 times

**skhan53**
Highly Voted 2 years, 10 months ago
The following actions are not available in canvas apps: Set Business Required Set Visibility Lock/Unlock Recommendation
upvoted 6 times

**Kindum**
Most Recent 10 months, 1 week ago
The Answer is ACE since we can set show or hid without code, on Canva Apps
upvoted 2 times

**Ikhalil**

_1 year, 3 months ago
A & C D correct
upvoted 1 times

**abhigang51**
_1 year, 7 months ago
Featured in 23/11/2022 exam
upvoted 1 times

**llc**
_1 year, 8 months ago
Selected Answer: ACD
Show or hide columns are not available for canvas apps
upvoted 1 times

**AmineKolsi**
_1 year, 9 months ago
Selected Answer: ACD
https://learn.microsoft.com/en-us/training/modules/introduction-common-data-service/6-business-rules?ns-enrollment-type=learningpath
upvoted 2 times

**Sujadocs**
_1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**[Removed]**
_2 years, 2 months ago
On exam 20 April 2022.
upvoted 1 times

**Ariven90**
_2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 2 times

**iaur**
_2 years, 3 months ago
Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer
upvoted 4 times

**jkaur**
_2 years, 4 months ago
Correct answers: A,C, D
upvoted 4 times

**NikNak2704**
_2 years, 5 months ago
correct answers, on exam Jan 27, 2022
upvoted 4 times

**Dilipkumar07**
2 years, 5 months ago
Correct
upvoted 1 times

**imakushov**
2 years, 6 months ago
Hey guys. Why can I show and hide any columns in whatever - gallery/form/datatable it is in canvas app? How come you can't change visibility when I can?
upvoted 1 times

**99XpWaste**
2 years, 6 months ago
You can add/remove them but not show/hide. To show/hide you need to key in visibility as true/false or a condition which is technically "writing code"
upvoted 2 times

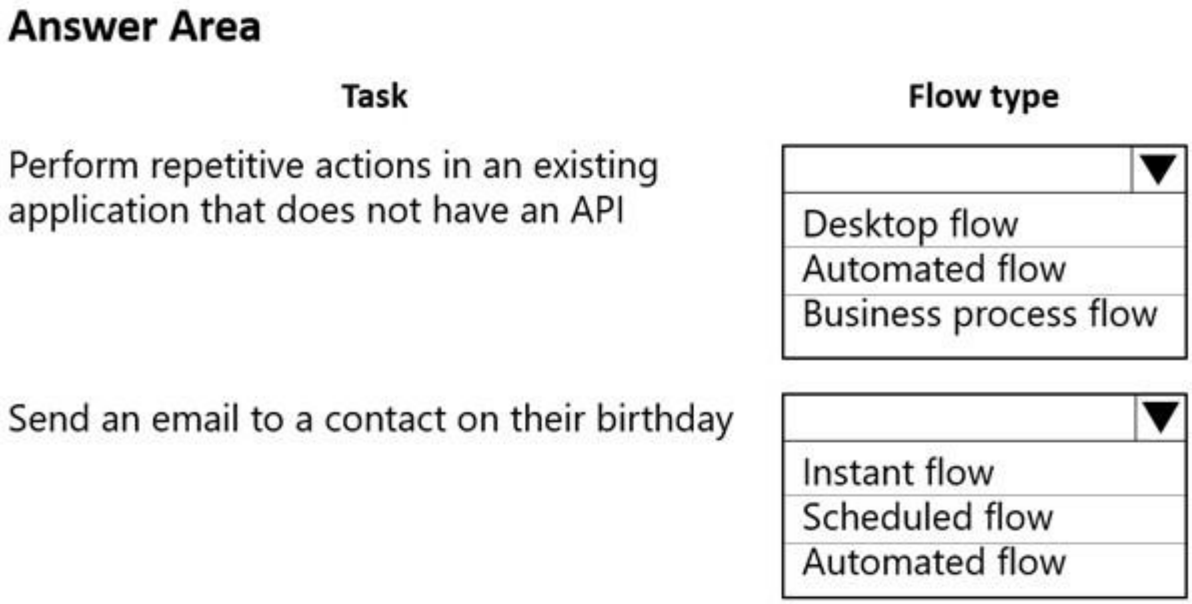
**SRIDILA**
2 years, 7 months ago
Correct
upvoted 3 times

**ceejaybee**
2 years, 7 months ago
In exam 24 Nov 21
upvoted 1 times

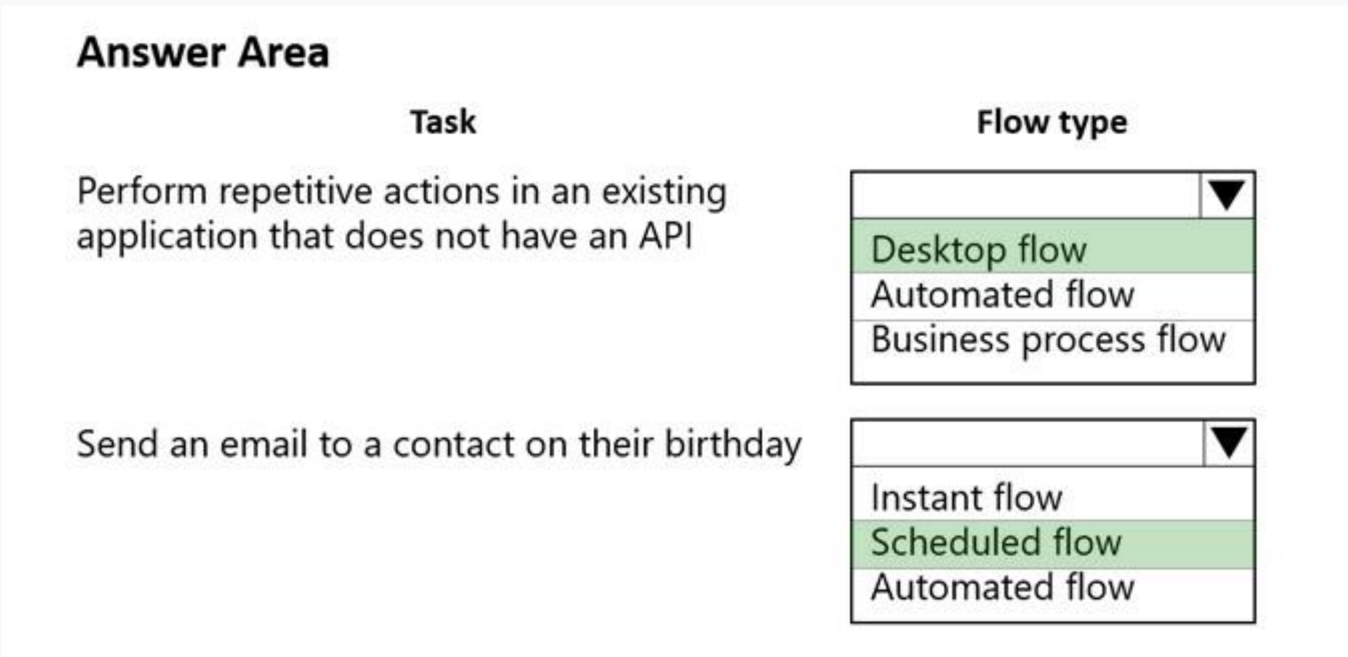
## Question #8 *Topic 3*

HOTSPOT -
A company plans to use Power Automate to increase employee efficiency.
You need to recommend the types of flows that the company should use.
Which flow type should you recommend? To answer, drag the appropriate flow types to the correct tasks. Each flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Hot Area:




**Correct**




**Answer:**

Reference:

https://docs.microsoft.com/en-us/power-automate/desktop-flows/introduction https://docs.microsoft.com/en-us/power-automate/run-scheduled-tasks

**Urchy**

Highly Voted 1 year, 8 months ago

The provided answer is correct.

upvoted 15 times

**Robby1234**

Highly Voted 1 year, 7 months ago

There are 3 types of flows available: Cloud Flows, Desktop Flows and Business Process Flows. You can Schedule a Cloud Flow which is an automated flow... This question doesn't make sense.
upvoted 7 times

**jkaur**
Most Recent 3 months ago
correct
upvoted 1 times

**Sweden2022**
6 months, 1 week ago
This does make sense. Because the application does not have an API and it must be used desktop flow. If the application had an API then you could have used automated flow. It also says that it is an existing application which could be something on the desktop. The Business Process flow is a tricky one alternative is a tricky one, it is a flow yes, but not a Power Automate flow, typical Microsoft question.
upvoted 1 times

**Radoslavov**
1 year, 3 months ago
Why Scheduled flow for the birthday email?!?
upvoted 1 times

**Radoslavov**
1 year, 3 months ago
ok I got it, the trigger for the send email will be recurrence. every day, retrieve list of contacts, check if today date matches contact's birthdate, if yes, send email.
upvoted 6 times

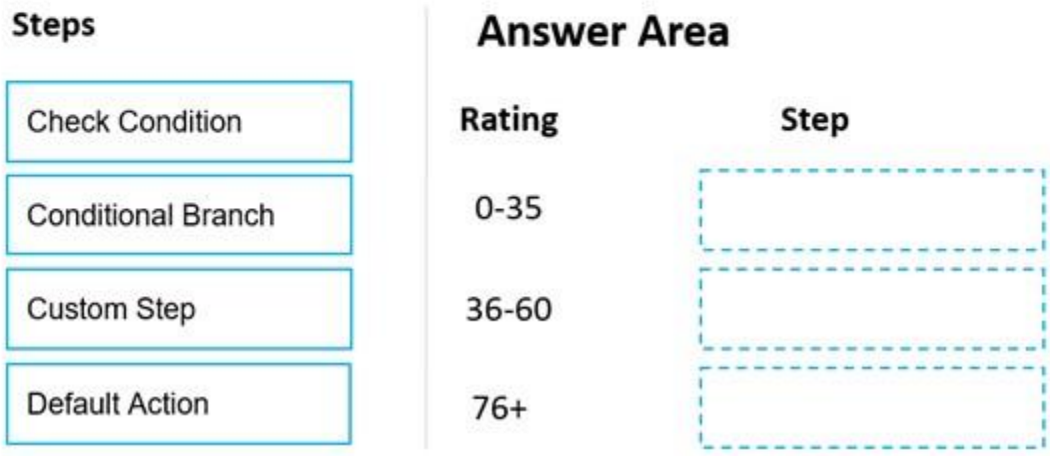
**sree_20**
1 year, 9 months ago
Correct
upvoted 4 times

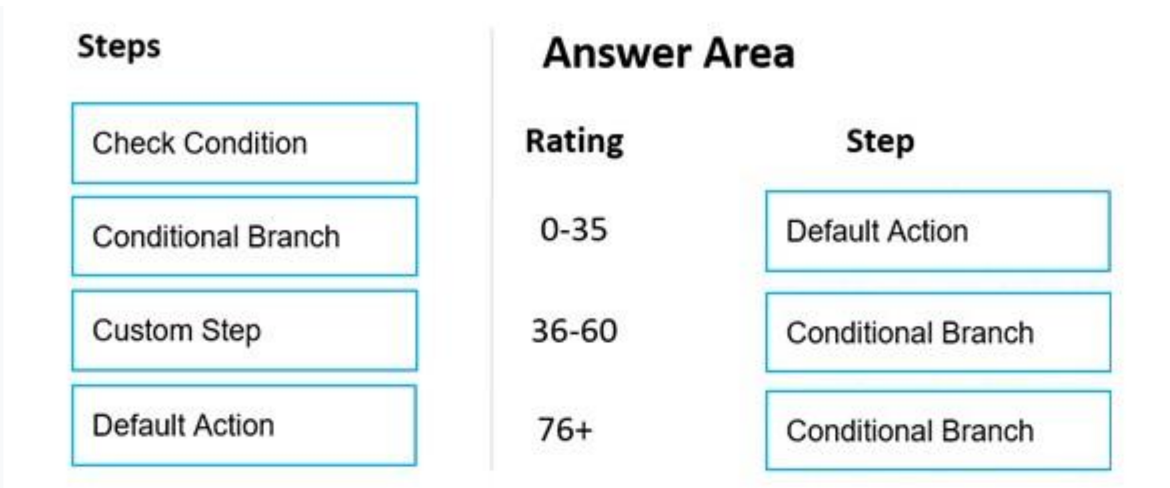
## Question #9 *Topic 3*
DRAG DROP -
A company is creating a business process flow in Power Automate to analyze the probability that a customer will buy a specific product.
The company uses ratings from zero to one hundred. The company assigns likelihoods based on the following table:

| Rating | Likelihood that customer will buy product |
|---|---|
| 0-35 | Low |
| 36-60 | Medium |
| 60-75 | High |
| Greater than 75 | Very High |

You need to define the business process steps. All logic must be included in a single evaluation statement.
Which step should you use? To answer, drag the appropriate steps to the correct ratings. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.
Select and Place:




**Correct Answer:**
Reference:
https://docs.microsoft.com/en-us/power-automate/enhance-business-process-flows-branching

**Nyanne**
Highly Voted 1 year, 9 months ago
Anyone else finding this question confusing af?? Can someone explain?
upvoted 43 times

**BoDax55**
1 year, 9 months ago
worded terribly
upvoted 11 times

**Abdullah1993**
11 months, 3 weeks ago
thank God it's not just me.
upvoted 6 times

**MaartenNORRIQ**
Highly Voted 1 year, 8 months ago

The person writing these questions gets highly overpaid....
upvoted 38 times

**HAZZTA**
Most Recent 1 week, 6 days ago
Correction to my previous feedback: I think the given answer is correct. My logic goes: 1. It's a Power Automate flow. 2. All logic must be included in a single evaluation statement, which in Power AUtomate is and expression. Therefore, your default value is Low (0-35). The conditional branches in the statement are the other values. If I was writing a n expression, I would make the default value the lowest option and the rest as 'checks'. Default Conditional branch Conditional branch
upvoted 1 times

**HAZZTA**
1 week, 6 days ago
I think the given answer is correct. My logic goes: 1. It's a Power Automate flow. 2. All logic must be included in a single evaluation statement, which in Power AUtomate is and expression. Therefore, your default value is Low (0-35). The conditional branches in the statement are the other values. If I was writing a n expression, I would make the default value the lowest option and the rest as 'checks'. Default Check condition Check condition
upvoted 1 times

**nqthien041292**
1 month, 1 week ago
A : Default (by default) B: Conditional; branch (else if) C: Check Condition (If)
upvoted 2 times

**nestosauce**
1 month, 3 weeks ago
Usually, I can come to a confident conclusion on the right answer based off the community consensus. This is not one of those times
upvoted 1 times

**jkaur**
3 months ago
1- Check Condition 2- Conditional Branch 3- Conditional Branch
upvoted 3 times

**walber200121**
4 months, 2 weeks ago
A : Default (by default) B: Conditional; branch (else if) C: Check Condition (If)
upvoted 2 times

**MrEz**
5 months, 4 weeks ago
In Power Automate, you can use the Check condition step to evaluate the ratings and assign the likelihood that a customer will buy a product. Here's how you can assign the steps to the ratings: Rating 0-35: Use a Check condition step to evaluate if the rating is within this range. If true, set the likelihood to 'low'. This can be considered as the Default action if no other conditions are met. Rating 36-60: Add another Check condition step (creating a Conditional branch) to evaluate if the rating is within this range. If true, set the likelihood to

'medium'. Rating 76+: Finally, add one more Check condition step to evaluate if the rating is greater than 75. If true, set the likelihood to 'very high'. (source: gpt)
upvoted 2 times

**MrEz**
5 months, 4 weeks ago
a check condition with (default action*), with 2 more check conditions as conditional branches. *but i guess action here is not like 'Add action step' with execute process 'actions'. ... (i really regret that we don't have a clear cut professional vocab from lists (etn list -> marketing list) to lists in powerpages to views, to table/entity/fields/colums... actions, action step, ... (add) a step within an action (process). a business process Flow (that is not a Cloud Flow Power Automate Flow..)
upvoted 1 times

**MrEz**
5 months, 4 weeks ago
else could go to the next step, depending on the scenario, you could define 0-35, 36-60,61to75, and finally make another step with no condition (assuming there is no below 0)
upvoted 1 times

**MrEz**
5 months, 4 weeks ago
I can only add 'Add condition', the branch results of adding a condition after a condition. the difficult thing here is that there is an over lap if the value equals 60. 36-60 and 60 to 75: medium and high. there is no 'else condition' but it's logic to use it as a last resort.
upvoted 1 times

**ttien**
9 months, 3 weeks ago
on exam 20/9/2023
upvoted 2 times

**VickyHindlekar**
10 months ago
1- Check Condition(If) 2- Conditional Branch(Else IF) 3- Default Action(Else)
upvoted 15 times

**wsjones**
11 months, 2 weeks ago
was confusing to me and was on the test - 8/1/23
upvoted 6 times

**MahdiKhalsi**
11 months, 2 weeks ago
it should be : 1st : chec condition 2nd : conditional branch 3rd : conditional branch if you'll take the last one as default action ( because it's just else without if at the end) you'll get the +61 not the +76 as the last value is 60 and we skipped the 60-75 range so it can't be default action until we add the 60-75 range
upvoted 5 times

**uberlord**
12 months ago

i'm going with check If(1=1) conitional else if(2=2) default (anything else above 75) and yes i think there should be a 4th conditional theyre just not evaluating that branch
upvoted 2 times

**[Removed]**
1 year, 3 months ago
I think there may be missing details, but this is how the logic looks in my head. If 0-35 then Low (Check Condition) Else if 36-60, then Medium (Conditional Branch) Else if 76+, then Very High (Conditional Branch) Else 'must be missing range 60-75', then High (Default Action)
upvoted 3 times

## Question #10 *Topic 3*

HOTSPOT -
You are creating a Power Platform solution.
You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.
Which actions should you perform? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

| Requirement | Action |
|---|---|
| Guide the user with actions to take. | Configure views and charts.<br>Configure business process flows.<br>Configure workflows. |
| Ensure user interaction in manageable steps. | Configure the timeline on the form.<br>Configure each stage with the actions that needs to be completed.<br>Configure Insights. |

**Correct Answer:**

**Answer Area**

| Requirement | Action |
|---|---|
| Guide the user with actions to take. | Configure views and charts.<br>**Configure business process flows.**<br>Configure workflows. |
| Ensure user interaction in manageable steps. | Configure the timeline on the form.<br>**Configure each stage with the actions that needs to be completed.**<br>Configure Insights. |

Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-flows-overview

**Nidhi_Nick**
Highly Voted 2 years, 6 months ago
Correct answer, appeared on 21st DEC, 2021 exam.
upvoted 13 times

**Haris13**
Highly Voted 2 years, 5 months ago
Just passed exam on 2/3/2022 - 80% of these questions were on the exam. Unmanaged/Managed Solutions were outliers with like 3-4 on that topic.
upvoted 7 times

**IvanaDomijanic**
Most Recent 1 year, 6 months ago
On exam 13 January 2023.
upvoted 5 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**Kalai_Adi**
2 years, 2 months ago
On exam 29 April 2022
upvoted 1 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 1 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 2 times

**iaur**
2 years, 3 months ago
Just giving back to the communication. This appeared on 3/18/2022 exam. Correct answer
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct Answer
upvoted 2 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**Maelstrom**
2 years, 5 months ago
Appeared in exam 29/01/2022
upvoted 1 times

**NikNak2704**
2 years, 5 months ago
correct answers, on exam Jan 27, 2022
upvoted 1 times

**prpr3**
2 years, 6 months ago
On exam Jan 10, 2022
upvoted 3 times

**SRIDILA**
2 years, 6 months ago
on exam jan 5 2022
upvoted 1 times

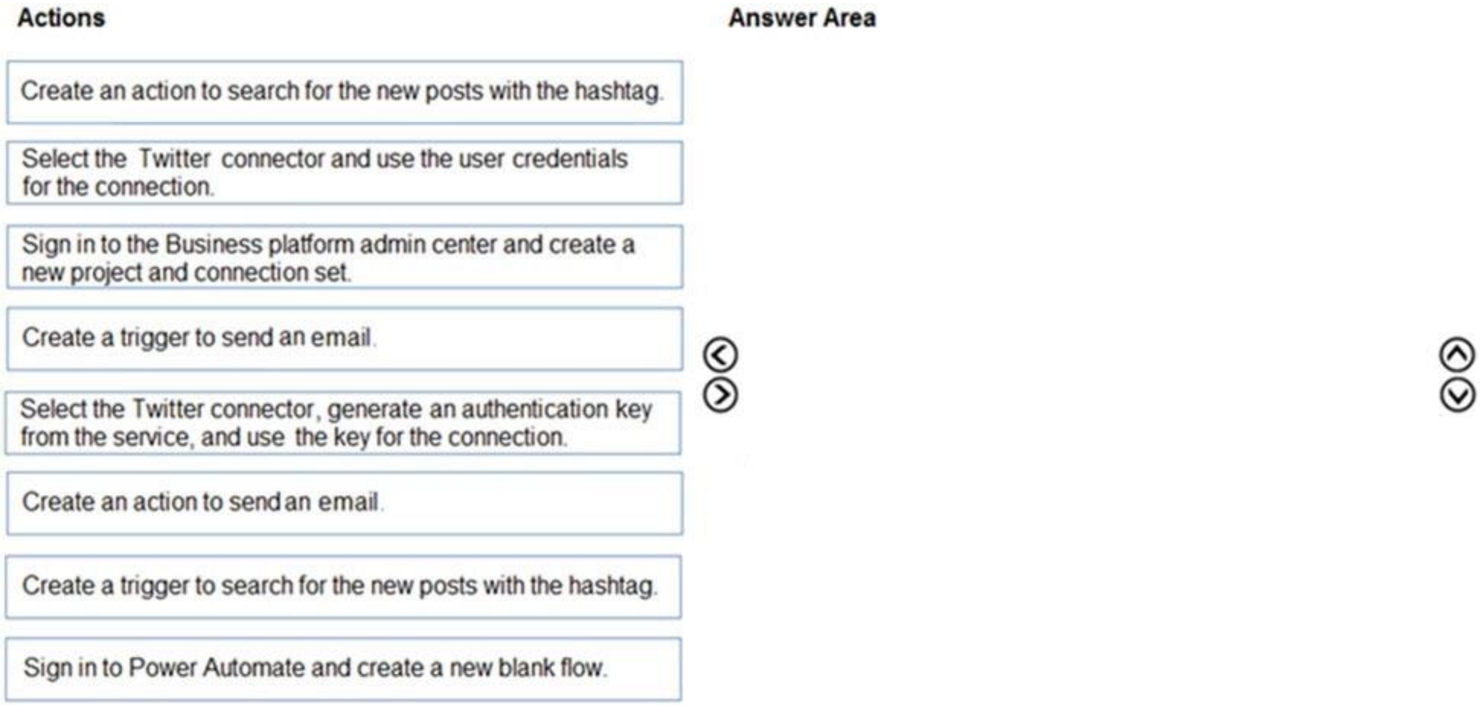
**AgentV**
2 years, 7 months ago
on exam Dec 16, 2021
upvoted 1 times

**cyberrathi**
2 years, 7 months ago
Correct answer
upvoted 2 times

**Hrs69**
2 years, 7 months ago
Correct Answer
upvoted 2 times

## Question #11 *Topic 3*

DRAG DROP -
You are developing an app.
You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.
You need to create a connection to the Twitter service and build a solution.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.
Select and Place:




**Correct Answer:**

**Actions**

- Create an action to search for the new posts with the hashtag.
- Sign in to the Business platform admin center and create a new project and connection set.
- Select the Twitter connector, generate an authentication key from the service, and use the key for the connection.
- Create an action to send an email.

**Answer Area**

- Sign in to Power Automate and create a new blank flow.
- Select the Twitter connector and use the user credentials for the connection.
- Create a trigger to search for the new posts with the hashtag.
- Create a trigger to send an email.

**Edorst**
Highly Voted 1 year, 10 months ago
send an email should be an action!
upvoted 41 times

**MARIANA123**
1 year, 10 months ago
agree, only the last answer is incorrect
upvoted 4 times

**charles879987**
1 year, 2 months ago
yes sireee
upvoted 2 times

**D365Apprentice**
1 year, 2 months ago
I swear the conenction answer is wrong. You need an Auth Key
upvoted 3 times

**wsjones**
11 months, 2 weeks ago
The Twitter connections just changed (because the Twitter API changed), so this should roll off the test soon or be updated.
upvoted 1 times

**charles879987**
Highly Voted 1 year, 2 months ago

just tried it. This works. sign into power automate and create a blank flow create a trigger to search for new post with the hashtag select the twitter connector, generate the auth key from service, and use the key for the connection create an action to send email
upvoted 20 times

**D365Apprentice**
_1 year, 1 month ago
This is what i thought
upvoted 2 times

**D365Apprentice**
_1 year, 1 month ago
Okay i have also just tried it and researched this. I will reference this - https://learn.microsoft.com/en-us/connectors/twitter/#creating-a-connection 1. Sign into PA and Create a Blank Flow 2. Create a trigger to search for a new post with a hashtag (this is the very first thing to do after creating the blank flow, you cannot sign into twitter, when PA doesn't know you want to use the Twitter Connection. 3. Select the Twitter Connector, generate the auth key from service, and use the key for the connection (see the link that i have refeerenced. 4. Create an ACTION to send an email
upvoted 4 times

**D365Apprentice**
_1 year, 1 month ago
The alternative to Option 3, which is to "Select the Twitter Connector and use the User Credentials for the Connection" has been Deprecated https://learn.microsoft.com/en-us/connectors/twitter/#creating-a-connection
upvoted 1 times

**Mtq11**
_5 months, 1 week ago
Correct. I also tried and you can't create a flow without choosing a trigger first. Check it yourself!
upvoted 1 times

**61be873**
_Most Recent 2 months, 3 weeks ago
Last one is action send mail
upvoted 1 times

**jkaur**
_3 months ago
sign into power automate and create a blank flow create a trigger to search for new post with the hashtag select the twitter connector, generate the auth key from service, and use the key for the connection create an action to send email
upvoted 1 times

**JohnChung**
_7 months ago
Agree the last one should be an action to send an email
upvoted 2 times

**ttien**
_9 months, 3 weeks ago

on exam 20/9/2023
upvoted 1 times

**Milan2912**
1 year, 6 months ago
Last one is incorrect. Send an email is the action not an trigger.
upvoted 2 times

**DannyWhale**
1 year, 8 months ago
Action not Trigger i believe for Send Email
upvoted 3 times

**Anon303**
1 year, 10 months ago
First three are correct but last one should be Create an action to send an email, not Create a trigger.
upvoted 5 times

**HanTay**
1 year, 10 months ago
Yeah really should be trigger action
upvoted 2 times

Question #12 *Topic 3*
You manage Microsoft Power Platform apps for a company.
You need to hide the Flows button on the user interface.
Which configuration setting should you change?

- A. the SiteMap
- B. the Customizations section of System Settings
- C. the Entity component of the default solution
- D. the Buttons tab of Flow

**Correct Answer:** *B*
Reference:
https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/

*Community vote distribution*
B (100%)
*Community vote distribution*

**ywadmin**
Highly Voted 2 years, 7 months ago
This answer does not make sense. "Enable MS Flow" option cannot be disabled once it is enabled in the organization.
upvoted 11 times

**fatmax**
Highly Voted 2 years, 9 months ago
answer is correct https://www.linkedin.com/pulse/how-show-hide-microsoft-flow-button-dynamics-365-bilal-saeed/

upvoted 6 times

**delia15**

2 years, 6 months ago

ok but..."You cannot disable Microsoft Flow once it is enabled in your organization"....

upvoted 3 times

**csocsinho**

1 year, 8 months ago

You can, go to Customization and you can hide the button.

upvoted 2 times

**rockyoz**

Most Recent 2 months, 3 weeks ago

This has been moved under Product -> Behaviour under Power Platform Admin - Environment Settings, also you can no long diable it once it is enabled.

upvoted 2 times

**MrEz**

4 months, 3 weeks ago

You need to hide the Flows button on the user interface. i thought it was a specific "the flows" button but it means you need to hide flow buttons on user interface: any flow buttons

upvoted 1 times

**Radoslavov**

1 year, 3 months ago

Selected Answer: B

Also think that B is correct

upvoted 2 times

**fariasalan86**

1 year, 4 months ago

Selected Answer: B

http://www.inogic.com/blog/wp-content/uploads/2018/10/3Show-Or-Hide-Microsoft-FLOW-button-in-Dynamics-365.png

upvoted 2 times

**Daniel_Lee**

1 year, 9 months ago

What not SiteMap? I am just curious as a newbie.

upvoted 2 times

**SaschaB**

1 year, 9 months ago

SiteMap is for the navigation pane on the left in a model driven app. Not the ribbon on table views.

upvoted 2 times

**AdyK**

1 year, 10 months ago

Took the exam in August 2022. This question was on it.

upvoted 2 times

**Sheritron**
1 year, 10 months ago
Selected Answer: B
B seems to be the answer but isn't correct in practice
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 1 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**C365**
2 years ago
On Exam 20/06/2022
upvoted 1 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 2 times

**Ariven90**
2 years, 3 months ago
On exam, 1 April, 2022.
upvoted 2 times

**NIck207**
2 years, 3 months ago
Selected Answer: B
B seems to be correct
upvoted 2 times

**iaur**
2 years, 3 months ago
Just giving back to the community. This appeared on 3/18/2022 exam. chosen above answer
upvoted 2 times

**jkaur**
2 years, 4 months ago
correct B
upvoted 2 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022. B.
upvoted 2 times

Question #13 *Topic 3*

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.
The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.
You need to ensure that the flow runs during non-peak hours and requires no physical user intervention.
What should you do?

- A. Ensure that the User1 account has an active user session on the device.
- B. Ensure that all user sessions are signed out.
- C. Ensure that there are no active user sessions on the device.
- D. Ensure that all user sessions are signed out except for locked user sessions.

**Correct Answer:** *C*
Answer B is incorrect because it will work if you have disconnected sessions. The sessions do not need to be signed out; they just cannot be active.
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow

*Community vote distribution*

B (76%)

C (24%)

*Community vote distribution*

**rrrrrrrrrrr**
Highly Voted 3 years, 6 months ago
Correct is B. The mentioned documentation is describing this quite exactly: "To run unattended UI flows, the target machine needs to be available with all users signed out."
upvoted 83 times

**william7991**
3 years, 6 months ago
Agreed, further to that point "Windows 10 devices cannot run unattended if there are any active Windows user sessions present (even a locked one). You will receive this error: Cannot execute UI flow. There is a locked or an inactive Windows user session on the target device." just below. B is correct here.
upvoted 13 times

**iaur**
2 years, 3 months ago
Just giving back to the community. This appeared on 3/18/2022 exam. chosen above answer
upvoted 5 times

**[Removed]**
1 year, 8 months ago
This is correct as per the documentation (very first line) https://learn.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow#unattended-mode
upvoted 2 times

**Trank**
Highly Voted 1 year, 10 months ago

Selected Answer: C

B says "all user sessions", which I interpret to mean all users sessions across all devices in the network. We don't care if other devices have signed in users. We only care if the target device does. This hinges on the definition of an "Active Session". If Active = Signed in (whether locked or unlocked), then C is the right answer, because it's the option that specifies only on the target device.
upvoted 6 times

**269e0fd**
2 months ago
^ This is correct
upvoted 1 times

**b304b2c**
Most Recent 2 months, 1 week ago
Article says this: Windows 10 and Windows 11 devices can't run unattended desktop flows if any active Windows user sessions are present (even a locked one).
upvoted 1 times

**b304b2c**
2 months, 1 week ago
C says Ensure there are no ACTIVE SESSIONS on the device.
upvoted 1 times

**b304b2c**
2 months, 1 week ago
Key word is ACTIVE sessions. Devices can have people logged in but not active.
upvoted 1 times

**61be873**
2 months, 3 weeks ago
it could be B & C, I go gor B Important: *Unattended desktop flows require an available machine with all users signed out. *Locked Windows user sessions will prevent unattended desktop flows from running. *Unattended desktop flows can't run with elevated privileges.
upvoted 1 times

**Angelspace2023**
1 year, 3 months ago
Selected Answer: B
Unattended desktop flows require an available machine with all users signed out. Locked Windows user sessions will prevent unattended desktop flows from running. Unattended desktop flows can't run with elevated privileges. Reference - https://learn.microsoft.com/en-us/power-automate/desktop-flows/run-unattended-desktop-flows#:~:text=receive%20an%20error.-,Important,-Unattended%20desktop%20flows
upvoted 1 times

**[Removed]**
1 year, 3 months ago
Question mentions Windows 10, from Documentation: Windows 10 and Windows 11 devices can't run unattended desktop flows if any active Windows user sessions are present (even a locked one). I am not sure, C and B, both sound correct, not sure why B is getting more votes than C https://learn.microsoft.com/en-us/power-automate/desktop-flows/run-unattended-desktop-flows
upvoted 2 times

**Ikhalil**

_1 year, 3 months ago

C. Ensure that there are no active user sessions on the device.

upvoted 1 times

**SoraTT**

_1 year, 7 months ago

**Selected Answer: B**

Correct is B.

upvoted 1 times

**RazielLycas**

_1 year, 8 months ago

**Selected Answer: B**

from MS docs: Desktop Flow Unattended mode "To run unattended desktop flows, the target machine needs to be available with all users signed out. Locked Windows user sessions will prevent desktop flows from running." https://learn.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow#unattended-mode

upvoted 1 times

**jdubo1998**

_1 year, 8 months ago

https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow Windows 10 and Windows 11 devices can't run unattended if there are any active Windows user sessions present (even a locked one). You'll receive this error: Cannot execute desktop flow. There is a locked or an inactive Windows user session on the target device. C. Ensure that there are no active user sessions on the device.

upvoted 2 times

**Dotzs**

_1 year, 8 months ago

**Selected Answer: B**

From the documentation: Windows 10 and Windows 11 devices can't run unattended if there are any active Windows user sessions present (even a locked one). You'll receive this error: Cannot execute desktop flow. There is a locked or an inactive Windows user session on the target device.

upvoted 1 times

**NabeelFC**

_1 year, 10 months ago

in the question, it was mentioned win 10 so c is not the right one?

upvoted 1 times

**AdyK**

_1 year, 10 months ago

Took the exam in August 2022. This question was on it.

upvoted 1 times

**Sujadocs**

_1 year, 10 months ago

This question was NOT part of the exam in Aug 2022

upvoted 1 times

**Keeno74**

1 year, 11 months ago

B & C look the same to me, if you're signed out, its an inactive session?

upvoted 3 times

**karthik2021**

2 years ago

C is correct. Only that user should not have an active session. Why should all other users not have an active session?

upvoted 1 times

**DavidELong**

2 years ago

**Selected Answer: B**

from the provided reference link: To run unattended desktop flows, the target machine needs to be available with all users signed out. Important: Locked Windows user sessions will prevent desktop flows from running.

upvoted 1 times

## Question #14 *Topic 3*

A company plans to send escalation emails to all customers with overdue invoices. You are creating a Microsoft Power Automate flow to determine whether to send an escalation email.

The system must send an alert for all invoices that are seven days or more overdue.

You need to configure the flow.

Which expression should you use?

- A. @GreaterOrEquals(TriggerEmail()?['OverdueDate']: '7')
- B. 'OverdueDate' >= '7'?'TriggerEmail()': false
- C. TriggerEmail() = 'OverdueDate' >= 7;

**Correct Answer:** *A*

Example: equals(triggerOutputs()?['body/PDFStatus/Value'],'Ready to Generate')

Reference:

https://evolvous.com/microsoft-power-automate-trigger-condition/

*Community vote distribution*

A (100%)

*Community vote distribution*

**Madkore23**

Highly Voted 7 months, 3 weeks ago

Power Platform Functional Consultant Associate :)

upvoted 7 times

**GregFred**

Highly Voted 1 year, 9 months ago

Correct but small mistakes in formula sign : should be , so structure like this > @condition(item, value)

upvoted 5 times

**BikramjitSingh**

Most Recent 2 weeks, 2 days ago

**Selected Answer: A**

26th june
upvoted 1 times

**61be873**
2 months, 3 weeks ago
https://powerusers.microsoft.com/t5/Building-Flows/Less-than-equal-too-and-Greater-than-Expresssions/td-p/134798
upvoted 1 times

**ctedesco**
1 year, 1 month ago
On exam 5/23
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct
upvoted 1 times

**PL_600**
1 year, 10 months ago
Selected Answer: A
Correct
upvoted 3 times

Question #15 *Topic 3*
You add a business process flow to the Account table. The flow has three stages.
You need to ensure that a workflow can run when a user completes the final stage.
Which option should you use?

- A. Start when: Record status changes
- B. Available to run: Run this workflow in the background
- C. Available to run: As an on-demand process
- D. Available to run: As a child process

**Correct Answer:** *C*
You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.
Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.
On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.
Reference:
https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow

*Community vote distribution*
C (82%)
Other
*Community vote distribution*

**rockyoz**

_2 months, 3 weeks ago
ANswer is C, read this. https://learn.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow
upvoted 1 times

**jkaur**
_3 months ago
correct
upvoted 1 times

**MrEz**
_5 months, 3 weeks ago
completes the final stage... what does that mean? - sets if final stage = complete, step into this final stage? (set to the last stage but not set to Finished) the question does not say 'finishes the process' just completes the final stage in an unfinished process flow? but maybe it is assumed to finish it (the word 'complete' means something) --> trigger mabye on stepping into this process stage as a background job - sets the BPF itself to 'finish' --> this would set the statecode='Inactive' (aka Status) and statuscode='Finished' (aka: status reason). runs as a background job on status change but you can also run it on activestageid (Active Stage). as a background job. **i think ensure and ... CAN (but not necessesarly RUNS) so make it available to users.. make it on demand.. man now i got it straight, second turn round.
upvoted 1 times

**kty**
_11 months, 4 weeks ago
Selected Answer: C
You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed. https://learn.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow
upvoted 2 times

**JohnChung**
_1 year ago
Selected Answer: C
On-demand process is correct. But be careful this question mentions triggering a workflow after the last stage of the business process flow finished, so the workflow should be put in an on-demand global process instead of an on-demand stage process. Otherwise, the workflow cannot be triggered.
upvoted 1 times

**damdam10**
_1 year, 3 months ago
ChatGPT says A Explanation: Option B ("Available to run: Run this workflow in the background") and Option C ("Available to run: As an on-demand process") are not appropriate in this scenario, as they do not trigger the workflow when the user completes the final stage of the business process flow. Option D ("Available to run: As a child process") is used when you want to run a workflow as a sub-process of another workflow. It is not applicable in this scenario where you simply want to trigger a workflow when a user completes the final stage of a business process flow.
upvoted 2 times

**61be873**
_2 months, 3 weeks ago
could start, NOT START at final stage read the question correctly :)
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
A. Start when: Record status changes
upvoted 1 times

**IvanaDomijanic**
_1 year, 5 months ago
Selected Answer: C
C seems correct
upvoted 2 times

**vazcona**
_1 year, 7 months ago
Selected Answer: C
Solo cuando el flujo es en demanda permite agregar al proceso de negocio.
upvoted 1 times

**RazielLycas**
_1 year, 8 months ago
Selected Answer: C
C seems correct in agreement with the provided explanation
upvoted 3 times

**llc**
_1 year, 8 months ago
Selected Answer: A
For me it's A
upvoted 1 times

**llc**
_1 year, 8 months ago
I misread the question. It's C
upvoted 5 times

**vazcona**
_1 year, 8 months ago
Selected Answer: B
Yo elegiría B, ya que cuando se cambie de etapa y la etapa sea "Cierre" se ejecuta en segundo plano el flujo de trabajo. Pregunta muy confusa porque pueden haber varias soluciones.
upvoted 1 times

**Nyanne**
_1 year, 9 months ago
Option A would also work, but won't be triggered from the BPF. So if the record is deactivated without completing the final stage of the BPF, it would also trigger which is not what is asked here... (Although in real life option A is probably a better solution)
upvoted 1 times

**moserose**
_1 year, 10 months ago
seems correct. or option A

upvoted 1 times

**busitecgmbh**

1 year, 10 months ago

Seems correct

upvoted 1 times

## Question #16 *Topic 3*

You need to create a Power Automate desktop flow.

What are two possible ways to create the flow? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Record mouse and keyboard events.
- B. Configure a pre-built template.
- C. Use pre-built actions.
- D. Create models by using Microsoft Visio.

**Correct Answer:** *AC*

C: Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate you can automate tasks on the desktop as well as the Web.

A: Alternatively, you can use the two legacy methods of creating desktop flows: Windows recorder (V1) and Selenium ID. With these you record mouse and keyboard events.

Reference:

https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-flow https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-web

*Community vote distribution*

AC (67%)

AB (33%)

*Community vote distribution*

**rockyoz**

2 months, 3 weeks ago

AC. Read this. Automating is quicker and easier than ever with the new intuitive Power Automate desktop flow designer using the prebuilt drag-and-drop actions or recording your own desktop flows to run later. https://learn.microsoft.com/en-us/power-automate/desktop-flows/introduction

upvoted 1 times

**61be873**

2 months, 3 weeks ago

**Selected Answer: AB**

Looks A & B to me. C: You can trigger a flow by a cloud flow but it's not create one... B: (templates are named examples but they are templates and here you can create one)https://learn.microsoft.com/en-us/power-automate/desktop-flows/create-flow

upvoted 1 times

**61be873**

2 months, 3 weeks ago

Looks A & B to me. C: You can trigger a flow by a cloud flow but it's not create one... B: (templates are named examples but they are templates and here you can create one)https://learn.microsoft.com/en-us/power-automate/desktop-flows/create-flow

upvoted 1 times

**jkaur**
3 months ago
correct
upvoted 1 times

**DSM_LM**
3 months, 1 week ago
B is possible as well now. They are not called templates but examples though.
upvoted 1 times

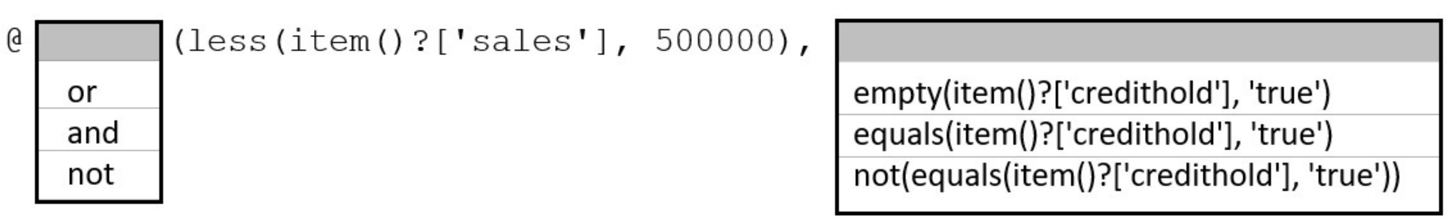
**D365Apprentice**
1 year, 1 month ago
**Selected Answer: AC**
Answers provided in question are correct
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
A & C correct
upvoted 1 times

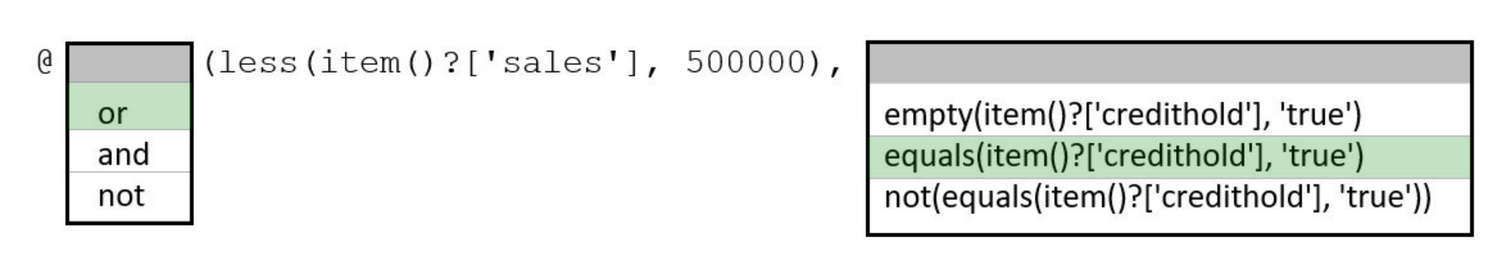
**Alehn96**
1 year, 8 months ago
Correct https://learn.microsoft.com/en-us/power-automate/desktop-flows/recording-flow?source=recommendations#image-based-recording
upvoted 3 times

## Question #17 *Topic 3*

HOTSPOT -
You are using Power Automate to create a list of customers from a Microsoft Excel file.
The list must contain customers who meet one of the following criteria:
➪ Sales of less than $500,000.
➪ Customers who are on credit hold.
You need to create a condition to filter the list of customers.
How should you complete the filter condition? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:




**Correct Answer:**




Box 1: or -
Or: Takes two arguments and returns true if either argument is true.
Box 2: equals(item()?['credithold'],'true')
Equals: Returns true if two values are equal.
For example, if parameter1 is someValue, this expression returns true: equals(parameters('parameter1'), 'someValue')
Reference:
https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions

**MARIANA123**
Highly Voted 1 year, 10 months ago
Seems correct
upvoted 8 times

**HaileleoulG**
Most Recent 1 week ago
Correct, Question was on exam, July 02, 2024
upvoted 1 times

**BikramjitSingh**
2 weeks, 2 days ago
26th june Correct
upvoted 1 times

**jkaur**
3 months ago
correct
upvoted 1 times

**ctedesco**
1 year, 1 month ago
On exam 5/23
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
Correct
upvoted 2 times

**IvanaDomijanic**
1 year, 5 months ago
Was on exam in January 2023.
upvoted 2 times

**PL_600**
1 year, 10 months ago
I Agree
upvoted 3 times

Question #18 *Topic 3*

A farm uses a canvas app to manage schedules for planting fields with crop seeds. The farm uses business intelligence to provide recommendations for schedule changes based on weather data.
You must implement a business rule that changes information for several forms in the canvas app based on business intelligence data.
You need to configure the business rule.
Which scope should you use?

- A. Table
- B. All Forms
- C. Form specific

**Correct Answer:** *A*
If you're building a Canvas app, you must use table as the scope.
Note: For mode-driven apps, set the scope, according to the following:

| If you select this item... | The scope is set to... |
|---|---|
| Entity | Model-driven app forms and server |
| All Forms | Model-driven app forms |
| Specific form (**Account** form, for example) | Just that model-driven app form |

Reference:
https://docs.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule

*Community vote distribution*
A (78%)
U (22%)
*Community vote distribution*

**jkaur**
3 months ago
correct A
upvoted 1 times

**JohnChung**
1 year ago
**Selected Answer: A**
Scope of business rule in canvas app can only be entity (Out-of-the-box)
upvoted 3 times

**charles879987**
1 year, 2 months ago
this question is just plain wrong. canvas app do not have business recommendation. Table is the only choice for using business rule in canvas app.
upvoted 3 times

**damdam10**
1 year, 3 months ago
ChatGPT says "Form specific" Explanation: Using the "Table" scope would apply the business rule to all forms that use the same table, which may not be desirable if you only want the rule to apply to certain forms. Similarly, using the "All Forms" scope would apply the business rule to every form in the app, which may not be necessary or appropriate in this scenario.
upvoted 1 times

**Patrikk2110**
1 year ago
ChatGPT doesn't know the answer. Under every question you posted what ChatGPT said and the majority of the answers are just wrong.
upvoted 7 times

**FaresAyyad**
1 year, 6 months ago
If you're building a Canvas app, you must use table as the scope. https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule
upvoted 3 times

**RazielLycas**
1 year, 8 months ago
**Selected Answer: A**
A is correct in theory but from: https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule#differences-between-canvas-and-model-driven-apps "Differences between canvas and model-driven apps Model driven apps can use all actions available on business rules, however not all business rule actions are available for canvas apps at this time. The following actions are not available on canvas apps: Show or hide columns Enable or disable columns Create business recommendations based on business intelligence."
upvoted 2 times

**vazcona**
1 year, 8 months ago
**Selected Answer: U**
Al mencionar que deben activarse en todos los formularios, definitivamente elegiría Tabla. A
upvoted 2 times

**MARIANA123**
1 year, 10 months ago
This is interesting because according to the link provided canvas-app are cannot create business recommendations based on business intelligence.
upvoted 2 times

**PL_600**
1 year, 10 months ago

Selected Answer: A

Correct
upvoted 2 times

## Question #19 *Topic 3*

HOTSPOT -

A company uses Power Apps and Power Automate.

There is an issue with the existing flow in the test environment. Development changes are allowed in the test environment.

You need to troubleshoot the issue with the flow.

Which command should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

| Action | Command |
|---|---|
| Enable changes to the flow. | Add existing<br>Remove<br>Edit<br>Turn off |
| Enable changes to the object. | Edit<br>Publish<br>Turn off |

**Correct Answer:**

| Action | Command |
|---|---|
| Enable changes to the flow. | Add existing<br>Remove<br>Edit<br>Turn off |
| Enable changes to the object. | Edit<br>Publish<br>Turn off |

Box 1: Add existing -
When you include your dataflows in a solution, their definitions become portable, making it easier to move them from one environment to another, saving time required to author the dataflow.
Dataflows added to a solution are known as solution-aware dataflows. You can add multiple dataflows to a single solution.
Add an existing dataflow to a solution
Follow these steps to add a dataflow to a solution.

Add the dataflow -
1. Sign in to Power Apps.
2. Select Solutions from the navigation bar.
3. Screen showing the left navigation bar with the Solutions option highlighted.
4. Select the solution you'll add your dataflow to, and from the context menu select Edit.
5. Screen showing the list of solutions.
6. Select Add Exiting > Automation > Dataflow.

Note: A typical use case is for an independent software vendor (ISV) to develop a solution containing a dataflow, that extracts and transforms data from a data source to Dataverse tables, in a sandbox environment. The ISV would then move that dataflow and destination tables to a test environment to test with their test data source to validate that the solution works well and is ready for production. After testing completes, the ISV would provide the dataflow and tables to clients who will import them into their production environment to operate on client's data. This process is much easier when you add both the dataflows and tables they load data to into solutions, and then move the solutions and their contents between environments.

Box 2: Turn off -
After you create a cloud flow, it's turned on by default.
At times, you might want to turn off a cloud flow to prevent it from running.
Reference:
https://docs.microsoft.com/en-us/power-query/dataflows/dataflow-solution-awareness
https://docs.microsoft.com/en-us/power-automate/disable-flow

**RazielLycas**
Highly Voted 1 year, 8 months ago
who wrote these questions? they are awful
upvoted 32 times

**fadouayahia**
Highly Voted 1 year, 9 months ago
According to this link I think I choose 1-Turn off the flow 2-Edit the flow
upvoted 29 times

**5600fed**
1 year, 1 month ago
I first agreed, and maybe I still agree. Turning off the flow seems a good practice and even is in the help, however its not mandatory. There is a situation that you need to add the flow to another solution before editing because its managed. So going for another best practice that solutions need to be managed when transferred from dev to test. I could also argue for 1. Add Existing 2. Edit the flow I cannot read the mind of the misguided person who created the question and we don't have enough context. I'm inclined to choose the add existing for 1 but....
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
good point, but it does not litterally enable the change to the flow. it adds the flow (fixed or not) to a (new?) (managed?) solution. it changes the solution. but not the flow.
upvoted 1 times

**fadouayahia**
1 year, 9 months ago
https://learn.microsoft.com/en-us/power-automate/edit-solution-aware-flow sorry here is the link
upvoted 5 times

**61be873**
Most Recent 2 months, 3 weeks ago
At work when a need to fix a Flow: 1) Edit, no need to turn off first 2) Edit when in edit (1) you can edit every object in the Ms-Flow (if that is what meant here?)
upvoted 2 times

**jkaur**
3 months, 1 week ago
1-Turn off the flow 2-Edit the flow
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
my final word: edit the flow edit the component within the flow (be it action, setting, or anything else, that is defective).
upvoted 3 times

**MrEz**
5 months, 3 weeks ago

difficult to understand. Development changes are allowed in the test environment --> oh noo.. means this you should edit the flow on tst? I assume so. enable changes to the flow (make changes, save changes, enable(activate) changes? or just implement changes? --> i must assume: implement ---> only optin 1 or 3 could enable ... what is the object? Flow= object. or is it an object within the flow? or is object=environment? bing ai says: For Action 1, you should select Option 3: Edit. This option allows you to modify the flow in the test environment. For Action 2, you should select Option 2: Publish. This option enables you to publish the changes made to the flow in the test environment.
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
The edit button does not require turn off somehow you don't need to publish the flow (to test it) but maybe if ever you publish from test to production, you may have to publish this to the solution xml? Action 2: Enable changes to the 'object.' Action 2, gpt suggests: Option 1: Edit This assumes that the term 'object' refers to an entity or component that you want to modify within the context of Power Apps or Power Automate.
upvoted 2 times

**MrEz**
5 months, 3 weeks ago
first, i want to fix it, then i want to test it. if fixed, apply it to dev too. Turnoff can't be right in both cases
upvoted 2 times

**uberlord**
12 months ago
this is worded terribly. given it specify's power apps and automate, when you say flow, i think power automate, as such you would edit and then publish (assuming its in a solution which isnt stated) or just save which isnt an option, which is why i suspect solution. That said the overwhelming amount of comments saying turn off and edit is really making me question the context in which i am viewing this question
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
I think both are Edit
upvoted 2 times

**D365Apprentice**
1 year, 1 month ago
this is incorrect - it should be 1. Turn off 2. Edit
upvoted 1 times

**Austin_Loh**
1 year, 6 months ago
My understanding is that the question is looking for the actions required to modify a flow in the Power Apps solution: 1. Turn Off > enable making changes/before making changes to the FLOW. 2. Edit > actually get into the flow and modify the OBJECT within the flow. https://learn.microsoft.com/en-us/power-automate/edit-solution-aware-flow
upvoted 1 times

**MrEz**
5 months, 3 weeks ago

1) i don't need to turn off. just edit button is sufficient. 2) edit flow no longer needed -> edit component?
upvoted 2 times

**RazielLycas**
1 year, 8 months ago
It's not specified that it's a solution-aware flow, nor that the flow is in a solution but considering the options, I agree with fadouayahia 1-Turn off the flow 2-Edit the flow
upvoted 1 times

**OldHand1**
1 year, 9 months ago
Totally confused with the answer given. it says 'There is an issue with the existing flow in the test environment...You need to troubleshoot the issue with the flow.' so why do you need to 'add existing' its already there right?
upvoted 5 times

**JD_onez**
1 year, 8 months ago
This is the most asinine and poorly written question I've seen yet.
upvoted 5 times

**AmineKolsi**
1 year, 9 months ago
I would say 1- Turn off 2- Edit
upvoted 2 times

**niel93**
1 year, 9 months ago
Edit Publish?
upvoted 9 times

**Nakom**
1 year, 9 months ago
it will be really good if is specified in the title - what kind of FLOW exactly we are talking about.
upvoted 3 times

**Nyanne**
1 year, 9 months ago
Can anyone explain since the answers provided dont make sense.? My vote is: 1. Turn Off 2. Edit Flows can still be edited if they are not in a Flow. Flows can only be edited if they are switched off though. It's unclear what 'the object' refers to in the second question.. Is the object a table, the Flow? I haven't encountered this terminology before..
upvoted 3 times

**Nyanne**
1 year, 9 months ago
Or a JSON object inside the Flow?
upvoted 1 times

**Daniel_Lee**
1 year, 9 months ago

"Flows can only be edited if they are switched off though." Did you mean a flow in a solution? A flow can be edited when they are on in Power Automate.
upvoted 3 times

Question #20 *Topic 3*

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.
You realize that the functionality required to implement the business logic is not available in a Power Automate flow.
The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.
You need to recommend the method to implement the missing logic.
What should you recommend?

- A. Bound action
- B. Custom API
- C. Unbound action
- D. Scheduled workflow

**Correct Answer:** *C*
Unbound actions.
Unbound actions aren't bound to a table and are called as static operations. Unbound actions are performed on the entire environment, not on specific tables or rows.
Incorrect:
* Bound action:
Bound actions target a single table or a set of rows from a single table.
To perform a bound action, add Perform a bound action to your flow.
* Custom API
Custom APIs are an alternative to Custom process actions. Custom process actions provide a no-code way to include custom messages but has some limitations for developers. Custom APIs provide capabilities specifically for developers to define their logic in code with more options.
Reference:
https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api

*Community vote distribution*

C (100%)

*Community vote distribution*

**61be873**
2 months, 3 weeks ago
https://venkatasubbaraopolisetty.com/2022/03/25/power-automate-fundamentals-66-understand-unbound-action-in-power-automate/
upvoted 1 times

**jkaur**
3 months, 1 week ago
unbound action C
upvoted 1 times

**Sweden2022**
6 months, 2 weeks ago
Selected Answer: C

i think its unbound action because it says in the text "The new business logic must work in multiple Dataverse tables".
upvoted 2 times

**hismail**
7 months ago
B. Custom API. A bound action is a type of custom action that is associated with a specific table or entity. It cannot work in multiple Dataverse tables, and it cannot run from an existing Dataverse action. An unbound action is a type of custom action that is not associated with any table or entity. It can work in multiple Dataverse tables, but it cannot run from an existing Dataverse action. A scheduled workflow is a type of cloud flow that performs one or more tasks on a schedule. It cannot work in multiple Dataverse tables, return a value after it finishes, or run from an existing Dataverse action.
upvoted 1 times

**JohnChung**
1 year ago
**Selected Answer: C**
Bound Action or Unbound Action are extensions to out-of-the-box operation of data to Dataverse. This question mentions multi-tables, so it should be Unbound Action. Bound Action is for a single table.
upvoted 2 times

**ctedesco**
1 year, 1 month ago
On exam 5/23
upvoted 2 times

**damdam10**
1 year, 3 months ago
ChatGPT says Custom API Explanation: Using a Bound or Unbound action may not meet your requirements as they are typically used to implement simple, reusable actions that operate on a single table or entity. Scheduled workflows may not meet your requirement for returning a value after they finish, as they are typically used to automate tasks that do not require user interaction or input.
upvoted 1 times

**[Removed]**
1 year, 3 months ago
**Selected Answer: C**
https://learn.microsoft.com/en-us/power-automate/dataverse/bound-unbound
https://www.youtube.com/watch?v=qU-ENcZyRoM
upvoted 1 times

**Aibloy**
1 year, 4 months ago
In addition, the operation must return a value after it finishes?
upvoted 1 times

**fariasalan86**
1 year, 4 months ago
**Selected Answer: C**
The question states two things: 1) Must work in multiple Dataverse tables 2) Must be able to run from an existing Dataverse action That is: there is already an ACTION that needs to be called. So it can only be

Bound/Unboud Action. Also, it needs to be performed for several tables, so it can only be Unboud (not related to a specific table)
upvoted 1 times

**HARRISONP04**
1 year, 5 months ago
can someone please explain to me what an unbound actions is
upvoted 2 times

**IrenJu**
1 year, 4 months ago
Action without base table type
upvoted 1 times

**MSDev23**
11 months, 1 week ago
Unbound actions aren't bound to a table and are called as static operations. Unbound actions are performed on the entire environment, not on specific tables or rows.
upvoted 1 times

**PradeepPeri**
1 year, 7 months ago
i feel this should be custom API?
upvoted 2 times

**AmineKolsi**
1 year, 9 months ago
Selected Answer: C
C seems to be the answer
upvoted 1 times

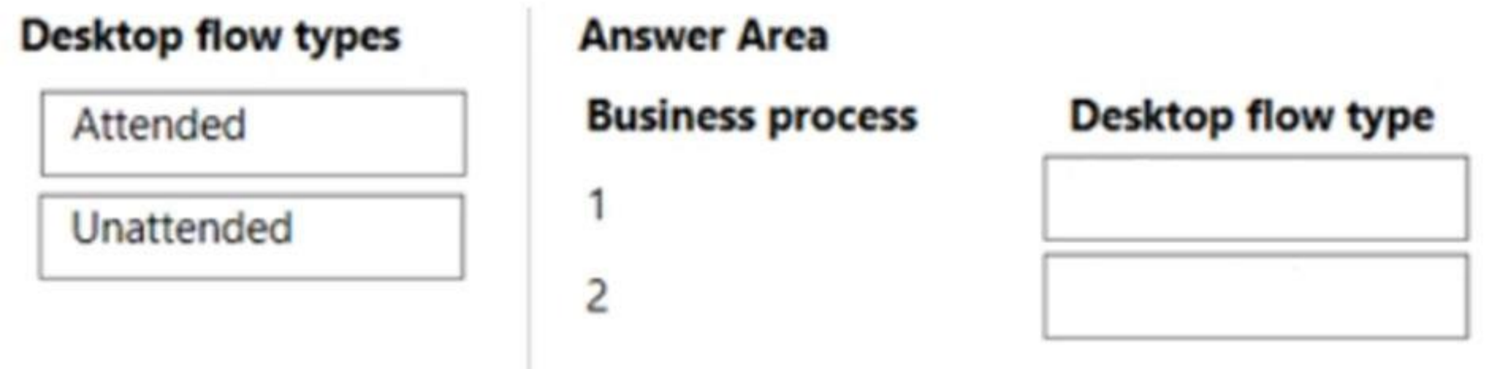
**vinkelsliper_043**
1 year, 9 months ago
Correct answer
upvoted 1 times

## Question #21 *Topic 3*
DRAG DROP -
A company plans to automate the following manual processes by using Power Automate.

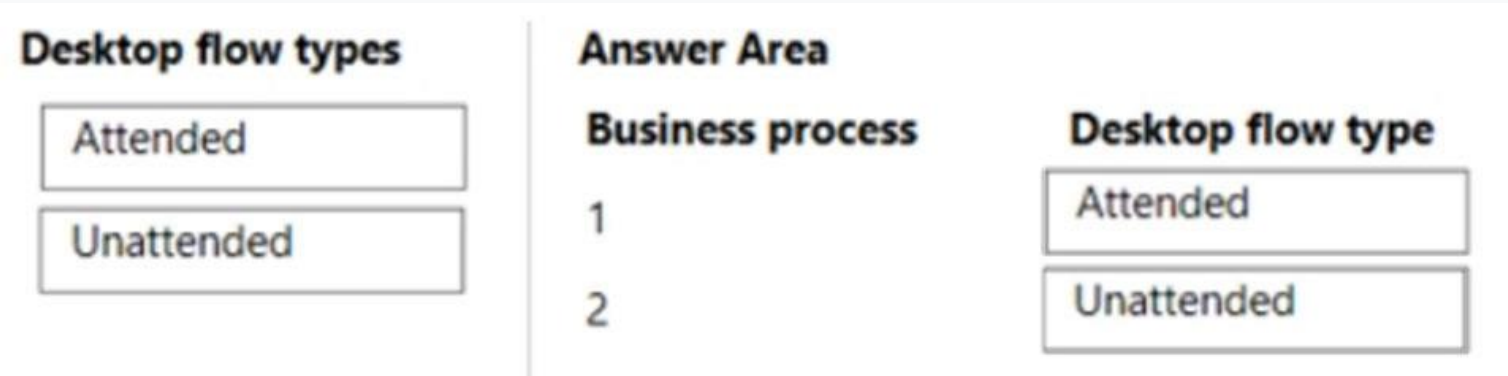
| Process | Time to Complete | Comments |
|---|---|---|
| 1 | 30 minutes | The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts. |
| 2 | 45 minutes | The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running. |

You need to identify UI flow types for the two business processes.
Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Select and Place:




**Correct Answer:**




Box 1: Attended -

Attended mode -
To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection. The session must not be locked.
When an attended desktop flow starts on the target machine, we recommend that you avoid interacting with your device until the run completes.

Box 2: Unattended -

Unattended mode -
To run unattended desktop flows, the target machine needs to be available with all users signed out.
Reference:
https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow

**vinkelsliper_043**
Highly Voted 1 year, 9 months ago
Correct answer. First one requires an active user session (attended) and second one requires the user to be signed out (unattended)
upvoted 7 times

**DynamicsDave**
1 year, 9 months ago

the 2nd says the device must be UNLOCKED not signed out, in order to make sure the device is unlocked I would expect this to be attended
upvoted 1 times

**Daniel_Lee**
1 year, 9 months ago
Can the device in the 2nd be signed out while unlocked? If then, it should be unattended.
upvoted 1 times

**DynamicsDave**
1 year, 9 months ago
after looking at it again i agree with given answers and top post
upvoted 2 times

**DSM_LM**
7 months, 2 weeks ago
And it does say "device should remain unlocked when process is NOT running"
upvoted 1 times

**jkaur**
Most Recent 3 months ago
correct
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
i would say 2 x unattended, for 2 reasons: 1) attended UI flow for UI flow with user interaction, at some point the user needs to interact even if 99% is automated (e.g. some decision) 2) attended mode requires an active windows user session (https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow). Not sure what happens with a user session (on the windows machine not on the CRM brwoser i guess), when the user is never attending the laptop. some point of time it will lock the screen. Never lock the screen is uncommon in business environment. first one unclear why it must remain unlocked. because of this process or because of any other requirement (completely unrelated to this process)
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
1: unattended --> 'to leave their device unattended.' 'so that the user can assist with other efforts.' i was wondering if this is related to the UI Flow so 'other effort' would mean the human would have to interact (attended) or is this completely unrelated like 'so that the user can assist with other efforts.' --> make coffee for the boss and wash his car in the mean time the UI flow does what it needs to do.
upvoted 2 times

## Question #22 *Topic 3*
HOTSPOT
-

You are creating a business process flow for a Power Apps app.

The business process flow must meet the following requirements:

• Must be available offline.
• Send an email to the team when a record is created.

You need to set up business process flow.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| Requirement | Configuration |
|---|---|
| Make it available offline | Ensure that the business process flow is referencing one table.<br>Ensure that the business process flow is referencing two tables.<br>Ensure that the business process flow is referencing one table per stage. |
| Send an email to the team | Create a step.<br>Create a stage.<br>Create a required column. |

**Correct Answer:**

**Answer Area**

| Requirement | Configuration |
|---|---|
| Make it available offline | Ensure that the business process flow is referencing one table.<br>Ensure that the business process flow is referencing two tables.<br>Ensure that the business process flow is referencing one table per stage. |
| Send an email to the team | Create a step.<br>Create a stage.<br>Create a required column. |

**61be873**

2 months, 3 weeks ago

2) create a step Add an instant flow as a step in a business process Let's assume you sell printers and you use the Lead to Opportunity Sales Process to close deals. As part of this process, you'd like to have the team lead review and approve proposals that the sales team puts together in an earlier stage of the business process flow before sharing it with the customer. To do this, you'll need to do two things: Build an instant flow that requests review and approval of the proposal from the team. Add the instant flow as a step in the Lead to Opportunity Sales Process. https://learn.microsoft.com/en-us/power-automate/create-instant-flows

upvoted 1 times

**jkaur**

3 months, 1 week ago

Correct
upvoted 2 times

**MrEz**
5 months, 3 weeks ago
means even though you are offline, the BPF can send an email. I thought only chuck norris could do such things. If only he knew about BPF.
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
Correct answers
upvoted 1 times

**Aibloy**
1 year, 4 months ago
Why stage? If only requieres one action (send email), dosn't have sense to be a "step" only?
upvoted 4 times

**daichan3**
1 year, 3 months ago
I also agree. "Creating a stage" may be a suitable option when there are multiple actions required to meet this requirement. However, since this requirement only needs a single action, I thought it would be most appropriate to create a step.
upvoted 2 times

**Skada**
1 year, 3 months ago
The three commands that are available for a business process flow when the Power Apps app is offline are: Next stage, Previous stage and Set Active stage https://learn.microsoft.com/en-us/power-platform-release-plan/2019wave2/power-automate/work-business-process-flows-offline Looks like offline BPF operates at stage level only.
upvoted 3 times

**opai677147**
1 year, 4 months ago
https://learn.microsoft.com/en-us/power-platform-release-plan/2019wave2/power-automate/work-business-process-flows-offline You can now use business process flows offline if the following conditions are met: The business process flow is used from a Power Apps app. The Power Apps app is enabled for offline use. The business process flow has a single entity.
upvoted 1 times

**guz**
1 year, 5 months ago
Correct
upvoted 3 times

Question #23 *Topic 3*
DRAG DROP
-

A company has a model-driven app.

The app must meet the following requirements:

• Prevent users from saving a record if validation from a custom action fails.
• Query and update a list of records.

You need to configure processes for the app without using code.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to
drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Processes**

- Cloud flow
- Classic workflow
- Business process flow

**Answer Area**

| Requirement | Process |
|---|---|
| Prevent users from saving a record. | |
| Query and update records. | |

**Correct Answer:**

**Answer Area**

| Requirement | Process |
|---|---|
| Prevent users from saving a record. | Business process flow |
| Query and update records. | Cloud flow |

**HARRISONP04**

Highly Voted 1 year, 5 months ago

for first option i wouldve said business rule not BPF haha

upvoted 7 times

**jkaur**

Most Recent 3 months, 1 week ago

BPF, CF

upvoted 2 times

**Agnes202307**

5 months, 2 weeks ago

correct: Prevent users from saving a record if validation from a custom action fails: For this requirement, you should use a Business Process Flow (BPF). Business Process Flows allow you to guide users through a set of stages and steps, and you can use BPF stages to enforce validation logic. If a validation fails at a certain stage, users won't be able to proceed to the next stage, effectively preventing the record from being saved. Query

and update a list of records: For this requirement, you should use a Power Automate Cloud Flow. Power Automate Cloud Flows provide a way to automate processes and integrate with various services, including querying and updating records in the Common Data Service (CDS) or any other supported connectors.
upvoted 2 times

**Net_IT**
10 months ago
Why Cloudflow for the second one? Can anyone explain?
upvoted 3 times

**61be873**
2 months, 3 weeks ago
https://learn.microsoft.com/en-us/power-automate/dataverse/list-rows?tabs=classic-designerhttps://learn.microsoft.com/en-us/power-automate/apply-to-each?tabs=classic-designer
upvoted 1 times

**61be873**
2 months, 3 weeks ago
1) Get List of records 2) Loop over records with apply to each 3) apply logic to each item of the list in the loop
upvoted 1 times

**uberlord**
12 months ago
BPF will stop the record being saved which is why first one is that not BR
upvoted 2 times

**charles879987**
1 year, 2 months ago
1. workflow...need to validate records and stop 2. cloudflow
upvoted 3 times

**charles879987**
1 year, 2 months ago
real time workflow can stop the flow to stop saving record. https://learn.microsoft.com/en-us/power-apps/maker/data-platform/configure-workflow-steps
upvoted 3 times

**Newb007**
1 year, 3 months ago
Why not workflow instead of BPF?
upvoted 1 times

**mk_dyn365**
1 year, 4 months ago
But they are talking about custom actions , so I believe BPF holds good
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
Why is this though?
upvoted 1 times

Question #24 *Topic 3*

You plan to create a canvas app.

The app requires a button on the data entry screen that users can select to send an email.

You need to configure the app.

What should you create?

- A. Classic workflow
- B. Power Automate cloud flow
- C. Azure Logic App
- D. Business process flow

**Correct Answer:** *B*

*Community vote distribution*

B (100%)

*Community vote distribution*

**fariasalan86**

Highly Voted 1 year, 4 months ago

Selected Answer: B

To add the capability to send an email from a button in a canvas app, you should create a Power Automate cloud flow (B). Power Automate allows you to create automated workflows between your apps, services, and data to automate repetitive tasks and streamline business processes, including sending emails. By using Power Automate, you can easily integrate your canvas app with your email service, and configure the necessary triggers and actions to send emails with the click of a button. Classic workflows (A) are a deprecated feature of Dynamics 365, and they are not available in canvas apps. Azure Logic Apps (C) are similar to Power Automate cloud flows, but they are primarily used for enterprise integration scenarios and not for app development. Business process flows (D) are used to guide users through a set of stages and steps to complete a specific business process, and they do not provide the capability to send emails.

upvoted 5 times

**Ripoll22**

1 year, 3 months ago

Question #22 (just two questions above this one) regards sending emails from a business process flow by creating a stage. What is the difference between that scenario and this one? Why not program the button to change the actual stage and send an email on the stage change?

upvoted 1 times

**D365Apprentice**

1 year, 1 month ago

Where that is a possibility, it is not as efficient as creating a PA Cloud Flow

upvoted 1 times

**b304b2c**

Most Recent 1 month, 4 weeks ago

was on test May 14 2024

upvoted 1 times

**TorontoAcademy**
1 year, 3 months ago
correct, on exam April 2023
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
B is correct
upvoted 1 times

**RICHARDALEX007**
1 year, 4 months ago
correct, on exam march 2023
upvoted 2 times

Question #25 *Topic 3*

You need to build a Power BI dashboard for sales managers to track opportunities.

When a new sale closes that is greater than $1 million, a notification must pop up and an email must be sent to the leadership team.

You need to ensure the email is sent without editing the Microsoft Dataverse.

Which two elements should you configure? Each correct answer is part of the solution.

NOTE: Each correct selection is worth one point.

- A. a Power Automate flow
- B. a calculated column in the Dataverse
- C. a paginated report to save to Microsoft OneDrive
- D. a custom connector
- E. alerts in Power BI

**Correct Answer:** *AE*

*Community vote distribution*

AE (100%)

*Community vote distribution*

**fariasalan86**
Highly Voted 1 year, 4 months ago
Selected Answer: AE
To implement this solution, you need to configure the following elements: A. a Power Automate flow: This flow will trigger when a sale closes and its value is greater than $1 million. It will send an email to the leadership team. The flow can be triggered when a new record is created in the Dataverse, and the value of the sale is greater than $1 million. E. alerts in Power BI: This alert will pop up a notification in the Power BI dashboard when a new sale is closed and its value is greater than $1 million. The alert can be created on the dataset used in the dashboard. B and C are not required for this solution. A calculated column in the

Dataverse can be used to calculate a value based on other columns in the table. It is not required for sending an email or displaying a notification. A paginated report saved to OneDrive can be used to generate a report based on the data in the Dataverse, but it is not required for sending an email or displaying a notification. D is not required because there is no mention of a custom connector in the scenario.
upvoted 12 times

**D365Apprentice**
1 year, 1 month ago
Perfect Explanation here
upvoted 1 times

**JohnChung**
Most Recent 1 year ago
Selected Answer: AE
Create an alert when reaching some thresholds. Then trigger an automate flow to send an email.
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
A & E Correct
upvoted 3 times

**IvanaDomijanic**
1 year, 5 months ago
on exam January 2023
upvoted 1 times

**RichXP**
1 year, 5 months ago
Selected Answer: AE
sounds right, except both A & E is a completed solution, am I right?
upvoted 3 times

## Question #26 *Topic 3*

DRAG DROP
-

A company uses a model-driven app for customer support.

The company has the following requirements for the app:

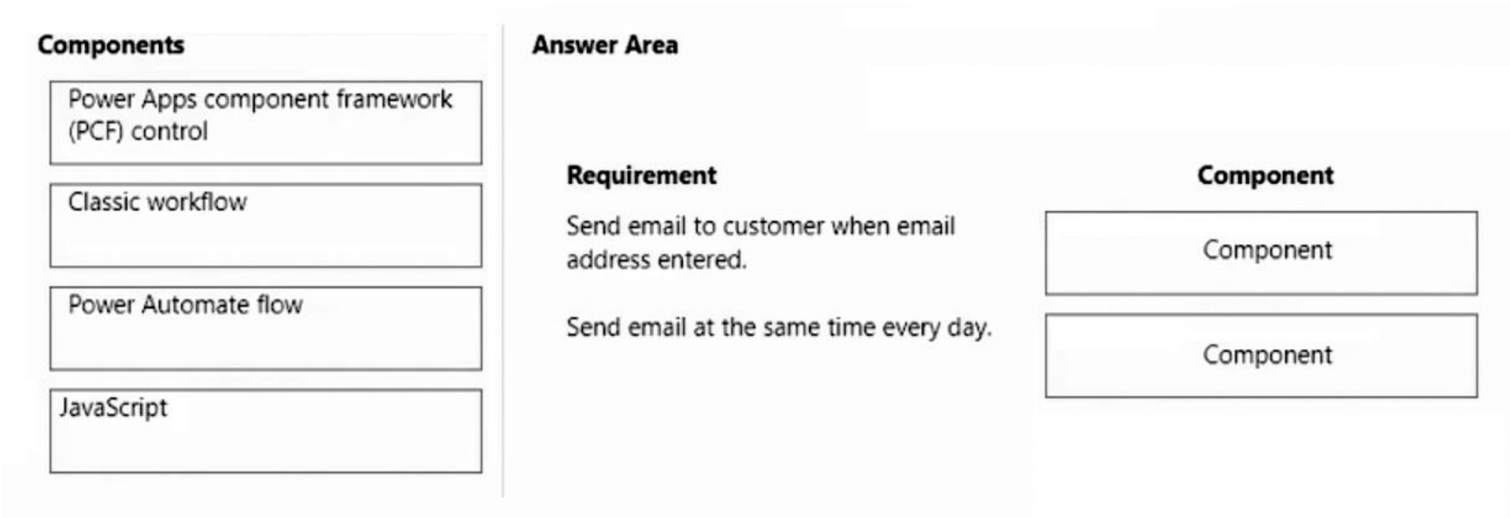
• Send an email in real-time to customers when they enter their email address.
• Send an email to customers at the same time every day for cases that are open for more than 24 hours.

The solution should require the least amount of customization.

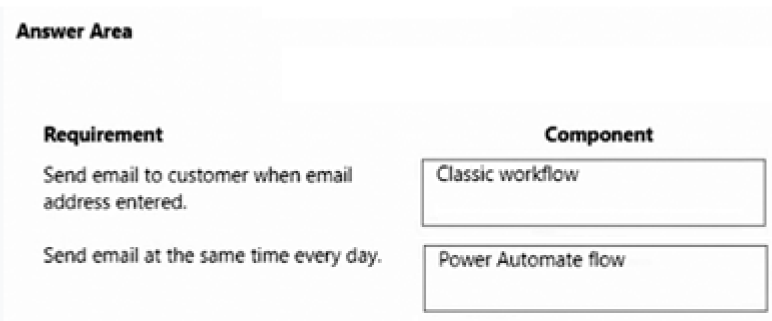
You need to configure the model-driven app.

Which components should you use? To answer, drag the appropriate components to the requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.




**Correct Answer:**




**RichXP**

Highly Voted 1 year, 5 months ago

correct, power automate flow can run on schedule, but can't run real time. https://learn.microsoft.com/en-us/power-automate/replace-workflows-with-flows

upvoted 8 times

**61be873**

Most Recent 2 months, 3 weeks ago

1) Javascript Send an email in real-time to customers when they enter their email address. IN REAL TIME what trigger do you use then? Change field? doesn't exist... In Javascript we can add the onchange event on the field of the form and then execute custom code to send the email https://carldesouza.com/adding-a-javascript-function-to-a-field-in-dynamics-365-power-apps-on-load-with-addonchange/

upvoted 1 times

**61be873**

2 months, 3 weeks ago

If email address is entered and the record is saved, then Workflow is also correct. trigger is record created / updated

upvoted 2 times

**jkaur**
3 months ago
correct
upvoted 2 times

**JohnChung**
1 year ago
Correct. Workflow can run in real time. Power Automate flow can run in the schedule.
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
I will choose for both Power automate
upvoted 1 times

**Airbecks**
1 year, 2 months ago
Trigger word here is real-time so first can only be classic workflow
upvoted 1 times

**charles879987**
1 year, 2 months ago
classic workflow 1st is correct. see https://learn.microsoft.com/en-us/power-apps/maker/data-platform/configure-workflow-steps?source=recommendations
upvoted 2 times

**arnav841**
1 year, 4 months ago
It is part of exam 10 March 2023
upvoted 1 times

## Question #27 *Topic 3*

You have a classic workflow. The workflow updates a custom column on a record when an account record is created.

The workflow must update the custom column based on the following conditions:

• Update the custom column value using the Account Number.
• If the Account Number column is blank, update the custom column value using the Ticker Symbol.
• If the Ticker Symbol column is blank, update the custom column value to N/A.

You need to configure the custom column value by using the update record step.

What should you do?

- A. Add a formula that evaluates the two column values and uses the first populated value or else the default value.
- B. Add an expression that evaluates the two column values and uses the first populated value or else the default value.
- C. Add the two columns with the default value by using the Forms Assistant.
- D. Add check conditions to determine if the two columns contain data.

**Correct Answer:** *C*

*Community vote distribution*

C (64%)

D (27%)

9%

*Community vote distribution*

**jkaur**

3 months, 1 week ago

C https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/configure-workflow-steps?view=op-9-1

upvoted 2 times

**Agnes202307**

5 months, 2 weeks ago

**Selected Answer: D**

In the classic workflow, you can use check conditions to evaluate the values of the Account Number and Ticker Symbol columns. If the Account Number column is not blank, update the custom column with the Account Number value. If the Account Number column is blank but the Ticker Symbol column is not blank, update the custom column with the Ticker Symbol value. If both the Account Number and Ticker Symbol columns are blank, update the custom column with the default value "N/A." Using check conditions allows you to create a logical flow based on the provided conditions.

upvoted 1 times

**MrEz**

5 months, 3 weeks ago

tanslation: you have just created a classic workflow, add a new step to update the record. now that you have the (custom field) under your nose, set a default value-> right hand side a 'Form Assistant' appears to select the fields, ect you can use dynamic values, select Operator, Look for entity, select the field, add, have a default value set and click ok (it will be added to the field, if you have clicked and thus activated the correct field before.

upvoted 1 times

**MrEz**

4 months, 3 weeks ago

i correct myself: D. it is about conditions. Indeed you could use the forms assistant but first create the conditions and then the step. and if the condition is true, then you may define the value from the forms assistant right hand side.

upvoted 1 times

**MrEz**

5 months, 3 weeks ago

Relationship Assistant and Form Assistant (right hand pane in CRM 4.0!!) not to be confused

upvoted 2 times

**RPkaur**

7 months, 1 week ago

In exam 08/12/2023

upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
Correct Answer is D - The method works and the question does not stipulate any conditions in making this, other than it must use the "Update Record Step". D. 2 Check conditions and if each of them are successful "Update Record Step"
upvoted 4 times

**charles879987**
1 year, 2 months ago
Selected Answer: D
The answer is D. Default value is not dynamic in form assistant so you can't set it to equal to another column's valu.e
upvoted 2 times

**charles879987**
1 year, 2 months ago
Selected Answer: C
correct.
upvoted 1 times

**Net_IT**
9 months, 2 weeks ago
Why are you saying it is correct here? While elsewhere you say it is D?
upvoted 1 times

**damdam10**
1 year, 3 months ago
ChatGPT answer: D
upvoted 1 times

**Angelspace2023**
1 year, 3 months ago
Selected Answer: C
https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/configure-workflow-steps#:~:text=The%20options%20available,to%20be%20used.
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
D. Add check conditions to determine if the two columns contain data.
upvoted 1 times

**IvanaDomijanic**
1 year, 5 months ago
Why not B. Add an expression that evaluates the two column values and uses the first populated value or else the default value?
upvoted 1 times

**fariasalan86**
1 year, 4 months ago
AFAIK, There is no way to use formulas or expressions in classic workflows.

upvoted 1 times

**MPU86**
1 year, 5 months ago
**Selected Answer: C**
Must be the Form Assistant because its a classical Workflow. "Setting record values": https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/configure-workflow-steps?view=op-9-1
upvoted 4 times

**RichXP**
1 year, 5 months ago
**Selected Answer: A**
I think formula should work, Coalesce([account name],[ticker],'N/A')
upvoted 1 times

**fariasalan86**
1 year, 4 months ago
Where would you write this formula in a Classic Workflow?
upvoted 1 times

**UdaraG**
1 year, 5 months ago
This does not make sense to me, surely it's the check conditions?
upvoted 2 times

**IrenJu**
1 year, 4 months ago
The options available in the Form Assistant depend on the field you have selected in the form. When you set a dynamic value, you will see a yellow placeholder known as a 'slug' that shows where the dynamic data will be included. If you want to remove the value, just select the slug and delete it. For text fields, you can use a combination of static and dynamic data. With dynamic values you don't know for certain that a field or related entity has the value you want to set. You can actually set a number of fields to try and set the value and sort them in order using the green arrows. If the first field doesn't have data, the second field will be tried and so on. If none of the fields have data, you can specify a default value to be used. https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/configure-workflow-steps?view=op-9-1
upvoted 1 times

## Question #28 *Topic 3*

A company uses a canvas app.

Supervisors must approve transactions when a user from the sales department enters a revenue amount that is over $1 million.

You need to configure an approval process without using code.

What should you create?

- A. Power Automate cloud flow
- B. Power Apps component framework (PCF) control
- C. Column Expression

- D. Azure Service Bus service

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**4128833**

2 weeks, 5 days ago

**Selected Answer: A**

Yes its Power Automate will be used

upvoted 1 times

**b304b2c**

1 month, 4 weeks ago

was on test May 14 2024

upvoted 2 times

**Ikhalil**

1 year, 3 months ago

A. Power Automate cloud flow correct

upvoted 3 times

**IrenJu**

1 year, 4 months ago

https://learn.microsoft.com/en-us/power-apps/guidance/patterns/approval-pattern

upvoted 1 times

**fariasalan86**

1 year, 4 months ago

**Selected Answer: A**

A) You could create a Power Automate cloud flow that triggers when a Revenue Amount is updated, checking its value. Then use an approval action to send an approval request to the appropriate supervisors based on the revenue amount. The flow can be easily integrated into the canvas app without requiring any coding.

upvoted 1 times

## Question #29 *Topic 3*

A company creates a Power Automate cloud flow for a Power Apps app.

The cloud flow must send a daily email that contains a list of year-to-date (YTD) totals.

You need to configure the flow.

Which feature should you use?

- A. Loop
- B. Wait
- C. Condition
- D. Parallel branch

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**Agnes202307**

5 months, 2 weeks ago

**Selected Answer: A**

A loop can be used to iterate over a list of YTD totals and perform actions for each item in the list

upvoted 1 times

**RPkaur**

7 months, 1 week ago

In exam 08/12/2023

upvoted 1 times

**DSM_LM**

7 months, 3 weeks ago

It cannot be a scheduled flow, because the Flow will be triggered from a canvas app as an instant flow. The instant flow needs to loop through all entries, to check the date.

upvoted 1 times

**D365Apprentice**

1 year, 1 month ago

**Selected Answer: A**

A is correct

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

A. Loop correct

upvoted 1 times

**fariasalan86**

1 year, 4 months ago

**Selected Answer: A**

The question is about how to configure the flow to execute actions on a list, not how to create a scheduled flow. So Loop (A) is the answer.

upvoted 4 times

**guz**

1 year, 5 months ago

doesn t make sense, should just be scheduled flow

upvoted 1 times

**pier_du_fwa**

1 year, 5 months ago

It says the flow already exists and you are configuring it. The loop will actually automatically be created when you add the variable from the look up records as it will need to run through all the found records and complete the action inside of the loop.
upvoted 5 times

Question #30 *Topic 3*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a model-driven app.

The company needs to automatically update the Status column in real time.

You need to configure this feature.

Solution: Create a flow that has an Update item action.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

**jkaur**
3 months ago
correct
upvoted 1 times

**bzzz**
10 months, 1 week ago
correct answer.
upvoted 1 times

**Net_IT**
10 months ago
Could you explain why pls?
upvoted 1 times

**Mad_S**
9 months, 1 week ago
Flows are async.
upvoted 2 times

**MrEz**
5 months, 3 weeks ago
instant flows are user triggered and maybe more "near" realtime than realtime as this questions asks.
upvoted 1 times

## Question #31 *Topic 3*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a model-driven app.

The company needs to automatically update the Status column in real time.

You need to configure this feature.

Solution: Create a workflow that has an Update Record step.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**MaBu274**
Highly Voted 11 months ago
Answear is No https://learn.microsoft.com/en-us/power-apps/maker/data-platform/configure-workflow-steps
upvoted 7 times

**DSM_LM**
7 months, 3 weeks ago
"You can update the row that the real-time workflow is running on, any of the rows linked to that row in an N:1 relationship, or any rows created by earlier steps."
upvoted 1 times

**jkaur**
Most Recent 3 months ago
correct
upvoted 1 times

**MrEz**

5 months, 3 weeks ago

(classic) workflows can by syc (aka 'real time') or async. they have not defined it. but defining it would kind of reveal the solution ;-)

upvoted 2 times

**JohnChung**

7 months ago

**Selected Answer: A**

A workflow can be a background workflow or a real-time workflow

upvoted 1 times

**Joey444**

8 months, 2 weeks ago

Answer is Correct

upvoted 1 times

## Question #32 *Topic 3*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a model-driven app.

The company needs to automatically update the Status column in real time.

You need to configure this feature.

Solution: Create a flow that has an Update a row action.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*

*Community vote distribution*

B (100%)

*Community vote distribution*

**jkaur**

3 months ago

No should be

upvoted 2 times

**MrEz**

_5 months, 3 weeks ago
real time is (still) not suitable for flow.
upvoted 2 times

**milindkumar**
_6 months, 2 weeks ago
Selected Answer: B
Definitly No
upvoted 1 times

**DSM_LM**
_7 months, 3 weeks ago
Selected Answer: B
Cloud flows are asynchronous
upvoted 1 times

**annaradio**
_11 months, 2 weeks ago
Selected Answer: B
Definitly No
upvoted 4 times

**Keeno74**
_1 year ago
Can only think they mean in real time as compared to a real time workflow perhaps
upvoted 1 times

**uberlord**
_1 year ago
were saying real time....while this does work there is a few seconds for the flow to detect the change and kick off.....the workflow option is actually instant so I am hesitant about this
upvoted 2 times

Question #33 *Topic 3*
DRAG DROP
-

A company uses a model-driven app. The app uses a workflow to send email. Emails are sent to new customers that enter an email address for the first time in the app.

Customers report that they do not receive an email after entering an email address.

You need to troubleshoot the issue.

In which order should you perform the actions? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

- Clear the option to delete the workflow retention jobs.
- Run the workflow.
- Edit the workflow.
- Review the tab with the process sessions.

**Answer area**

**Correct Answer:**

**Answer area**

- Clear the option to delete the workflow retention jobs.
- Run the workflow.
- Review the tab with the process sessions.
- Edit the workflow.

**inscho**

Highly Voted 1 year ago

1: Edit the workflow. Check if the workflow is set up correctly and it's set to be triggered when an email address is entered for the first time. 2: Run the workflow. Test the workflow manually to see if it functions as expected. Make sure you are testing with a new customer and a new email address as per the workflow trigger condition. 3: Review the tab with the process sessions. This is where you will find logs for each time the workflow has run. Look for any errors or warnings that might tell you why the workflow didn't run as expected. 3: Clear the option to delete the workflow retention jobs. This step may help in case the retention policy is causing the workflow history to be deleted before you can review it, but it's more of a preventive measure for future troubleshooting rather than something that will directly solve the current issue.

upvoted 9 times

**inscho**

10 months, 4 weeks ago

After testing and discussions I reconsider and go for the given answer as well

upvoted 4 times

**HAZZTA**

Most Recent 1 week, 3 days ago

To troubleshoot the issue of customers not receiving emails, you should perform the actions in the following order: Review the tab with the process sessions: This will help you identify if the workflow is being triggered and if there are any errors or issues in the process sessions. Edit the workflow: If you find issues in the process sessions, you may need to edit the workflow to correct any errors or misconfigurations. Clear the option to delete the workflow retention jobs: Ensure that the workflow retention jobs are not being deleted prematurely, which could affect the workflow's ability to send emails. Run the workflow: After making the necessary edits and ensuring the retention jobs are not deleted, run the workflow to test if the emails are now being sent correctly. By following these steps, you should be able to identify and resolve the issue with the email workflow.

upvoted 1 times

**BikramjitSingh**

2 weeks, 2 days ago

26th june Review tab edit WF clear option Run the workflow

upvoted 1 times

**jkaur**
3 months ago
correct
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
to troubleshoot: 1. Review the tab with the process sessions. --> see what happened, are the workflow sessions failed? or are they still running? (jammed async queue...). (Automatically delete *completed* workflow jobs (to save disk space)) 2) Edit the WF 3) Clear the option to delete the workflow retention jobs. maybe the process sessions were successful and the customers did still not receive the emails or the WF has not yet been triggered... 4) Run the workflow (manually ?) for testing. if ok, you may re-run the workflow on the bad apples. 5. Review the tab with the process sessions. - Again! Basically, I would always clear this option and use recurrent bulk deletion jobs to delete them. I think it is a bad idea to have automation with no monitoring. However, I believe that the writers of this exams are not so much involved in the daily business. Hence 1) edit 2) clear option 3) run WF and 4)review. (maybe fix the issue?? :-)..)
upvoted 2 times

**tnaya25**
7 months, 3 weeks ago
By default workloads system jobs are deleted. So you need to change this to be able to check. To do it, you need to remove mark at the checkbox "delete system jobs" at the edit mode of the workforce. So the order would be: 1.Edit 2. Clear the option 3.Activate (this step is missed in the question) 4. Run 5. Review the process sessions
upvoted 2 times

**tnaya25**
7 months, 3 weeks ago
*workflows (not workloads or workforce)
upvoted 1 times

**DSM_LM**
7 months, 3 weeks ago
Makes sense. You need to run the flow before you examine and edit.
upvoted 1 times

**Keeno74**
1 year ago
I'd say the given answer's are spot on. Makes sense to me.
upvoted 2 times

## Question #34 *Topic 3*

HOTSPOT
-

A company has a Power Apps app.

The app must meet the following requirements:

• Managers assign lead records to the sales department. A new phone call record must be created if a lead record has

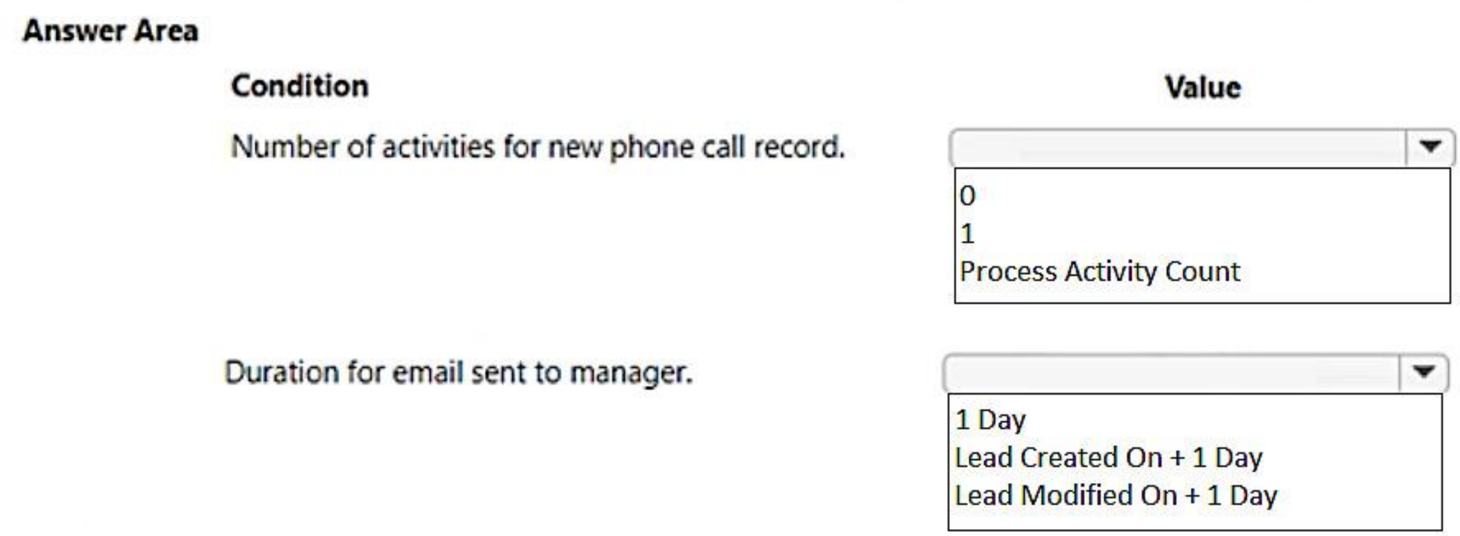
no activities.
• An email must be sent to the manager if the phone call record created is not completed after one day.

A classic workflow must run when a lead record is assigned.

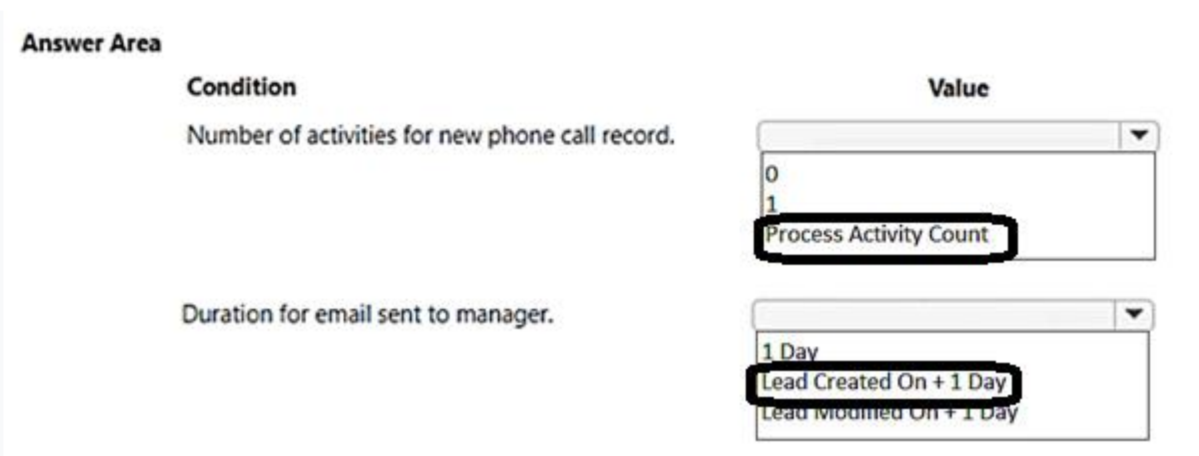
You need to configure the check conditions for the workflow.

Which value should you use for each condition? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




**Correct Answer:**




**inscho**
Highly Voted 1 year ago
Based on my research: Condition 1: Number of activities for new phone call record This condition is checking if a new lead record has no activities associated with it. If the lead record has no activities, then a phone call record must be created. Therefore, this condition must be set to Value 1 for option 1: 0 which means no activities exist for this lead record. Condition 2: Duration for email sent to manager The requirement is to send an email to the manager if the phone call record created is not completed after one day. This condition

should be set based on the creation of the phone call record. But as we do not have the exact option here, we should choose the closest match which is the modification of the lead. It could be reasonable to assume that the lead record is modified when the phone call activity is added. Therefore, this condition must be set to Value 3 for option 2: lead modified on + 1 day which would mean an email should be sent after one day from the lead modification.
upvoted 6 times

**uberlord**
11 months, 4 weeks ago
why is the first one 1 and not the given answer?
upvoted 1 times

**anjanraiz**
11 months, 2 weeks ago
Question mentions classic workflow; so real-time I guess? So, the provided answer for the second condition that is lead created on + 1 Day seems true to me.
upvoted 2 times

**MrEz**
5 months, 3 weeks ago
"It could be reasonable to assume that the lead record is modified when the phone call activity is added" wrong assumption. the date modified on from the lead does not change if you add a new phone call record. I just double checked this with a test. And it makes sense because you don't actually modify the lead itself. if you were to add some rollup field calculating lead activity level by number of activities within xyz timeframe or have some logic this may update the lead. but pure adding a new activity does not update modified on field.
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
plus, if the sales staff updates the lead every day during 10 weeks, the modified on gets updated and the email will only be sent after 10 Weeks + 1 day.
upvoted 1 times

**HaileleoulG**
Most Recent 1 week ago
Correct, Question was on exam, July 02, 2024
upvoted 2 times

**BikramjitSingh**
2 weeks, 2 days ago
in exam 26th june Correct
upvoted 1 times

**61be873**
2 months, 3 weeks ago
2) An email must be sent to the manager if the phone call record created is not completed after one day. Lead created on + 1 day (If leads are created and assigned by manager to sales on the same day)
upvoted 1 times

**jkaur**
3 months ago

correct
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
I would answer as the solution provides, but in real life i would not use the dates from the lead but from the phone call record. since this is not part of the given possible answers, the closest correct answers are the given ones.
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
if the lead is created, the manager is on holiday, when he's back he assigns the leads, and we make the automation on lead created on + 1 day ... depending on how we implement it: it immediately sends the emails ;-).
upvoted 1 times

**Keeno74**
1 year ago
I've just done some googling in regard to the first condition and tested the both conditions in a dev environment on a classic workflow. Doing both, the given answer appear correct.
upvoted 2 times

**Hk3**
1 year, 1 month ago
1 Created On + 1 ??
upvoted 1 times

## Question #35 *Topic 3*

HOTSPOT
-

You plan to create classic workflows for process automation on the Account table.

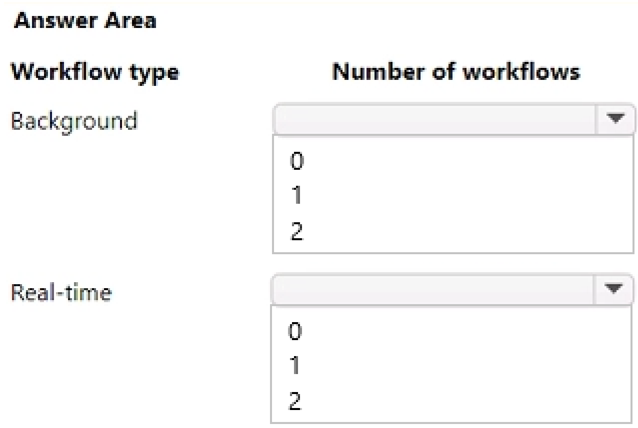
The process automation has the following requirements:

• If the Account Name column changes, a custom column named Previous Name must be updated with the original value.
• If the Credit Limit column changes, an email must be sent to the record owner with the new value.
• Asynchronous processes must be used whenever possible.

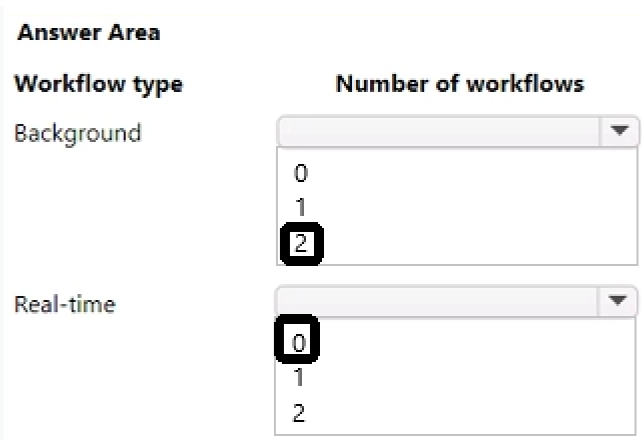
You need to implement the process automation.

What is the minimum number of workflows you should use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




**Correct Answer:**




**tnaya25**

Highly Voted 7 months, 3 weeks ago

Get the Previous value of the column is possible only with real-time workflow, so the correct answer will be: background: 1 real-time: 1

upvoted 8 times

**PowerRangers**

7 months, 1 week ago

You.re right, it.s 1 1

upvoted 1 times

**JohnChung**

Highly Voted 7 months ago

I checked the Microsoft documents. Actions can be performed by background workflow and real-time workflow are the same. The only difference is whether users want immediate results or not. To choose to use background workflow or real-time is just clicking or unclicking the "Run this workflow in the background (recommended)" The key to the answer is that the question mentions one requirement "Asynchronous processes must be used whenever possible." What real-time workflow can perform; it is possible for background workflow too. So, I think the answer should be: background 2 real-time 0
https://learn.microsoft.com/en-us/power-apps/maker/data-platform/configure-workflow-steps
https://learn.microsoft.com/en-us/power-automate/configure-workflow-steps

upvoted 6 times

**DSM_LM**
6 months ago
The actions are the same for both types, that's correct. However you lose the previous value of the column if you don't use a real-time workflow.
upvoted 1 times

**MarnusW**
Most Recent 2 months, 4 weeks ago
ChatGPT: If the Account Name column changes: This requires a real-time workflow to trigger immediately when the Account Name changes. A custom column named Previous Name must be updated: Since this involves updating a column value, it should be part of the same real-time workflow triggered by the Account Name change. If the Credit Limit column changes: This requires a background workflow to trigger asynchronously when the Credit Limit changes. An email must be sent to the record owner with the new value: This email sending action should also be part of the same background workflow triggered by the Credit Limit change. Based on the requirements, the minimum number of workflows needed is: 1 real-time workflow to handle changes to the Account Name and update the Previous Name column. 1 background workflow to handle changes to the Credit Limit and send an email to the record owner. So, the correct answer would be: 1 real-time workflow 1 background workflow
upvoted 1 times

**jkaur**
3 months, 1 week ago
background: 1 real-time: 1
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Use a background (asynchronous) workflow to update the custom column named "Previous Name" when the Account Name column changes. Use a real-time (synchronous) workflow to send an email to the record owner when the Credit Limit column changes.
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
a custom column named Previous Name must be updated with the original value not possible with a background workflow. for this you need a real-time workflow. I tested it. correct answer: background 1 real-time 1
upvoted 5 times

## Question #36 *Topic 3*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a model-driven app.

The company needs to automatically update the Status column in real time.

You need to configure this feature.

Solution: Create a workflow that has a Change Status step.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**MrEz**

4 months, 3 weeks ago

only if real-time wf. and they don't write it.

upvoted 3 times

**Sweden2022**

6 months, 1 week ago

**Selected Answer: A**

The given answer is correct.

upvoted 2 times

Question #37 *Topic 3*

DRAG DROP

-

A company uses Power Apps to create maintenance requests. The maintenance manager emails the manager of the department noted in the request.

The maintenance manager wants to automate the email process when a new maintenance request is created.

You need to build a Power Automate flow to automate the email process.

Which three components should you add to the flow in sequence? To answer, move the appropriate components from the list of components to the answer area and arrange them in the correct order.

**Components**

trigger

stage

action

data step

condition

**Answer Area**

**Correct Answer:**

**Answer Area**

stage

data step

action

**HAZZTA**
1 week, 3 days ago
LoL-ExamTopics making me think I am going crazy! 1. Trigger 2. Condition 3. Action
upvoted 2 times

**BikramjitSingh**
2 weeks, 2 days ago
Trigger, Condition, Action.
upvoted 1 times

**b304b2c**
2 months ago
Trigger, Condition, Action. Trigger when MR is created. Condition lookup name/email address of manager of the requester. Action Send email to manager.
upvoted 2 times

**61be873**
2 months, 3 weeks ago

who has entered these questions and these correct answers :) 1) Trigger => when record is created 2) Action => send email 3) not needed here
upvoted 1 times

**jkaur**
3 months, 1 week ago
. 1. Trigger, 2.Condition, 3 Action
upvoted 2 times

**lytran**
4 months ago
It should be: 1. Trigger, 2.Condition, 3 Action
upvoted 3 times

**Agnes202307**
5 months, 2 weeks ago
1. Trigger, 2. Action, 3. Condition. Trigger: Start the flow with an appropriate trigger. In this scenario, you might use the "When an item is created" trigger if your maintenance requests are stored in a data source such as SharePoint or Common Data Service. Action: Add an action to perform a specific task. In this case, you want to send an email to the manager of the department noted in the maintenance request. So, you would add an "Office 365 Outlook" action, specifically the "Send an email" action, and configure it to send an email to the relevant manager. Condition (Optional): If there are specific conditions under which you want to send the email (e.g., only send the email if the maintenance request is marked as urgent), you can add a condition step. This step allows you to evaluate conditions before proceeding to the next actions.
upvoted 1 times

**mppppppppppppp**
4 months ago
This answer doesn't make logical sense. If the email is sent in the Action step, there would be no need to use a Condition in the third step. If anything, the Condition would be added before the Action to send the email. For example, Trigger - when the item is created, Condition - if the item contains x, Action - send the email. Since the question doesn't state the need for an explicit condition, I believe the correct answer is Trigger, Data Step, Action. The Data Step would retrieve relevant data from the maintenance request that is needed for the email.
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
you always start with a trigger (unless it is a button which is the trigger too) like: trigger: when a maintenance request ist created – then add action: e.g. condition is an action: if field x contains email address and an action: , Send an email V2
upvoted 3 times

## Question #38 *Topic 3*

HOTSPOT
-

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

-

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background

-

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment

-

Environment

-

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table

-

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table

-

• The Evaluation table is a custom table used to track evaluation criteria.
• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table
-

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website
-

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team.
o Schedule: A page open to everyone to view the tryout and game schedule.
o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only.
o Forms: A page that displays the consent form.
o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User.
o All primary contacts and prospects are assigned to their respective roles.

Requirements
-

Registration
-

• Parents and prospects are created as contacts and must be linked.
• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent
-

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.

• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect
o contain a link to the team website
o be automatically sent weekly and tracked to the contact record in Dataverse
o include the current date using the full month name, date, and year

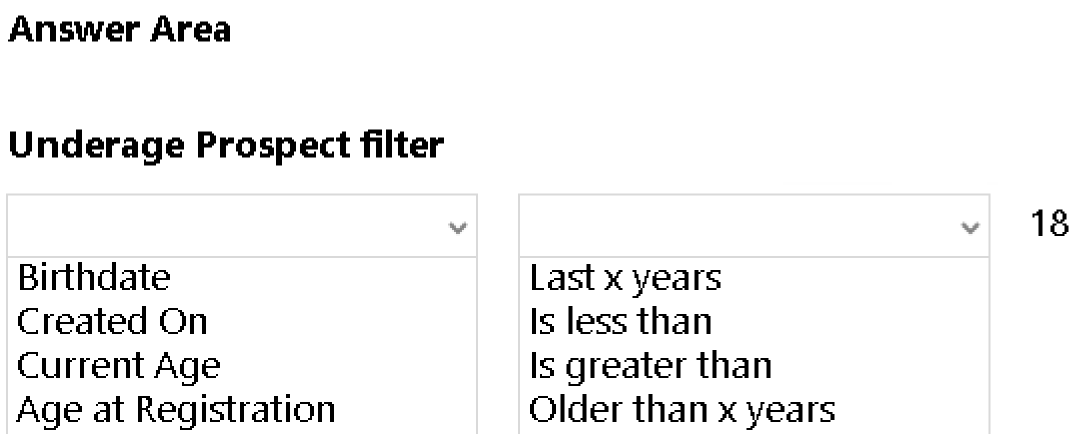
Evaluations
-

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to create a filter for the Underage Prospects view.

How should you set up the expression for the filter? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




Correct Answer:

**b304b2c**
1 month, 4 weeks ago
was on my exam today, May 14, 2024 as part of a case study. Scored 866, went with Age at Registration is less than 18
upvoted 2 times

**b304b2c**
2 months ago
• A view named Underage Prospects that lists all underaged prospects is required. Prospects are considered underage if they are younger than 18 years old at the time of registration. • Age at Registration is a calculated field that displays the age of the prospect at the time of registration. Age at Registration is the correct value to use.
upvoted 1 times

**thcham**
2 months ago
Current age is less than 18. The contact table has a Current age calculated field. checking the age at registration makes no sense to me so first box should be the third option
upvoted 2 times

Question #39 *Topic 3*
HOTSPOT
-

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
-
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background
-

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power

Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment
-

Environment
-

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table
-

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table
-

• The Evaluation table is a custom table used to track evaluation criteria.
• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table
-

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website
-

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team.
o Schedule: A page open to everyone to view the tryout and game schedule.

o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only.
o Forms: A page that displays the consent form.
o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User.
o All primary contacts and prospects are assigned to their respective roles.

Requirements
-

Registration
-

• Parents and prospects are created as contacts and must be linked.
• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent
-

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.
• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect
o contain a link to the team website
o be automatically sent weekly and tracked to the contact record in Dataverse
o include the current date using the full month name, date, and year

Evaluations
-

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to create a flow to send an email to the primary contacts.

Which action should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

**Flow actions**

| | |
|---|---|
| Select a flow trigger | Recurrence<br>Manually trigger a flow<br>When a row is added, modified, or deleted |
| Find primary contact | List rows<br>Condition<br>Get a row by ID |
| Create email | Add a new row<br>Perform a bound action<br>Send an emai (V2)<br>Send an email notification (V3) |

Correct Answer:

**Answer Area**

**Flow actions**

| | |
|---|---|
| Select a flow trigger | Recurrence<br>Manually trigger a flow<br>When a row is added, modified, or deleted |
| Find primary contact | List rows<br>Condition<br>Get a row by ID |
| Create email | Add a new row<br>Perform a bound action<br>Send an emai (V2)<br>Send an email notification (V3) |

**radopanev**
2 weeks, 4 days ago
If its recurrence, what Id you gonna get ? i would say list rows
upvoted 1 times

**b304b2c**
1 month, 4 weeks ago
was on test May 14 2024 went with given answers Scored 866.
upvoted 2 times

## Question #40 *Topic 3*

DRAG DROP
-

You are creating Power Automate automations targeting Dataverse.

The automations must meet the following requirements:

• Run a custom API created by a developer. The API performs an action against an existing Account row in the system.
• Create three rows in Dataverse. If an error occurs when you create the second row, the first row must be deleted.
• Run several create, update, and delete operations as part of a single transaction without writing custom code.
• Run several complex operations targeting multiple rows in the system as part of a single transaction.

You need to configure the actions.

Which actions should you configure? To answer, move the appropriate actions to the correct requirements. You may use each action once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

**Actions**

- Add a new row.
- Perform a bound action.
- Perform an unbound action.
- Perform a changeset request.

**Dataverse connector requirements**

| Requirement | Action |
|---|---|
| Perform an action targeting an Account row. | |
| Create three new rows. | |
| Execute create, delete, and update operations. | |
| Execute complex operations. | |

Correct Answer:

Dataverse connector requirements

| Requirement | Action |
| --- | --- |
| Perform an action targeting an Account row. | Perform a bound action. |
| Create three new rows. | Perform an unbound action. |
| Execute create, delete, and update operations. | Perform a changeset request. |
| Execute complex operations. | Perform an unbound action. |

**shruthijmi**
1 month ago
Correct
upvoted 1 times

Question #41 *Topic 3*
DRAG DROP
-

A company has a business process flow that executes on the Contact table.

The company requires that the steps in the flow be executed in real time when users create a new task and update the status of a Contact row.

You need to implement a solution that automates the steps.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

| Actions | Answer Area |
| --- | --- |
| Add a flow step. | |
| Modify the business process flow. | |
| Create a new business process flow. | |
| Activate the business process flow. | |
| Update the business process flow. | |
| Create a new custom action with action steps. | |
| Create a new cloud flow. | |

**Correct Answer:**

**Answer Area**

Create a new business process flow.

Add a flow step.

Create a new custom action with action steps.

**Evan123123**

2 months, 2 weeks ago

Given that the company 'requires that the steps in the flow be executed...', I would opt for: - Modify the business proecss flow - Add a flow step - Create a new custom action with action steps

upvoted 4 times

**YMW**

2 months, 1 week ago

"A company has a business process flow that executes on the Contact table." Given that statement in question and I presume BPF is already existed. Agree with you and this answer should be: 1. Modify the BPF 2. Add a flow step 3. Create a new custom action with action steps

upvoted 1 times

## Topic 4 - Question Set 4

### Question #1 *Topic 4*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Use age for Identify in the question and then add branches for each group that use conditional logic.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

Instead, create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

To do this, you need to create a custom entity.

Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

*Community vote distribution*

A (60%)

B (40%)

*Community vote distribution*

**CreateSiteCollection**

Highly Voted 3 years ago

Why it won't work? I always think MS exam is testing our English, not IT knowledge.

upvoted 37 times

**peruru**

3 years ago

Please review the conditional options in the designer; the answer you seek is there.

upvoted 1 times

**hbtri2009**

2 years, 12 months ago

dude, could you share the document please? Much appreciate for that!

upvoted 7 times

**ryan_hoang4949**

Highly Voted 2 years, 11 months ago

The answer is NO. Because conditional branch operators do not support a range (InBetween).

upvoted 11 times

**petertwilliams**

2 years ago

Conditional branches do support "in betweens" but in a way that is not obvious. I just successfully implemented this in less than 5 minutes. 1st branch condition = "varAge equal to or less than 17" parallel 2nd branch condition = "varAge equal to or less than 25" parallel 3rd branch condition = "varAge equal to or less than 35" etc Tried and tested. If you enter 15, it goes down the first branch. If you enter 23, it will go down the 2nd branch, etc

upvoted 10 times

**BrettusMaximus**

1 year, 12 months ago

Regular expression (regex) entities is a far better way. https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling#regular-expression-regex-entities

upvoted 1 times

**Nyanne**

1 year, 9 months ago

Even if Regex is better, the question isnt asking for the best option, its asking if the proposed option would work... The provided option would work. So the answer is Yes. Thanks for sharing peterwilliams.

upvoted 3 times

**BobHawke**

1 year, 6 months ago

Yeah, I tried this and it totally works. So, if Microsoft say that 'Yes' is incorrect, I will be putting in a dispute. There is nowhere in the question that says easier option...so the solution meets the goal.
upvoted 1 times

**RazielLycas**
1 year, 8 months ago
I'm sorry but I'm trying to replicate and when I add a condition in the chatbot there is no other option than "is equal to" there is no option for "less than" :-/
upvoted 1 times

**Hunter3232**
Most Recent 3 months, 2 weeks ago
Studying for the Exam! Does anyone know if Power Virtual Agent questions are still present on the Pl-200?
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Selected Answer: A
you can use conditional branches to categorize the age into the specified groups. So, the overall approach of using branches with conditional logic based on the user's response is correct.
upvoted 1 times

**MrEz**
5 months, 3 weeks ago
The thing that doesn't work is the groups which intersect 55. 36 - 55 and 55 - 100 I wonder how they can make such groups... never mind. I would say Yes. But I agree they probably would like to test if you know about entities from virtual agent. Hence: No.
upvoted 1 times

**Sweden2022**
6 months, 1 week ago
Selected Answer: A
the answer is correct.
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
Selected Answer: A
This will work
upvoted 1 times

**charles879987**
1 year, 2 months ago
Selected Answer: B
answer is correct. explanation is not. you need to use regular expression to identity the age group entity. If you need to make the regular expression accommodate multiple patterns you can use the alternation operator | to concatenate regular expressions. For example, you could combine multiple regex patterns to look for multiple age group. once you have it identity and save it to a variable, then use branch conditions to separate age groups
upvoted 1 times

**charles879987**

1 year, 2 months ago
actually, there is a built-in age entity. use it with OR condition branch https://youtu.be/JsibaNnBOVg https://learn.microsoft.com/en-us/power-virtual-agents/preview/authoring-using-conditions
upvoted 2 times

**charles879987**
1 year, 2 months ago
so answer is Correct.
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
I will choose Yes
upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**kojobaggins**
1 year, 11 months ago
on exam July 23, 2022
upvoted 1 times

**kojobaggins**
1 year, 11 months ago
on exam 7/23/2022
upvoted 1 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

**Shashuma**
2 years, 2 months ago
**Selected Answer: B**
I think answer is correct
upvoted 1 times

**Cheehp**
2 years, 2 months ago
Just passed with 791. Selected B. No
upvoted 2 times

Question #2 *Topic 4*

You are designing a Power Virtual Agents chatbot.
The chatbot must be able to maintain customer information if the conversation topic changes during a dialog.
You need to configure variables to store customer name and email address.
Which type of variable should you create?

- A. session
- B. slot
- C. bot
- D. topic

**Correct Answer:** *C*
By default, a variable's value can only be used in the topic where this variable gets created. However, you might want the bot to use the same value across topics.
This means the bot can remember the necessary context when a conversation spans multiple topics. In some systems, these types of variables are known as global variables. In Power Virtual Agents, these variables are called bot variables, because they apply across the entire bot.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot

*Community vote distribution*
C (100%)
*Community vote distribution*

**hemik54306**
Highly Voted 2 years, 10 months ago
Let's go ! 40 mores questions to learn for tomorow :') gl hf for me
upvoted 20 times

**Icecola**
2 years, 10 months ago
Did you make it?
upvoted 5 times

**Nyanne**
1 year, 9 months ago
guess so :) they didn't come back here
upvoted 5 times

**yeoniiiiiiii**
Highly Voted 2 years, 10 months ago
That's the exact answer.
upvoted 6 times

**Agnes202307**
Most Recent 5 months, 2 weeks ago

**Selected Answer: C**

Bot variables are designed to store information that can be shared across topics within the same dialog. https://learn.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot#reuse-a-variable-across-topics-by-setting-it-as-a-bot-variable
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
C is correct Bot
upvoted 1 times

**IvanaDomijanic**
1 year, 5 months ago
Is this right answer? I fail exam last time with 0% for this segment, so I am in doubt now (selected bot as answer).
upvoted 1 times

**dec22**
1 year, 5 months ago
Yes, bot is correct. Source: https://learn.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot#reuse-a-variable-across-topics-by-setting-it-as-a-bot-variable
upvoted 1 times

**silviahh**
1 year, 5 months ago
lets goo
upvoted 1 times

**AmineKolsi**
1 year, 9 months ago

**Selected Answer: C**

Bot variable
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was not part of the exam in Aug 2022
upvoted 1 times

**kojobaggins**
1 year, 11 months ago
On exam July 23, 2022
upvoted 1 times

**kojobaggins**
1 year, 11 months ago

**Selected Answer: C**

On exam 7/23/2022
upvoted 1 times

**Cheehp**
2 years, 2 months ago

Just passed with 791. Selected C. bot
upvoted 2 times

**jkaur**
2 years, 4 months ago
Bot !!
upvoted 1 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 2 times

**Rkaur**
2 years, 6 months ago
Bot variable
upvoted 3 times

## Question #3 *Topic 4*

HOTSPOT -
You are designing a Power Virtual Agents chatbot for a store.
You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.
You need to create custom entities to provide the chatbot with the knowledge of the product categories.
Which features should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

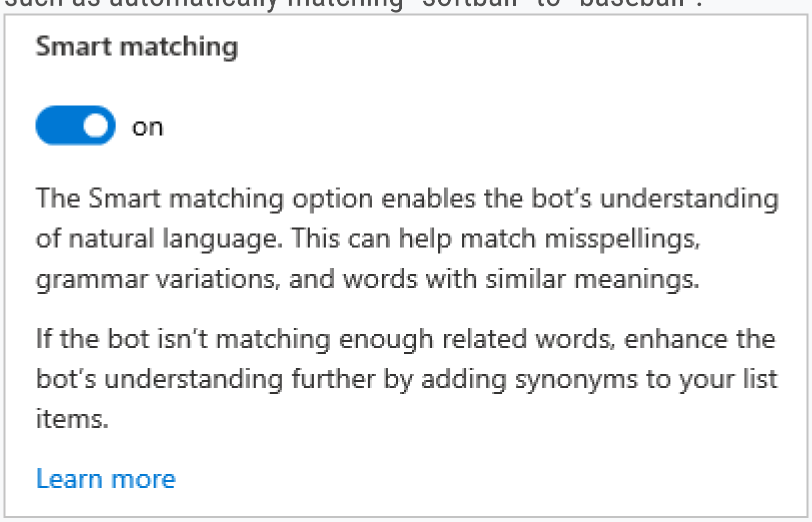
| Requirement | Feature |
|---|---|
| Analyze misspellings, grammar variations, and semantic variations. | Slot filling<br>Synonyms<br>Smart matching<br>Topics<br>Fuzzy matching |
| Make the bot smarter by expanding the matching logic. | Slot filling<br>Synonyms<br>Topics |
| Extract a category selected by a user during a conversation into a variable for later use. | Slot filling<br>Synonyms<br>Smart matching<br>Topics |

**Correct Answer:**

**Answer Area**

| Requirement | Feature |
|---|---|
| Analyze misspellings, grammar variations, and semantic variations. | Slot filling / Synonyms / Smart matching / Topics / Fuzzy matching (selected: Smart matching) |
| Make the bot smarter by expanding the matching logic. | Slot filling / Synonyms / Topics (selected: Synonyms) |
| Extract a category selected by a user during a conversation into a variable for later use. | Slot filling / Synonyms / Smart matching / Topics (selected: Slot filling) |

Box 1: Smart matching -
Smart match: This option is part of the intelligence supported by the bot's language understanding model. It provides the flexibility to let the bot take in user input in a fuzzy way based on the list items given to the entity.
Specifically, when this toggle is on, it lets the bot autocorrect misspellings and expands the matching logic semantically, such as automatically matching "softball" to "baseball".




Box 2: Synonyms -
Synonyms: This option allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.
For example, for the "hiking" product category, you can add "trekking" and "mountaineering" as synonyms. For "Yoga", you can add "Pilates" as a synonym.

Box 3: Slot filling -
Slot filling is a natural language understanding concept that means saving an extracted entity to an object. In Power Virtual Agents, slot filling means landing the extracted entity value into a variable.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

**MoamenShehata**
Highly Voted 2 years, 8 months ago
The answer is correct. Please refer to this article https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling#closed-list-entities
upvoted 11 times

**Ikhalil**
Most Recent 1 year, 3 months ago
I think the answers are correct
upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**Cheehp**
2 years, 2 months ago
Just passed with 791. Selected Smart matching Synonyms Slot filling
upvoted 2 times

**jkaur**
2 years, 4 months ago
correct
upvoted 1 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed Smart matching, Synonyms, Slot filling.
upvoted 1 times

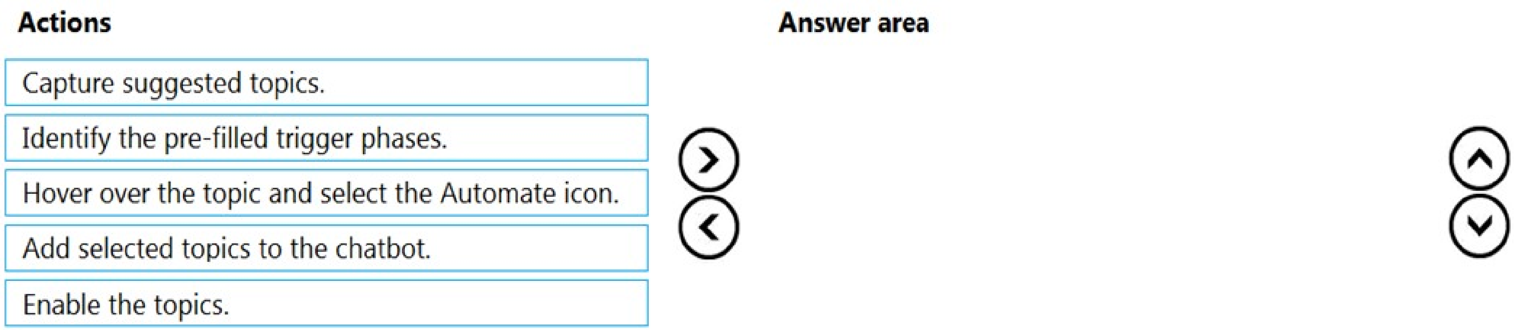
**Joyde**
2 years, 9 months ago

Is this correct?
upvoted 2 times

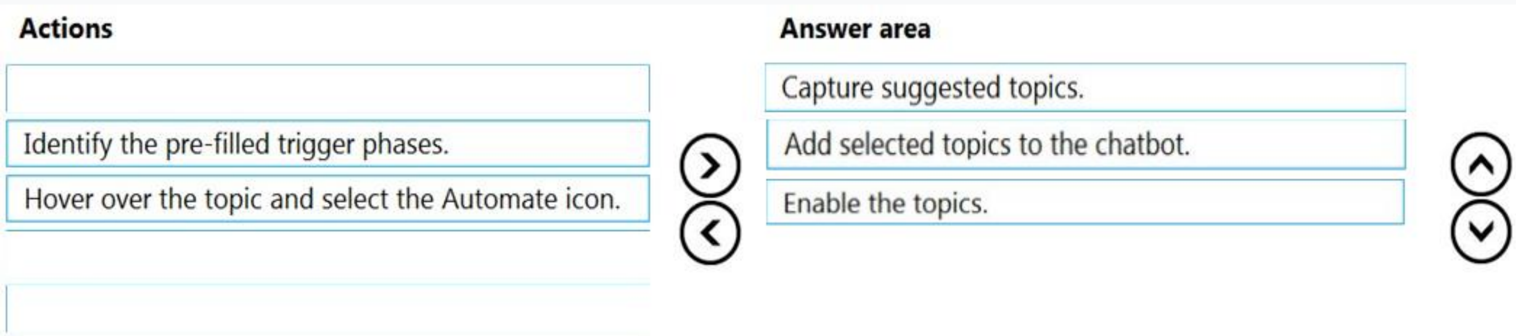
**SarAbd**
2 years, 9 months ago
in exam 16/09/2021
upvoted 1 times

## Question #4 *Topic 4*

DRAG DROP -
A customer has a support website that includes FAQ pages, knowledge articles, and support content.
You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support functionality for the existing support portal.
You need to create topics from existing website content. The process must minimize human errors during topic creation.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.
Select and Place:




**Correct Answer:**




You can use content from existing webpages when creating a Power Virtual Agents bot. This is useful if you already have help or support content, such as FAQ pages or support sites.
There are three main steps to using the feature:
1. Select Suggest topics on the Topics page to extract content from FAQ/support pages or online files.
2. Add the suggested topics to your bot.
3. Enable the topics.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web

**HT_RSN**
Highly Voted 2 years, 4 months ago

It smells alright
upvoted 23 times

**Derek11**
_2 years, 3 months ago
It tastes right also
upvoted 16 times

**Atti**
_2 years ago
It sounds correct as well:)
upvoted 10 times

**Austin_Loh**
_1 year, 6 months ago
It feels alright
upvoted 5 times

**cskurtveit94**
_1 year, 9 months ago
And seems right
upvoted 6 times

**Ikhalil**
_Most Recent 1 year, 3 months ago
Correct answer
upvoted 1 times

**AdyK**
_1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**Sujadocs**
_1 year, 10 months ago
This question was not part of the exam in Aug 2022
upvoted 1 times

**louieanderson**
_1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**Babarblouch**
_1 year, 11 months ago
Correct
upvoted 1 times

**jkaur**
_2 years, 4 months ago
correct

upvoted 4 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

**lawbster**
2 years, 8 months ago
in exam 01.11.21 believe this is correct
upvoted 1 times

**bbhworld**
2 years, 8 months ago
very logic but not sure
upvoted 1 times

**Rot88**
2 years, 9 months ago
Looks correct.
upvoted 2 times

## Question #5 *Topic 4*

You are creating a Power Virtual Agents chatbot that uses multiple topics.
Each user interaction can reference more than one topic.
You need to be able to capture a value in an initial topic and use it in subsequent topics.
Which type of variable should you create?

- A. Context
- B. Bot
- C. Topic

**Correct Answer:** *B*
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot

*Community vote distribution*
B (100%)
*Community vote distribution*

**DayAfter**
Highly Voted 3 years, 5 months ago
Bot = Global, which equals correct.
upvoted 25 times

**m4rv1n**

_Highly Voted 3 years, 5 months ago
Correct
upvoted 14 times

**Sweden2022**
_Most Recent 6 months, 1 week ago
Selected Answer: B
Correct! Context and bot are very similiar. Biggest difference is: Bot variable = global, which can be used over many topics. Context variable = Local, can not be only used in one topic. you welcome!
upvoted 2 times

**Ikhalil**
_1 year, 3 months ago
Bot is correct
upvoted 1 times

**Sujadocs**
_1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 2 times

**kojobaggins**
_1 year, 11 months ago
on exam july 23, 2022
upvoted 1 times

**iaur**
_2 years, 3 months ago
Selected Answer: B
Just giving back to the community. This appeared on 3/18/2022 exam. chosen above answer
upvoted 2 times

**jkaur**
_2 years, 4 months ago
Correct
upvoted 1 times

**Ranarkia**
_2 years, 5 months ago
On exam 1 Feb, 2022. Bot
upvoted 2 times

**Vijendrars**
_2 years, 5 months ago
Correct. On exam Jan 20,2022. marks 915
upvoted 2 times

**prpr3**
_2 years, 6 months ago
On exam Jan 10, 2022
upvoted 1 times

**SarAbd**
2 years, 9 months ago
in exam 16/09/2021
upvoted 1 times

**HassanSarhan**
3 years, 1 month ago
in exam 10 June 2021
upvoted 2 times

## Question #6 *Topic 4*

A company has a custom website.
You need to embed a Power Virtual Agents chatbot into the website.
What should you use?

- A. Webpage URL
- B. Form ID
- C. Bot ID
- D. Custom web channel

**Correct Answer:** *D*
Custom website: You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a
SharePoint or Yammer site.
You can also add the bot to your Power Platform admin center.
Add bot to your website:
1. Select Manage on the side navigation pane, and then go to the Channels tab.
2. Select Custom website and then select Copy to copy it directly to the clipboard, or Share to email to open a new email message with the snippet included, in your default email app.
3. Provide the snippet to your web developer to add the bot to your website.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

*Community vote distribution*
D (100%)
*Community vote distribution*

**Brombeerbaer**
Highly Voted 2 years, 10 months ago
Correct: https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels#custom-website
upvoted 12 times

**Ikhalil**
Most Recent 1 year, 3 months ago
correct D. Custom web channel
upvoted 1 times

**MoazzamBhuian**
1 year, 9 months ago

Correct
upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was not part of the exam in Aug 2022
upvoted 1 times

**mohsens**
1 year, 11 months ago
Just giving back to the community guys, i just love giving back :)
upvoted 1 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**[Removed]**
2 years, 2 months ago
On exam 20 April 2022.
upvoted 1 times

**iaur**
2 years, 3 months ago
**Selected Answer: D**
Just giving back to the community. This appeared on 3/18/2022 exam. chosen above answer
upvoted 2 times

**Catjoe**
2 years, 6 months ago
Correct
upvoted 1 times

**Mike2000**
2 years, 7 months ago
Selected D on exam 10-Dec-2021. Pass with 870 marks
upvoted 1 times

**alexiy**
2 years, 7 months ago
or IFrame
upvoted 2 times

**aXon**
2 years, 7 months ago

in exam 11/23/21
upvoted 1 times

## Question #7 *Topic 4*

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.
The chatbots must prompt users to enter or select a product.
You need to store the product information so that it can be reused across all chatbots.
Where should you store the model data?

- A. Global variables
- B. Custom entities
- C. Topics
- D. Multiple choice options

**Correct Answer:** *A*

*Community vote distribution*

B (100%)

*Community vote distribution*

**Sathesh85**

Highly Voted 2 years, 10 months ago

Correct Answer is B, Global Variables or Bot Variables can only work across topics, not across chatbots. So B is correct Ref: https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot
upvoted 47 times

**Sushmita_kumari20**

Highly Voted 2 years, 10 months ago

Correct answer is B
upvoted 7 times

**MrEz**

Most Recent 5 months, 3 weeks ago

I cannot confirm that. From my perspective the entities are bot-specific. I tried to go to https://web.powerva.microsoft.com i made sure to remain in the same environment 2 Copilots created. Co-Pilot 1: created new entity list with cars Co-Pilot 2: created new entity with bikes. both of the pilots published. When I go to each Co-Pilot, section Entities, I can just see the Entity created there. I cannot See the List of cars in Co-Pilot 2. Just the list of bikes. Vice-versa I can only see the list of Cars in Co-Pilot one and not the list of bikes. However use custom entities in "several power virtual agents", i would expect cars AND bikes be visible in both Co Pilot Virtual Entities. When I switch to the dataverse make.powerapps.com and chose the respective environment, i don't see any table (aka 'entity') there that refers to this (not even in the default solution (another question: how can I possibly add a copilot to a solution?)).
upvoted 1 times

**MrEz**

5 months, 2 weeks ago

maybe "Dataverse Custom entities" but not "But Custom Entities" it gets harder and harder to understand each other ... i hope the next product (increment) will bring another kind of "custom" entity/table option ;-)

upvoted 1 times

**MrEz**
5 months, 2 weeks ago
but bot but bot but bot but bot... ;-).. and both could be mistakenly be writen with a double t. ...
upvoted 1 times

**excp**
11 months, 2 weeks ago
B. Custom entities: is correct
upvoted 1 times

**FaresAyyad**
1 year, 3 months ago
**Selected Answer: B**
The answer is custom entity, because it can be used across all bots.
https://powerusers.microsoft.com/t5/General/Which-is-the-functional-difference-between-Gobal-Variables-and/td-p/959569
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
B. Custom entities
upvoted 1 times

**RazielLycas**
1 year, 8 months ago
**Selected Answer: B**
Correct answer is B
upvoted 1 times

**OldHand1**
1 year, 9 months ago
I'm guessing answer in 'B' should be 'model entity' (singular) rather than 'model entities (plural). There are over 1 thousand products, that's a lot of entities.
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
if it is dataverse tables why not the ootb product entity. why custom?
upvoted 1 times

**KA90**
1 year, 9 months ago
**Selected Answer: B**
B is correct, across bots not topics,
upvoted 1 times

**Leila24**
1 year, 10 months ago
**Selected Answer: B**
Correct

upvoted 1 times

**Anon303**

1 year, 10 months ago

Selected Answer: B

Global Variables are lost at instance end and don't work across bots and instances

upvoted 1 times

**AdyK**

1 year, 10 months ago

Took the exam in August 2022. This question was on it.

upvoted 1 times

**Sujadocs**

1 year, 10 months ago

This question was part of the exam in Aug 2022

upvoted 1 times

**KrishEXM**

1 year, 11 months ago

This one make sense to everyone ? https://powerusers.microsoft.com/t5/General/Which-is-the-functional-difference-between-Gobal-Variables-and/td-p/959569

upvoted 4 times

**kojobaggins**

1 year, 11 months ago

Chose Global Variables On exam July 23, 2022

upvoted 1 times

**Fyrus**

2 years, 2 months ago

Selected Answer: B

Not only you can reuse it across all chatbots but on all power platform. There are not !global variables" on Chatbots, they are called "Bot variables" and has the single bot as scope, not all bots

upvoted 4 times

**Rouki85**

2 years, 2 months ago

Selected Answer: B

B is correct

upvoted 1 times

## Question #8 *Topic 4*

DRAG DROP -

A company creates a Power Virtual Agents chatbot.

You need to determine when live agents are engaged to provide support.

Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Metrics**

- Engagement over time
- Session outcomes over time
- Escalation rate drivers
- Escalation rate

**Answer Area**

| Process | Metric |
| --- | --- |
| Determine which topics are transferred to live agents most often. | Metric |
| Determine the number of chats per day that are transferred to live agents. | Metric |

**Correct Answer:**

**Metrics**

- Engagement over time
- Session outcomes over time
- Escalation rate drivers
- Escalation rate

**Answer Area**

| Process | Metric |
| --- | --- |
| Determine which topics are transferred to live agents most often. | Escalation rate drivers |
| Determine the number of chats per day that are transferred to live agents. | Session outcomes over time |

Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams

**m4rv1n**
Highly Voted 3 years, 5 months ago
Correct. - The Session outcomes over time chart shows you the daily resolution rate, escalation rate, and abandon rate over the specified time period. - The Escalation Rate Drivers chart displays topics in order of their impact on the escalation rate over the specified time period.
upvoted 57 times

**iaur**
2 years, 3 months ago
Just giving back to the community. This appeared on 3/18/2022 exam. chosen above answer
upvoted 4 times

**SabaMimi**
5 months, 2 weeks ago
But that is a chart - not a metric. What is being asked is the metric - not where you find the metric. The chart gives you the required metric which is the escalation rate. I'd go with escalation rate.
upvoted 1 times

**moserose**

_Most Recent 1 year, 10 months ago
CORRECT
upvoted 1 times

**AdyK**
_1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**louieanderson**
_1 year, 11 months ago
In Exam 07/22/2022
upvoted 2 times

**[Removed]**
_2 years, 2 months ago
On exam 20 April 2022.
upvoted 1 times

**jkaur**
_2 years, 4 months ago
Answer is correct
upvoted 1 times

**prpr3**
_2 years, 6 months ago
On exam Jan 10, 2022
upvoted 1 times

**Mike2000**
_2 years, 7 months ago
Answer is correct on exam 10-Dec-2021. Pass with 870 marks
upvoted 3 times

**aXon**
_2 years, 7 months ago
in exam 11/23/21
upvoted 1 times

**ShreyaU**
_2 years, 11 months ago
In exam on 21 July 2021
upvoted 3 times

**hbtri2009**
_2 years, 12 months ago
correct https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams#engagement-over-time-chart
upvoted 1 times

**HassanSarhan**

_3 years, 1 month ago
in exam 10 June 2021
upvoted 2 times

**AleMar153**
_3 years ago
Do you have any idea whether the question mentioned are correct?
upvoted 1 times

**raj9947**
_2 years, 12 months ago
People are mentioning " in exam" for our info. Please consider it that way and not reply like this every time
upvoted 6 times

**NathanBen**
_3 years, 1 month ago
For the second question, i would say Engagement over time. The Session outcomes overtime only displays rates and here we want the number of chats, not a proportion.
upvoted 4 times

**mister_exam**
_3 years, 1 month ago
The answer on examtopics is correct. Second one should be "Session outcomes over time". This shows how many calls were escalated to an agent.
upvoted 1 times

**vishjust**
_3 years, 1 month ago
agreed https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams#engagement-over-time-chart
upvoted 2 times

**NathanBen**
_3 years ago
Actually i would say Session outcomes over time for the second question assuming that the visual contains tooltips that display the number of escalated chats.
upvoted 1 times

**Govindasahoo**
_3 years, 3 months ago
in exam
upvoted 3 times

**AleMar153**
_3 years ago
Do you have any idea whether the question mentioned are correct?
upvoted 1 times

## Question #9 *Topic 4*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution,

while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers.
The chatbot must determine the group a customer belongs to based on their age. The age groups are:
- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.
Solution: Use Date and time for Identify in the question and then add branches that use conditional logic to determine the age group.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

*Community vote distribution*

B (75%)

A (25%)

*Community vote distribution*

**Agnes202307**

5 months, 2 weeks ago

**Selected Answer: B**

The "Date and time" type is typically used for capturing specific date and time information, not general age-related questions. A more suitable approach would be to use the "Number" type for identification in the question. You can then ask a clear and user-friendly question such as "Can you please provide your age?" and capture the user's response as a number. Afterward, you can use conditional branches to determine the correct age group based on the provided number.
upvoted 1 times

**SeniorFC001**

1 year, 3 months ago

**Selected Answer: B**

Assuming the question asks the visitor's date and time (and not the current date & time) Apparently conditional logic is not possible on ranges in PVA (not being able to do inBetween) So the answer is No
upvoted 1 times

**Ikhalil**

1 year, 3 months ago

Correct NO
upvoted 1 times

**chrisvour**

1 year, 4 months ago

**Selected Answer: B**

No is Correct.
upvoted 1 times

**HARRISONP04**
1 year, 5 months ago

**Selected Answer: A**

i dont get why its B
upvoted 1 times

**HARRISONP04**
1 year, 5 months ago
why is it no?
upvoted 1 times

**Lenny001**
11 months, 2 weeks ago
It is a limitation of PVA. If you create a condition, you cannot reference Datetime variables.
upvoted 2 times

**FernandoRuizDiaz**
1 year, 6 months ago
Hello, I ask you someone tell the reason of the answer. There is no explanation about it. In my understanding you can get the birth date and identify by formula the years old per one
upvoted 1 times

**MaartenNORRIQ**
1 year, 8 months ago
Euuh, what? no
upvoted 1 times

**Mikiee**
1 year, 8 months ago
uhhhh wot? Why?? ;)
upvoted 1 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: B
upvoted 3 times

## Question #10 *Topic 4*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers.
The chatbot must determine the group a customer belongs to based on their age. The age groups are:
0 - 17
▪
⊸ 18 - 25

✑ 26 - 35
✑ 36 - 55
✑ 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.
Solution: Use multiple choice options for Identify in the question and create options that represent each of the age groups.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

*Community vote distribution*

A (70%)
B (30%)

*Community vote distribution*

**Nyanne**
Highly Voted 1 year, 9 months ago
Can anyone expand why the answer is No? It's probably not the most elegant solution, but technically it's a viable option.. It would work.
upvoted 8 times

**MrEz**
Most Recent 4 months, 3 weeks ago
No because the guys who are 55 would not know which group to select: ✑ 36 - 55 ✑ 55 - 100 ;-). I think custom entity is much more efficient.
upvoted 2 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: A**
Using multiple-choice options for identification in the question, with options representing each of the age groups, is a suitable approach to capture the user's age and determine the correct age group.
upvoted 1 times

**javos21**
7 months, 1 week ago
The answer is B. It's not an efficient solution but it works
upvoted 1 times

**DSM_LM**
7 months, 3 weeks ago
**Selected Answer: A**
Not the best solution but this definitely works Option 1: "0-17" Option 2: "18-25" and so on. Only one selected choice will be remembered via slot filling
upvoted 1 times

**FaresAyyad**

_1 year, 3 months ago

**Selected Answer: B**

How customer (Person) can belong to more than one age group!? The answer should be B. No

upvoted 2 times

**Ikhalil**

_1 year, 3 months ago

A. Yes

upvoted 1 times

**chrisvour**

_1 year, 4 months ago

**Selected Answer: B**

Not multiple, correct is B.

upvoted 1 times

**RazielLycas**

_1 year, 8 months ago

**Selected Answer: A**

I've just tested this "multiple choice options" which gives you the possibility to specify 2 or more options for the customer but he won't be able to choose more than one option, so the answer is A, yes it would solve the issue

upvoted 4 times

**DimpleG**

_1 year, 8 months ago

**Selected Answer: A**

It seems YES to me, Age will be available on prebuild entity, and chat boat with slot filling with multiple options is better, Guys correct me if am wrong. Ref: https://learn.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

upvoted 1 times

**pifls**

_1 year, 8 months ago

But it says "multiple choice" - so it means that user can select more that 1 option? If yes then I would say answer is B - you can't be in more that one age group at once

upvoted 4 times

**Mikiee**

_1 year, 8 months ago

Yes agreed, I realised multiple choice doesn't make sense. Say if it is via "Select user options" then slot filling would kick in and this solution would work. Therefore the provided answer is correct - B: No.

upvoted 2 times

**fariasalan86**

_1 year, 4 months ago

If the multiple choice question is configured properly, the user should not be able to select more than one age group. When creating the multiple choice question, you can specify that only one option can be selected at a time.

upvoted 3 times

**OldHand1**
1 year, 9 months ago
I can't see why 'Yes' isn't correct here, can anybody explain?
upvoted 1 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: B
upvoted 2 times

Question #11 *Topic 4*
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers.
The chatbot must determine the group a customer belongs to based on their age. The age groups are:
- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.
Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*

*Community vote distribution*
A (70%)
B (30%)
*Community vote distribution*

**niel93**
Highly Voted 1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: A
upvoted 7 times

**Agnes202307**
Most Recent 5 months, 2 weeks ago
Selected Answer: A
reating a custom Age group entity with synonyms for each individual age in the corresponding item and using Age group for identification in the question, is a viable approach. This allows you to capture the user's age using a custom entity and then determine the correct age group based on the identified age.

upvoted 1 times

**Sweden2022**

_6 months, 1 week ago

Selected Answer: A

It works, not the best solution. The question is if it works, not if its the most efficient solution.

upvoted 1 times

**DSM_LM**

_7 months, 3 weeks ago

Selected Answer: A

This is a stupid solution, but this would work

upvoted 3 times

**IvanaDomijanic**

_1 year, 1 month ago

Selected Answer: A

A. yes

upvoted 1 times

**D365Apprentice**

_1 year, 1 month ago

Selected Answer: A

As long and tiresome this would be, it does meet the goal and would work. Therefore A - Yes it asks a question and the person using the bot replies with a number (in number or text format) and then the synonyms will place the answer in the correct group

upvoted 2 times

**charles879987**

_1 year, 2 months ago

Selected Answer: B

no, use pre-built Age entity

upvoted 1 times

**Ikhalil**

_1 year, 3 months ago

B. No The solution does not meet the goal. Creating a custom Age group entity with synonyms for each individual age would be cumbersome and inefficient.

upvoted 1 times

**D365Apprentice**

_1 year, 1 month ago

It still meets the goal

upvoted 4 times

**BoDax55**

_1 year, 4 months ago

As if you would ever make a whole new table just to solve this problem in real life..lol. Oh Microsoft!

upvoted 2 times

**RazielLycas**

_1 year, 8 months ago

**Selected Answer: A**

As always MS poorly writes its questions, but if the custom entity is the "Age group" so for example [0-17] I think it would be different than "Age", then it's a matter of how to ask the question to the user and guide the answer, but for me, it's more an A yes it would solve the issue

upvoted 2 times

**Mikiee**

1 year, 8 months ago

**Selected Answer: A**

Understood this solution is not optimal, but guys, the question asks does it meet the goal, meaning does it do the job. I think it does the job, hence I think the provided answer A: Yes is correct.

upvoted 4 times

**MaartenNORRIQ**

1 year, 8 months ago

**Selected Answer: B**

No need for synonyms here i think... Also no need for a custom one, since this is a standard entity.

upvoted 2 times

**DimpleG**

1 year, 8 months ago

**Selected Answer: B**

It seems NO for me, Age will be available on prebuild entity, and chat boat with slot filling with multiple options is better, Guys correct me if am wrong. Ref: https://learn.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

upvoted 3 times

**javos21**

7 months, 1 week ago

What you are stating is surely the better solution, but the solution outlined here still works so I think it is A

upvoted 1 times

## Question #12 *Topic 4*

HOTSPOT -

You create a new Power Virtual Agents chatbot for an organization.

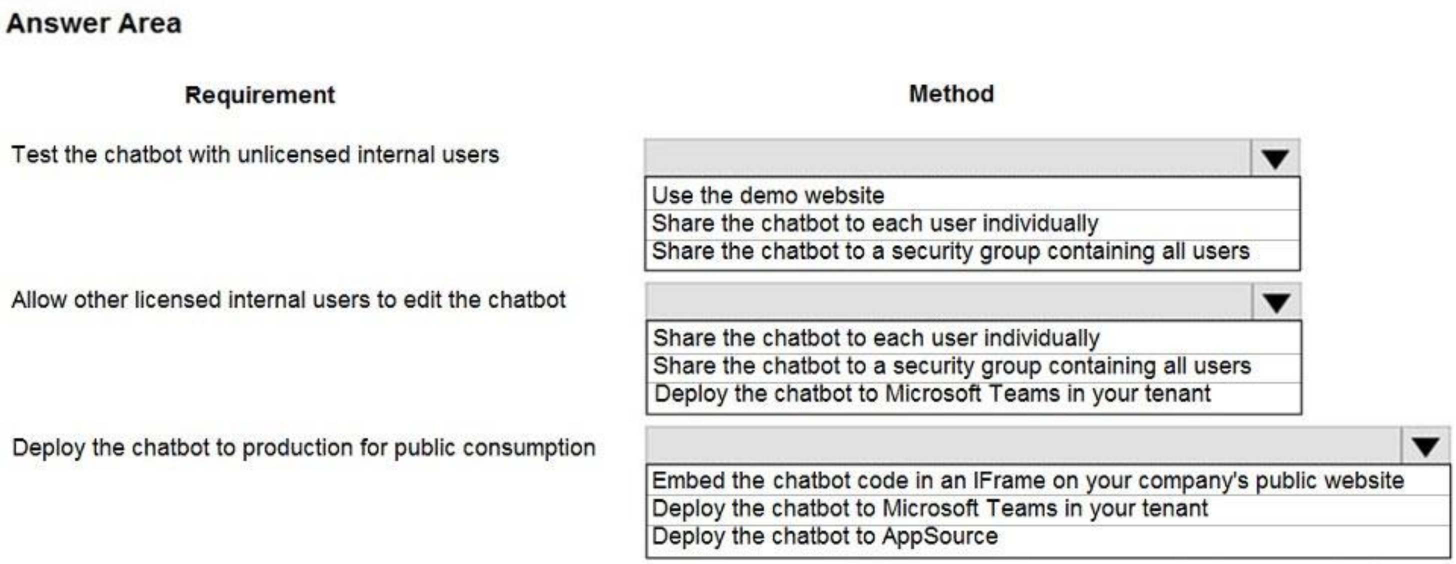
Testing and production deployment of the chatbot are not complete.

You need to ensure that appropriate users can access the chatbot.

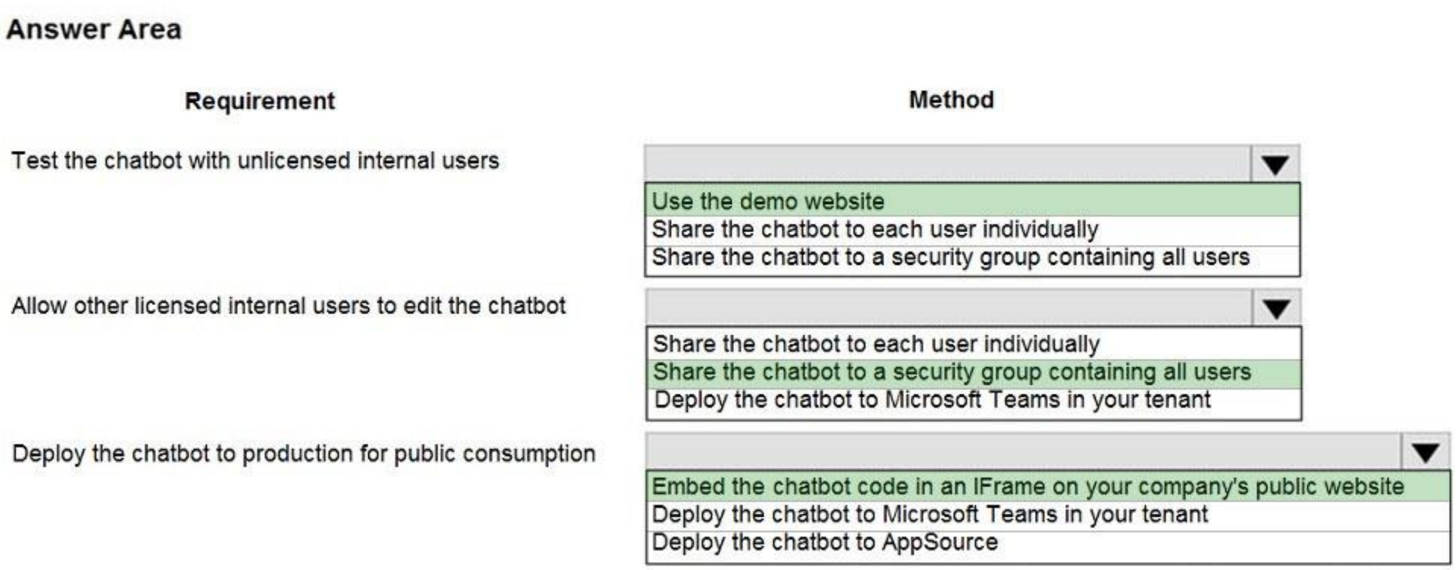
Which methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:




**Correct Answer:**




Box 1: Use the demo website -

When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.

Box 2: Share the chatbot to a security group containing all users.

A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots. To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.

Box 3: Embed the chatbot code in an IFRame on your copany's public website

You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing

**vishjust**

Highly Voted 3 years, 1 month ago

for 2nd its "share it with individual user" You can only share a bot with individual users, which means you can't share it with a security group or distribution group in your organization. You also can't share with users or groups outside of your organization. https://docs.microsoft.com/en-us/power-virtual-agents/admin-share-bots#share-a-bot

upvoted 47 times

**Maljishi89**

2 years, 8 months ago

As per the link you shared, there is a note which says: "You can only share a bot with security groups. You cannot share with individual users directly. You can manage individual user access by adding or removing users from the security group."

upvoted 5 times

**swati789**

2 years, 2 months ago

docs.microsoft.com/en-us/power-virtual-agents/admin-share-bots#share-a-bot-for-collaboration

upvoted 2 times

**BrettusMaximus**

1 year, 12 months ago

You can share with a security Group, I just did it in my current bot I a developing. "Share with users to collaborate or with security groups to use your bot" This implies that individual users can edit the BOT but groups can only run your bot.

upvoted 1 times

**Stinow**

2 years, 8 months ago

Just tried; you -CAN- share with a security group.

upvoted 16 times

**DimpleG**

1 year, 8 months ago

We need to share with collaboration means edit https://learn.microsoft.com/en-us/power-virtual-agents/admin-share-bots

upvoted 1 times

**Jummiet**

Highly Voted 3 years ago

The @nd answer is wrong. You can only share a bot with individual users, which means you can't share it with a security group or distribution group in your organization. You also can't share with users or groups outside of your organization. Check out point no 2of this doc- https://docs.microsoft.com/en-us/power-virtual-agents/admin-share-bots#share-a-bot

upvoted 17 times

**peruru**

3 years ago

This is the correct answer.

upvoted 2 times

**Jummiet**
3 years ago
I meant to type the 2nd answer
upvoted 2 times

**D365Apprentice**
1 year, 1 month ago
The question says share with Internal users therefore is is correct https://learn.microsoft.com/en-us/power-virtual-agents/admin-share-bots#share-bot-with-security-groups
upvoted 3 times

**calvinhan94**
Most Recent 1 month, 3 weeks ago
You can share with security group containing all users, but not for collaborative authoring (edit). You can share the bot with security group to let them use the bot. For authoring, it needs to be shared with individual user. https://learn.microsoft.com/en-us/microsoft-copilot-studio/admin-share-bots?tabs=web#share-a-bot
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
For allowing other licensed users to edit the chatbot, the correct is: Share the chatbot with individual users "Individual users can be granted edit access to the bot. This option is typically used when you want to share the bot with a few selected users who need to edit the bot. https://learn.microsoft.com/en-us/microsoft-copilot-studio/admin-share-bots?tabs=web#share-a-bot
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
hmm as a non native english speaker I had understood: "You create a new Power Virtual Agents chatbot for an organization." for organisation = internal usage only. Therefore I would never ever publish it for public (everyone on the planet). "You create a new Power Virtual Agents chatbot for an organizations' website visitor". would have been clear.
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
The answers in the question is correct https://learn.microsoft.com/en-us/power-virtual-agents/admin-share-bots#share-bot-with-security-groups
upvoted 1 times

**FaresAyyad**
1 year, 3 months ago
The answers are correct, You can share the chatbot with a security group containing all users(licensed). https://learn.microsoft.com/en-us/power-virtual-agents/admin-share-bots
upvoted 1 times

**[Removed]**
1 year, 3 months ago

I guess the key words for the second question is "appropriate users", then yes, I would select share with individual rather than security group that contains all users, although it is not specified if the group contains all users from the company or the users you want to share the bot with :(
upvoted 1 times

**[Removed]**
1 year, 3 months ago
ATTENTION: The second statement does say 'edit', then share with individual is the correct answer.
upvoted 1 times

**RazielLycas**
1 year, 8 months ago
The answers are partially correct, the second question is option "1" actually you can SHARE with a security group but provide just the use of the bot, if you want to provide the editing capability, single users only
upvoted 1 times

**OldHand1**
1 year, 9 months ago
This is the confusion on the 2nd, you can both share to both a group and an individual as the article suggests, but if you read the detail, to share and allow other users to collaborate on the bot, you can ONLY share it with them individually. Sharing to a Group only allows them to chat with the bot. https://learn.microsoft.com/en-us/power-virtual-agents/admin-share-bots#share-a-bot
upvoted 4 times

**allesglar**
1 year, 9 months ago
Right and on top it says "share with a security group for use" not for collaboration which probably implies editing.
upvoted 1 times

**OldHand1**
1 year, 9 months ago
The reason for the confusion is if you skim read the documentation there are notes to say 'you can only share with individual users' and one saying 'you can only share with a group'. If you take the time to read they are in different contexts, to allow users to chat with the bot you MUST share to a group, to allow users to edit you MUST share with individual users.
upvoted 2 times

**Claudia_Mico**
1 year, 10 months ago
You can only share a bot with security groups. You cannot share with Microsoft 365 groups or individual users directly. You can manage individual user access by adding or removing users from the security group. You can review the security group's permission: use, edit, etc.
upvoted 2 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was not part of the exam in Aug 2022
upvoted 1 times

**JoaoRyff**
1 year, 11 months ago
You can only share a bot with individual users, which means you can't share it with a security group or distribution group in your organization. You also can't share with users or groups outside of your organization. from https://docs.microsoft.com/en-us/power-virtual-agents/admin-share-bots#share-a-bot-for-collaboration
upvoted 1 times

**pgchand**
1 year, 11 months ago
2nd One is Share with Individual Users , the reason is that if you share with security group the only option is to use and can not edit hence the ask in question is to Edit also hence the answer will be share it with individual user
upvoted 3 times

**BrettusMaximus**
1 year, 12 months ago
- Demo web - Share Security Group (Must have changed - You can now share with both individual and group)
- Embed
upvoted 1 times

## Question #13 *Topic 4*

DRAG DROP -
You are designing a chatbot for a sports outlet.
You need to complete the chatbot.
Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:

**Features**

- Topics
- Entities
- Variables
- Flows

**Answer Area**

| Requirement | Feature |
|---|---|
| Enable the chatbot to relate to a real-world object or topic in a dialog. | Feature |
| Define the path and triggers for a chatbot conversation. | Feature |
| Implement conditional logic to dynamically route a conversation across different paths. | Feature |

**Correct Answer:**

**Features**

- Topics
- Entities
- Variables
- Flows

**Answer Area**

| Requirement | Feature |
| --- | --- |
| Enable the chatbot to relate to a real-world object or topic in a dialog. | Entities |
| Define the path and triggers for a chatbot conversation. | Topics |
| Implement conditional logic to dynamically route a conversation across different paths. | Variables |

Box 1: Entities -
Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.
With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics -
In Power Virtual Agents, a topic defines a how a bot conversation plays out.
You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.
A topic has trigger phrases ג€" these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue ג€" and conversation nodes ג€" these are what you use to define how a bot should respond and what it should do.

Box 3: Variables -
Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.
For example, you can save a customer's name in a variable called UserName. The bot can then address the customer by name as the conversation continues.
You can use variables to create logical expressions that dynamically route the customer down different conversation paths.
Incorrect Answers:
✑ Flows: You can enable your bot to perform an action by calling a Microsoft Power Automate flow. Flows can help you automate activities, or call backend systems. For example, you can use flows with end-user authentication to retrieve information about a user after they've signed in.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables

**HX**

_Highly Voted 3 years, 1 month ago
The answers are correct
upvoted 18 times

**your_nickname**
_Highly Voted 2 years, 4 months ago
Answers are correct: Entities, Topics, Variables. ENTITIES: "An entity can be viewed as an information unit that represents a certain type of a real-world subject, like a phone number, zip code, city, or even a person's name." TOPICS: "A topic has trigger phrases — phrases, keywords, or questions that a user is likely to type that is related to a specific issue — and conversation nodes — what you use to define how a bot should respond and what it should do." VARIABLES: "You can use variables to create logical expressions that dynamically route the customer down different conversation paths."
upvoted 15 times

**MrEz**
_5 months, 2 weeks ago
so the variable does not hold a saved content, but is a means to create logic??!
upvoted 1 times

**lkhalil**
_Most Recent 1 year, 3 months ago
Correct Entity Topic Variable
upvoted 1 times

**niel93**
_1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer
upvoted 1 times

**Sujadocs**
_1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**kojobaggins**
_1 year, 11 months ago
On exam 7/23/2022
upvoted 1 times

**Libanias**
_2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

**jkaur**
_2 years, 4 months ago
Entities, Topics, Variables.
upvoted 1 times

**NikNak2704**
_2 years, 5 months ago

On exam Jan 27, 2022. Passed, choosed Entities, Topics, Variables.
upvoted 2 times

**Mike2000**
2 years, 7 months ago
Given answers are correct on exam 10-Dec-2021. Pass with 870 marks
upvoted 2 times

**aXon**
2 years, 7 months ago
in exam 11/23/21
upvoted 1 times

**Mateusz_M**
2 years, 10 months ago
I answered "Topics" for third question, but I guess that "Variables" is the most precise answer.
upvoted 1 times

**ShreyaU**
2 years, 11 months ago
In exam on 21 July 2021
upvoted 4 times

**kT185**
3 years, 1 month ago
Seems correct
upvoted 4 times

Question #14 *Topic 4*

A company has marketing teams for different regions.
A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team.
The base metrics retrieved by the chatbot are relevant to all marketing teams.
The other marketing teams request access to the chatbot.
You need to publish the chatbot to the entire company.
What should you do?

- A. Configure the chatbot to be used with the Teams channel.
- B. Submit the chatbot for admin approval.
- C. Copy the published chatbot link and email it to the other teams.
- D. Invite the other teams to the team that has the chatbot.
- E. Export the chatbot and import it into a corporate environment.

**Correct Answer:** *B*
Show to teammates and shared users
You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.

Important -
Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot.
To show the bot to the organization, submit the bot for admin's approval to show in

Microsoft Teams app store Built by your org section.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams

*Community vote distribution*

B (100%)

*Community vote distribution*

**Agnes202307**
5 months, 2 weeks ago

**Selected Answer: B**

Submit the chatbot for admin approval. "Once you've completed testing and want to make your bot available to your entire organization, you can submit it to your administrators for approval. After it's approved, it will be visible to everyone in your organization." https://learn.microsoft.com/en-us/microsoft-copilot-studio/admin-share-bots?tabs=web#share-a-bot
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct B. Submit the chatbot for admin approval.
upvoted 1 times

**fariasalan86**
1 year, 4 months ago
"Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section." https://learn.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams#show-to-teammates-and-shared-users
upvoted 3 times

**JoshuaALM**
1 year, 5 months ago
Correct! https://learn.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams#show-to-the-organization
upvoted 3 times

**nemobumba**
1 year, 6 months ago
is it not A? https://learn.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams
upvoted 2 times

**allesglar**
1 year, 9 months ago

**Selected Answer: B**

Seems correct.
upvoted 2 times

Question #15 *Topic 4*

You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person.
The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation.
You need to present a list of products so that users can select the correct product.
What should you create?

- A. Table
- B. Variable
- C. Slot filling
- D. Entity

**Correct Answer:** *C*
Slot filling is a natural language understanding concept that means saving an extracted entity to an object. However, in Power Virtual Agents, slot filling means placing the extracted entity value into a variable.
Incorrect:
Not D: An entity can be viewed as an information unit that represents a certain type of a real-world subject, like a phone number, zip code, city, or even a person's name.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

*Community vote distribution*
D (74%)
C (26%)
*Community vote distribution*

**MaitreMelanie**
Highly Voted 1 year, 10 months ago
I vote D: You can read in section 5 of the documentation "If you'd like to show some categories as buttons for users to convenienly choose from as their input, you can simple choose Select user options .... you created from the custom entity.
upvoted 10 times

**jkaur**
Most Recent 3 months ago
D answer
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Selected Answer: D
represent a category of information, and they can be used to capture and recognize specific types of data in user inputs. In this case, you can create an entity for "Products" and define a list of products within that entity. This allows the chatbot to identify and extract product-related information from user inputs.
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
D is correct Entity
upvoted 1 times

**Ikhalil**
1 year, 4 months ago
D. Entity To present a list of products for users to select the correct product, you should create an entity in Power Virtual Agents. Entities are used to identify and extract specific data from user inputs in a conversation. By creating an entity for products, the chatbot can recognize product names mentioned by users and guide them to the correct information accordingly.
upvoted 1 times

**mk_dyn365**
1 year, 4 months ago
Slot filling is the correct answer as chatbot is not able to identify the product which a user is referring. Tested myself, if you define a custom entity and will not define any synonyms for the list items, slot filling doesn't happen and the chat bot doesn't identify the product correctly
upvoted 1 times

**techsupport**
1 year, 5 months ago
**Selected Answer: C**
correct ans
upvoted 1 times

**Mikiee**
1 year, 8 months ago
**Selected Answer: D**
The question is WHAT should you create. Yes Slot filling is for helping users "... select the correct product" but the WHAT you create in advance is Custom Entities.
upvoted 4 times

**RazielLycas**
1 year, 8 months ago
**Selected Answer: D**
The question asks "What should you create?" you won't create "slot filling" this is a pre-built skill, but you gotta create a custom entity that slot-filling will use to provide to the customer options like explained here: https://learn.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling#slot-filling
upvoted 2 times

**Mikiee**
1 year, 8 months ago
**Selected Answer: D**
You will need to create Custom Entity to keep all product details and to PRESENT it, as stated in the question.
upvoted 2 times

**DannyWhale**
1 year, 8 months ago
**Selected Answer: C**
Slot Filling is Correct Link her showing how to provid users with options https://learn.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling#slot-filling
upvoted 1 times

**Mikiee**
1 year, 8 months ago

Although the example did show button options under Slot Filling section, the options are actually provided by custom entity that you have to define in advance. Check this: "...slot filling has happened by inserting the extracted entity "Hiking" into the variable VarProductCategory". Slot filling is not for providing options.
upvoted 1 times

**JD_onez**
1 year, 8 months ago
Selected Answer: D
It's definitely D - slot filling doesn't create a list of options it associates pre-defined synonyms with a particular item. An entity can contain a grouped list of items that can then be listed as options for the user.
upvoted 1 times

**allesglar**
1 year, 9 months ago
Selected Answer: D
D is the right answer here
upvoted 1 times

**MoazzamBhuian**
1 year, 9 months ago
Selected Answer: D
D is right
upvoted 1 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: C
upvoted 2 times

**Kok1Nagata**
1 year, 9 months ago
answer：C Excerpt from link ”The topic is successfully triggered and the bot asks for the product category, also showing the button choices specified when authoring the Ask a question node. ”
upvoted 1 times

**Nyanne**
1 year, 9 months ago
power virtual agent entities are not the same as dataverse entities (tables)
upvoted 1 times

**BeginLearningforPP**
1 year, 9 months ago
Selected Answer: D
Correct Answer: D
upvoted 2 times

Question #16 *Topic 4*
You are creating a Power Virtual Agents chatbot for a Microsoft Power Platform power apps portal app.
The job title of users must be stored automatically when users log in. The job title must always appear in the chatbot.
You need to configure the job title functionality.
Which mechanism should you use?

- A. artificial intelligence
- B. variable
- C. entity
- D. topic

**Correct Answer:** *B*
After enabling the Authentication, you will now have access to Two variables, bot.UserDisplayName bot.UserId
Reference:
https://powerusers.microsoft.com/t5/Power-Virtual-Agents-Community/Getting-User-Details-To-Use-In-Power-Virtual-Agents-In-Teams/ba-p/744934

*Community vote distribution*
B (100%)
*Community vote distribution*

**jkaur**
3 months ago
B right
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: B**
Variables in Virtual Agents allow you to store and manage information throughout a conversation. In this case, you can create a variable to store the job title when users log in, and then use that variable to display the job title in the chatbot.
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
Microsoft Power Platform power apps portal app: assume you have end customers accessing to this portal app. your workmates do not use it. i was thinking about external entity to connect as an external data source and then grabb the data and save it to a (bot) variable. is the question more focused where you get the data from? or where you save the data to?
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
The job title of users must be stored automatically when users log in. --> store --> variable.
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
stores like a variable.
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
B is correct
upvoted 2 times

**Mikiee**
1 year, 8 months ago
Selected Answer: B
B tastes correct. You will need to store the job title in Bot Variable so it always appears.
upvoted 3 times

**allesglar**
1 year, 9 months ago
Selected Answer: B
B seems right
upvoted 2 times

Question #17 *Topic 4*

You are designing a Power Virtual Agents chatbot.
The environment you plan to use does not appear as an option in the Power Virtual Agents user interface.
You need to ensure that you can create the chatbot in the environment.
What should you do?

- A. Change the region for the environment.
- B. Convert the environment to a sandbox environment.
- C. Create an environment in a supported region.

**Correct Answer:** *C*
The environment doesn't show up in the drop-down menu of Power Virtual Agents
Your environment might not show up in the drop-down menu due to one of the following:
The environment doesn't have a database created. To resolve this issue, go to admin.powerplatform.com to create a database in your environment.
The environment is created in an unsupported region.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/environments-first-run-experience

*Community vote distribution*
C (100%)
*Community vote distribution*

**ELCA_Training_Center**
Highly Voted 1 year, 8 months ago
Selected Answer: C
C seems Correct, documentation: https://learn.microsoft.com/en-us/power-virtual-agents/environments-first-run-experience#the-environment-doesnt-show-up-in-the-drop-down-menu-of-power-virtual-agents
upvoted 6 times

**jkaur**
Most Recent 3 months ago
C correct
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Selected Answer: C

The environment needs to be created in a supported region, otherwise you won't be able to use it when creating a bot. https://learn.microsoft.com/en-us/microsoft-copilot-studio/environments-first-run-experience#the-environment-doesnt-show-up-in-the-drop-down-menu-of-power-virtual-agent
upvoted 1 times

**inscho**
11 months, 2 weeks ago
Why not A? "Change the region for the environment... (...in a supported region)" It basically says that one already decided for the environment where the bot should be installed and now one needs to make sure that this would work, see: "The environment you plan to use ... " "... ensure that you can ... in the environment". I think A is correct if you change the region to a supported region.
upvoted 1 times

**inscho**
11 months ago
don't mind my comment. Regions cannot be changed after creation.
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
C. Create an environment in a supported region.
upvoted 1 times

## Question #18 *Topic 4*
HOTSPOT
-

You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors.

The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:

• It must be in the local language.
• Only fulltime employees may access the chatbot.

You need to configure the chatbot.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Requirement | Configuration |
| --- | --- |
| Chatbot in local language | Create one chatbot that manages all three languages.<br>Create one chatbot and add it to three Teams channels that are configured for the local language.<br>Create three chatbots, one for each language. |
| Employee access | Share the chatbot with the fulltime employees.<br>Publish the chatbot to the mobile app channel.<br>Add the chatbot to Appsource.<br>Publish the chatbot in Teams. |

**Correct Answer:**

| Requirement | Configuration |
| --- | --- |
| Chatbot in local language | Create one chatbot that manages all three languages.<br>Create one chatbot and add it to three Teams channels that are configured for the local language.<br>Create three chatbots, one for each language. |
| Employee access | Share the chatbot with the fulltime employees.<br>Publish the chatbot to the mobile app channel.<br>Add the chatbot to Appsource.<br>Publish the chatbot in Teams. |

**fariasalan86**
Highly Voted 1 year, 4 months ago
1: C This allows for a tailored experience for users and ensures that the language is accurately represented. Having one chatbot that manages all three languages could potentially lead to confusion and may not provide the best experience for users. Adding one chatbot to three Teams channels configured for the local language is not an effective solution, as the chatbot may not be easily discoverable and may result in multiple versions of the chatbot. 2: A This option is a good approach since it allows you to share the chatbot with only the fulltime employees security group, ensuring that only they can access the chatbot.
upvoted 7 times

**inscho**
11 months, 2 weeks ago
The description states that "The company requests a chatbot in Microsoft Teams to answer employee benefit questions..." So MS Teams is directly mentioned. Therefore I think 2:D is correct.
upvoted 1 times

**Samurai88**
1 year, 4 months ago
Correct
upvoted 1 times

**jkaur**
Most Recent 3 months ago

1. C 2. A
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
Difficult. Who says that the contractors have access to the Microsoft Teams? I did not find any trace for that in the question (they do have such security group maybe used for sharepoint or any other purpose but the mere presence of a security group would not mean that contractors have full access to ms teams including private channels).... maybe 2 teams: 1 EmployeesOnly (with this bot) and 1 Employees&Contractors. in this sense 2d might be correct but that is a lot of assumptions to take...
upvoted 2 times

**RPkaur**
7 months, 1 week ago
In exam 08/12/2023
upvoted 1 times

**DSM_LM**
7 months, 3 weeks ago
One bot configured as multilangual is the best option https://learn.microsoft.com/en-us/microsoft-copilot-studio/multilingual
upvoted 2 times

**wsjones**
11 months, 2 weeks ago
On exam - 8/1/23
upvoted 2 times

**uberlord**
11 months, 3 weeks ago
its not JUST a multilingual bot (which is possible and the prefered approach) but as it is housed in separate countries that would add complexity to the requirement and would make one chatbot per language the prefered approach Region-Specific Bots: If data residency and compliance requirements demand it, you might need to consider building separate chatbots for each region. Each chatbot would be hosted in the respective region and handle interactions specific to that location. This approach ensures compliance with local data protection laws.
upvoted 1 times

**charles879987**
1 year, 2 months ago
3. Specify bot lanugage during bot creation. One bot one lanugage. https://learn.microsoft.com/en-us/power-virtual-agents/teams/authoring-language-support-teams 2. C. publish the three bots and let user choose which language bot to install.
upvoted 2 times

**charles879987**
1 year, 2 months ago
answer is 3. one bot per langauge 1. share with full time employees
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
Create three chatbots, one for each language. Share the chatbot with fulltime employees.
upvoted 2 times

**RICHARDALEX007**
1 year, 4 months ago
on exam march 2023
upvoted 1 times

**ShrikrishnaG**
1 year, 4 months ago
Answer : A Create one chatbot in three languages . Creating a Multilingual chatbot : https://learn.microsoft.com/en-us/dynamics365/customer-service/set-up-multilingual-pva-bot?source=recommendations
upvoted 3 times

**AliceWang**
1 year, 5 months ago
Can someone explain why the sencond one is not "share the bot with the fulltime employees"?
upvoted 2 times

**Joey444**
8 months, 2 weeks ago
Because of this sentence: "Embed a canvas app as a tab app Use the Power Apps tab for Teams to embed a canvas app as a tab app in Teams. The canvas app integrates business data from a wide variety of Microsoft and third-party data sources, including Dataverse. Embed a canvas app as a personal app Embed a canvas app as a first-class Teams personal app. The canvas app integrates business data from a wide variety of Microsoft and third-party data sources, including Dataverse."
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
Sorry, this what is what I was supposed to paste: "The company requests a chatbot in Microsoft Teams to answer employee benefit questions."
upvoted 1 times

**DSM_LM**
6 months ago
yes but if you just publish it in Teams all employees have access. The bot should only be available to full time employees.
upvoted 2 times

**dec22**
1 year, 5 months ago
1 - C 2 - A
upvoted 3 times

## Question #19 *Topic 4*

A company sells all types of bicycles, bicycle parts, and accessories. You are creating a chatbot by using Microsoft Power Virtual Agent for the bicycle shop.

When someone types in a bicycle brand name or terms such as helmet or shoes, the chatbot must automatically go to the accessories section of the chatbot.

You need to configure the chatbot functions.

Which two functions should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Entities
- B. Fallback topic
- C. Smart matching
- D. Synonyms
- E. Slot filling

**Correct Answer:** *AE*

*Community vote distribution*

AE (40%)
AC (40%)
AD (20%)

*Community vote distribution*

**fariasalan86**
Highly Voted 1 year, 4 months ago
What about: A. Entities: Define entities for the bicycle brands, helmets, and shoes. This will allow the chatbot to recognize when a user has mentioned these terms and direct them to the appropriate section of the chatbot. C. Smart matching: Use smart matching to automatically detect when users are talking about bicycle accessories. Smart matching uses machine learning algorithms to match user input to the closest topic. By configuring the chatbot to recognize accessories-related terms, it will automatically direct users to the accessories section of the chatbot.
upvoted 11 times

**Skada**
1 year, 3 months ago
1. is correct - Entities. 2. Synonyms A user can use the Entities by selecting one of the buttons. Alternatively, they can also type in something and see that it maps to Entity, because those words were defined as synonyms.
upvoted 2 times

**Jere22**
1 year, 4 months ago
After reading the article below, I would choose the same answers. https://learn.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling
upvoted 2 times

**D365Apprentice**
1 year, 1 month ago

I think the idea is that you do not need to use Synonyms, however you need to use Slot Filling in Entities therefore A and E, as they are essential - Synonyms are optional
upvoted 4 times

**D365Apprentice**
1 year, 1 month ago
I think the idea is that you do not need to use Smart Matching, however you need to use Slot Filling in Entities therefore A and E, as they are essential - Smart Matching are optional
upvoted 2 times

**Masoud1**
Most Recent 2 months, 2 weeks ago
A,D is the correct
upvoted 1 times

**jkaur**
3 months ago
A. Entities D. Synonyms
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
in the video examples are smart matching: flexibility user input in a fuzzy way, autocorect: soft ball -> base ball add synonyms: Hiking --> ass Trekking or Mountaineering as synonyms none of these make bot autmatically GO to accessoires. add Identify: product category -> save to variable. set up condition nodes, create paths... then he enters trekking and sees the bot correctly routed to the Hiking gear (because trekking added as synonym to hiking). I want to buy some trekking gear. skips product category. "i want to buy hiking gear under 100$" -> route to the correct product category path, but also actively fill the slots asking for the type of hiking gear and a targeted price range
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
so it's the path and nodes?! synonyms and smart matching don't route. neither does slot filling. in a narrow definition. in a broader context I would go for Smart Matching (because Synonyms is to enhance if bot isn't matching enough!) https://learn.microsoft.com/en-us/microsoft-copilot-studio/advanced-entities-slot-filling
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
However, in Microsoft Copilot Studio, slot filling means placing the extracted entity value into a variable. Essentially, slot filling has happened by inserting the extracted entity "Hiking" into the variable VarProductCategory. https://learn.microsoft.com/en-us/microsoft-copilot-studio/advanced-entities-slot-filling You can also use what is known as "proactive slot filling" where the user can specify multiple pieces of information that map to multiple entities. The bot is able to understand what information belongs to which entity automatically. In cases where it is unsure of the intended mapping, it will prompt the user to be more specific by providing choices.
upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Selected Answer: AC

A. Entities Entities allow you to recognize and extract specific pieces of information from user input. You can define entities for terms related to bicycle brands, helmet, shoes, etc., to capture the relevant information. C. Smart matching Smart matching helps identify user intent and route the conversation to the appropriate topic. By configuring smart matching, the chatbot can understand user input related to bicycle brands and accessories and direct the conversation accordingly. Slot Filling is more focused on completing specific data fields or variables within the conversation. In the context of your requirement to automatically route the conversation to the accessories section based on bicycle brand names or terms like helmet or shoes, using Entities and Smart Matching is more appropriate

upvoted 1 times

**DSM_LM**

6 months ago

"When someone types in a bicycle brand name or terms such as helmet or shoes" --> Entities "the chatbot must automatically go to the accessories section of the chatbot." --> Slot Filling

upvoted 1 times

**Tony_tst**

10 months, 3 weeks ago

Selected Answer: AE

This is my answer.

upvoted 1 times

**Keeno74**

12 months ago

The question says you have to configure functions. Slot filling is not configured, the entity is configured and the slot filling works off that so. You manually configure synonyms so shouldn't the answer Entity and Synonmys

upvoted 2 times

**D365Apprentice**

1 year, 1 month ago

Selected Answer: AE

I think the idea is that you do not need to use Synonyms, however you need to use Slot Filling in Entities therefore A and E, as they are essential - Synonyms are optional

upvoted 1 times

**Melosh**

1 year, 1 month ago

Selected Answer: AC

I go with AC

upvoted 1 times

**FaresAyyad**

1 year, 3 months ago

Selected Answer: AD

If we read the definition of Entities, Synonyms An entity is an information unit that represents a type of real-world data. That data can include things like a phone number, a zip code, a city, or even a person's name. ---------------------- The synonym option is like smart matching, except they aren't automatic like smart matching. Synonyms are entered manually.

upvoted 1 times

**Skada**
1 year, 3 months ago
I will go with A. Entities D. Synonyms
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
A. Entities D. Synonyms
upvoted 2 times

**guz**
1 year, 5 months ago
i would have chosen Entities and Synonyms. Is this answer correct?
upvoted 3 times

**HARRISONP04**
1 year, 5 months ago
unfortunately not as slot filling is a feature used to create variables and with the context stating that the user will be looking for products in the accessories topic, slot filling will allow variables to be created for the desired products
upvoted 2 times

## Question #20 *Topic 4*

You plan to create a Power Virtual Agents bot.

The bot must support single sign-on.

You need to publish the bot.

Which two locations should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Mobile app developed for iOS and Android
- B. Website developed using pro developer tools
- C. Microsoft Teams
- D. Azure Bot Service channels

**Correct Answer:** *BC*

*Community vote distribution*

BC (92%)
8%

*Community vote distribution*

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: BC**

To enable SSO for your Power Virtual Agents bot, you should publish the bot to channels that support SSO. The the supported channels for SSO are Microsoft Teams (option C) and Website developed using pro developer tools (option B). https://learn.microsoft.com/en-us/microsoft-copilot-studio/configure-sso?tabs=webApp#supported-channels The following table details the channels that currently support SSO. You can suggest support for additional channels at the Microsoft Copilot Studio ideas forum. Azure Bot Service channels- Not supported - OPTION. D Custom Website - Supported- OPTION. B Demo Website - Not supported Facebook - Not supported Microsoft Teams - Supported - OPTION. C Mobile App - Not supported - OPTION. A Omnichannel for Customer Service - Supported
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
**Selected Answer: BC**
Configure single sign-on for Web Configure single sign-on for Teams https://learn.microsoft.com/en-us/power-virtual-agents/configure-sso?tabs=webApp Look on the navigation bar on the left.
upvoted 2 times

**lyx**
8 months, 3 weeks ago
**Selected Answer: BD**
A and C are not supported
upvoted 1 times

**Joey444**
8 months, 2 weeks ago
That is wrong, Teams and Web are supported
upvoted 1 times

**fermany**
9 months ago
I didn't get it as the link mentioned it says the follwing channels are not supported so how it could be option C (Microsoft Teams). Can anyone answer ? It's not supported for the following channels: Azure Bot Service Demo website Facebook Microsoft Teams Mobile app
upvoted 2 times

**FaresAyyad**
1 year, 3 months ago
**Selected Answer: BC**
https://learn.microsoft.com/en-us/power-virtual-agents/configure-sso#supported-channels
upvoted 4 times

**Ikhalil**
1 year, 3 months ago
C. Microsoft Teams D. Azure Bot Service channels
upvoted 3 times

**Aibloy**
1 year, 4 months ago
Channel Supported Azure Bot Service channels Not supported Custom Website Supported Demo Website Not supported Facebook Not supported Microsoft Teams1 Supported Mobile App Not supported Omnichannel for Customer Service2 Supported

upvoted 3 times

**MS_KoolaidMan**
1 year, 4 months ago
Selected Answer: BC
Correct answer per Microsoft Documentation. https://learn.microsoft.com/en-us/power-virtual-agents/configure-sso#supported-channels Custom Website Microsoft Teams1 Omnichannel for Customer Service2 1 If you also have the Teams channel enabled, you need to follow the configuration instructions on the Configure SSO for Teams channel documentation. Failing to configure the Teams SSO settings as instructed on that page will cause your users to always fail authentication when using the Teams channel. 2 Only the live chat channel is supported. For more information, see Configure hand-off to Dynamics 365 Customer Service.
upvoted 4 times

**fariasalan86**
1 year, 4 months ago
https://learn.microsoft.com/en-us/power-virtual-agents/configure-sso#supported-channels
upvoted 2 times

**HARRISONP04**
1 year, 5 months ago
Can someone please explain why the answer is B?
upvoted 2 times

**hubsi**
1 year, 5 months ago
https://learn.microsoft.com/en-us/power-virtual-agents/configure-sso
upvoted 5 times

Question #21 *Topic 4*
A company is planning to create a Power Virtual Agents bot.

The bot has the following requirements:

• The bot must provide address information for the company.
• The bot must be available from Microsoft Teams and from the internet website of the company.

You need to configure the bot.

Which component should you use?

- A. Channel
- B. Template
- C. Composer
- D. Skill

**Correct Answer:** *A*

*Community vote distribution*
A (100%)

*Community vote distribution*

**fariasalan86**

Highly Voted 1 year, 4 months ago

**Selected Answer: A**

Channels allow bots to be available from different platforms such as Microsoft Teams, websites, and more.

upvoted 9 times

**Agnes202307**

Most Recent 5 months, 2 weeks ago

**Selected Answer: A**

https://learn.microsoft.com/en-us/microsoft-copilot-studio/publication-add-bot-to-microsoft-teams#connect-your-bot-to-the-microsoft-teams-channel

upvoted 1 times

**DSM_LM**

6 months ago

**Selected Answer: A**

Via channels the bot is accessible through platforms like Teams. And in teams the bot can provide adress information.

upvoted 1 times

**RPkaur**

7 months, 1 week ago

In exam 08/12/2023

upvoted 1 times

**Agnes202307**

11 months, 2 weeks ago

In Exam 07/2023

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

A is correct Channel

upvoted 1 times

**HARRISONP04**

1 year, 5 months ago

**Selected Answer: A**

correct

upvoted 2 times

## Question #22 *Topic 4*

HOTSPOT

-

A company plans to implement a voice-enabled Power Virtual Agents bot.

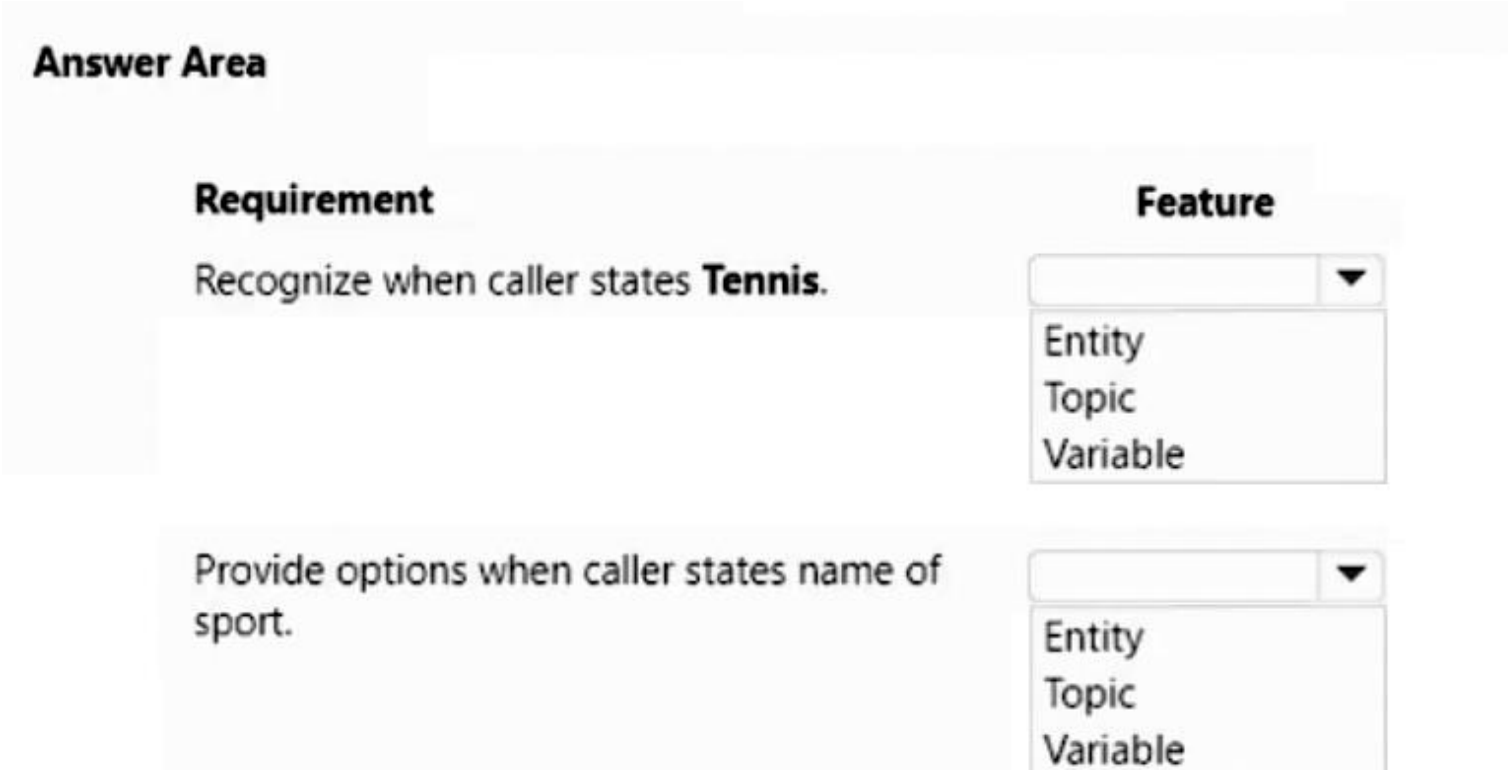
The company has the following requirements for the bot:

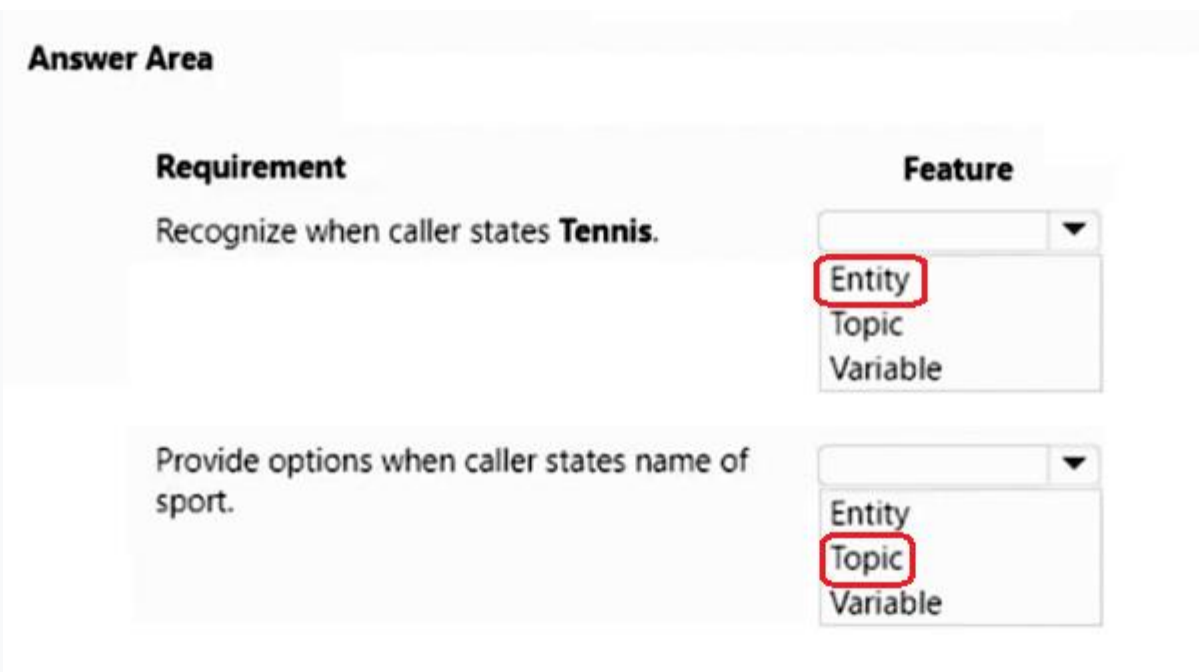
• Recognize when a caller states Tennis or any variation of the word.

• Provide options when a caller states the name of a sport.

You need to configure the bot.

Which features should you use? To answer, select the appropriate options in the answer area.




**Correct Answer:**

**fariasalan86**

Highly Voted 1 year, 4 months ago

An Entity to recognize and extract specific information. In this case, to recognize when the caller mentions "Tennis". A Topic that is triggered when the user says the name of a sport. Then you could use a Bot Response action to provide a list of sports options and a User Input action to capture the user's response and take appropriate actions.

upvoted 8 times

**jkaur**

Most Recent 3 months ago

Entity Topic

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Entity - To recognize when a caller states Tennis or any variation of the word, you should use an

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Topic - To provide options when a caller states the name of a sport.. A topic allows you to define a conversation flow around a specific subject or intent.

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

Correct Entity Topic

upvoted 3 times

**arnav841**

1 year, 4 months ago

It is part of exam 10 March 2023

upvoted 3 times

**Aibloy**

1 year, 4 months ago

Entity: Vocabulary of the bot Topics: Questions or concepts related to something ("the topic")
https://www.examtopics.com/exams/microsoft/pl-200/view/#

upvoted 4 times

**dec22**

1 year, 5 months ago

Isn't Q1 Topic and Q2 a closed list Entity?

upvoted 3 times

**HARRISONP04**

1 year, 5 months ago

Why is Tennis an Entity please ?

upvoted 1 times

**MPU86**

1 year, 5 months ago

read this article, then it should be clear :) https://learn.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

upvoted 6 times

**HARRISONP04**

1 year, 5 months ago

perfect thank you

upvoted 1 times

Question #23 *Topic 4*

HOTSPOT

-

A company plans to implement chatbots by using Power Virtual Agents.

The company has the following requirements for the bots:

• Users in the accounting department must be able to create a bot for frequently asked questions.
• The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment.

You need to configure the permissions for the bots.

Which actions should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| Requirement | Action |
|---|---|
| Users can create a bot. | Assign users to a security role.<br>Share the bot with a security group.<br>Assign users the Maker permissions.<br>Assign users the System Administrator role. |
| Support desk users can use the bot. | Assign users to a security role.<br>Share the bot with a security group.<br>Assign users the Maker permissions.<br>Assign users the System Administrator role. |

**Answer Area**

| Requirement | Action |
|---|---|
| Users can create a bot. | Assign users to a security role.<br>Share the bot with a security group.<br>Assign users the Maker permissions.<br>Assign users the System Administrator role. |
| Support desk users can use the bot. | Assign users to a security role.<br>Share the bot with a security group.<br>Assign users the Maker permissions.<br>Assign users the System Administrator role. |

**Correct Answer:**

**Ikhalil**

Highly Voted 1 year, 3 months ago

users can create a bot 3- assign users the maker permissions support desk users can use the bot 2- share the bot with a security group

upvoted 13 times

**Skada**
1 year, 3 months ago
I agree
upvoted 2 times

**DSM_LM**
6 months ago
There is no "maker permission". There is a Environment Maker security role,
upvoted 2 times

**jkaur**
Most Recent 3 months ago
seems:- C B
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
i dismissed 'assign users to a security role' because i would write better: 'assign security role to users'. (in crm you select the user and then add the role and not the role and then add the user). but what is 'maker' and 'permissions' we usually speak of security roles or priviledges... i would never give full environment permission just to any guy working in the finance department
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
i would go for but 'environment maker' is not a permission, it is a security role. so assign a security role to users would be more correct but not very precise. but it is assign users to security roles, which is wrong. :-(. i go for the maker and assume microsoft to be very improfessional in its working about permission as a very general term for security roles and privileges ect. similar to 'security stuff'
upvoted 1 times

**PL_TAROU**
6 months, 3 weeks ago
If “Maker” refers to the creator of the environment, then it does not meet this requirement. Users should not be able to change the environment parameters in the Microsoft Power Platform environment.
upvoted 1 times

**DSM_LM**
7 months, 3 weeks ago
Question is unclear. If Maker refers to Environment Maker it would work. But Bot author would be the best option, which is available if you assign a security role.
upvoted 2 times

**Agnes202307**
11 months, 2 weeks ago
In exam 07/2023
upvoted 2 times

**charles879987**

1 year, 2 months ago
3. assign user maker permissions to create, edit bots...etc. https://learn.microsoft.com/en-us/power-virtual-agents/admin-share-bots#assign-environment-security-roles 2. share the bot with a security group to chat
upvoted 3 times

**BoDax55**
1 year, 4 months ago
Environment Maker is a security role in itself, question needs to be clearer.
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
I guess its one of those trick questions as it only says "Maker" and not "Environment Maker"? - i'm just guessing though
upvoted 1 times

**mk_dyn365**
1 year, 4 months ago
I also opted for Assign users the maker permissions
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
I guess its one of those trick questions as it only says "Maker" and not "Environment Maker"? - i'm just guessing though
upvoted 1 times

**hubsi**
1 year, 5 months ago
Correct https://learn.microsoft.com/en-us/power-virtual-agents/admin-share-bots
upvoted 4 times

**fariasalan86**
1 year, 4 months ago
Thinking about this: "System administrators of the environment need to assign the Environment maker security role to the user before you share the bot. If you're a System administrator, you can assign the Environment maker role when you share the bot." I'm confused by "(a) assign users to a security role" and "(c) assign users the Maker permissions"
upvoted 3 times

**D365Apprentice**
1 year, 1 month ago
I guess its one of those trick questions as it only says "Maker" and not "Environment Maker"? - i'm just guessing though
upvoted 1 times

## Question #24 *Topic 4*

HOTSPOT
-

You use Power Virtual Agents to create a bot that will answer and transfer help desk calls.

You create topics that contain nodes and functions. The company has the following requirements for the bot:

• When a caller states the word issue, help, or problem, the bot must respond with the question, "How can we help you today?"
• When the bot responds with the question, "How can we help you today?", the bot must provide the caller with the choices of hardware, software, or other.
• When the caller asks a question, the bot must save the response so that it can perform an action on the response.

You need to configure the bot.

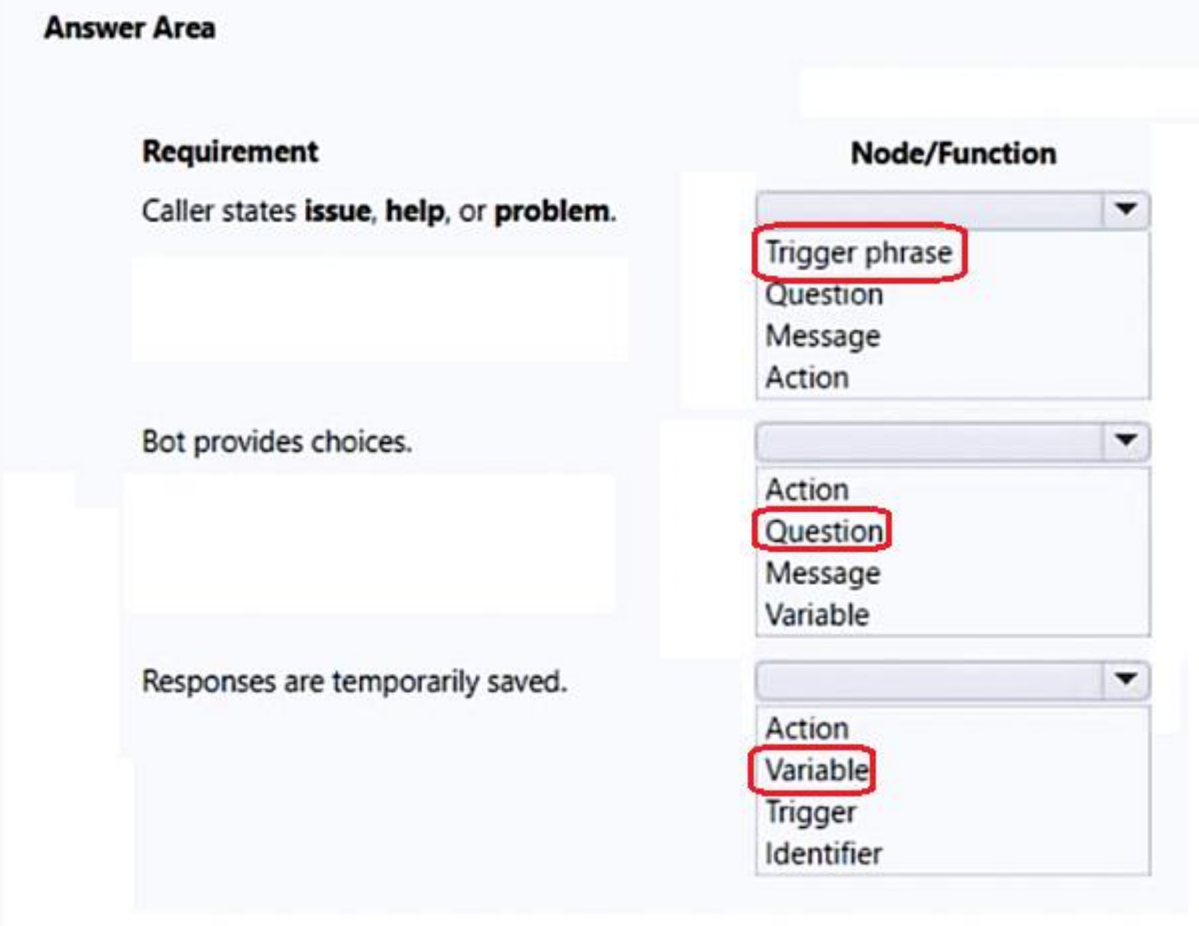
Which nodes or functions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| Requirement | Node/Function |
|---|---|
| Caller states **issue**, **help**, or **problem**. | Trigger phrase<br>Question<br>Message<br>Action |
| Bot provides choices. | Action<br>Question<br>Message<br>Variable |
| Responses are temporarily saved. | Action<br>Variable<br>Trigger<br>Identifier |

**Correct Answer:**




**fariasalan86**

Highly Voted 1 year, 4 months ago

Correct! Correct: Use the "Trigger phrases" feature to recognize when the caller states the words "issue," "help," or "problem." This will trigger the bot to begin a new conversation. Use the "Ask a question" feature to ask the caller, "How can we help you today?" and provide the choices of hardware, software, or other as response options. Use the Save answer feature to save the caller's response to a "variable" so that the bot can perform an action on the response later.

upvoted 8 times

**jkaur**

Most Recent 3 months ago

Correct

upvoted 1 times

**D365Apprentice**

1 year, 1 month ago

Correct

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

Correct

upvoted 1 times

**RichXP**
1 year, 5 months ago
correct
upvoted 2 times

Question #25 *Topic 4*
A company creates a bot by using Power Virtual Agents.

The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customer's request.

You need to configure the bot for the unrecognized information from the customer.

Which feature should you use?

- A. Fallback skill
- B. Fallback topic
- C. Fallback workstream
- D. Fallback entity
- E. Fallback queue

**Correct Answer:** *B*

*Community vote distribution*
B (100%)
*Community vote distribution*

**RichXP**
Highly Voted 1 year, 5 months ago
correct https://learn.microsoft.com/en-us/power-virtual-agents/authoring-system-fallback-topic
upvoted 11 times

**MrEz**
Most Recent 5 months, 2 weeks ago
the fallback topic actually does not 'escalate' to human, unless it is more than 3 times happening. After the third time it escalates to a humanoid.
upvoted 1 times

**DSM_LM**
6 months ago
Selected Answer: B
Correct
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
Correct :)
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
Correct
upvoted 2 times

## Question #26 *Topic 4*

DRAG DROP
-

A company plans to create a Power Virtual Agents chatbot.

The bot has the following requirements:

- Prompt for a location of the customer and the call must be routed to a support agent for the location.
- Transfer support calls at each location to a support bot that uses the Bot Framework.

You need to configure the bot.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Answer Area**

Correct Answer:

| Requirement | Component |
| --- | --- |
| Route to location. | Topics |
| Route to support bot. | Variables |

**fariasalan86**

Highly Voted 1 year, 4 months ago

1) "Topics" to prompt for the location of the customer and route the call to the appropriate support agent. 2) "Skills" to transfer support calls at each location to a support bot that uses the Bot Framework. "[...] you can convert bots to a skill and embed the skill within a Power Virtual Agents bot"

upvoted 15 times

**Skada**

1 year, 3 months ago

2nd cannot be Skill. A Power Virtual Agents bot can't act as a skill for other Power Virtual Agents bots.

upvoted 1 times

**Skada**

1 year, 3 months ago

Ignore my comment. Skills is correct answer for 2nd.

upvoted 4 times

**jkaur**

Most Recent 3 months ago

1. Topics 2. Skills

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

For Prompting for a location: Entity Considering the requirement to prompt for a location and route the call to a support agent based on that location, using an Entity would be a suitable option. For Transferring support calls to another bot: Skills You can use skills to invoke and transfer the call to a support bot that uses the Bot Framework. Skills allow you to integrate external capabilities, such as invoking another bot, in the context of the conversation.

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Entity: If you have a predefined set of locations and you want the bot to recognize and extract location information from the user's input, using an entity for locations makes sense. Topic: If you organize your chatbot's content and logic around different topics, you might have a Location topic where the user is prompted for their location.

upvoted 1 times

**Agnes202307**
11 months, 2 weeks ago
In exam 07/2023
upvoted 3 times

**D365Apprentice**
1 year, 1 month ago
I would say 1. Topics 2. Skills The debate in this is about 2. Is it Skills or Variables? ShrikrishnaG (in the comments) uses a link to justify that the answer is Variables, and I would say he was correct; IF the question said "... location to a support AGENT that..." like the requirement above it. However, the second requirement states "support BOT" and for that reason I would say Skills.
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
I think Entities Skills
upvoted 2 times

**ShrikrishnaG**
1 year, 4 months ago
1) "Topics" to prompt for the location of the customer and route the call to the appropriate support agent. 2) "Variables" to transfer support calls at each location to a support bot that uses the Bot Framework. | Contextual variables available upon hand-off - https://learn.microsoft.com/en-us/power-virtual-agents/advanced-hand-off
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
I would say 1. Topics 2. Skills The debate in this is about 2. Is it Skills or Variables? ShrikrishnaG (in the comments) uses a link to justify that the answer is Variables, and I would say he was correct; IF the question said "... location to a support AGENT that..." like the requirement above it. However, the second requirement states "support BOT" and for that reason I would say Skills.
upvoted 1 times

**AliceWang**
1 year, 5 months ago
What's the answer for the first one？
upvoted 1 times

**Sam1216**
1 year, 5 months ago
2nd must be skill: https://learn.microsoft.com/en-us/power-virtual-agents/advanced-use-skills
upvoted 4 times

**sarsfd**
1 year, 5 months ago
what is the reference for this ?
upvoted 1 times

**HARRISONP04**

1 year, 5 months ago

i disagree, how can the routing to a support bot be a variable which is used to store information given by the user??

upvoted 3 times

## Question #27 *Topic 4*

DRAG DROP

-

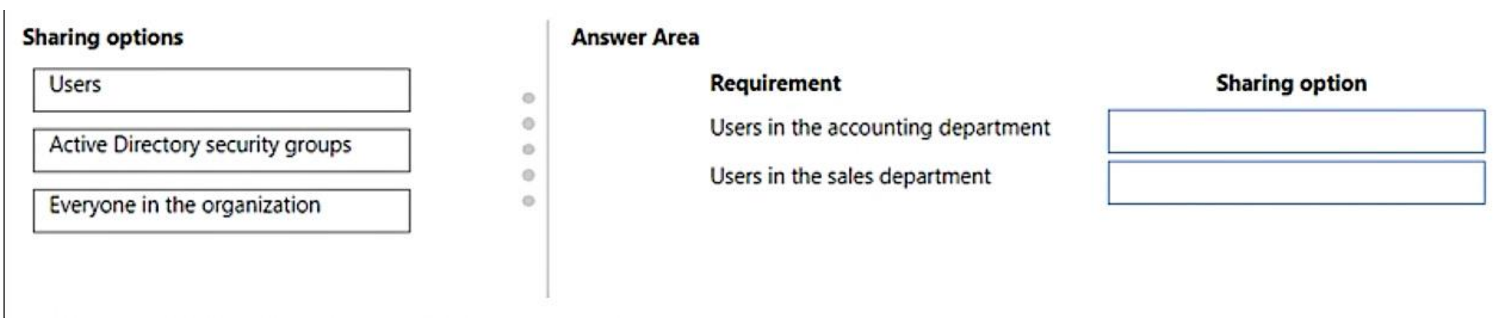
A company is building a Power Virtual Agents chatbot.

Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.

You need to configure the bot.

Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.




**Correct Answer:**


**excp**

Highly Voted 11 months, 3 weeks ago

correct: - To grant users permission to only chat with the bot, you can either: Share your bot with a security group, or Share your bot with everyone in your organization. - When sharing a bot for collaborative authoring, you can only share it with individual users. https://learn.microsoft.com/en-us/power-virtual-agents/admin-share-bots?tabs=web

upvoted 13 times

**jkaur**

Most Recent 3 months ago

correct
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
important point: When sharing a bot for collaborative authoring, you can only share it with individual users. You can't share it with: A security group in your organization. Distribution group in your organization. Users or groups outside of your organization.
upvoted 2 times

Question #28 *Topic 4*
You create a Power Virtual Agents bot.

You observe that the bot is not able to recognize input from some users.

You need to configure the bot response for unrecognized input from users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Connect to a different channel.
- B. Display a system-defined error message.
- C. Use a fallback topic.
- D. Transfer to an agent.

**Correct Answer:** *CD*

*Community vote distribution*
CD (43%)
BC (43%)
14%
*Community vote distribution*

**jkaur**
3 months ago
Correct
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: CD**
The correct answers are C. Use a fallback topic and D. Transfer to an agent.
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
A fallback topic is a topic that the bot can use to handle unrecognized or ambiguous user input. When the bot doesn't understand the user's input, it can transition to the fallback topic to provide a response or ask clarifying questions.

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

D. Transfer to an agent: If the bot is unable to handle a user's input, it can be configured to transfer the conversation to a live agent for assistance. This ensures that the user's query gets addressed, even if the bot can't provide a suitable response.

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

(INCORRECT)OPTION B. System-defined error messages are more appropriate for technical issues or disruptions, not for managing user input that the bot doesn't understand. (INCORRECT)OPTION A. Connect to a different channel is not directly related to handling unrecognized input

upvoted 1 times

**Sweden2022**

6 months ago

**Selected Answer: C**

its correct.

upvoted 1 times

**Sweden2022**

6 months, 1 week ago

answer is correct.

upvoted 1 times

**safetyman123**

9 months, 2 weeks ago

**Selected Answer: CD**

Answer is correct

upvoted 2 times

**Ashishdaa**

10 months, 1 week ago

**Selected Answer: BC**

To configure the bot response for unrecognized input from users in Power Virtual Agents, you can use the following two possible ways: B. Display a system-defined error message: You can set up a system-defined error message that the bot displays when it doesn't understand the user's input. This error message can guide the user on how to rephrase or clarify their request. C. Use a fallback topic: You can create a fallback topic that the bot activates when it encounters unrecognized input. In the fallback topic, you can provide responses or instructions to help users navigate the conversation or specify what to do if their input isn't understood. These approaches allow you to handle situations where the bot doesn't recognize or understand user input effectively. Option A (Connect to a different channel) and option D (Transfer to an agent) are not typically used for handling unrecognized input but can serve different purposes in bot configuration.

upvoted 3 times

**MrEz**

5 months, 2 weeks ago

as far as i remember, B system-defined error message is meant to be used for system disruptions and technical failures. e.g. temporary unavailability of the bot.
upvoted 1 times

**RafsanH**
10 months, 3 weeks ago
The answers are correct: https://learn.microsoft.com/en-us/training/modules/manage-power-virtual-agents-topics/6-fall-back-topics
upvoted 1 times

**excp**
11 months, 3 weeks ago
https://learn.microsoft.com/en-us/training/modules/manage-power-virtual-agents-topics/6-fall-back-topics
upvoted 3 times

Question #29 *Topic 4*

HOTSPOT
-

You plan to create a Power Virtual Agents bot.

The bot has the following requirements:

• Ensure that user responses are available to any topic.
• Recognize a list of words from spoken language of users.

You need to configure the bot.

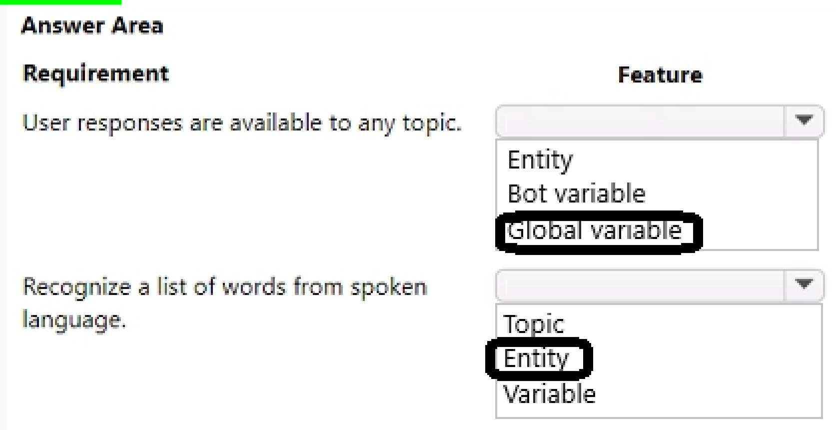
Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| **Requirement** | **Feature** |
| --- | --- |
| User responses are available to any topic. | Entity<br>Bot variable<br>Global variable |
| Recognize a list of words from spoken language. | Topic<br>Entity<br>Variable |

Correct Answer:




**DSM_LM**

Highly Voted 7 months, 3 weeks ago

1. Bot variable "Bot variables are accessible from any topic, and the bot variable's assigned value persists throughout the session" 2. Entity

upvoted 10 times

**jkaur**

Most Recent 3 months ago

1) bot variable, 2) Entity

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

1. Bot variable: Bot variables can be used to store information that is available across topics in a chat session. They are specifically designed to be accessible throughout the entire bot conversation. 2. Entities: Entities in are used to recognize and capture specific pieces of information from user input. You can define entities that represent the list of words you want to recognize, and then use them in your topics to identify and respond based on the recognized entities.

upvoted 1 times

**MrEz**

5 months, 2 weeks ago

https://learn.microsoft.com/en-us/microsoft-copilot-studio/authoring-variables-bot?tabs=webApp in the documentation microsoft is mixing the term 'bot variable' and 'global variable' or say the concept of a variable that is globally accessible across several topics, is a bot variable. So basically global variable (as a generic term) and bot variable is correct. since this is a test for experts, i would expect expert terms to be used (exclusively). however, there are other questions requesting more common language not offering expert expressions... 1) bot variable, 2) Entity once you have completed the exam, you certainly are a linguist. :-)

upvoted 2 times

## Question #30 *Topic 4*

You deploy a Power Virtual Agents chatbot that integrates with Dynamics 365 Omnichannel for Customer Service.

You observe that the chatbot is not able to recognize the questions asked by users.

You need to ensure that the chatbot can respond to unrecognized questions. The solution must minimize administrative effort.

What should you do?

- A. Add a fallback topic.
- B. Create new topics.
- C. Create an entity.
- D. Modify the Escalate system topic.

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**jkaur**

3 months ago

A is correct.

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

**Selected Answer: A**

Adding a fallback topic is a common approach to handle unrecognized or unexpected user input. The fallback topic provides a way for the chatbot to respond or take action when the user's input doesn't match any specific topic. This helps ensure that the chatbot can provide a meaningful response even in cases of unrecognized questions without requiring extensive administrative effort.

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

https://learn.microsoft.com/en-us/microsoft-copilot-studio/authoring-system-fallback-topic

upvoted 1 times

**MrEz**

5 months, 2 weeks ago

depends what the reasons are, but fallback topics was my choice

upvoted 1 times

**MrEz**

4 months, 3 weeks ago

just thought that fallback topic is a system topic. you don't need to add it. and even modifying fall back topic wouldn't improve the bots ability to understand customers. Escalate is part of fallback and system topic too. maybe in a teams scenario, not outlined here in this question: In Microsoft Teams, there's no default system fallback topic. But you can always create one. still i would go for A, stupid question.

upvoted 1 times

**Sweden2022**

6 months, 1 week ago

Selected Answer: A

A is correct.
upvoted 1 times

Question #31 *Topic 4*

A company deploys a chatbot that is embedded in a Power Pages website.

The company has the following requirements for the chatbot:

• Microsoft Entra ID users only must be able to use the chatbot when accessing sensitive data.
• The chatbot must be accessible only from the Power Pages website.

You need to recommend a solution that meets the requirements.

Which two options should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Enable Only for Teams authentication.
- B. Configure a data loss prevention policy.
- C. Set up a new channel for the chatbot.
- D. Enable Manual authentication.
- E. Enable web channel security.

**Correct Answer:** *AE*

*Community vote distribution*

CE (100%)

*Community vote distribution*

**jkaur**

3 months ago

answers C and E.
upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Selected Answer: CE

Set up a new channel for the chatbot (Option C): By setting up a new channel, you can control where the chatbot is accessible. This helps ensure that the chatbot is only accessible from the desired Power Pages website. Enable web channel security (Option E): Enabling web channel security allows you to secure the access to the chatbot, ensuring that only authorized users, such as Microsoft Entra ID users, can use the chatbot when accessing sensitive data. Incorrect: A. Enable Only for Teams authentication: This option is specific to Microsoft Teams. B. Configure a data loss prevention policy: This is typically focused on preventing the sharing of sensitive information, it may not directly address the access control for the chatbot. D. Enable Manual authentication: It is not specific enough for controlling access based on Microsoft Entra ID users and ensuring access only from the Power Pages website.
upvoted 1 times

**MrEz**

5 months, 2 weeks ago

a) is certainly wrong. c: assuming the web channel is not (yet) existing, the scenario outlined is not very precise.. E: Users can find the bot ID directly from within Microsoft Copilot Studio or by receiving it from someone. But, depending on the bot's capability and sensitivity that might not be desirable. With Direct Line-based security, you can enable access only to locations that you control by enabling secured access with Direct Line secrets or tokens. source: https://learn.microsoft.com/en-gb/microsoft-copilot-studio/configure-web-security

upvoted 2 times

**MrEz**

4 months, 3 weeks ago

A company deploys a chatbot that is embedded in a Power Pages website. --> made me assume that there would be a web channel for the chatbot already existing. Which is why i thought adding another web channel without removing the existing one would be crap. did lead me to cross out C. Still C is one of the right options, i guess. It is not clear, what the actual scenario is.

upvoted 1 times

**DaanEp**

5 months, 2 weeks ago

**Selected Answer: CE**

Options A, B, and D do not directly address the specified requirements: A. Enable Only for Teams authentication: This is more relevant for Microsoft Teams integration and doesn't ensure access only for Microsoft Entra ID users. B. Configure a data loss prevention policy: Data loss prevention policies are more related to preventing sensitive data leaks, but they don't directly address the requirement of restricting access based on user identity. D. Enable Manual authentication: Manual authentication does not guarantee that only Microsoft Entra ID users can access the chatbot, and it doesn't address the requirement of limiting access to the Power Pages website. Therefore, the correct answers are C and E.

upvoted 2 times

## Question #32 *Topic 4*

HOTSPOT

-

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

-

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background
-

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment
-

Environment
-

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table
-

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table
-

• The Evaluation table is a custom table used to track evaluation criteria.
• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table
-

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website

-

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team.
o Schedule: A page open to everyone to view the tryout and game schedule.
o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only.
o Forms: A page that displays the consent form.
o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User.
o All primary contacts and prospects are assigned to their respective roles.

Requirements

-

Registration

-

• Parents and prospects are created as contacts and must be linked.
• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent

-

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.
• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect
o contain a link to the team website
o be automatically sent weekly and tracked to the contact record in Dataverse
o include the current date using the full month name, date, and year

Evaluations

-

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.

• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to configure the Primary Contact field.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

**Field configuration**

Primary Contact data type

- Choice
- Lookup
- Text

Visibility

- Business rule where the Set Visibility action is Yes
- Business rule where the Set Visibility action is No
- Hide option for the Primary Contact field on the card form
- Hide option for the Primary Contact field on the quick view form

Requirement

- Business rule where the Business Required action is Business Required
- Business rule where the Business Required action is Not Business Required
- Required option as Business required on the column
- Required option as Business recommended on the column

**Answer Area**

**Field configuration**

Primary Contact data type

- Choice
- Lookup
- Text

Visibility

- Business rule where the Set Visibility action is Yes
- Business rule where the Set Visibility action is No
- Hide option for the Primary Contact field on the card form
- Hide option for the Primary Contact field on the quick view form

Requirement

- Business rule where the Business Required action is Business Required
- Business rule where the Business Required action is Not Business Required
- Required option as Business required on the column
- Required option as Business recommended on the column

Correct Answer:

**b304b2c**

1 month, 4 weeks ago

was on test May 14 2024 went with given answers except first one should be Lookup. Scored 866.

upvoted 1 times

**Evan123123**

2 months, 2 weeks ago

Requirement: Parents and Prospects that are created as contacts, must be linked. Data Type: Lookup Requirement: `IF` under age, then a `Primary Contact` field will appear. Visibility: Business rule where the Set Visibility action is Yes Requirement: The field must be populated before the prospect record can be saved when the prospect is underage. Requirement: Business rule where the Business Required action is Business Required

upvoted 2 times

## Topic 5 - Question Set 5

### Question #1 *Topic 5*

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality.
When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.
You need to determine if you can revise the template.
Which Word template change can you make?

- A. Add the Discount field conditionally.
- B. Format the table to have alternating color rows.
- C. Format the Created On field to a long date format.
- D. Add the address of the customer.

**Correct Answer:** *D*

*Community vote distribution*

D (71%)

B (29%)

*Community vote distribution*

**davidjames**

Highly Voted 3 years, 5 months ago

Correct!

upvoted 17 times

**ryan_hoang4949**

Highly Voted 2 years, 11 months ago

Because it's D365 Sales OOTB, the original Word Template doesn't have customer address field, so we need to add the field. An thankyou email to a specific customer should have their specific address anyway.

upvoted 9 times

**Ikhalil**

Most Recent 1 year, 3 months ago

D is correct

upvoted 1 times

**Sujadocs**
_1 year, 10 months ago
This question was NOT part of the exam in Aug 2022
upvoted 2 times

**HeatherLearning**
_2 years, 2 months ago
**Selected Answer: D**
D is correct
upvoted 1 times

**jkaur**
_2 years, 4 months ago
Correct
upvoted 2 times

**Gch94**
_2 years, 4 months ago
**Selected Answer: D**
D ALL THE MS DOCS REFER TO ADD FIELDS. BUT NOT CONDITIONAL, NEITHER FORMAT A FIELD (created on). The only one reminded is letter D
upvoted 4 times

**JanWillem90**
_2 years, 5 months ago
**Selected Answer: B**
Should be at least B. Formatting changes are always possible in templates, adding fields is only possible if the field is present in the data set. To me, the question is wrong because you can reasonably assume the Address field to be there, so both D and B are right.
upvoted 2 times

**NikNak2704**
_2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed D.
upvoted 1 times

**manfer**
_3 years ago
Why it's not B?
upvoted 1 times

**MiguelNepomuceno**
_3 years ago
If you have experience with Documents CorePack, don't get confused with the OOTB Word Templates, like me.
upvoted 1 times

**rihin2011**
_3 years, 1 month ago
Why not A?
upvoted 2 times

**baughfell**
_3 years, 4 months ago
Does anyone have links to documentation? I can't find much on revising templates
upvoted 2 times

**Winner313**
_3 years, 4 months ago
Here you go https://docs.microsoft.com/en-us/dynamics365/sales-professional/manage-word-templates https://docs.microsoft.com/en-us/dynamics365/sales-professional/use-document-templates-sales-professional https://docs.microsoft.com/en-us/dynamics365/sales-professional/admin-settings-overview
upvoted 3 times

**powerMaster**
_3 years, 2 months ago
This article here covers this question pretty good: https://neilparkhurst.com/2019/07/07/mb-210-microsoft-dynamics-365-for-sales-word-templates/
upvoted 2 times

Question #2 *Topic 5*
You manage the Dynamics 365 Customer Service environment for an organization.
Microsoft SharePoint will not be deployed in the environment for a year.
You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.
Which three solutions can you currently implement? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Microsoft Skype for Business
- B. Microsoft Exchange Online
- C. Microsoft OneNote
- D. Microsoft Yammer
- E. Microsoft OneDrive for Business

**Correct Answer:** *ABD*
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/add-office-365-online-services

*Community vote distribution*
ABD (100%)
*Community vote distribution*

**Gerf974**
_Highly Voted 1 year, 11 months ago
Teams instead of Skype. I made microsoft correct their doc https://docs.microsoft.com/en-us/power-platform/admin/add-office-365-online-services
upvoted 9 times

**evct**
_Highly Voted 3 years, 2 months ago
By S4B they means MS Teams i guess.

upvoted 5 times

**wfrf92**

3 years, 1 month ago

MS Teams needs SharePoint as well

upvoted 4 times

**Ikhalil**

Most Recent 1 year, 3 months ago

A. Microsoft Skype for Business (now known as Microsoft Teams) B. Microsoft Exchange Online D. Microsoft Yammer

upvoted 2 times

**MElokabi**

1 year, 9 months ago

ABC Yammer deprecated.

upvoted 2 times

**Sujadocs**

1 year, 10 months ago

This question was NOT part of the exam in Aug 2022

upvoted 1 times

**Gerf974**

1 year, 11 months ago

Teams instead of skype. Microsoft corrected the documentation following my request

upvoted 1 times

**Romisaaaaa**

2 years, 1 month ago

**Selected Answer: ABD**

Correct

upvoted 1 times

**Raga9**

2 years, 2 months ago

Didn't integration with Yammer deprecate? MS deprecated Support for it as well in Feb this year.

upvoted 2 times

**jkaur**

2 years, 4 months ago

correct

upvoted 2 times

**Deepbystander**

2 years, 4 months ago

**Selected Answer: ABD**

correct

upvoted 1 times

**SteveYao**

2 years, 6 months ago

**Selected Answer: ABD**

the answer is correct
upvoted 2 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

**SarAbd**
2 years, 9 months ago
In exam 16/09/2021
upvoted 1 times

**Cyriharsh**
3 years ago
Why Yammer?? One Note is better for collaboration and file sharing, isn't it??
upvoted 1 times

**Cyriharsh**
3 years ago
Because it requires SP as well, ignore the question.
upvoted 10 times

**HassanSarhan**
3 years, 1 month ago
in exam 10 June 2021
upvoted 3 times

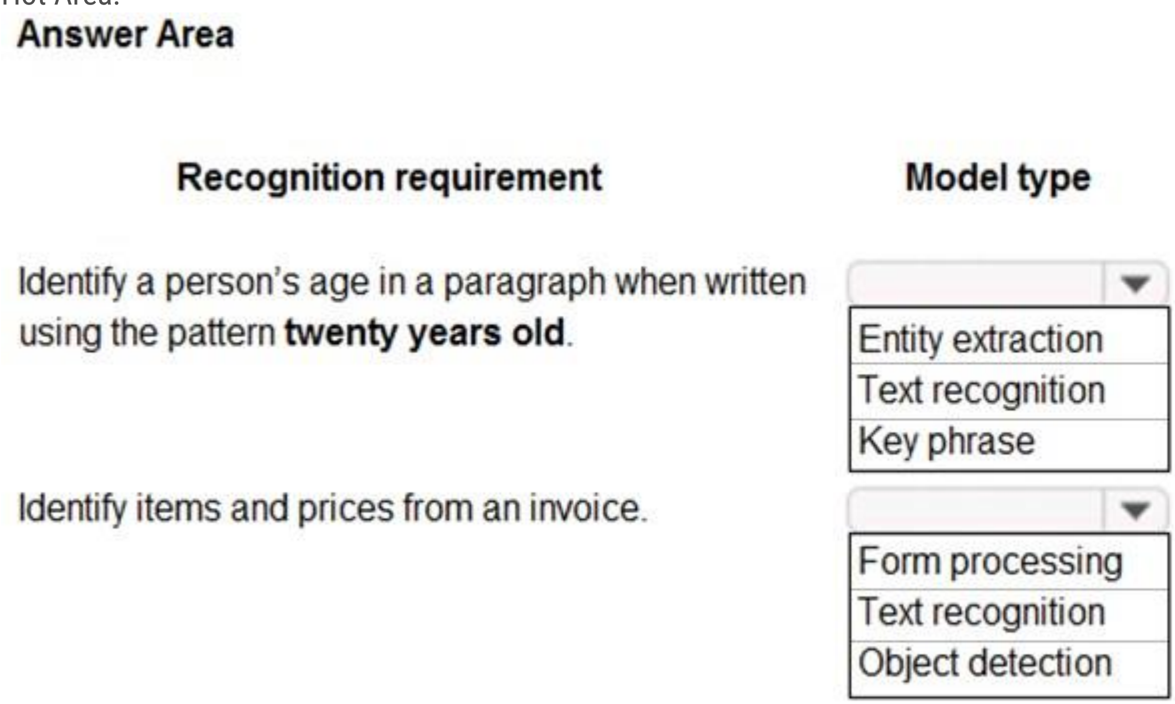
**IRONR2D2**
3 years, 5 months ago
What about, OneDrive ?
upvoted 2 times

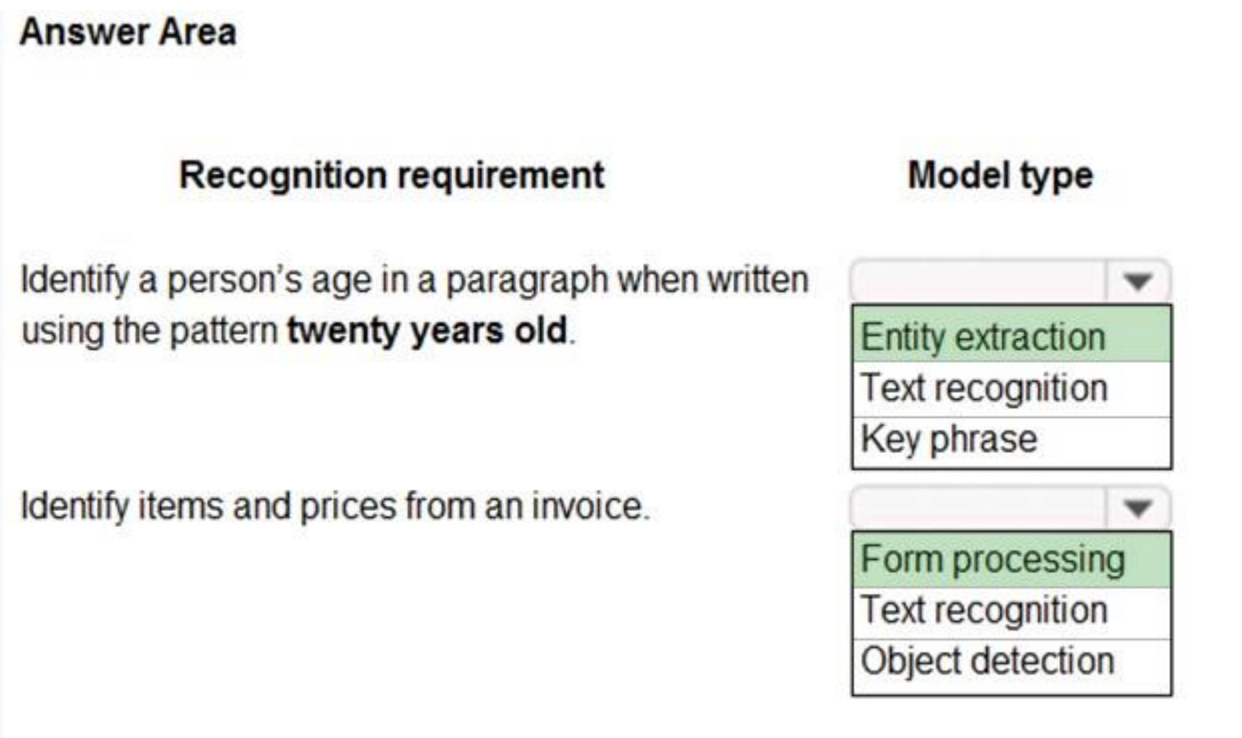
**xmihu**
3 years, 5 months ago
OneDrive requires SharePoint Online, so this is not a correct option here.
upvoted 23 times

## Question #3 *Topic 5*

HOTSPOT -
A company plans to implement AI Builder to add intelligence to several business processes.
Each business process uses different sources and produces different outputs.
You need to determine which AI Builder model types to use.
Which model types should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:




**Correct Answer:**

Reference:

https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview

**Edi41**

Highly Voted 3 years, 5 months ago

First one is Entity Extraction because: "The prebuilt entity extraction model recognizes specific data from text that's of interest to your business. The model identifies key elements from text, and then classifies them into predefined categories. " https://docs.microsoft.com/en-us/ai-builder/prebuilt-entity-extraction Second one is clearly Form Processing: "Form processing lets you read and save information from standard documents such as invoices or tax documents." https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview
upvoted 66 times

**HassanSarhan**
3 years, 1 month ago
your answer is right thank you
upvoted 1 times

**ShreyaU**
Highly Voted 2 years, 11 months ago
In exam on 21 July 2021 Not exact but similar. Read AI module. PDF is processed by 'Text Recognition' model.
upvoted 5 times

**D365Apprentice**
Most Recent 1 year, 1 month ago
Correct
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
1 Entity extraction 2- Form Processing
upvoted 1 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer
upvoted 1 times

**Sujadocs**
1 year, 10 months ago
This question was part of the exam in Aug 2022
upvoted 1 times

**ManuB**
2 years ago
A. Entity extraction For B, the real term should be "Invoice processing", On this link https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview There is a note that says : Document processing name used to be form processing until June 2022. I assume the answer is "form processing" as "Text recognition" is used for other purposes.
upvoted 2 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

**Cheehp**

_2 years, 2 months ago
Just passed with 791. Selected Entity extraction Text recognition
upvoted 3 times

**jkaur**
_2 years, 4 months ago
correct
upvoted 1 times

**Ranarkia**
_2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**NikNak2704**
_2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed Entity extraction and Form processing.
upvoted 2 times

**ceejaybee**
_2 years, 7 months ago
In exam 24 Nov 21
upvoted 1 times

**SarAbd**
_2 years, 9 months ago
in exam 16/09/2021
upvoted 1 times

**mecreative**
_2 years, 10 months ago
The question is asking about AI model type, not pre-built model. There's only five types of AI models: Entity extraction, Form Processing, Object Detection, Category Classification and Prediction. Therefore, the answer is correct.
upvoted 2 times

**techwen**
_3 years ago
Given answers are correct
upvoted 1 times

**HassanSarhan**
_3 years, 1 month ago
in exam 10 June 2021
upvoted 4 times

Question #4 *Topic 5*

You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.
The canvas app has an issue that must be corrected.
You update the canvas app.

You need to ensure that the updated canvas app is available in the published Power BI report.
What should you do?

- A. Manually refresh the data source on the published Power BI report
- B. Publish the canvas app
- C. Publish the Power BI report from Power BI Desktop and reshare to any users
- D. Publish the Power BI report from Power BI Desktop

**Correct Answer:** *A*
☞ If you change the data fields associated with the visual, you must edit the app from within the Power BI service by selecting the ellipsis (...) and then selecting
Edit. Otherwise, the changes won't be propagated to Power Apps, and the app will behave in unexpected ways.
☞ The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual#limitations-of-the-power-apps-visual

*Community vote distribution*

B (93%)
7%

*Community vote distribution*

**HassanSarhan**
Highly Voted 3 years, 1 month ago
not correct, it should publish the canvas app
upvoted 37 times

**jakub_kangur**
3 years ago
Updating Cavas App does not contain publishing it? I always publish after the update is done.
upvoted 2 times

**Yamil**
Highly Voted 3 years, 1 month ago
Publish the canvas App should be the correct answer
upvoted 13 times

**kT185**
3 years, 1 month ago
Are you sure? Power BI data (taken from source) are refreshing automatically after specific period of time so if we want to do it asap, shouldn't we refresh this data manually?
upvoted 3 times

**vishjust**
3 years, 1 month ago
I tried that as well but you have to do publish in order to get latest changes.
upvoted 2 times

**MLenja**

1 year, 8 months ago

I´m little confused. According to link below (also in Reveal solution section) it seems that you create Power BI report with embedded canvas app and then you just press "Save" https://learn.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-powerapp

upvoted 1 times

**vishjust**

3 years, 1 month ago

agreed i just try. after publish canvas app if you open report it have all the new changes

upvoted 8 times

**jkaur**

Most Recent 3 months ago

Publish the power app

upvoted 1 times

**uberlord**

1 year ago

devs together strong B

upvoted 2 times

**JohnChung**

1 year ago

Selected Answer: D

I think the answer should be D For a Power BI report which is published to Power BI Service, any changes in the Power BI report require manually republishing to be reflected in Power BI Service. In this case, the embedded app is in the Power BI report, so its changes need to be republished to make it available to users in Power BI Service

upvoted 2 times

**YMW**

2 months, 1 week ago

But the question is saying only canvas app has an issue. No issue in power BI report. So we need to fix canvas app and re-publish it. If question says report is having an issue, then D is correct. But for now B is most suitable answer.

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

B. Publish the canvas app

upvoted 1 times

**Melesd**

1 year, 7 months ago

Selected Answer: B

Publish the canvas app

upvoted 1 times

**CountofMonteCristo**

1 year, 7 months ago

Selected Answer: B

answer b

upvoted 1 times

**vazcona**

1 year, 8 months ago

Selected Answer: B

La opción B tiene sentido

upvoted 2 times

**kojobaggins**

1 year, 11 months ago

Selected Answer: B

On exam July, 23, 2022

upvoted 1 times

**kojobaggins**

1 year, 11 months ago

Selected Answer: B

Wish they didn't use the word "update," they are trying to be so tricky. If you don't publish the update in powerapps, it wont be available in the PowerBI embed. Publishing the Canvas app is a required pre-req to be able to use it in PowerBI. Wether they imply "Update also means Publish," I have no idea. Go with B

upvoted 4 times

**Romisaaaaa**

2 years, 1 month ago

Selected Answer: B

B. Publish the canvas app

upvoted 2 times

**syli165**

2 years, 3 months ago

Selected Answer: B

publish the canvas app, after that it will automatically refreshed in Power BI

upvoted 2 times

**steffischmidt**

2 years, 4 months ago

Selected Answer: B

publish the canvas app

upvoted 1 times

**Marc_L**

2 years, 5 months ago

WOndering when they say in the question "You update the canvas app" if they don't include the publishing of the app with this? If so then A would make sense. Microsoft and the way they phrase there questions...make you wonderif they want to mesure our knowledge...

upvoted 9 times

**PrincipalJoe**

2 years, 7 months ago

Selected Answer: B

Publish the power app

upvoted 6 times

**Mike2000**

2 years, 7 months ago

**Selected Answer: B**

on exam 10-Dec-2021. Pass with 870 marks

upvoted 5 times

## Question #5 *Topic 5*

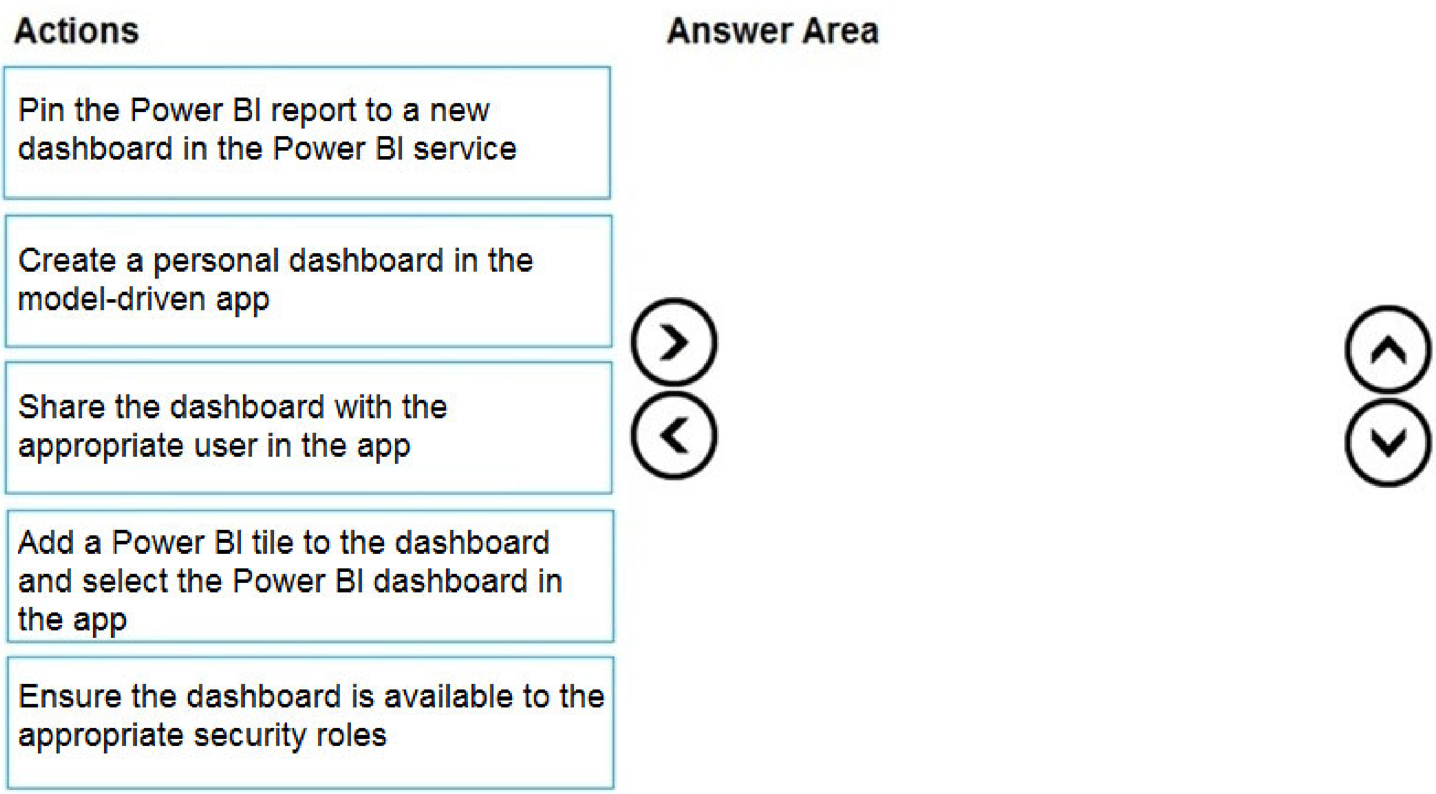
DRAG DROP -

You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.

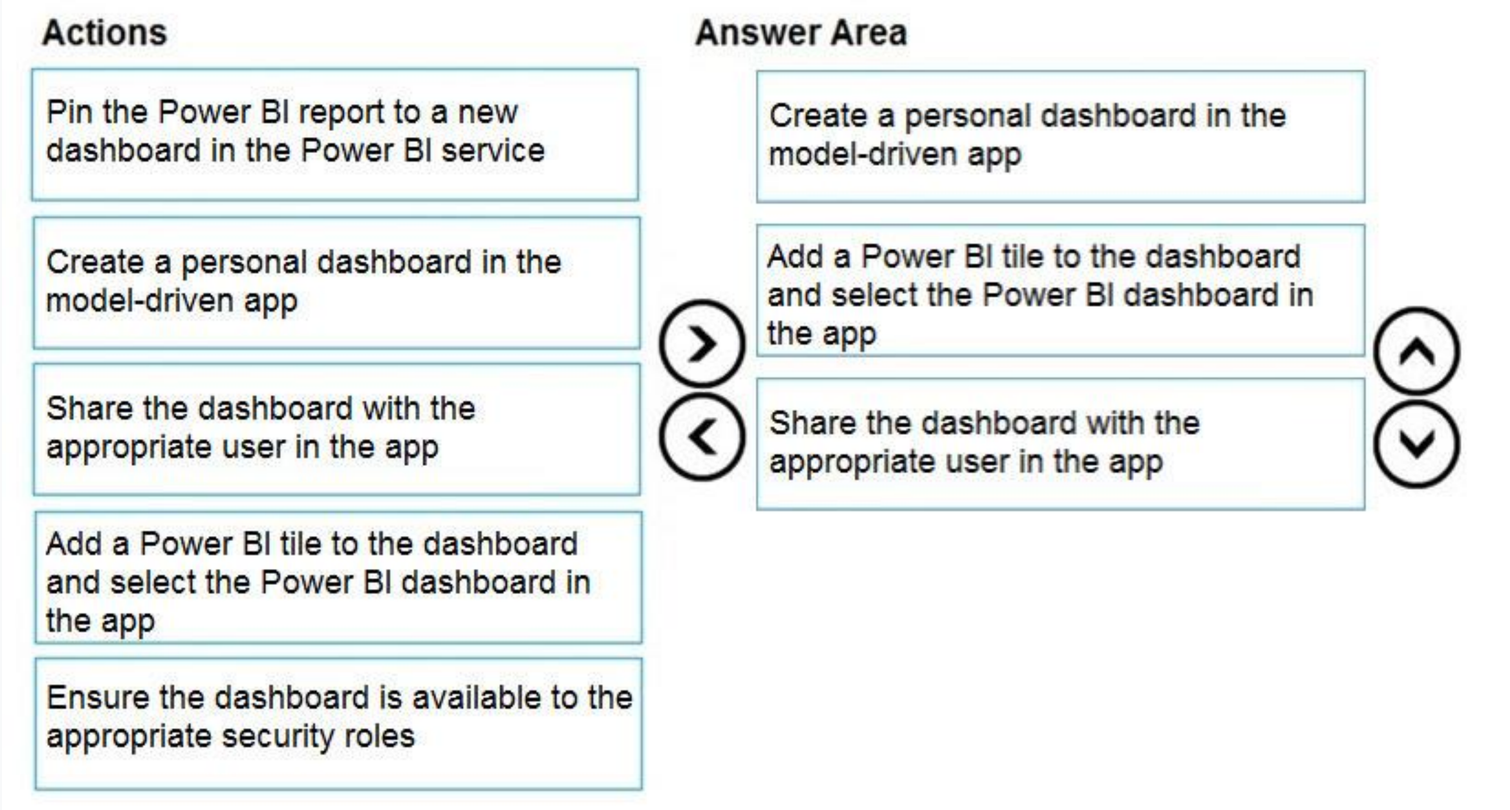
You need to configure the model-driven app to display a Power BI tile.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:




**Correct Answer:**




Step 1: Create a personal dashboard in the model-driven app
Add a Power BI dashboard to your model-driven app.
Step 2: Add a Power BI tile to the dashboard and select the Power BI dashboard in the app.
Add one Power BI tiles to your personal dashboard.
Step 3: Share the dashboard with the appropriate user in the app
Share the personal dashboard that contains Power BI visualizations: you must configure sharing in both Dataverse and Power BI, and the user or group must have the same credentials and appropriate level of access in both services. To share your personal dashboard in your app go to, Dashboards. In the list of dashboards, select the personal dashboard you want, and then select SHARE DASHBOARD.
Reference:
https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards

**DennisWypior**
Highly Voted 2 years, 12 months ago
In my opinion it's: 1) Pin the Power BI report to a new dashboard in the Power BI service 2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared)) 3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app.
upvoted 32 times

**charles879987**
1 year, 2 months ago
no. this is incorrect. step #3 add power bi tile is not correct. see correct steps: https://learn.microsoft.com/en-us/power-apps/user/add-powerbi-dashboards#embed--power-bi-tiles-on-your-personal-dashboard this is not correct steps: https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual
upvoted 3 times

**D365Apprentice**
1 year, 1 month ago
I agree with Charles, the answer in the question is correct
upvoted 1 times

**Sweden2022**
6 months, 1 week ago
sounds correct.
upvoted 1 times

**RascarCapat**
Highly Voted 2 years, 10 months ago
I just tryed it you cannot add a tile from a report. So you need to pin it to a Dashboard in Power BI first. So the answers are : 1. Pin 2. Create 3. Add
upvoted 14 times

**DSM_LM**
7 months, 3 weeks ago
doesn't make any sense. Pin it to what when you create the new dashboard in step 2?
upvoted 1 times

**MrEz**
Most Recent 5 months, 2 weeks ago
the answers are correct. the first and the last options make no sense to me. Pinning is more on the user side. Relating Dashboards to user roles, i have never seen that. remains the 3 in the middle. First create dashboard, add tiles to the dashboard (which is adding and NOT pinning!), finally share (if it is not a system dashboard).
upvoted 1 times

**charles879987**
1 year, 2 months ago
answer is missing a step. 1) Pin the Power BI report to a new dashboard in the Power BI service MISSING STEP: Add the dashboard and report to a solution IF YOU DON'T ADD, you won't see the Power BI dashboard. 2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared)) 3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app
upvoted 3 times

**charles879987**
1 year, 2 months ago
actually, answer is correct. Don't confuse pinning a Tile. https://learn.microsoft.com/en-us/power-apps/user/add-powerbi-dashboards with pinning a report here: https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual
upvoted 2 times

**FaresAyyad**
1 year, 2 months ago
The answer should be: 1- pin 2- Create 3- Add Because the question didn't say to be available to users (Shared).
upvoted 1 times

**Ikhalil**

1 year, 3 months ago
1- Pin the Power BI report to a new dashboard in the Power BI service. 2- Add a Power BI tile to the dashboard and select the Power BI dashboard in the app. 3- Ensure the dashboard is available to the appropriate security roles.
upvoted 1 times

**[Removed]**
1 year, 8 months ago
Didn't know you could pin a report to a dashboard. I thought it was only allowed to pin a visual from the report to a dashboard.
upvoted 1 times

**[Removed]**
1 year, 8 months ago
Never mind, you can do it - https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual Since the question doesn't say anything about sharing, it's: pin create add
upvoted 4 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 2 times

**An01234**
1 year, 11 months ago
I think the given answer are correct. https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-create https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual#create-a-new-model-driven-app-and-add-the-power-bi-embedded-report
upvoted 1 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**ManuB**
2 years ago
Personally, I would say : 1. Pin the Power BI report to a new dashboard in the Power BI service 2. Create a personal dashboard in the model-driven app (the personal dashboard will necessarily be a Power BI Dashboard where you have to chose the work space and dashboard name, so the action to add a power BI tile makes no sense) 3. Share the dashboard with appropriate users in the app (this is necessary because it's a personal dashboard, security roles have nothing to do in this area)
upvoted 1 times

**ManuB**
2 years ago
Finally, it is not mentioned that the dashboard has to be shared and it is mentioned that the model driven app should display a power BI tile, I therefore join those who have selected the following solution: Pin the Report Create personal dashboard (Dynamics type) Add Power BI tile
upvoted 3 times

**steffischmidt**
2 years, 4 months ago
Pin the Report Create personal dashboard Add Power BI tile
upvoted 6 times

**jkaur**
2 years, 4 months ago
1) Pin the power BI report to a new dashboard in the Power BI service 2) Create a new Power BI personal dashboard in the model-driven app 3) Add a Power BI tile to the dashboard and select the power BI dashboard in the app
upvoted 6 times

**burntsecondary**
2 years, 7 months ago
This is a bit confusing but I believe the answers are correct. The link given seems to be what they are going for. The only issue is that they never mentioned sharing the report but it make sense that you would want to do that once you finished. NOTE: the question states that the Power BI report is ready to share so I would not include Pin the Power BI report to a new dashboard in the Power BI Service. https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards
upvoted 7 times

**burntsecondary**
2 years, 6 months ago
I think I was wrong. Read up a little more on this link and re-read the question. https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-create I think everyone else is right: 1. Pin the power BI report to a new dashboard 2. Create Personal Dashboard 3. Add Power BI tile to the dashboard
upvoted 9 times

**Mike2000**
2 years, 7 months ago
Selected Answers 1) Pin the power BI report to a new dashboard in the Power BI service 2) Create a new Power BI personal dashboard in the model-driven app 3) Add a Power BI tile to the dashboard and select the power BI dashboard in the app on exam 10-Dec-2021. Pass with 870 marks
upvoted 10 times

**aXon**
2 years, 7 months ago
in exam 11/23/21
upvoted 2 times

**ArezouDynamics**
2 years, 8 months ago
The answer is correct!
upvoted 1 times

## Question #6 *Topic 5*

You use Power BI Desktop to configure Power BI reports.
You need to create a canvas app that displays user account information and include the app in a Power BI report.

Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. From the Power Apps Insert menu, add a Power BI tile
- B. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data
- C. Publish the report to the Power BI service
- D. Connect to Common Data Service from Power BI Desktop

**Correct Answer:** *BCD*
Step 1 (B): Here's how we embed PowerApps into a Power BI report:
1. Download and login to the Power BI desktop application
2. Click on (ג€¦) and select ג€Import from the marketplace.ג€
Step 2: Open Power BI desktop and use ג€Get dataג€ to connect with the Common Data Service data source.
Step 3: Publish the report to Power BI service.
Reference:
https://purple.telstra.com/blog/powerbi-integration-with-powerapps

*Community vote distribution*
BCD (100%)
*Community vote distribution*

**HelenJose**
Highly Voted 3 years, 1 month ago
This link gives better explanation - https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual
upvoted 11 times

**HassanSarhan**
3 years, 1 month ago
good link explanation thank you
upvoted 2 times

**ArezouDynamics**
Highly Voted 2 years, 8 months ago
The answer is correct!
upvoted 5 times

**D365Apprentice**
Most Recent 1 year, 1 month ago
Selected Answer: BCD
Process of Elimination - A. Add a tile is for Dashboards in D365
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Answer is correct B. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data. C. Publish the report to the Power BI service. D. Connect to Common Data Service (now known as Microsoft Dataverse) from Power BI Desktop
upvoted 1 times

**MP270915**
1 year, 4 months ago
Selected Answer: BCD
The given answer is correct
upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 2 times

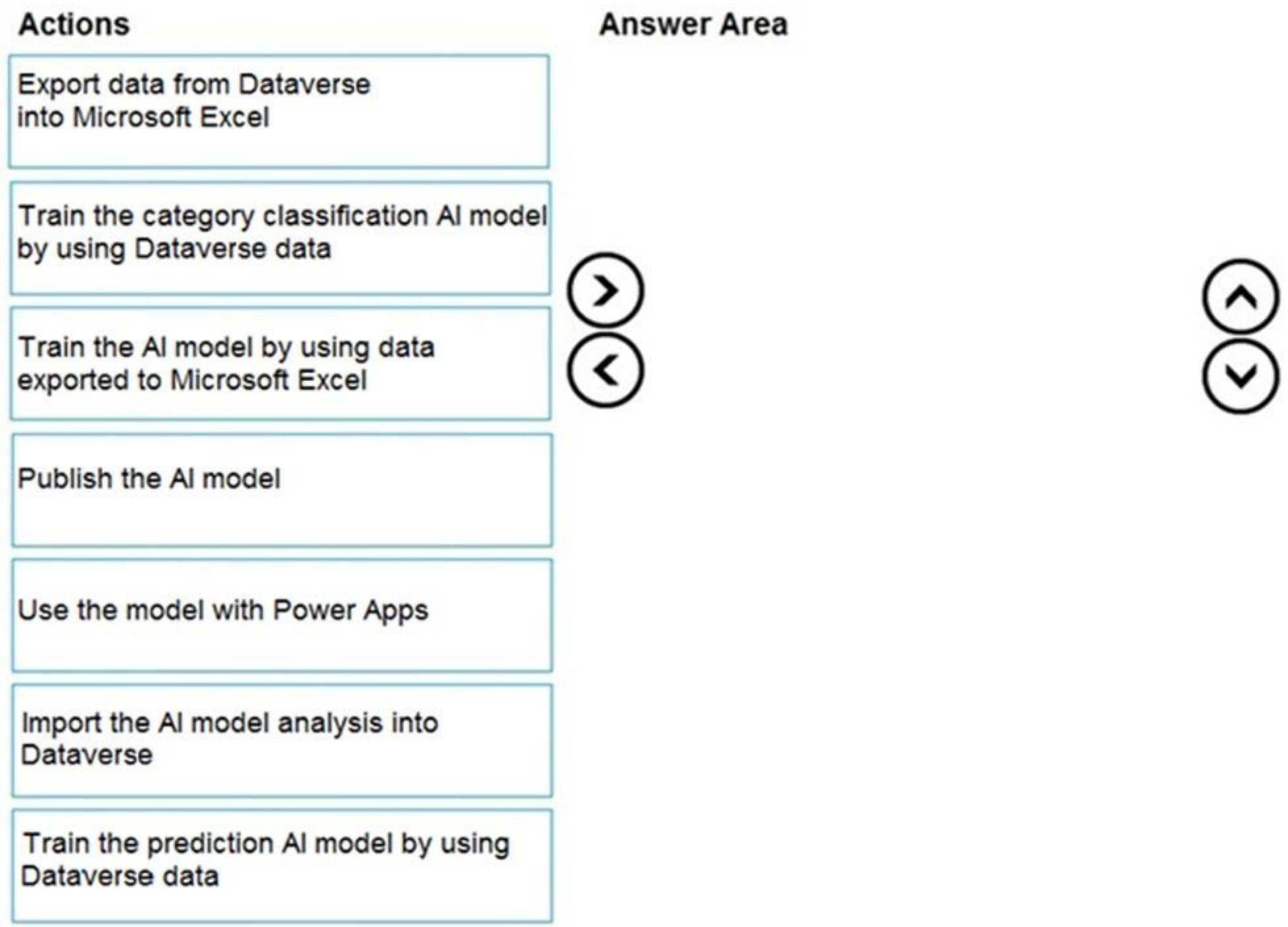
**jkaur**
2 years, 4 months ago
correct
upvoted 2 times

**ShreyaU**
2 years, 11 months ago
In exam on 21 July 2021
upvoted 2 times

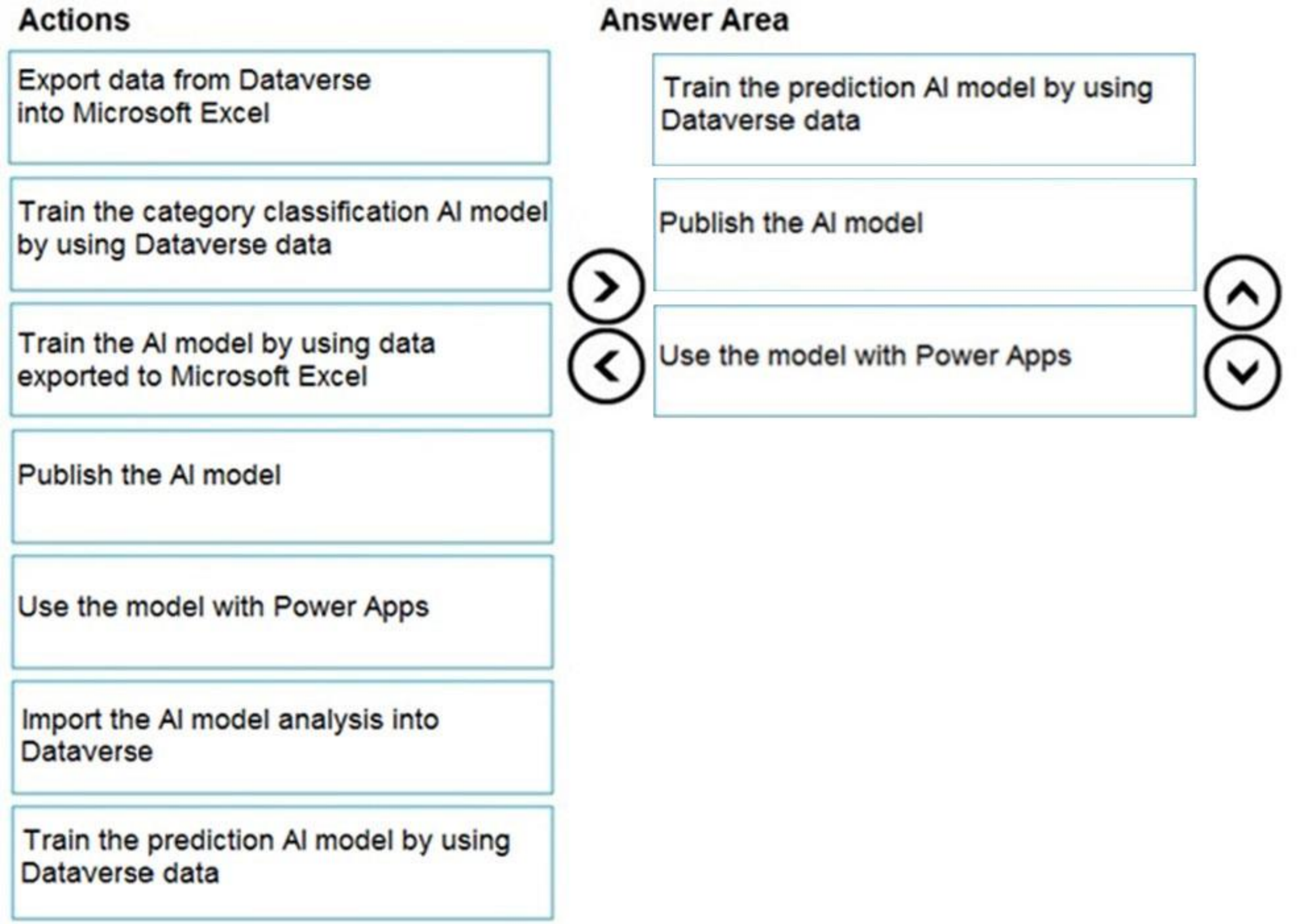
## Question #7 *Topic 5*

DRAG DROP -
A company uses Microsoft Dataverse to store sales data.
For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.
The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:




**Correct Answer:**




Step 1:
Before you can use your prediction model, you have to train it to perform the way you want.
Step 2:
After you train your model, publish it to make it available.
Publish your model when you want to make it available to users in your Power Apps environment.
Step 3: Use the model with Power Apps
Reference:
https://docs.microsoft.com/en-us/ai-builder/prediction-train-model

**niel93**
_Highly Voted 1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer
upvoted 5 times

**61be873**
_Most Recent 2 months, 3 weeks ago
Can all questions that aren't topics anymore be removed? this isn't a topic. I also hope that the new topics are in the questions :) https://learn.microsoft.com/en-us/credentials/certifications/exams/pl-200/?tab=tab-learning-paths
upvoted 1 times

**jkaur**
3 months ago
Correct
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
hmm I was thinking maybe you first create the data model. or at least you 'Import the AI model analysis into dataverse' then you train it and finally you publish it. but yes, 'use the model with power apps' isn't wrong either. I agree, assuming that the model has already been created (which was not my assumption), then train, publish, use is the right thing.
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct Train the prediction AI model by using Dataverse data. Publish the AI model. Use the model with Power Apps.
upvoted 3 times

**vger**
1 year, 9 months ago
Correct
upvoted 4 times

Question #8 *Topic 5*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
The sales team at a software company wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled.
You need to recommend a storage solution that keeps storage costs low.
Solution: Enable Outlook integration.
Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*
Instead enable server-based SharePoint integration.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online

*Community vote distribution*
B (100%)
*Community vote distribution*

**HassanSarhan**

_Highly Voted 3 years, 1 month ago
correct!
upvoted 10 times

**HassanSarhan**
_Highly Voted 3 years, 1 month ago
see related questions in this topic q7,q8,q9
upvoted 5 times

**b304b2c**
_Most Recent 1 month, 4 weeks ago
I had a variaton of this question today, changed it File something, said No.
upvoted 1 times

**Agnes202307**
_5 months, 2 weeks ago
Selected Answer: B
correct
upvoted 1 times

**MohorD**
_7 months, 1 week ago
Selected Answer: B
Correct
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
Correct No
upvoted 1 times

**Sujadocs**
_1 year, 10 months ago
This question was not part of the exam in Aug 2022
upvoted 1 times

**louieanderson**
_1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**jkaur**
_2 years, 4 months ago
correct
upvoted 1 times

**Ranarkia**
_2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**aXon**

2 years, 7 months ago

**Selected Answer: B**

in exam 11/23/21

upvoted 1 times

**ShreyaU**

2 years, 11 months ago

In exam on 21 July 2021

upvoted 2 times

**HassanSarhan**

3 years, 1 month ago

in exam 10 June 2021

upvoted 3 times

## Question #9 *Topic 5*

HOTSPOT -

You have a business process flow (BPF) that interacts with the Account entity.

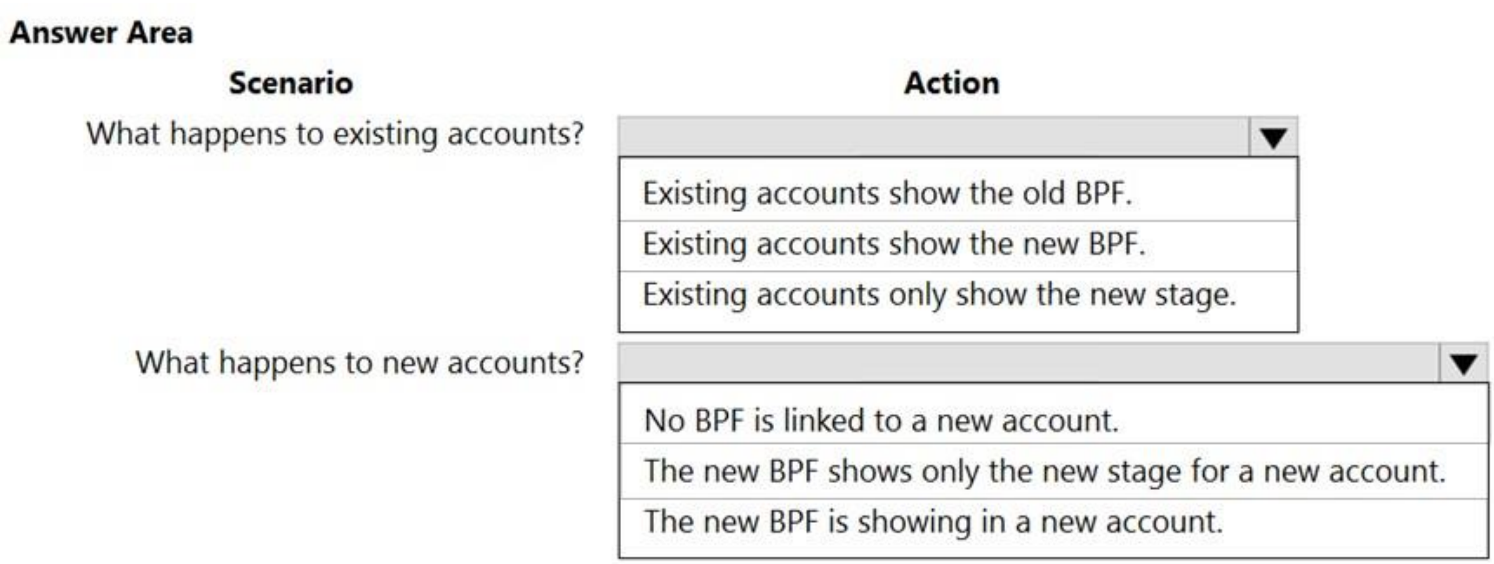
You modify the BPF and add a new stage at the beginning.

You need to identify the impact of the new version on the existing account records.

What is the outcome in each scenario? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:




**Correct Answer:**

**Answer Area**

| Scenario | Action |
| --- | --- |
| What happens to existing accounts? | Existing accounts show the old BPF.<br>Existing accounts show the new BPF.<br>Existing accounts only show the new stage. |
| What happens to new accounts? | No BPF is linked to a new account.<br>The new BPF shows only the new stage for a new account.<br>The new BPF is showing in a new account. |

Box 1: Existing accounts show the new BPF.
When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:
If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.
If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF.
If the ProcessId field on the record is not set. The system will default the BPF.
Box 2: No BPF is linked to a new account.
Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-flows-overview

**TheSandManXero**
Highly Voted 2 years, 10 months ago
I think both scenarios show the new BPF because it says you're "Modifying" the BPF, not adding a new BPF.
upvoted 25 times

**TheSandManXero**
2 years, 10 months ago
Just Tested. I couldn't put the new stage as Stage 1, earliest I could do was Stage 2. Both Existing and New records show the new MODIFIED BPF.
upvoted 16 times

**ChristinaB**
2 years, 8 months ago
I tested as well and you cannot add a new stage at the beginning. If this is on my test I will certainly tag it to provide feedback!
upvoted 4 times

**guz**
2 years, 7 months ago
so the second drop down should be the last option?

upvoted 1 times

**SarAbd**
Highly Voted 2 years, 9 months ago
In exam 16/09/2021 The new version of the BPF is displayed in both cases.
upvoted 16 times

**Mero0011**
2 years, 9 months ago
So what is the correct answer, your comment kind of confused me!!
upvoted 2 times

**nek97**
2 years, 4 months ago
existing account show new BPF, and BPF is showing in new account i think
upvoted 2 times

**jkaur**
Most Recent 3 months ago
2 and 3
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
as I understood the question, you don't add a new bpf (which would create a new entity: beware if your developer deletes and re-creates a new BPF because it's faster and you have ETL processes... with the deployment you may lose data if you delete the old BPF). Hence, there is no new and no old BPF. Maybe there are old instances of BPF (on records already existing).
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
I can confirm that you cannot add a stage before the first stage. True still in 2024. if ever you would have to add a stage before the first stage, you are doomed. Maybe make an null stage, and begin with stage 1 afterwards? for the existing records, it just fills the stage added as completed, if your process session is already after the stage added, if it is on or before, the new stage added, the stage is just open and eligible to be made. (i made a BPF with 3 stages and added for each stage a lead, including last stage + finished) added a stage after 1rst stage
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
1) a 2) c 2 b is wrong because the data already existing with the BPF session active has the new stage check-marked or not depending if you have gone past that stage or not. but it is added in any case as a stage.
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
c is correct and affimative for 1 specific scenario. it is a bit short as it is not saying someting to old accounts, but that is not wrong.
upvoted 1 times

**Ikhalil**

1 year, 3 months ago

What happens to existing accounts? 2- existing accounts show the new BPF What happens to new accounts 2- the new BPF shows only the stage for a new account.

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

what happens to existing accounts? 2- existing accounts show the new BPF what happens to new accounts 3- the new BPF is showing in a new account

upvoted 2 times

**RazielLycas**

1 year, 8 months ago

New version of the BPF will be displayed in both cases

upvoted 1 times

**LePecador**

1 year, 8 months ago

Answers: 1. Existing accounts show the new BPF 2. The new BPF is showing in a new account Because in both scenarios, the new version of the BPF will be displayed

upvoted 7 times

**niel93**

1 year, 9 months ago

This question was on Sept 24th Scored 712 Selected 2 and 3

upvoted 2 times

**Sujadocs**

1 year, 10 months ago

This question was part of the exam in Aug 2022

upvoted 1 times

**ETU69**

1 year, 10 months ago

If you read 'New' as 'New version' of the BPF. It will be: 1. Existing accounts show the new BPF. 2. The new BPF is showing in a new account.

upvoted 2 times

**gossipgirl010**

2 years ago

I'm confused, what is the correct answer?

upvoted 2 times

**trtrt**

2 years ago

I just tested two insert a Stage on first possible position (at the beginning must perhaps not be interpreted as the first position before all other Stages?) after the first Stage. The new BPF was displayed on both existing and new records.

upvoted 1 times

**dlnuser**
2 years, 1 month ago
This is such a weird question bc you can't add a new stage at the BEGINNING of a BPF. To do what is required would mean to duplicate the current first stage and then modify the previous first stage to create the "new" first stage. Correct answer is that both new and old accounts will display the updated, "new" BPF. Tested it in my demo instance.
upvoted 2 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 2 times

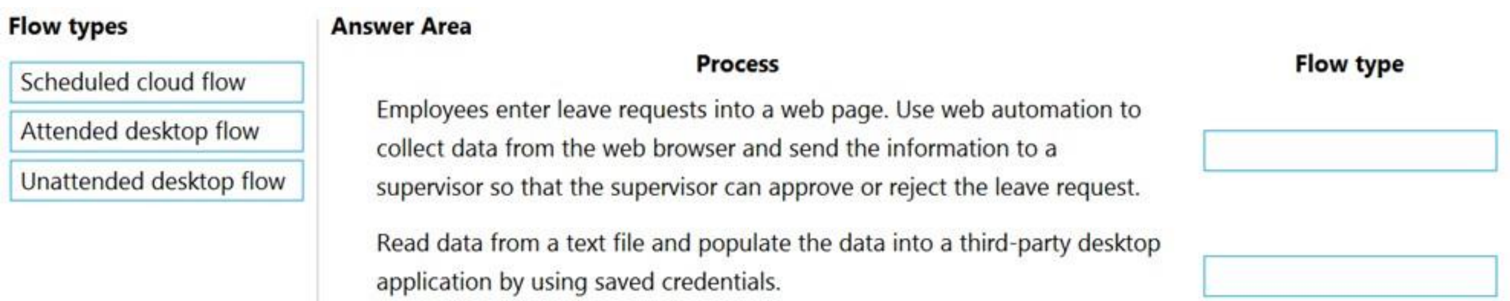
**Cheehp**
2 years, 2 months ago
Just passed with 791. Selected Existing accounts show the new BPF The new BPF is showing in a new account
upvoted 2 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022. Both show the new BPF.
upvoted 4 times

**hodayash**
2 years, 7 months ago
on a new record there is a bpf so the second answer is wrong
upvoted 1 times

## Question #10 *Topic 5*

DRAG DROP -
You are examining several processes to determine if you can automate the processes by using Power Automate.
The processes must run without human intervention when possible.
You need to determine which flow type should be used for each process.
Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.
Select and Place:




**Correct Answer:**

**Flow types**

Scheduled cloud flow

**Answer Area**

| Process | Flow type |
|---|---|
| Employees enter leave requests into a web page. Use web automation to collect data from the web browser and send the information to a supervisor so that the supervisor can approve or reject the leave request. | Attended desktop flow |
| Read data from a text file and populate the data into a third-party desktop application by using saved credentials. | Unattended desktop flow |

Box 1: Attended desktop flow -
Desktop flows are used to automate tasks on the Web or the desktop.
To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection.
Note: Web applications are critical components of most organizations, and they are commonly used to access data from servers.
Most CRM and ERP platforms run through web browsers, while the most popular business productivity tools are web services. Web applications are unquestionably an integral part of the technological infrastructure of most companies.
To provide automation solutions for these applications, Power Automate Desktop supports all major browsers through its web automation actions.
Box 2: Unattended desktop flow.
Unattended desktop flows are best for applications that do not need human supervision.
References:
https://docs.microsoft.com/en-us/learn/modules/pad-web/1-introduction https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow

**Mike2000**
Highly Voted 2 years, 7 months ago
Selected Attended, Unattended on exam 10-Dec-2021. Pass with 870 marks
upvoted 17 times

**DennisWypior**
Highly Voted 2 years, 10 months ago
Seems correct.
upvoted 14 times

**jkaur**
Most Recent 3 months ago
correct
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
1) scheduled workflow -> no requirement seen of desktop (attended or unattended) GPT outlines: Since this process involves a web interface and possibly integration with email or a notification system for the supervisor, a cloud-based solution is ideal. It does not require a desktop presence and can operate entirely within the cloud environment: 'Enter' leave requests means the user saves them and most probably navigates away. 2) Unattended desktop flow 'into thrid-party DESKTOP application (but it says nothing about user intervention required). but maybe you could say you run the desktop application and a background scheduled cloud flow would be able to fill the fields in e.g. data verse without the screens on...??
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
1) just thinking as the question is unclear. Assume Crapy Processes LTD tells their users to enter their absences into a website (legacy?). They do so. In the website the user have a list of their absences. The users log off and do their important work, e.g. powerpoint slides to entertain management. In the evening, the company tells the users to attend at 16:50 on the machine where an attended desktop flow starts. The flow navigates to the website and the user is required to enter his username and password. That's why it is attended. From now on the desktop flow takes over again and navigates to the list of absences. It picks the list FROM the WEB BROWSER and sends the information to the supervisor. The supervisor has some other crapy process to approve or reject the leave request (e.g. by old fashioned internal paper mail as this approval process part is not part of the automation).
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
in this scenario, there is no data verse table upon which you run a scheduled cloud flow from the data the 'Employee "enter" leave request". They could use excel instead, or word, even txt.
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
yes if you have a very primitive website that does not store the leave request in a database and management uses for each employee the list shown in his browser page :-(. attended desktop flow. but my examination for using power automate would rather recommend storing the leave request in a database and use scheduled cloud flows.
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
I think correct
upvoted 1 times

**Strever**
1 year, 4 months ago
Why is it unattended if you are doing it by saving credentials? Credentials are putted in by person..
upvoted 1 times

**RazielLycas**
1 year, 8 months ago
instant cloud flow will be the right one for the god sake!
upvoted 4 times

**uberlord**
11 months, 4 weeks ago
your getting info from a browser...not a back end api how you gonna do that without a UI flow?
upvoted 1 times

**ManuB**
2 years ago

The good idea for the first one would be to trigger the flow directly from the data when inserted within the web form but as the the proposition is Use web automation do collect data from the web browser and send the information ...that would be an attended flow, so: 1) attended desktop flow 2) unattended desktop flow
upvoted 1 times

**Libanias**
2 years, 1 month ago
In exam 29/05/2022
upvoted 1 times

**jkaur**
2 years, 4 months ago
correct
upvoted 1 times

**Stinow**
2 years, 8 months ago
The question should probably be rephrased to: "[..] To collect the data -the user enters- from the web browser [..]". Then 1) Attended -does- make sense.
upvoted 2 times

**etrifiro**
2 years, 8 months ago
For me It's 1) scheduled cloud flow 2) Unattended desktop flow
upvoted 4 times

**burntsecondary**
2 years, 6 months ago
I don't think scheduled cloud flow is right as the questions states they want to use Web Automation.
upvoted 2 times

**DavidPPF**
2 years, 8 months ago
scheduled cloud flow will cause the data is not collected imediately/delays
upvoted 5 times

**ChristinaB**
2 years, 8 months ago
It doesn't mention that it needs to be done immediately.
upvoted 1 times

**SarAbd**
2 years, 9 months ago
In exam 16/09/2021
upvoted 1 times

**Mateusz_M**
2 years, 10 months ago
For first case Unattended Desktop Flow would also work. So it's unclear to me why the answer is Attended Desktop Flow. Actually, Unattended Desktop Flow is what I would choose in real life implementation. It would be more user friendly, as wit Attended one I could imagine process would look like the following: - User enters

data into website - User runs attended flow which copies data from website into Outlook and sends e-mail from user's computer With Unattended one user would just have to fill in form on website and that's it. Manager's notification part would happen on some other machine.
upvoted 5 times

**LePecador**
1 year, 8 months ago
I agree, both are unattended, it's more practical that way https://learn.microsoft.com/en-us/power-automate/guidance/planning/attended-unattended
upvoted 4 times

**mk_dyn365**
1 year, 4 months ago
Approval flows are unattended flows.
upvoted 1 times

## Question #11 *Topic 5*
A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams.
You need to determine the environment that will used by the app.
Which environment will the app use?

- A. An existing Dataverse environment that you select.
- B. An existing Dataverse for Teams environment that you select.
- C. A Dataverse environment that is automatically created for the team.
- D. A Dataverse for Teams environment that is automatically created for the team.

**Correct Answer:** *D*
The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's
Dataverse for Teams database.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment

*Community vote distribution*
D (100%)
*Community vote distribution*

**arcturus10**
Highly Voted 2 years, 10 months ago
correct
upvoted 6 times

**MrEz**
Most Recent 4 months, 3 weeks ago
what if you have already 5 powerapps for teams in this team?? It does not say that it is the first power app for (this) teams...
upvoted 2 times

**JohnChung**
11 months, 1 week ago
**Selected Answer: D**
D for sure
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
correct D. A Dataverse for Teams environment that is automatically created for the team.
upvoted 1 times

**MP270915**
1 year, 4 months ago
**Selected Answer: D**
Correct
upvoted 1 times

**kojobaggins**
1 year, 11 months ago
On exam July 23, 2022
upvoted 1 times

**jkaur**
2 years, 4 months ago
correct
upvoted 4 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed D.
upvoted 3 times

**ceejaybee**
2 years, 7 months ago
In exam 24 Nov 21
upvoted 1 times

**SarAbd**
2 years, 9 months ago
In exam 16/09/2021
upvoted 1 times

## Question #12 *Topic 5*

You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to-date sales. Sales users do not have access to the data source that the tile uses.
Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead.
You need to share another Power BI component to make the data visible.
What should you share?

- A. The Power BI dataset the tile uses as a data source.

- B. The Power BI workspace that includes the tile.
- C. The Power BI dashboard that includes the tile.

**Correct Answer:** *C*
Once shared, the PowerApps app will be accessible by all users who have permissions to access the app. However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app.
Reference:
https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/

*Community vote distribution*

C (100%)

*Community vote distribution*

**wwwtmmm**
Highly Voted 2 years, 6 months ago
C. The Power BI dashboard that includes the tile Explanation: Once shared, the PowerApps app will be accessible by all users who have permissions to access the app. However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app. Reference: https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/
upvoted 15 times

**JohnChung**
Most Recent 5 months ago
C is enough. The user can get underlying data used to create the dashboard.
upvoted 1 times

**RPkaur**
7 months, 1 week ago
In exam 08/12/2023
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
C is correct C. The Power BI dashboard that includes the tile.
upvoted 1 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: C
upvoted 1 times

**jimmy101**
2 years ago
If you are a member of a workspace you can edit
upvoted 1 times

**Libanias**
2 years, 1 month ago

In exam 29/05/2022
upvoted 2 times

**sstewart1617**
2 years, 2 months ago
Ben K says this is right. He got a 708 on his test, so you can trust him.
upvoted 3 times

**Rhagol**
1 year, 10 months ago
got a good laugh out of this.
upvoted 2 times

**jkaur**
2 years, 4 months ago
correct
upvoted 1 times

**Deepbystander**
2 years, 4 months ago
**Selected Answer: C**
correct
upvoted 3 times

**nm0811**
2 years, 9 months ago
is the answer correct? Can I not share just the dataset? since the wuestion says - You must minimize the level of permissions that you grant and minimize administrative overhead.
upvoted 2 times

**Checkittest1**
2 years, 7 months ago
I think C is correct as you wouldn't share the raw data with your sales team. you should share the finished product usually on a dashboard
upvoted 1 times

## Question #13 *Topic 5*

HOTSPOT -
You have a model-driven app. You create five Microsoft Excel templates for analyzing customer data.
Four of the templates must be available to all users. The remaining template must be available only to you. You configure the appropriate security roles for users.
You need to determine how to upload the Excel templates.
Which method should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Availability | Method |
|---|---|
| Available to everyone | In the Settings menu, select Document Templates.<br>In the view for the email records, select Excel Templates.<br>In the Settings menu, select Email Templates. |
| Available only to yourself | In the Settings menu, select Document Templates.<br>In the view for the email records, select Excel Templates.<br>In the Settings menu, select Email Templates. |

**Correct Answer:**

**Answer Area**

| Availability | Method |
|---|---|
| Available to everyone | In the Settings menu, select Document Templates.<br>In the view for the email records, select Excel Templates.<br>In the Settings menu, select Email Templates. |
| Available only to yourself | In the Settings menu, select Document Templates.<br>In the view for the email records, select Excel Templates.<br>In the Settings menu, select Email Templates. |

Box 1: In the Settings menu, select Document Templates

Templates uploaded from the Settings page are available to all users. You don't need to take any further action.

Administrators can use the Settings page to upload the Excel template. A template uploaded in Settings is available to all users.

For admins: Upload the Excel template

1. Go to Settings > Templates > Document Templates.
2. Click Upload Template.
3. Drag the Excel file into the dialog box or browse to find and upload the file.
4. Upload Template dialog box.
5. Click Upload.

Box 2: In the view for the email records, select Excel templates

Note: For non-admins or admins wanting to create a personal template: Upload the Excel template

Open a page with a list of records, for example, the list of Sales Opportunities. Go to Sales > Opportunities > My Open Opportunities.

1. On the menu bar, click Excel Templates > Create Excel Template.

2. Click Excel Template > Upload.
3. Click Upload to add the Excel template.
4. Drag the file into the dialog box or browse to find and upload the file.
5. Click Upload.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/analyze-your-data-with-excel-templates

**PrincipalJoe**
Highly Voted 2 years, 7 months ago
Answer is correct the Keyword ist from Settings => all Users from List of Records => Personal see here https://docs.microsoft.com/en-us/power-platform/admin/analyze-your-data-with-excel-templates#step-4-choose-who-can-use-the-new-template
upvoted 20 times

**burntsecondary**
2 years, 7 months ago
Great link, thank you.
upvoted 1 times

**Ikhalil**
Most Recent 1 year, 3 months ago
Correct 1- in the settings menu, select document templates 2- in the view for the email records, select execl templates
upvoted 1 times

**HARRISONP04**
1 year, 5 months ago
what has "making the view only available to yourself" got to do with going to email records and selecting the excel template? email records??
upvoted 2 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 3 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 2 times

**jkaur**
2 years, 4 months ago
correct
upvoted 1 times

**Deepbystander**
2 years, 4 months ago
correct

upvoted 1 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**PiriQuiri**
2 years, 9 months ago
Aggiungerei anche un porco dio per rafforzare il concetto
upvoted 3 times

**PiriQuiri**
2 years, 9 months ago
dio cane
upvoted 1 times

## Question #14 *Topic 5*

HOTSPOT -
You configure an alert in Power BI.
You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

| | |
|---|---|
| Where should you configure the Power BI alert so that it triggers the process? | Power BI<br>Common Data Service<br>Power Automate<br>Power BI admin portal |
| Who can see alerts configured for Power BI? | The person who created the alert.<br>The dashboard owner and the person who created the alert.<br>Everyone who has access to the dashboard.<br>Everyone who has access to the Power BI instance. |

**Correct Answer:**

Answer Area

| | |
| --- | --- |
| Where should you configure the Power BI alert so that it triggers the process? | Power BI<br>Common Data Service<br>Power Automate<br>Power BI admin portal |
| Who can see alerts configured for Power BI? | The person who created the alert.<br>The dashboard owner and the person who created the alert.<br>Everyone who has access to the dashboard.<br>Everyone who has access to the Power BI instance. |

Reference:
https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts

**gk_1989**
Highly Voted 3 years, 5 months ago
Correct. You can set alerts on tiles in your My Workspace (POWERbi). Only you can see the alerts you set, even if you share your dashboard. Even the dashboard owner can't see alerts you set on your view of their dashboard
upvoted 33 times

**HassanSarhan**
3 years, 1 month ago
that's right thanks
upvoted 1 times

**PN20**
Highly Voted 3 years ago
These are definitely the correct answers for the given statements, but the question says that “You need to alert users when the value of a tile exceeds a threshold.” So, after these steps, the person who sets the alerts will then manually notify the other users?
upvoted 14 times

**[Removed]**
1 year, 3 months ago
Right, only way to notify users is by having a Power Automate flow trigger with the alert and send to users. So a bit foggy how to answer, I guess I should stick to the answer provided
upvoted 1 times

**MoSiyed**
Most Recent 3 weeks ago
The key word here is Who can see alerts 'Configured' and not the alert.
upvoted 1 times

**MrEz**

5 months, 2 weeks ago

the question says: "to alert users" --> plural: not yourself! so for question 1) Power Automate for question 2: person who created the alert.

upvoted 1 times

**MrEz**

4 months, 3 weeks ago

Maybe PowerBI, to TRIGGER and then have a PowerAutomate to listen to this trigger for your user and then inform with power automate userS? (i do not recommend such implementations).

upvoted 2 times

**Agnes202307**

5 months, 2 weeks ago

correct. only you can see the alerts you set, even if you share your dashboard. The alerts are specific to the user who configures them and are not visible to other users, even if the dashboard is shared.
https://learn.microsoft.com/en-us/power-bi/consumer/end-user-alerts#who-can-see-alerts-i-create

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Only the person who created the alert can see the alerts set, even if they share their dashboard.
https://learn.microsoft.com/en-us/power-bi/consumer/end-user-alerts#who-can-see-alerts-i-create

upvoted 1 times

**charles879987**

1 year, 2 months ago

Correct. Set data alerts in the Power BI service

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

Where should you configure the power bi alert so that it triggers the process? 1- Power BI Who can see alerts configured for power bi 2- the dashboard owner and the person who create the alert

upvoted 2 times

**SeniorFC001**

1 year, 2 months ago

Not true: ONLY YOU can see the alerts you set https://learn.microsoft.com/en-us/power-bi/consumer/end-user-alerts

upvoted 3 times

**Aibloy**

1 year, 4 months ago

"Power BI" is not something clear. You have Power BI Desktop and Power BI Service, "Power BI" doesn't mean anything by itself.

upvoted 2 times

**mk_dyn365**

1 year, 4 months ago

https://learn.microsoft.com/en-us/power-bi/consumer/end-user-alerts

upvoted 1 times

**MashoodQureshi**
1 year, 8 months ago
does it appear in the exam?
upvoted 2 times

**jkaur**
2 years, 4 months ago
correct
upvoted 1 times

## Question #15 *Topic 5*

You are using Power BI to build a dashboard for a company.
You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but is usually less than 100.
Employees and external users must not be permitted to share the dashboard with other users.
You need to share the dashboard with the employees and external users.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Create a dynamic distribution list. Add all users to the distribution list and use the list to share the dashboard.
- B. Sign into the Power BI service. Open the dashboard and select Share.
- C. Enter the individual email address of internal and external users.
- D. Sign into Power BI Desktop. Open the dashboard and select Share.
- E. Clear the Allow recipients to share your dashboard (or report) option.
- F. Create a distribution list. Add all users to the distribution list and use the list to share the dashboard.

**Correct Answer:** *BEF*
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

*Community vote distribution*
BCE (100%)
*Community vote distribution*

**Farahood**
Highly Voted 3 years, 6 months ago
I think C instead of F, since security groups is´nt an option in the answers. It says in the documentation: "Use a security group, not a distribution group, to share with a group that includes people with external email addresses. People with external emails in a distribution group can't see the content you share, unless they are Azure Active Directory (Azure AD) B2B guest users"
upvoted 43 times

**JackieChow**
3 years, 6 months ago
I think F is correct as the doc mentioned "In the top box, enter the full email addresses for individuals, distribution groups, or security groups. You can't share with dynamic distribution lists." distribution group is one of the options.
upvoted 4 times

**gk_1989**
3 years, 5 months ago
but considering that you have also to share with external people, using distribution group you cannot reach the goal. Correct answer is C... "At most, you can share with 100 users or groups in a single share action. However, you can give more than 500 users access to an item. Here are some suggestions: Share multiple times by specifying the users individually."
upvoted 5 times

**wfrf92**
3 years, 1 month ago
F is the correct answer https://docs.microsoft.com/en-us/power-bi/admin/service-admin-azure-ad-b2b
upvoted 2 times

**Gloria888**
2 years, 2 months ago
Actually external users can be added into distribution list just so you know. You just need to add them into contacts...But this is O365 scope...
upvoted 1 times

**FunnyStuff**
Highly Voted 3 years, 5 months ago
Answer is BCE. C is correct instead of F because according to https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards#share-a-dashboard-or-report-outside-your-organization "Use a security group, not a distribution group, to share with a group that includes people with external email addresses"
upvoted 33 times

**Masoud1**
Most Recent 2 months, 2 weeks ago
BCE is the correct answer
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
Only your direct recipients see the shared report or dashboard. For example, if you sent the email to Vicki@contoso.com, only Vicki sees the dashboard. No one else can see the dashboard, even if Vicki forwards them the link. Vicki must use the same email address to access it; if Vicki signs in with any other email address, Vicki won't have access to the dashboard. Use a security group, not a distribution group, to share with a group that includes people with external email addresses. https://learn.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards
upvoted 1 times

**MrEz**
5 months, 2 weeks ago
if ever (dynamic) 'distribution list' refers to a collection of email addresses, I don't think it is the effort worth to create such one if you have only 5 external people. not sure if obtaining the link via distribution list would enable external users to access such report.
upvoted 1 times

**DSM_LM**
7 months, 3 weeks ago

Selected Answer: BCE

F would only work with a security group instead of a distribution list: https://docs.microsoft.com/en-us/power-bi/admin/service-admin-azure-ad-b2b
upvoted 1 times

**wajid124**
10 months ago
Use a security group, not a distribution group, to share with a group that includes people with external email addresses. People with external emails in a distribution group can't see the content you share, unless they're Azure Active Directory (Azure AD) B2B guest users. Learn more about Azure AD B2B guest users.
upvoted 1 times

**wajid124**
10 months ago
C is correct : You can also choose to directly send the link to Specific people or groups (distribution groups or security groups). Just enter their name or email address, optionally type a message, and select Send.
upvoted 1 times

**FaresAyyad**
1 year, 2 months ago

Selected Answer: BCE

https://learn.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards
upvoted 1 times

**DOUMI**
1 year, 3 months ago
La bonne repense est : BCE
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
I think B C E
upvoted 1 times

**vrush2101**
1 year, 5 months ago
CORRECT ANSWER IS BCE
upvoted 1 times

**IvanaDomijanic**
1 year, 5 months ago

Selected Answer: BCE

correct BCE
upvoted 2 times

**HARRISONP04**
1 year, 5 months ago

Selected Answer: BCE

C is a much more efficient and quick way to deal with the task than F
upvoted 1 times

**cskurtveit94**
2 years, 3 months ago
Selected Answer: BCE
BCE is correct
upvoted 2 times

**steffischmidt**
2 years, 4 months ago
Selected Answer: BCE
B, C, E
upvoted 2 times

**jkaur**
2 years, 4 months ago
BCE!!!!
upvoted 1 times

Question #16 *Topic 5*
You create a report by using Power BI Desktop and a Power BI dataset that is connected to Azure SQL Database.
Multiple groups of employees will use the report.
You need to ensure that each group of employees can see only data that pertains to their group.
What should you do?

- A. Create and assign field security profiles.
- B. Create and assign Common Data Service security roles.
- C. Create and assign roles by using row-level security.

**Correct Answer:** *C*
You can use row-level security (RLS) with Power BI Desktop to restrict data access for given users. Filters restrict data at the row level. You can define filters within roles.
You can now configure RLS for data models imported into Power BI with Power BI Desktop. You can also configure RLS on datasets that are using DirectQuery, such as SQL Server.
Incorrect Answers:
A: You can restrict access to a field by creating a field security profile. After you create the profile, you assign users and or teams to that profile, and set up specific read, create, or write permissions for the field.
Reference:
https://docs.microsoft.com/en-us/power-bi/create-reports/desktop-rls

*Community vote distribution*
C (100%)
*Community vote distribution*

**gk_1989**
Highly Voted 3 years, 5 months ago
Correct. When you share a dashboard with colleagues you are sharing the underlying dataset as well. Your colleagues get access to the entire dataset unless row-level security (RLS) limits their access. Report authors may use capabilities that customize user experiences when viewing or interacting with reports, for example hiding columns, limiting the actions on visuals, and others. These customized user experience do not restrict what data users can access in the dataset. Use row-level security (RLS) in the dataset so that each person's credentials determine which data they can access.

upvoted 39 times

**HassanSarhan**
3 years, 1 month ago
correct, thank you
upvoted 3 times

**avow**
Highly Voted 3 years, 5 months ago
Row is the new terminology being used for field. So this is field level security, which would be the right answer.
upvoted 6 times

**ZVV**
3 years, 3 months ago
don't confuse peoples...
upvoted 25 times

**Cyriharsh**
3 years, 1 month ago
Not correct. row = record, and the new name for Field is Column. So RLS is not related to field security at all.
upvoted 14 times

**HARRISONP04**
1 year, 5 months ago
wrong, field is a record, rows and columns haven't changed terminology
upvoted 1 times

**RafsanH**
10 months, 3 weeks ago
Rows in a traditional database are equivalent to Records in Dataverse. Columns in a traditional database are equivalent to Fields in Dataverse.
upvoted 1 times

**JohnChung**
Most Recent 5 months ago
**Selected Answer: C**
I am sure the correct answer is C. Scored 958/1000 in PL-300 exam
upvoted 2 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: C**
Correct.
upvoted 1 times

**DSM_LM**
7 months, 3 weeks ago
**Selected Answer: C**
Correct
upvoted 1 times

**Ikhalil**

1 year, 3 months ago

is C correct

upvoted 1 times

**MS_KoolaidMan**

1 year, 4 months ago

**Selected Answer: C**

C is correct.

upvoted 1 times

**jkaur**

2 years, 4 months ago

Correct

upvoted 2 times

**SarAbd**

2 years, 9 months ago

In exam 16/09/2021

upvoted 1 times

**ShreyaU**

2 years, 11 months ago

In exam on 21 July 2021.

upvoted 2 times

**mel28**

3 years, 5 months ago

RLS https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

upvoted 3 times

## Question #17 *Topic 5*

HOTSPOT -

A company uses Microsoft Dataverse manage account and contact information.

The company plans to use the AI Builder model to make key business decisions.

You need to integrate prebuilt AI Builder models with Power Automate flows.

Which models should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Scenario | Model |
|---|---|
| Extract key phrases from a PDF document. | Text recognition model<br>Key phrase extraction model<br>Text recognition model and key phrase extraction model |
| Determine the likelihood that customers will purchase additional products. | Sentiment analysis model<br>Category classification model<br>Entity extraction model<br>Prediction model |

**Correct Answer:**

**Answer Area**

| Scenario | Model |
|---|---|
| Extract key phrases from a PDF document. | Text recognition model<br>Key phrase extraction model<br>**Text recognition model and key phrase extraction model** |
| Determine the likelihood that customers will purchase additional products. | **Sentiment analysis model**<br>Category classification model<br>Entity extraction model<br>Prediction model |

Reference:
https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition

**Rklaassen**

Highly Voted 3 years, 5 months ago

The first one should ONLY be Text recognition, because it is reading the text from a PDF and recognizing the text.... Key phrase extraction would not make sense because it is NOT a goal to identify key-features in the text... The second one CANNOT be Prediction model, because this is NOT a prebuilt-AI model. The question clearly asks for a PRE-BUILD AI model. Therefore it can only be Sentiment analysis

upvoted 66 times

**Newb007**

1 year, 3 months ago

WHY CAN'T THE FIRST ONE BE TEXT RECOGNITION AND KEY PHRASE ?? !! ?? surprised this has 62 upvotes

upvoted 4 times

**Lebud**

3 years, 2 months ago

The first is only text recognition as a pdf document has to be read - https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition Key phrase extraction only for text documents with 5k characters upper limit https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase

upvoted 3 times

**dam_ske**

2 years, 9 months ago

the first you convert pdf into text then you read the text to undertsand it and extract key phrase.

upvoted 14 times

**Newb007**

1 year, 3 months ago

exactly! why did 62 people up vote the top answer? its playing with my emotions. It must be both for the first one

upvoted 5 times

**zjhunter**

2 years, 8 months ago

the answer should be good. the first one also require to extract the key phrase as Text recognition only identify the text

upvoted 4 times

**MSDev23**

11 months, 1 week ago

Lost my trust on the upvote numbers!!!

upvoted 2 times

**vstonape**

Highly Voted 3 years, 5 months ago

for me.. its 1. Text recognition model 2. Prediction Model https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition https://docs.microsoft.com/en-us/ai-builder/prediction-overview

upvoted 21 times

**jimmy101**

2 years ago

Prediction model is not in the pre-built model

upvoted 4 times

**powerMaster**

3 years, 2 months ago

1. specific text means also key phrase 2. cannot be prediction cause its not part of prebuilt AI builder models: https://docs.microsoft.com/en-us/ai-builder/prebuilt-overview#:~:text=AI%20Builder%20prebuilt%20models%20help,contact%20information%20from%20business%20cards.

upvoted 3 times

**Lebud**
_3 years, 2 months ago
The first is only text recognition as a pdf document has to be read - https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition Key phrase extraction only for text documents with 5k characters upper limit https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase The second should be sentimental analysis as prediction model is not a pre build model. https://docs.microsoft.com/en-us/ai-builder/flow-sentiment-analysis
upvoted 1 times

**powerMaster**
_3 years, 2 months ago
The company will use it for contact information, I dont think that it will reach the 5k limit. So key phrase should be considered here
upvoted 1 times

**Rhennuj**
_3 years, 2 months ago
The text recognition prebuilt model extracts words from documents and images into machine-readable character streams. Since the question states that extract specific text from PDF document then I think this is the correct answer for the first question.
upvoted 1 times

**powerMaster**
_3 years, 2 months ago
you csan first process the pdf with text recognition and then analyse the text with key phrase?
upvoted 1 times

**MrEz**
_Most Recent 5 months, 1 week ago
How on earth can a sentiment analysis model predict the likelihood of a customer to buy additional products? I mean, e.g. to select all customers where the likelihood is over 93.2% ? The only reason is a potential hypothesis that happy customers may buy again. But it is not what the sentiment analysis does (eg in a Monopoly an very unhappy customer is highly likely for re purchase. In tourist places with high walk-in customers the extremely happy customer is unlikely to buy again as he might have gone home). But i also see the point that prediction models are not prebuilt. Thanks to all the comments, i know now what the expected answer should be.
upvoted 1 times

**charles879987**
_1 year, 2 months ago
answer is correct.
upvoted 2 times

**Ikhalil**
_1 year, 3 months ago
3- text recognition model and key phrase extraction model 4- prediction model
upvoted 2 times

**AlineVasarevic**

1 year, 7 months ago

1: Text recognition model and key phrase 2: Sentiment analysis https://learn.microsoft.com/en-us/ai-builder/prebuilt-overview

upvoted 1 times

**Mikiee**

1 year, 8 months ago

Text recognition + key phrase extraction. Exactly showed in the doc as you need to run text recognition on PDF file first. Sentimental analysis - I chose prediction initially but realised it was not a pre-build model. Sentimental analysis is, and does the job

upvoted 3 times

**allesglar**

1 year, 8 months ago

Q1: key phrase extraction --> text recognition uses OCR not using a text file Q2: sentiment analysis is pre-built and can be used on the pdf

upvoted 1 times

**AmineKolsi**

1 year, 9 months ago

You can find in this link the list of pre-built AI Models: https://learn.microsoft.com/en-us/ai-builder/prebuilt-overview So I think the answer is: 1. Key phrase extraction 2. Category classification (cannot be sentimental analysis because it is appliable on a text)

upvoted 1 times

**fadouayahia**

1 year, 9 months ago

1-in this link it says that key phrase is a prebuilt model https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase 2-https://learn.microsoft.com/en-us/ai-builder/prebuilt-text-recognition it says that"For PDF documents, only the first 2,000 pages are processed." which makes the answer correct I think.

upvoted 2 times

**Trank**

1 year, 10 months ago

Question 1 is Text Rec AND Key Phrase Extraction. The question clearly says "EXTRACT KEY PHRASES". Because it's a PDF, you must first use Text Recognition, and then ALSO use Key Phrase Extraction. Text Recognition alone WILL NOT extract key phrases, instead, it's just a data prep step to enable the Key Phrase Extraction model to do its job. Second should be Sentiment Analysis. Prediction would be better, but is not a pre-built model, so doesn't satisfy the constraints given in the question.

upvoted 7 times

**XiltroX**

1 year, 11 months ago

I think the first one should be Key phrase extraction model as it is designed to extract key phrases as specified. The text recognition model only reads hand-written notes or printed content when you take a pic of it. For the second one, it should be Sentiment Analysis.

upvoted 1 times

**AndreiAndreiG**

2 years ago

For me is: 1. Just Key Phrase Extraction model and 2. Sentiment analysis model. PS. For Q1 >> The question specifically asks only for key phrases, not some other text.

upvoted 1 times

**ManuB**

2 years ago

I think right answers are : -Text recognition model -Sentiment analysis model Check this link for prebuilt AI model list (that is requested in the question) : https://docs.microsoft.com/en-us/ai-builder/prebuilt-overview Prediction are not prebuilt models but custom...

upvoted 2 times

**steffischmidt**

2 years, 4 months ago

Text recognition AND key phrase Sentiment analysis

upvoted 1 times

**jkaur**

2 years, 4 months ago

correct

upvoted 1 times

**jkaur**

2 years, 4 months ago

Text recognition model, Sentiment Analysis

upvoted 1 times

**NikNak2704**

2 years, 5 months ago

On exam Jan 27, 2022. Passed, choosed given answers.

upvoted 4 times

Question #18 *Topic 5*

The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Microsoft Dataverse tables. A data map does not exist.

You need to import the leads without changing the data from the partner company.

What should you do?

- A. Create a data map on the first import by using the Import Data wizard.
- B. Add a template for Import Data.
- C. Use Import Field Translations.
- D. Create a data map in Data Management.

**Correct Answer:** *A*

Reference:

https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads-other-data

**xoshi23**

Highly Voted 2 years, 10 months ago
Correct !
upvoted 11 times

**Ikhalil**
Most Recent 1 year, 3 months ago
Correct
upvoted 2 times

**kojobaggins**
1 year, 11 months ago
On exam July, 23, 2022
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 2 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed A.
upvoted 2 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

**SarAbd**
2 years, 9 months ago
In exam 16/09/2021
upvoted 1 times

## Question #19 *Topic 5*
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
The sales team at a software company wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled.
You need to recommend a storage solution that keeps storage costs low.
Solution: Enable server-based SharePoint integration.
Does this meet the goal?

- A. Yes
- B. No

**Correct Answer:** *A*
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online

**b304b2c**
1 month, 4 weeks ago
was on test May 14 2024 went with given answer Scored 866.
upvoted 1 times

**MrEz**
5 months, 1 week ago
The company does not have any Office 365 application integrations enabled. Is sharepoint an office 365 application? If yes, the answer is ‚no' as it says ‚does not have office 365 application integrated'. I understand this as a precondition.
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
This question was not part of the exam in Aug 2022
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 4 times

**Deepbystander**
2 years, 4 months ago
correct
upvoted 1 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 2 times

**SarAbd**
2 years, 9 months ago
In exam 16/09/2021
upvoted 1 times

Question #20 *Topic 5*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
The sales team at a software company wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled.
You need to recommend a storage solution that keeps storage costs low.
Solution: Enable OneNote integration.
Does this meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

*Community vote distribution*

B (100%)

*Community vote distribution*

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: B**
Correct
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct No
upvoted 2 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 3 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**IcemanLoong**
2 years, 7 months ago

Correct
upvoted 2 times

Question #21 *Topic 5*

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

The sales team at a software company wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable OneDrive for Business.

Does this meet the goal?

- A. Yes
- B. No

**Correct Answer:** *B*

*Community vote distribution*

B (100%)

*Community vote distribution*

**MrEz**

5 months, 1 week ago

I eiuld say: just enable onedrive for business alone would not do the job. You would have to go to Document Management: https://www.examtopics.com/exams/microsoft/pl-200/view/40/ Enable OneDrive for Business By enabling OneDrive for Business support for server-based SharePoint integration, users will be able to store files on their OneDrive for Business account. Files stored on OneDrive for Business will be private until shared with others. OneDrive for Business can be enabled or disabled for individual security groups. Enable OneDrive for Business The final question is: „the company does not have Office 365“ is this a limit?

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

Correct No

upvoted 1 times

**RazielLycas**

1 year, 8 months ago

How this is related to Power Platform? just asking

upvoted 3 times

**MrEz**

4 months, 3 weeks ago

one drive for business uses sharepoint behind the scenes

upvoted 1 times

**louieanderson**
1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 3 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**aXon**
2 years, 7 months ago
**Selected Answer: B**
in exam 11/23/21
upvoted 1 times

**Marc_L**
2 years, 8 months ago
I don't beleive the OneDrive integration creates a folder for each customer as the SharePoint integration does
upvoted 2 times

**DavidPPF**
2 years, 8 months ago
If integrated, can we use Onedrive for Business? I mean, can the answer be Yes for this question?
upvoted 3 times

**Charlie2385**
2 years, 8 months ago
I think to do that you need to create a flow for every specific client
upvoted 1 times

**delia15**
2 years, 6 months ago
why that? why am i missing? "By enabling OneDrive for Business support for server-based SharePoint integration, users will be able to store files on their OneDrive for Business account. Files stored on OneDrive for Business will be private until shared with others.OneDrive for Business can be enabled or disabled for individual security groups."
upvoted 1 times

**Sweden2022**
10 months ago
B. No Enabling OneDrive for Business is not an ideal solution for attaching a large number of supporting documents to customer records if the goal is to keep storage costs low. OneDrive for Business is designed for individual user storage and collaboration, and it may not provide the cost-effective scalability required for large-scale document storage. A more suitable solution, in this case, might involve using SharePoint Online or

another document management solution that can handle larger storage needs without significantly increasing costs.
upvoted 4 times

**BrettusMaximus**

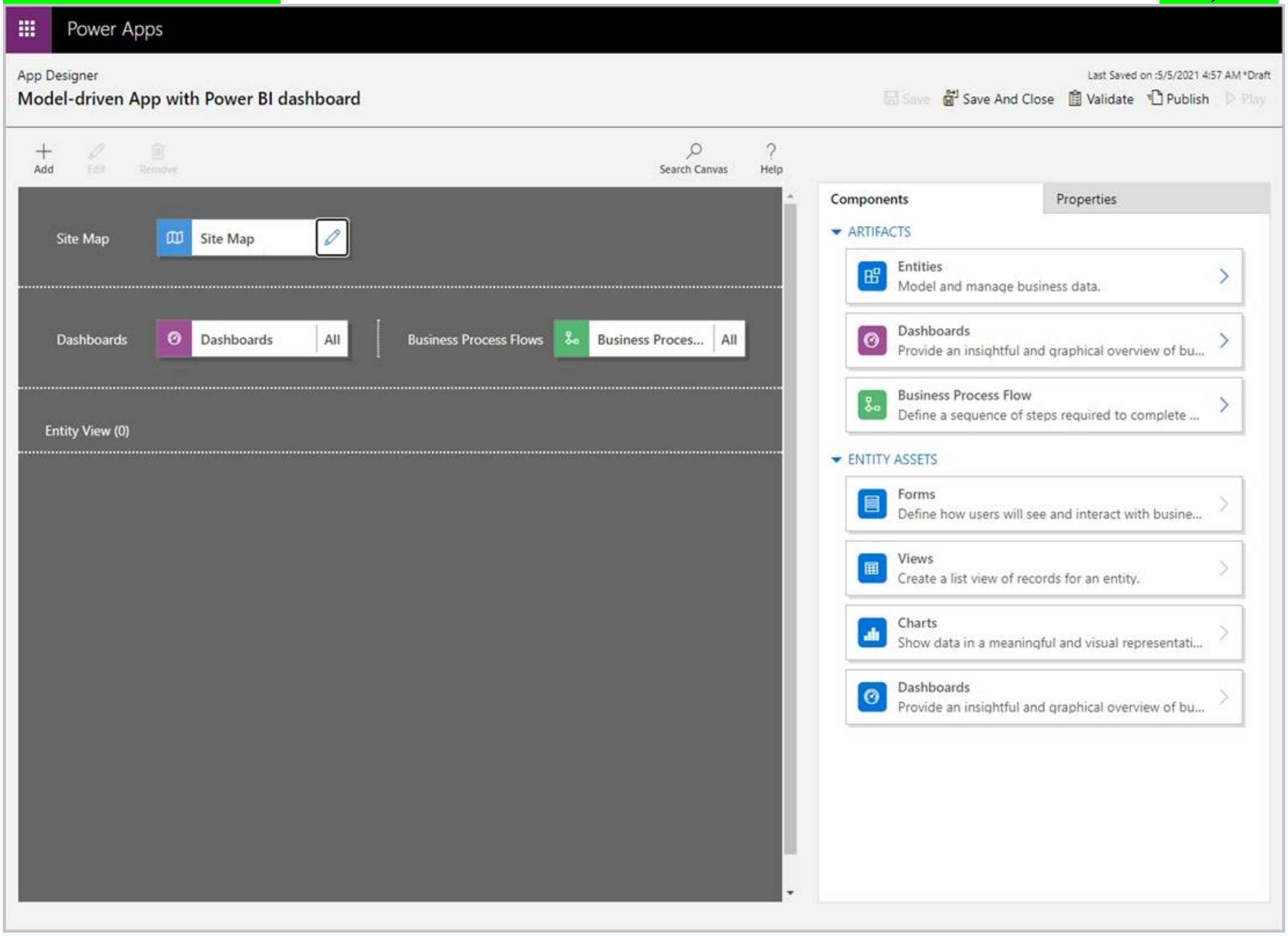
1 year, 12 months ago
OneDrive needs SharePoint and they said "The company does not have any Office 365 application integrations enabled." which means SharePoint is not enabled.
upvoted 4 times

## Question #22 *Topic 5*

You are creating Power BI reports for a company.
A company that has a model-driven app wants to use Power BI reports within the app. You create the reports.
You need to ensure that these reports are available within the app.
Which two actions should you perform? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Share the Power BI report to all users.
- B. Add the Power BI report to the Site Map dashboards.
- C. Create a PCF file.
- D. Use the native reports in model-driven apps.
- E. Add the Power BI report to a dashboard in the model-driven app.

**Correct Answer:** *BE*
BE: You can create a quick Power BI report, a model-driven app, and then add the report as a dashboard in the app.
Create a new model-driven app and add the Power BI embedded report.
In this section, you create a model-driven app and add the Power BI embedded report created earlier.
1. Sign in to Power Apps, select the environment you want, and then on the left navigation pane, select Apps.
2. On the command bar, select +New app, and then select Model-driven.
3. Enter a Name for the model-driven app, and then select Done.
The model-driven app designer opens.
4. Select the Edit Site Map pencil icon, to open the sitemap designer. (B)

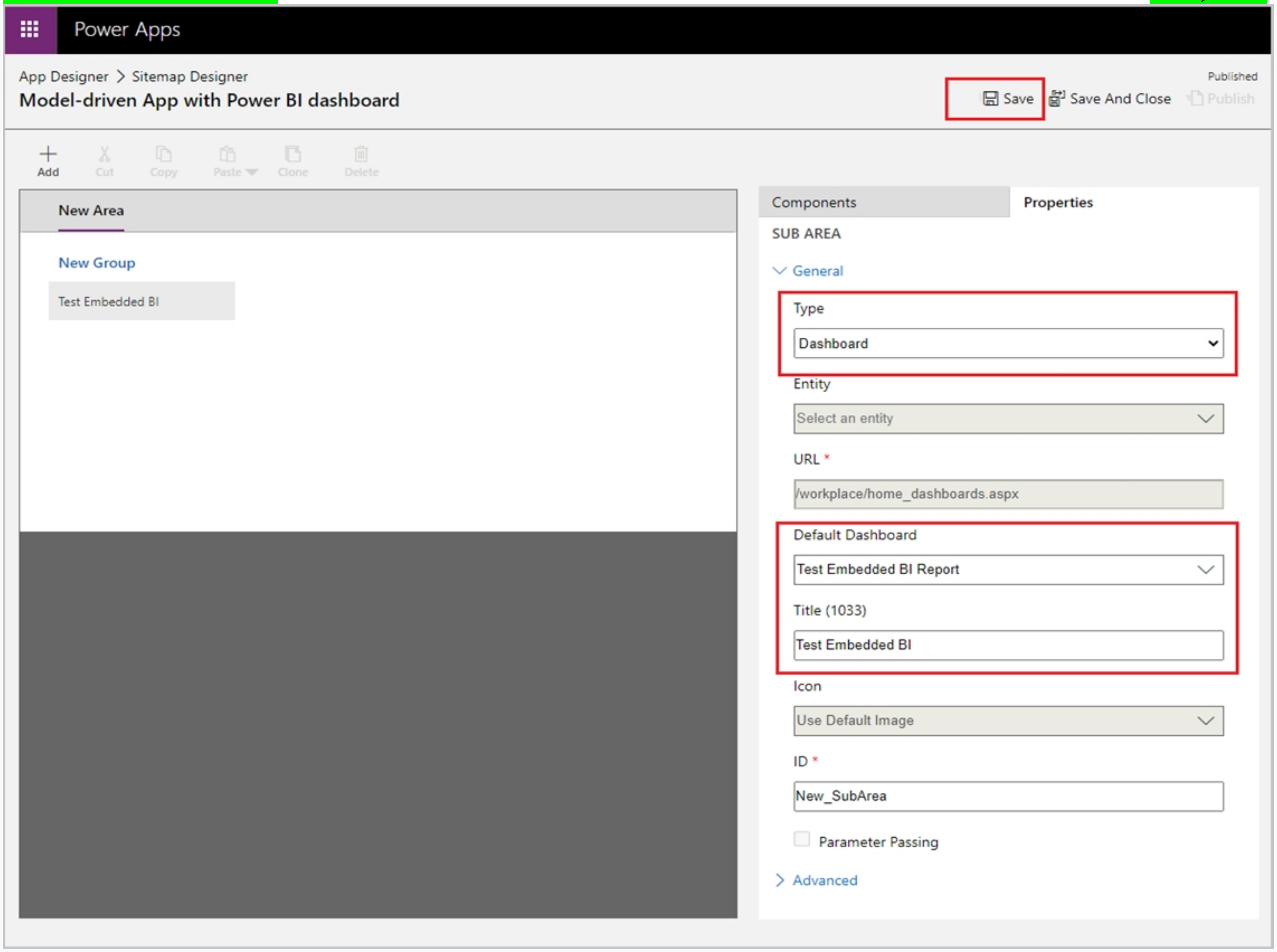



5. Select New subarea on the site map. Then select the following Properties, and then select Save:

Type: Dashboard -
Default Dashboard: Test Embedded BI Report

Title: Test Embedded BI -

Save and then Publish -




6. Select Publish, and then select Save and Close to close the sitemap designer.
7. On the app designer command bar select, Save, then Validate, and then select Publish.
Incorrect:
* PCF file
PCF (PowerApps component framework) empowers professional developers and app makers to create code components for model-driven apps and canvas apps to provide an enhanced user experience for the users to view and work with data in forms, views, and dashboards.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual

*Community vote distribution*

BE (100%)

*Community vote distribution*

**jkaur**
3 months ago
Correct
upvoted 1 times

**JohnChung**
5 months ago

Selected Answer: BE

Correct answers: B,E Scored 817/1000 in PL-200 on 22 Dec 2023
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
Selected Answer: BE
Correct Answers B&E
upvoted 1 times

**[Removed]**
1 year, 3 months ago
Selected Answer: BE
The scope of the question targets what needs to be done to make the report available in the app not ensure users can access the report, then I share BE as correct answers
upvoted 2 times

**MrEz**
5 months, 1 week ago
I agree and went wrong. I thought if people don't get access to the report, adding it to dashboard makes no sense. You can add power BI Tiles to personal Dashboards. Just tested
upvoted 1 times

**Skada**
1 year, 3 months ago
Selected Answer: BE
Each correct answer presents a complete solution, So it has to be B and E as they are complete solutions.
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
I think A & E
upvoted 1 times

**Newb007**
1 year, 4 months ago
What about sharing the report in BI so people can see it in the model driven app? A&B? or A&E?
upvoted 1 times

**JohnChung**
5 months ago
To see a Power BI report/ dashboard in a model-driven app, just embed the Power BI report/ dashboard into the Model-driven app dashboard is fine. You can find the model driven app dashboard at the sitemap, so the correct answers are B & E
upvoted 1 times

**Mikiee**
1 year, 8 months ago
Correct. BE are actually the same thing tho... In order to do E you have to do B.
upvoted 2 times

**niel93**

1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected: BE
upvoted 3 times

Question #23 *Topic 5*

A company is training an AI model using a custom table to determine the amount of time it takes to deliver a package based on several key fields.
The testing data used to train the model is used for all training and regression testing scenarios and is considered complete data.
The trained model predicts a 2 percent variance between the estimated delivery time and the actual delivery time of packages.
The executive sponsors reject the model because the actual variance is at 15 percent.
You need to address the sponsors' concern.
What should you do?

- A. Replace the training data with real-world data.
- B. Reduce the size of the data used within the model.
- C. Increase the size of the data used with the model.
- D. Use sample training data from Microsoft.

**Correct Answer:** *A*
Note: Start using AI Builder with sample data
Don't have any data of your own to create a model? No problem! We've got you covered.
Sample data is available for several AI Builder model types, together with instructions for working with the sample data.
Reference:
https://docs.microsoft.com/en-us/ai-builder/samples

**zapex**
Highly Voted 1 year, 8 months ago
Answer: A Best way to improve the performance of an AI model is by training it using real data. B. is counterproductive. C. will not work if the data is garbage. D. Sample triaing data from microsoft will not improve the performance of the model in real world.
upvoted 7 times

**D365Apprentice**
1 year, 1 month ago
Great summary of the answer here
upvoted 1 times

**jkaur**
Most Recent 3 months ago
correct
upvoted 1 times

**jkaur**
3 months ago
should be A
upvoted 1 times

**lkhalil**

1 year, 3 months ago

A is correct

upvoted 1 times

**AlineVasarevic**

1 year, 7 months ago

This answers are very odd. I would training it again

upvoted 1 times

**Clubsodas**

1 year, 9 months ago

Not sure what the answer is. I read through this article : https://learn.microsoft.com/en-us/ai-builder/prediction-create-model?source=recommendations It seems like you want to select the most relevant columns (this could be decreasing the size of the data) but you also want to have enough data to train the model (this could be increasing the size of the data).

upvoted 1 times

**Clubsodas**

1 year, 9 months ago

If I had to make a guess, I'd say it's "Replace the training data with real-world data." because the question states trained model prediction vs. actual variance. If we assume that actual variance is using production data, then we would need to use the same dataset to make an accurate prediction.

upvoted 1 times

**synalis**

1 year, 10 months ago

shouldn't it be answer D "Use sample training data from Microsoft"?

upvoted 3 times

**allesglar**

1 year, 8 months ago

A) is correct. How exactly will sample data improve the accuracy of the model? Sample data are useful if you do not have any data at all.

upvoted 2 times

**[Removed]**

1 year, 8 months ago

lol what?

upvoted 1 times

## Question #24 *Topic 5*

HOTSPOT -

A bank uses Power BI visualizations to help determine whether they should loan money to a customer. The bank has three different visuals that are part of a

Power BI report. The bank uses a set of four risk variables that indicate whether the customer is creditworthy.

You must create a mechanism so that bank employees can change the values of the four risk variables. Changes to the value of any variable must cause the three visualizations to update.

You need to create the solution.

Which action should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Requirement | Action |
|---|---|
| Update the visualizations when users change the values of the risk variables. | Embed a canvas app in a Power BI report.<br>Embed a Power BI report in a model-driven app.<br>Embed a model-driven app in a Power BI report. |
| Ensure that users can adjust the values of the four risk variables that contribute to a customer's credit risk. | Use Power BI tiles.<br>Use Power Apps visuals.<br>Use the Power BI service. |

**Correct Answer:**

**Answer Area**

| Requirement | Action |
|---|---|
| Update the visualizations when users change the values of the risk variables. | Embed a canvas app in a Power BI report.<br>Embed a Power BI report in a model-driven app.<br>Embed a model-driven app in a Power BI report. |
| Ensure that users can adjust the values of the four risk variables that contribute to a customer's credit risk. | Use Power BI tiles.<br>Use Power Apps visuals.<br>Use the Power BI service. |

Box 1: Embed a Power BI report in a model-driven app
You can embed a Power BI report in a model-driven app main form.
Box 2: Use the Power BI service.
The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed. With Power BI Desktop or Microsoft Excel, Power Query for authoring reports and Power BI for sharing dashboards and refreshing data from model- driven apps, your users have a powerful way to work with your app's data.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/embed-powerbi-report-in-system-form
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/use-power-bi

**RazielLycas**
Highly Voted 1 year, 8 months ago
Seems right to me, I belive that you can't embed a whole MD app inside the report so the third options isn't applicable. Canvas app could be used too, but when Microsoft comes to tabular data, model-driven&dataverse it's what they want to hear
upvoted 9 times

**jkaur**

Most Recent 3 months ago

correct

upvoted 1 times

**RPkaur**

7 months, 1 week ago

In exam 08/12/2023

upvoted 3 times

**charles879987**

1 year, 2 months ago

Answer is incorrect. A and B is the correct answer. see https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/powerapps-custom-visual use PowerBIIntegration to integrate Power BI and Canvas app so when the Power BI filter change, the data will filter accordingly in canvas app

upvoted 3 times

**[Removed]**

1 year, 3 months ago

I am not seeing how the second one could be the solution, if we are embedding the report to the app, shouldn't we use the app visuals for number 2? Below is something a reference to a similar solution but using Canvas App, my guess (as I have never had to do something similar) is that it should be similar for Model Driven App. https://www.youtube.com/watch?v=VF5fvcVw-Uk

upvoted 1 times

**Serendipity78**

10 months, 2 weeks ago

The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.
The Power Apps visual can't filter the data or send any data back to the report.
https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/powerapps-custom-visual

upvoted 1 times

**lyx**

8 months, 3 weeks ago

Thats why you cant use visual.

upvoted 1 times

**SoraTT**

1 year, 5 months ago

Correct! In Exam on 28th January 2023 Scored 781

upvoted 3 times

**POYON**

1 year, 7 months ago

Correct?

upvoted 1 times

**Mikiee**

1 year, 8 months ago

I think first answer is correct: Embed a Power BI report in a model-driven app. Creating canvas/model-driven app in PowerBI report is only for visual, and I don't think you can actually update the data there given the data used in the app is from "PowerBiIntegration" property.
upvoted 2 times

**GregFred**
1 year, 8 months ago
1 and 3
upvoted 1 times

**MashoodQureshi**
1 year, 8 months ago
is this correct?
upvoted 1 times

**fumen**
1 year, 9 months ago
is the answer correct?
upvoted 1 times

Question #25 *Topic 5*
You create a JavaScript web resource named MyBusinessLogic. The code it contains uses functionality from a third-party JavaScript library.
You notice that an independent software vendor (ISV) solution uses the same third-party library in their managed solution.
You plan to deploy your solution to other environments by using a managed solution. The ISV solution might not be installed in the other environments.
You need to package the solution for deployment
What are two ways to achieve this goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Create a new JavaScript web resource by using the code from the third-party library. Add the new JavaScript web resource along with MyBusinessLogic to the solution.
- B. Add a copy of the JavaScript library from the ISV to the solution along with MyBusinessLogic.
- C. Add the code from the third-party JavaScript library to MyBusinessLogic. Add MyBusinessLogic to the solution.
- D. Add only the third-party JavaScript web resource to the solution.

**Correct Answer:** *AC*
Web resources in model-driven apps.
Web resources are virtual files that are stored in the Microsoft Dataverse database and that you can retrieve by using a unique URL address.
Capabilities of web resources.
Web resources represent files that can be used to extend the Dataverse web application such as html files, JavaScript, and CSS, and several image formats.
Reference:
https://docs.microsoft.com/en-us/power-apps/developer/model-driven-apps/web-resources

**a607a1f**

1 month, 3 weeks ago

I found this question hard. My answer was A + B. However I'll go along with A+C. I'd like to understand why B would be incorrect? My brain discarded C as there's probably a reason you're referencing a library rather than stuffing it all in 1 webresource.

upvoted 1 times

**b304b2c**

1 month, 4 weeks ago

was on test May 14 2024 went with given answers Scored 866.

upvoted 1 times

**jkaur**

3 months ago

Seems correct A C.

upvoted 1 times

**RPkaur**

7 months, 1 week ago

In exam 08/12/2023

upvoted 2 times

**Ikhalil**

1 year, 3 months ago

Correct A. Create a new JavaScript web resource by using the code from the third-party library. Add the new JavaScript web resource along with MyBusinessLogic to the solution. C. Add the code from the third-party JavaScript library to MyBusinessLogic. Add MyBusinessLogic to the solution.

upvoted 1 times

**Jere22**

1 year, 4 months ago

This was an exam question on March 1, 2023.

upvoted 3 times

**lee93**

1 year, 5 months ago

This was an exam question on January 31, 2023.

upvoted 4 times

**Mikiee**

1 year, 8 months ago

Seems correct A C. RE. option D, technically you can't remove your JS dependency library simply because it exists in another place. You need to do more to link the library to your own web sources.

upvoted 3 times

**MrEz**

5 months, 1 week ago

I understood option d as: add exclusively the 3rd party library to a separately created web resource and then add it to the solution. This would make sure it would be present in any case. But maybe the ‚third party javascript webresource‘ does not contain the library just the scribt?

upvoted 1 times

**MashoodQureshi**
1 year, 8 months ago
is these correct Answers?
upvoted 2 times

**HARRISONP04**
1 year, 5 months ago
yes these are correct
upvoted 4 times

Question #26 *Topic 5*

A company creates a canvas app.

The app requires near real-time data from an accounting system that resides in a customer's data center.

You need to implement a solution for the app.

What should you create?

- A. On-premises data gateway
- B. Azure DevOps pipeline
- C. Data integration project
- D. Power Pages

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**b304b2c**
1 month, 4 weeks ago
was on test May 14 2024 went with given answers Scored 866.
upvoted 1 times

**jkaur**
3 months ago
Correct answer: A
upvoted 1 times

**JohnChung**
5 months ago
Selected Answer: A
Correct answer: A Always uses on-premises data gateway when retrieving data from customer's data center
upvoted 1 times

**Nickybambi**
6 months, 3 weeks ago
For near real-time data access from an accounting system that resides in a customer's data center, you should use an on-premises data gateway. A. On-premises data gateway An on-premises data gateway allows

your canvas app in Power Apps to connect to on-premises data sources such as databases or services securely. It facilitates communication between the Power Platform (which includes Power Apps) and on-premises data sources, enabling your app to access the accounting system data in near real-time. Option B (Azure DevOps pipeline) and Option C (Data integration project) are not directly related to the scenario described. Azure DevOps pipelines are used for continuous integration and continuous delivery (CI/CD) processes, and a data integration project might be more related to ETL (extract, transform, load) processes. Option D (Power Pages) is not a known feature in the context of Power Apps and data integration.
upvoted 1 times

**MSNoob123**
10 months, 3 weeks ago
in exam 08/23
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
Correct A
upvoted 1 times

**IvanaDomijanic**
1 year, 5 months ago
was on exam in January 2023.
upvoted 1 times

**sunnysaru92**
1 year, 5 months ago
**Selected Answer: A**
Sounds correct
upvoted 2 times

## Question #27 *Topic 5*

DRAG DROP
-

You create a canvas app that uses data from a Microsoft SQL Server database.

You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.

You need to filter data in the dataflow and in the canvas app.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Tools**

- Power Fx
- Power Query
- T-SQL
- Kusto

**Answer Area**

| Requirement | Tool |
|---|---|
| Filter data in the dataflow. | Tool |
| Filter data in the canvas app. | Tool |

**Correct Answer:**

**Answer Area**

| Requirement | Tool |
|---|---|
| Filter data in the dataflow. | Power Query |
| Filter data in the canvas app. | T-SQL |

**prajmen**
Highly Voted 1 year, 5 months ago
Could this really be correct? Shouldnt "Filter data in the canvas app" be "Power FX"?
upvoted 11 times

**UdaraG**
1 year, 5 months ago
I "think" given answer is correct as in question it states that Canvas app uses data from MS SQL database
upvoted 4 times

**HARRISONP04**
1 year, 5 months ago
correct
upvoted 1 times

**Sweden2022**
6 months, 1 week ago
I tried out and it is 1. Power Query 2. Power Fx
upvoted 1 times

**HARRISONP04**

_Highly Voted 1 year, 5 months ago
UPDATE: https://www.techtarget.com/searchdatamanagement/definition/T-SQL This page describes well how using T-SQL will assist the filtering of data going into the canvas app from an external SQL database
upvoted 7 times

**DSM_LM**
_7 months, 3 weeks ago
But the data is supposed to be filtered within the canvas app and not before.
upvoted 1 times

**MrEz**
_5 months, 1 week ago
depending on the scenario, it might make sense to filter some data before you load it, e.g. if the app is built for only a specific region, maybe it makes sense to filter only the few hundred mb out of hundreds of gigs of data prior loading it to the canvas app. So you need just to load a few hundred MB instead of hundreds of gigs. however, the requirement says 'in the canvas app'. therfore, i would go for powerfx.
upvoted 1 times

**Masoud1**
_Most Recent 2 months, 2 weeks ago
Power Query Power FX
upvoted 1 times

**jkaur**
_3 months ago
1. Power Query 2. Power Fx
upvoted 2 times

**JohnChung**
_5 months ago
This question mentions filtering data at 2 scenarios: 1) Filtering data from Microsoft SQL server to Dataverse Use T-SQL (Transact SQL) https://learn.microsoft.com/en-us/sql/t-sql/data-types/data-types-transact-sql?view=sql-server-ver16 2) Users filtering data in canvas app Of course, use Power Fx
upvoted 1 times

**DSM_LM**
_7 months, 3 weeks ago
2nd answer needs to be Power Fx. You can only use Power Fx formulas within a canvas app. "You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app."
upvoted 3 times

**MSNoob123**
_10 months, 3 weeks ago
on exam 08/23
upvoted 2 times

**damdam10**
_1 year, 3 months ago
ChatGPT says 1. Power Query 2. Power Fx
upvoted 4 times

**anjanraiz**
11 months, 2 weeks ago
Question the ChatGPT again, and it will mention otherwise.
upvoted 1 times

**anjanraiz**
11 months, 2 weeks ago
Just mentioning, because ChatGPT does not always provide right answer. But in this case, I think the correct answer for the second condition is Power Fx as the question mentions filtering data in canvas app.
upvoted 2 times

**[Removed]**
1 year, 3 months ago
Hmmm... 1. Best practice to filter data in the dataflow is to do it in T-SQL if you are pulling data using a query. But I guess what they might want to hear for this is Power Query 2. Should be Power FX
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
1 Power query 2 Power Fx
upvoted 1 times

**HARRISONP04**
1 year, 5 months ago
Never heard of T-SQL filtering canvas app data before
upvoted 6 times

Question #28 *Topic 5*

You have a canvas app with an embedded Power BI tile.

You share the canvas app. Users report that they are unable to access the Power BI content.

You need to determine why users are unable to access the content.

What is the cause of the user's problems?

- A. The Power BI dashboard is not shared.
- B. The Power BI connection is not shared.
- C. The Power BI Display mode property on the Power BI tiles is set to Disabled.
- D. The Power BI interactions property on the Power BI tiles is set to Off.

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**SoraTT**
Highly Voted 1 year, 5 months ago

Correct! In Exam on 28th January 2023 Scored 781
upvoted 5 times

**jkaur**
_Most Recent 3 months ago
Correct
upvoted 1 times

**JohnChung**
_5 months ago
Selected Answer: A
In exam on 22th Dec 2023
upvoted 1 times

**RPkaur**
_7 months, 1 week ago
In exam 08/12/2023
upvoted 2 times

**Joey444**
_8 months, 1 week ago
Selected Answer: A
A https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/controls/control-power-bi-tile
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
A is correct
upvoted 1 times

**Waaterz**
_1 year, 5 months ago
Selected Answer: A
Given answer is correct!
upvoted 2 times

**Waaterz**
_1 year, 5 months ago
correct!
upvoted 2 times

Question #29 *Topic 5*
HOTSPOT
-

You plan to create a Power BI dataflow.

The Power BI dataflow has the following requirements:

• Be able to create a copy of the dataflow to separate Power BI workspaces.
• Schedule the dataflow to update every day at 11:00 AM.

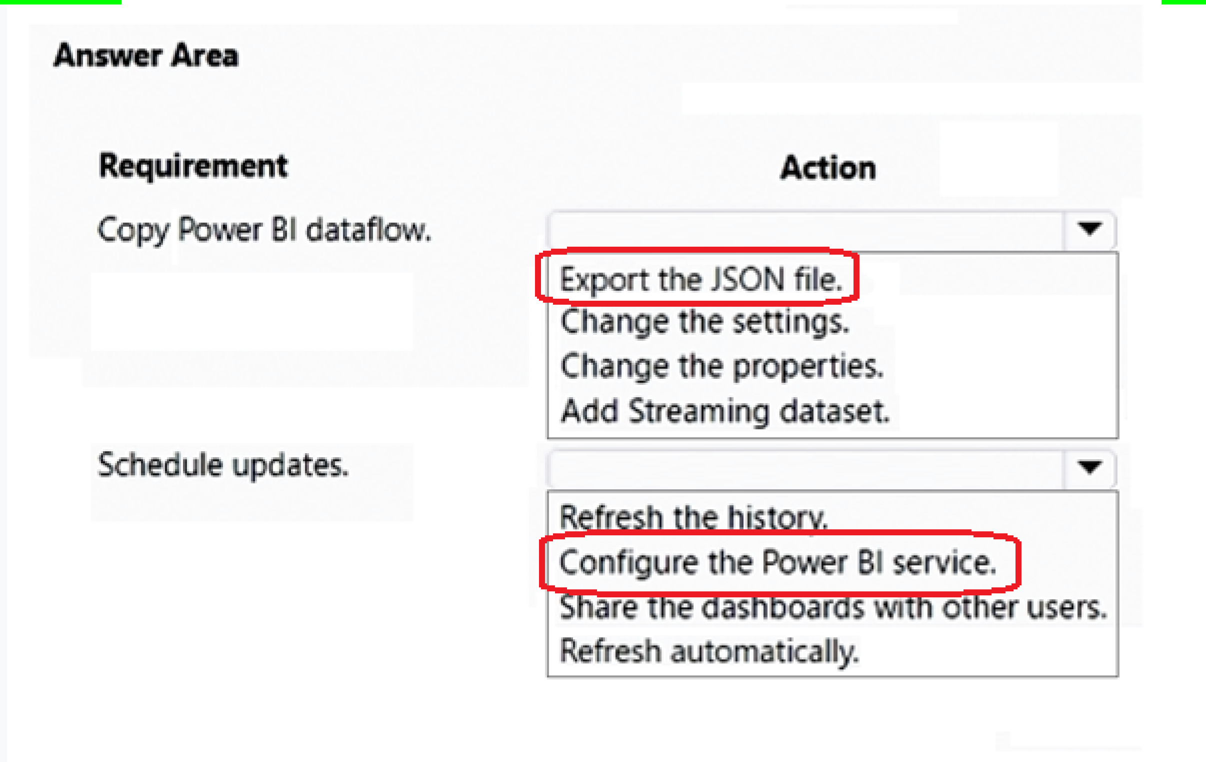
You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| Requirement | Action |
|---|---|
| Copy Power BI dataflow. | Export the JSON file.<br>Change the settings.<br>Change the properties.<br>Add Streaming dataset. |
| Schedule updates. | Refresh the history.<br>Configure the Power BI service.<br>Share the dashboards with other users.<br>Refresh automatically. |




**Correct Answer:**

**SoraTT**
Highly Voted 1 year, 5 months ago
Correct! In Exam on 28th January 2023 Scored 781
upvoted 6 times

**jkaur**
Most Recent 3 months ago
Correct
upvoted 1 times

**RPkaur**
7 months, 1 week ago
In exam 08/12/2023
upvoted 2 times

**JohnChung**
7 months, 1 week ago
I think the answers are correct. A dataflow is saved as JSON file A Power BI dataflow should be configured at PowerBI Service
upvoted 1 times

**Newb007**
1 year, 3 months ago
Why not refresh automatically ? (on schedule)
upvoted 3 times

**[Removed]**

1 year, 3 months ago
Had the same question, when reading again, this is a Power BI dataflow, not a dataflow in PowerApps, then, yes refresh in Power BI Service
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
Correct
upvoted 1 times

**Waaterz**
1 year, 5 months ago
Given answer is correct!
upvoted 4 times

Question #30 *Topic 5*
HOTSPOT
-

You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query.

The dataflow has the following requirements:

• A table of aggregated data must be created in dataflow storage.
• A unique identifier must be created for the table.

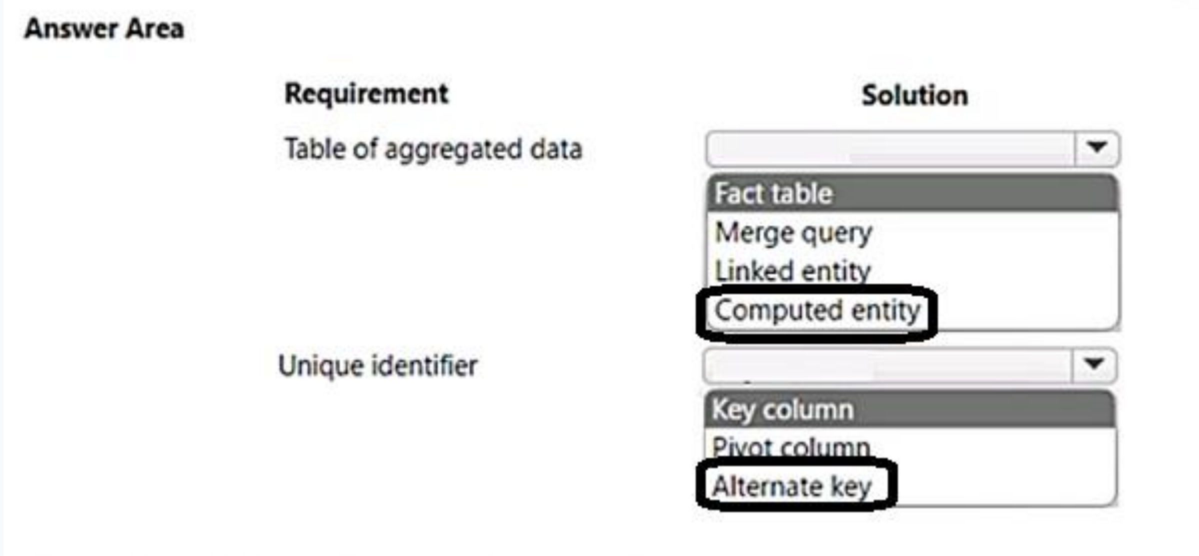
You need to configure the dataflow.

Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

| Requirement | Solution |
|---|---|
| Table of aggregated data | Fact table<br>Merge query<br>Linked entity<br>Computed entity |
| Unique identifier | Key column<br>Pivot column<br>Alternate key |




**Correct Answer:**

**jkaur**
3 months ago
correct
upvoted 1 times

**JohnChung**
5 months ago
Pls refer to the below link. https://learn.microsoft.com/en-us/power-query/dataflows/computed-tables Computed table is used in a dataflow for aggregated data A key column is used as an identifier
upvoted 2 times

**MrEz**
5 months, 1 week ago
in two minds about 'merge queries' and 'computed entities' merge query: https://learn.microsoft.com/en-us/power-bi/connect-data/desktop-shape-and-combine-data computed entity: https://learn.microsoft.com/en-us/power-query/dataflows/computed-tables observe the part of the link: /power-bi/connect-data/ /power-query/dataflows/ merge is to bring columns into one table (example of ms retirement data that has the state name and another table associating state code to state name, finally have state code in the retirement table) and compute is to aggregate the numbers (have two table with service calls associated with accounts and list of accounts) first "in-storage computation" to aggregate the number of sevice calls per year per account and then merge this number to the account list. to finally see a list of accounts with (total) service calls per year. answers are correct.
upvoted 2 times

**Gulmuz**
6 months, 2 weeks ago
ChatGPT: To meet the requirements of creating a table of aggregated data and generating a unique identifier, you should use the following options: Table of Aggregated Data: Fact Table Explanation: In data warehousing and data modeling, a fact table is typically used to store aggregated numerical measures (facts) that can be analyzed. It is suitable for storing aggregated data. Unique Identifier: Alternate Key Explanation: An alternate key is a candidate key that is unique within the entity and can be used as an identifier. It provides an alternative way to uniquely identify records besides the primary key. This would be suitable for creating a

unique identifier for your table. So, the correct options are: For the table of aggregated data: Fact Table For the unique identifier: Alternate Key
upvoted 1 times

**Mayah974**
1 year ago
I think is correct : https://learn.microsoft.com/en-us/power-bi/transform-model/dataflows/dataflows-premium-features
upvoted 3 times

Question #31 *Topic 5*
You plan to create a dataflow by using Power Query to transform the data.

You observe that some cells display an error instead of the expected data.

You need to obtain more details about the errors.

What should you do?

- A. Use the App Checker.
- B. Select the cell with the error.
- C. Use the Flow Checker.
- D. Select the row that includes the cell with the error.
- E. Use the Advanced Editor.

**Correct Answer:** *B*

*Community vote distribution*
B (100%)
*Community vote distribution*

**jkaur**
3 months ago
correct
upvoted 1 times

**JohnChung**
5 months ago
**Selected Answer: B**
Scored 958/1000 in PL-300, the answer is B
upvoted 1 times

**b125394**
6 months, 1 week ago
**Selected Answer: B**
A: we're not using power apps B: this will display the specific error C: We're not building a power automate flow D: This shows all the M code, but won't flag the error line
upvoted 1 times

**Sweden2022**

6 months, 1 week ago
Selected Answer: B
i think its correct.
upvoted 1 times

**wajid124**
10 months ago
Selected Answer: B
Selecting the white space in the cell displays the error pane underneath the data preview.
upvoted 1 times

**Legen___dary**
11 months ago
Correct https://learn.microsoft.com/en-us/power-query/dealing-with-errors#cell-level-error
upvoted 2 times

Question #32 *Topic 5*
A company creates a model-driven app.

Users require access to a Power BI report that is embedded in the app.

You need to configure the app.

Where should you add the report?

- A. XML report
- B. Dashboard
- C. Business rule
- D. Power Automate cloud flow

**Correct Answer:** *B*

*Community vote distribution*
B (100%)
*Community vote distribution*

**jkaur**
3 months ago
correct
upvoted 1 times

**Net_IT**
10 months ago
Selected Answer: B
I think the given answer is correct. You can create a dashboard in the model-driven app and add the Power BI report as a component or tile within that dashboard.
upvoted 4 times

Question #33 *Topic 5*
A company is implementing Microsoft Power Platform solutions.

The company requests information on the features that are supported by Power Fx.

You need to identify the features of Power Fx.

What should you identify?

- A. It uses imperative and declarative logic.
- B. It uses an undefined value for uninitialized variables.
- C. It uses a plug-in.
- D. It uses the model-driven app formula language.

**Correct Answer:** *A*

*Community vote distribution*

A (100%)

*Community vote distribution*

**jkaur**

3 months ago

correct

upvoted 1 times

**JohnChung**

5 months ago

**Selected Answer: A**

This question appears in the Microsoft PL-200 practice assessment, the answer from Microsoft is that Power Fx is imperative and declarative.

upvoted 1 times

**MaitreMelanie**

9 months ago

Correct : "Power Fx offers imperative logic when needed" and Power Fx binds objects together with declarative spreadsheet-like formulas" https://learn.microsoft.com/en-us/power-platform/power-fx/overview

upvoted 3 times

## Question #34 *Topic 5*

HOTSPOT

-

You use a dataflow to import data into Microsoft Dataverse.

The data uses the following schema:

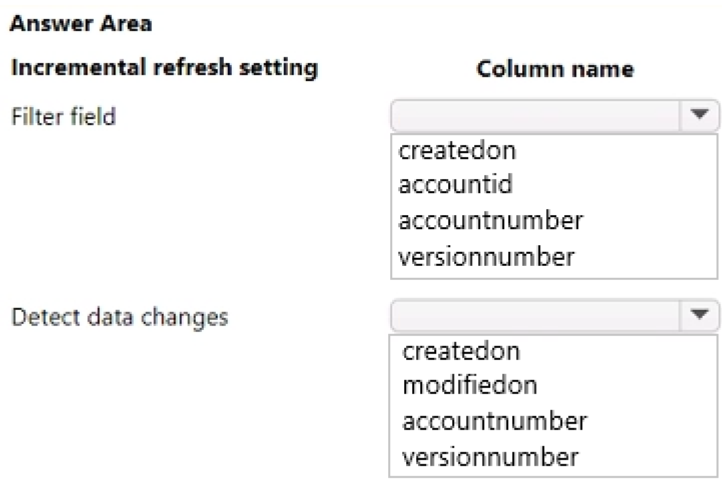
| Column name | Data type |
|---|---|
| accountid | Unique Identifier |
| accountnumber | Text |
| createdon | Date and Time |
| modifiedon | Date and Time |
| versionnumber | Big Integer |

The data must load in the least amount of time.

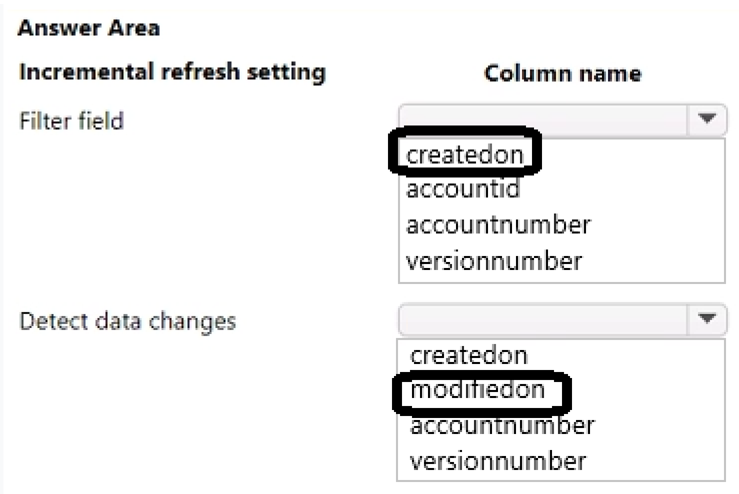
You need to configure the incremental refresh settings for the dataflow.

Which columns should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




Correct Answer:




**JohnChung**

Highly Voted 6 months, 3 weeks ago

The answers are correct Filter column and the column for detect data change must be Date column In this case, it is reasonable to use 'createdon' to filter data and 'modifiedon' to detect data changes https://learn.microsoft.com/en-us/power-bi/connect-data/incremental-refresh-configure

upvoted 6 times

**jkaur**

Most Recent 3 months ago

createdon modifiedon

upvoted 1 times

Question #35 *Topic 5*

HOTSPOT

-

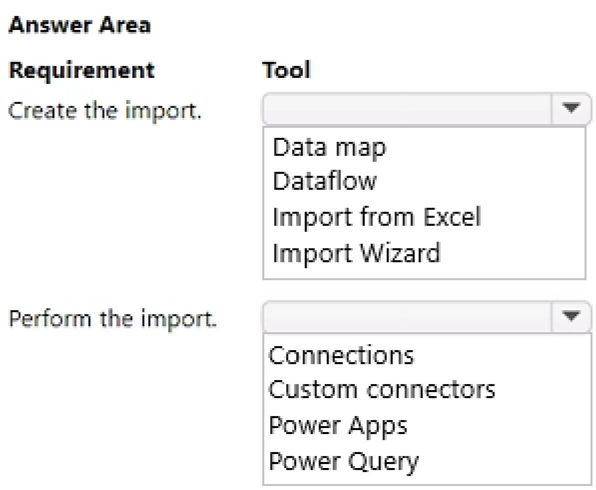
A company uses Dataverse to store the names of contacts. The company uses a shared Microsoft Excel file to collect the data.

The company requires that the contacts be added to Dataverse automatically every day.

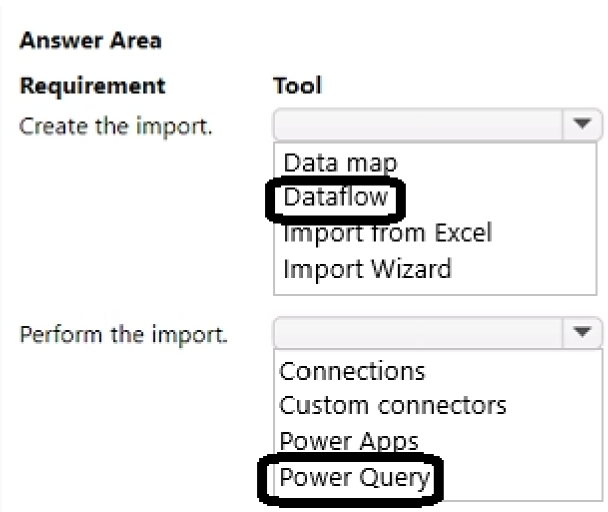
You need to identify which tools are required to create and perform the import.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.




Correct Answer:




**jkaur**

3 months ago

dataflow Power Query

upvoted 1 times

**Sweden2022**
6 months, 1 week ago
I think the given answer is correct. Dataflow: Dataflows enable you to ingest, transform, and load data into Dataverse. They can be created using Power Query, Power Apps, Power BI, and other Power Platform services. Dataflows allow you to automate the import process and ensure that the contacts are added to Dataverse automatically every day
upvoted 2 times

**Joey444**
8 months, 1 week ago
These are the correct answers: Import From Excel Power Query When importing form excel, you can add refresh automatically settings in order for it to run once a day. While adding the excel file, you will use Power Query.
upvoted 1 times

**BewiseExams**
7 months, 4 weeks ago
How will it be performed automatically if it's "Import from Excel" ?
upvoted 1 times

**StewartCooke**
8 months, 4 weeks ago
S.O.S , save this soul help me with this question!
upvoted 1 times

**JohnChung**
6 months, 3 weeks ago
See this link. It says that you can get data from Excel files to Dataverse automatically on a schedule by using dataflow Power Query is used to perform the import https://learn.microsoft.com/en-us/power-query/dataflows/overview-dataflows-across-power-platform-dynamics-365
upvoted 4 times

## Question #36 *Topic 5*

A company is implementing Microsoft Power Platform solutions.

The company requests information on the features that are supported by Power Fx.

You need to identify the features of Power Fx.

What should you identify?

- A. It is available for purchase through a Microsoft reseller.
- B. It uses an undefined value for uninitialized variables.
- C. It uses formulas that are similar to Microsoft Excel formulas.
- D. It uses synchronous data operations.

**Correct Answer:** *C*

Question #37 *Topic 5*

A company is implementing Microsoft Power Platform solutions.

The company requests information on the features that are supported by Power Fx.

You need to identify the features of Power Fx.

What should you identify?

- A. It uses imperative and declarative logic.
- B. It is available for purchase through a Microsoft reseller.
- C. It uses an undefined value for uninitialized variables.
- D. It provides a manual compiler.

**Correct Answer:** *A*

## Topic 6 - Question Set 6

Question #1 *Topic 6*

HOTSPOT -

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week.

Which dashboard components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

| Requirement | Component type |
| --- | --- |
| Add a tag chart by using opened cases. | System chart<br>Personal dashboard<br>Area chart |
| Add a stacked column chart shared with your team. | System chart<br>Personal dashboard<br>Area chart |
| Add a Microsoft Power BI visualization. | System chart<br>Personal dashboard<br>Area chart |
| Add a chart from a view that a user creates. | System chart<br>Personal dashboard<br>Area chart |
| Add a doughnut chart that shows cases by owner. | System chart<br>Personal dashboard<br>Area chart |

**Correct Answer:**

## Answer Area

| Requirement | Component type |
|---|---|
| Add a tag chart by using opened cases. | System chart / Personal dashboard / Area chart |
| Add a stacked column chart shared with your team. | System chart / Personal dashboard / Area chart |
| Add a Microsoft Power BI visualization. | System chart / Personal dashboard / Area chart |
| Add a chart from a view that a user creates. | System chart / Personal dashboard / Area chart |
| Add a doughnut chart that shows cases by owner. | System chart / Personal dashboard / Area chart |

Box 1: Area chart -

Box 2: System chart -
System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard -

Box 4: Personal dashboard -

Box 5: Area chart -
Reference:
https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart

**xoshi23**

Highly Voted 2 years, 10 months ago

System personal personal personal system

upvoted 51 times

**iaur**

2 years, 3 months ago

Just giving back to the community. This appeared on 3/18/2022 exam. Correct answer

upvoted 7 times

**nikki_singla**

Highly Voted 2 years, 10 months ago

Tag and Doughnut are system only (you can't create this on personal charts for some reason). So the answers are: System (Tag chart system only) Personal ("Shared with your team" implies personal that has been shared) Personal (PowerBI is personal only) Personal (User created view) System (Doughnut is system only)

upvoted 39 times

**XiltroX**

1 year, 10 months ago

There are 3 charts that are system charts. Tag, Line and doughnut

upvoted 3 times

**MrEz**

Most Recent 5 months, 1 week ago

You need to create a dashboard (1) that displays information on help desk cases that are handled each week. for me, this meant 1 Dashboard for everyone?! I assumed: System Dashboard. Maybe my biggest mistake. Better individual Requirements. System Chart: a chart you do not share but create in a solution. Area Chart: ‘Area charts display differences among sets of data over a period of time’. You find it when you want create charts. None of them! Personal Dashboard is not a component of dashboard. Most probably it is Personal Chart instead Dashboard. Some typo. With all these assumptions: 1) System chart (unable to create personal ones) 2) Personal Dashboard assuming it means Chart -> shared with your team. 3) Personal Dashboard Microsoft BI visualization: was (I hope they have changed until now) only available for personal charts 4) Personal Dashboard: view that user creates ◊ personal chart 5) System chart: Doughnut chart (unable to add personal ones)

upvoted 1 times

**hismail**

7 months ago

For a tag chart by using opened cases: Personal dashboard For a stacked column chart shared with your team: System chart For adding a Microsoft Power BI visualization: Personal dashboard For a chart from a view that a user creates: System chart For a doughnut chart that shows cases by owner: Personal dashboard

upvoted 1 times

**D365Apprentice**

1 year, 1 month ago

System System Personal Personal System Only because i have NO clue what an "Area Chart" is other than the one that looks like a coloured in Line Chart

upvoted 1 times

**D365Apprentice**

_1 year, 1 month ago

Correction: System - Chart (can be viewed by everyone) Personal - Chart but shared with only team, therefore personal Personal - Power Bi must be on Dashboard Personal - Viewed only by User System - Chart Type = Doughnut

upvoted 1 times

**charles879987**

_1 year, 2 months ago

System personal personal personal system. Power BI can't be in personal dashboard. The answer is incorrectly phrased. It has to be added via the sitemap which means it's not in end-user's personal dashboard.

upvoted 1 times

**charles879987**

_1 year, 2 months ago

see https://www.youtube.com/watch?v=E_L_bQ31LgA

upvoted 1 times

**MrEz**

_5 months, 1 week ago

I was able to add a Power BI Tile to a section of a Dashboard

upvoted 1 times

**Ikhalil**

_1 year, 3 months ago

add a tag chart by using openend cases. 1- system chart add a stacked column chart shared with your team. 1- system chart add a microsoft power bi visualization. 3- area chart add a chart from a view that a user creates. 2- personal dashboard add a doughnut chart that shows cases by owner. 1- system chart

upvoted 2 times

**Dude_Seriously**

_1 year, 10 months ago

As far as I can tell, in this case, "Area Chart" is synonymous with "Table Chart".

upvoted 2 times

**MrEz**

_5 months, 1 week ago

no. Area Chart: ‘Area charts display differences among sets of data over a period of time’

upvoted 1 times

**AdyK**

_1 year, 10 months ago

Took the exam in August 2022. This question was on it.

upvoted 2 times

**Sujadocs**

_1 year, 10 months ago

This question was NOT part of the exam in Aug 2022

upvoted 2 times

**nish712**

_1 year, 11 months ago
what is the correct answer?
upvoted 1 times

**louieanderson**
_1 year, 11 months ago
In Exam 07/22/2022
upvoted 1 times

**Fyrus**
_2 years, 2 months ago
Off topic: I just learned that it's written "Doughnut", not "Donut" as I always tought... Mind blowing
upvoted 14 times

**D365Apprentice**
_1 year, 1 month ago
*taught ;P
upvoted 2 times

**[Removed]**
_2 years, 2 months ago
On exam 20 April 2022.
upvoted 1 times

**nasty**
_2 years, 3 months ago
WHAT is “area chart”?
upvoted 6 times

**Nyanne**
_1 year, 10 months ago
As someone else in the comments have mentioned.. It could be referring to a specific Power BI chart type?
https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-basic-area-chart
upvoted 1 times

**steffischmidt**
_2 years, 4 months ago
system, personal, personal, personal, system
upvoted 2 times

**jonxiang**
_2 years, 4 months ago
Tag & Doughnut are system card only
upvoted 2 times

Question #2 *Topic 6*
HOTSPOT -
You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.
Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.

You need to stop the flow and correct the issue.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

| Requirement | Action |
|---|---|
| Disable the flow in the managed solution | Disable the flow from the Power Automate portal<br>Disable the flow from the Azure portal<br>Disable the flow from the Power Automate solution |
| Verify changes to the flow | Run the Flow checker and then turn on the updated flow<br>Use the Test feature on the updated flow and then turn on the flow<br>Turn on the flow and then use the Test feature for the updated flow<br>Run the Flow checker and then use the Test feature on the updated flow |

**Correct Answer:**

**Answer Area**

| Requirement | Action |
|---|---|
| Disable the flow in the managed solution | **Disable the flow from the Power Automate portal**<br>Disable the flow from the Azure portal<br>Disable the flow from the Power Automate solution |
| Verify changes to the flow | **Run the Flow checker and then turn on the updated flow**<br>Use the Test feature on the updated flow and then turn on the flow<br>Turn on the flow and then use the Test feature for the updated flow<br>Run the Flow checker and then use the Test feature on the updated flow |

Reference:
https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow https://docs.microsoft.com/en-us/power-automate/error-checker

**allesglar**

Highly Voted 1 year, 8 months ago

Box1: correct Box2: use the test feature on the updated flow and then turn on the flow Flow checker just checks for errors not logical flaws

upvoted 12 times

**GregFred**

1 year, 8 months ago

B1 - correct but B2 -option 3 not 2 - why ? because you can't test feature if flow is turn off, so first turn on and then test. And additionaly one notification if it's managed solution you cant edit them so for me this question is not correct. If you wan't to update a flow firs solution must be unmanaged. So question wasn't on exam as Examtopics presented. Thats my opinion

upvoted 13 times

**allesglar**

1 year, 8 months ago

You are right, I also checked it myself and the test feature is indeed disabled. Therefore Box2: 3

upvoted 5 times

**titawitch71**

1 year, 3 months ago

Yes. Flow should be on no matter what you want to use the checker or test. So number 3 is correct

upvoted 1 times

**HARRISONP04**

1 year, 5 months ago

yessirrrr

upvoted 1 times

**EmilyPari**

1 year, 8 months ago

correct

upvoted 1 times

**Mikiee**

Highly Voted 1 year, 8 months ago

Box1: Disable the flow from the power Automate portal Box2: Turn on the flow and then use the Test feature for the updated flow. Remember to turn on your flow first in order to use Test feature!

upvoted 10 times

**D365Apprentice**

1 year, 1 month ago

THIS IS THE CORRECT ANSWER!! You have to turn on the flow to Test it

upvoted 1 times

**jkaur**

Most Recent 3 months ago

Box1: Disable the flow from the power Automate portal Box2: Turn on the flow and then use the Test feature for the updated flow.

upvoted 1 times

**MrEz**

5 months, 1 week ago

another bad worded question. i answered: 1) A, 2) C 1) no one says there is a 'the power automate solution' available. from the solution containing you power automate flow would be correct. 2) i was wondering if d) could be correct too 'Run the Flow checker and then use the Test feature on the updated flow' assuming, that you run fist the checker and assuming that use the tes feature includes have the power automate turned on. many assumtions though... ?

upvoted 2 times

**hismail**

7 months ago

For disabling the flow in managed solution: Disable the flow from Power Automate solution For verifying changes to the flow: Run Flow checker and then use Test feature on updated flow
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
3- disable the flow from the power automate solution correct 2- use the test feature on the updated flow and then turn on the flow correct
upvoted 1 times

**Newb007**
1 year, 3 months ago
Why the solution? and not the portal for the first box? I'm thinking the same.. because not all flows show up in MY Flows int the portal if they were created from within a solution.. I think lol ALSO Box2 is 100% 3 because you can't use the test feature once flow is disabled.
upvoted 1 times

**Newb007**
1 year, 3 months ago
Box:1. can be either 1 or 3 actually... Not sure if you import the flow as managed to a new environment you could access from My Flows (portal) tho... this question is missing info.
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
Box 1 - it cannot be 3 as (i think) there aren't solutions in Power Automate
upvoted 1 times

**pier_du_fwa**
1 year, 5 months ago
This is really badly wording and practice. If it part of a managed solution the steps shouls be as follows: 1) Edit the flow to send only notifications at the desired rate in a sandbox environment 2) Test the flow in the sandbox 3) Resend the Managed solution with the flow updates 4) Verify it is turned on and test in Production
upvoted 1 times

**Robby1234**
1 year, 7 months ago
If you want to navigate to the deployed cloud flow you will need to do so by opening the power automate portal then navigating towards the solution going to the cloud flows and selecting the one you want to edit. You can also switch off the flow at that page. So the first one for me is 3.
upvoted 3 times

**Edbiz**
1 year, 8 months ago
Box2: 3. first turn on the flow then use the test feature. the flow checker runs automatically
upvoted 1 times

**Edbiz**
1 year, 8 months ago
Box1: 3. you can't see all flows from the power automate portals, they must be shared with you. the best place is the solution

upvoted 2 times

**RazielLycas**

1 year, 8 months ago

BOX1:Correct BOX2: the correct answer is missing at all, just keep in mind you can't test a turned off flow and flow checker won't correct any logical issue.

upvoted 1 times

Question #3 *Topic 6*

You create a new independent software vendor (ISV) solution for a Power Apps app.

The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.

You need to avoid naming conflicts during solution import.

Which element should you configure?

- A. Package type
- B. Configuration page
- C. Marketplace
- D. Prefix
- E. Version

**Correct Answer:** *D*

A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.

Reference:

https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

*Community vote distribution*

D (100%)

*Community vote distribution*

**RPkaur**

7 months, 1 week ago

In exam 08/12/2023

upvoted 2 times

**Nazia**

11 months, 1 week ago

In exam 04-08-2023

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

D is correct

upvoted 1 times

**ziroz**

1 year, 4 months ago

Was on exam 02.03.23

upvoted 2 times

**SoraTT**

1 year, 5 months ago

Correct! In Exam on 28th January 2023 Scored 781

upvoted 3 times

**Mikiee**

1 year, 8 months ago

Selected Answer: D

Correct

upvoted 3 times

**busitecgmbh**

1 year, 10 months ago

Correct.

upvoted 2 times

## Question #4 *Topic 6*

DRAG DROP -

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft
Dataverse. The default language for the company is English.

The company wants the app to display each local language.

You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

| Actions | Answer Area |
| --- | --- |
| Import the solution. | |
| Export translations. | |
| Replace the language code column and translated wording in the CrmTranslations.xml file. | |
| Select an unmanaged solution. | |
| Select a managed solution. | |
| Add a language code column and translated wording in the CrmTranslations.xml file. | |
| Import translations. | |
| Export the solution. | |

**Correct Answer:**

| Actions | Answer Area |
|---|---|
| Import the solution. | Select an unmanaged solution. |
| | Export translations. |
| Replace the language code column and translated wording in the CrmTranslations.xml file. | Add a language code column and translated wording in the CrmTranslations.xml file. |
| | Import translations. |
| Select a managed solution. | |
| Export the solution. | |

Step 1: Select an unmanaged solution.

Export the localizable text -
The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.
1. From Power Apps, select Solutions.
2. In the All Solutions list, select the unmanaged solution that contains the localizable text you want.
3. On the command bar, select Translations > Export Translations.
Step 2: Export translations.
Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file.
Get the localizable text translated
You can send this file to a linguistic expert, translation agency, or localization firm.
If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported you will see that it contains two
XML files.
[Content_Types].xml

CrmTranslations.xml -
You can open the CrmTranslations.xml file with Microsoft Office Excel.
When you view the data in Excel, look at the Localized Labels tab.

| | A | B | C | D | E | F |
|---|---|---|---|---|---|---|
| 1 | Entity nam | Object ID | Object Column Name | 1033 | 1041 | 3082 |
| 642 | account | 74a622c0-5193-de11-97d4-00155da3b01e | description | Shows the total number | 取引先企業の合計数 | Muestra la cantidad total d |
| 643 | account | 74a622c0-5193-de11-97d4-00155da3b01e | name | Accounts by Industry | 業種別取引先企業 | Cuentas por sector |
| 644 | account | a3a9ee47-5093-de11-97d4-00155da3b01e | description | Shows the total number | 取引先企業の合計数 | Muestra la cantidad total d |
| 645 | account | a3a9ee47-5093-de11-97d4-00155da3b01e | name | Accounts by Owner | 所有者別取引先企業 | Cuentas por propietario |
| 646 | account | 5b290fff-355f-df11-ae90-00155d2e3002 | description | Shows the number of ne | 1か月の新規取引先数 | Muestra la cantidad de cue |
| 647 | account | 5b290fff-355f-df11-ae90-00155d2e3002 | name | New Accounts By Month | 月別新規取引先企業 | Nuevas cuentas por mes |
| 648 | cr2b3_car | 99a0f788-3f64-e811-a957-000d3af3b3af | Description | A motor vehicle intende | | |
| 649 | cr2b3_car | 99a0f788-3f64-e811-a957-000d3af3b3af | LocalizedCollectionNa | Cars | | |
| 650 | cr2b3_car | 99a0f788-3f64-e811-a957-000d3af3b3af | LocalizedName | Car | | |
| 651 | cr2b3_car | b8d1e6ec-cc49-42f1-847e-61245a489f30 | Description | Unique identifier for the | | |
| 652 | cr2b3_car | b8d1e6ec-cc49-42f1-847e-61245a489f30 | DisplayName | Owning User | | |
| 653 | cr2b3_car | d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa | Description | Status of the Car | | |
| 654 | cr2b3_car | d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa | DisplayName | Status | | |
| 655 | cr2b3_car | 21a1f788-3f64-e811-a957-000d3af3b3af | DisplayName | Status | | |
| 656 | cr2b3_car | 21a1f788-3f64-e811-a957-000d3af3b3af | Description | Status of the Car | | |
| 657 | cr2b3_car | 1da1f788-3f64-e811-a957-000d3af3b3af | DisplayName | Active | | |

Information | Display Strings | Localized Labels

Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.
Step 4: Import translations.

Import the localized text -
Importing the text requires compressing the files and importing them into the system.

Import the files -
From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.
Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.
The process has the following steps:
1. Enable other languages for your environment
2. Export the localizable text
3. Get the localizable text translated
4. Import the localized text
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate-localizable-text

**MaitreMelanie**
Highly Voted 1 year, 10 months ago
That is correct. The unmanaged solution allows you to export only the few fields that you need to translate.
upvoted 13 times

**Nyanne**
1 year, 9 months ago
thanks for explaining
upvoted 4 times

**jkaur**
Most Recent 3 months ago
Correct

upvoted 1 times

**Sweden2022**

6 months ago

Tested and the given answer is correct.

upvoted 1 times

**hismail**

7 months ago

Add a language code column and translated wording in the CrmTranslations.xml file. Import translations. Select a managed solution. Export the solution.

upvoted 2 times

**Ikhalil**

1 year, 3 months ago

Correct

upvoted 1 times

**moserose**

1 year, 10 months ago

Seems correct

upvoted 2 times

**busitecgmbh**

1 year, 10 months ago

Correct.

upvoted 1 times

## Question #5 *Topic 6*

HOTSPOT -

A company uses a model-driven Power Apps app in a new environment. The base language is English.

You need to configure French and Spanish.

Which configuration component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Requirement | Configuration component |
|---|---|
| Allow a language to be used within an organization. | Default language<br>Language collation<br>Language packs<br>LCID |
| Enable the languages. | Browser<br>Environment<br>Power Apps app<br>Tenant |

**Correct Answer:**

**Answer Area**

| Requirement | Configuration component |
|---|---|
| Allow a language to be used within an organization. | Default language<br>Language collation<br>**Language packs**<br>LCID |
| Enable the languages. | Browser<br>**Environment**<br>Power Apps app<br>Tenant |

Box 1: Language packs -

Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.

Box 2: Environment -

Enable the language -

These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an

environment] > Settings > Product > Languages.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/enable-languages

**jkaur**
3 months ago
correct
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct
upvoted 1 times

**HARRISONP04**
1 year, 5 months ago
correct
upvoted 1 times

**Mikiee**
1 year, 8 months ago
Correct
upvoted 1 times

**abhish717**
1 year, 9 months ago
Correct
upvoted 2 times

## Question #6 *Topic 6*

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.
This app needs to be promoted to the user acceptance testing environment.
You need to complete the Microsoft recommended actions before you export the solution.
Which two actions should you complete? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Run the solution checker.
- B. Set the Optimized embedding appearance field to true.
- C. Clone a solution.
- D. Write validation tests.
- E. Publish all changes.

**Correct Answer:** *AC*
The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.
The solution checker analyzes these solution components:

Common Data Service plug-ins -
Common Data Service custom workflow activities
Common Data Service web resources (HTML and JavaScript)
Common Data Service configurations, such as SDK message steps
Reference:
https://www.eimagine.com/ui/

*Community vote distribution*

AE (100%)

*Community vote distribution*

**busitecgmbh**
Highly Voted 1 year, 10 months ago
Shouldn't it be A and E?
upvoted 23 times

**PL_600**
1 year, 10 months ago
I agree
upvoted 4 times

**synalis**
1 year, 10 months ago
I also agree, It should be A and E.
upvoted 3 times

**MaitreMelanie**
Highly Voted 1 year, 10 months ago
LOL, I agree. It should be A and E. Why would clone the solution before exporting it. Never heard of that.
upvoted 10 times

**jkaur**
Most Recent 3 months ago
Should be A and E
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Selected Answer: AE
https://learn.microsoft.com/en-us/power-automate/export-flow-solution
upvoted 2 times

**MSDev23**
11 months, 1 week ago
Selected Answer: AE
AE For sure!!!
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
A. Run the solution checker. E. Publish all changes.

upvoted 2 times

**HARRISONP04**

1 year, 5 months ago

Selected Answer: AE

1000% A and E even stated by Microsoft themselves in the link in my comment below
upvoted 5 times

**HARRISONP04**

1 year, 5 months ago

https://learn.microsoft.com/en-us/power-automate/export-flow-solution
upvoted 5 times

**HARRISONP04**

1 year, 5 months ago

https://learn.microsoft.com/en-us/power-automate/export-flow-solution Here microsoft state that you should run the solution checker and then publish all changes. answer of cloning is incorrect.
upvoted 4 times

**Robby1234**

1 year, 7 months ago

Selected Answer: AE

I didn't even know cloning a solution was an option. Never heard of it. But publish all changes and running the solution checker is default when pressing the export button.
upvoted 2 times

**allesglar**

1 year, 8 months ago

Selected Answer: AE

I agree AE right answers here
upvoted 2 times

**OldHand1**

1 year, 9 months ago

you should definitely publish changes, MS recommends it here: https://learn.microsoft.com/en-us/power-apps/developer/model-driven-apps/publish-customizations.
upvoted 2 times

**Leila24**

1 year, 9 months ago

Selected Answer: AE

C can be only for patches, not first deployment
upvoted 1 times

**kangtamo**

1 year, 9 months ago

Selected Answer: AE

AE are correct answers.
upvoted 2 times

**Nyanne**

1 year, 9 months ago

Selected Answer: AE

Standard procedure when dealing with solutions..

upvoted 1 times

**niel93**

1 year, 9 months ago

AE should be correct

upvoted 1 times

**BeginLearningforPP**

1 year, 10 months ago

Selected Answer: AE

Should be A and E

upvoted 3 times

Question #7 *Topic 6*

You create functionality for a company. The functionality includes a Microsoft Dataverse table with a form for data entry. The functionality will be distributed to other lines of business in the company, each with its own Dataverse environment.

New forms must not be created in order for updates to the functionality to work correctly.

You need to package the new functionality for distribution.

What should you do?

- A. Use a patch solution and disable the ability to create new forms for the table.
- B. Use a managed solution and include only the needed form.
- C. Use an unmanaged solution and include only the needed form.
- D. Use a managed solution and disable the ability to create new forms for the table.

**Correct Answer:** *B*

Managed solutions are used to deploy to any environment that isn't a development environment for that solution. This includes test, UAT, SIT, and production environments. Managed solutions can be serviced independently from other managed solutions in an environment. As an ALM best practice, managed solutions should be generated by exporting an unmanaged solution as managed and considered a build artifact. Additionally:

You can't edit components directly within a managed solution.

Reference:

https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

*Community vote distribution*

B (48%)

D (40%)

12%

*Community vote distribution*

**busitecgmbh**

Highly Voted 1 year, 10 months ago

In my opinion it must be C ("use unmanaged solution and include..."), because you can not add or include forms to a managed solution. First you have to put it in an unmanaged solution and then export it as a managed solution.

upvoted 18 times

**charles879987**

1 year, 2 months ago
C is correct. package up in unmanaged solution and export as managed. you can't package anything in managed solution
upvoted 3 times

**synalis**
1 year, 10 months ago
I agree
upvoted 2 times

**Clubsodas**
1 year, 10 months ago
I believe the given answer is correct. You do not have to put it in an unmanaged solution first, you can create the solution as a managed solution from the start.
upvoted 2 times

**Clubsodas**
1 year, 10 months ago
I tested and I was wrong. You have to select an unmanaged solution first then export as a managed solution. I agree that the answer is probably C.
upvoted 7 times

**OldHand1**
Highly Voted 1 year, 9 months ago
I am going to go controversial here and say I agree with the given answer of 'B'. This is about packaging, your developing functionality so you would already be in the DEV environment and would already be using an unmanaged solution. You package it using a managed solution, because all environments outside of DEV should be managed.
upvoted 7 times

**HAZZTA**
Most Recent 22 hours, 39 minutes ago
Selected Answer: D
It's D as it delivers all the requirements in the brief. Configure the 'Managed properties' of the solution: https://learn.microsoft.com/en-us/power-platform/alm/managed-properties-alm
upvoted 1 times

**HAZZTA**
22 hours, 43 minutes ago
D since you can disable creation of new forms on the entity with the Manged Properties on a solution.
upvoted 1 times

**61be873**
2 months, 3 weeks ago
Every new created solution is default unmanaged, then add components, export and import managed or unmanaged It depends how the enviroments are setup, some work with everything unmanaged, some managed. Ms promotes using managed solutiions. I go for B, stating that what is meant here is the export and import as a managed solution, knowing that the new created soltion unmanaged is as default
upvoted 1 times

**jkaur**

3 months ago
seems B
upvoted 1 times

**MrEz**
5 months, 1 week ago
This is about distribution settings (so I assume that you have created an unmanaged soulution in dev. and are about to package it for managed export.). You can set settings for entities to be non-customizable. Therefore i would vote for D. Use a managed solution and disable the ability to create new forms for the table. but what if such a solution defines standard tables like contact, account non customisable? Blocking all dev. teams...?
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: C**
In the Power Platform, components are packaged in unmanaged solutions and then exported as managed solutions for distribution. So, the corrected answer is: C. Use an unmanaged solution and include only the needed form.
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: B**
per chat gpt: Managed solutions are typically used for distribution to other environments. Including only the needed form in the managed solution ensures that the required components are packaged for distribution. Disabling the ability to create new forms for the table is not necessary if you include the needed form in the managed solution.
upvoted 2 times

**Sweden2022**
6 months ago
**Selected Answer: B**
The answer is B. Because managed solutions are used for finished solutions, and then you can distribute it to other environments. Unmanaged solutions are used during the development phase when you are actively building/customizing solutions.
upvoted 1 times

**Romwewo**
6 months, 1 week ago
**Selected Answer: D**
Manage properties could be used to restrict creation of new forms https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/managed-properties-views It could be also a patch solution but we don't have too much context, so I would say D..
upvoted 2 times

**Keeno74**
11 months, 3 weeks ago
There are several mentions in this discussion about a Production environment. There is no mention of this in the question.
upvoted 1 times

**lorenzo9876543210**

_1 year, 1 month ago

C : all changes should be made in the unmanaged solution the managed solution is exported only for deployment

upvoted 1 times

**twosheds**

_1 year, 2 months ago

Selected Answer: D

D is the only one that makes sense, B is not good enough, if you don't disable creating new forms, then you can create unmanaged forms for an entity regardless if it was imported in managed solution or not and the question clearly stated that it should not be possible. Therefore D with 100% certainty

upvoted 5 times

**Ripoll22**

_1 year, 3 months ago

Selected Answer: D

I am quite confused. I took a sample test from the Microsoft ESI portal and one of the questions regarded adding the said table to an unmanaged solution in the PROD environment and then creating a new form. Although this is an example of bad procedure, it does put into perspective that just importing as a managed solution would not prevent users from creating new forms. Answer D would make more sense to me, since you can always disable the form restriction from the original unmanaged solution & upload a patch.

upvoted 2 times

**IvanaDomijanic**

_1 year, 5 months ago

Selected Answer: B

It must be B.

upvoted 1 times

**Robby1234**

_1 year, 7 months ago

Selected Answer: B

We need to package the solution and make sure that no new forms are created. A managed solution will prevent anyone from creating new forms and adding them to the solution. So the answer is B.

upvoted 4 times

## Question #8 *Topic 6*

DRAG DROP -

You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment when they are complete.

The changes must meet the following requirements:

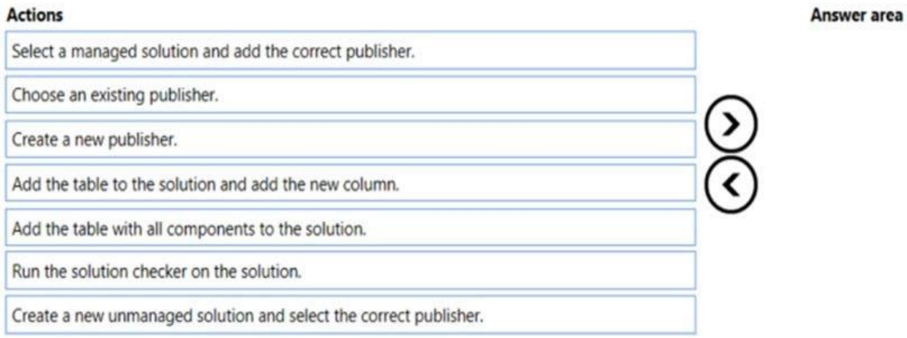
✑ Must be clearly identified so that they are not confused with system components and components from other solutions.

✑ Must not affect any existing components in the test environment.

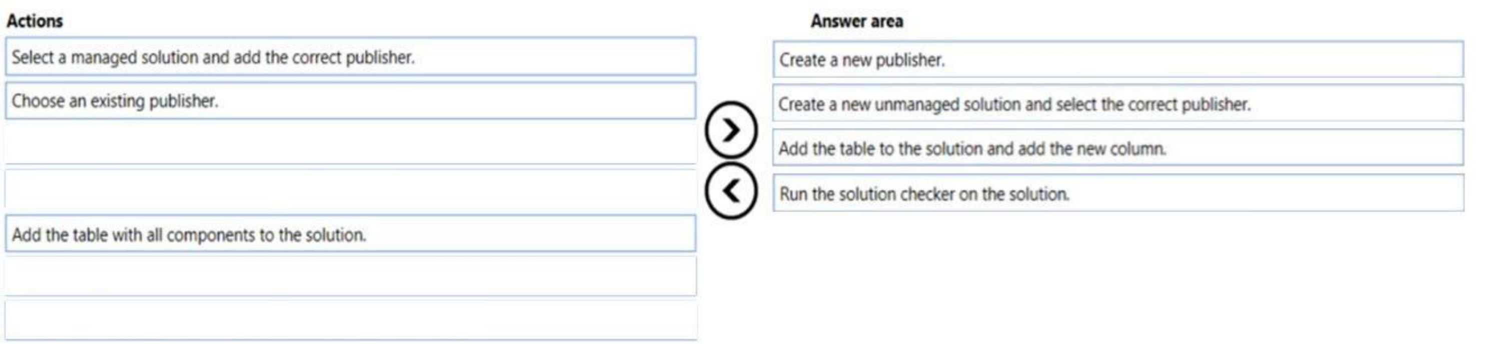
You need to prepare a solution for deployment to the test environment.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:




**Correct Answer:**




Step 1: Create a new publisher -

Solution publisher -
Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.
Step 2: Create a new unmanaged solution and select the correct publisher unmanaged solution
Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system. Unmanaged solutions should be considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.
Incorrect:
* Select a managed solution and the correct publisher
Managed solutions are used to deploy to any environment that isn't a development environment for that solution. This includes test, UAT, SIT, and production environments. Managed solutions can be serviced independently from other managed solutions in an environment. As an ALM best practice, managed solutions should be generated by exporting an unmanaged solution as managed and considered a build artifact. Additionally:
You can't edit components directly within a managed solution.
Step 3: Add the table top the solution and add the new column.
Step 4: Run the solution checker on the solution
Use solution checker to validate your model-driven apps in Power Apps.
Reference:
https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker

**jkaur**

3 months ago

Correct

upvoted 2 times

**Ikhalil**

1 year, 3 months ago

Correct

upvoted 4 times

**OldHand1**

1 year, 9 months ago

Can anybody explain why its an unmanaged solution and not a managed one? Typically its good practice to use managed solutions in all environments except dev.

upvoted 2 times

**a607a1f**

1 month, 3 weeks ago

You can't make changes to a managed solution. Not even if you're sys admin. So you always start with an unmanaged solution that becomes managed in higher environments (test, acc, prd). The default common solution is an unmanaged solution on all environments but I'd never advise changing anything straight from there as you want to make sure you know what changes go through your environments.

upvoted 1 times

**Yiruma1545**

1 year, 9 months ago

In this case, you are preparing an unmanaged solution in the development environment to be then exported as a managed solution. ("You are using a development environment to add a new column to a system table.") This managed solution is then imported in the test environment.

upvoted 15 times

**PL_600**

1 year, 10 months ago

Correct

upvoted 1 times

**busitecgmbh**

1 year, 10 months ago

Correct

upvoted 2 times

## Question #9 *Topic 6*

A company uses Power BI dashboards.

A manager wants to understand the raw data in one of the charts.

You need to present the data.

What should you do?

- A. Export the dashboard to Microsoft PowerPoint.

- B. Export the dashboard to Microsoft Excel.
- C. Change to focus mode.
- D. Drill down in the dashboard controls.

**Correct Answer:** *B*

*Community vote distribution*

B (60%)
D (20%)
10%
10%

*Community vote distribution*

**jkaur**

3 months ago

correct B

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

**Selected Answer: B**

B. Export the dashboard to Microsoft Excel. Exporting the dashboard to Microsoft Excel allows you to access and analyze the raw data behind the charts in a more detailed and tabular format. This option provides the manager with the ability to explore the data directly.

upvoted 1 times

**inscho**

12 months ago

**Selected Answer: D**

Option C (Change to focus mode) will just allow the manager to view the chart in a larger view, but it does not provide a view into the underlying raw data. See: https://learn.microsoft.com/en-us/power-bi/consumer/end-user-drill "You can explore in-depth details about your data by using the drill-down, drill-up, and expand features on your visual. Further links: https://www.epcgroup.net/how-to-use-drill-down-drill-up-in-power-bi/#:~:text=Click%20on%20the%20%E2%80%9CDrill%20down,show%20sales%20data%20by%20state. https://radacad.com/drill-down-and-up-in-power-bi-explained

upvoted 2 times

**inscho**

12 months ago

Option D (Drill down in the dashboard controls) allows the user to explore and interact with the underlying data in a more granular manner directly from the chart itself, which can give a better understanding of the raw data.

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

B. Export the dashboard to Microsoft Excel.

upvoted 2 times

**opai677147**

1 year, 4 months ago

Selected Answer: B

Export the data that was used to create a visualization to excel https://learn.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-export-data?tabs=powerbi-desktop

upvoted 1 times

**sunnysaru92**

1 year, 5 months ago

Selected Answer: B

B is the correct answer I don't know why these people voting for random answers...

upvoted 4 times

**Sufwxn**

1 year, 5 months ago

Selected Answer: C

focus mode would still be able to keep the dashboard interactive so my answer is C

upvoted 1 times

**inscho**

12 months ago

focus mode will just allow the manager to view the chart in a larger view, but it does not provide a view into the underlying raw data.

upvoted 1 times

**Waaterz**

1 year, 5 months ago

Selected Answer: A

Given answer is correct!

upvoted 1 times

**MP270915**

1 year, 4 months ago

Given answer is B and you selected A, I assumed by mistake

upvoted 3 times

## Question #10 *Topic 6*

HOTSPOT

-

You are a consultant. A client asks you to remove several solutions in one of their Microsoft Dataverse environments.

The client wants to know what effect removing the solutions will have on the rest of the system.

You need to explain the results of removing the solutions.

Which components will be affected? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer area**

| Solution description | Component or components removed |
|---|---|
| An unmahaged solution contains a custom table. The table is in a parent-child relationship with another table. | The solution only.<br>The solution and the lookup column.<br>The solution, the table, and any data in the table. |
| A managed solution patch contains an update to a column label. The column is used in several forms and views. | The solution and the updated column label.<br>The solution, the column, and any data in the column.<br>The solution, the table, and the updated column label. |
| A managed solution that was created by an independent solution provider (ISV) contains a custom table and changes to the site map. | The solution only.<br>The solution and the site map.<br>The solution, the table, and any data in the table. |

Correct Answer:

**Answer area**

| Solution description | Component or components removed |
|---|---|
| An unmahaged solution contains a custom table. The table is in a parent-child relationship with another table. | The solution only.<br>The solution and the lookup column.<br>The solution, the table, and any data in the table. |
| A managed solution patch contains an update to a column label. The column is used in several forms and views. | The solution and the updated column label.<br>The solution, the column, and any data in the column.<br>The solution, the table, and the updated column label. |
| A managed solution that was created by an independent solution provider (ISV) contains a custom table and changes to the site map. | The solution only.<br>The solution and the site map.<br>The solution, the table, and any data in the table. |

**AliceWang**

Highly Voted 1 year, 4 months ago

Could someone advice the correct answers？For me： 1）Solution only 2）Solution and column label 3）Solution, table, and data in table If I'm wrong, please correct me.

upvoted 20 times

**charles879987**

1 year, 2 months ago

correct Managed solution "You are deleting a managed solution. The solution and all its components will be deleted. This action cannot be undone. This solution might take several minutes to uninstall. You cannot cancel the uninstallation after it starts. Do you want to continue?" Unmanaged solution "You are deleting an unmanaged solution. The solution will be deleted but components that are contained in this solution will not be deleted. This action cannot be undone. Do you want to continue?"

upvoted 3 times

**ShrikrishnaG**

1 year, 3 months ago

Alice Wang's answer is correct , Options 1-1-3 are correct . Solution only as it is unmanaged solution for first question . Solution and Column label Update will be rolled back to original as it is part of Managed solution for second question . Solution and Table data will be effected as the table is custom entity for question 3. Please refer this URL for understanding the answer for question 3 https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/uninstall-delete-solution?view=op-9-1

upvoted 2 times

**HAZZTA**

Most Recent 22 hours, 22 minutes ago

1,1,3. https://learn.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/uninstall-delete-solution?view=op-9-1

upvoted 1 times

**b304b2c**

1 month, 4 weeks ago

was on test May 14, 2024

upvoted 1 times

**jkaur**

3 months ago

seems 1 1 3

upvoted 2 times

**hismail**

6 months, 4 weeks ago

For an unmanaged solution with a custom table in a parent-child relationship with another table: removing it will affect the solution, lookup column, table, and any data in the table. If it's a managed solution patch containing an update to a column label used in several forms and views: removing it impacts the solution, column, data in the column, and updated column label. For a managed solution created by an ISV containing a custom table and changes to the site map: its removal affects not just the solution but also the site map, table, and any data in that table.

upvoted 2 times

**MSNoob123**

10 months, 3 weeks ago

on exam 08/23

upvoted 2 times

**Ikhalil**

1 year, 3 months ago

I think 3 1 3

upvoted 2 times

**Jere22**

1 year, 4 months ago

This was an exam question on March 1, 2023.

upvoted 1 times

**medhat_mmh5**
1 year, 3 months ago
what is the correct answer ?
upvoted 2 times

**uberlord**
1 year ago
thats the neat part, no one knows
upvoted 2 times

**consultics1**
1 year, 5 months ago
What is a "unmahaged solution"? :)
upvoted 2 times

**HARRISONP04**
1 year, 5 months ago
im asking myself the same question
upvoted 1 times

**UdaraG**
1 year, 5 months ago
I assume it's a typo and should be unmanaged but you never know with these questions sometimes xD
upvoted 2 times

**Net_IT**
10 months ago
A solution that can be used in a development environment where you can make changes to your app. ref: https://learn.microsoft.com/en-us/power-platform/alm/solution-concepts-alm
upvoted 1 times

**UdaraG**
1 year, 5 months ago
First is solution only as it's an unmanaged soution?
upvoted 4 times

**Waaterz**
1 year, 5 months ago
I agree removing an unmanaged solution only removes the solution not the contents of that solution
upvoted 1 times

## Question #11 *Topic 6*

You are creating tables for use with Microsoft Power Platform components.

The display names of the tables must not be changed when the solution is promoted to the user acceptance testing environment.

You need to apply this restriction to the solution.

Where should you make the changes?

- A. Segmented solution
- B. Default solution
- C. Power Apps
- D. Unmanaged solution
- E. Managed solution

**Correct Answer:** *A*

*Community vote distribution*

D (65%)

E (18%)

A (18%)

*Community vote distribution*

**368bbc0**

3 days, 13 hours ago

Who is commenting D? a simple google search tells you that unmanaged solutions can be edited. but Managed solutions cannot be edited or changed

upvoted 1 times

**HAZZTA**

22 hours, 18 minutes ago

You make the changes to the Managed Properties of an unmanaged solution before it's exported as managed. "You apply managed properties when the solution is unmanaged in the unmanaged layer of your development environment." Ref: https://learn.microsoft.com/en-us/power-platform/alm/managed-properties-alm

upvoted 1 times

**Bili94**

3 days, 2 hours ago

and which is the correct answer?

upvoted 1 times

**jkaur**

3 months ago

correct D

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

**Selected Answer: E**

Managed Solution :To ensure that the display names of the tables do not change when the solution is promoted to the user acceptance testing environment, you should make the changes in the Managed solution. In a managed solution, you can set the "Display names" property for components, ensuring that they remain unchanged when the solution is moved to different environment

upvoted 2 times

**MrEz**

5 months, 1 week ago

to have the changes in the managed solution, you need to CHANGE it in the unmanaged solution in dev environment and then export it to to a managed solution. You cannot make changes in a solution which is already managed.
upvoted 4 times

**wajid124**
10 months ago
**Selected Answer: D**
correct
upvoted 1 times

**PMarcin**
10 months, 2 weeks ago
**Selected Answer: D**
Also, https://learn.microsoft.com/en-us/power-platform/alm/managed-properties-alm states that one of the properties you can manage is whether "Display name can be modified" (or not)
upvoted 3 times

**brampton**
11 months, 2 weeks ago
**Selected Answer: D**
Managed solution its a UAT environment you should not be making any dev changes and you want to lock it down you should export it as a Managed solution, segmented solutions are for updating a solution, unmanaged allows all changes
upvoted 1 times

**Mayah974**
1 year ago
It's D : Unmanaged Solution
upvoted 1 times

**Pirozhok**
1 year, 1 month ago
**Selected Answer: E**
In my opinion, it's E.
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
managed in Development? Surely its D
upvoted 1 times

**[Removed]**
1 year, 3 months ago
**Selected Answer: D**
Select Unmanaged Solution > Select the table > Select Advanced/Managed Properties > Uncheck 'Display name can be modified' Then I'll say D is the answer.
upvoted 4 times

**Skada**
1 year, 3 months ago
**Selected Answer: D**

Managed properties - When you import the managed solution that contains the components, you can view—but not change—the managed properties. You apply managed properties when the solution is unmanaged in the unmanaged layer of your development environment.
upvoted 2 times

**Newb007**
1 year, 3 months ago
its D! https://learn.microsoft.com/en-us/power-platform/alm/managed-properties-alm
upvoted 2 times

**Newb007**
1 year, 3 months ago
Why not Unmanaged solution?? this is where you would change the Managed Properties of the table ????? .... so when its exported as managed to Testing later the restrictions become "True"
upvoted 1 times

**Newb007**
1 year, 3 months ago
https://learn.microsoft.com/en-us/power-platform/alm/managed-properties-alm
upvoted 1 times

**Aibloy**
1 year, 3 months ago
"when the solution is promoted" So, during the migration, for that: Segmented Solution.
upvoted 2 times

**Newb007**
1 year, 3 months ago
Why not Unmanaged solution?? this is where you would change the Managed Properties of the table ????? .... so when its exported as managed to Testing later the restrictions become "True"
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
I think D
upvoted 2 times

**Newb007**
1 year, 3 months ago
This is referring to managed properties I believe ? NOT Segmented solutions. I agree with you just seeing if you thinking the same thing
upvoted 1 times

**Newb007**
1 year, 3 months ago
https://learn.microsoft.com/en-us/power-platform/alm/managed-properties-alm
upvoted 1 times

**susanqian**
1 year, 5 months ago
when you export a solution, you have only two option: managed and unmanaged. I think it should be D

upvoted 1 times

**HARRISONP04**

1 year, 5 months ago

https://learn.microsoft.com/en-us/power-platform/alm/segmented-solutions-alm the answer is A my friend

upvoted 4 times

**Newb007**

1 year, 3 months ago

Why not Unmanaged solution?? this is where you would change the Managed Properties of the table ????? .... so when its exported as managed to Testing later the restrictions become "True"

upvoted 1 times

**Newb007**

1 year, 3 months ago

https://learn.microsoft.com/en-us/power-platform/alm/managed-properties-alm

upvoted 1 times

**Newb007**

1 year, 3 months ago

You right ! but its not why you think I believe this question is referring to managed properties https://learn.microsoft.com/en-us/power-platform/alm/managed-properties-alm

upvoted 1 times

**SoraTT**

1 year, 5 months ago

Correct! In Exam on 28th January 2023 Scored 781

upvoted 3 times

**Waaterz**

1 year, 5 months ago

**Selected Answer: A**

https://learn.microsoft.com/en-us/power-platform/alm/segmented-solutions-alm

upvoted 3 times

## Question #12 *Topic 6*

DRAG DROP

-

A company uses a model-driven app with Microsoft Dataverse in a single environment.

The company requires a canvas app that includes the same data as the model-driven app.

You need to create the canvas app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

- Select the data source and tables to include in the canvas app and then save the app.
- Sign into the Power Apps Maker portal.
- Select the **Dataverse** option.
- Select the **Excel** option.
- Sign into the Microsoft Power Platform admin portal.

**Answer area**

**Correct Answer:**

**Answer area**

- Sign into the Power Apps Maker portal.
- Select the **Dataverse** option.
- Select the data source and tables to include in the canvas app and then save the app.

**jkaur**
3 months ago
correct
upvoted 2 times

**lorenzo9876543210**
1 year, 1 month ago
For me answer is correct -Sign in in power apps -Select the dataverse option (this is the quick creation app in the home tab from https://make.powerapps.com/) -Select datasource and table
upvoted 4 times

**wajid124**
10 months ago
correct
upvoted 1 times

**charles879987**
1 year, 2 months ago
select dataverse. select a connection or create a connection to dataverse source...this is better than just "select a dataverse souce" select a dataverse table, create and save the 3-screen app
upvoted 2 times

**charles879987**
1 year, 2 months ago
answer provided is too short
upvoted 2 times

**RICHARDALEX007**
1 year, 4 months ago

on exam March 2023
upvoted 2 times

**soupJ159**
1 year, 5 months ago
answer is correct
upvoted 4 times

Question #13 *Topic 6*

DRAG DROP
-

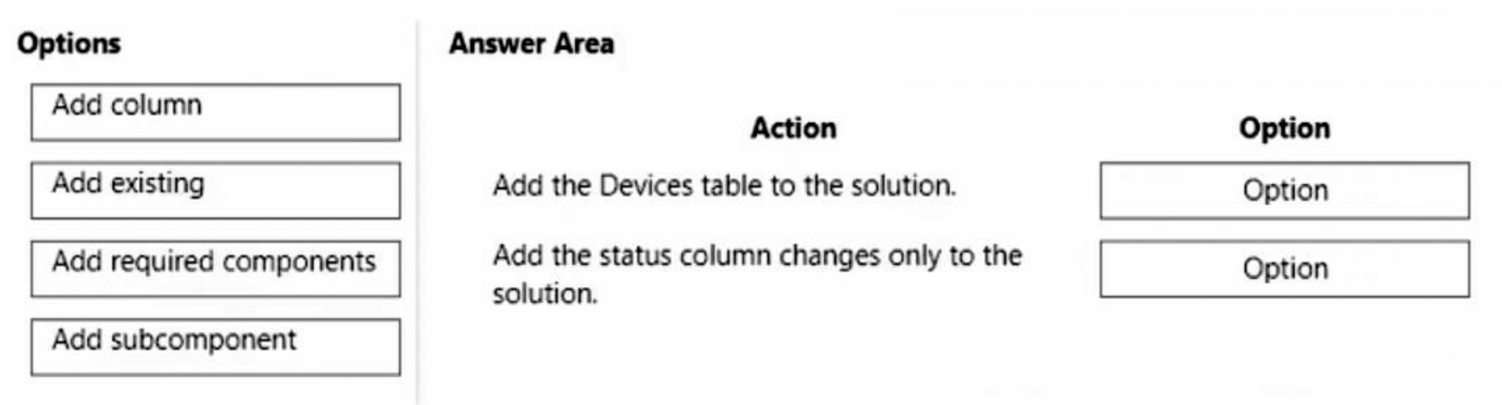
A company that manufactures medical devices uses Power Apps to manage their sales and device maintenance.

A table named Devices in Microsoft Dataverse has a column named Status. The Status column must have a new status value of Review added to the existing Choice values of Active and Inactive.

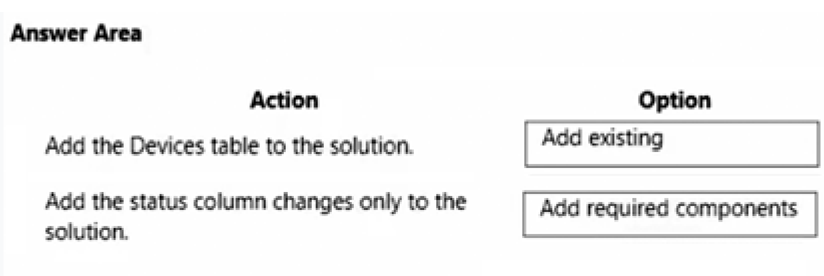
The table must be added to a solution to be promoted once the change is made.

Only this change must be promoted to the test environment. The changes must not be able to be changed once promoted.

You need to add the change to a solution for promotion.




**Correct Answer:**




**Aibloy**
Highly Voted 1 year, 3 months ago
Every person say a differ thing
upvoted 11 times

**inscho**
_Highly Voted 12 months ago
First, you add the "Devices" table to the solution. At this point, you would use the "Add existing" option because the "Devices" table already exists and you are merely adding it to the solution. Second, you make the necessary changes to the "Status" column of the "Devices" table, specifically adding the new status value "Review". This change is considered a subcomponent of the "Devices" table. Therefore, the correct options would be: • Action 1: Add the devices table to the solution. --> Option 2: Add existing • Action 2: Add the status column changes only to the solution. --> Option 4: Add subcomponent
upvoted 10 times

**HAZZTA**
_Most Recent 22 hours, 1 minute ago
Just tested this and both times it's Add Existing. You add an existing table to the solution and then in the table you use Add Existing again to add the column.
upvoted 1 times

**61be873**
_2 months, 3 weeks ago
2 times add existing. You only need to add an extra choice for a columns that already exists
upvoted 2 times

**Evan123123**
_2 months, 4 weeks ago
If the question means to suggest that 'Add Column' would be adding a new column, then I agree with the answer. Since it does not specify to Add 'Existing' Column, then perhaps Add Required Components is the best choice. This question is trolling hard.
upvoted 1 times

**jkaur**
_3 months ago
It should be this 1)Add Existing Table 2) Add Existing Column
upvoted 2 times

**jkaur**
_3 months ago
add existing add required components
upvoted 1 times

**jmick**
_3 months, 3 weeks ago
You can add existing choice (just tried it), so i think 2x add existing is the answer.
upvoted 1 times

**MrEz**
_5 months, 1 week ago
1) add existing 2) there are 2 options available: "add existing" (new ui from table) and "Add Subcomponents" ) in Classic ui Since in the classic ui it reads "Add Subcomponents" and not "Add subcomponent" there is a)an trailing S missing, and b) subcomponent starts uppercase and this option is not available in the test answer. ;-

) (this is a linguist exam, right?!). Also, MS might favour then new UI and not the old stuff (still not fully removed... when does ms fully remove classic ui?!)
upvoted 1 times

**MrEz**
5 months, 1 week ago
V1: New UI from Table. Select the email entity, select "add existing" Select the field aka column Select "Add" V2: New UI from column go to the entity/Table Select "Columns" select "add existing column" select the field/colund select "Add" Switch to classic Navigate to the entity/table Select the "Fields" "Add Subcomponents" Select the fields Finish
upvoted 1 times

**MrEz**
5 months, 1 week ago
i have NOT seen an 'Add column' option. I have not seen 'Add required components' option. and i have not seen 'Add subcomponent' [sic!] option ;-)
upvoted 1 times

**9722f34**
6 months, 1 week ago
I just checked the second question. In Makers Portal it's called "Add Existing Column". Since "Add Existing" is the correct term for adding an existing Table/Entity, i go with "Add Column" for the second question.
upvoted 3 times

**MSNoob123**
10 months, 3 weeks ago
on exam 08/23
upvoted 1 times

**uberlord**
11 months, 3 weeks ago
existing components add column gpt says so
upvoted 1 times

**Mayah974**
1 year ago
Add existing Add components
upvoted 1 times

**CP14**
1 year ago
1) Add existing 2) Add column
upvoted 1 times

**ctedesco**
1 year, 1 month ago
On exam 5/23
upvoted 2 times

**charles879987**
1 year, 2 months ago

This English grammar is so bad it's repulsive. ->" The changes must not be able to be changed once promoted."

upvoted 4 times

**charles879987**

1 year, 2 months ago

1. add existing. 2. select local choice( not global) in choice column. this will make it available on inside the solution ..unfortunately this is not one of the options which do not make sense at all

upvoted 1 times

**[Removed]**

1 year, 3 months ago

1. Add Existing 2. Add required objects

upvoted 2 times

## Question #14 *Topic 6*

DRAG DROP

-

A company is updating a Power Apps solution that contains two tables named Services and Equipment.

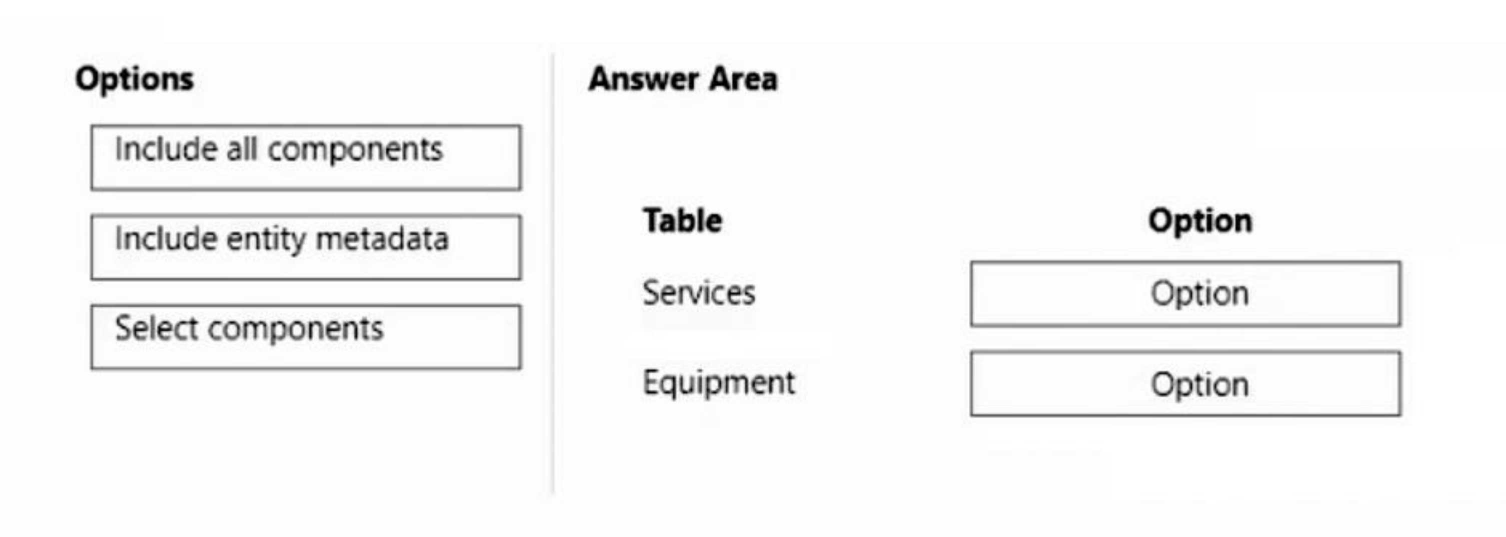
The company is creating a new solution to update the current solution for the following requirements:

• The Services table must be updated to include change tracking.
• The Equipment table must be updated to include four new columns.
• The solution must update only the components that need to be added or changed.

You need to create the solution.

Which table option should you use? To answer, drag the appropriate options to the correct tables. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



Answer Area

| Table | Option |
|---|---|
| Services | Include entity metadata |
| Equipment | Select components |

Correct Answer:

**soupJ159**
Highly Voted 1 year, 5 months ago
correct! 1: include entity metadate 2: select components
upvoted 10 times

**MrEz**
5 months, 1 week ago
1: include entity metadata --> why? i can include the table/entity without any entity metadata, then in the new solution i could select the table, click on 'Properties' in the header menu, select 'Advanced options' and there i could click 'Audit changes to its data' with no need to add any entity metadata.
upvoted 2 times

**61be873**
2 months, 3 weeks ago
Include entity metadata This option includes no components—such as fields, forms, views, or related entities—but does include all the metadata associated with the entity. Metadata includes the entity properties, such as auditing, duplicate detection, and change tracking.
upvoted 2 times

**jkaur**
Most Recent 3 months ago
Correct
upvoted 2 times

**ctedesco**
1 year, 1 month ago
On exam 5/23
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct
upvoted 1 times

**Samurai88**
1 year, 4 months ago
Correct
upvoted 1 times

Question #15 *Topic 6*

A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.

The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.

You need to create the different Power Virtual Agents bot environments.

How many Power Virtual Agents bot environments are required?

- A. 1
- B. 2
- C. 3
- D. 6

**Correct Answer:** *D*

*Community vote distribution*

D (100%)

*Community vote distribution*

**MS_KoolaidMan**

Highly Voted 1 year, 4 months ago

Selected Answer: D

2*3=6 ☺

upvoted 6 times

**HAZZTA**

Most Recent 21 hours, 36 minutes ago

Selected Answer: D

3 environments, dev, test, prod in two location/regions. 2x3=6.

upvoted 1 times

**MrEz**

5 months, 1 week ago

for those who make a linguist test here, 1 cannot be right because the question speaks in plural. 2*3=6 (a more difficult thing for linguist purists)

upvoted 2 times

**Net_IT**

10 months ago

3 different environments on 2 different locations equals 6 in total? Or am i wrong?

upvoted 2 times

**wsjones**

11 months, 1 week ago

on exam - 8/1/23

upvoted 3 times

**ctedesco**
1 year, 1 month ago
On exam. 5/23
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
6 correct
upvoted 2 times

**IvanaDomijanic**
1 year, 5 months ago
Was on exam January 2023.
upvoted 3 times

**guz**
1 year, 5 months ago
so 1 for each environment?
upvoted 2 times

**HARRISONP04**
1 year, 5 months ago
yes :))
upvoted 2 times

## Question #16 *Topic 6*

A company plans to create an app by using Power Apps.

The company has the following requirements:

• The app must be able to enter data into Microsoft SharePoint.
• Users must be able to add the app into Microsoft Teams.

You need to recommend which app to create.

Which type of app should you recommend?

- A. model-driven app as a personal app
- B. model-driven app as a tab app
- C. canvas app as a personal app
- D. Canvas app as a tab app

**Correct Answer:** *C*

*Community vote distribution*

D (100%)

*Community vote distribution*

**CP14**
Highly Voted 1 year ago

**Selected Answer: D**

Shouldn't it be tab app instead of personal app?
upvoted 6 times

**b304b2c**
Most Recent 2 months, 1 week ago
Is there a URL where I can read the difference between tab app and personal app? It's obvious it's a canvas app but both apps can be added into Teams just different ways of doing it.
upvoted 1 times

**jkaur**
3 months ago
seems D
upvoted 1 times

**MrEz**
5 months ago
new definitions for me tab app: Tabs are Teams-aware webpages embedded in Microsoft Teams and a good way to begin developing for Teams https://learn.microsoft.com/en-us/microsoftteams/platform/get-started/build-basic-tab-app?tabs=teamstoolkitcodespaces personal app: A personal app can be a bot, private workspace, or both https://learn.microsoft.com/en-us/microsoftteams/platform/concepts/design/personal-apps. Users (n:1app) interact with the bot in a tab you specify. (plural? can it be shared?)
https://learn.microsoft.com/en-us/microsoftteams/platform/concepts/design/personal-apps
https://learn.microsoft.com/en-us/microsoftteams/platform/concepts/design/app-structure
upvoted 3 times

**MrEz**
5 months ago
D. Canvas app as a tab app Most Voted
upvoted 1 times

**MrEz**
5 months ago
A company plans...! cannot be personal?
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago

**Selected Answer: D**

Per Copilot: Create a Canvas app as a tab app to meet the requirements of entering data into Microsoft SharePoint and adding the app into Microsoft Teams.
upvoted 1 times

**hismail**
6 months, 4 weeks ago
D. . A canvas app is a type of app that you can design and build without writing code.
upvoted 1 times

**MaitreMelanie**
8 months, 1 week ago

I say C: When you read Embed-teams-app from Microsoft website, it is clear that the canvas app is a personal app to start with. Then, you can add it to Teams and then it becomes a Tabs.
upvoted 1 times

**Ashishdaa**
10 months, 1 week ago
**Selected Answer: D**
D. Canvas app as a tab app Creating a canvas app as a tab app in Microsoft Teams allows you to integrate the app directly into Teams as a tab. This makes it easy for users to access and use the app within the Teams interface. Additionally, canvas apps are versatile and can be designed to interact with various data sources, including SharePoint, which fulfills the requirement of entering data into SharePoint.
upvoted 4 times

**uberlord**
11 months, 3 weeks ago
**Selected Answer: D**
gpt answer
upvoted 1 times

Question #17 *Topic 6*

A company records data in Microsoft SharePoint Online. The company is creating a mobile app by using Microsoft Power Platform only.

The company requires the app to connect directly to SharePoint Online to collect data.

You need to recommend which Microsoft Power Platform product or feature to implement.

What should you recommend?

- A. Power Automate
- B. Power Pages
- C. Canvas app
- D. Model-driven app

**Correct Answer:** *C*

*Community vote distribution*
C (100%)
*Community vote distribution*

**jkaur**
3 months ago
The answer is C.
upvoted 1 times

**JohnChung**
5 months ago
**Selected Answer: C**
The answer is C. Not A, because Power Automate cannot be used to create an app Not B, because Power Page only uses data stored in Dataverse Not D, because Model Driven app only uses data stored in Dataverse

upvoted 1 times

**MrEz**

5 months ago

The company is creating a mobile app by using Microsoft Power Platform only. Only means this requirement to be skipped, because sharpoint is not PowerPlatform 'only': The company requires the app to connect directly to SharePoint Online to collect data. ;-) correct: canvas app

upvoted 2 times

**Mayah974**

1 year ago

**Selected Answer: C**

For me it's correct

upvoted 2 times

**lgoleman24**

1 year ago

This seems correct.

upvoted 3 times

Question #18 *Topic 6*

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

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At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment -

Environment -

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table -

• Birthdate is a custom date and time field.
• Age at Registration is a calculated field that displays the age of the prospect at the time of registration.
• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation table -

• The Evaluation table is a custom table used to track evaluation criteria.
• Evaluation records cannot be manually created.
• Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table -

• The consent forms completed by the parents are stored as records in the Consent table.
• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Team website -

• The team website is created by using Power Pages.
• A starter layout template was used to create the site.
• The site consists of five pages:
o Home: A page open to everyone to view the announcements from the team. o Schedule: A page open to everyone to view the tryout and game schedule. o Evaluations: A page that displays tracking from the evaluation table. Prospects are able to view their own information only. o Forms: A page that displays the consent form. o Contact Us: A page for anyone to submit questions and comments.
• Two web roles for authenticated users are created: Primary Contact User and Prospect User. o All primary contacts and prospects are assigned to their respective roles.

Requirements -

Registration -

• Parents and prospects are created as contacts and must be linked.

• The registration team must be able to rapidly create prospects without navigating away from the Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.
• Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parental consent -

• When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.
• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect o contain a link to the team website o be automatically sent weekly and tracked to the contact record in Dataverse o include the current date using the full month name, date, and year

Evaluations -

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to format the Current Date field for parental consent.

What should you use?

- A. switch
- B. dynamic content
- C. expression
- D. condition

**Correct Answer:** *C*

Currently there are no comments in this discussion, be the first to comment!

Question #19 *Topic 6*
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section.

To start the case study -
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

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Prospects are considered underage if they are younger than 18 years old at the time of registration.

Current environment -

Environment -

• Custom code is not allowed in the system.
• Server-side synchronization is configured for emails, appointments, contacts, and tasks.
• The database and file storage of Dataverse must be minimized to keep costs low.

Contact table -

• Birthdate is a custom date and time field.
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• Current Age is a calculated field that displays the age of the prospect based on the current date and time.

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• Evaluation records cannot be manually created.
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• Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

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• The team website is created by using Power Pages.
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• A view named Underage Prospects that lists all underaged prospects is required.
• The Underage Prospects view must run once a week without requiring modifications to display correct information.
• A consent email must meet the following requirements:
o be sent to the primary contact of each new underage prospect o contain a link to the team website o be automatically sent weekly and tracked to the contact record in Dataverse o include the current date using the full month name, date, and year

Evaluations -

• Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.
• The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

You need to store scanned consent forms.

Where should you store the forms?

- A. Attachment

- B. Column
- C. Notes
- D. SharePoint

**Correct Answer:** *B*

Currently there are no comments in this discussion, be the first to comment!

Question #20 *Topic 6*

DRAG DROP

-

A company has implemented server-side synchronization in Dataverse.

Users have the following synchronization requirements:

• As emails are moved to specific locations within an inbox, the emails must relate back to a specific record in Dataverse.
• Information about key individuals must sync automatically to Outlook.
• Tagged appointments in Outlook must sync automatically to Dataverse.

You need to recommend a solution for each requirement.

What should you recommend? To answer, move the appropriate features to the correct requirements. You may use each feature once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Features**

- Folder-level tracking
- Outlook category tracking
- Email synchronization
- Appointments, contacts, and tasks synchronization

**Server-side synchronization features**

| Requirement | Feature |
|---|---|
| Synchronize moved items | |
| Individuals appear in Outlook | |
| Synchronize tagged appointments | |

Correct Answer:

**Server-side synchronization features**

| Requirement | Feature |
|---|---|
| Synchronize moved items | Folder-level tracking |
| Individuals appear in Outlook | Appointments, contacts, and tasks synchronization |
| Synchronize tagged appointments | Outlook category tracking |

Currently there are no comments in this discussion, be the first to comment!

## Topic 7 - Testlet 1

Question #1 *Topic 7*

**Introductory Info** This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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Background -
ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.
Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.
The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results,
ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.
Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

▪

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.
Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company

constantly improves the user experience.
Search page contents for a specified value to determine validity.

Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**HOTSPOT -
You need to address the executive's concerns regarding unnecessary data access.
Which security changes should you make? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

**Concern** – Unnecessary user access to client data during verification

**Security Measure** –

| |
|---|
| Assign records to the user doing the verification and change table security to basic. |
| Assign records to a service account and share the record with the team member doing the verification. |
| Assign records to a service account and add the team member doing the verification by using an access team. |

**Concern** – Unnecessary user access to client data after the request is completed

**Security Measure** –

| |
|---|
| Assign records to the QV team when the service request is completed. |
| Assign records to a service account when the service request is completed. |
| Assign records to the team member doing the verification when the service request is completed. |

**Correct Answer:**

**Answer Area**

**Concern** – Unnecessary user access to client data during verification

**Security Measure** –

| |
|---|
| Assign records to the user doing the verification and change table security to basic. |
| Assign records to a service account and share the record with the team member doing the verification. |
| Assign records to a service account and add the team member doing the verification by using an access team. |

**Concern** – Unnecessary user access to client data after the request is completed

**Security Measure** –

| |
|---|
| Assign records to the QV team when the service request is completed. |
| Assign records to a service account when the service request is completed. |
| Assign records to the team member doing the verification when the service request is completed. |

Box 1: Assign records to a service account and add the team member doing the verification by using an access team.

When to use access teams -
* The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.
* The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.
* A unique set of users requires access to a single record without having an ownership of the record.

Box 2: Assign records to the QV team when the service request is completed.
Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.
a€¢ When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Reference:
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborate-share-information

**SoraTT**
Highly Voted 1 year, 5 months ago
Correct! In Exam on 28th January 2023 Scored 781
upvoted 8 times

**jkaur**
Most Recent 3 months ago
Correct
upvoted 2 times

**MrEz**
5 months ago
1) a) what is table security basic (maybe owning user priv. only -> on role, not table!)? create, read ? user? Business unit? I can see License Type can be set to Basic on the user record. Problem: holiday absences for assigning to user directly.--> the user manually makes reassign all? b) 'share with the team member' means how does it identify the 1 team member? c) 'add the team member' add to what (to the team? But if he is ‘the team member’ he is already member of the team), queue? and how is 'the team member' (the is 1) identified among the many team members? (1 team N members) the assigned user is the user who is responsible to do something, usually. Assigning records to a default(?) service account is not a good idea (maybe a team?), is that not what queues are for?? 2) a) goes with the QV team as an owner team...
upvoted 2 times

**MrEz**
5 months ago
I would create a role which contains the table and add user privileges for crud. Then I would add the users to the private queue as queue members. So they can see the service request records. They would then have to pick the records from the queue and assign them to themselves removing the record from the queue and visibility of the users. Finally after completion, assigning to another queue where the queue members have final revision legitimation?
upvoted 1 times

**wsjones**
11 months, 1 week ago
on exam - 8/1/2023
upvoted 4 times

**mvuser**
1 year ago
on 20th june 2023 exam
upvoted 2 times

**charles879987**

1 year, 2 months ago

on May 2023 exam

upvoted 3 times

**RICHARDALEX007**

1 year, 4 months ago

on exam March 2023

upvoted 2 times

**niel93**

1 year, 9 months ago

This question was on Sept 24th Scored 712 Selected the same answer

upvoted 1 times

**Nyanne**

1 year, 9 months ago

I would select option 1... Currently the data for Service Requests are available to ALL team members, meaning the level of access is too open, and needs to be restricted. Access Teams will not restrict access, nor will sharing the record. The only valid answer is option 1: Assign the record to a specific user who will work on the Service Request, and change the security role to basic level privileges (user level). That way only the user who the record has been assigned to will have access to the record. If the record needs to be accessed by other team members, then the owner can share the record to the relevant team members.

upvoted 3 times

**5600fed**

1 year, 1 month ago

I read basic priviliges as the standard datavers role (self). In that case Basic User rights only works for standard (non custom) entities. As we are working with custom tables/entities I don't see this as a valid answer. If they would mention user permissions on the table, instead of the basic user then this could be a valid answer. I would go for access team even tough this question is not complete either because it doesn't mentioning limiting the permissions. However considering that basic user is wrong in my opinion in this case I would go for access teams.

upvoted 2 times

**MrEz**

5 months ago

maybe you are referrring to basic user license (on the user record). but indeed 'table security to basic' is not very clear. 2) 'assign recordS' (plural) to a (1) service account and share the (1) record (not these, or the recordS), means sharing of the service-account .... werid... and how should this LIMIT access? 3) smells a bit if ms wants to test our awareness of access teams "assign (which) records to..." also, the sensible data is in the Qualification records (school degree, prof. qualifications) not in the service request nor (maybe) the name of the Account/Contact record (unless it is about patient of a med. psychiatrist you don't want everyone to know...)

upvoted 1 times

**Nyanne**

1 year, 9 months ago

For Q1

upvoted 1 times

**allesglar**
1 year, 8 months ago
I believe the answer is correct. Adding the team user doing the verification implies that the user will be removed from the access team after the verification and therefore he will lose his rights.
upvoted 4 times

Question #2 *Topic 7*

**Introductory Info**This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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To start the case study -
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Background -
ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.
Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.
The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results,
ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.
Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

-
New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the

only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.
Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.

▪

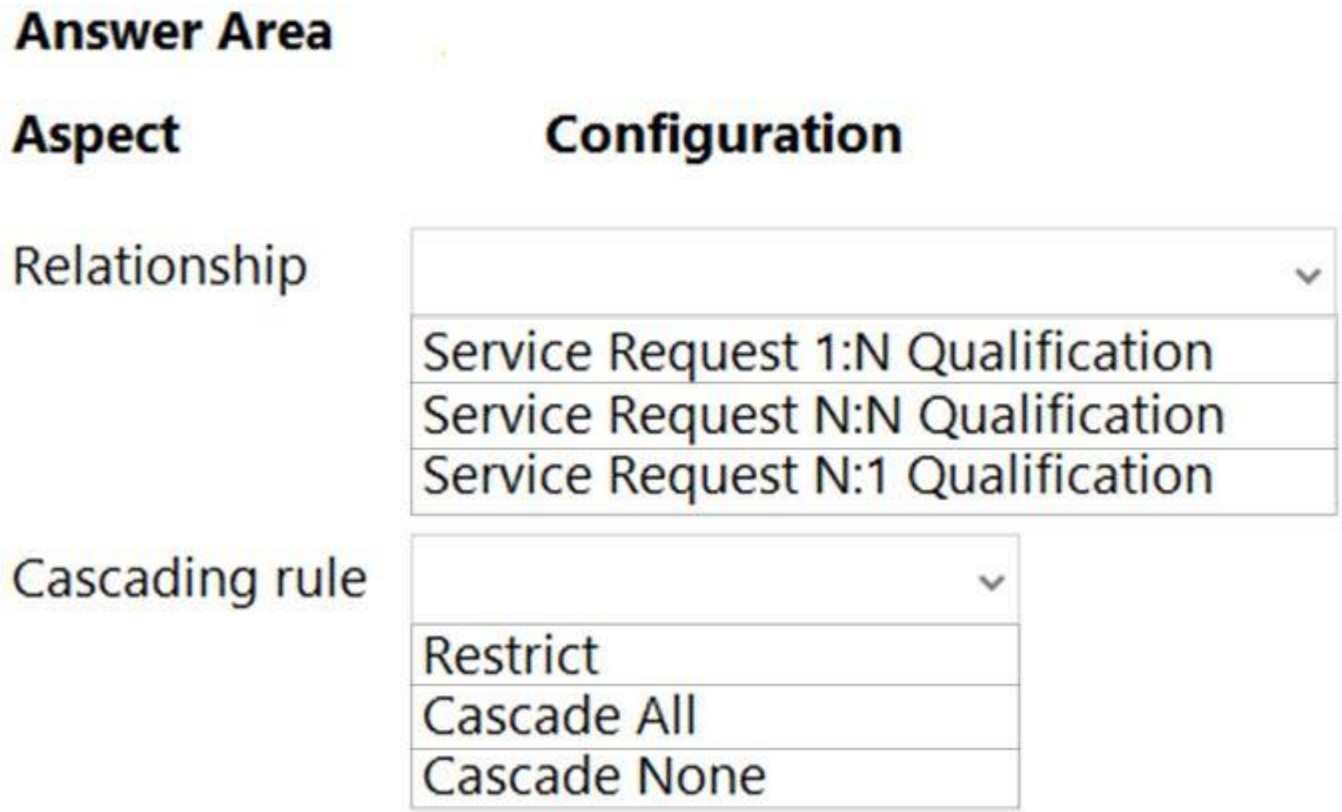
Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

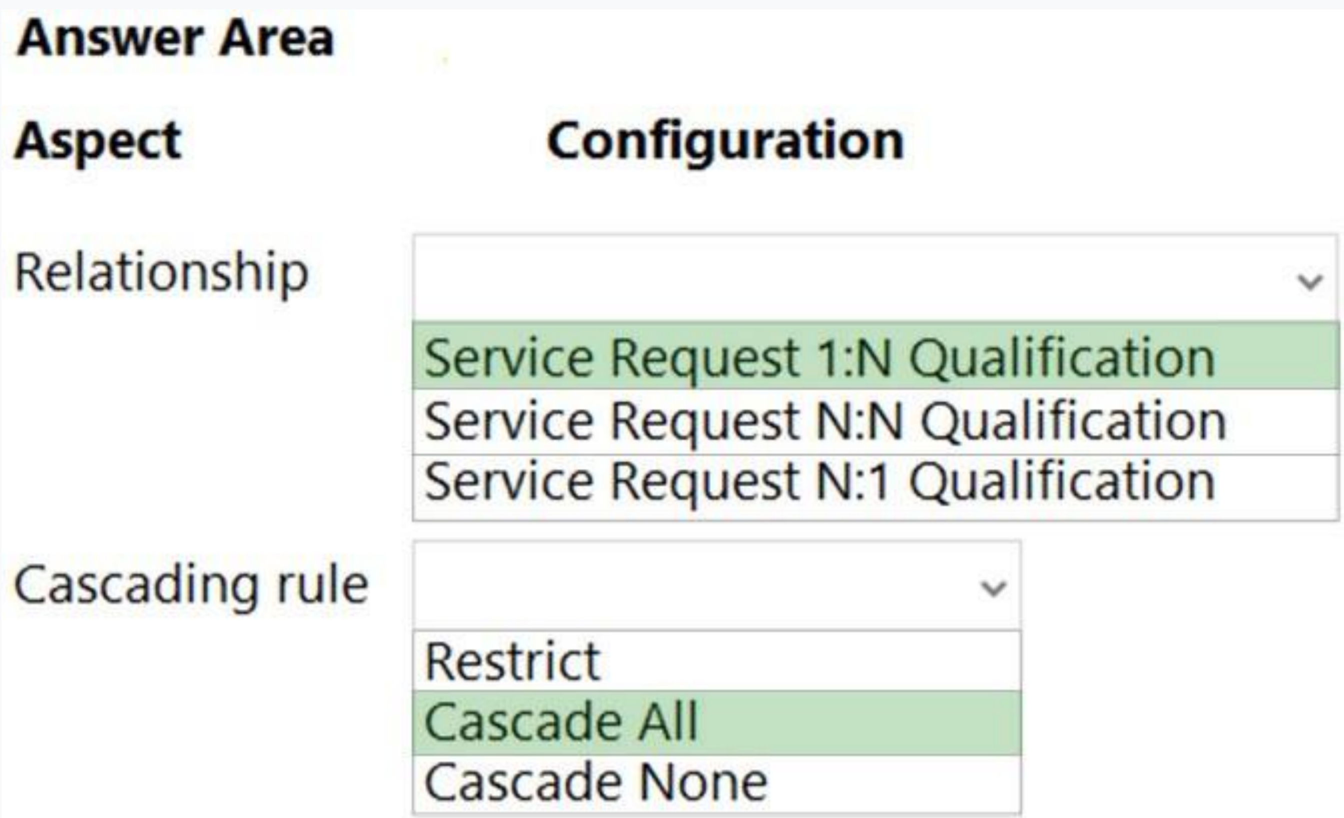
Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**HOTSPOT -
You need to resolve the issue reported by substitute employees after they are assigned service requests.
How should you configure the system? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:




**Correct**




**Answer:**

Box 1: Service Request 1:N Qualification

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Box 2: Cascade All -

Cascade All - Perform the action on all referencing table records associated with the referenced table record.
Reference:
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-behavior

**niel93**
Highly Voted 1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer
upvoted 8 times

**Mayah974**
Highly Voted 1 year ago
This question was on July 7th Score 806 1- service request 1:N qualification 2- cascade all
upvoted 5 times

**HaileleoulG**
Most Recent 2 weeks, 2 days ago
Correct
upvoted 1 times

**jkaur**
3 months ago
correct
upvoted 2 times

**charles879987**
1 year, 2 months ago
on may 2023 exam
upvoted 3 times

**Ikhalil**
1 year, 3 months ago
Relationship 1- service request 1:N qualification Cascading rule 2- cascade all
upvoted 3 times

**RICHARDALEX007**
1 year, 4 months ago
On exam March 2023
upvoted 1 times

**RichXP**
1 year, 5 months ago
N:N, one service request (like background check for xxx) may have multiple qualifications (like education, work location, address, credit) one qualification (like xxx's address) may associate with multiple service requests (banks, hiring companies) 2nd Q: cascade none. If you want delete one service request, should just leave linked qualifications alone
upvoted 1 times

**Newb007**
1 year, 3 months ago

Casacade None?..... Try reading this again... it's cascade all.. must be "When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests." Assign Records via Cascade All
upvoted 4 times

**Zackfactor**

1 year, 5 months ago
Can you please explain why N:N because the essays says a service request can have 1 or more qualification records associated with it.
upvoted 2 times

**charthouse**

9 months ago
I initially thought 'Cascade None' for the same reason. Then I realised that cascading behaviour in Dataverse doesn't just apply to deleting records, but also to assigning, sharing, merging, etc. In which case, 'Cascade All' is correct. See https://learn.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-behavior#using-sdk-for-net-to-configure-cascading-behavior
upvoted 1 times

**SeniorFC001**

1 year, 2 months ago
Valid line of thinking BUT It never mentions that Qualification records are RE-USED for multiple Service Requests. So the assumption is that they are not. It says Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database. Never says there is some sort of complex previous Service Request / Qualification re-use mechanism in place. Furthermore it explicitly states: In the rare event that results are questioned (by the client), a new service request is created and verified independently of the previous work that took place. INDEPENDENTLY OF PREVIOUS WORK - so again assumption is that a brand new Service Request and Qualification records are always created. Also if you don't use Cascade All then there is no way (mentioned in the answer) to fix the issue of users not being able to see Qualification records.
upvoted 4 times

## Question #3 *Topic 7*

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New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
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Corporation's client.
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To complete a service request, users perform the following actions:
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- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
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Search page contents for a specified value to determine validity.

▪
Update the corresponding Qualification record in Dataverse.
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Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
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Governance and security -
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A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**You need to implement the requirement for the VP of sales.
What should you do?

- A. Use a test account with a base security role with QV security added.
- B. Add the System Administrator security role to your user account.
- C. Use a test account with only QV security added.
- D. Add QV security to your user account.

**Correct Answer:** *A*
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Note: One of the security best practices in Dynamics 365 is to use the base security role as a baseline and apply that role to all Users. The base security role will include all the common/basic permissions that are required to have access to the system.
To set up the base security role for the first time
1. create a new empty security role.
2. add the minimum privileges required to access the system.
3. add the privileges required for the basic functionalities.
4. test the role with the test user account.
5. add the permissions to the entities that all users can access (e.g. reference data).
Reference:
https://linnzawwin.blogspot.com/2020/07/minimum-privileges-required-to-log-in.html

*Community vote distribution*
A (100%)
*Community vote distribution*

**niel93**
Highly Voted 1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer
upvoted 13 times

**wsjones**
Most Recent 11 months, 1 week ago
This case study was on my test - 8/23
upvoted 4 times

**charles879987**
1 year, 2 months ago
on may 2023 exam
upvoted 1 times

**TorontoAcademy**
1 year, 3 months ago
this case study was on the exam 11/04/2023

upvoted 1 times

**ryyyyy**
_1 year, 3 months ago
used today 3/24/23
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
A. Use a test account with a base security role with QV security added.
upvoted 1 times

**RICHARDALEX007**
_1 year, 4 months ago
on exam march 2023
upvoted 1 times

**ziroz**
_1 year, 4 months ago
This question was on exam 02.03.23
upvoted 1 times

**AlineVasarevic**
_1 year, 6 months ago
This question was in exam 23/12/22
upvoted 2 times

**Robby1234**
_1 year, 7 months ago
**Selected Answer: A**
We need to create a user for the VP of sales. B and D adding roles to my own user account is wrong. C is also wrong because without the basic user role the VP of sales won't be able to log into the system. Has to be A
upvoted 3 times

## Topic 8 - Testlet 2

Question #1 *Topic 8*

**Introductory Info**Case Study -
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that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience
▪ or a seasonally appropriate outdoor activity.
Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

- Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

- The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**HOTSPOT -
You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:


**Correct Answer:**


Box 1: Power Apps Web Studio -
Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left. Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.

Box 2: in a tab -
You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

**Mike2000**
Highly Voted 2 years, 7 months ago
Given answers correct on exam 10-Dec-2021. Pass with 870 marks
upvoted 10 times

**Ikhalil**
Most Recent 1 year, 3 months ago
Answers are correct Power Apps web studio and in a tab
upvoted 2 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 3 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed Power Apps Web studio and in a tab.
upvoted 3 times

**burntsecondary**
2 years, 6 months ago
Just adding a reference: I believe the answers are correct. https://docs.microsoft.com/en-us/powerapps/teams/overview
upvoted 3 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 2 times

**aXon**
2 years, 7 months ago
in exam 11/23/21
upvoted 2 times

**Maljishi89**

2 years, 8 months ago
Correct.
upvoted 3 times

Question #2 *Topic 8*

**Introductory Info**Case Study -

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -

Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.

The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.

Current environment. Communication

Communication between staff members is primarily conducted through email and SMS text messages.

Conversations between staff members and guests are often lost.

Conference calls are used for all group meetings.

Current environment. Event registration

Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience

- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.

Current environment. Check-in process

Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.

For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -

At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

▪

Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.

Requirements. Hotel policies and event inquiries

The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -

The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:

Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

.

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.

Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -

Guest1 inquires about snow conditions several times during each day of their stay.**Question**You need to add controls to the check-in solution for the health and wellness questions.

Which form control should you use?

- A. Drop down
- B. Check box
- C. Text input

**Correct Answer:** *B*

*Community vote distribution*

A (78%)

B (22%)

*Community vote distribution*

**mrsonic**

Highly Voted 2 years, 8 months ago

Correct Answer is dropdown Reasoning: "The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen." Checkboxes do not guarantee interaction with a user.

upvoted 30 times

**Nyanne**

_1 year, 9 months ago

thank you for providing the explanation.

upvoted 4 times

**HARRISONP04**

_1 year, 5 months ago

wrong, if you make the checkbox option a business required as a business rule then user intervention will be guaranteed and the checkbox will be the most appropriate solution to the task

upvoted 5 times

**charles879987**

_1 year, 2 months ago

Wrong. Column type support with business rules https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule#differences-between-canvas-and-model-driven-apps "Business rules work with most column types including text, number, choice, date, lookup, owner, and image. However, business rules don't work with the following column types: Choices (multi-select) File Language" Checkbox is not supported

upvoted 4 times

**charles879987**

_1 year, 2 months ago

So answer is correct

upvoted 2 times

**charles879987**

_1 year, 2 months ago

I mean "drop down" is the correct answer

upvoted 3 times

**Jasper69**

_9 months, 1 week ago

The "Checkbox is not supported" text is not on the provided reference. The other options were though.

upvoted 1 times

**mecreative**

_Highly Voted 2 years, 10 months ago

The requirements for health and compliance stated in the case study: "For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in." Therefore, checkbox is the most appropriate answer.

upvoted 16 times

**burntsecondary**

_2 years, 7 months ago

Guests must physically interact with each answer before proceeding to the next screen. Checkboxes do not do that. If you don't want to check a checkbox you skip it . . . this is not physical interaction. The correct answer is dropdown. It is blank, yes or no. If it is still blank before the user moves to the next screen we know to stop and make the user enter an answer.

upvoted 8 times

**AlineVasarevic**

1 year, 7 months ago
You can set the questions as required, so if the user doesn't select an answer, would not be able to proceed.
upvoted 2 times

**uberlord**
1 year ago
but what if the default answer (no or blank for example) is the answer they want to give, in your solution they would have to tick it and untick it....no UX expert is going to sanction that. the option to use a dropdown is correct for the requirement of forcing interaction even though it just seems logical to use the checkbox
upvoted 2 times

**b304b2c**
Most Recent 2 months, 1 week ago
checkboxes allow for multiple answers, drop downs do not allow for multiple answers. https://www.spguides.com/powerapps-checkbox/ "The Power Apps Checkbox control allows the user to select or clear to set its value to true or false and this control allows users to select one or multiple options from a list of choices." Requirement here is for one answer only, so checkboxes (plural) would not be sufficient.
upvoted 1 times

**Y97**
5 months, 1 week ago
What if client need to print the form....check box is a good option
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Selected Answer: A
Correct Answer is dropdown
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
B. Check box
upvoted 1 times

**Blisss**
1 year, 4 months ago
Selected Answer: B
Check boxes allow the user to select one or more options from a list of choices. In this case, the health and wellness questions likely have a set of predefined responses (e.g., "yes," "no," "not sure," etc.), which makes a check box a suitable form control to use. The user can check the appropriate boxes to indicate their responses to the questions.
upvoted 1 times

**b304b2c**
2 months, 1 week ago
As your last line says, users can check the appropriate boxES which is plural. Requirement states only one choice allowed. The check-in solution must have a screen where the guest will select EITHER YES OR NO to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.

upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 2 times

**Sujadocs**
1 year, 10 months ago
Case study was different in Aug 2022 exam. It was about a company doing background checks with PP apps and environment. The company needs to add quality check process on the existing verification process. There were 9 questions based on case study.
upvoted 3 times

**jakram**
1 year, 10 months ago
Took the test today, the case study posted here is no longer used. A new case study is shown. Around 9 new questions also not on here.
upvoted 1 times

**Miclarsen**
1 year, 11 months ago
Worth mentioning! Took the test this monday 15-08-2022 and the Alpine Ski House case study was replaced with a new case study, so unless they have several case studies to pick from in the test you are just S*** out of look if you expect these questions to pop up. because they wont.
upvoted 1 times

**pgchand**
1 year, 11 months ago
Selected Answer: A
As Per latest it is actually Choice. Checkbox invalid due to physical interaction
upvoted 2 times

**AndreiAndreiG**
2 years ago
Selected Answer: B
Checkbox allows for yes/no answers.
upvoted 2 times

**Ellena**
2 years, 1 month ago
"The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen." Checkbox is correct
upvoted 1 times

**Thetruthseeker**
2 years, 1 month ago
Selected Answer: A
They need to physically interact with the answer.
upvoted 3 times

**jagzbuys**

2 years, 2 months ago

A or B guys ?

upvoted 3 times

**Fyrus**

2 years, 2 months ago

**Selected Answer: B**

I would totaly go B. Ok, checkbox does not have the "null" option but still... is more convenient to users to simply check them if they are aware of some condition. I don't think is crutial to have the "null" option...

upvoted 1 times

**Fyrus**

2 years, 2 months ago

"For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records"

upvoted 1 times

## Question #3 *Topic 8*

**Introductory Info**Case Study -

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -

Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.

The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.

Current environment. Communication

Communication between staff members is primarily conducted through email and SMS text messages.

Conversations between staff members and guests are often lost.

Conference calls are used for all group meetings.

Current environment. Event registration

Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience

- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.

Current environment. Check-in process

Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.

For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -

At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.

Current environment. Resort policies and event inquiries

A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.

Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -

Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.

All solutions must be simple to use, easy to maintain, and represent the brand of the resort.

You must implement the following solutions:

a centrally managed communication solution

a customer service solution

a resort portal

a chat solution

a check-in solution

Requirements. Communication -

Communication between team members must be centrally managed and unified in Microsoft Teams.

When the company confirms an event, they must provide a list of guest's names and email addresses.

You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

-

Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -

Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.

Prior to the event, guests must be able to identify any personal dietary restrictions.

Requirements. Check-in processes

Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in

Microsoft Excel.

The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -
▪
The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**You need to design the resort portal to meet the business requirements.
Which data source should you use?

- A. Microsoft Dataverse
- B. Microsoft Excel
- C. Azure SQL Database
- D. SQL Server

**Correct Answer:** *B*

*Community vote distribution*

A (56%)

B (44%)

*Community vote distribution*

**MaitreMelanie**

Highly Voted 1 year, 10 months ago

There is no way you can create any portal with an Excel database. It has to be Dataverse.

upvoted 16 times

**Nyanne**

1 year, 9 months ago

Agreed. The scenario doesn't make sense.. Surely their tech team will need to learn *some* level of Dataverse... How will portals be managed, etc.?

upvoted 2 times

**charles879987**

Highly Voted 1 year, 2 months ago

Selected Answer: B

very tricky question. But you can use Excel as data source to you Dataverse tables and set your own refresh frequency. https://learn.microsoft.com/en-us/power-query/dataflows/sync-excel-cds-dataflow

upvoted 5 times

**b304b2c**

Most Recent 2 months, 1 week ago

You can't authenticate against excel. End of story. You can't send emails out of Excel. Personnel that know Microsoft Excel can be expected to be proficient with Power Fx. Answer is A.

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

Selected Answer: B

Considering the business requirements and the proficiency of non-technical staff in MS Excel, using Excel as a data source for Dataverse tables, and then connecting the resort portal to these Dataverse tables, would be a suitable solution.

upvoted 2 times

**JohnChung**

7 months ago

Users are proficiency in Excel can make it, then why we study Power Platform?

upvoted 1 times

**brampton**

11 months, 2 weeks ago

Selected Answer: B

I would go for B Excel, even though it can be an operational data source, if you read into the 'design' keyword in the question with the other 'answers' provided. You woudl detail in your design that Excel would be the data source for the solution as that is the only source of data 🤷. Operationally you would use any of the

other datasource once they have be populated from Excel, bit of a stretch but I would read it this way to pass the test not to implement
upvoted 1 times

**uberlord**
1 year ago
trick answer, its excel but it has to go through dataverse
upvoted 1 times

**smaldid**
1 year, 1 month ago
B is correct. Requirement states, The check-in solution will use some data that is stored in. Microsoft Excel.
upvoted 2 times

**D365Apprentice**
1 year, 1 month ago
**Selected Answer: A**
You can use Excel as a data source and probably should as the users are proficient in Excel
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
A. Microsoft Dataverse
upvoted 2 times

**AlineVasarevic**
1 year, 7 months ago
The question is about the data source "Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in Microsoft Excel."
upvoted 4 times

**Robby1234**
1 year, 7 months ago
**Selected Answer: A**
It is the Microsoft Dataverse, you can then import Excell sheets with the wizard.
https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-import-export
upvoted 3 times

**allesglar**
1 year, 8 months ago
**Selected Answer: A**
I will go for A) the reason being are formula columns in dataverse: "Formula columns use the Power Fx syntax that's similar to Office Excel. As you enter the formula, Intellisense helps you with recommendations for formula, syntax, and errors."
upvoted 3 times

**OldHand1**
1 year, 9 months ago
I'm erring on dataverse too. I did think 'Porta'' doesn't mean 'power platform portal' and explored that, but there is a requirement for guests to pre-register dietary preferences before the event so it really would point in the power platform portal direction.
upvoted 1 times

**DynamicsDave**
1 year, 9 months ago
i think they trying to throw a curve ball with "check-in needs to work even when there is no internet", so the devices will need to have an offline mode setup when using dataverse.
upvoted 1 times

**kangtamo**
1 year, 9 months ago
**Selected Answer: A**
I think A is the answer.
upvoted 2 times

**Maglev**
1 year, 10 months ago
Dietary/answer data can be stored in Excel sure, but how can this be stored?: "Guests must create an account and sign into a resort portal". Where are the accounts stored?
upvoted 2 times

**Nyanne**
1 year, 9 months ago
I guess the portal could be setup for Open registration, which then wouldnt require sending portal invitations?
upvoted 1 times

## Question #4 *Topic 8*

**Introductory Info**Case Study -
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Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience

for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience
- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.
-

Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -

Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.
Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

- 

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**HOTSPOT -
You need to design the resort portal's email registration process.
Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Requirement | Solution |
|---|---|
| Implement the invitation code redemption process. | Auto-populate the invitation code field on the sign-in screen from the email link.<br>Embed the invitation code in the email link URL.<br>Send the customer their username and temporary password in the email link. |
| Validate the user's email. | Two-factor authentication<br>Azure Active Directory authentication<br>Social provider sign-in<br>Invitation code sign-up |

**Correct Answer:**

**Answer Area**

| Requirement | Solution |
|---|---|
| Implement the invitation code redemption process. | Auto-populate the invitation code field on the sign-in screen from the email link.<br>**Embed the invitation code in the email link URL.**<br>Send the customer their username and temporary password in the email link. |
| Validate the user's email. | Two-factor authentication<br>Azure Active Directory authentication<br>Social provider sign-in<br>**Invitation code sign-up** |

**burntsecondary**

Highly Voted 2 years, 7 months ago

Correct Answer. I did some research since it had been a while since I went through this process . . . embedding the URL into the redeem link will automatically auto populate the invitation code field. So for the first question B is correct. You do not have to do anything else and that is why A is incorrect.

upvoted 11 times

**ArezouDynamics**

Highly Voted 2 years, 8 months ago
Correct answer!
upvoted 5 times

**charles879987**
Most Recent 1 year, 2 months ago
correct. https://learn.microsoft.com/en-us/power-pages/security/authentication/set-authentication-identity#redeem-an-invitation
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Correct answer
upvoted 1 times

**techsupport**
1 year, 5 months ago
correct answer
upvoted 1 times

**jkaur**
2 years, 4 months ago
Correct
upvoted 4 times

## Question #5 *Topic 8*

**Introductory Info**Case Study -
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Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience

for guests. The company also plans to target corporate meetings and events.
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Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
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▪ or a seasonally appropriate outdoor activity.
Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

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At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
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Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
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a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.
▪
Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -

Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
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End time
Event date
Outdoor activities
Indoor activities

Most popular -

▪

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**You need to design the resort portal's email registration process.
Which solution should you use?

- A. Default the invitation code from the email upon logging into the portal
- B. Auto-populate the invitation code field on the sign in screen from the email link
- C. Embed the invitation code in the email link URL
- D. Send the customer their username and temporary password in the email link

**Correct Answer:** *C*
Scenario: Guests must receive a separate email to verify proof of ownership for their registration.
Note: You can setup redeem an invitation code for power apps portal.
Reference:
https://carldesouza.com/how-to-setup-redeem-an-invitation-code-for-power-apps-portal/

*Community vote distribution*

C (100%)

*Community vote distribution*

**IvanaDomijanic**
1 year, 1 month ago

**Selected Answer: C**

Correct
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
C. Embed the invitation code in the email link URL
upvoted 1 times

**Mikiee**
1 year, 8 months ago

**Selected Answer: C**

Correct. Same questions as above.
upvoted 4 times

## Topic 9 - Testlet 3

Question #1 *Topic 9*

**Introductory Info**This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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Background -
ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.
Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.
The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results,
ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.
Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

▪
New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level

environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.
Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.

Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The

substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment.
What should you do?

- A. Share a copy of the desktop flow with a member of internal IT.
- B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
- C. Send a copy of the desktop flow to a member of internal IT.
- D. Create the desktop flow in a solution and provide it to internal IT.

**Correct Answer:** *D*
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Flows with PowerApps steps -
Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue then other Power
Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power
Apps steps within them you will need to recreate them in your destination environment.
Reference:
https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues

*Community vote distribution*
D (100%)
*Community vote distribution*

**ranjan208**
Highly Voted 1 year, 7 months ago
Adatum case study is there, I gave exam today 20-11-2022 passed with 840 marks. Please lookout only 60% of other questions are there. I believe now Dump need to be updated.
upvoted 9 times

**jkaur**
Most Recent 3 months ago
D seems
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Selected Answer: D
The correct answer is: D. Create the desktop flow in a solution and provide it to internal IT. By creating the desktop flow within a solution, you can export the solution and import it into the target environment. This ensures that all components, including the Power Automate desktop flow, are packaged together and can be easily moved between environments. https://powerusers.microsoft.com/t5/Power-Automate-Desktop/How-to-migrate-desktop-flows-from-one-environment-to-another/td-p/1234415
upvoted 1 times

**FaresAyyad**
1 year, 2 months ago
**Selected Answer: D**
https://powerusers.microsoft.com/t5/Power-Automate-Desktop/How-to-migrate-desktop-flows-from-one-environment-to-another/td-p/1234415
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
D. Create the desktop flow in a solution and provide it to internal IT.
upvoted 1 times

**RICHARDALEX007**
1 year, 4 months ago
On exam March 2023
upvoted 1 times

**Zmajica**
1 year, 8 months ago
https://learn.microsoft.com/en-us/power-automate/desktop-flows/how-to/share-export-desktop-flows
upvoted 2 times

**_Nuni**
1 year, 8 months ago
D seems correct per explanation
upvoted 4 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected B
upvoted 2 times

## Question #2 *Topic 9*

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Current environment -

Data storage and retention -
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Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
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ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.

- Update the corresponding Qualification record in Dataverse.

The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**HOTSPOT -
You create a desktop flow to interact with a certification authority's website.
You need to get data in and out of the desktop flow.
How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

| Parameter direction | Configuration |
|---|---|
| Inbound | Copy and paste qualification data into the desktop flow.<br>Run a cloud flow from the Dataverse qualification record to send data to the desktop flow.<br>Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data. |
| Outbound | Copy and paste the verification data into the qualification record.<br>Send data from the desktop flow to a cloud flow to update the qualification record.<br>Connect by using the Dataverse connector from the desktop flow and the qualification record |

**Correct Answer:**

**Answer Area**

| Parameter direction | Configuration |
|---|---|
| Inbound | Copy and paste qualification data into the desktop flow.<br>Run a cloud flow from the Dataverse qualification record to send data to the desktop flow.<br>Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data. |
| Outbound | Copy and paste the verification data into the qualification record.<br>Send data from the desktop flow to a cloud flow to update the qualification record.<br>Connect by using the Dataverse connector from the desktop flow and the qualification record |

Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
Box 2: Send data from the desktop flow to a cloud flow to update the qualification record.
To complete a service request, users perform the following actions:
Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are

checked.
Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

**Nyanne**
Highly Voted 1 year, 9 months ago
I dont think the provided answers are correct... I would say: Inbound: Run a cloud flow from dataverse to send data to a desktop flow Outbound: Outbound: Send data from the desktop flow to a Cloud Flow to update the qualification record https://learn.microsoft.com/en-us/power-automate/desktop-flows/link-pad-flow-portal
upvoted 27 times

**allesglar**
1 year, 8 months ago
I agree, I wasnt able to find any information regarding a dataverse connector for a desktop flow...
upvoted 4 times

**jkaur**
Most Recent 3 months ago
2 and 2
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
Inbound: Run a cloud flow from dataverse to send data to a desktop flow Outbound: Outbound: Send data from the desktop flow to a Cloud Flow to update the qualification record By combining the use of input and output parameters in both the desktop flow and the Cloud Flow, you can establish a bidirectional data flow between Dataverse and the desktop flow, allowing data to be seamlessly exchanged.
upvoted 1 times

**uberlord**
12 months ago
2 and 2...fight me in the comments and tell me why i'm wrong
upvoted 2 times

**PL_TAROU**
6 months, 2 weeks ago
"The answer is 2 and 2. How can I use the Dataverse connector from Desktop Flow
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
3- connect by using the dataverse connector from the desktop flow and retrieve the qualification data. 2- send data from the desktop flow to a cloud flow to update the qualification record
upvoted 1 times

**NoGoodNickname**
1 year, 3 months ago
Dude in every question comment section you are just pasting answers given by the exam topic.
upvoted 15 times

**mk_dyn365**
1 year, 4 months ago
Any more supporting docs and confirmation on the right answer?
upvoted 1 times

**RODOLPHEKIRK**
1 year, 4 months ago
Via third-party (cdata.com), you can setup a dataverse connector from a desktop flow. Natively, the only way is to access Dataverse from Cloud flows and then call a Desktop flow from there.
upvoted 1 times

**IrenJu**
1 year, 4 months ago
So what is answer for second question? Can it be datavers connector?
upvoted 1 times

**SeniorFC001**
1 year, 2 months ago
Doesn't say it should be using third parties for this work (plus it would be additional hassle to go that way) so I would say native is the way to go here. Will stick with the Nyanne's answer above.
upvoted 3 times

**kat0409**
1 year, 9 months ago
Inbound: 2 Outbound: 3
upvoted 1 times

Question #3 *Topic 9*

**Introductory Info**This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.
At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -
ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.
Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.
The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information

missing. Because of these high-quality results,
ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.
Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.

Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.

▪
Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**HOTSPOT -
You need to configure a Power Automate flow to send the email with the results to the client.

What should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

| Requirement | Control |
|---|---|
| Process qualification records for a service request. | Switch<br>Condition<br>Apply to Each |
| Evaluate a qualification. | Do until<br>Condition<br>Apply to Each |

**Correct Answer:**

**Answer Area**

| Requirement | Control |
|---|---|
| Process qualification records for a service request. | Switch<br>Condition<br>**Apply to Each** |
| Evaluate a qualification. | **Do until**<br>Condition<br>Apply to Each |

Box 1: Apply to each -
You can use the Apply to each action to process a list of items periodically.
Note:
✑ Service request results will not be released to clients until all related Qualification records are set to a Complete status.
✑ To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are

checked.

Box 2: Do until -
The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.
Reference:
https://docs.microsoft.com/en-us/power-automate/apply-to-each https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/

**OldHand1**
Highly Voted 1 year, 9 months ago
I *think* given answer is correct. 1. Apply to Each makes sense. 2. Do Until - the logic being that Service request results will not be released to clients until all related Qualification records are set to a Complete status, so we need to keep evaluating each record until the condition becomes true. I really wish they would just ask what each one does though.
upvoted 13 times

**charles879987**
1 year, 2 months ago
correct. 1. apply to each qualification record of the service request 2. do until all records are verified with the automated process: "Process automation - ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following: Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience. Search page contents for a specified value to determine validity."
upvoted 2 times

**RichXP**
Highly Voted 1 year, 5 months ago
1. apply for each 2. condition for each qualification if isNotCompleted(qualification) return false; next qualification sendEmail('the service request is completed. the result ....'); return true;
upvoted 10 times

**jkaur**
Most Recent 3 months, 1 week ago
1. apply for each 2. condition
upvoted 2 times

**YUANYUAN0502**
6 months, 2 weeks ago
In the exam 28/Dec/2023
upvoted 2 times

**D365Apprentice**
1 year, 1 month ago
Process qualification record for a service request. A. switch Evaluate a qualification B. Condition Explanation:
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago

For processing qualification records for a service request, you need to use the switch control in Power Automate flow. The switch control allows you to define different cases based on the status of the qualification record, and perform specific actions accordingly. In this case, you can use the switch control to check the status of the qualification record (e.g., Valid or Not Valid) and perform different actions based on the status, such as sending an email with the results.
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
For evaluating a qualification, you need to use the Condition control in Power Automate flow. The Condition control allows you to define a condition based on the evaluation of an expression. In this case, you can use the Condition control to evaluate the qualification and determine if it is valid or not. Based on the evaluation, you can perform different actions, such as updating the corresponding Qualification record in Dataverse or marking it as Valid or Not Valid.
upvoted 1 times

**D365Apprentice**
1 year, 1 month ago
All of the above is incorrect on mine - sorry 1. Apply to Each 2. Condition
upvoted 1 times

**charles879987**
1 year, 2 months ago
on exam 2023
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
Apply to each Condition
upvoted 1 times

**RICHARDALEX007**
1 year, 4 months ago
On Exam March 2023
upvoted 2 times

**Sam1216**
1 year, 5 months ago
1. apply to each - 2. It has asked a question for one qualification hence 'condition'
upvoted 1 times

**JD_onez**
1 year, 7 months ago
do what until? It must be condition..
upvoted 1 times

**RazielLycas**
1 year, 7 months ago
Apply to each / Do until it's "right" but it means the flow will run for a long time until the qualification is completed, apply to each / condition is "right" if you assume the flow is scheduled each hour or once in the

morning and once in the afternoon or each day or whatever the design needs.. as usually Microsoft case study lack of design and realism
upvoted 2 times

**Robby1234**
1 year, 7 months ago
Think they mean to say: Apply to each Service request and then Do Until all Qualifications are Complete. This will make sure that all qualifications for all service requests are handled.
upvoted 2 times

**MrEz**
5 months ago
but then it should be 'evaluate a service..' because it waits until all qualifications are complete. so in my perspective it does not evaluate 'a' = 1 qualification but a=1 service request with n possible qualifications. still i believe you, they are unable to ask for what they mean. do until all qualifications done to evaluate the service..
upvoted 1 times

**allesglar**
1 year, 8 months ago
1. Apply to each 2. Condition 2. do until seems wrong. It could be an answer for both requirements but not just for the second one.
upvoted 1 times

**kat0409**
1 year, 9 months ago
1. Apply to each 2. Condition
upvoted 3 times

**Nyanne**
1 year, 9 months ago
The provded answers dont seem correct.. I would say: For Each Condition
upvoted 6 times

**5600fed**
1 year, 1 month ago
I agree with Nyanne. The second one should be condition because they are talking about evaluating one qualification not evaluating qualifications. So the Do Until is not relevant for this question. I do agree with the others that there needs to be a loop to check if all qualifications are executed, however for this question I go with the condition option.
upvoted 2 times

## Question #4 *Topic 9*

**Introductory Info** This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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section.

To start the case study -
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Background -
ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.
Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.
The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results,
ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.
Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.
Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.

▪

Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This

table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**You need to capture the Date Completed value from the website using a desktop flow.
Which method should you use?

- A. Use optical character recognition (OCR) on the screen to locate and extract the value.
- B. Display an input dialog and prompt the user to enter the value.
- C. Extract the value from the window the browser is using.
- D. Retrieve the value from the HTML element in the webpage.

**Correct Answer:** *C*
Record the name of the QV team member who performed the work and the date completed.

*Community vote distribution*
D (100%)
*Community vote distribution*

**RichXP**
Highly Voted 1 year, 5 months ago
Selected Answer: D
because website UI changes frequently, so look for html more reliable.
upvoted 5 times

**AliceWang**
1 year, 4 months ago
Could we say "look for html" is low-code/no-code? Because it mentioned: "This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them."
upvoted 2 times

**61be873**
Most Recent 2 months, 3 weeks ago
c using Selenium
upvoted 1 times

**MrEz**
5 months ago
c) That's what desktop flow is for. d) it is not the idea to do html scraping with desktop flow, i guess
upvoted 1 times

**MrEz**

4 months, 3 weeks ago

difficult: i have seen that you could get the content of html tags (parsing) and this would be the best way if the website changes frequently. however this stands in contradiction with lowcode/nocode. I would assume that such a user doesn't even know what parsing means. and, most probably, after you have found the text might typecast it into a date(and time) value?!

upvoted 1 times

**MrEz**

4 months, 3 weeks ago

assumption: the date comes from this external website. Maybe it is even B: as it changes often, an attended UI flow? just because i read the reason for the answer given...?! Record the name of the QV team member who performed the work and the date completed.

upvoted 1 times

**MrEz**

4 months, 3 weeks ago

I go for A) --> fits low code / no code and is robust against changes on the placment of the website. d) low code no code --> html scraping too difficult. still some potential of background restructuring... even though i believe the tagnames ect to be more stable.. (but IT is the business of making seconds into days billed.) c) possibly frequent changes and you would have to adopt the ui flow all the time... a) too time-consuming for the user. try to automate as much as possible.

upvoted 1 times

**MrEz**

5 months ago

evaluate a qualification means 1 qualification --> i opted for condtion. if ever it means that you should evaluate all available qualifications per service request to send the email until every qualification is complete, it is do until. I think they mean all not 'a' qualification

upvoted 1 times

**Agnes202307**

5 months, 2 weeks ago

**Selected Answer: D**

D. Retrieve the value from the HTML element in the webpage. This method involves directly interacting with the HTML structure of the webpage and extracting the required information from the specific HTML element that holds the "Date Completed" value. It is a more reliable and structured approach compared to other methods like OCR or user input dialogs.

upvoted 1 times

**Skada**

1 year, 3 months ago

**Selected Answer: D**

D. Retrieve the value from the HTML element in the webpage.

upvoted 1 times

**Ikhalil**

1 year, 3 months ago

D. Retrieve the value from the HTML element in the webpage.

upvoted 1 times

**Rod_Beka**

1 year, 8 months ago

I would select D. Both seems to work, but "D" seems more accurate. "When you search for web automation actions, you'll notice that you'll get a few actions for web extraction that sound similar: Extract data from web page: to extract a single value, or it can be a table as well Get details of element on web page: to only extract the detail of a particular element – such as in this case, where we want to just extract the temperature number of an element." https://mspowerautomate.com/how-to-scrape-data-from-web-pages-in-microsoft-power-automate-desktop/#:~:text=How%20to%20Extract%20Data%20from%20Web%20Pages%20in,Display%20the%20temperature%20in%20a%20message%20box%20

upvoted 1 times

**dieuga**

1 year, 7 months ago

I think it should be C, because "The authority website UI changes frequently because the company constantly improves the user experience" meaning the HTML could break if the website is updated

upvoted 3 times

**Skada**

1 year, 3 months ago

D still looks more appropriate in this case. UI element location may change because of frequent UI changes; however element name will not change and would be easier to fetch.

upvoted 4 times

**niel93**

1 year, 9 months ago

This question was on Sept 24th Scored 712 Selected C

upvoted 2 times

**Nyanne**

1 year, 9 months ago

C is the only option that makes sense.. However there is a prebuilt action to get current date and time. https://learn.microsoft.com/en-us/power-automate/desktop-flows/actions-reference/datetime#getcurrentdatetime

upvoted 2 times

## Question #5 *Topic 9*

**Introductory Info** This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -

ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.

Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.

The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results,

ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.

Team members currently have full access to all Service Request records.

Service requests -

The Service Request table includes header information about the individual or organization that is the subject of verification.

▪

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.

A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.

Many required tasks when performing verification services are currently done by using manual processes.

To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum

Corporation's client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

To complete a service request, users perform the following actions:

- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.
Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.

-
Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -

More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow.
What should you do?

- A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.
- B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

**Correct Answer:** *B*

*Community vote distribution*
C (53%)
A (47%)
*Community vote distribution*

**OldHand1**
Highly Voted 1 year, 9 months ago
I am thinking A. B. You can't sum with a calculated column and it can only use fields on the same record or a direct parent. That random generated number bit, it could generate a low or high number everytime, its random, not gong to guarantee a even spread. C. Randomly generate a number again, no guarantee that number will be will be less than 10% of the total 10% of the time. D. Wrong table.
upvoted 11 times

**Agnes202307**
5 months, 2 weeks ago
Agreed. This is a straightforward approach of assigning records based on a counting mechanism. Every 10th qualification record, based on the autonumber, will be reassigned.
upvoted 2 times

**busitecgmbh**
Highly Voted 1 year, 10 months ago
B is not correct. Calculated fields can not count related entities. A roll-up can do that.
upvoted 8 times

**jkaur**

Most Recent 3 months ago
Seems A
upvoted 1 times

**MrEz**
5 months ago
As i am from Switzerland, maybe i have difficulties with english grammar but when i read 'C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.' 'assignS' has raised my attention. What assigns? If i understood it correctly (maybe someone does a linguist course here?) 'assigns' refers to 'a roll-up column' that 'assignS' but no, roll-up columns cannot assign. as i read it: 'a roll-up column' ... ''that is the count of...', --> true 'a roll-up column' ...'that generates a random number...' --> true 'a roll-up column' ...' that assignS' --> false!! if ever, I am right (gpt seems to confirm it, but gpt is excessively opportunistic ...), we can rule out C as a possible correct result?!
upvoted 1 times

**MrEz**
5 months ago
for B and C: complexity and potential inconsistency in ensuring that an exact 10% of Qualification records are randomly selected for review. is it more important to be random or is it more important to be exactly 10% (what if you have 235 records with selecting every 10th record it isn't 10% either..)
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
10 percent of Qualification records must be double checked. NOT Service request. it must be done on the qualification record. It depends a bit of the distribution on how many qualification records you have pre service request but maybe most is less than 10?
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
B and C have aspects of randomisation but in statistical terms they are not true randomisations
upvoted 1 times

**YUANYUAN0502**
6 months, 2 weeks ago
In the exam 28/Dec/2023
upvoted 2 times

**mdnaseershah**
10 months, 2 weeks ago
Selected Answer: C
Roll-up columns can do sum, min, max etc and In Power Automate, you can use the rand function to generate a random number between two specified values.
upvoted 3 times

**ctedesco**
1 year, 1 month ago
On test 5/23

upvoted 2 times

**SeniorFC001**
1 year, 2 months ago
**Selected Answer: C**
A is wrong as it wouldn't be random 10% it would just be exactly every 10th record which is not a very 'professional / scientific' way of checking things. You need to do things randomly which what answer C does if you work through it's formula.
upvoted 3 times

**MrEz**
5 months ago
"You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow. What should you do?" there is no mention of "random". just 10%
upvoted 1 times

**mdeg87**
1 year, 3 months ago
The answer is A. The requirement is for 10% of Qualification records, not Service Request records. The other three options are based on the wrong table.
upvoted 7 times

**Ikhalil**
1 year, 3 months ago
B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
upvoted 1 times

**RoiBurgonde**
1 year ago
Again, like everytime you just copy/paste the original answer... Not reliable. I would go with A mainly because the other options don't provide the required result.
upvoted 5 times

**RavinBrissy**
1 year, 4 months ago
A can not be accepted due to following reasons. 1. Auto number is not consistent always (if you delete records) 2. The calculation is mathematically wrong for the given requirement
upvoted 2 times

**SeniorFC001**
1 year, 2 months ago
Your point 2 EXACTLY - it wouldn't be random 10% it would just be exactly every 10th record which is not a very 'professional' way of checking things.
upvoted 1 times

**MrEz**
5 months ago
Because it did not require to be random (explicity) my choice was A. if randomization would be required, i would expect this to be noted.

upvoted 1 times

**Mikiee**
1 year, 8 months ago
Selected Answer: A
I choose A.
upvoted 4 times

**zhang_hksar**
1 year, 7 months ago
Sampling survey must be random.
upvoted 2 times

**MaartenNORRIQ**
1 year, 8 months ago
Selected Answer: A
A is correct
upvoted 3 times

**pifls**
1 year, 8 months ago
Selected Answer: A
For me it's also A
upvoted 2 times

**DouD**
1 year, 8 months ago
For me it's A
upvoted 1 times

**kangtamo**
1 year, 9 months ago
Selected Answer: C
I choose C.
upvoted 4 times

**Nyanne**
1 year, 9 months ago
But what if some Service Requests only have 2 verification records (for example). I would select A. Keep the counting on the Qualification records. Every 10th Qualification record will then be reassigned.
upvoted 3 times

Question #6 *Topic 9*

**Introductory Info** This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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To start the case study -
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -
ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.
Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.
The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results,
ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.
Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
To complete a service request, users perform the following actions:

- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.
Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.
▪
Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**HOTSPOT -
You need to configure a Power Automate flow to send the email with the results to the client.
What should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Answer Area**

**Trigger settings**

| |
|---|
| Set Table name to Qualification and Column filter to statecode. |
| Set Table name to Qualification and Column filter to statuscode. |
| Set Table name to Service Requests and Column filter to statuscode. |

**Logic to complete service requests**

| |
|---|
| Complete if current record is in Complete status. |
| Complete if current record is in Pending Verification status. |
| Loop through related qualification records and complete if all are in Complete status. |

**Correct Answer:**

**Answer Area**

**Trigger settings**

| |
|---|
| Set Table name to Qualification and Column filter to statecode. |
| Set Table name to Qualification and Column filter to statuscode. |
| Set Table name to Service Requests and Column filter to statuscode. |

**Logic to complete service requests**

| |
|---|
| Complete if current record is in Complete status. |
| Complete if current record is in Pending Verification status. |
| Loop through related qualification records and complete if all are in Complete status. |

Box 1: Set Table table to Qualification and Column filter to statuscode.

Box 2: Loop through related qualification records and complete if all are in Complete status.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

**UmarAli**
Highly Voted 1 year, 9 months ago
I think Trigger Settings should be "Set Table Name to Service Requests and Column Filter to statuscode" because in the requirement it says "Send an email to the client with the results when the service request is completed" so we should check the service request status, not Qualification status.
upvoted 13 times

**[Removed]**
1 year, 3 months ago
I would also choose 3, 3
upvoted 2 times

**charles879987**
1 year, 2 months ago
3, 3 too
upvoted 2 times

**OldHand1**
1 year, 9 months ago
I concur, service requests makes more logical sense to me too, but then it says you must configure 'a' (as in singular rather than plural) flow. In that case you need one flow to both set the service request status and send the email and that can only be from the qualification. It's a rubbish question!
upvoted 10 times

**MrEz**
5 months ago
maybe you trigger the flow oncreate service request which then loops through the qualification(s) (requiring to have 1 qualification mins for timing issues, if it creates a service request first, and then automate runs [finds no qualifications] then it creates the qualifications seconds later). loop again, finds n... if all complete, set service request to complete too and sen email.
upvoted 3 times

**b304b2c**
Most Recent 2 months ago
I don't see any mention of a Service Request table in the study, only a "qualification table" is mentioned.
upvoted 1 times

**b304b2c**
2 months ago
"Qualification verification - The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified."
upvoted 1 times

**jkaur**

_3 months ago

seems 3 and 3

upvoted 1 times

**MrEz**

_5 months ago

I favor 1) B, 3 c) Set the Service Request record status to Complete when work on all Qualification records is finished. Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

upvoted 2 times

**MrEz**

_5 months ago

Loop through the qualifications, if they are all complete, send email & set parent service request to complete status. Related.. 2c) difficult all qualifications records related to same service request.?

upvoted 1 times

**YUANYUAN0502**

_6 months, 2 weeks ago

In the exam 28/Dec/2023

upvoted 2 times

**D365Apprentice**

_1 year, 1 month ago

Surely it is 1. A - Status = Complete, Status = statecode 2. C - Loop through as you need to list all records

upvoted 2 times

**D365Apprentice**

_1 year, 1 month ago

My above answer is incorrect! Sorry! It should be 1. C - Set the Table Name to Service Requests and Column Filter to statuscode 2. C - Loop through related qulification records and complete if all are in Complete Status

upvoted 2 times

**charles879987**

_1 year, 2 months ago

on exam May 2023

upvoted 1 times

**SoraTT**

_1 year, 5 months ago

Correct! In Exam on 28th January 2023 Scored 781

upvoted 3 times

**niel93**

_1 year, 9 months ago

This question was on Sept 24th Scored 712 Selected the same answer

upvoted 3 times

**nicolasmertens**

_1 year, 9 months ago

This answer complies with setting the svc record to complete, has nothing to do with sending the email when the svc record becomes complete.
upvoted 4 times

**busitecgmbh**
1 year, 10 months ago
Seems correct.
upvoted 4 times

## Topic 10 - Testlet 4

Question #1 *Topic 10*

**Introductory Info**Case Study -
This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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To start the case study -
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Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience
▪ or a seasonally appropriate outdoor activity.
Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process

Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

▪

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**HOTSPOT -
You need to design the FAQ solution to handle unknown responses.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| Requirement | Component |
| --- | --- |
| Handle an unknown question from a guest in a conversation. | Escalate<br>Fallback topic<br>Failure path |
| Redirect a guest with an unknown question to a live staff member. | Power Apps<br>Power Virtual Agents web application<br>Microsoft Teams<br>Omnichannel for Dynamics 365 Customer Service |

**Correct Answer:**

**Answer Area**

| Requirement | Component |
| --- | --- |
| Handle an unknown question from a guest in a conversation. | Escalate |
| Redirect a guest with an unknown question to a live staff member. | Omnichannel for Dynamics 365 Customer Service |

Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off

**yoplait**
Highly Voted 2 years, 9 months ago
1. Fallback topic 2. Omnichannel

upvoted 27 times

**sk8erdie2**

Highly Voted 2 years, 6 months ago

For Q1, I believe Escalate is correct because the case study requirement is "If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member."

upvoted 13 times

**BrettusMaximus**

1 year, 12 months ago

The requirements say "the chat solution must identify the issue" before escalate. This can only be done with fallback.

upvoted 5 times

**HARRISONP04**

1 year, 5 months ago

a falback topic will not identify the issue it will just present the user with a default page

upvoted 1 times

**MrEz**

Most Recent 5 months ago

You must implement the following solutions: ... a customer service solution thats a long list of solution for a family owned apline ski house with 2 staff members able to make excel formulas. 1) fallback topic 2) first thought: Microsoft Teams, because of: Communication between team members must be centrally managed and unified in Microsoft Teams. so they primarily look into teams and not any dozen separate browser tabs) but it also states ' you must implement' ...'a customer service solution' :-(. I go for the must-have C) Omni channel for Dynamics 365 Customer Service

upvoted 2 times

**MrEz**

5 months ago

A fallback topic triggers On Unknown Intent to capture the unrecognized input. After two prompts, the copilot escalates to a live agent through a system topic called Escalate. In some instances, the bot may be unable to determine the intent of a customer's conversation. For example, the customer may be asking a specific question for which there's no topic, or no matching option within a topic.

upvoted 1 times

**charles879987**

1 year, 2 months ago

1. Fallback topic. Escalate is handing off to live agent. In some instances, the bot may be unable to determine the intent of a customer's conversation. For example, the customer may be asking a specific question for which there's no topic, or no matching option within a topic. 2. Ominichannel

upvoted 3 times

**Ikhalil**

1 year, 3 months ago

1. Fallback topic 2. Omnichannel for dynamics 365 customer service

upvoted 2 times

**LePecador**

1 year, 8 months ago

1. Fallback topic : "When you open this topic in the authoring canvas, you'll see that the default fallback topic contains two nodes: a Message node that rephrases the user input and an Escalate node that redirects to a live agent." 2. Microsoft Teams: "Communication between team members must be centrally managed and unified in Microsoft Teams" so there's really no need to use Omnichannel because "An additional license is required to access Omnichannel for Customer Service" "(...) does not employ technical staff and does not have the budget to... any solution must use the capabilities of current team members. All solutions must be simple to use, easy to maintain and represent the brand of the resort" But still, correct me if I'm wrong
upvoted 6 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**Jimmyplus05**
1 year, 11 months ago
1. Escalate 2. Omnichannel Are the right answers
upvoted 1 times

**mohsens**
1 year, 11 months ago
Jimmy You are wrong it is Fall back for 1
upvoted 2 times

**Fyrus**
2 years, 2 months ago
For the first one: "When you open this topic in the authoring canvas, you'll see that the default fallback topic contains two nodes: a Message node that rephrases the user input and an Escalate node that redirects to a live agent." It should be "Fallback topic" and, inside it, the right thing to do is probably to escalate... c'mon Microsoft, what a s*** question...
upvoted 7 times

**gbsmacker1**
2 years, 3 months ago
Surely Omnichannel isn't the answer, it does'nt meet the business requirement! To use Omnichannel they'd need Dynamics 365 Customer Service PLUS extra licenses for Omnichannel for Customer Service, with live agents waiting on that system to take the live ticket. There's no way that meets the business requirement - more likely they'd just use an escalation path to send a message via Teams to have someone answer, or give the person an email/phone number/website to contact.
upvoted 7 times

**Nyanne**
1 year, 9 months ago
I agree! The case study already establishes that they are using Teams, so that makes more sense.
upvoted 1 times

**MrEz**
5 months ago
You must implement the following solutions: ... a customer service solution still in two minds... having teams open and omnichannel aside it makes Ux not better.

upvoted 1 times

**jkaur**
2 years, 4 months ago
Fallback topic Omnichannel
upvoted 3 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022. Chosed: Fallback topic Omnichannel
upvoted 2 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed Fallback topic and Omnichannel.
upvoted 3 times

**DavyDR**
2 years, 6 months ago
I believe for Q1, the important word is conversations. Escalate > "During a conversation, a Power Virtual Agents bot triggers the appropriate topic based on the user's input. If the bot can't determine the user's intent, it prompts the user again. After two prompts, the bot escalates to a live agent through the system Escalate topic." https://docs.microsoft.com/en-us/power-virtual-agents/authoring-system-fallback-topic
Fallback is more when you are not in any conversation or topic > "In some scenarios, you might want to customize how the bot behaves when user input doesn't trigger any topic. For example, you can build a catchall topic to capture unrecognized user intent, or use a topic to call back-end systems or route to existing services."
upvoted 3 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

**SD6812**
2 years, 9 months ago
The answer for the first component should be Fallback topic. https://docs.microsoft.com/en-us/power-virtual-agents/authoring-system-fallback-topic
upvoted 5 times

## Question #2 *Topic 10*

**Introductory Info**Case Study -
This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.
At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience
- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:

a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

▪
Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

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The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.

Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -

Guest1 inquires about snow conditions several times during each day of their stay.**Question**HOTSPOT -

You need to embed the FAQbot into the communication solution.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

| **Requirement** | **Action** |
|---|---|
| Add the new FAQ solution to the communication solution for the first time. | Import an existing app.<br>Create a new app.<br>Import a new page.<br>Import bot. |
| Configure the FAQ solution in Microsoft Teams. | Configure the FAQbot.<br>Import a chatbot.<br>Create a new chatbot. |

**Answer Area**

| Requirement | Action |
| --- | --- |
| Add the new FAQ solution to the communication solution for the first time. | Import an existing app.<br>Create a new app.<br>Import a new page.<br>Import bot. |
| Configure the FAQ solution in Microsoft Teams. | Configure the FAQbot.<br>Import a chatbot.<br>Create a new chatbot. |

**Correct Answer:**

**etrifiro**
Highly Voted 2 years, 9 months ago
For me it's: 1) import an existing app 2) configure the FAQbot
upvoted 30 times

**iThem**
2 years, 8 months ago
Here I would say : 1/ Create a New App : Because we have to add the new FAQ solution to the communication solution "FOR THE FIRST TIME". 2/ I agree with you : Configure the FAQBot seems to be the logical choice! For me it 's : 1/Create a New App. 2/ configure the FAQbot
upvoted 6 times

**sk8erdie2**
2 years, 6 months ago
Why is it configure and not import as the given answer says?
upvoted 3 times

**AliceWang**
1 year, 4 months ago
I agree, but could someone explain better?
upvoted 1 times

**AliceWang**
1 year, 4 months ago
and the first one why it's not "import bot"?
upvoted 1 times

**Rhoward1971**
Highly Voted 2 years, 6 months ago

1) is Import Existing App, not Create New App - Case states "The company recently purchased a chatbot named FAQbot from AppSource." So you are importing the purchased App 2) is Configure the FAQBot
upvoted 21 times

**MrEz**
Most Recent 5 months ago
You need to embed the FAQbot into the communication solution. 1 d) import bot --> though bot is a bit unprofessional the name is add existing CHATbot 2) Configue ghe FAQbot because it is already imported in 1) so you need to CONFIGURE as the lable states Configure the FAQ...
upvoted 1 times

**charles879987**
1 year, 2 months ago
1. import existing app in App studio. https://www.youtube.com/watch?v=yGvASYiWRmI 2. configure
upvoted 1 times

**charles879987**
1 year, 2 months ago
I mean 1. import existing app 2. import FAQBot
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
1- import an existing app configure the FAQbot
upvoted 1 times

**Samurai88**
1 year, 4 months ago
For me it is: 1) import bot 2) configure FAQbot
upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**jkaur**
2 years, 4 months ago
import an existing app configure the FAQbot
upvoted 2 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 2 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed create a new App and Import Chatbot.
upvoted 3 times

**ceejaybee**
2 years, 7 months ago
In exam 24 Nov 21
upvoted 2 times

Question #3 *Topic 10*

**Introductory Info**Case Study -
This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience
▪ or a seasonally appropriate outdoor activity.
Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.
Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to

make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

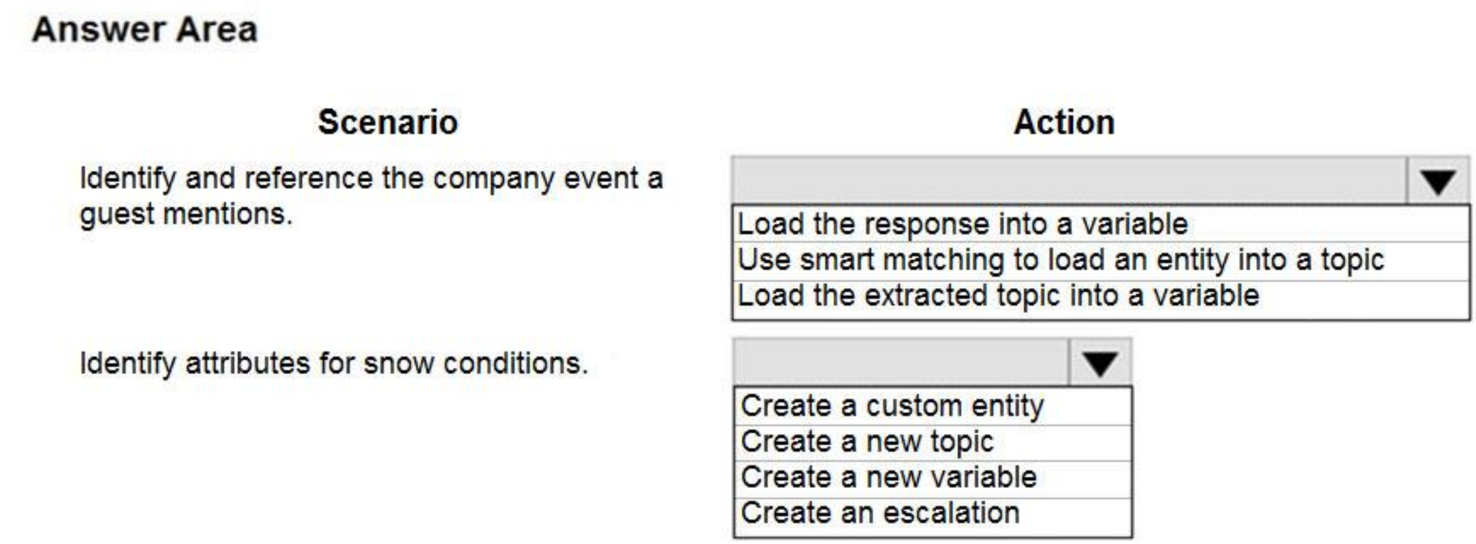
Most popular -

▪

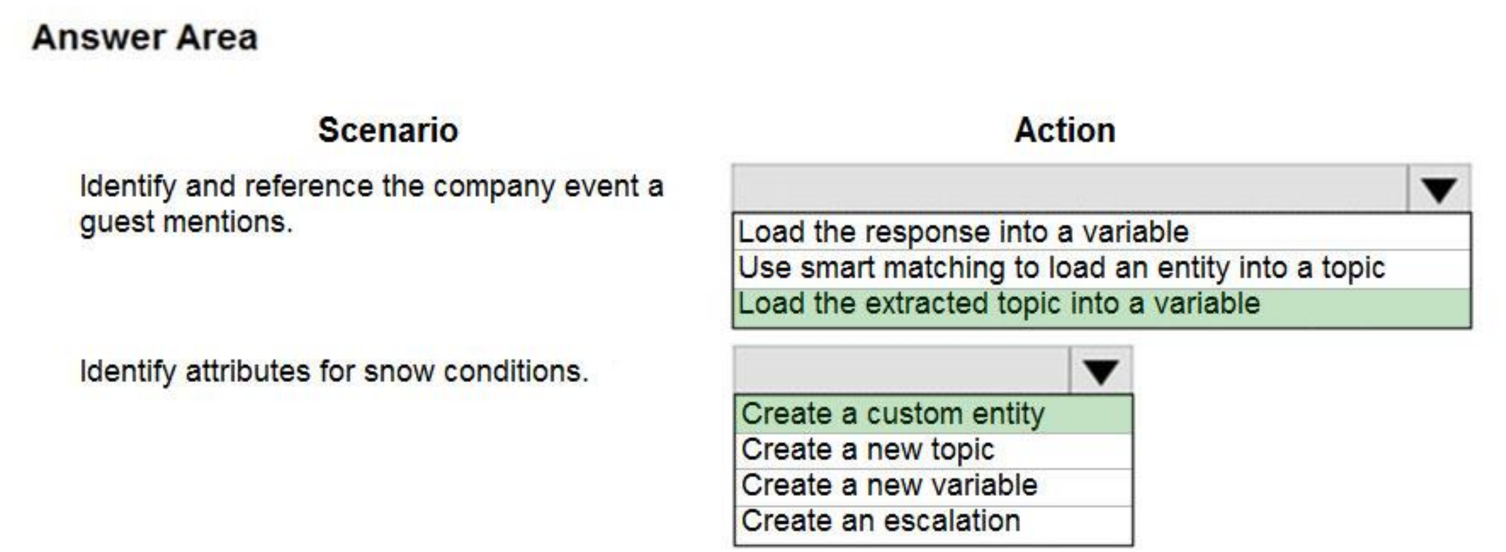
The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**HOTSPOT -
A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.
You need to determine how to design the chat solution to answer those questions.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Hot Area:




**Correct Answer:**




Box 1: Load the extracted topic into a variable
Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.
In Power Virtual Agents, a topic defines a how a bot conversation plays out.
A topic has trigger phrases ג€" these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue ג€" and conversation nodes ג€" these are what you use to define how a bot should respond and what it should do.

Box 2: Create a custom entity -
The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

**Mike2000**

_Highly Voted 2 years, 7 months ago

Selected 1 - "Load the response into a variable" 2- custom entity on exam 10-Dec-2021. Pass with 870 marks

upvoted 24 times

**adrvapor**

_Highly Voted 2 years, 10 months ago

I'm not 100% sold on the first solution... Is it possible to "load a topic into a variable"? I don't know how that would work, if I'm not mistaken a topic doesn't have a value you can store in a variable, right? "Use smart matching to load an entity into a topic" sounds weird too but a bit more reasonable. You're trying to identify a company, smart matching could help with that if the name isn't exactly as defined in the custom entity. It's the "load into a topic" part that sounds weird though. "Load the response into a variable" is really simple, but it's the most correct one I guess. You can use the variable later to do anything...

upvoted 9 times

**MrEz**

_Most Recent 5 months ago

1B 2A Use smart matching to load an entity into a topic. "load" sounds really weird, you just add it. Load the extracted topic into a variable. if we define topic like the bot topics, the full conversation path you do not load that 'topic' into a variable. but the end consumer has a 'topic' but that's not the point from my perspective.

upvoted 1 times

**MrEz**

_4 months, 3 weeks ago

1 a) question->Identify->response: variable. in this sense response... maybe makes sense (question/response) b) use smart matching to load an entity into a topic. smart matching does not 'load an entity into a topic' you select the entity . c) load the extracted topic into a variable. so means it loads the full system topic or user topic to a variable? or is it here, again, two sides of the meaning 'topic'?

upvoted 1 times

**Ikhalil**

_1 year, 3 months ago

Use smart matching to load an entity into a topic. Create a custom entity.

upvoted 2 times

**RazielLycas**

_1 year, 8 months ago

I've translated the question and the answers in my mother tongue and I can't understand why it can't be the smart matching, if you populate the entity table with the name of that events, won't the bot be able to identify them ? about the snow forecast... I can't understand why the entity, and how the bot can correlate with the actual weather forecast?

upvoted 1 times

**RazielLycas**

_1 year, 8 months ago

https://carldesouza.com/entities-and-smart-matching-in-power-virtual-agents/

upvoted 1 times

**BrettusMaximus**

_1 year, 12 months ago
1 - Smart Matching 2- custom entity The user types a sentence about the start time of an event. Smart matching can extract this information and apply it in the next Topic "Snow conditions". "Snow Condition" would be a custom entity.
upvoted 2 times

**BrettusMaximus**
_1 year, 12 months ago
Addendum - SlotFilling does the inserting into the Topic after Smart Matching does its work.
upvoted 1 times

**Rouki85**
_2 years, 2 months ago
can't we get snow conditions from mns weather? so just create a new variable?
upvoted 1 times

**jkaur**
_2 years, 4 months ago
1 - "Load the response into a variable" 2- custom entity
upvoted 2 times

**MrEz**
_5 months ago
the response from what? the consumer? there is no indication what delivers the response.
upvoted 1 times

**Jelleve**
_2 years, 5 months ago
- since a company event is not a predefined event, I wouldn't choose 'extracted topic' i choose 'Load the response into a variable'
upvoted 2 times

**MrEz**
_5 months ago
that's not a response, that is a question
upvoted 1 times

**aXon**
_2 years, 7 months ago
in exam 11/23/21
upvoted 1 times

**bbhworld**
_2 years, 8 months ago
1 - "Load the response into a variable" 2- custom entity More logic
upvoted 7 times

**SarAbd**
_2 years, 9 months ago
in exam 16/09/2021
upvoted 3 times

**PiriQuiri**
2 years, 9 months ago
it is useless to write that it was in the exam if you do not say the answer, you had better not write anything
upvoted 27 times

**lawbster**
2 years, 8 months ago
well unless u get 100% on a topic u dont know if u got the answer right or not, the comment is useful so u can see that its still relevant at a certain date.
upvoted 34 times

**SarAbd**
2 years, 9 months ago
resort portal
upvoted 1 times

**SarAbd**
2 years, 9 months ago
please ignore.
upvoted 1 times

## Question #4 *Topic 10*

**Introductory Info**Case Study -
This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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To start the case study -
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Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.

Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience

- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in pro◌ess
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

-

Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.

Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

▪

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**You need to design the chat solution to answer the inquiry from Guest1.
Which three components can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Variables

- B. Escalations
- C. Smart match
- D. Synonyms
- E. Topics

**Correct Answer:** *ACD*
Scenario: Guest1 inquires about snow conditions several times during each day of their stay.
Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.
Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

*Community vote distribution*

BCE (43%)
ABE (36%)
14%
7%

*Community vote distribution*

**BrettusMaximus**
Highly Voted 1 year, 12 months ago
B: Yes Escalations is a compete solution to answer question C: Yes Smart Match can auto fill a topic to complete an enquiry E: Yes Topics is a complete solution to answer question. Wrong Answers; A: Variables only store values and do not answer a question completely D: Synonym is an alternate value. On its own it is not a complete solution
upvoted 19 times

**MrEz**
5 months ago
the question does not say that each option needs to be a 'complete' solution. I used D instead of B.
upvoted 1 times

**fhamidi**
2 weeks, 1 day ago
"Each correct answer presents a complete solution"
upvoted 1 times

**nm0811**
Highly Voted 2 years, 9 months ago
shouldnt it be Topics. Since the key words snow and condition are already there in the chat solution?
upvoted 8 times

**iThem**
2 years, 8 months ago
I agree. That's why for me it's : A. Variables : To match them B. Escalations : To redirect to Employees E. Topics : To match with Diferent topics
upvoted 18 times

**Stinow**

2 years, 8 months ago

If I see the question on the exam, I will also awnser this.

upvoted 2 times

**Maljishi89**

2 years, 8 months ago

I agree with you.

upvoted 1 times

**pgchand**

1 year, 11 months ago

How Variables ? Question asks each should be the Complete solution Hence I will go for B C E

upvoted 1 times

**[Removed]**

1 year, 3 months ago

A. Variables: You can use variables to store information about the user's stay, such as their location and dates of stay. Each time Guest1 inquires about snow conditions, the bot can use these variables to provide up-to-date information about the weather conditions during their stay.

upvoted 2 times

**MrEz**

Most Recent 5 months ago

As a swiss I would say the reason why the person asks multiple times is that she/he wants to have updated information about the actual developments of snow conditions. Maybe early morning you are unable to ski but towards lunch time the weather changes and the snow conditions allow for skiing in the afternoon. Therefore picking the answer from a variable that saved the stat of early morning is not acceptable. I don't want to hear the snow condition from early morning when i re-consider going to ski at luch time. The current outlook is important.

upvoted 1 times

**MrEz**

5 months ago

Topics to define the conversation all around weather (snow) conditions and recommendations. Smart match and Synonyms for talking about what the various alternative expressions for 'snow' (there are several words for different kind of snow). Plus in alpine regions you speak german, french, italian... somtimes even english ;-)

upvoted 1 times

**mdnaseershah**

10 months, 2 weeks ago

Selected Answer: ABE

A. Variables B. Escalations C. Smart Match The question mentions "If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question." This can be achieved by capturing the key information like a department in a Variable "The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required." This is done by B. Topics which has trigger phrases. No need to type everything "If quests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member." B. Escalation

upvoted 1 times

**mdnaseershah**
10 months, 2 weeks ago
wth.. sorry for the typo. ABE are the right options
upvoted 1 times

**mdnaseershah**
10 months, 2 weeks ago
A. Variables B. Escalations C. Smart Match The question mentions "If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question." This can be achieved by capturing the key information like a department in a Variable "The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required." This is done by C. Smart Matching "If quests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member." B. Escalation
upvoted 1 times

**mdnaseershah**
10 months, 2 weeks ago
Excuse me. The correct options are A. Variables B. Escalations E. Topics "The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required." This is done by Topics which has trigger phrases. No need to type everything
upvoted 1 times

**mdnaseershah**
10 months, 2 weeks ago
E. Create Topic and trigger phrases C. Smart match. Just in case someone just typed short names instead of full names. Possible options are Entities (to store city/region etc) A. Variables to store the city/ zip code etc Call and action should be selected if present in the option. Ref: https://learn.microsoft.com/en-us/power-virtual-agents/advanced-use-flow
upvoted 1 times

**charles879987**
1 year, 2 months ago
**Selected Answer: ABC**
This question is awful. All answers can be part of the complete solutison. 1. create topic. 2. ask question. 3. identity pre-built or custom-entity( via list of synonyms) in the response to question. use smart matching to better match response to entity. 4. save response to variable. 5. escalate if necessary all are correct
upvoted 2 times

**[Removed]**
1 year, 3 months ago
Why is Escalations? A. Variables: You can use variables to store information about the user's stay, such as their location and dates of stay. Each time Guest1 inquires about snow conditions, the bot can use these variables to provide up-to-date information about the weather conditions during their stay. C. Smart match: You can use smart matching to recognize patterns in Guest1's inquiries and extract relevant information such as the dates and location of their stay. The bot can then use this information to provide customized responses based on the specific dates and location of their stay. E. Topics: You can create a topic for snow conditions that includes information about the weather conditions in the user's location during their stay. Each time

Guest1 asks about snow conditions, the bot can direct them to this topic and provide the most up-to-date information about the weather conditions during their stay.
upvoted 2 times

**Skada**
1 year, 3 months ago
**Selected Answer: BCE**
BCE as they are complete solution independently
upvoted 2 times

**Ikhalil**
1 year, 3 months ago
A. Variables C. Smart match E. Topics
upvoted 2 times

**RazielLycas**
1 year, 8 months ago
the question is asking a combination of 3 or each of them must be able to solve the situation by its own?
upvoted 2 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**pgchand**
1 year, 11 months ago
**Selected Answer: BCE**
As the question refers to each one should be complete hence These 3(Escalation , Smart matching, Topics ) independently will be the complete solution
upvoted 4 times

**Yuj22**
2 years ago
A,B,E. Mainly because of "Guest1 inquires about snow conditions several times during each day of their stay." Several times as in the chat bot needs to be escalated.
upvoted 1 times

**trtrt**
2 years ago
Guest1 is asking for "snow conditions" which is not a key word and no additional key words are going to be added.
upvoted 1 times

**jagzbuys**
2 years, 2 months ago
What's the correct answer ?
upvoted 1 times

**Rouki85**
2 years, 2 months ago
**Selected Answer: ADE**

I think topics because we have a weather topic?
upvoted 1 times

Question #5 *Topic 10*

**Introductory Info**Case Study -

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Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience

- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive

weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

▪
Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.
Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries

The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -
.
The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**You need to create the FAQ solution content.
What should you do first?

- A. AI Builder
- B. Automate
- C. Suggest topics
- D. Trigger phrases

**Correct Answer:** *C*
You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.
1. Import Suggested Topics from FAQ webpage.
2. Add a topic.
3. Enable the topics
Reference:
https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx

**etrifiro**
Highly Voted 2 years, 9 months ago
correct
upvoted 9 times

**dbaguypw**
_Most Recent 10 months, 1 week ago
This might be right for the test but Suggest Topics doesn't even exist anymore.
upvoted 3 times

**Ikhalil**
_1 year, 3 months ago
Correct
upvoted 1 times

**MaartenNORRIQ**
_1 year, 8 months ago
why not trigger phrases? Shouldn't they be used first to recognize the user output?
upvoted 2 times

**_korky**
_1 year, 2 months ago
cause they are asking for the content...
upvoted 1 times

**MrEz**
_5 months ago
first create the topic, then add the trigger phrase
upvoted 1 times

**AdyK**
_1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**Cheehp**
_2 years, 2 months ago
Just passed with 791. Selected C. Suggest topics
upvoted 2 times

**jkaur**
_2 years, 4 months ago
correct
upvoted 1 times

**Ranarkia**
_2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**PrincipalJoe**
_2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

## Topic 11 - Testlet 5

Question #1 *Topic 11*

**Introductory Info**This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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Background -
ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.
Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.
The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results,
ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.
Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

▪

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other

qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.
Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.
▪
Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.

Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**You need to set up the new service request completion process.
Which two components should you include in the solution? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. connection reference
- B. business process flow
- C. Power Automate flow
- D. connection

**Correct Answer:** *AC*
A connection reference is a solution component that contains information about a connector. Both canvas app and operations within a Power Automate flow bind to a connection reference. You can import your connection reference into a target environment with no further configuration needed after the import completes.

Note: Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
a€¢ Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
a€¢ Search page contents for a specified value to determine validity.
a€¢ Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
a€¢ Set the Service Request record status to Complete when work on all Qualification records is finished.
a€¢ Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference

*Community vote distribution*

BC (50%)
AC (50%)
*Community vote distribution*

**CP14**
Highly Voted 1 year ago
**Selected Answer: BC**
How can connection reference be a complete solution on its own? Shouldn't it be BPF and Power Automate Flow?
upvoted 8 times

**MrEz**
5 months ago
BPF is for user guidance. the NEW solution would automate all. no user guidance needed.
upvoted 1 times

**jkaur**
Most Recent 3 months, 1 week ago
A and C
upvoted 1 times

**Agnes202307**
5 months, 2 weeks ago
**Selected Answer: AC**
A. connection reference C. Power Automate flow
upvoted 1 times

**b125394**
6 months, 1 week ago
**Selected Answer: AC**
It's not asking for two complete and separately viable solutions, it's asking which two elements should be part of one complete solution. You need the connection reference, and the power automate flow utilizes the connection.
upvoted 3 times

**Alexandre100237**
6 months ago
well done !
upvoted 1 times

**PL_TAROU**
6 months, 2 weeks ago
**Selected Answer: AC**
I couldn’t find the elements that should include BPF from the requirements, so the answer is A and C.
upvoted 1 times

**IvanaDomijanic**
1 year, 1 month ago
In exam 06/2023 Scored 817 Selected the same answer
upvoted 2 times

**Ikhalil**

1 year, 3 months ago
A. connection reference C. Power Automate flow
upvoted 1 times

**RICHARDALEX007**
1 year, 4 months ago
on exam march 2023
upvoted 1 times

**Alleando**
1 year, 4 months ago
In exam feb-23
upvoted 1 times

**SoraTT**
1 year, 5 months ago
Correct! In Exam on 28th January 2023 Scored 781
upvoted 3 times

**niel93**
1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer AC
upvoted 1 times

**PL_600**
1 year, 10 months ago
**Selected Answer: AC**
Correct
upvoted 3 times

**busitecgmbh**
1 year, 10 months ago
Correct.
upvoted 3 times

## Topic 12 - Testlet 6

Question #1 *Topic 12*

**Introductory Info** Case Study -
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At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study -
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as

business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience
- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution

a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

- Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.
Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

- The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.

Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -

Guest1 inquires about snow conditions several times during each day of their stay.**Question**HOTSPOT -

You need to design and create the solution for gathering contact information from guests for marketing purposes.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

**Action** | **Solution**

Extract business card data.

- AI Builder
- Common Data Service
- Power Virtual Agents
- Power Automate

Implement the contact gathering solution.

- Create a new entity extraction component.
- Integrate the solution with Azure Cognitive Services.
- Use a prebuilt AI model.

**Correct**

**Answer Area**

**Action** | **Solution**

Extract business card data.

- AI Builder
- Common Data Service
- Power Virtual Agents
- Power Automate

Implement the contact gathering solution.

- Create a new entity extraction component.
- Integrate the solution with Azure Cognitive Services.
- Use a prebuilt AI model.

**Answer:**

Reference:
https://docs.microsoft.com/en-us/ai-builder/prebuilt-overview

**Mike2000**
Highly Voted 2 years, 7 months ago
Selected given answers on exam 10-Dec-2021. Pass with 870 marks
upvoted 6 times

**jkaur**
Highly Voted 2 years, 4 months ago
correct
upvoted 5 times

**MrEz**
Most Recent 5 months ago
i thought the goal was to eliminate the business cards... To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system. so this question refers to the old process :-(
upvoted 1 times

**Mayah974**
1 year ago
Correct for me
upvoted 1 times

**Ikhalil**
1 year, 3 months ago
extract business card data 1- AI builder implement the contact gathering solution 3- use a prebuilt AI model
upvoted 1 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**ceejaybee**
2 years, 7 months ago
In exam 24 Nov 21
upvoted 1 times

Question #2 *Topic 12*

**Introductory Info**Case Study -
This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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section.

To start the case study -
To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience

- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.

You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

-

Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.
Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

▪

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**You need to embed the business card solution in the check-in app.
What should you use?

- A. Input control
- B. Custom component
- C. Button control
- D. AI Builder component

**Correct Answer:** *D*
AI Builder provides two kinds of Power Apps components. Choose your component based on the models you want to use.
Components that use prebuilt AI models that are ready to use right away:
➾ Business card reader (canvas app)
➾ Business card reader (model-driven app)
➾ Receipt processor (canvas app)
➾ Text recognizer (canvas app)
Scenario: Current environment. Marketing: At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.

*Community vote distribution*
D (100%)
*Community vote distribution*

**MrEz**
5 months ago
old process... To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system. no more business cards, long live business cards :-) D,
upvoted 1 times

**Mayah974**
1 year ago
**Selected Answer: D**
It's D for me
upvoted 2 times

**AdyK**
_1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 2 times

**Cheehp**
_2 years, 2 months ago
Just passed with 791. Selected D. AI Builder component
upvoted 3 times

**jkaur**
_2 years, 4 months ago
correct
upvoted 4 times

**NikNak2704**
_2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed D.
upvoted 2 times

**PrincipalJoe**
_2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

**lawbster**
_2 years, 8 months ago
in exam 01.11 and correct
upvoted 2 times

Question #3 *Topic 12*

**Introductory Info**Case Study -
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Background -

Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience
- or a seasonally appropriate outdoor activity.

Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
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Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.

You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

▪
Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

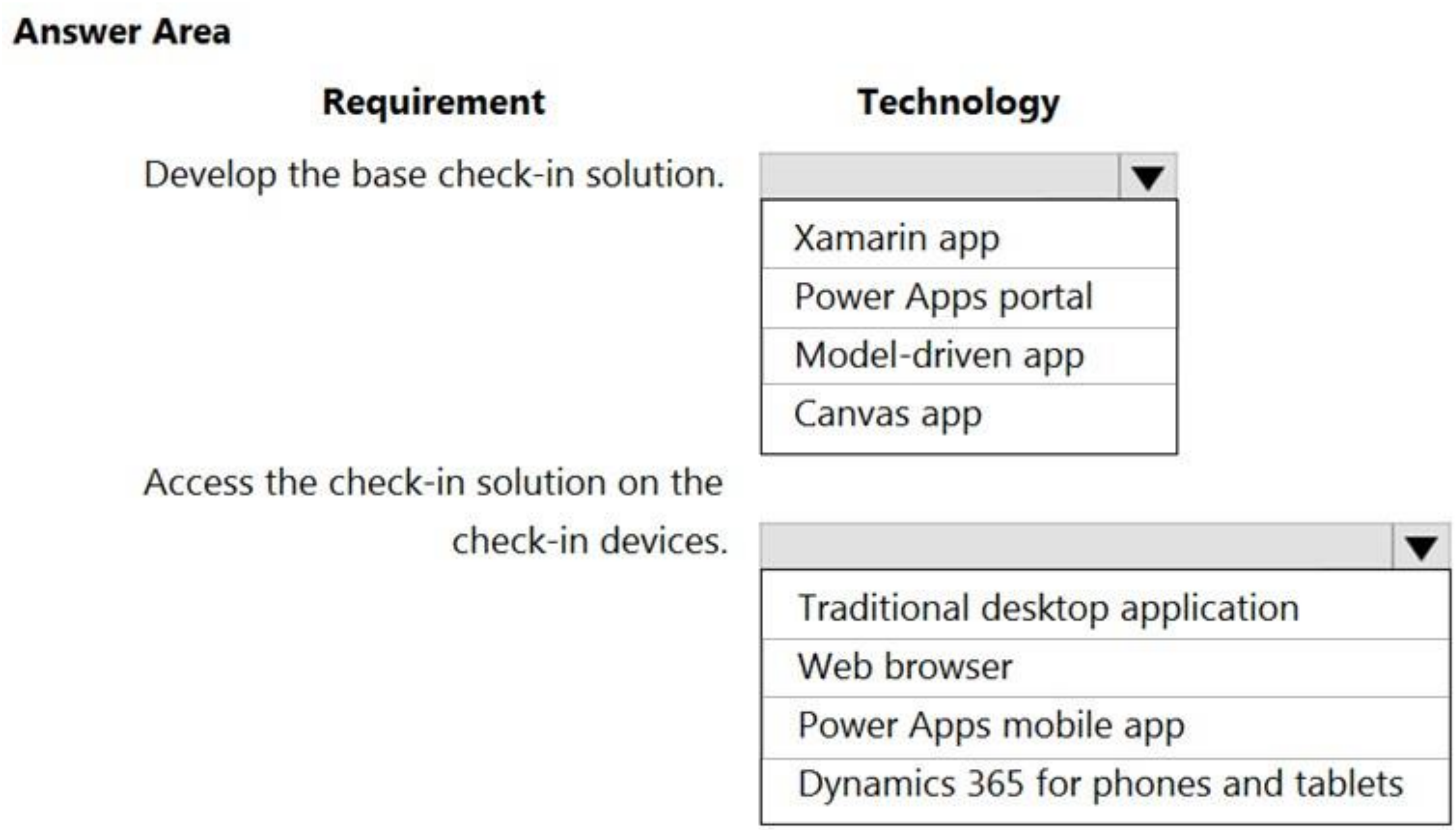
Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

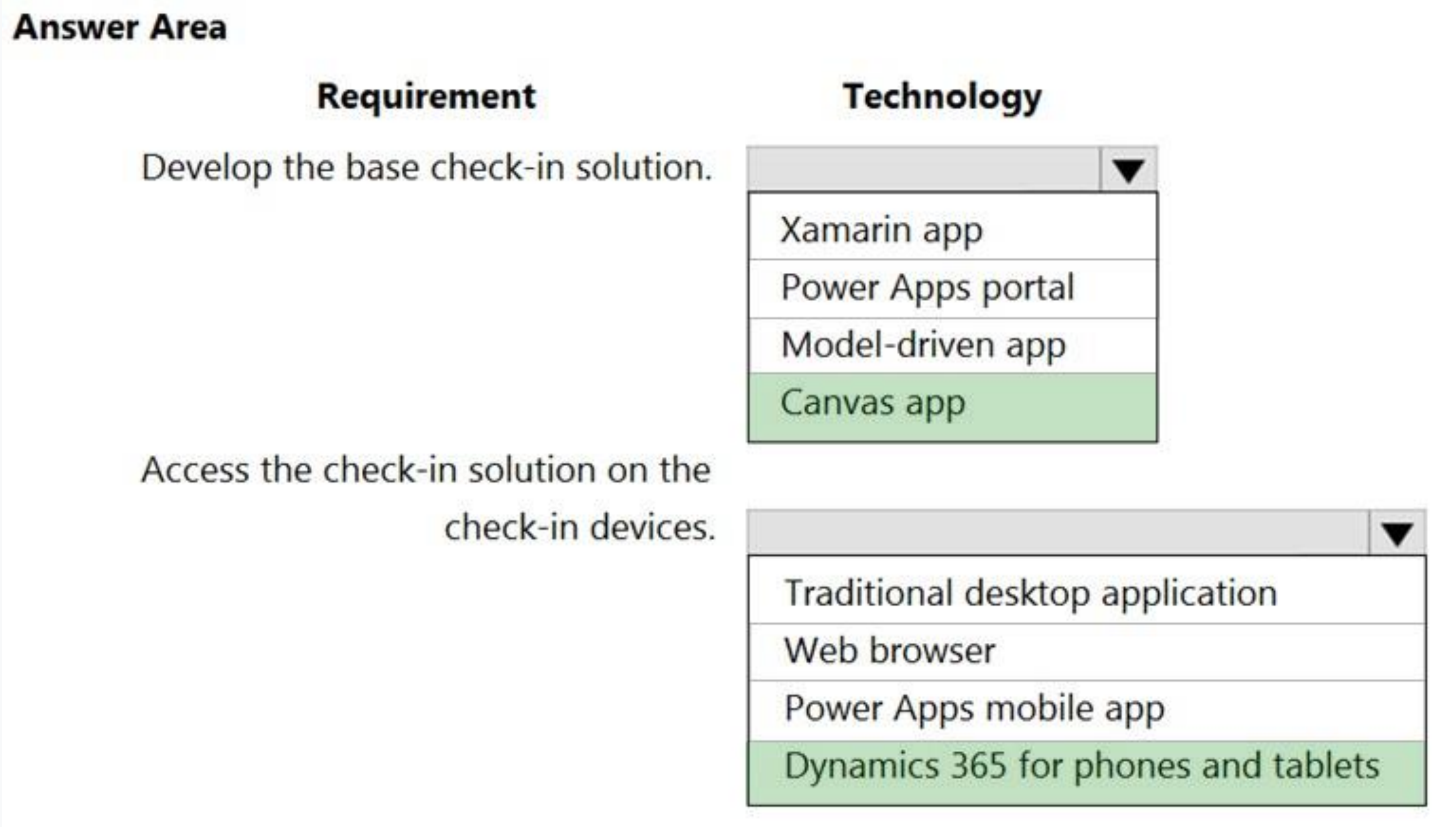
▪
The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead

of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**HOTSPOT -
You need to design the guest check-in solution.
Which technologies should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:




**Correct Answer:**




Box 1: Canvas app -
Current environment. Check-in process
➾ Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
➾ For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.
Box 2: Dynamics 365 for phones and tablets

**arcturus10**
Highly Voted 2 years, 10 months ago
2nd must be Power Apps for Mobile
upvoted 37 times

**Deepbystander**
Highly Voted 2 years, 4 months ago
Finished. Good luck Everyone!
upvoted 15 times

**MrEz**
Most Recent 5 months ago
I wonder why it is not Power Apps Portal because for the NEW processs: Requirements. Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event. Requirements. Check-in processes must be self-service. Each screen must ask for specific data from the guest. while you could make a self-service solution with canvas app, by putting some i pad in the lobby and ask the customer with a rude tone that he/she is obliged to make the work by himself. you may better seduce the customer to fill an online form using power apps portal as it clearly states 'Guests must create an account

and sign into a resort portal' the alpine ski house commands the guest MUST (rude!)..., joking... i guess if ever the customer was not behaving to the must requirement, some hotel staff then onpremises will use power apps mobile app.
upvoted 1 times

**MrEz**
5 months ago
dynamics 365 for phones and tablets no longer used by microsoft. decommissioned.
upvoted 1 times

**MrEz**
4 months, 3 weeks ago
maybe because it says BASE checkin solution, however, the BASE should be checkin online and as an alternative (for the very busy ones who like to wait at the reception) a canvas app. ..? maybe with base they mean canvas app (which is online, hopefully online, too)
upvoted 1 times

**b125394**
6 months, 1 week ago
Answer must be Canvas app because it needs to integrate with Excel (model-driven is dataverse primarily), and Power Apps mobile app because PL-200 is moved away from D365 at the present time.
upvoted 1 times

**Mayah974**
1 year ago
First : Canvas Apps 2nd : Power Apps for Mobile
upvoted 2 times

**AdyK**
1 year, 10 months ago
Took the exam in August 2022. This question was on it.
upvoted 1 times

**Cheehp**
2 years, 2 months ago
Just passed with 791. Selected Canvas app, Power Apps mobile app
upvoted 3 times

**jkaur**
2 years, 4 months ago
Canvas App and Power Apps for mobile
upvoted 2 times

**Ranarkia**
2 years, 5 months ago
On exam 1 Feb, 2022.
upvoted 1 times

**NikNak2704**
2 years, 5 months ago
On exam Jan 27, 2022. Passed, choosed Canvas App and Power Apps for mobile.

upvoted 1 times

**PrincipalJoe**
2 years, 7 months ago
on exam 11/24/21
upvoted 1 times

**bbhworld**
2 years, 8 months ago
Canvas app recodring data in Excel and Power Apps for Mobile to run the app
upvoted 9 times

**BrettusMaximus**
1 year, 12 months ago
Work Offline in Canvas Apps using Power Apps for Mobile https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/offline-apps
upvoted 1 times

**kurasaki**
2 years, 9 months ago
Both D365 and Power App work in offline mode. What's make the answer D365 not Power App?
https://docs.microsoft.com/en-us/dynamics365/mobile-app/work-in-offline-mode
upvoted 3 times

**KAL18**
2 years, 9 months ago
Canvas app would run in Power Apps for mobile.
upvoted 2 times

Question #4 *Topic 12*

**Introductory Info**Case Study -
This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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To start the case study -
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Background -
Alpine Ski House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The

company has been able to remain profitable while not needing to adopt new technologies.

Current environment. General -
Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.
The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.
Current environment. Communication
Communication between staff members is primarily conducted through email and SMS text messages.
Conversations between staff members and guests are often lost.
Conference calls are used for all group meetings.
Current environment. Event registration
Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience
▪ or a seasonally appropriate outdoor activity.
Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.
Current environment. Check-in process
Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Current environment. Marketing -
At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.
Current environment. Resort policies and event inquiries
A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after- meeting event.
Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

Requirements. General -
Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.
All solutions must be simple to use, easy to maintain, and represent the brand of the resort.
You must implement the following solutions:
a centrally managed communication solution
a customer service solution
a resort portal
a chat solution
a check-in solution

Requirements. Communication -
Communication between team members must be centrally managed and unified in Microsoft Teams.
When the company confirms an event, they must provide a list of guest's names and email addresses.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

▪
Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance -
Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
Prior to the event, guests must be able to identify any personal dietary restrictions.
Requirements. Check-in processes
Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in
Microsoft Excel.
The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing -
To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.
Requirements. Hotel policies and event inquiries
The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution -
The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:
Snow reports
Weather conditions
Start time
End time
Event date
Outdoor activities
Indoor activities

Most popular -

▪
The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.
The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.
Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue -
Guest1 inquires about snow conditions several times during each day of their stay.**Question**You need to design the resort portal's email registration process.
Which solution should you use?

- A. Default the invitation code from the email upon logging into the portal.
- B. Auto-populate the invitation code field on the sign in screen from the email link.
- C. Embed the invitation code in the email link URL.
- D. Send the customer their username and temporary password in the email link.

**Correct Answer:** *B*
Invite contacts to your portals -
Use the invitation feature of portals to invite contacts to your portal through automated email(s) created in your Microsoft Dataverse. The people you invite receive an email, fully customizable by you, with a link to your portal and an invitation code. This code can be used to gain special access configured by you. With this feature, you have the ability to:
Send Single or Group Invitations
Specify an expiry date if desired
Specify a user or portal contact as the inviter if desired
Automatically assign the invited contact(s) to an account upon invite redemption
Automatically execute a workflow upon invite redemption
Automatically assign the invited contact(s) to a Web Role(s) upon redemption
Note:
Invitation Code - A unique code for the invitation that only the invitee will know. This is automatically generated when creating a new invitation.
Create invitations from Portal Management app
1. Open the Portal Management app.
2. Go to Portals > Contacts. Alternately, you can also open the Contacts page from the Share pane.
3. Select a contact or open the contact record to be invited.
4. On the command bar, select Create Invitation.
5. On the Invitation page, enter appropriate values in the fields.
6. Select Save.
7. On the command bar, select Flow > Send Invitation.
8. Send invitation workflow.
9. In the confirmation window, select OK. The invitation will be sent to the selected contact.
Scenario: Requirements. Communication include:
Guests must receive a separate email to verify proof of ownership for their registration.
You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/portals/configure/invite-contacts

*Community vote distribution*
C (100%)
*Community vote distribution*

**Mike2000**
Highly Voted 2 years, 7 months ago
Selected C on exam 10-Dec-2021. Pass with 870 marks
upvoted 13 times

**Mayah974**
_Most Recent 1 year ago
Selected Answer: C
We had the same question in topic 5 and the response is Embed the invitation code in the email link URL
upvoted 3 times

**Ikhalil**
_1 year, 3 months ago
C. Embed the invitation code in the email link URL. correct
upvoted 1 times

**zhang_hksar**
_1 year, 7 months ago
Selected Answer: C
Exactly same to Question #5Topic 8
upvoted 2 times

**THL36**
_1 year, 3 months ago
Funny it's got two different answers!! lol
upvoted 1 times

**Robby1234**
_1 year, 7 months ago
Selected Answer: C
It's the easiest way.
upvoted 1 times

**Leila24**
_1 year, 9 months ago
Selected Answer: C
Only option with invitation
upvoted 2 times

**kangtamo**
_1 year, 9 months ago
Selected Answer: C
It's C.
upvoted 2 times

**PL_600**
_1 year, 10 months ago
Selected Answer: C
C is the answer
upvoted 4 times

**jkaur**
_2 years, 4 months ago
Correct
upvoted 3 times

**aXon**

2 years, 7 months ago
in exam 11/23/21
upvoted 2 times

**ArezouDynamics**
2 years, 8 months ago
Correct answer!
upvoted 2 times

## Topic 13 - Testlet 7

Question #1 *Topic 13*

**Introductory Info** This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.
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Background -
ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector.
Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.
The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results,
ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business coming from high-profile companies and individuals.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface. Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database. Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

▪

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.
A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
To complete a service request, users perform the following actions:
- Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
- Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.
Microsoft Power platform environment
The following environments exist: development, testing, user acceptance testing (UAT), and production.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Two managed solutions, Verification Process Automation and Onsite Visit, share several components.
All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.
Power users have been granted the System Administrator security role in the development environment.
Corporate policy prohibits power users from writing code due to lack of a formal code review process.
Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.
▪
Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:

Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**You need to add the missing components to the Verification Process Automation solution.
Which two components should you add? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Service Request statuscode field
- B. Dataverse connection reference
- C. Qualification statuscode field
- D. On-premises data gateway reference
- E. Outlook connection reference

**Correct Answer:** *CE*
C: A service request can have one or more Qualification records associated with it.
E: The new process for completing a service request must automate the following:
ג€¢ Set the Service Request record status to Complete when work on all Qualification records is finished.
ג€¢ Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

*Community vote distribution*

CE (94%)
6%

*Community vote distribution*

**Nyanne**

_Highly Voted 1 year, 9 months ago

**Selected Answer: CE**

I guess the key piece of information is "Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests." The answer lies in what *new* components are being used for the Flow, which dont already exist in their system. As per the reference on the answer provided, the new Flow must automate sending an email on complete of service request, and update Qualification record's status. Hence the answer is C and E. The new components added for the Flow would be a connection reference to Outlook, and new Qualification status fields. (I think)

upvoted 31 times

**Rod_Beka**

_1 year, 8 months ago

Your comments are always enlightfull. Thanks a lot!

upvoted 3 times

**MSDev23**

_11 months, 1 week ago

Thanks for the explanation!

upvoted 1 times

**YUANYUAN0502**

_Most Recent 6 months, 2 weeks ago

In the exam 28/Dec/2023

upvoted 3 times

**Tania9890**

_9 months, 3 weeks ago

Hi there, the question is not about automation of service request process, but Verification Process Automation solution :'The new process for verifying professional qualifications must automate the following: ✑ Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience. ✑ Search page contents for a specified value to determine validity. ✑ Update the corresponding Qualification record in Dataverse.'. Hence, I would go for B and C

upvoted 3 times

**wsjones**

_11 months, 1 week ago

Also in exam 8/1/23. It looks like the ADatum is coming up for the case studies now instead of the Alpine Resort series.

upvoted 4 times

**MSDev23**

_11 months, 1 week ago

Thank you for the update!

upvoted 1 times

**Nazia**

_11 months, 1 week ago
In exam 04-08-2023
upvoted 3 times

**charles879987**
_1 year, 2 months ago
B. Yes. because it may need Dataverse connection to the Qualification record C. Yes. I agree. E. I agree. So the question is kind of vague. It needs more information regarding the type of missing dependencies
upvoted 1 times

**charles879987**
_1 year, 2 months ago
since the automation flow can only be triggered by modification to Dataverse.
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
B. Dataverse connection reference C. Qualification statuscode field
upvoted 1 times

**RICHARDALEX007**
_1 year, 4 months ago
On exam March 2023
upvoted 1 times

**Robby1234**
_1 year, 7 months ago
**Selected Answer: AC**
"Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests." If you create a cloud flow and you use email and Dataverse. You will need to set up two connections. However, if you then export that in a managed solution and import it in a 'clean' test environment. The import will ask you for credentials so it can create two new connections one for the test-Dataverse and one for the test-email. The import will not fail. The import will fail when you did not include all of the fields that your flow is using in the solution.
upvoted 2 times

**niel93**
_1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer CE
upvoted 1 times

**busitecgmbh**
_1 year, 10 months ago
Shouldn't be the correct answers B and E? "All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface."
upvoted 2 times

**Clubsodas**
_1 year, 9 months ago
This one is a bit confusing. I'm going to go with the given answer.
upvoted 2 times

**Robby1234**
1 year, 7 months ago
B is not correct. Because the IT department has missing components. The connection can never be the missing component. If the connection is not set up on the target environment (test), then the import of the solution would show a popup to create a new connection.
upvoted 1 times

Question #2 *Topic 13*

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Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment -

Data storage and retention -
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Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.
Team members currently have full access to all Service Request records.

Service requests -
The Service Request table includes header information about the individual or organization that is the subject of verification.

- New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.

A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.
Many required tasks when performing verification services are currently done by using manual processes.
To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification -
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum
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Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no-code for the power users to implement them.
Customizations created by power users are deployed by internal IT.

Requirements -

Process automation -
ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:
Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.
Search page contents for a specified value to determine validity.

▪
Update the corresponding Qualification record in Dataverse.
The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification

as either Valid or Not Valid, depending on the verification.

Qualification verification -
Service request results will not be released to clients until all related Qualification records are set to a Complete status.
To check work done by a wide array of users, 10 percent of Qualification records must be double checked.
Qualification records must be automatically assigned to a queue.
Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.
Ensure that only QV team members can change the status from Assigned to In Progress to Complete.
Record the name of the QV team member who performed the work and the date completed.

Governance and security -
All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go- live date without the other shared components.
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues -
More employees than are required can access individual client information and continue to have access after a service request is completed.
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.**Question**HOTSPOT -
You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Hot Area:

**Deployment option for changes to an unrelated table**

- Deploy a patch with the changes made from the current solution.
- Deploy a full copy of the new solution with the changes using the upgrade option.
- Deploy a full copy of the current solution with the changes using the upgrade option.

**Deployment option for automation enhancements**

- Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.
- Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.
- Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

**Correct Answer:**

**Deployment option for changes to an unrelated table**

- Deploy a patch with the changes made from the current solution.
- Deploy a full copy of the new solution with the changes using the upgrade option.
- Deploy a full copy of the current solution with the changes using the upgrade option.

**Deployment option for automation enhancements**

- Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.
- Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.
- Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Box 1: Deploy a patch with the changes made from the current solution.
Scenario:
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.
Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.
Scenario: All components required for the verification process must be included in a new solution.
Corporate security requires that deployments to non-development environments must be automated using service accounts.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Note:
Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.
Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions

**jkaur**
3 months, 1 week ago
1 and 2
upvoted 2 times

**charles879987**
1 year, 2 months ago
1. deploy a patch. not ideal answer. not recommended by Microsoft and do not make sense when a better answer is use segmented solution and select component to update. https://learn.microsoft.com/en-us/power-platform/alm/segmented-solutions-alm 2. wording is bad. eploy a full copy of the original solution and deploy the new solution. use the upgrade option for both deployments NO. Use import solution for first deploymeent and then upgrade for second deploymeent
upvoted 1 times

**Ikhalil**
_1 year, 3 months ago
1- deploy a patch with the changes made from the current solution 2- deploy a full copy of the original solution and deploy the new solution. use the upgrade option for both deployments
upvoted 1 times

**Robby1234**
_1 year, 7 months ago
I would choose Upgrade and Upgrade. Update removes an older version of the solution completely including all data that is stored. So, you never do that... and Patch that is a word used for an older on-premise crm environment. (You may want to use Stage for upgrade but that is not one of the options here)
upvoted 1 times

**Nyanne**
_1 year, 9 months ago
I would choose 1 and 2, not 1 and 3. (using Upgrade for both solutions). The supplied link says update is not recommended... https://learn.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions . This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.
upvoted 4 times

**allesglar**
_1 year, 8 months ago
Can someone explain why does this option even exist if MS suggest that its not advised to be used?!
upvoted 1 times

**SeniorFC001**
_1 year, 2 months ago
The MS link does not say 'Not recommended' any more. Guess they removed it. Just says 'beware' now. My opinion it should be 1 and 3 as doing an Update seems to be a 'safer' option and the question does say it wants to minimise disruption
upvoted 1 times

**MrEz**
_5 months ago
what i don't understand is why do you do the first part 'Deploy a full copy of the original solution using the upgrade option'. Assuming that after deployment the production environemnt equals the dev envrionment, then you develop new solutions on the dev environment, you basically only need to deploy the new developped items with 1) update deployment with no need of prior 'deploy full copy..." (this would only be needed if you were to create a new environment?) Update: This option has the best performance by typically finishing in less time than the upgrade methods https://learn.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions
upvoted 2 times

**niel93**
_1 year, 9 months ago
This question was on Sept 24th Scored 712 Selected the same answer 1 and 3
upvoted 2 times

**Skada**

_1 year, 3 months ago
You should have selected 1 and 2...and wd have got better score :-)
upvoted 5 times